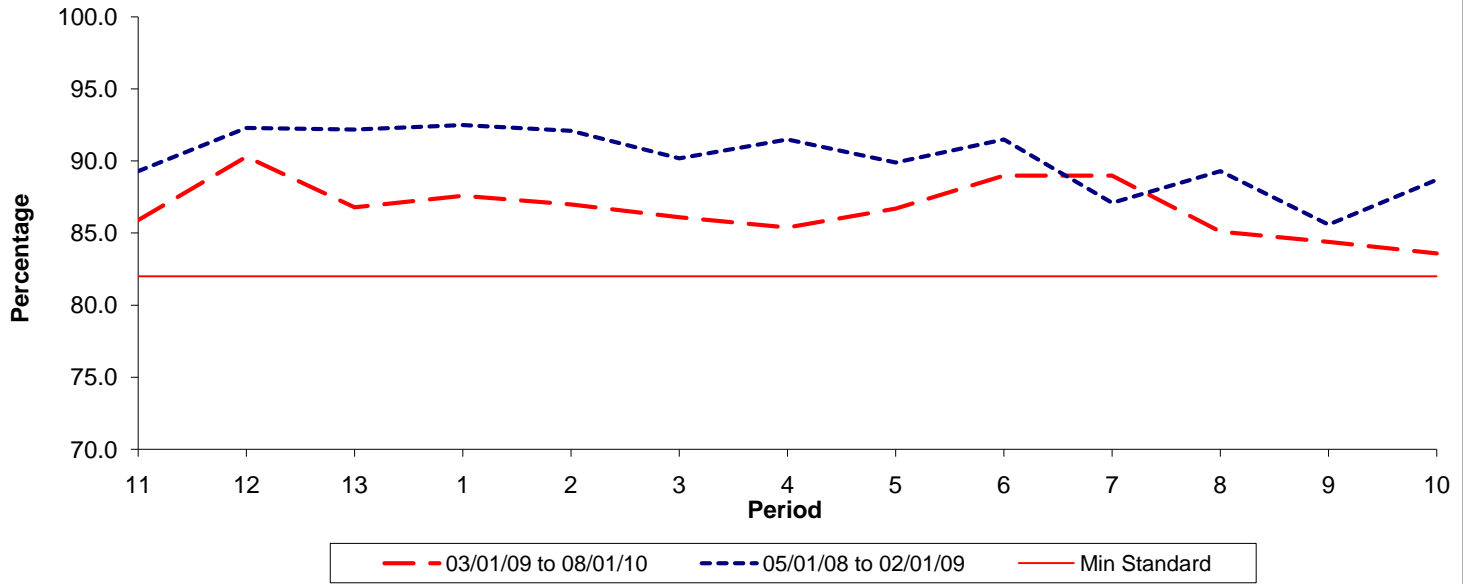




Reliability Performance (Low Frequency)

% Departing On Time

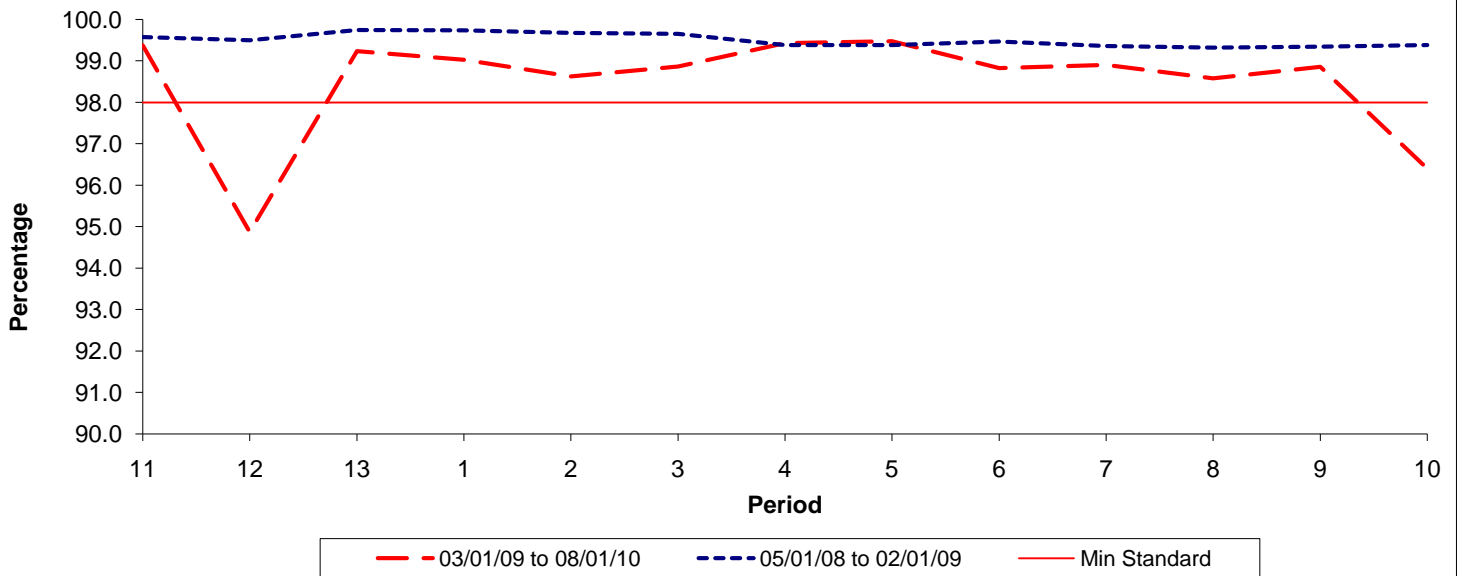


| Date Range / Period | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 03/01/09 to 08/01/10 | 85.90 | 90.30 | 86.80 | 87.60 | 87.00 | 86.10 | 85.40 | 86.70 | 89.00 | 89.00 | 85.10 | 84.40 | 83.60 |
| 05/01/08 to 02/01/09 | 89.30 | 92.30 | 92.20 | 92.50 | 92.10 | 90.20 | 91.50 | 89.90 | 91.50 | 87.10 | 89.30 | 85.60 | 88.70 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 03/01/09 to 08/01/10 | 99.38 | 94.87 | 99.24 | 99.03 | 98.63 | 98.87 | 99.43 | 99.48 | 98.83 | 98.91 | 98.58 | 98.86 | 96.40 |
| 05/01/08 to 02/01/09 | 99.58 | 99.50 | 99.75 | 99.74 | 99.68 | 99.66 | 99.38 | 99.38 | 99.47 | 99.36 | 99.32 | 99.34 | 99.38 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data