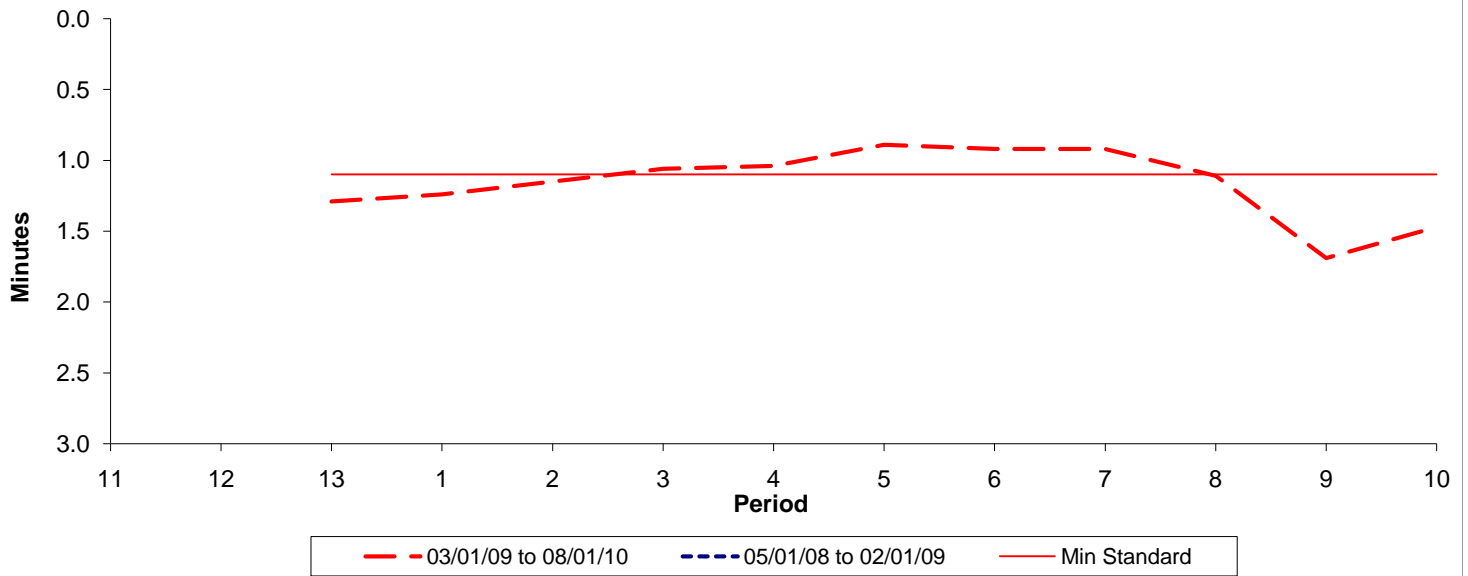




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

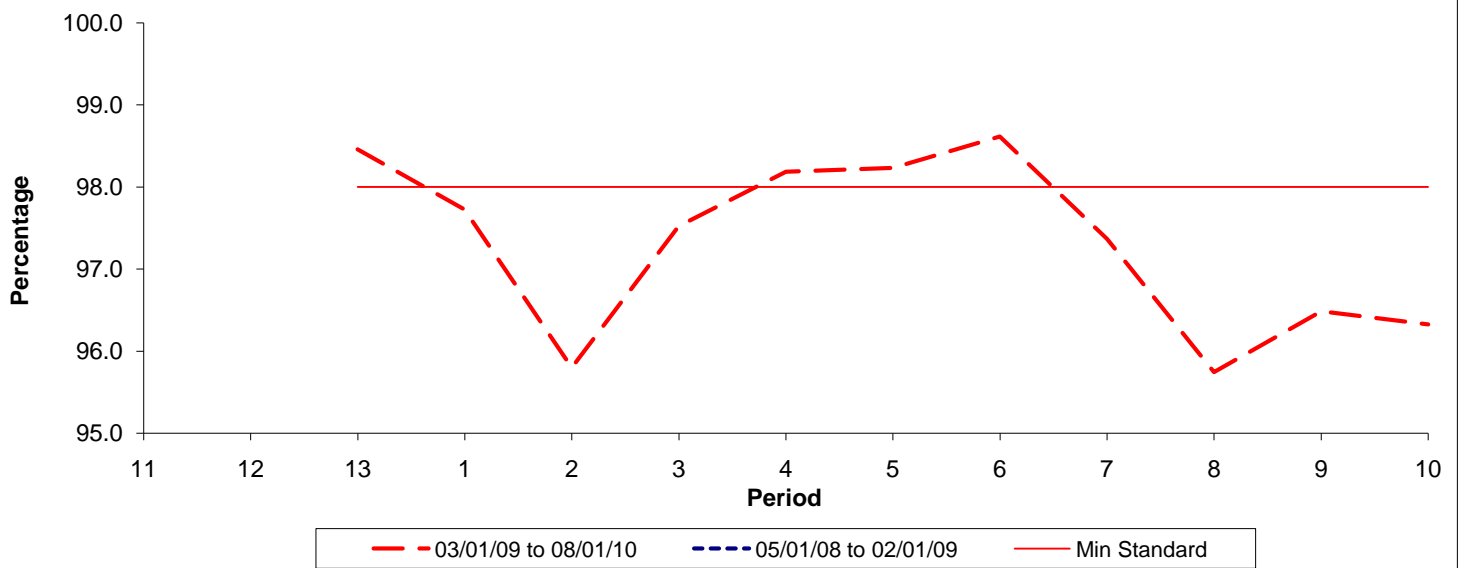


| Date Range / Period  | 11 | 12 | 13   | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   |
|----------------------|----|----|------|------|------|------|------|------|------|------|------|------|------|
| 03/01/09 to 08/01/10 |    |    | 1.29 | 1.24 | 1.15 | 1.06 | 1.04 | 0.89 | 0.92 | 0.92 | 1.11 | 1.69 | 1.47 |
| 05/01/08 to 02/01/09 |    |    |      |      |      |      |      |      |      |      |      |      |      |
| Min Standard         |    |    | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 |

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



| Date Range / Period  | 11 | 12 | 13    | 1     | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     | 10    |
|----------------------|----|----|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 03/01/09 to 08/01/10 |    |    | 98.46 | 97.72 | 95.80 | 97.52 | 98.19 | 98.23 | 98.61 | 97.37 | 95.74 | 96.48 | 96.33 |
| 05/01/08 to 02/01/09 |    |    |       |       |       |       |       |       |       |       |       |       |       |
| Min Standard         |    |    | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data