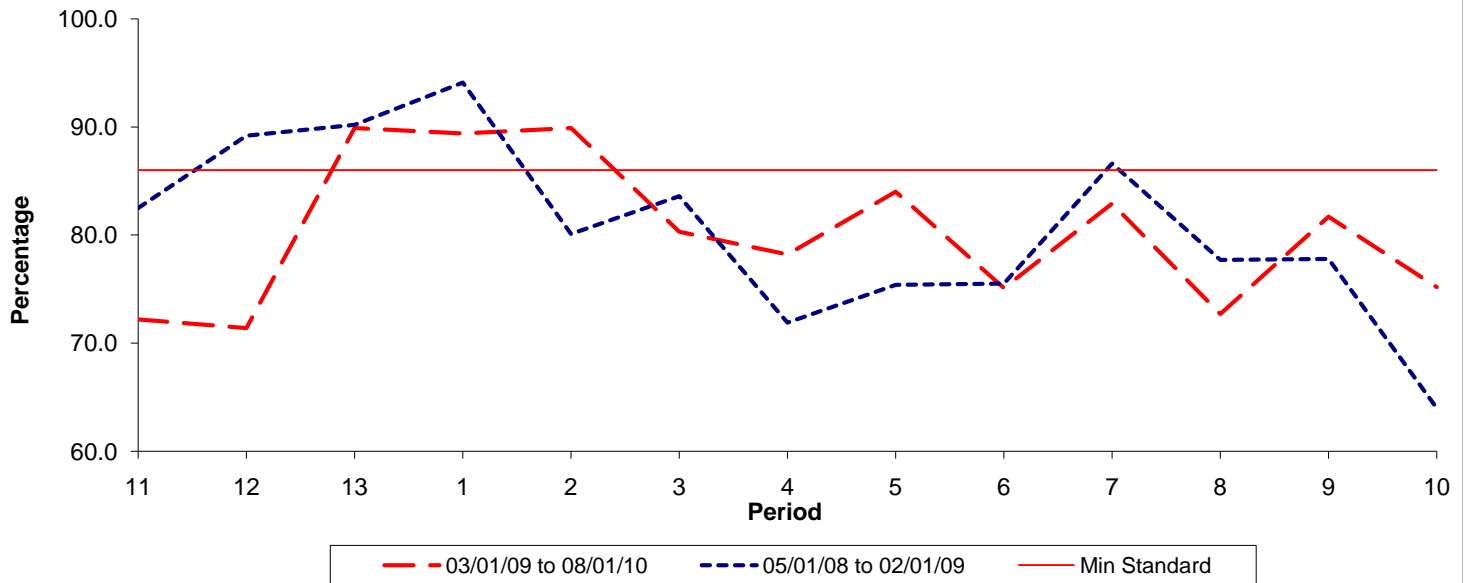




**Reliability Performance ( Low Frequency )**

**% Departing On Time**

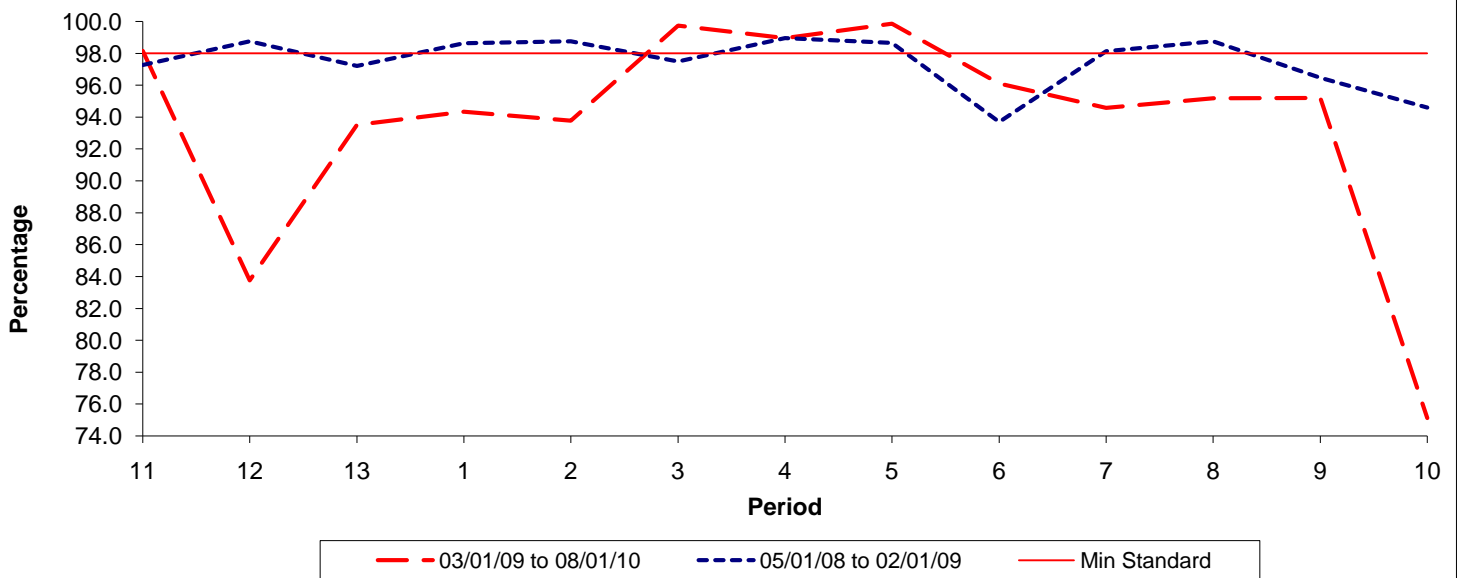


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	72.20	71.40	89.90	89.40	89.90	80.30	78.20	84.00	75.10	82.90	72.70	81.70	75.20
05/01/08 to 02/01/09	82.50	89.20	90.20	94.10	80.10	83.60	71.90	75.40	75.50	86.60	77.70	77.80	64.00
Min Standard	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00

On Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	98.16	83.75	93.51	94.33	93.78	99.74	98.96	99.86	96.10	94.58	95.19	95.21	75.12
05/01/08 to 02/01/09	97.28	98.75	97.21	98.64	98.75	97.49	98.96	98.65	93.69	98.13	98.76	96.46	94.60
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data