

# Passenger charter performance report

11 November 2007 to 8 December 2007  
(Period 9)

| Route                                  | Previous 4 weeks | Average over past 12 months |
|--|------------------|-----------------------------|
| Watford Junction to Euston             | 90.02%           | 92.35%                      |
| Richmond to Stratford                  | 83.75%           | 87.65%                      |
| Willesden Junction to Clapham Junction | 91.06%           | 93.72%                      |
| Gospel Oak to Barking                  | 91.89%           | 92.94%                      |
| All lines                              | 88.40%           | 91.00%                      |
| Target                                 |                  | 91%                         |

- Public Performance Measure (PPM) shows the percentage of trains that arrive at their destination within five minutes of their scheduled arrival time. It includes every train shown in the applicable passenger timetable with no exclusions
- London Overground PPM target applies only to the 12 month average for all services.