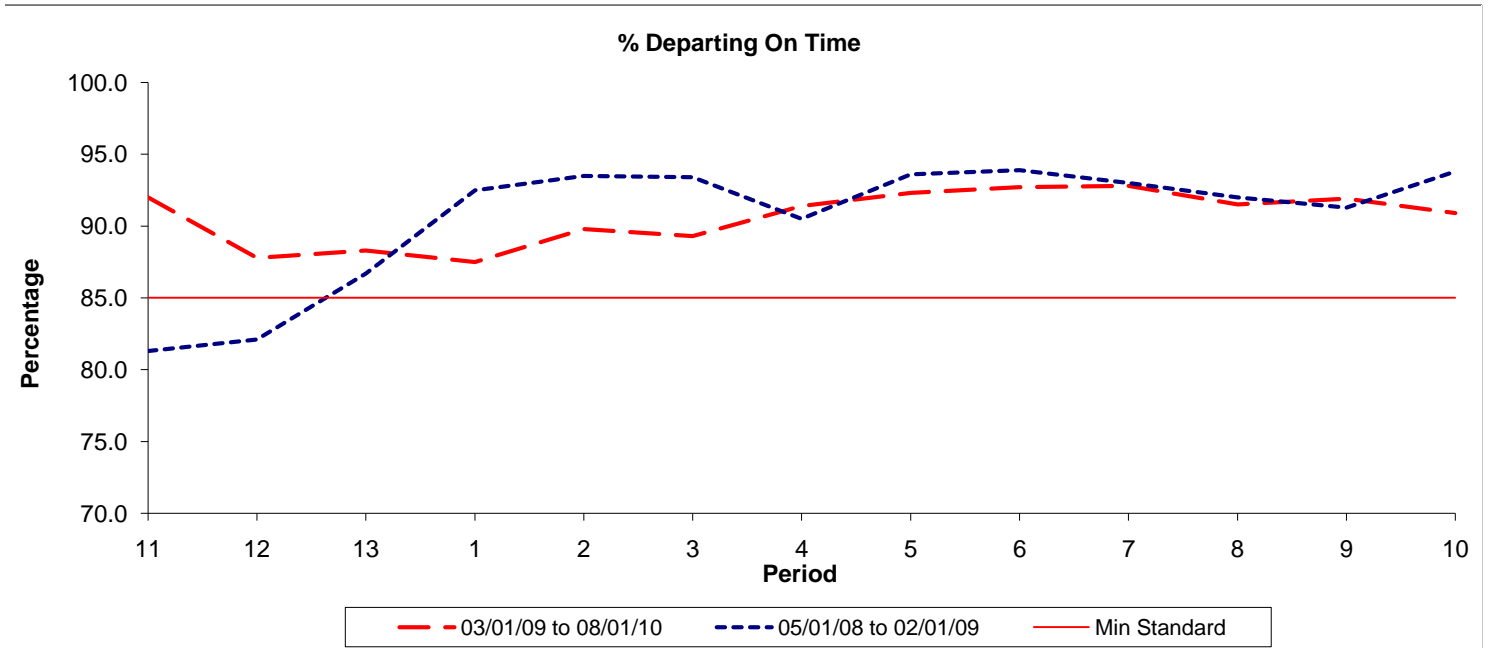




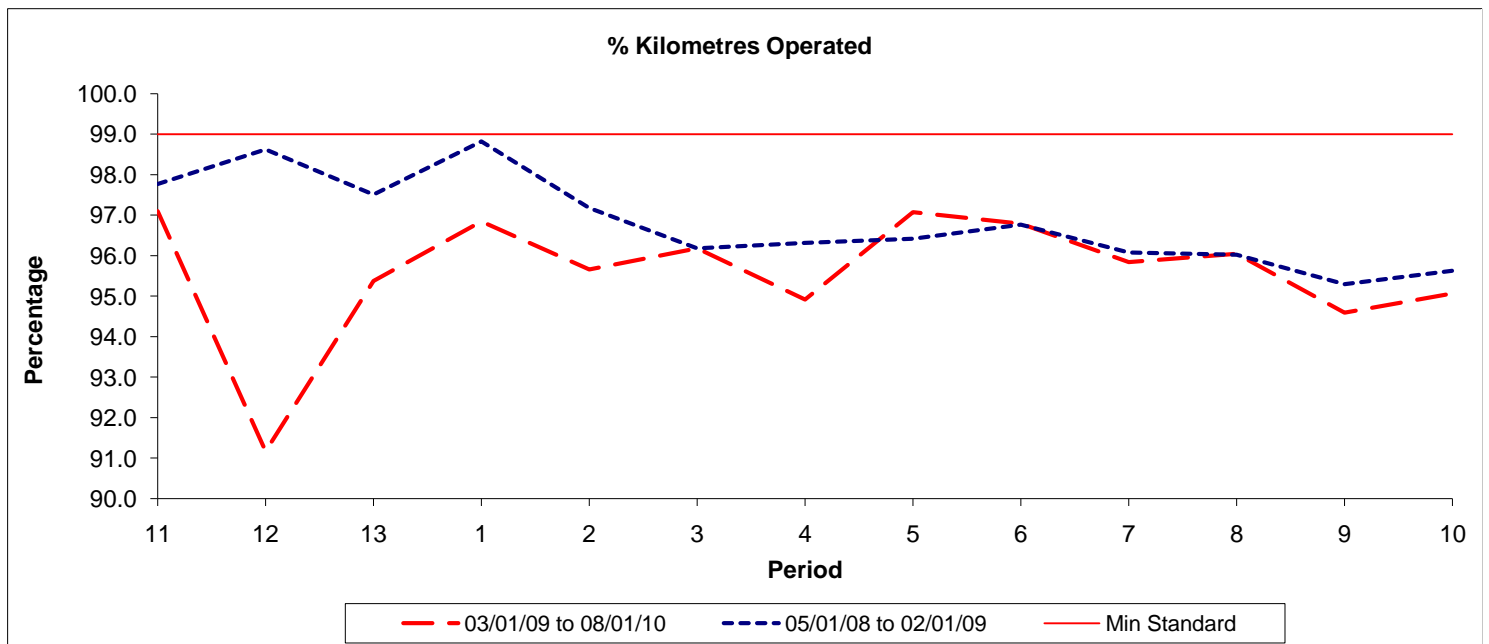
Reliability Performance (Low Frequency)



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	92.00	87.80	88.30	87.50	89.80	89.30	91.40	92.30	92.70	92.80	91.50	91.90	90.90
05/01/08 to 02/01/09	81.30	82.10	86.70	92.50	93.50	93.40	90.50	93.60	93.90	93.00	92.00	91.30	93.80
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	97.10	91.17	95.38	96.85	95.66	96.18	94.92	97.08	96.79	95.84	96.05	94.59	95.07
05/01/08 to 02/01/09	97.77	98.62	97.51	98.82	97.18	96.18	96.32	96.42	96.77	96.08	96.03	95.30	95.63
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Kilometre figures are based on 4 weeks data