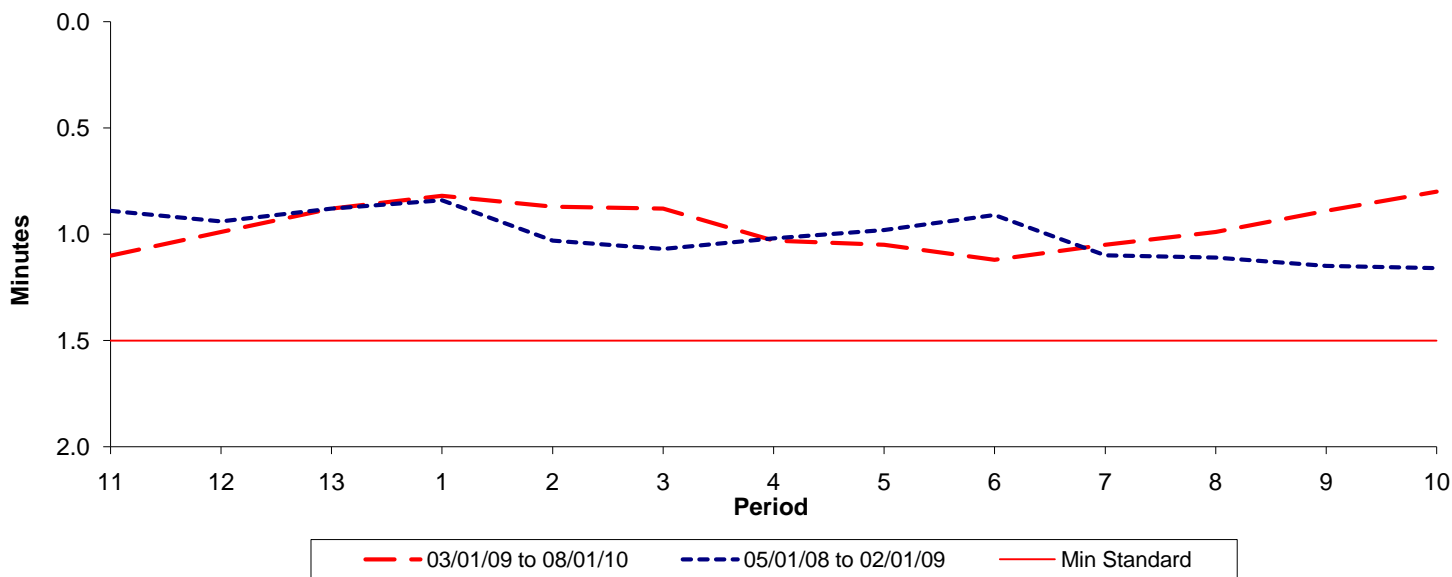




Reliability Performance (High Frequency)

Excess Waiting Time (minutes)

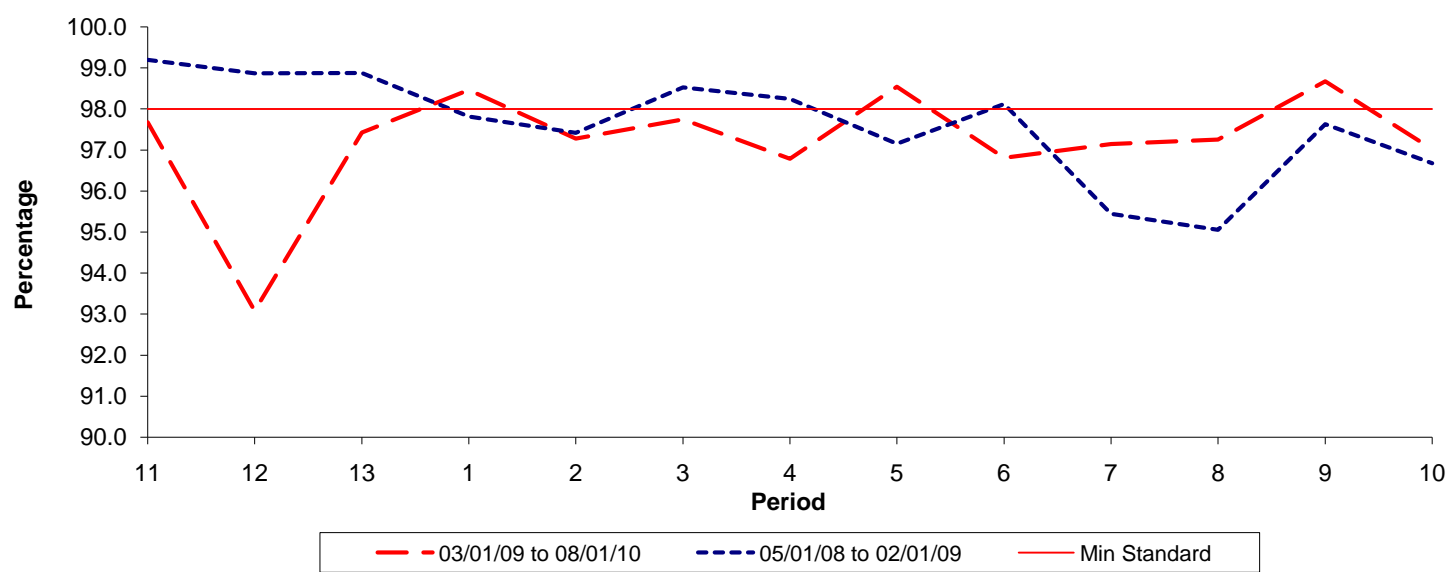


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	1.10	0.99	0.88	0.82	0.87	0.88	1.03	1.05	1.12	1.05	0.99	0.89	0.80
05/01/08 to 02/01/09	0.89	0.94	0.88	0.84	1.03	1.07	1.02	0.98	0.91	1.10	1.11	1.15	1.16
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

Excess Waiting Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	97.68	93.08	97.43	98.46	97.28	97.75	96.79	98.55	96.81	97.14	97.26	98.68	97.02
05/01/08 to 02/01/09	99.20	98.87	98.88	97.82	97.42	98.53	98.25	97.15	98.12	95.44	95.05	97.63	96.68
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data