



Victoria Station Upgrade Report on Consultation

LONDON UNDERGROUND (VICTORIA STATION UPGRADE) ORDER

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1. Introduction

London Underground Ltd (LUL) is applying for an Order under the Transport and Works Act 1992 to authorise an upgrade of Victoria Underground Station. This document is an account of the consultation activity conducted during the development and design of the proposals.

2. Brief description of the proposals

The proposals, known as the Victoria Station Upgrade (VSU) scheme will reduce congestion at the Underground station, provide extra station capacity for the expected increase in passenger numbers, reduce journey times and improve access, including new lift access to all platforms.

The key elements of VSU are:

- a new sub-surface ticket hall beneath Bressenden Place (the Northern ticket hall)
- enlargement of the existing Victoria line ticket hall (the Southern ticket hall)
- nine new escalators
- seven new lifts
 - providing step-free access between street, ticket halls and all platform levels
 - allowing interchange between the Victoria line and District & Circle lines platforms
 - improving access to and from National Rail station
- widened stairs between National Rail and the Underground station
- a new emergency access shaft
- a new interchange tunnel connecting the new Northern ticket hall to the enlarged Southern ticket hall
- a modernised station throughout.

3. Consultation approach

Consultation on major projects is a matter of best practice for London Underground (LUL). The company recognises the importance of consulting and engaging with external organisations and individuals with an interest in the proposals.

Under Rule 10 (2) (d) of the Transport and Works (Applications and Objections Procedures) (England and Wales) Rules 2006 (the “2006 Rules”) it is necessary to prepare a report that summarises the consultation process that has been undertaken. This is that report.

London Underground’s approach to consultation is summarised below.

- Open
LUL will be open to the views and comments arising from the consultation process and give them proper consideration.

- Focussed
The preferred scheme for VSU will be presented to consultees as a single qualified proposal. This approach does not preclude properly considering views and comments made, as described above.

- Inclusive
LUL will identify, engage with, and be accessible to all stakeholder groups, and will communicate clearly and honestly with them.

- Regular
During consultation, LUL will provide timely information about the proposed scheme through an established schedule of interaction and seek feedback from stakeholders.

4. Consultation Activity

The VSU project team has consulted as widely as practicable, throughout the current design and planning phase.

- Over 1,000 letters, introducing the project and providing a point of contact, were sent in April 2006 to stakeholders including local residents and businesses, user groups, accessibility groups and statutory consultees. See **Appendix A** for a plan showing the consultation area.
- Regular meetings have taken place with key stakeholders including Westminster City Council, Land Securities, Victoria Palace, Network Rail, CIS AXA (who are redeveloping Abford House) and relevant utility companies. See **Appendix B** for a schedule which summarises our consultation with stakeholders.
- Briefings have been held with numerous organisations and local businesses including London TravelWatch, London First, Greater London Authority, Disabled Persons Transport Advisory Committee, Live Nation (owners of Apollo Theatre), Victoria Interchange Group (a local residents group) John Lewis Partnership and Thistle Hotels (owners of the Thistle Victoria).
- Regular project updates have been sent to over 1,000 stakeholders, including local residents and businesses, to report on progress. These will continue to provide a point of contact for feedback. (An example of one of our update letters is at **Appendix C**)

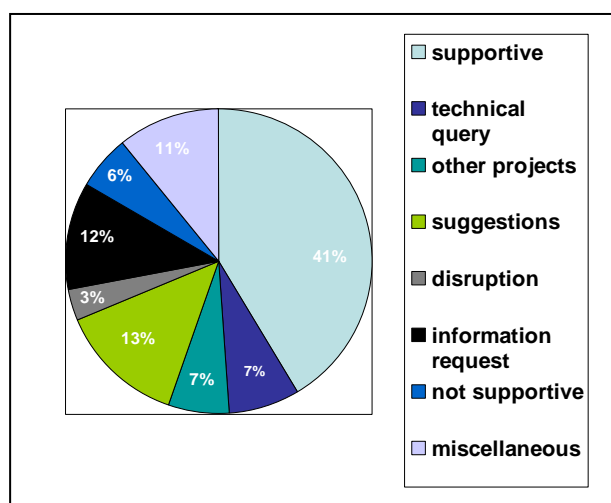
5. Public Exhibitions

5.1 Overview

Public exhibitions were held in May and July 2007 to encourage members of the public to view and comment on the proposals prior to the submission of the Transport and Works Act Order application. The exhibitions were held at 175-179 Victoria Street, which is very close to the Underground station and members of the VSU team were present throughout to answer any questions raised by visitors.

The exhibitions were timed so that feedback could be properly considered prior to the TWAO submission.

Over 1,400 people visited the exhibitions. Comments made at both exhibitions were mostly supportive and all detailed points made were given careful consideration by LUL. The exhibition in July 2007 displayed some of the most common questions / comments received at the May exhibition along with LUL's response (see **Appendix D**). LUL responded individually to all feedback forms received at both exhibitions except where no address was left by the individual commenting. (see **Appendix E** for a log of all the feedback received). A summary of the feedback from the public exhibitions can be seen below.



Summary of feedback from public exhibitions

5.2 Publicity

Publicity for the exhibitions included

- Invitations sent to all stakeholders
- Leaflets handed out at the Underground station (see **Appendix F** for May 2007 leaflet)
- Articles in the Metro newspaper
- Posters at the Underground station
- Information posted on TfL’s website (www.tfl.gov.uk/vsu)

5.3 Exhibition materials

Information available at the exhibitions included

- A summary of the project proposals and key benefits
- Plans and sections (see **Appendix H** for a plan, used at the July exhibition, showing the key features of the scheme)
- Photomontages
- Model of the scheme
- Information on enabling works, construction impacts and the environmental impact assessment
- Project overview leaflet
- Feedback forms

6. Consultation with Statutory Consultees

Under Rule 10 (2) (d) of the “2006 Rules” an applicant for a transport and works act order is required to confirm, in the consultation report, that there has been consultation with those mentioned in Schedules 5 & 6 of the Rules who are entitled to receive a copy of the application documents or be served with notice of the making of the application. Where there has been no consultation with anyone so entitled, this must be explained. **Appendix G** contains a summary of the consultations carried out in this regard with specific reference to the various categories of consultee under schedules 5 and 6.

