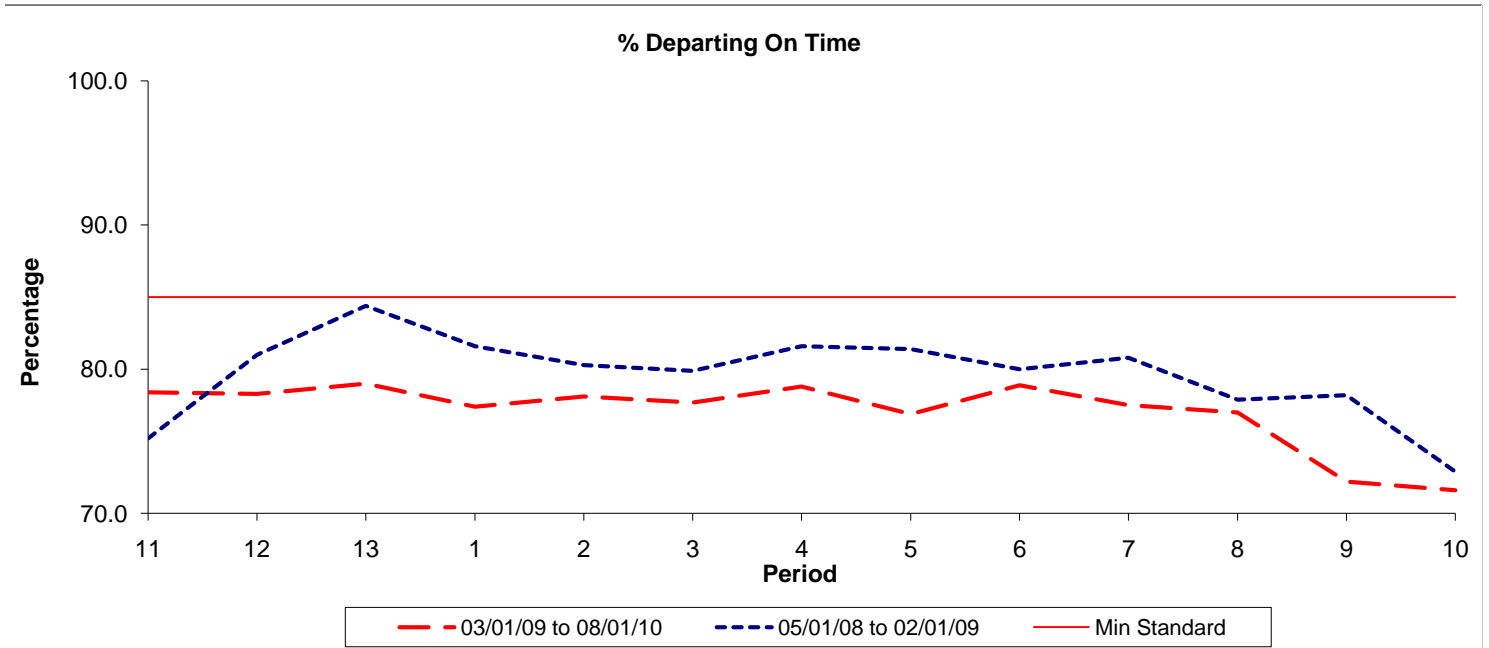




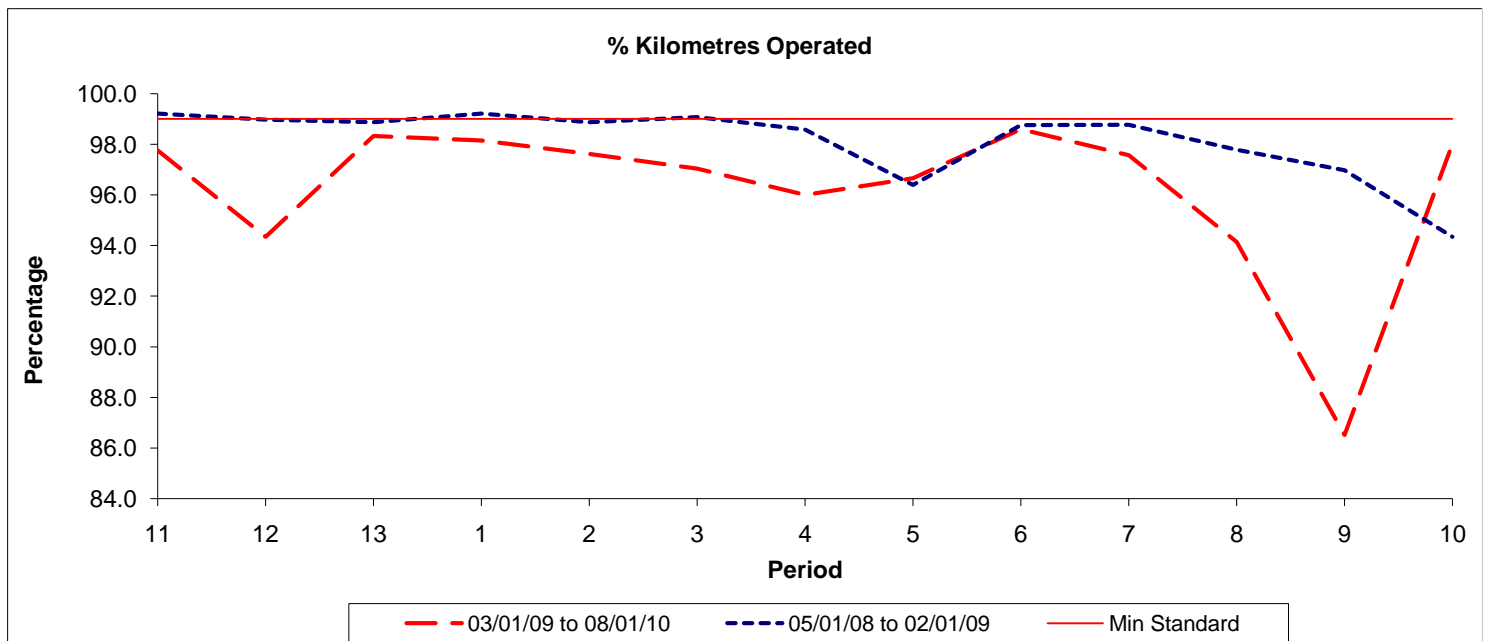
Reliability Performance (Low Frequency)



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	78.40	78.30	79.00	77.40	78.10	77.70	78.80	76.90	78.90	77.50	77.00	72.20	71.60
05/01/08 to 02/01/09	75.20	81.00	84.40	81.60	80.30	79.90	81.60	81.40	80.00	80.80	77.90	78.20	72.90
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	97.75	94.34	98.33	98.15	97.62	97.04	96.00	96.66	98.59	97.57	94.14	86.52	98.01
05/01/08 to 02/01/09	99.21	98.97	98.87	99.21	98.87	99.07	98.58	96.39	98.75	98.77	97.78	96.97	94.34
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Kilometre figures are based on 4 weeks data