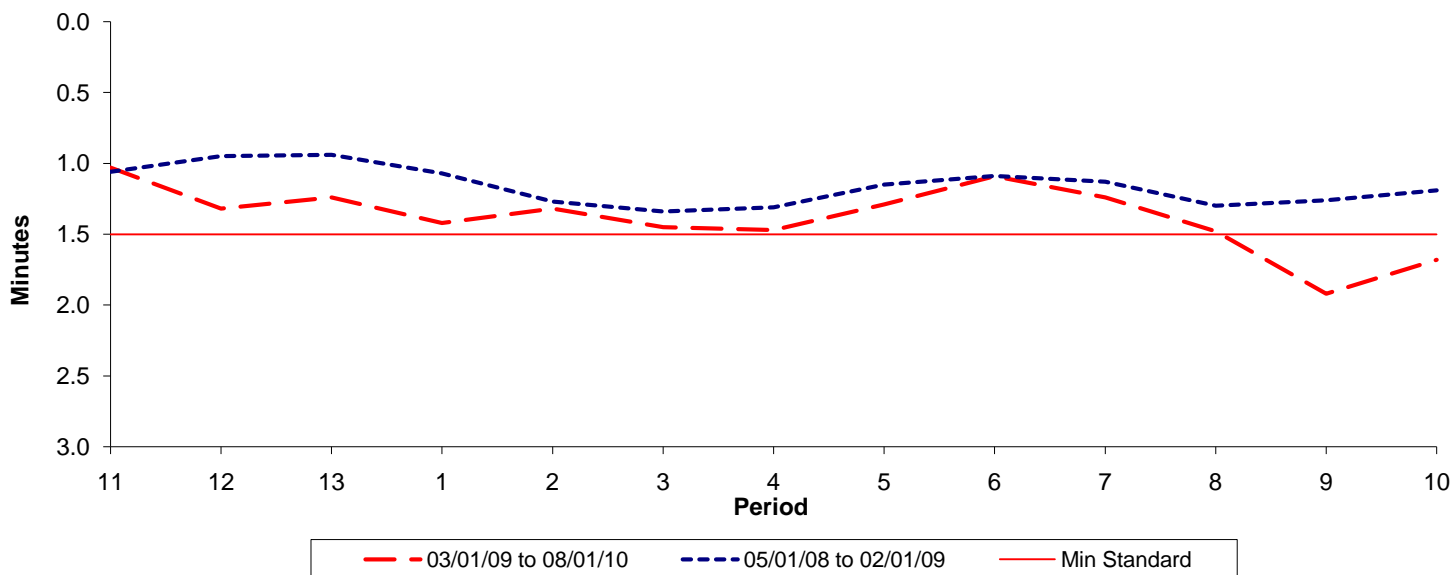




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

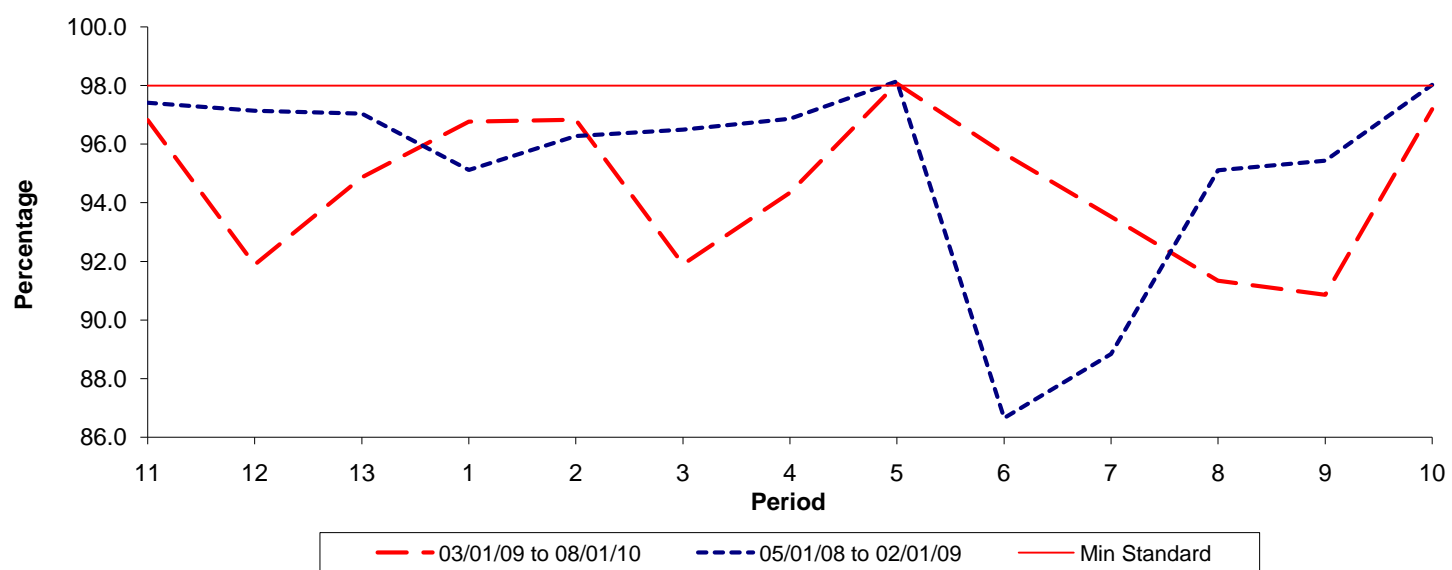


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	1.03	1.32	1.24	1.42	1.32	1.45	1.47	1.29	1.09	1.24	1.48	1.92	1.68
05/01/08 to 02/01/09	1.06	0.95	0.94	1.07	1.27	1.34	1.31	1.15	1.09	1.13	1.30	1.26	1.19
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	96.83	91.89	94.87	96.77	96.84	91.90	94.35	98.07	95.68	93.53	91.34	90.86	97.20
05/01/08 to 02/01/09	97.41	97.14	97.04	95.12	96.27	96.49	96.86	98.14	86.65	88.83	95.10	95.43	98.02
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data