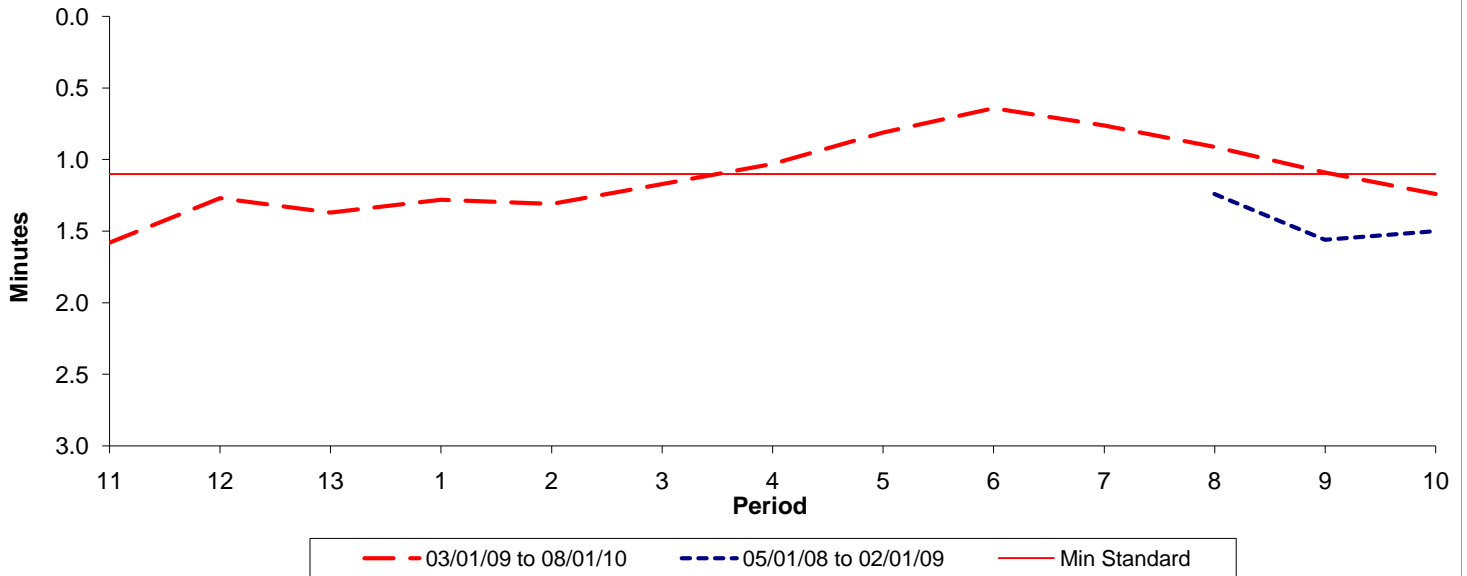




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

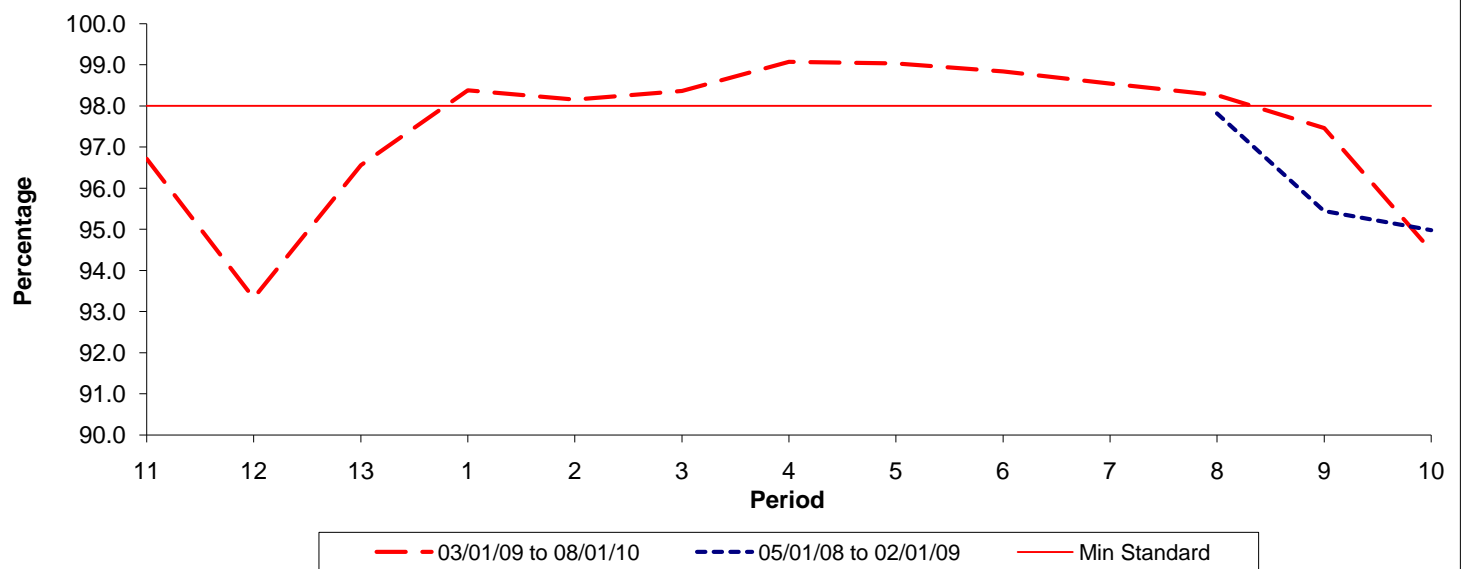


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	1.58	1.27	1.37	1.28	1.31	1.17	1.03	0.81	0.64	0.76	0.91	1.09	1.24
05/01/08 to 02/01/09											1.24	1.56	1.50
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	96.71	93.33	96.56	98.38	98.15	98.36	99.07	99.03	98.84	98.54	98.26	97.46	94.48
05/01/08 to 02/01/09											97.82	95.45	94.98
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data