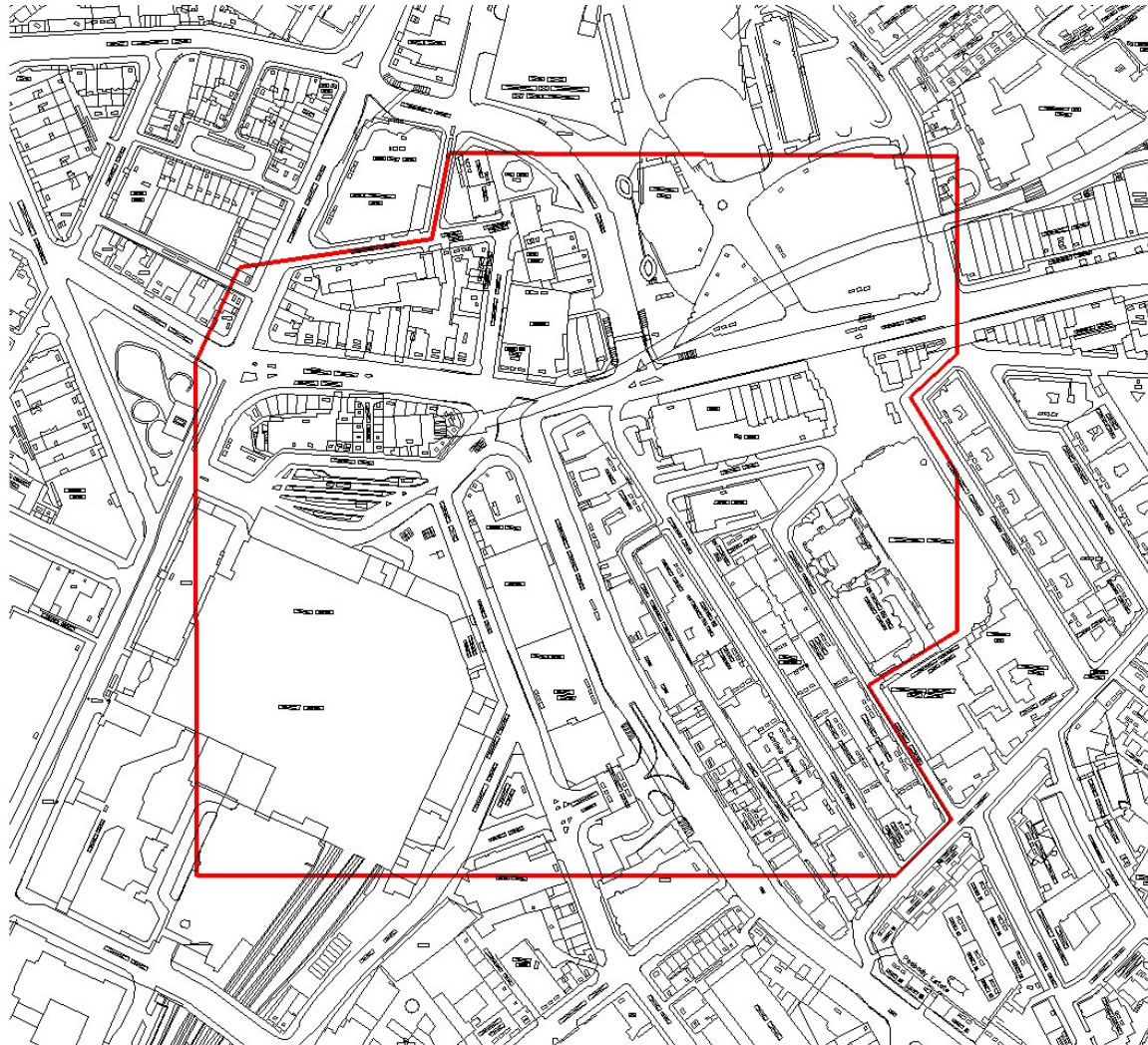
7. Conclusions

The response to the project proposals from the large majority of consultees has been very positive.

LUL will continue to work with stakeholders to address their concerns as far as is reasonably practicable.

Consultation and communication with stakeholders will continue whilst the project seeks authorisation and throughout construction.

Appendix A – Plan of the Consultation Area (indicative)



Appendix B – Stakeholder Consultation

Consultation to date

	Stakeholder	Consultation contact
1	Land Securities	<p>There have been numerous meetings with Land Securities, who are major land owners in the area (through a subsidiary company called LC25 limited) and have applied for planning permission for the Victoria Transport Interchange. Land Securities and LUL have been working closely together (Heads of Terms signed 09/03/07) with a view to ensuring that the VSU and VTI schemes are compatible.</p> <p>In addition; Scoping Report sent 21/07/06 and response received 01/08/06 Revised Scoping Report sent 27/7/07 Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations May & July 07</p>
2	Network Rail	<p>There have been regular meetings with Network Rail who own and operate Victoria National Rail station. LUL is working closely with Network Rail both as a transport partner and local property owner, to ensure compatibility and facilitation of the VSU project.</p> <p>In addition; Scoping Report sent 21/07/06 – no response Revised Scoping Report sent 27/07/07 Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations May & July 07</p>
3	Westminster City Council	<p>There have been numerous meetings with Westminster City Council at key stages of the project to ensure that they are kept informed of progress and to seek their views as appropriate.</p> <p>In addition;</p>

	Stakeholder	Consultation contact
		Update letter sent April 06, November 06, May 07, November 07 Exhibition invitations May & July 07 (briefing offered to Councillors) Scoping Report sent 21/07/06 and response received 31/08/06 Revised Scoping Report sent 27/07/07
4	Greater London Authority / Mayor	Meetings have been held with the Greater London Authority at key stages of the project and they have also been invited to joint meetings with Westminster City Council and updated via e-mail if unable to attend. In addition; Scoping Report sent 21/07/06 no response Mayors Approval Form received 17/07/07 Revised Scoping Report sent 27/07/07 Copies of CSD planning and listed building application material sent 22/08/07 Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations and offer of a separate briefing May & July 07
5	Victoria Palace	There have been numerous meetings with Victoria Palace, who are the owners of the Grade 2 listed Victoria Palace Theatre. The theatre is adjacent to a demolition site and the works for the northern ticket hall and sits above elements of the proposed new underground infrastructure. LUL has worked closely with Victoria Palace to ensure that they are kept informed of project progress, to resolve issues where practicable and to negotiate an agreement between LUL and Victoria Palace (Heads of Terms with the Theatre currently under negotiation) In addition; Scoping Report sent 21/07/06 - no response Revised Scoping Report sent 27/07/07 Copies of CSD planning and listed building application material sent 22/08/07 Project update letter sent April 06, November 06 May 07, November 07 Exhibition invitations May & July 07

