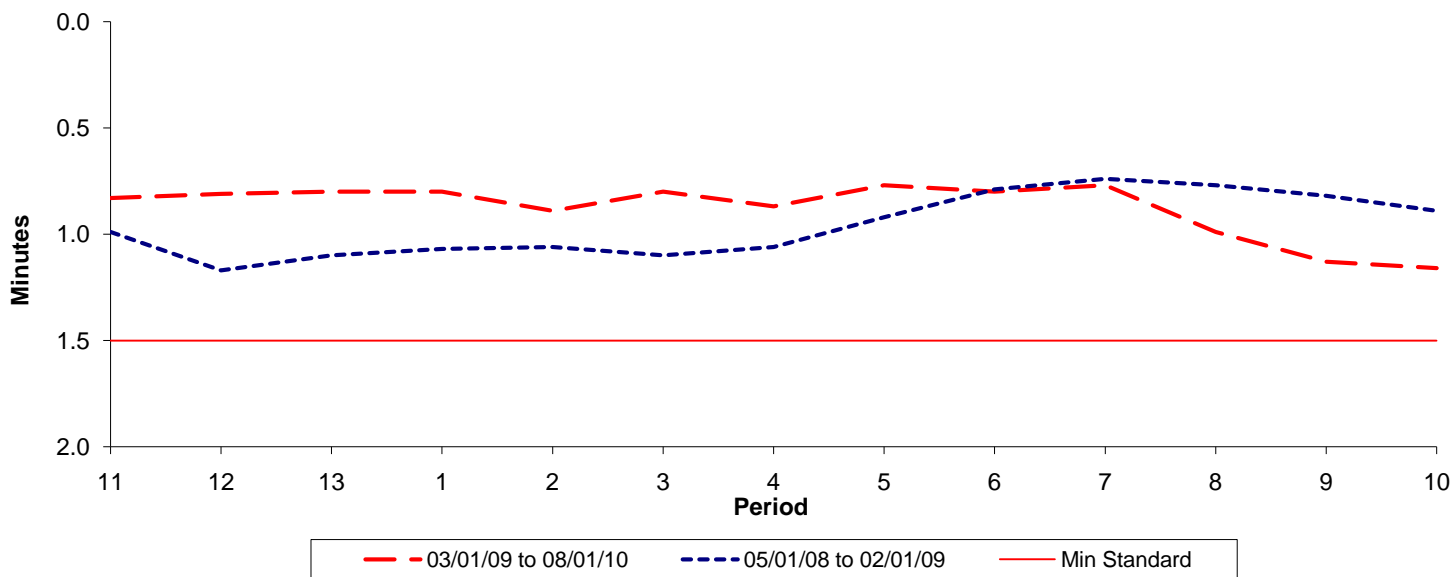




Reliability Performance (High Frequency)

Excess Waiting Time (minutes)

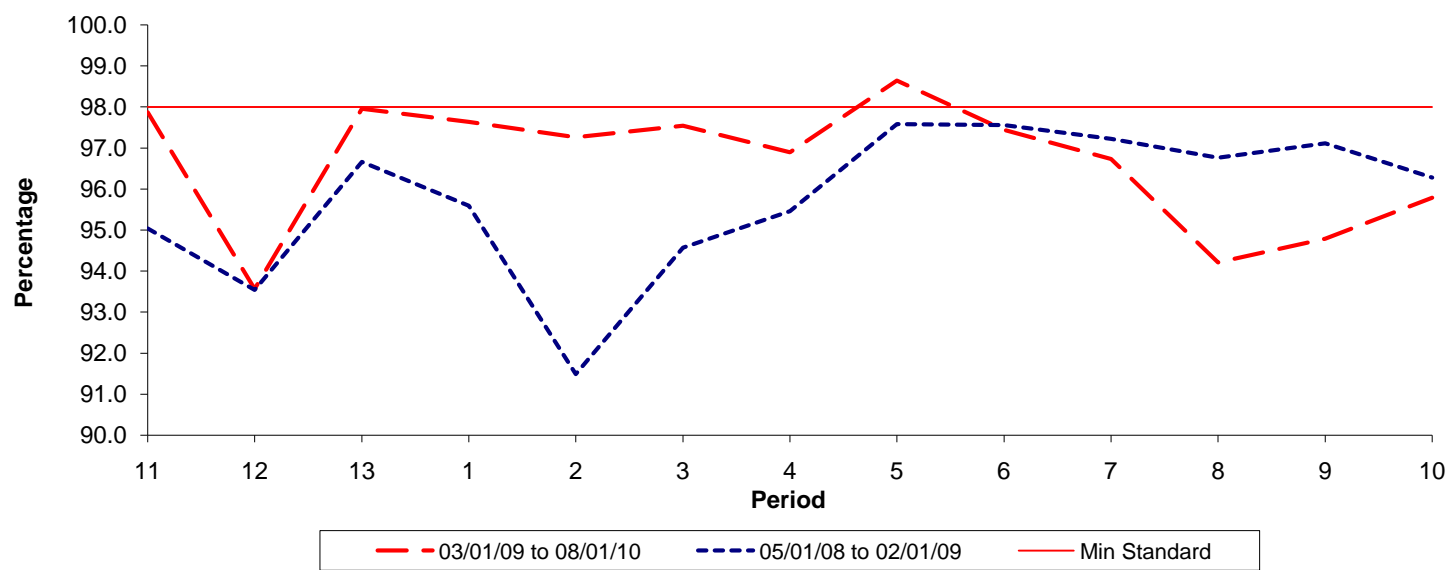


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	0.83	0.81	0.80	0.80	0.89	0.80	0.87	0.77	0.80	0.77	0.99	1.13	1.16
05/01/08 to 02/01/09	0.99	1.17	1.10	1.07	1.06	1.10	1.06	0.92	0.79	0.74	0.77	0.82	0.89
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

Excess Waiting Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	97.87	93.56	97.96	97.63	97.26	97.54	96.89	98.64	97.44	96.73	94.21	94.79	95.79
05/01/08 to 02/01/09	95.04	93.54	96.66	95.59	91.49	94.57	95.46	97.58	97.56	97.22	96.76	97.11	96.28
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data