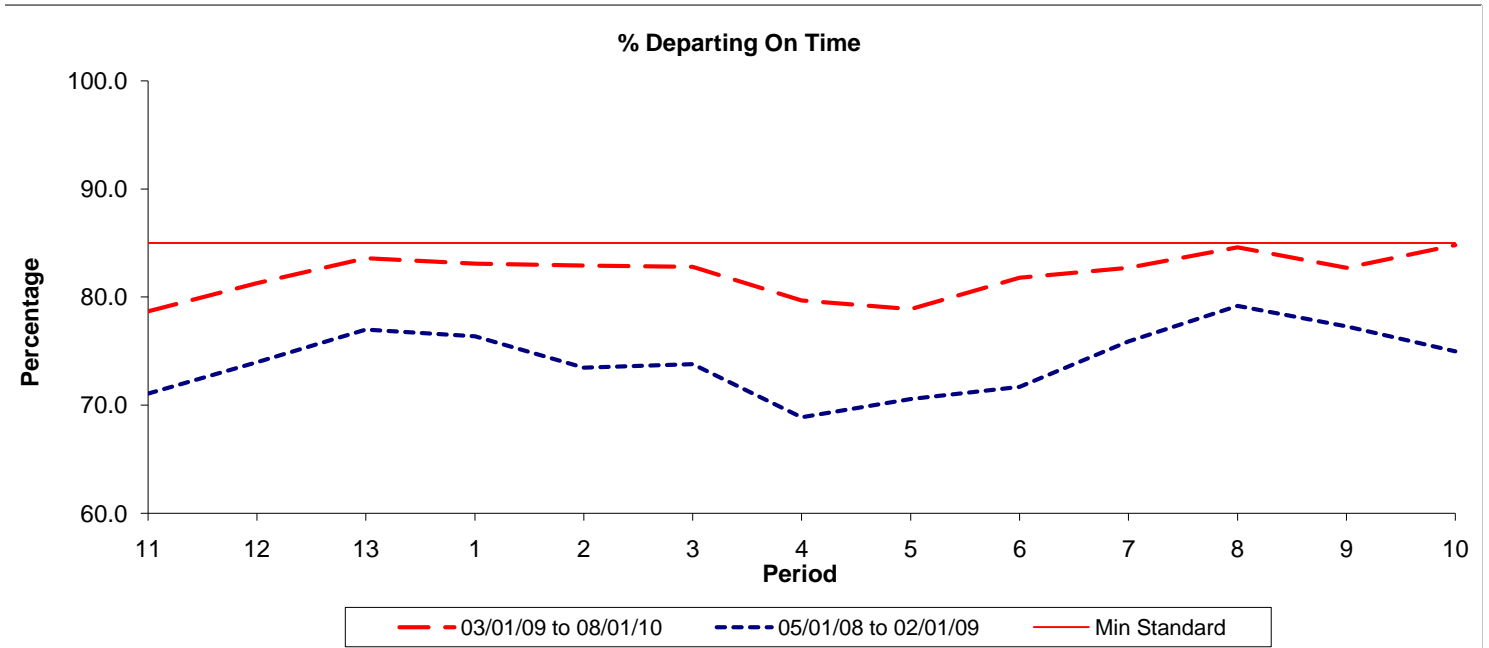




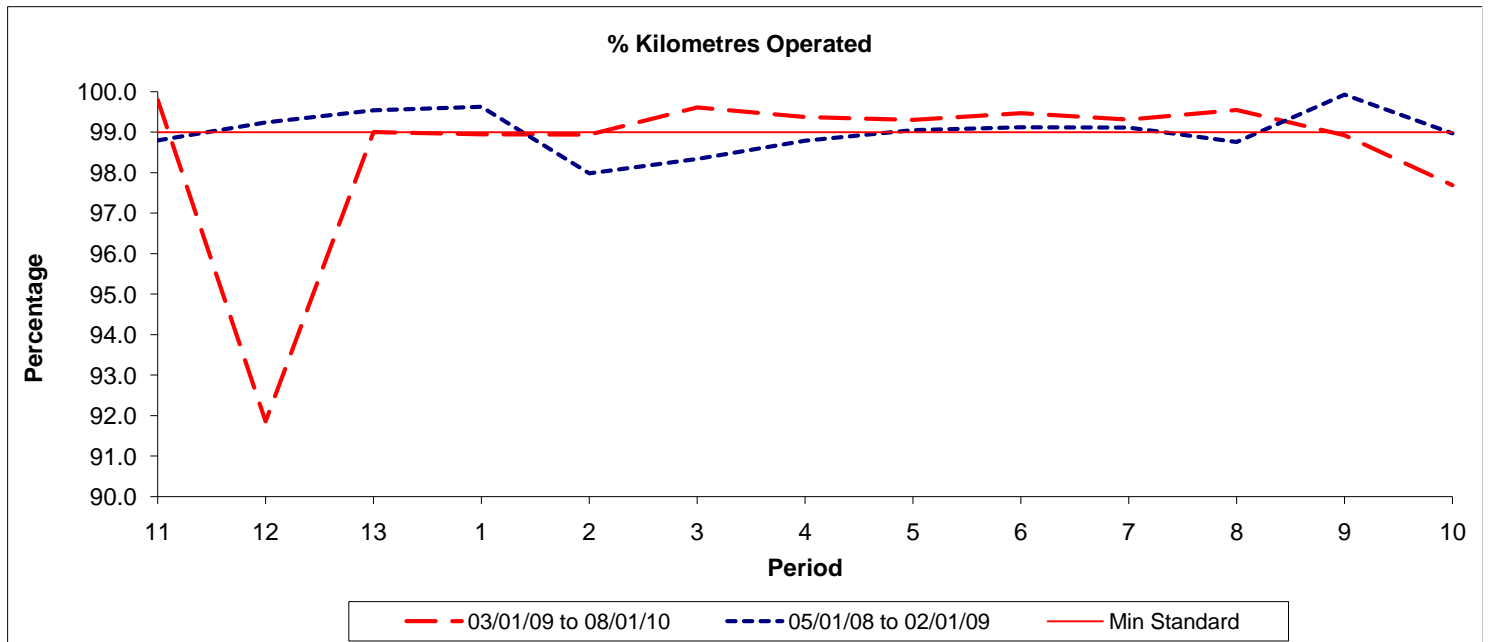
Reliability Performance (Low Frequency)



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	78.70	81.30	83.60	83.10	82.90	82.80	79.70	78.90	81.80	82.70	84.60	82.70	84.80
05/01/08 to 02/01/09	71.10	74.00	77.00	76.40	73.50	73.80	68.90	70.60	71.70	75.90	79.20	77.30	75.00
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	99.80	91.86	99.00	98.95	98.94	99.61	99.37	99.30	99.47	99.31	99.55	98.92	97.69
05/01/08 to 02/01/09	98.80	99.24	99.54	99.63	97.98	98.34	98.79	99.05	99.12	99.11	98.76	99.93	98.97
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Kilometre figures are based on 4 weeks data