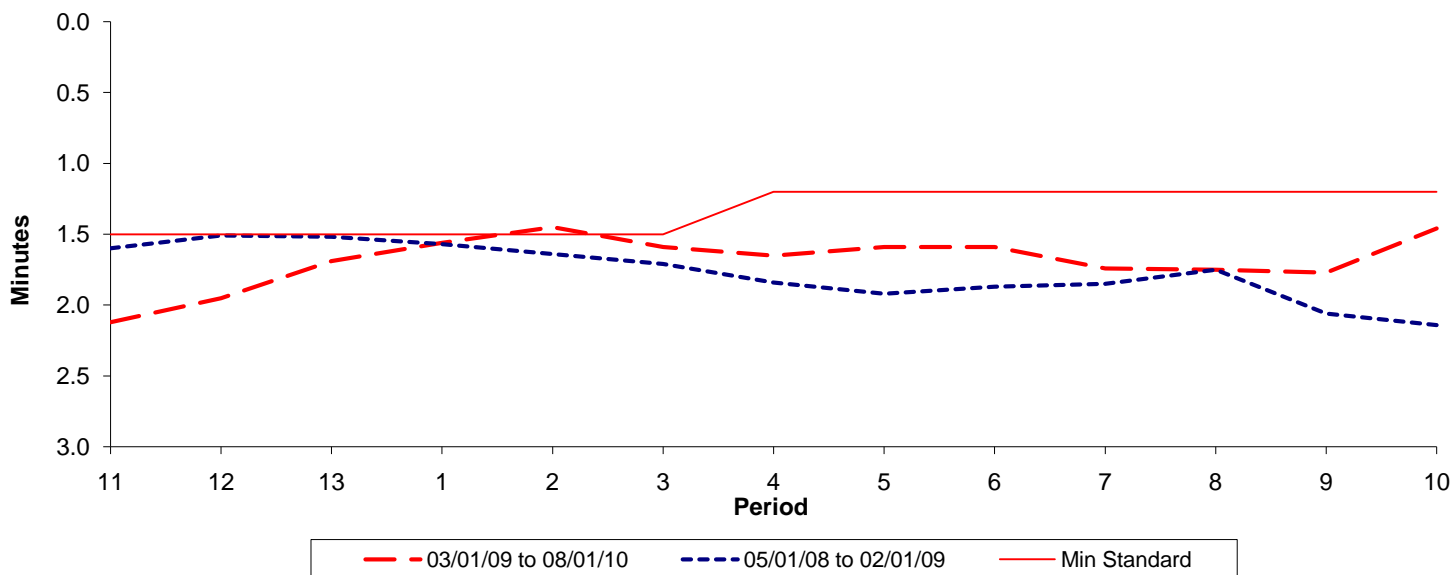




Reliability Performance (High Frequency)

Excess Waiting Time (minutes)

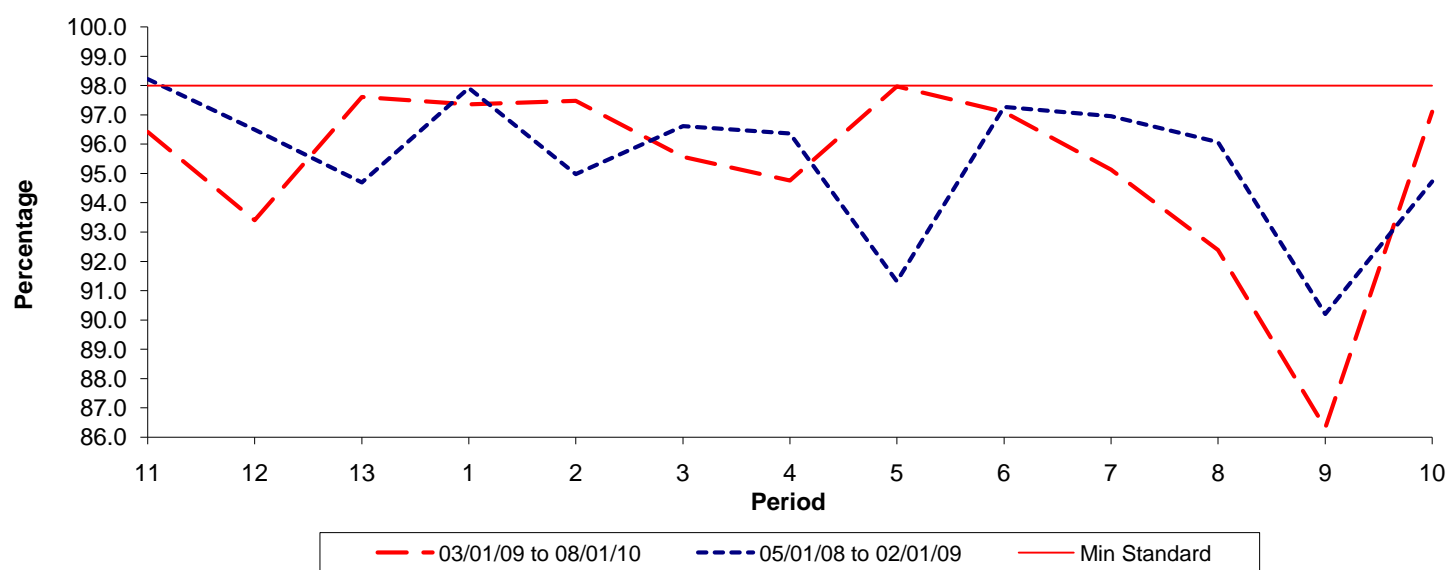


| Date Range / Period | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 03/01/09 to 08/01/10 | 2.12 | 1.95 | 1.69 | 1.56 | 1.45 | 1.59 | 1.65 | 1.59 | 1.59 | 1.74 | 1.75 | 1.77 | 1.46 |
| 05/01/08 to 02/01/09 | 1.60 | 1.51 | 1.52 | 1.57 | 1.64 | 1.71 | 1.84 | 1.92 | 1.87 | 1.85 | 1.75 | 2.06 | 2.14 |
| Min Standard | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.20 | 1.20 | 1.20 | 1.20 | 1.20 | 1.20 | 1.20 |

Excess Waiting Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 03/01/09 to 08/01/10 | 96.42 | 93.40 | 97.61 | 97.36 | 97.48 | 95.57 | 94.76 | 97.97 | 97.10 | 95.13 | 92.39 | 86.31 | 97.11 |
| 05/01/08 to 02/01/09 | 98.22 | 96.49 | 94.69 | 97.91 | 94.98 | 96.61 | 96.36 | 91.31 | 97.27 | 96.95 | 96.07 | 90.20 | 94.72 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data