Transport for London

Business scenario testing standard

At TfL Online, we want to make sure that the end-to-end functionality of software is working fine, and all the business process flows of the code are working.
We conduct business scenario testing to explore how our services will work in the hands of our users.

Audience

- Developers
- Testing team
- Project managers

Requirements

1. You **must** test all new tfl.gov.uk sites and services against the scope, entry and exit criteria, and grade them using the defect severity criteria detailed below.

Who	• TfL acting as business end-users
Scope	• Test end-to-end business scenarios and edge-cases
Entry criteria	• Code **must** be deployed to the test environment • TfL testers **must** be identified
Exit criteria	• All tests **must** be run to completion • All errors **must** be logged and a severity assigned
Defects	• Sev 1: Unusable or an error in a key function that means the release cannot fulfil its key business functions • Sev 2: Error in a key function, but a workaround is in place • Sev 3: Errors present but key functionality still works • Sev 4: Cosmetic error; there is little or no negative effect on TfL

NOTE: You must refer to www.tfl.gov.uk/toolkit for the latest version of this document

Why we do this

We carry out business scenario testing to identify the most important end-to-end scenarios for our users. It helps identify defects and understand how code works.

Further reading

- [Testing your service](#)

Type: Standard
Owner: TfL Online Compliance
Department: TfL Online

Version History

Version	Date	Summary of changes
1.0	07/11/2013	First issue

Review History

Name	Title	Date	Comments

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