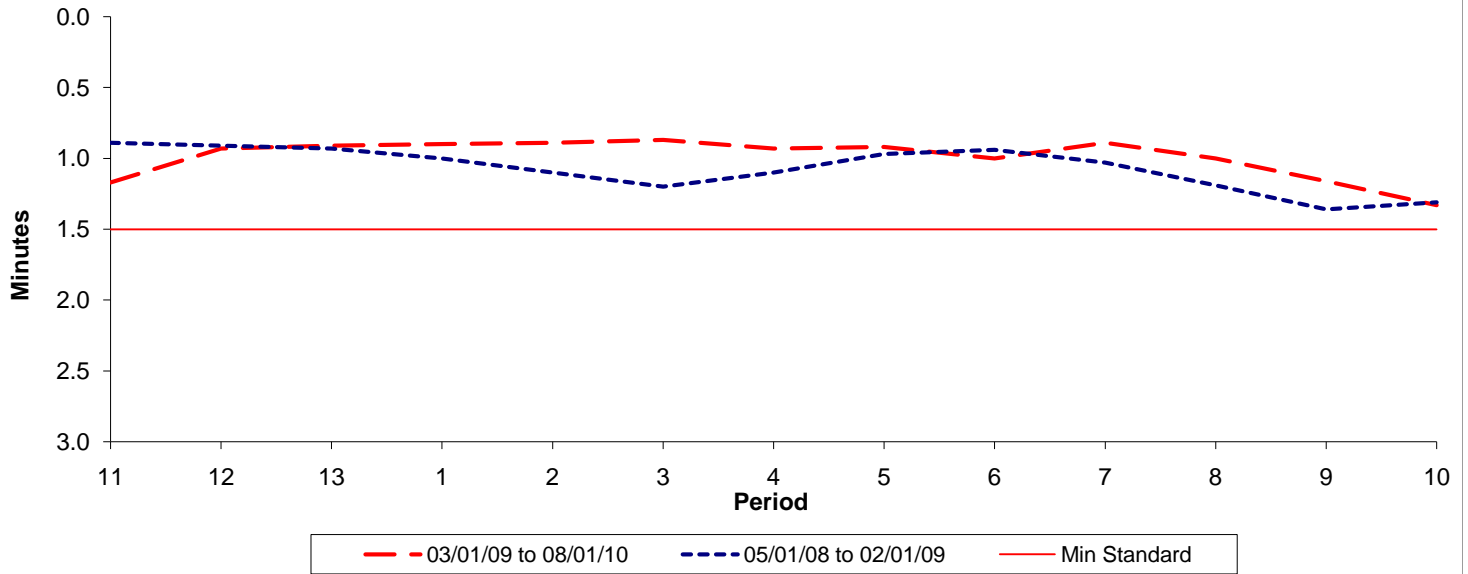




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

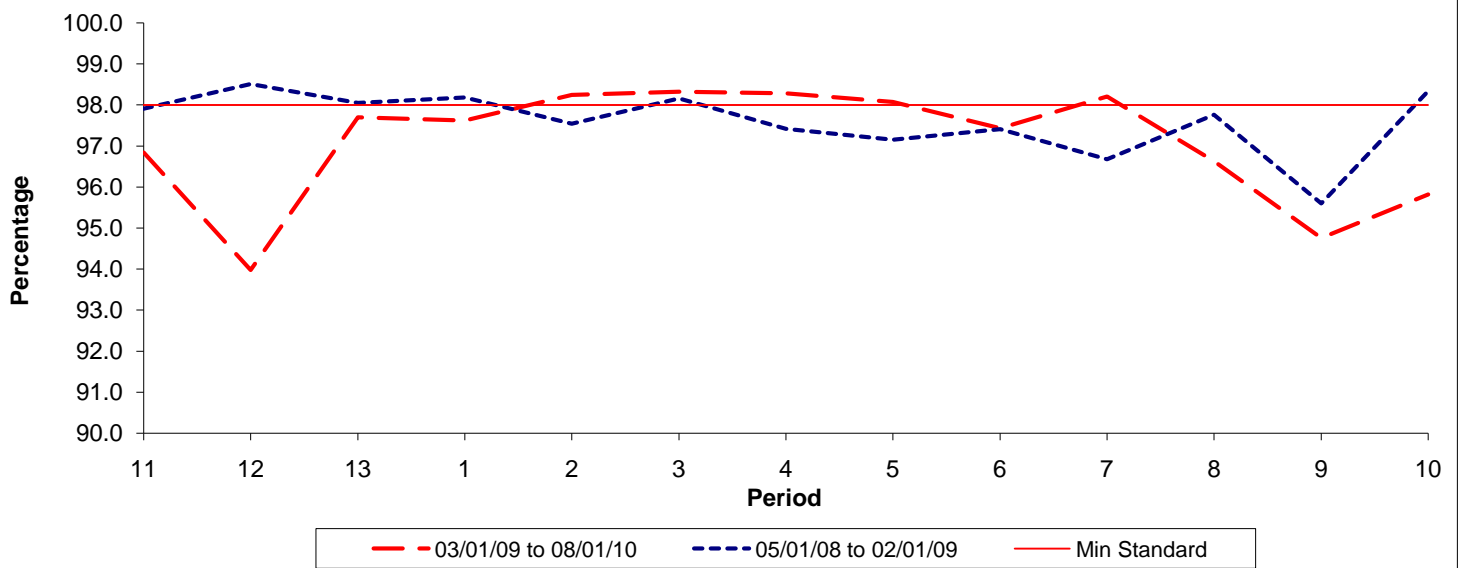


Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	1.17	0.93	0.91	0.90	0.89	0.87	0.93	0.92	1.00	0.89	1.00	1.16	1.33
05/01/08 to 02/01/09	0.89	0.91	0.93	1.00	1.10	1.20	1.10	0.97	0.94	1.03	1.19	1.36	1.31
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	11	12	13	1	2	3	4	5	6	7	8	9	10
03/01/09 to 08/01/10	96.84	93.98	97.70	97.62	98.24	98.32	98.28	98.07	97.43	98.20	96.63	94.76	95.82
05/01/08 to 02/01/09	97.91	98.51	98.05	98.18	97.54	98.16	97.42	97.15	97.41	96.68	97.76	95.60	98.34
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data