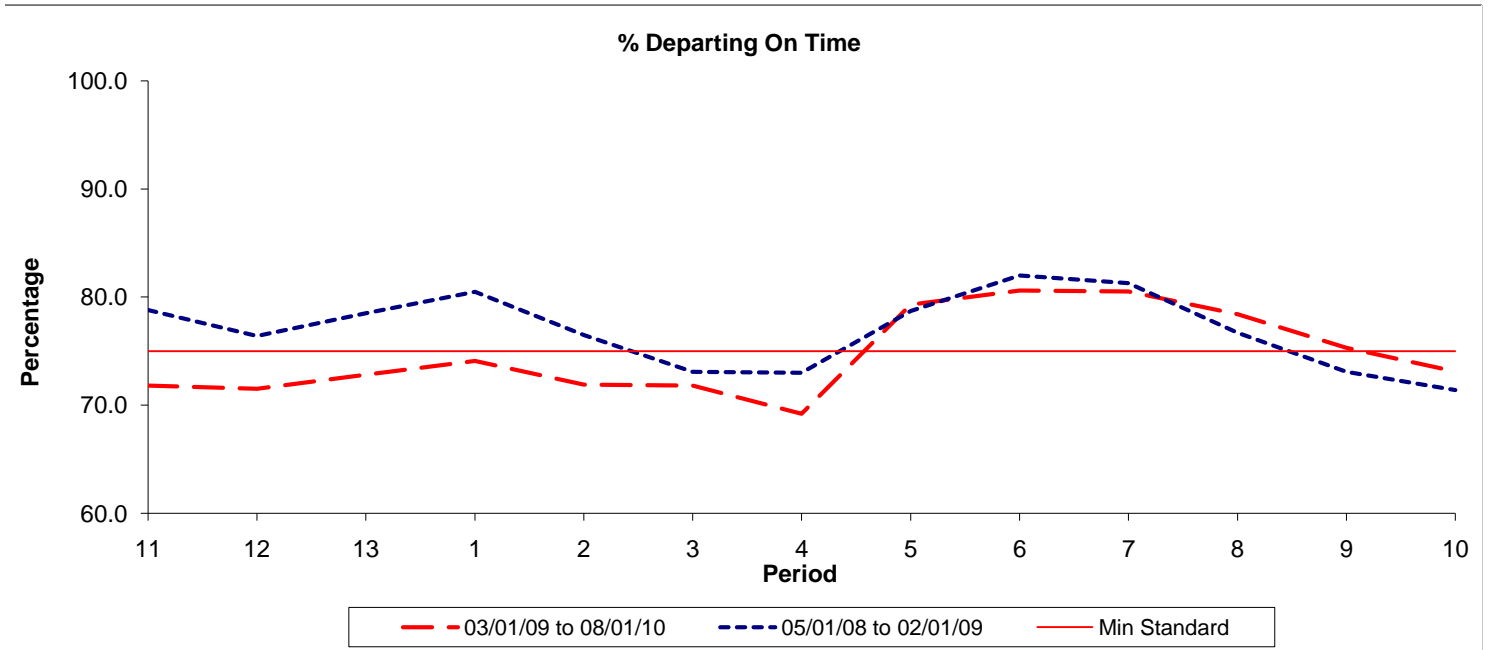




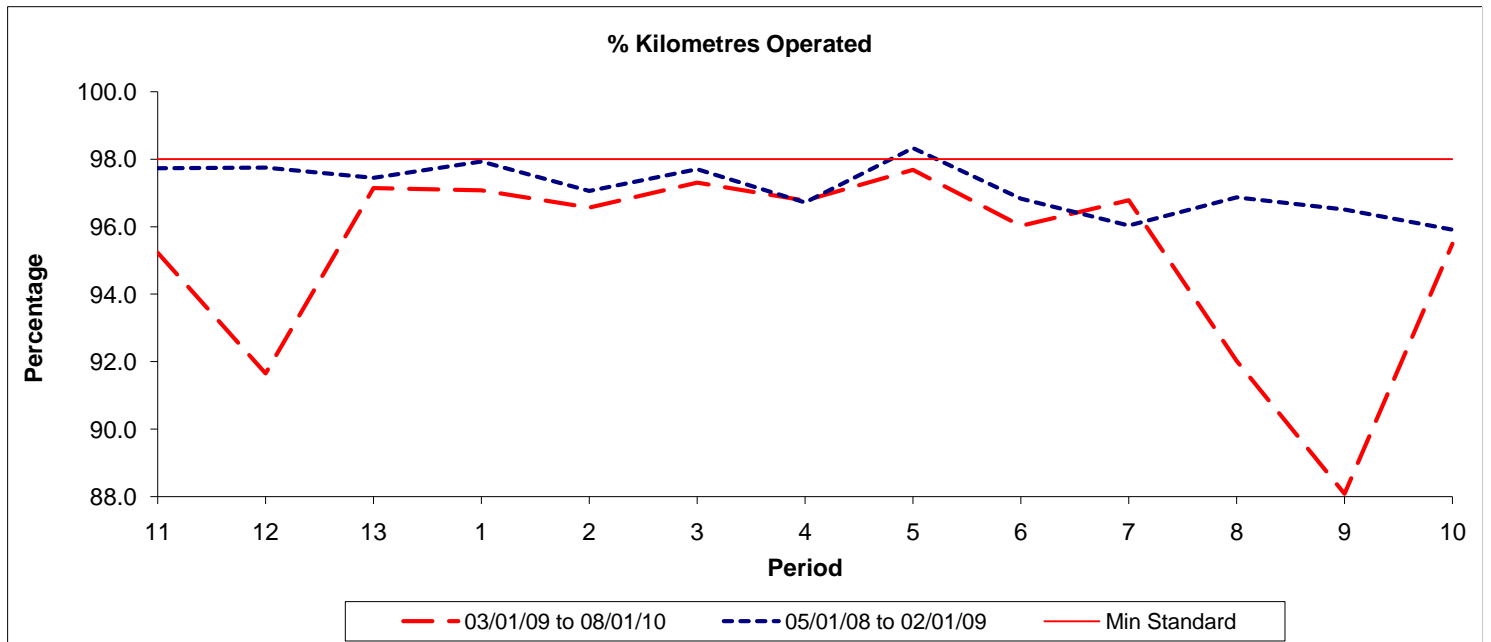
Reliability Performance (Low Frequency)



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	71.80	71.50	72.80	74.10	71.90	71.80	69.20	79.30	80.60	80.50	78.40	75.30	73.10
05/01/08 to 02/01/09	78.80	76.40	78.50	80.50	76.50	73.10	73.00	78.70	82.00	81.30	76.70	73.10	71.40
Min Standard	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	95.23	91.65	97.14	97.07	96.56	97.30	96.77	97.68	96.02	96.78	92.02	88.09	95.49
05/01/08 to 02/01/09	97.73	97.75	97.45	97.93	97.06	97.70	96.72	98.33	96.83	96.03	96.87	96.51	95.91
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data