

Passenger charter performance report

6 January 2008 to 2 February 2008
(Period 11)

Route	Previous 4 weeks	Average over past 12 months
Watford Junction to Euston	95.72%	92.70%
Richmond to Stratford	87.23%	87.64%
Willesden Junction to Clapham Junction	95.01%	94.04%
Gospel Oak to Barking	94.01%	92.69%
All lines	92.24%	91.11%
Target		91%

- Public Performance Measure (PPM) shows the percentage of trains that arrive at their destination within five minutes of their scheduled arrival time. It includes every train shown in the applicable passenger timetable with no exclusions
- London Overground PPM target applies only to the 12 month average for all services.