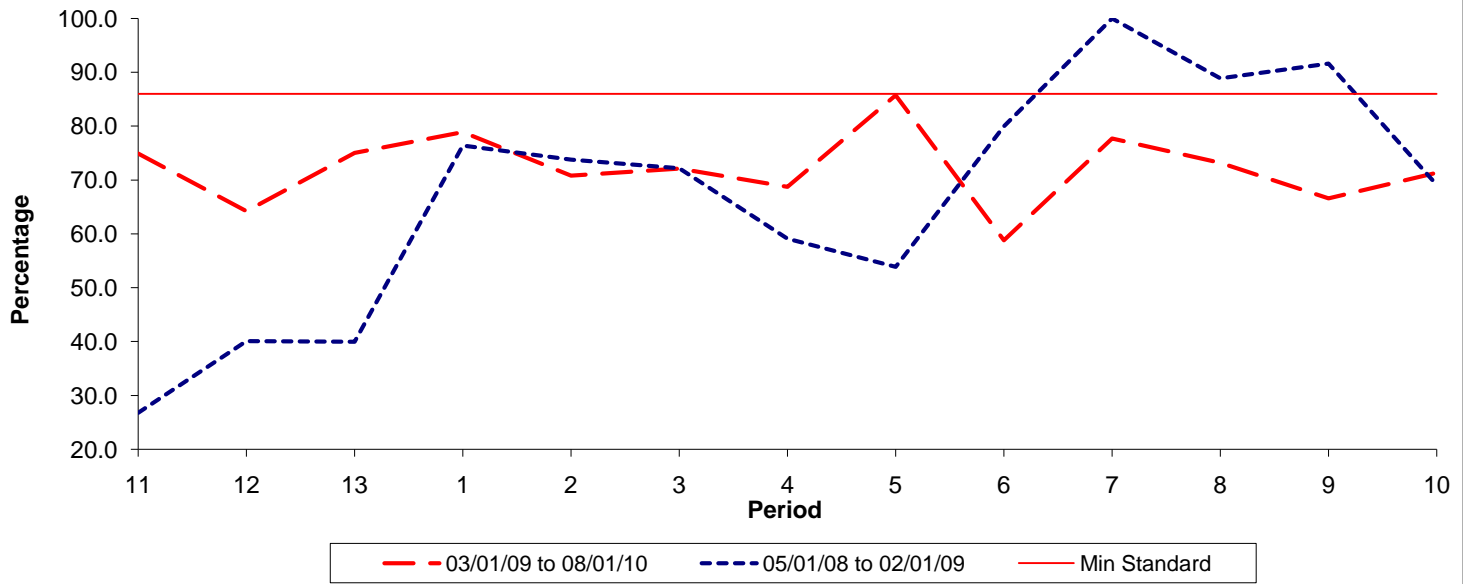




**Reliability Performance ( Low Frequency )**

**% Departing On Time**

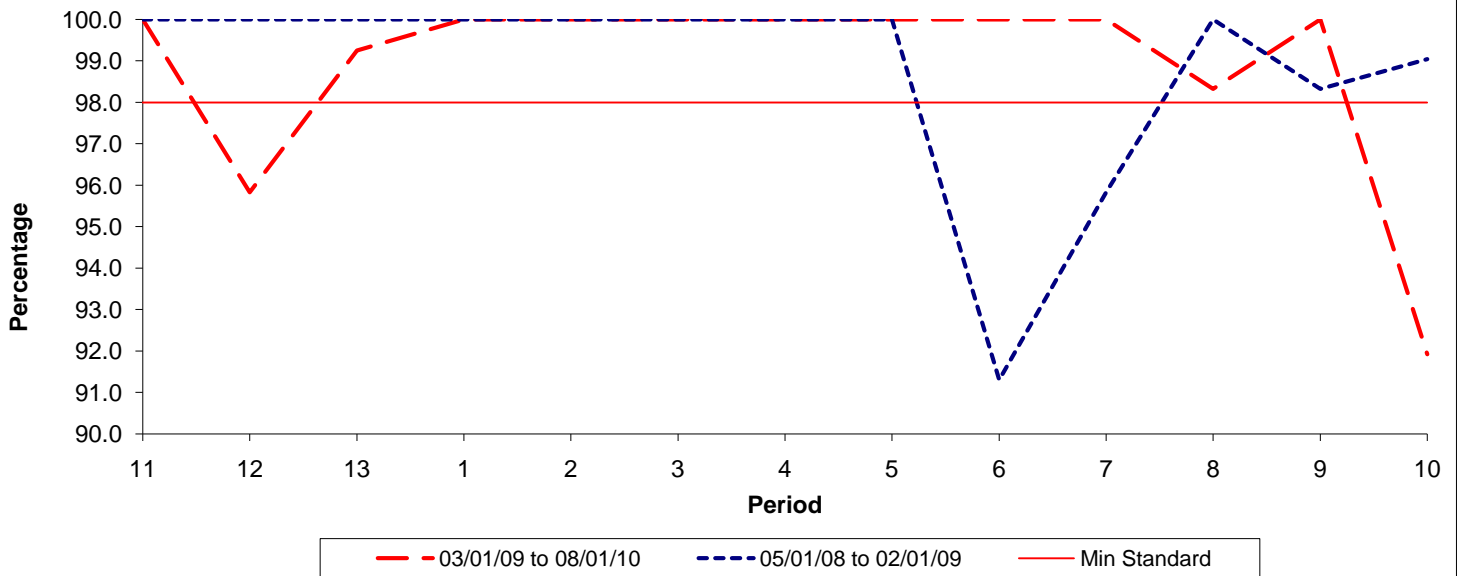


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	74.90	64.20	75.00	78.90	70.80	72.10	68.70	85.70	58.80	77.70	73.20	66.60	71.30
05/01/08 to 02/01/09	26.80	40.10	40.00	76.40	73.80	72.20	59.10	53.90	80.00	100.00	88.90	91.60	69.10
Min Standard	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00

On Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	100.00	95.83	99.25	100.00	100.00	100.00	100.00	100.00	100.00	100.00	98.32	100.00	91.92
05/01/08 to 02/01/09	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	91.30	95.83	100.00	98.32	99.04
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data