	Stakeholder	Consultation contact
6	English Heritage	Meetings held at key stages of the project. Scoping report sent 21/07/06 and response received 09/08/06 Revised Scoping Report sent 27/07/07 Copies of CSD planning and listed building application material sent 22/08/07 Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations May & July 07
7	Environment Agency	Meetings held: 17/05/06 & 11/04/07 Scoping Report sent 21/07/06 and response received 11/09/06 Revised Scoping Report sent 27/07/07 Project update letter sent April 06, November 06, May 07, November 07
8	The Countryside Agency	Scoping Report sent 21/07/06 and response received 05/09/07 Note: now part of an integrated agency – Natural England
9	English Nature	Scoping Report sent 21/07/06 and response received 10/08/07 Note: now part of an integrated agency – Natural England
10	Natural England	Sent Revised Scoping Report 31/07/07
11	Utility Companies	Actively engaged with key utilities in area; <ul style="list-style-type: none"> – Thames Water – regular meetings, approx. monthly – BT – regular meetings approx. monthly – EDF – meetings held following initial correspondence – National Grid / Transco – meetings held following initial correspondence All other utilities companies in area affected by the works have been contacted and meetings held as appropriate.
12	CIS AXA (Abford House redevelopment)	Regular meetings held leading up to a series of agreements concluded on 22/02/07 – including an agreement not to object to VSU. Ad hoc design / engineering meetings continue. Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations May & July 07

	Stakeholder	Consultation contact
13	Live Nation (Apollo Theatre)	Live Nation are the owners of the Grade II* listed Apollo Theatre. The theatre has entrances on both Vauxhall Bridge Road and Wilton Road close to proposed construction work sites for VSU. Meeting held 09/03/06. In addition; Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations and offer of a separate briefing May & July 07
14	The Spirit Group (Duke Of York PH, The Stage Door PH and The Stag PH)	The Spirit Group manages three pubs in the immediate vicinity of the VSU works; The Duke of York, The Stage Door and The Stag. Meeting held 06/11/07 Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations May & July 07
15	Westminster Society	Project update letter sent April 06, November 06, May 07, November 07 Letter received 5/12/06 response 14/12/06 Meeting – 08/06/06 – as member of Victoria Interchange Group (no longer part of VIG) Exhibition invitations May & July 07 Letter sent offering copies of CSD planning application 22/08/07 – no response
16	Theatres Trust	Project update letter sent April 06, November 06, May 07, November 07 Letter received 3/5/06 response 23/5/06 Letter received 1/12/06 response 5/12/06 Letter sent offering copies of CSD planning and listed building application material 22/08/07 – CD sent 24/08/07
17	Disabled Persons Transport Advisory Committee (DPTAC)	Project update letter sent April 06, November 06 May 07, November 07 Meeting – 28/06/06
18	Local residents associations	Project update letter sent April 06, November 06 May 07, November 07 Victoria Interchange Group (VIG) meeting (representatives of local residents' association) – 08/06/06 – positive response to VSU proposals

	Stakeholder	Consultation contact
		Exhibition invitations and offer of a separate briefing May & July 07 Letter sent to VIG offering copies of CSD planning and listed building application material 22/08/07 – hard copies and CD sent 24/08/07
19	Over 1000 additional stakeholders (including local residents and businesses)	Project update letter sent April 06, November 06, May 07, November 07 Exhibition invitations sent May 07 and July 07
20	LUL Customers and general public	Public exhibitions 17-19 May 07 and 17-21 July 07 Leaflets handed out at Victoria Underground station 14/05/07 & 10/07/07 Articles in Metro newspaper May & July 07 Individual responses to all feedback forms received.

Appendix C – Example of a project update letter

Our Reference:	MASD-VSU-VO47-LET-0005
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09 May 2007

Address 1

Address 2

Address 3

Dear

Victoria Station Upgrade Project

London Underground Ltd.

Room 191, North

55 Broadway

London, SW1H 0BD

kirsteen.dickson@tube.tfl.gov.uk

0207 918 0403

Victoria Station Upgrade Project (VSU)

You may be aware that, as part of Transport for London's (TfL) £10 billion Investment Programme, London Underground (LU) is planning to redevelop Victoria Underground station. The Victoria Station Upgrade (VSU) will reduce the existing congestion, provide extra station capacity for the expected increase in passenger numbers, reduce journey times and improve access, including new lift access to the platforms.

As a key stakeholder in the Victoria Station Upgrade, LU is keeping you informed of progress on this project.

1. Design development

We have appointed Mott MacDonald, an established and experienced engineering firm, to be lead consultant for the VSU detailed design through to construction stage. They are currently working with the project team to develop the station designs in preparation for a Transport and Works Act Order submission planned for November 2007.

2. Public exhibition

We would like to invite you to visit an exhibition, between 17-19 May at 175-179 Victoria Street, to view and comment on our latest plans for VSU. Project staff will be on hand to explain the proposals and answer any questions you may have. More details of the exhibition are contained in the enclosed leaflet.

3. Preparatory works

The project is undertaking some preparatory works prior to the start of the main construction. These works are required to avoid the risk of delays, and unplanned station closures, during the main construction works. A programme of work to remove asbestos from the station is

planned to start in late May '07 and will take twelve to fifteen months to complete. This work is carried out by specialists under strictly controlled and safe conditions to ensure that there is no risk to our staff, customers or those who live or work in the area. In the meantime, the asbestos will remain undisturbed and is safe. The air in Victoria is regularly monitored for asbestos fibres and the removal works will involve a rigorous regime of air monitoring.

Much of the work will be carried out at night when the station is closed. However some of the work will require longer periods of closure and we are looking at a number of options including making use of closures already planned for the Victoria Line Upgrade. These closures will be publicised well in advance.

We are also installing a temporary ticket office on the National Rail forecourt whilst work is carried out in the Victoria line ticket hall. Installation is scheduled to start in late June and be in service from August.

4. Bressenden Place - Corner Site Development

In order to construct a new Underground station entrance and ventilation shaft, it will be necessary to demolish the buildings currently occupying the site of 120-124 (even) Victoria Street and 3-11 (odd) Bressenden Place. A design for a replacement building on this site is being developed and is the subject of ongoing discussions with Westminster City Council and the Greater London Authority. LU aims to submit a planning application for this site to Westminster City Council in the near future.

5. Survey Work

A programme of survey work to support the detailed design for the upgrade is being developed. This will include ground investigations and trial trenches in some of the streets around the station. We expect the work to start later this year and once we have more information we will notify residents and businesses as appropriate.

