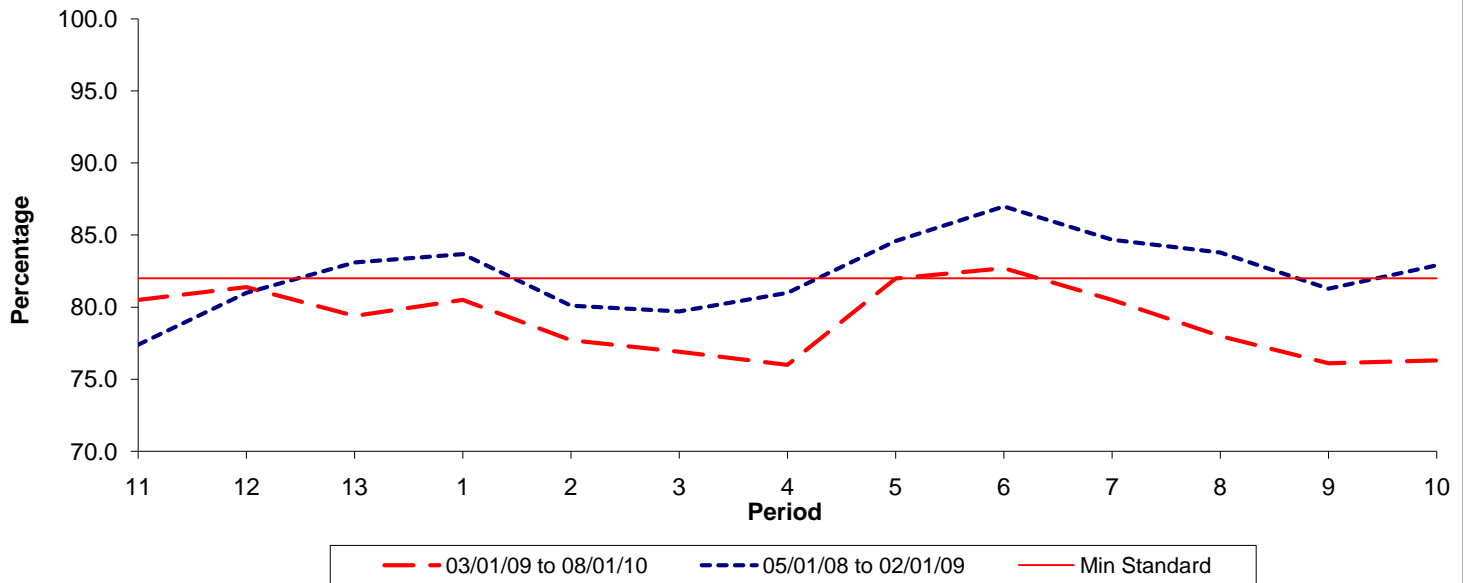




**Reliability Performance ( Low Frequency )**

**% Departing On Time**

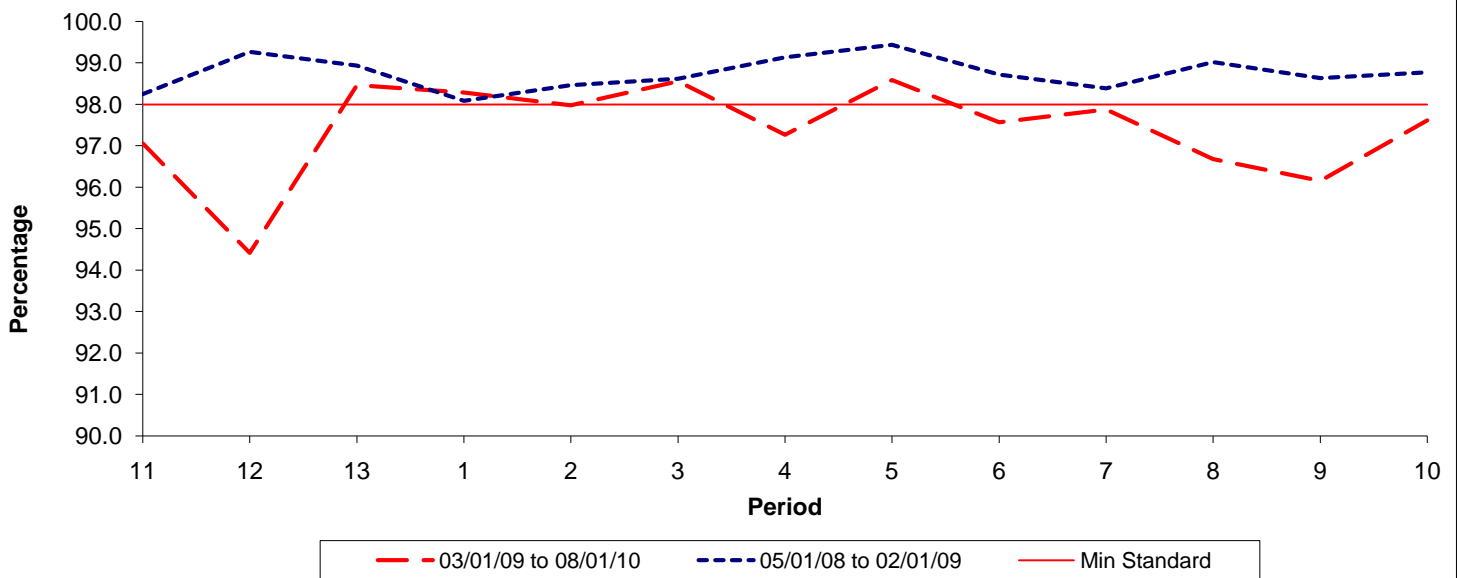


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	80.50	81.40	79.40	80.50	77.70	76.90	76.00	82.00	82.70	80.50	78.00	76.10	76.30
05/01/08 to 02/01/09	77.40	81.00	83.10	83.70	80.10	79.70	81.00	84.60	87.00	84.70	83.80	81.30	82.90
Min Standard	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00	82.00

On Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	97.06	94.42	98.47	98.29	97.98	98.56	97.27	98.59	97.57	97.88	96.68	96.16	97.62
05/01/08 to 02/01/09	98.25	99.27	98.94	98.09	98.47	98.62	99.14	99.44	98.72	98.39	99.02	98.64	98.78
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data