

# WELCOME aboard



## What we offer you



Knowledgeable and friendly drivers on low-emission buses



Low-level buses with a wheelchair space and ramps



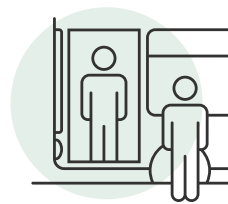
Free travel mentoring to help you travel more confidently



Free 'Please offer me a seat' badges

For more information, please visit [tfl.gov.uk/accessibility](https://tfl.gov.uk/accessibility)

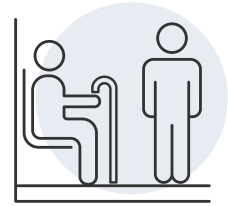
## How we can help each other



Allow customers off the bus first and move down inside to make space for others



Press the bell before your stop to give the driver plenty of notice



Look up and offer your seat to anyone who may need it more than you



Be kind to your driver. They play a vital role in keeping London moving

For more information, please visit [tfl.gov.uk/using-buses-in-london](https://tfl.gov.uk/using-buses-in-london)

## We'd like to hear from you

We value your feedback, suggestions and complaints which help to improve our service:

Web: [tfl.gov.uk](https://tfl.gov.uk)  
Phone: 0343 222 1234

To take your comments further, please contact London TravelWatch, the independent statutory watchdog for transport users in and around London.

Web: [londontravelwatch.org.uk](https://londontravelwatch.org.uk)  
Phone: 020 3176 2999

Bus Registration:



Scan for more information on using our buses