

Date: 4 November 2015

Item: Report of the meeting of the Safety, Accessibility and Sustainability Panel held on 13 October 2015

This paper will be considered in public

1 Summary

- 1.1 To report to the Board on the meeting of the Safety, Accessibility and Sustainability Panel held on 13 October 2015.

2 Recommendation

- 2.1 **That the Board note the report.**

3 Background

- 3.1 The main matters considered by the Panel were:
- (a) Quarterly Health, Safety and Environment Performance Reports for Quarter 4, 2014/15;
 - (b) Draft Health, Safety and Environment Report 2014/15;
 - (c) Annual Health, Safety and Environment Resilience Assurance Letters;
 - (d) Transport Emissions Road Map;
 - (e) Resilience Report;
 - (f) Key Findings from Internal Audit Reports;
 - (g) Travel Demand Programme; and
 - (h) Leveraging Our Data for Maximum Impact

4 Issues Discussed

Quarterly Health, Safety and Environment Performance Reports for Quarter 1, 2015/16

- 4.1 The Panel noted the quarterly HSE reports for Quarter 1, 2015/16, for Rail and Underground, Surface Transport, Crossrail and the Corporate directorates. Items discussed included:

- (a) the reduction in workplace violence on Rail and Underground compared to the same quarter last year. The effects of the introduction of the Fit for the Future – Stations programme would be closely monitored. The West Anglia Inner services were being recorded separately and had seen an increase which could be attributed to ticketing issues following the introduction of ticket barriers to reduce incidents of ticketless travel;
- (b) the launch of the Mental Health First Aid programme and the ‘Step It Up’ health and well being campaign;
- (c) the Safer Lorry Scheme, which set out standards of safety equipment for heavy goods vehicles outside of the Fleet Operator Recognition Scheme. In the first four weeks of operation, 1,373 vehicles had been stopped and 140 offences had been detected;
- (d) the continuing work on cycle safety, with Operation Safeway and engagement with HGV manufacturers to encourage better cab design to enhance visibility;
- (e) the progress of work done to address power cell issues on the first 250 New Routemaster buses to be introduced into service. A manufacturing flaw had been detected and replacement of the cells was taking place at no cost to TfL;
- (f) the recent media coverage of the actions of Volkswagen in relation to diesel emissions software on its engines. It was confirmed that TfL used ‘real world’ testing for its vehicles;
- (g) the possibility of using a publicity campaign to raise public awareness of the lack of regulation of the pedicab industry; and
- (h) the good progress of Crossrail against its Health and Safety Objectives for 2015/16.

Draft Health, Safety and Environment Report 2014/15

- 4.2 The Panel noted the paper and commented on the draft Health, Safety and Environment Report 2014/15. A revised version of the report is elsewhere on the agenda for this meeting.

Annual Health, Safety and Environment and Resilience Assurance Letters

- 4.3 The Panel noted the paper and Assurance Letters. The assurance letter process had been in place for eight years and work was taking place to introduce a nationally or internationally recognised management system maturity assessment model.

Transport Emissions Road Map

- 4.4 The Panel noted the paper and presentation, which set out the actions taken to address air quality through reducing emissions from the transport sector.

The Ultra-Low Emissions Zone would provide a substantial benefit to air quality although it was recognised that zones of lower air quality would still exist, such as Heathrow Airport. TfL was also acting as an influencer and facilitator to encourage positive actions to reduce emissions.

Resilience Report

- 4.5 The Panel noted the report, which provided an update on developments with resilience matters relevant to TfL since the last meeting.

Key Findings from Internal Audit Reports

- 4.6 The Panel noted the paper, which provided information on the Internal Audit Reports related to Safety, Accessibility and Sustainability, issued during the first quarter of 2015/16.

Travel Demand Programme

- 4.7 The Panel noted the paper and presentation which outlined work being done to assist TfL's customers to avoid congestion and to utilise capacity in periods of lower demand. The timely provision of accurate and relevant, customer specific information was a key element to influencing demand. The main provider of information to the customer would be the mobile apps market although it was recognised that non-digital channels also played a significant role in communication.

Leveraging Our Data for Maximum Impact

- 4.8 The Panel noted the paper, which provided an overview of the use of data to deliver better outcomes for TfL, its stakeholders and its customers. TfL regarded its data as a valuable asset and recognised that opportunities existed to make real progress in road safety and environmental matters through the provision of open source data.

List of appendices to this report:

None

List of Background Papers:

Papers for the meeting of the Safety, Accessibility and Sustainability Panel held on 13 October 2015.

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