## Appendix 1

	2017/18	2018/19	Increase/Reduction	2019/20 YTD
Median days overdue	12	11	1	3
Average (Mean) days overdue	22	14	8	3
Total days overdue	6107	1828	4279	10
Total cases overdue	279	129	150	3
No. of Cases 100+ days overdue	6	0	6	0
No. of Cases 50-99 days overdue	30	4	26	0
No. of Cases 20-49 days overdue	63	26	37	0
No. of Cases 10-19 days overdue	58	40	18	0
No. of Cases 1-9 days overdue	122	59	63	3

	2017/18	2018/19	Increase/Reduction	2019/20 YTD
Median days overdue	12	11	1	3
Average (Mean) days overdue	22	14	8	3
Total (cumulative) days overdue	6107	1828	4279	10
Total cases overdue	279	129	150	3
No. of Cases 100+ days overdue	2%	0%	100%	0%
No. of Cases 50-99 days overdue	11%	3%	73%	0%
No. of Cases 20-49 days overdue	23%	20%	13%	0%
No. of Cases 10-19 days overdue	20%	31%	55%	0%
No. of Cases 1-9 days overdue	44%	46%	4.5%	100%

	2017/18	2018/19	Increase/Reduction	2019/20 YTD
Number of Complex Overdues	146	68	78	3
Number of Non Complex overdues	133	61	72	3
% Overdues as Complex cases	52.3%	52.7%	0.4%	100%
% Overdues as Non Complex cases	47.7%	47.3%	0.4%	0%