



# Brixton Phase 3 Questions and Answers

June 2009

For more information, contact London Streets Customer Services:

**E-mail:** LondonStreets@tfl.gov.uk  
**Phone:** 0845 305 1234  
**Post:** London Streets Customer Services  
Palestra  
197 Blackfriars Road  
London  
SE1 8NJ  
**Web:** [tfl.gov.uk/brixtonsquare](http://tfl.gov.uk/brixtonsquare)

## Contents

<b>About the scheme.....</b>	<b>5</b>
1. What's happening? .....	5
2. Who's involved? .....	5
3. Why are you making the changes? .....	5
4. Who else is working on the project? .....	5
<b>About the new square .....</b>	<b>7</b>
5. Will it be safer? .....	7
6. What about a cafe/ toilets?.....	7
7. What is the new square going to be called? .....	8
8. What events will the square be used for? .....	8
9. Who should I talk to if I want to hold an event in the square? .....	8
10. Will the new square be fully accessible for people who use a wheelchair/ buggies etc? ..	8
11. Won't the square be used by street drinkers and rough sleepers?.....	9
12. What is the water feature going to look like? .....	9
13. Will there be seats in the square? .....	10
14. What is happening to the Sharpville Memorial, Milestone, Tate statue, Plane tree, Henry Irving Stone and historic lighting? .....	10
15. Will any new commemorative pieces be placed in the square? .....	10
16. Will there be any bike racks? .....	10
17. Will there be trees in the square? .....	10
18. Why has more greenery not been included in the design?.....	11
19. Will the bus stops move? .....	11
20. Will there be any changes to bus routes? .....	11
21. What kind of lighting will there be? .....	11
22. How will you make sure that the site is safe during construction? .....	12
23. Will the emergency services be able to access the square?.....	12
24. Won't the new square look out of place with the rest of Brixton? .....	12
25. Won't lots of rubbish pile up? .....	12
26. Where will the taxis ranks be moved to?.....	13

<b>About the new road layout.....</b>	<b>14</b>
27. How will this project improve traffic flows?.....	14
28. How do you know this will work? .....	14
29. How will you make Brixton Hill wide enough to carry five lanes of traffic? .....	14
30. Will safety on the road improve? .....	15
31. Will the roads close? .....	15
32. Are you shutting Effra Road? .....	15
33. Will there be disruptions? .....	16
34. Why will there be a granite road surface?.....	16
35. Why is the left turn from Brixton Road into Coldharbour Lane being banned? .....	16
37. Why is the u-turn from Brixton Hill into Effra Road being banned? .....	16
38. How will access at bus stops be improved?.....	16
39. How will the pedestrian crossings be improved? .....	17
40. How will the yellow box junction be policed? .....	17
41. Why were more cycle lanes not included in the road layout? .....	17
<b>About the costs.....</b>	<b>18</b>
42. How much will this project cost? .....	18
<b>About the consultation .....</b>	<b>19</b>
43. When did you consult and who did you ask? .....	19
44. Why has the project taken so long? .....	19
45. Why didn't you ask us what we wanted? .....	20
46. In the public consultation, I didn't support the scheme – why did it go ahead?.....	20
<b>About construction and timings .....</b>	<b>21</b>
47. When is the project happening?.....	21
48. How long will it take? .....	21
49. When will phase two end?.....	21
50. Why has the project taken so long? .....	21
51. How will you make sure that the site is safe during construction? .....	21
52. Who should I talk to if there are any problems on the site? .....	22
53. Why -weresuch extensive road works carried out before hand? .....	22

54. Can companies include adverts in the hoardings? ..... 22

**About finding out more ..... 23**

55. How can I stay up to date with what is happening? ..... 23

56. Where do I go if I have a question or want to find out more? ..... 23

## About the scheme

### 1. What's happening?

The third phase of works to improve Brixton town centre will create an improved space for the community that involves:

- Creating a new square created by closing Rushcroft Road between Windrush Square and Tate Gardens
- Widening Brixton Hill to accommodate two way traffic and removing the gyratory system around St Matthews Church

Work will take place between the end of May 2009 and late 2010. The leaflet, which can be found at [tfl.gov.uk/brixtonsquare](http://tfl.gov.uk/brixtonsquare), explains more fully what will take place.

