

Bus & Tram Discount photocard application

Bus & Tram Discount scheme – Terms and Conditions

- These Terms and Conditions apply to applicants of the Transport for London ('TfL') Bus & Tram Discount scheme ('the scheme')
- The Bus & Tram Discount is not a statutory right. Any breach of the Terms and Conditions may result, at the discretion of TfL, in the withdrawal of your Bus & Tram Discount photocard and any associated Oyster cards. You may not be able to get another Bus & Tram Discount photocard
- The Bus & Tram Discount photocard is provided to you free of charge by TfL
- TfL reserves the right to refuse to issue a Bus & Tram Discount photocard
- TfL reserves the right to terminate or revise the scheme at any time
- The application form and photograph cannot be returned to you
- To qualify for the Bus & Tram Discount Scheme you must live in a London borough. If you don't, and you have been issued with a Bus & Tram Discount photocard in error, TfL may stop your Oyster card with the Bus & Tram Discount travel discount without notice
- You must be in receipt of the appropriate, qualifying benefit when you apply for a Bus & Tram Discount photocard. Once issued, you can continue to use the photocard and associated Oyster card to travel at discount rate until the photocard expires, even if you stop claiming the benefit
- To get discounted travel, you must carry both your valid Bus & Tram Discount photocard and your Oyster card with the Bus & Tram discount set on it on each journey. Just showing the Bus & Tram Discount photocard will not give you discounted travel
- All photocards and tickets are the property of TfL and are issued in accordance with TfL's Conditions of Carriage. Visit tfl.gov.uk/terms
- Your Bus & Tram Discount photocard shows your name and photograph. It and your Oyster card set with the Bus & Tram travel discount are for your use only. You cannot lend it to anyone else
- If you allow anyone else to use your Bus & Tram Discount photocard and any associated Oyster card, then your Oyster card may be stopped and your Bus & Tram Discount photocard withdrawn. The person found using it may be liable to a penalty fare and/or prosecution
- The Bus & Tram Discount photocard remains the property of TfL. TfL Staff or a Police Officer may withdraw any photocard or Oyster card
- The expiry date of your photocard is printed on the front of the card and it must not be used after this date. If you attempt to use the photocard after its expiry date, you may be liable to a penalty fare and/or prosecution
- The photocard is not valid if it is altered or defaced in any way. If it is, you must apply for a new Bus & Tram Discount photocard. You must then update the discount on your Oyster card before you can get discounted travel
- You must not apply for or be in possession of more than one valid Bus & Tram Discount photocard or more than one valid Oyster card with the Bus & Tram Discount set on it. TfL may stop additional Oyster cards with the Bus & Tram Discount without notice
- Your photocard should only be valid for six months. If your photocard has been issued for longer, TfL may stop your Oyster card set with the Bus & Tram Discount without notice
- TfL monitors the Bus & Tram Discount scheme to detect and prevent fraud. If there is any breach of these Terms and Conditions or TfL's Conditions of Carriage, TfL reserves the right to stop your associated Oyster card set with the Bus & Tram Discount without notice
- TfL reserves the right to amend these Terms and Conditions at any time. The most up to date version is available at tfl.gov.uk/corporate/terms-and-conditions/online-ticketing-accounts/bus-and-tram-discount-scheme

Privacy Notice

Transport for London (TfL), its subsidiaries and service providers, will use your personal information for the purposes of customer services and administration, the provision of travel related information, customer research and fraud prevention. If you use your Oyster card in connection with National Rail products or services, or London river services you will also be authorising TfL to share your personal information with relevant Train Operating Companies (TOCs) and river service operators so that they can use it for the same purposes. Your personal information will be properly safeguarded and processed in accordance with the requirements of privacy and data protection legislation. Further information is available at www.tfl.gov.uk/privacy

In certain circumstances, TfL, relevant TOCs and river service operators may also share your personal information with the police and other law enforcement agencies for the purposes of the prevention or detection of crime.

TfL may also contact you about our offers and promotions, please mark X here if you would like to receive this information

TOCs and their subsidiaries, whose services you have used, may contact you about their offers and promotions. Please mark X here if you would like to receive this information

Section 1: Personal details

ALL SECTIONS MUST BE COMPLETED IN BLOCK CAPITALS

Remove backing from the sticky pad and affix photograph, with your full name printed in capitals on the reverse	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Other <input type="checkbox"/>	
	First name	
	Surname/Family name	
	Address	
		Postcode
	Borough	
	Date of Birth (dd/mm/yy)	d d m m y y y y NI Number
Income Support Claimant <input type="checkbox"/>	Employment and Support Allowance Claimant <input type="checkbox"/>	
Jobseekers Allowance Claimant <input type="checkbox"/>	Universal Credit Claimant <input type="checkbox"/>	
Email		

Section 2: Your signature

I have read and understood this form and the Privacy Notice. I agree to the Terms and Conditions of the Bus & Tram Discount scheme.

Signature

<input type="text"/>	Date (dd/mm/yy)
	d d m m 2 0 y y

Jobcentre Plus branch use only: Please ensure all sections of the application form are completed.

This section only applies to applicants receiving Jobseeker's Allowance or Universal Credit.

I confirm that the applicant named in Section 1 meets the eligibility criteria detailed in this leaflet.

Name and Signature of JCP staff member

JCP Stamp

<input type="text"/>	<input type="text"/>
Date (dd/mm/yy)	
d d m m 2 0 y y	

Post Office branch use only: Please ensure all sections of the application form are completed

Proof of ID shown

Correct documentation shown

Bank statement shown if benefit entitlement letter more than 3 months old

Please confirm that the applicant lives in a London borough Yes No

If not, then DO NOT issue a Bus & Tram Discount photocard

PHOTOCARD MUST BE ISSUED FOR 6 MONTHS ONLY FROM RECEIPT OF THIS FORM

Photocard Number

Today's Date d d m m 2 0 y y

Expiry date (dd/mm/yy) d d m m 2 0 y y (6 months from today's date)

Branch Code

PLEASE USE LILAC MAILER LS319