We will continue to keep you updated over the next phases of the project. If you have any comments on the proposals or would like to discuss the scheme with the VSU project team please contact;

Kirsteen Dickson at the address on the first page or
Email: vsu@tube.tfl.gov.uk or you can refer to www.tfl.gov.uk/vsu

Yours sincerely



Kirsteen Dickson
Stakeholder Communications Executive

Appendix D – Exhibition Q&A (July)

London Underground

Upgrade

Victoria Station

Our response to questions asked at the May exhibition

Why can't the work start now?

Due to the nature of this work we have to seek statutory consents to construct this scheme through a Transport and Works Act Order authorised by the Secretary of State for Transport. The application for this is currently scheduled for submission in November 2007.

Subject to the necessary consents being secured, construction will start in 2009 and is estimated to take five years (this timescale takes into account the need to keep the station operational during the work). It is a lengthy process; however the preparation and planning should ensure that the end result is a better and more reliable station for years to come.

However, we are planning to use the period prior to the start of the main Victoria Station Upgrade (VSU) works to undertake two enabling projects:

- asbestos removal throughout the station between Summer '07 and Summer '08
- advance utilities diversion work, starting Summer '08, ending Autumn '09.

The enabling works are required to avoid the risk of delays to the main VSU construction works.

Why will this project take 5 years?

The project programme has to strike the right balance between the speed of construction and the need to keep passengers and vehicles moving at one of London's busiest interchanges.

Will the construction work disrupt my journey?

The Underground service and the station will remain operational throughout construction although the works required for VSU are major construction works and, unfortunately there is no easy way to complete them without causing some inconvenience to customers' journeys. There will be some disruption at weekends, evenings and some planned closures to achieve a better and more reliable station for the future. Any closures will be publicised well in advance, along with alternative travel arrangements.

Why are you focusing on the Victoria line areas of the station?

The primary focus of the Upgrade is a capacity enhancement to the Victoria line areas of the station, as it is these that currently experience the most serious congestion. These areas will also be most affected by increasing passenger numbers and the improvements to the train service being delivered as part of the Victoria Line Upgrade.

The District & Circle line areas of the station will be modernised as part of the VSU scheme. Further improvements to the District & Circle line station areas will be included in the proposals for the Victoria Transport Interchange (VTI) scheme; a collaboration between Transport for London (TfL) and Land Securities, to redevelop the area north of Victoria station.

MAYOR OF LONDON

Transforming the

UNDERGROUND

London Underground

Upgrade

Victoria Station

Our response to questions asked at the May exhibition

Why do the proposals not include escalators from the National Rail station to the extended Victoria line ticket hall?

There are significant problems, mainly related to safety and availability of space, associated with the provision of escalators here.

However, in view of the comments made at the May exhibition, we have decided to give the matter further consideration.

Why do you need to demolish 124 Victoria Street?

The site on which 124 Victoria Street stands is required to construct the new subterranean ticket hall. English Heritage has considered the historical and architectural merits of no.124 and concluded that it does not merit listing. We are working with Westminster, GLA and Design for London to ensure it is replaced with a quality building.

Why do you need a new Northern ticket hall?

During the morning peak period we predict that approximately 30% of passengers would exit via the Northern ticket hall exits. The new Northern ticket hall will provide a quicker and easier route between Victoria Street and the Victoria line platforms, thus substantially reducing conflicting movements within the station.

How will you tackle overcrowding on the platforms and trains?

We will be providing a new passenger interchange tunnel, offering an alternative route to the northern end of the Victoria line platforms. Passengers can then access the less crowded end of the platforms and will find it easier to get on the trains.

Further improvements for passengers will be provided as part of the Victoria Line Upgrade project. New trains, with extra capacity, will run at increased frequencies.

Could you provide an entrance on the south side of Victoria Street to the new ticket hall?

This has been considered but is not being progressed for the following reasons;

- the high pedestrian flows and limited pavement width make it difficult to locate a satisfactory entrance on the south side of Victoria Street
- the District & Circle line tunnels run underneath the junction between Bressenden Place and Victoria Street. These tunnels are extremely shallow and effectively preclude a practical route from the south side of Victoria Street.

A review of the current provision of street level crossings will be undertaken as part of the overall traffic assessment for the project.

MAYOR OF LONDON




Transforming the









Appendix E – Feedback log for public exhibitions




Log of responses




- Over 1100 leaflets sent out with project update letters to residents and businesses in the area and other key stakeholders for VSU
- Over 10,000 leaflets handed out at Victoria Underground station
- Feedback forms were available at exhibitions in May and July 2007. Visitors were encouraged to leave comments particularly if they had a query that could not be answered by the staff on duty at the time.




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
1	St Paul's, Morpeth Terrace SW1	Looking for a comprehensive scheme for Victoria "Why are you waiting for Godot" "Why don't you take a leaf out of Lalu Prasad Yaduu, Indian railway minister? He turned IR from a 50,000loss making unit to a 23,000 profit making enterprise"	14/5	e-mail 29/05/07
2	WCC	"I am very impressed with the developments". What impact will the development have on council tax?	14/05/07	29/05/07 e-mail
3	Kent	Looking for more subways (like Westminster)	14/05/07	Letter 30/05/07/07 MASD-VSU-V047-LET-0006




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
4	Kent	"This work is long overdue – just get on and do it!"	14/05/07	e-mail 29/05/07
5	Nottingham	Wants to know how the overcrowding on the platforms and trains will be reduced	14/05/07	Letter 30/05/07 MASD-VSU-V047-LET-0007
6	Buckingham Palace Road SW1	"Good Luck!" wanted to know about the Kings Scholar Pond Sewer	14/05/07	e-mail 24/05/07
7	Cambridge	Wants to know whether anything was being done to keep down the temperatures in the summer.	14/05/07	e-mail 29/05/07
8	Carlisle Mansions SW1	Welcomes the improvements but thought that the timescale was inappropriate – re.2012. Also looking for updated security measures.	14/05/07	Letter 30/05/07 MASD-VSU-V047-LET-0008
9	West Hendon	"Changes most welcoming" Looking for a cleaner station and discount on National Express for travelling with them for 50 years	14/05/07	Letter 30/05/07 MASD-VSU-V047-LET-0009
10	Carlisle Place SW1	Improvements welcomed. "PR presentation is both worthwhile and good" "Will any decision be taken about a local blot – the bus station"	15/05/07	Letter 30/05/07 MASD-VSU-V047-LET-0010
11	Cambridge	"Necessary development – thanks for keeping me informed." "The benefits to me, a commuter, are not mentioned." Asked what "environmental impacts will be managed" means	15/05/07	e-mail 30/05/07
12	Pimlico	"Why only 2 ½ days for exhibition – we're on holiday" "However very much appreciate this idea of informing everyone"	16/05/07	e-mail 30/05/07 Added to mailing list 12/06/07




