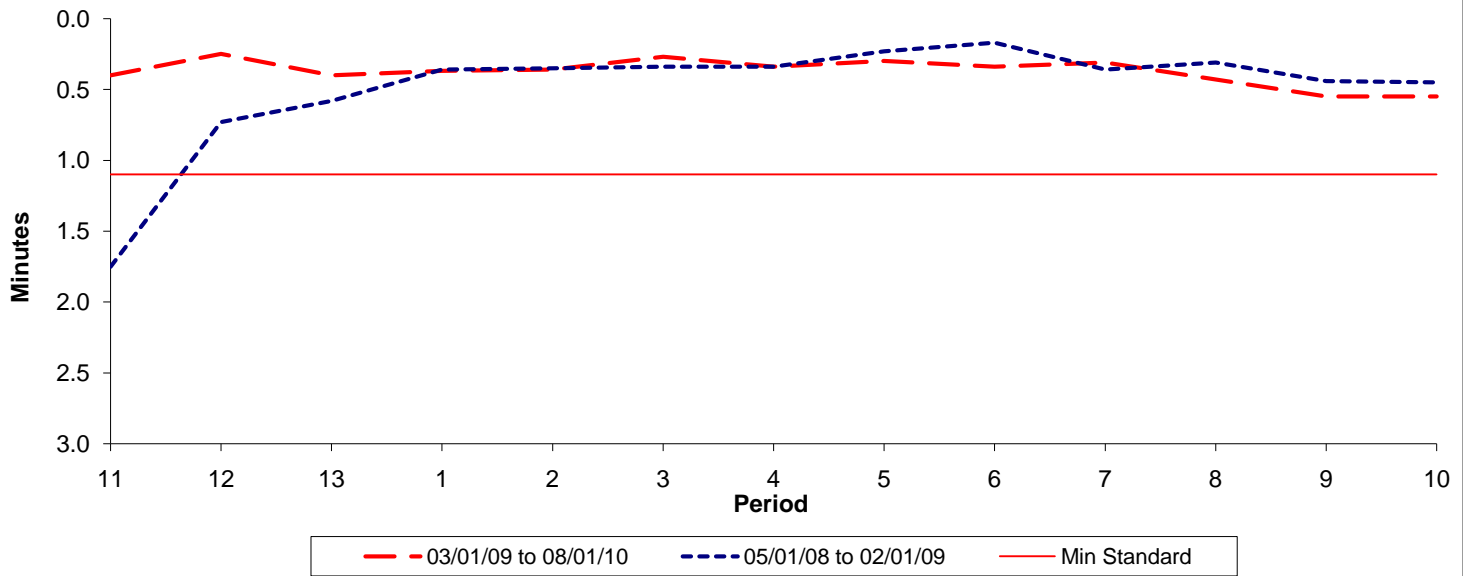




**Reliability Performance ( High Frequency )**

Excess Waiting Time (minutes)

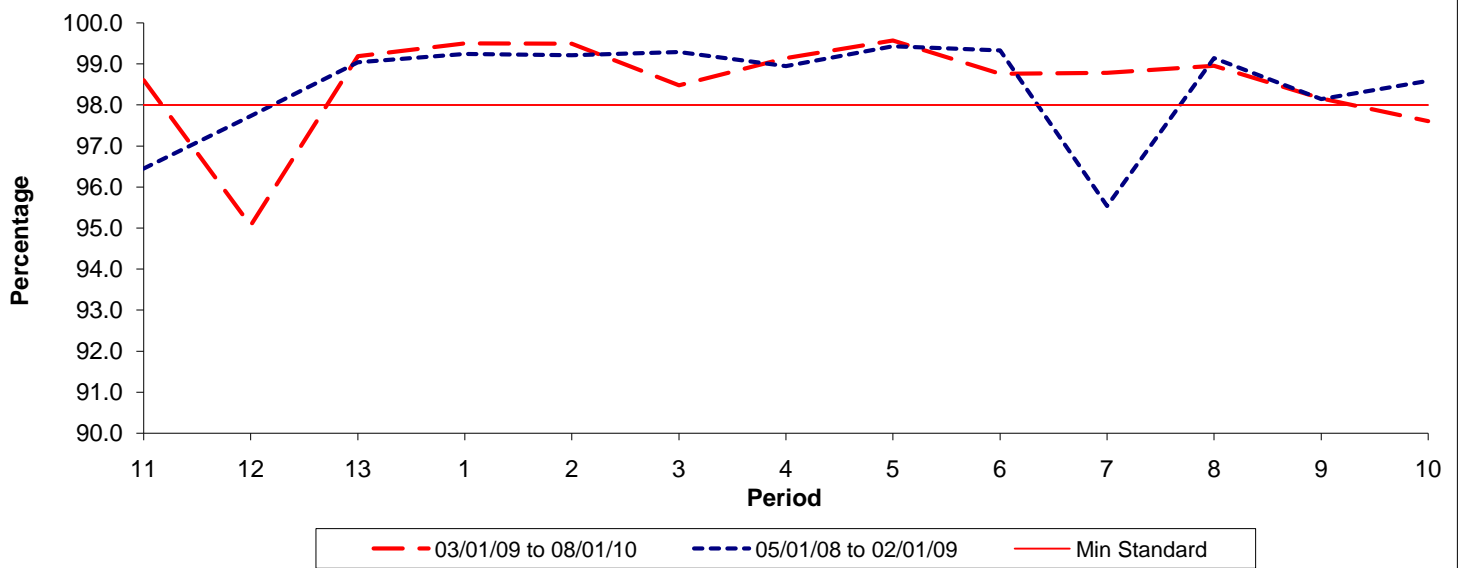


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	0.40	0.25	0.40	0.37	0.36	0.27	0.34	0.30	0.34	0.31	0.43	0.55	0.55
05/01/08 to 02/01/09	1.75	0.73	0.58	0.36	0.35	0.34	0.34	0.23	0.17	0.36	0.31	0.44	0.45
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

% Kilometres Operated



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	98.60	95.06	99.19	99.50	99.49	98.48	99.14	99.57	98.76	98.78	98.95	98.16	97.60
05/01/08 to 02/01/09	96.45	97.73	99.04	99.24	99.21	99.29	98.95	99.43	99.33	95.54	99.14	98.14	98.59
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data