Transport for London London Taxi and Private Hire



Carriage of e-scooters and e-unicycles

This Notice contains information for licensees regarding the carrying of e-scooters and e-unicycles in licensed taxis and private hire vehicles (PHVs).

Ban on e-scooters and e-unicycles on TfL services

Transport for London (TfL) has <u>announced</u> that all privately-owned e-scooters and e-unicycles, including those that can be folded or carried, will not be permitted on its services from Monday 13 December 2021.

This is the result of safety concerns about these items following recent fires on transport premises and services. Customers in possession of such devices will not be permitted to enter any premises on TfL's network or travel on any of its services, including on the Tube, buses, Overground, TfL Rail, Trams and DLR.

E-scooters in taxi and private hire vehicles

All licensees should consider whether it would be appropriate to carry e-scooters or e-unicycles and be aware that they are **not** compelled to transport them.

Drivers have the right to refuse carriage of anything that may pose a risk to their safety and the safety of the travelling public, and this includes e-scooters and e-unicycles.

We encourage PHV operators to consider whether they wish to carry e-scooters and e-unicycles and to make passengers aware, during the booking process, that these items may be refused carriage in licensed PHVs.

This guidance does **not** include foldable e-bikes, that are generally subject to better manufacturing standards and the batteries are usually positioned in a place where they are less likely to be damaged, and so are less of a fire risk.

Mobility scooters and electric wheelchairs

This guidance above does **not** include mobility scooters and electric wheelchairs.

Wheelchair-accessible PHVs are a vital resource for mobility impaired people in London. Section 165 of the Equality Act 2010 obliges drivers of wheelchair-accessible taxis and private hire vehicles to carry wheelchair users and provide mobility assistance without additional charge and that obligation is unaffected by this Notice. Further information is provided here.

Graham Robinson

General Manager Taxi and Private Hire Transport for London

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For previous Notices and additional licensing information, please visit tfl.gov.uk/tph