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
		"When in 2009 – early we hope!"		
13	Upper Norwood	"I welcome the scheme wholeheartedly" and "a particular welcome to step-free access"	16/05/07	e-mail 30/05/07
14	London NW9	"Appreciate the effort LU has shown" "Can we have more public seats / benches outside the station"	16/05/07	e-mail 30/05/07
15	Haywards Heath	"certainly needed as overcrowding in rush hour is very frustrating" "What is the estimate of passengers to be taken away from existing Victoria line entrance by introduction of North Ticket hall? How has this been researched?"	16/05/07	e-mail 31/05/07
16	Sweden	"Please do something about the noise in the Underground wagons"	16/05/07	No contact details
17	Bromley	Three days notice for a two day exhibition is silly [who commutes on Saturdays?]. Will it be shown again before the works? Will there be more trains?	16/05/07	e-mail 30/05/07 Added to mailing list
18	Surrey	Frustrated about not being able to access the D&C when the station closes for problems with the Vic line	16/05/07	Letter 30/05/07 MASD-VSU-V047-LET-0011
19		What about capacity on the tube - 16 mainline platforms merging onto 3 tube lines....	16/05/07	No contact details
20	No contact details	"typical profligacy" "its an established fact that you ignore public opinion" "no need for glossy leaflets and pre-paid postage" "no more than mass publicity to boost the image of Ken Livingstone" "A look in the job ads for TfL shows the	16/05/07	No contact details




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		<p>Exhibition Feedback forms </p> <p>Leaflet reply card </p> <p>E-mail in response to exhibition publicity </p>		
		number of wasteful jobs conjured up – Consultation manager for example” I recently visited Barcelona and travelled on their tube – no announcements – blissful silence, no endless hectoring to let the passengers off first or stand behind the yellow lines, nor costly signs telling us the bleedin’ obvious”		
21	Hertford	Comments relating to non-slip surfaces, improvements to passenger circulation, air conditioning and crowding on the trains. Also asked about fare increases, closures	17/05/07	Letter 01/06/07 MASD-VSU-V047-LET-0012
22	Wood Green	Looking for re-assurance that there will be regular communications re. disruption. “Hearing about this in advance does make it less annoying”	17/05/07	e-mail 01/06/07
23	Gillingham	“well needed upgrade” “can we have a Weatherspoons pub, toilets and a radio station – to keep the commuters chilled out”	17/05/07	Letter 01/06/07: MASD-VSU-V047-LET-0014
24	Norbury	Sceptical that this project will go the way of other schemes advertised for Victoria referring to glazed forecourt [I think this was an early design for VTI]	17/05/07	Letter 01/06/07 MASD-VSU-V047-LET-0015
25	Brixton	“VSU proposals will be a benefit to wheelchair users etc” How many lifts? Why are there separate ticket halls for D&C and Vic line?” Does the upgrade include the National Rail concourse?	17/05/07	e-mail 06/06/07
26	London SW2	How will you deal with congestion on the platforms?	17/05/07	e-mail 01/06/07




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
27	London SW16	As well as enlarging the ticket hall I think it would be good to have one-way footfall.	17/05/07	Letter 01/06/07 MASD-VSU-V047-LET-0016
28	London SE22	A similar exercise was carried out before the revamping of Waterloo; little notice was taken...I hope you will do better. Unintelligible loudspeakers. Why do people have to hump luggage down stairs to the loos? Glad to see a provision for new escalators – as I get older carrying luggage becomes more difficult. Why is your exhibition only on for 3 days? Good luck!	17/05/07	Letter 01/06/07 MASD-VSU-V047-LET-0017
29	Vincent Sq SW1	Very difficult to see proposed diagram on leaflet.	17/05/07	e-mail 01/06/07 A3 paper copy of VSU scope of work plan sent 4/6
30	Walthamstow	I think it is a good initiative to try and reduce congestion..... Who are the architects? What will happen to the existing buildings on the proposed site; are they to be demolished? Will the existing ticket halls close during the works? Is there a construction programme?	17/05/07	e-mail 01/06/07
31	Bromley	Excellent News – thoroughly welcomed. Although the question is will I still be a commuter when it is completed! Any chance of being completed early?	17/05/07	e-mail 01/06/07
32	Grosvenor Place SW1	Why will this project take 5yrs, I would rather you close it down and get the project done sooner. We Londoners can	18/05/07	e-mail 01/06/07




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
		cope. Will this project translate into ever higher fares?		
33	Surrey	Although station improvements are welcome the investment excludes the main issue of capacity & condition of the trains.	18/05/07	e-mail 01/06/07
34	London SE15	Very important and long overdue work. Concerned about the lack of improvements to D&C	18/05/07	e-mail 01/06/07
35	17 Wilton Road (Apollo)	Upgrading is always good Will there be any closures, if yes what dates.	18/05/07	e-mail 01/06/07
36	London SW7	Abusive comments of a political nature not directly related to VSU	18/05/07	N/A
37	Mitcham	Reported some facts about VLU and nothing else!	18/05/07	Letter 04/06/07 MASD-VSU-V047-LET-0018
38	Sutton	Concern re. floor surfaces when wet – offered some potential solutions. “A Passenger! not a customer, never have been never will be”.	21/05/07	Letter 04/06/07 MASD-VSU-V047-LET-0019
39	Royal Opera House	Comments on National Rail services	21/05/07	Letter 04/06/07 MASD-VSU-V047-LET-0020
40	N/A	“Well overdue!” A key improvement would be to find safe ways for large numbers of people leaving the station to avoid having to cross busy traffic flows – but they need to be well lit, non-threatening and 24/7	22/05/07	e-mail 05/06/07
41	London SE21	Comments on National Rail services	22/05/07	Letter 05/06/07 MASD-VSU-V047-LET-0021