### 2. Who's involved?

Transport for London, the London Development Agency, Design for London and Lambeth Council, with the support of the Mayor of London, have been working together on the Transforming Brixton Town Centre project.

### 3. Why are you making the changes?

The project, which has taken place in three stages, improves the parts of Brixton that are on the roads that Transport for London owns – the TLRN or red routes. Phase one and two of the project included new pavements, bus lanes, and other improved pedestrian facilities along Brixton Road, Stockwell Road and Stockwell Park Road.

Transforming Brixton Town Centre is part of a wider project, known as Future Brixton, delivered by Lambeth Council to improve the area. You can find out more about the project by visiting [www.lambeth.gov.uk/futurebrixton](http://www.lambeth.gov.uk/futurebrixton)

### 4. Who else is working on the project?

The design consultants for the project are GROSS.MAX. who were chosen as part of an international design competition with a panel that included Lord Rogers and the borough police commander. Other work GROSS.MAX. has carried out includes the new Pottersfield Park next to Tower Bridge, St Martins Square in Birmingham and work on the Royal Festival Hall.

The transport design consultants are Atkins, a global engineering and design consultancy that provides a transport planning consultancy services to central and local government, developers and financiers.

The firm which will be carrying out the works is FM Conway Ltd, a multi-disciplined construction contractor registered with the British Safety Council, the Civil Engineering Contractors' Association and the Quarry Products Association. They are also BSI registered for their environmental and quality management.

## About the new square

### 5. Will it be safer?

Yes. Safety was a key concern raised in the public consultation, so the design incorporates several measures to ensure the square is safe for all users at any time of the day or night.

These measures include:

- Designing the square to be bright and open to allow people and activity in the area to be clearly seen
- Monitored CCTV
- More effective lighting on the square and surrounding area

The gyratory system will be safer too:

- Southbound traffic will no longer have to negotiate the gyratory system
- The carriageway and footpaths will be smoother, improving the surface for pedestrians and cyclists
- Parts of the carriageway near to junctions will be raised to footway height, which encourages motorists to slow down and removes steps for pedestrians when crossing the road (these parts of the road are called raised tables)
- Wider crossings will make it easier for pedestrians to cross the road

### 6. What about a cafe/ toilets?

A pop up pissoir will be placed at the north end of the square, near to Coldharbour Lane. The pop up pissoir is a urinal that is stored underground during the day and is raised during the night to encourage people not to urinate in the street.

The underground public toilets which are in the square at the moment will remain closed, however, the square has been designed so that a cafe and/ or public toilets can be built in the future. This is subject to further planning permission and it would be up to Lambeth Council to take this forward.

**7. What is the new square going to be called?**

The new square will be called Windrush Square. Local residents, organisations and businesses were asked to choose a name and two strong contenders emerged – Windrush Square and Roots Square. A portion of the area which will become the new square is already named Windrush Square, and this, with representations from local community groups including the Black Cultural Archives and the Brixton Society, established a preference for the name Windrush.

The name honours the first generation of African Caribbean settlers in Britain who arrived in 1948 having sailed to Britain on the Empire Windrush and made the Brixton area their home.

**8. What events will the square be used for?**

The intention is that the square will be used on a regular basis for a variety of community events and exhibitions, including Brixton Splash. Visit [www.brixtonsplash.co.uk](http://www.brixtonsplash.co.uk) for more information. Lambeth Council will develop a detailed programme of events for the square.

