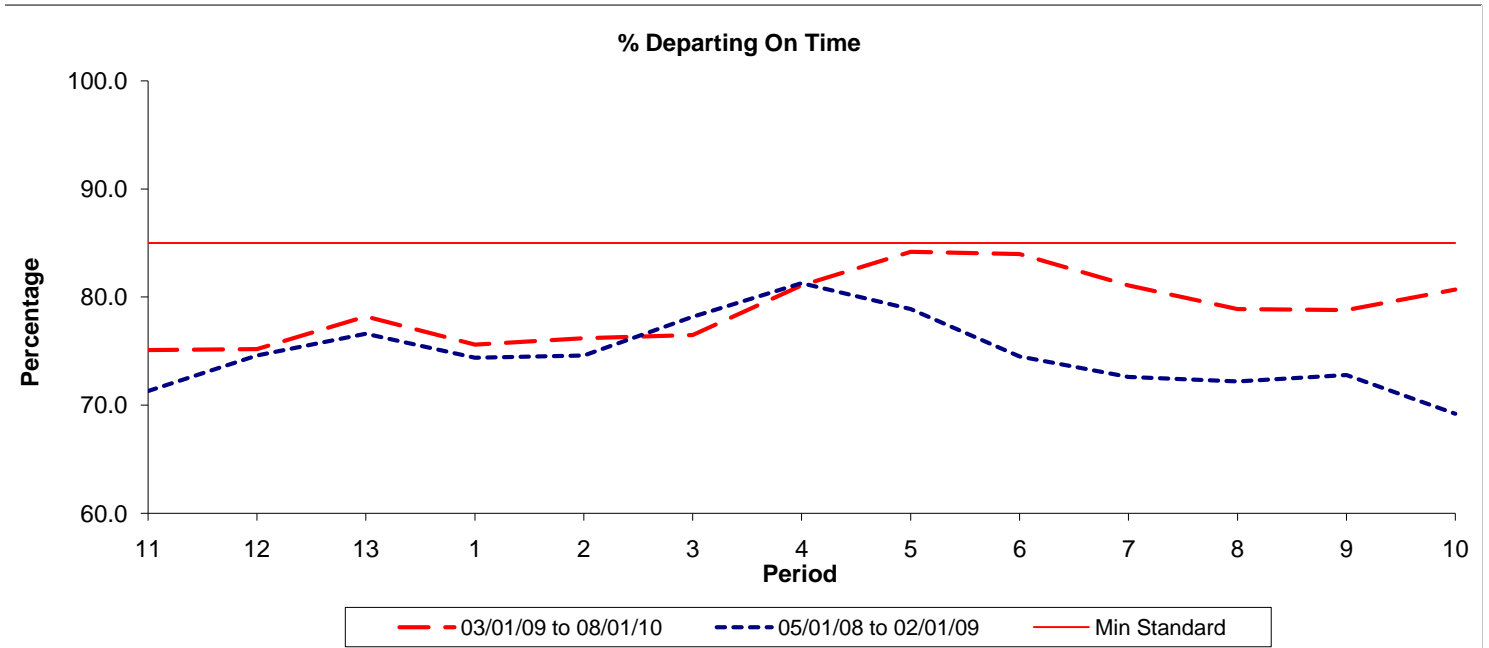




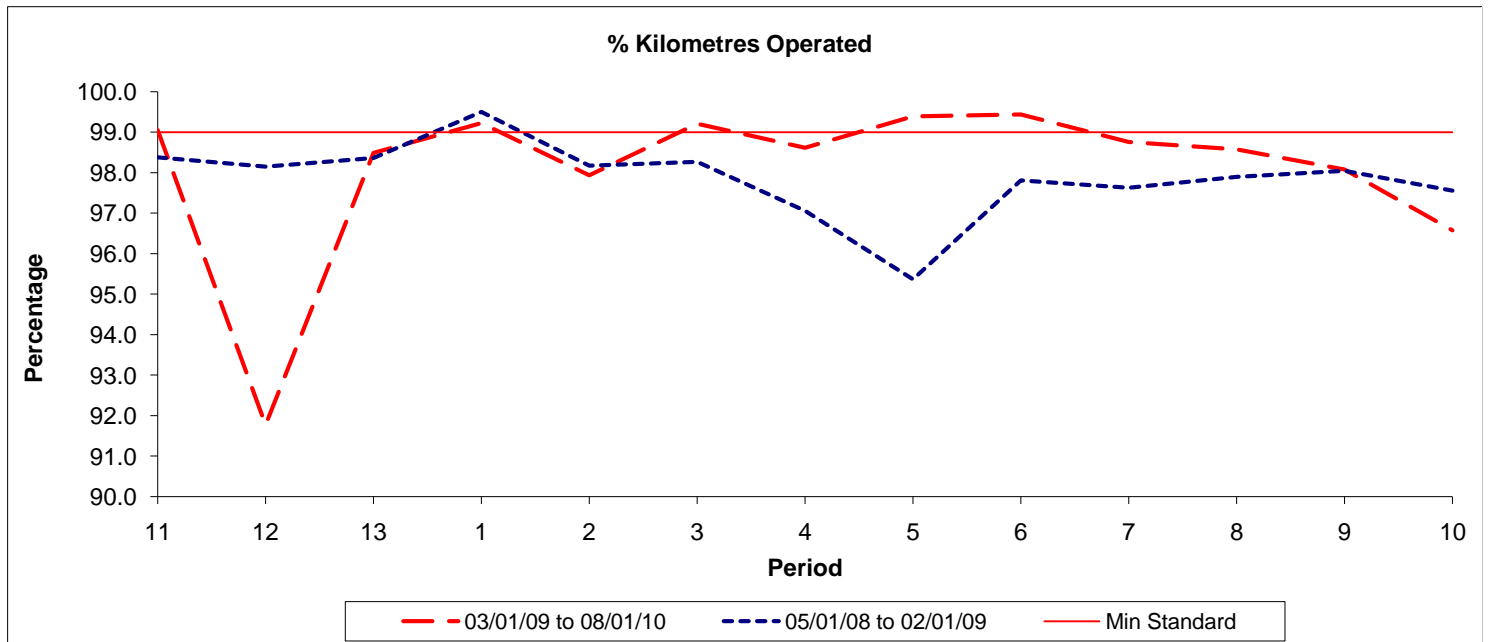
Reliability Performance (Low Frequency)



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	75.10	75.20	78.20	75.60	76.20	76.50	81.10	84.20	84.00	81.10	78.90	78.80	80.70
05/01/08 to 02/01/09	71.30	74.60	76.60	74.40	74.60	78.20	81.30	78.90	74.50	72.60	72.20	72.80	69.20
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	99.05	91.77	98.49	99.23	97.94	99.21	98.62	99.39	99.44	98.76	98.58	98.08	96.58
05/01/08 to 02/01/09	98.38	98.15	98.36	99.50	98.17	98.27	97.06	95.37	97.81	97.63	97.90	98.05	97.56
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Kilometre figures are based on 4 weeks data