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
42	e-mail only	"This will make a huge & amazing change for Victoria Station" "How are crowd controls to be managed at peak times?" Will you have more approachable / helpful staff on duty that want to work, not acting like they are being forced" "Why state minor delays when they really are major. "	22/05/07	e-mail 05/06/07
43	London E10	"It'll be very good" How long will it take to do all these changes? How will the services be affected?	22/05/07	e-mail 05/06/07
44	Surrey	Concerned about fare increases although it is a good idea to modernise stations. Will we experience delays on Underground as well as overground? What measures are going to be in place to make sure that travel is not disrupted?	22/05/07	e-mail 05/06/07
45	London E8	Does step-free access include escalators from National Rail to ticket hall and does this mean between all platform levels.	23/05/07	e-mail 05/06/07
46	TW5	I have still not got over Eurostar not coming to Victoria but any expansion is good. More and bigger accesses into the mainline station would be good. Will the northern ticket hall be much use? Bigger better coach station would be good. Keep up the good work.	23/05/07	Letter 05/06/07 MASD-VSU-V047-LET-0022
47	Kent	Very much welcome your plans. An additional line is required if only a shuttle from Victoria to Ox Circus. How will you sort out congestion on trains?	23/05/07	e-mail 05/06/07 Do not send updates




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
48	Cathedral Mansions London SW1	Huge improvement on existing access. The surrounding Victoria area is all undergoing modernisation and a sparkling Victoria at the heart of it is to be applauded	24/05/07	Letter 05/06/07 MASD-VSU-V047-LET-0023
49	Beckenham	Not addressing the problem of platform capacity	24/05/07	Letter 05/06/07 MASD-VSU-V047-LET-0024
50	Vincent Square	Trees & flowers should be planted...the bus station and front of station are dreary and unwelcome. Cannot the refurbishment start sooner.	24/05/07	Letter 05/06/07 MASD-VSU-V047-LET-0025
51	Surrey	When construction is finished I'll be 22 years old!! Why will it take so long? Will taxes be raised? How are you getting the money?	25/05/07	e-mail 05/06/07
52	Buckingham Palace Road SW1	Comment about travelcard structure	17/05/07	Letter 07/06/07 MASD-VSU-V047-LET-0026
53	Ashley Gardens London, SW1P	1) Funding beyond TfL 5IP 2) Predicted capacity of new station and how this will be achieved 3) Ownership of land for Northern ticket hall (Land Securities) 4) Nthn Tickethall access from South side of Victoria street	17/05/07	e-mail 31/05/07
54	Hornchurch, Essex,	1) Why isn't anything being done for D&C ticket hall and platform access? 2) What happened about the idea of building w/o plats on the Vic line?	18/05/07	e-mail 07/06/07




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
55	Rochester, Kent,	Would prefer escalators to stairs to NR station. Considers lifts too slow and more likely to break down.	17/05/07	e-mail 07/06/07
56	Regency St, SW1P	Why not have escalators down to the ticket hall at Bressenden Place?	18/05/07	e-mail 08/06/07
57	Brixton	“The Upgrade looks fantastic from the graphic virtual impression” 1) Funding 2) More entrances 3) Which lines will be disrupted most by the work? (Vic or D&C) 4) Can the bus station have signage like Vauxhall interchange?	17/05/07	e-mail 06/06/07
58	London, SW16	Escalator at main NR entrance. Believes that lift provision will be inadequate during rush hour.	18/05/07	e-mail 08/06/07
59	Gillingham, Kent,	1) Will the upgrade cause ticket prices to go up? 2) Will there be new retail outlets underground? 3) Will this stop the signal delays? 4) Can you make it cooler on the tube?	18/05/07	Letter 01/06/07 MASD-VSU-V047-LET-0014
60	Ashley Gardens	1) Exhibition is too short at 2 ½ days 2) Why demolish 120-124 Victoria Street? Heritage considerations etc.	19/05/07	e-mail 31/05/07
61	Moreton St,	1) Wants to see Victoria station house gone and replaced	18/05/07	Letter 01/06/07




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
	London, SW1V	by Land Securities 2) Sad to see the period house by Victoria Palace go		MASD-VSU-V047-LET-0013
62	London, N19	Thinks the station should be closed for a year to relocate the station and do further improvements to the interchange.	18/05/07	Letter 08/06/07 MASD-VSU-V047-LET-0027
63	London, SW17	Would make sense to shut Victoria line on alternate weeks or weekends to get the work done.	18/05/07	Letter sent 08/06/07 MASD-VSU-V047-LET-0028
64	Buckingham Palace Road, SW1	1) Concern about traffic disruption 2) Concern about extra pedestrian traffic through bus station during works, perhaps pedestrian flow can be controlled to reduce this. (making some entrances exit or entrance only)	17/05/07	Letter 08/06/07 MASD-VSU-V047-LET-0029
65	Albert Drive, SW1D	1) Substantial, secure, overnight cycle storage requested 2) Provision for future cross-platform access to Chelsea-Hackney	17/05/07	e-mail 08/06/07
66	Cowcross Street, EC1M 6ES	Provision for cyclists – bike parking and dedicated lanes.	18/05/07	e-mail 08/06/07
67	Hertford,	Comments re – signage, overcrowding and lifts.	18/05/07	e-mail 08/06/07
68	Wimbledon	Likes the plan and 2 nd exit on Victoria Street. Wishes it could be done sooner.	17/05/07	e-mail 08/06/07
69	Only email address given	Excellent – look forward to completion	17/05/07	e-mail 08/06/07




Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
70	Ashley Gardens, SW1	Whilst this station is in urgent need of upgrade do consider the residential community. Also consider areas cultural and historical significance. Particular reference made to VTI	17/05/07	e-mail 31/5 and passed to Tim Thomas (VTI)
71	London, SE1 7DX	Looks great, the sooner the better.	17/05/07	e-mail 08/06/07
72	Only email address given	Welcomes upgrade, much needed. Welcomes provision of lifts and Step Free Access. Likes the access to North of Victoria Street via new ticket hall	18/05/07	e-mail 08/06/07
73	Wandsworth	Likes proposed idea, but would like to have notice of timing and length of closures well in advance.	18/05/07	e-mail 08/06/07
74	Imperial College,	Would like to arrange a video of model with commentary to show to engineering undergraduate and postgraduate students	17/05/07	e-mail 08/06/07
75	Victoria	Important that consultation takes place. What about buses?	17/05/07	Letter 11/06/07 MASD-VSU-V047-LET-0030
76	Chelsea	1) Delighted to see something being done. 2) Hopes it will address needs of people with big suitcases on wheels that clog up the stairs and passages. 3) Clear signage important 4) Hopes efforts by LU will be matched by NR and bus station as it is confusing and untidy.	21/05/07 (by Post)	Letter 01/06/07 MASD-VSU-V047-LET-0015
77	WCC City Hall Victoria Street	Large boards for WCC to borrow 29 th May	17/05/07	e-mail 22/05/07

Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
78	Bromley	Bring back the trams!	18/05/07	Letter 11/06/07 MASD-VSU-V047-LET-0031
79	Hatfield, Herts	1) Much more impressive than they thought it would be 2) Liked presentation 3) Serious doubts over various issues more than adequately answered 4) Stunning looking station	18/05/07	e-mail 11/06/07
80	George's Square, London, SW1V 3QN	Would like to receive copies of the display material.	19/05/07	Sent with comp slip 22/05/07
81	Drummond Gate, London, SW1V 2HJ	Copy of information on boards	19/05/07	Sent 22/05/07
82	Area Manager, Spirit Group, Burton on Trent	Responsible for Stag, Stage Door and Duke of York. To be added to mailing list.	17/05/07	Added to mailing list
83	Parnell House	Add to distribution list	17/05/07	Added to mailing list
84	e-mail only	Copies of pdfs of display boards	19/05/07	e-mail 22/05/07
85	Haywards Heath	Add to distribution list	29/05/07	e-mail confirmation 05/06/07
86	Croydon	Keen to have advance warning of service disruption.	31/05/07	Letter 15/06/07 MASD-VSU-V047-LET-0032

Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
87	Carlisle Place SW1	Confused VSU with VTI concerns re. tall buildings and bus station. Are you using environmentally friendly materials? Have you thought about the health consequences of more vehicles in the area?	31/05/07	e-mail 12/06/07
88	Upper Norwood	The Improvements are necessary and long overdue. Why can't the improvements start in 2008? Are they being carried out by Metronet?	31/05/07	Letter 12/06/07 MASD-VSU-V047-LET-0033
89	London W8	Stressed importance of clear signage, keen to avoid diversion through the new northern development "labrinth"	31/05/07	Letter 12/06/07 MASD-VSU-V047-LET-0034.
90	Enfield	What about access to Northern ticket hall from south side of Victoria Street?	31/05/07	Letter sent 15/06/07 MASD-VSU-V047-LET-0035
91	Works in Victoria	A number of things to sort out before LU should consider expansion – signalling, safety, cooling the tube. How can we guarantee delays minimised, work completed on time and we won't be paying out of our back pockets.....	18/05/07	e-mail 06/06/07
92	Buckingham Palace Road, SW1H	"Sounds like good thinking – I hope you will press ahead" Looking for a tunnel link to Victoria Coach station.	17/07/07	e-mail 28/08
93	Guildhouse Street, SW1V	Need to change Sussex & Kent stairs to moving walkways or escalators	17/07/07	e-mail 17/08
94	Burgess Hill, RH15	Request for copies of plans	17/07/07	e-mail 17/08
95	Croydon	"Well organised and highly informative" Would like to see it	17/07/07	e-mail 17/08/07

Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
		starting earlier but appreciated the difficulties.		
96	Peterborough	Looking for facility to deposit luggage trolleys before the gateline – looking for something like Heathrow.	17/07/07	e-mail 29/08/07
97	London SE28	“Why are you not telling the public about the Victoria Station Redevelopment” “The Victoria line – So what?”	17/07/07	Letter 28/08/07 MASD-VSU-V047-LET-0049
98	e-mail only	Would like to know proposed time schedule for planning etc	17/07/07	e-mail 29/08/07
99	e-mail only	What is happening to the shops in Victoria Arcade – Information requested on VTI scheme	17/07/07	e-mail 29/08/07 & fwd to VTI
100	London N13	Ideas for an innovative way finding map post completion	17/07/07	e-mail 30/08/07
101	London EC1Y	“Very good, well put together”	17/07/07	e-mail 30/08/07
102	Pimlico	Contact request for Victoria Partnership	17/07/07	Letter 30/08/07 MASD-VSU-V047-LET-0050
103	London W5	Suggests in-train announcements to let passengers know that are lifts at the station (on completion) and make it clear at the entrances that lifts are available.	17/07/07	Letter 30/08/07 MASD-VSU-V047-LET-0051
104	Newcastle	“well thought through plans” but can’t wait for 2014 completion.	18/07/07	Letter 30/08/07 MASD-VSU-V047-LET-0052
105	No address	Cleaning facilities need improving	18/07/07	No contact details
106	Victoria Street SW1	“this is a very good way of making the public and people that live and work in the area aware of TfL’s plans”. Would like to see further exhibitions as the project develops.	18/07/07	e-mail 03/09/07
107	London SW15	“most informative” “Too much negative press is made about London Transport’s Infrastructure, you should do more	18/07/07	e-mail 03/09/07

Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
		events like this to publicise your plans for station Upgrades.		
108	London, SE4 2JJ	Objects to demolition of 124 Victoria Street.	18/07/07	e-mail 03/09/07
109	London, SW19	"need to consider pedestrian flow / conflicts" would also like to see trees introduced to the beach area and possibly a café. Keen to see escalators from NR to southern ticket hall.	18/07/07	e-mail 03/09/07
110	e-mail	What is the water flow from the spring within Victoria station	18/07/07	e-mail 03/09/07
111	London SE21	Copy of Conservation area plan	19/07/07	Letter 04/09/07 MASD-VSU-V047-LET-0054
112	193 Victoria Street	Would like to know about VTI's plans for the building, also needs contact within group property.	19/07/07	Letter 04/09/07 MASD-VSU-V047-LET-0053
113	Purley	Urgent consideration must be given to a temporary luggage lift	19/07/07	e-mail 04/09/07
114	N/A	Request for copy of plan for southern ticket hall	19/07/07	Sent by e-mail 24/07/07
115	London N2	Wanted new lifts for Victoria and Whitechapel and a better bus station	20/07/07	Letter 11/09/07 MASD-VSU-V047-LET-0056
116	London NW4	Concerned that the junction boxes on the Victoria line platforms are too low and therefore a hazard.	20/07/07	
117	SE1	Request for proposed works drawing	20/07/07	Sent by e-mail 24/07/07
118	Richmond, Surrey	"Not before time!" "Full marks for widened stairs, new entrances and passenger tunnels, expanded ticket hall and	20/07/07	e-mail 05/09/07

Ref	Address	Nature of Comment / Query	Rec'd	Replied
		Exhibition Feedback forms  Leaflet reply card  E-mail in response to exhibition publicity 		
		extra escalators”		
119	Ashley Gardens	Request for copy of section plans	20/07/07	Letter 25/07/07 MASD-VSU-VO47-LET-041
120	e-mail	Suggestions on positioning of lifts	26/07/07	e-mail 05/09/07
121	London SE3	Would have liked to see plans for surface routes and how VTI / VSU fits together. Would like to see a joint exhibition VSU / VTI	07/8/07	Letter 11/09/07 MASD-VSU-V047-LET-0055
122	e-mail	“I would like to congratulate you on the displays – they were very clear and impressive” However, the lift provision is inadequate for the amount of people with heavy luggage.	16/8/07	e-mail 05/09/07

Appendix F – Public consultation leaflet



Freepost RRJR-XRBH-SCXE
Ms Kirsteen Dickson
London Underground
Victoria Station Upgrade
Room 191
1st Floor North Wing
55 Broadway
LONDON
SW1H 0BD

Let us know what you think.



Cuts in congestion
Increased capacity
Improved access

How do I get there?

The exhibition is being held at 175-179 Victoria Street, London SW1E 5NE, near Victoria Station on May 17th – 19th 11am – 7pm: Thursday & Friday 10am – 1pm: Saturday.

We look forward to meeting you there.



If you would like further information about any element of the proposed Victoria Station Upgrade, please contact the **Consultation Manager** at:
Victoria Station Upgrade, London Underground, Room 191, 1st Floor North Wing, 55 Broadway, London, SW1H 0BD
You can also contact Customer Services on **Tel: 0845 330 9880**
Email: vsu@tube.tfl.gov.uk **Web:** www.tfl.gov.uk/vsu

24 hour travel information 020 7222 1234 Telephone 020 7918 3015 Website www.tfl.gov.uk

London Underground



Upgrade
Victoria Station

It's all change at Victoria Station.

Visit our exhibition and see how Victoria is changing for the better.

Find out more and have your say.

MAYOR OF LONDON





A new look for an old favourite.

As part of Transport for London's (TfL) £10 billion Investment Programme to upgrade and transform the Tube, London Underground is spending c£500 million on redeveloping Victoria Underground Station.

With over 80 million customers using the station each year, Victoria is one of central London's busiest interchanges. And with the number of customers predicted to increase to around 100 million by 2016, this upgrade is crucial.

So we're planning to significantly increase station capacity, reduce congestion and delays and provide step-free access for customers.

Our exhibition will demonstrate the proposed upgrade in more detail.



New ticket hall
New lifts and escalators
Increased station size by 50%

What we're doing – an overview

- A new Northern ticket hall (Bressenden Place) and an enlarged existing Southern ticket hall
- A new interchange tunnel connecting the two
- 9 new escalators
- New lifts for step-free access
- New passageways between the Victoria and District & Circle line platforms

How long will it take?

The main construction work is scheduled to begin in 2009 and this is expected to take approximately 5 years. Disruption will be kept to a minimum and environmental impacts will be managed.

Visit the Victoria Station Upgrade Public Exhibition at 175–179 Victoria Street, London SW1E 5NE, near Victoria Station 17th – 19th May and find out more.



Upgrade

Victoria Station

Your views are important to us. Please take time to let us know what you feel about the proposed works.

Name

Address

Post Code

Email Address

Please complete this form and return to us. You can also contact London Underground Customer Services on **0845 330 9880** or email us at vsu@tube.tfl.gov.uk

Alternatively, please check out our web page www.tfl.gov.uk/vsu for more information as the project progresses.

seal here

Your comments

seal here

Your questions

seal here

Appendix G – Schedule of Statutory Consultees

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
The Environment Agency	6	5	Regular Update letters & meetings as required. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Westminster City Council	9	6	Regular meetings. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Transport for London	9, 11	6	Regular meetings
Highways Agency		6	Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Network Rail	9		Regular meetings. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Thames Water Utilities Limited	12		Regular meetings. Draft

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
			TWA Order and Draft Plans for Consultation sent 16/10/07
British Telecommunications plc	12		Regular meetings. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
EDF Energy Plc	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
National Grid plc (Transco)	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Cable & Wireless UK Services Limited	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Colt Telecom Group Limited	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
			16/10/07
Abovenet Communications UK	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Virgin Media	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Easynet Limited	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Thus Plc	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Verizon UK Limited	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
Level 3 Communications	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Global Crossing (formerly fibrenet)	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Interoute Communications Limited	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
FibreSpan Limited	12		Introductory letter sent. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Historic Buildings and Monuments Commission for England (English Heritage)	14, 15		Regular Update letters, most recent meeting 30/10/07. Draft TWA Order and Draft Plans for Consultation sent 16/10/07

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
The Secretary of State for Culture, Media and Sport	19		Letter explaining project and TWA process sent 01/10/01. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Passenger Focus (formerly Rail Passengers' Council)	23		Letter explaining project and TWA process sent 01/10/01. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
London Travel Watch (formerly LTUC)	23		Regular Update letters. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Her Majesty's Railway Inspectorate	24		Regular Update letters. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
The Office of Rail Regulation	25		Regular Update letters. Draft TWA Order and Draft Plans for Consultation sent 16/10/07

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
The Mayor of London	28		Mayor's Approval Form received 17/07/07. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
The owners and occupiers of all buildings which have a frontage on, or a private means of access which first meets the highway at, the part of the street in or over which equipment is to be placed, other than those in the book of reference.		7	Regular Update letters
The Theatres Trust		8	Regular Update letters. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
London Fire and Emergency Planning Authority		11	Regular Update letters. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
The Metropolitan Police		11	Letter explaining project and TWA process sent 01/10/01. Draft TWA Order and Draft Plans for Consultation sent

Statutory Consultees	Rule 13, Schedule 5, those to be issued with a copy of the application and documents (relevant paragraph)	Rule 14, Schedule 6, served with notice of application (relevant paragraph)	Consultation
			16/10/07
Royal Mail		13	Letter explaining project and TWA process sent 01/10/01. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Commission for Architecture and the Built Environment		15	Regular Update letters. Draft TWA Order and Draft Plans for Consultation sent 16/10/07
Any person (apart from those named in the book of reference) whom the applicant thinks is likely to be entitled to make a claim for compensation under section 10 of the Compulsory Purchase Act.		16	LUL is in the process of identifying those who may fall within this category. The numbers involved are anticipated to be very limited or none and in every case within the consultation area and already involved in the consultation process in some way

Note: LUL believes that there has been consultation with all relevant schedule 5 and 6 parties. It considers that the following paragraphs of schedule 5 and 6 do not apply in relation to the VSU scheme;

Schedule 5: paragraphs 1, 2, 3, 4, 5, 7, 8, 10, 11, 13, 16, 17, 18, 20, 21, 22, 26 and 27.

Schedule 6: paragraphs 1, 2, 3, 4, 9, 10, 12 and 14.

Appendix H – Overview plan for consultation