**9. Who should I talk to if I want to hold an event in the square?**

If you would like to hold an event on the square, contact Lambeth's Event Manager, Emma Dagnes on 020 7926 0759, or email her at [ELDagnes@lambeth.gov.uk](mailto:ELDagnes@lambeth.gov.uk)

**10. Will the new square be fully accessible for people who use a wheelchair/ buggies etc?**

Yes. The materials which will be used in the square have been carefully selected to avoid loose materials that can be difficult for wheelchair users and people with walking aids and canes to negotiate.

The materials selected for pavements/ surfaces are firm, durable and slip resistant to make sure that the square is easy to navigate, whatever the British weather throws at us.

In addition, the seats will have arms and a backrest so that they can be easily used by people requiring more support. The seating will be placed in clusters so that people using wheelchairs can sit alongside people sitting on the chairs.

## **11. Won't the square be used by street drinkers and rough sleepers?**

The square has been designed in consultation with Lambeth's Community Safety Team and the local police, to try to avoid large groups of people gathering and creating what can be perceived as an intimidating atmosphere. So, for example, the seating is placed in small clusters of individual seats, and long benches have been excluded –to avoid people - using them to sleep on.

Lambeth Council and its partners are working closely to minimise the use of the square by street drinkers and rough sleepers and have provided the following information:

'The Safer Lambeth Partnership are working hard to address our residents' concerns with street drinkers. As a partnership we work to engage with the street drinkers to ascertain who they are, whether they have any housing or treatment needs, where they live etc. As we conduct this work we signpost people into services to assist them in addressing their needs.

If people do not engage or continue to cause problems in the locality, their name and details are brought to a multi-agency problem solving meeting where their case is discussed, needs presented and ways forward agreed. Following this further intervention work if a person(s) does not amend their behaviour the partnership will then look at relevant Anti-Social Behaviour led or enforcement led action which can be used to reduce any negative impact they may be having on the wider community.

The partnership always tries to engage with street drinkers and work to gain them access into treatment and care services where possible. If this option is not taken then we work towards enforcement action.'

## **12. What is the water feature going to look like?**

The water feature will consist of a fine spray of water emitted from a series of rings that are set flush with the paved area. The feature will produce a cloud of fine mist which will have colour projected on to it.

The water feature has a timer and will switch off automatically if the wind is high or if the temperature reaches freezing or below. It can also be turned off when events take place. When turned off, the water feature has a grooved effect which will not be a trip hazard but will warn those with canes that they are not on the footpath.

**13. Will there be seats in the square?**

Yes, there will be 33 individual seats in clusters around the square, and a sculptural granite seat that will be suitable for perching or resting on.

**14. What is happening to the Sharpsville Memorial, Milestone, Tate statue, Plane tree, Henry Irving Stone and historic lighting?**

The Sharpsville memorial and the milestone will remain where they are, but will be removed from the site to protect them during construction. The Tate Statue will be repositioned so that it is closer to the Tate Library. The Plane tree will remain where it is, and will be accompanied by 21 new trees. The Henry Irving Stone will be placed close to the water feature. The historic lighting which is next to the (closed) public toilets will remain in the same location, but will be spruced up with a lick of paint.

**15. Will any new commemorative pieces be placed in the square?**

Yes, commemorative text will appear in sections of paving running across the square in memory of the Windrush settlers.

If you would like to petition for a new statue or commemorative piece please contact your local councillor or MP

(<http://www.lambeth.gov.uk/Services/CouncilDemocracy/ElectedRepresentatives/index.htm>)

or visit the Lambeth Council website to initiate an e-petition

(<http://www.lambeth.gov.uk/Services/CouncilDemocracy/DemocracyElections/epetitions.htm>)

**16. Will there be any bike racks?**

Yes, there will be approximately 30 bike racks positioned on the edge of the square along Saltoun Road and outside the Tate Library and Ritzy Cinema.

**17. Will there be trees in the square?**

Yes, as well as the magnificent mature Plane tree that is already in the square, 21 new trees will be planted. They will be at one end of the square, to allow events to take place without sight barriers.

### **18. Why has more greenery not been included in the design?**

The use of paving in the square will allow it to be used for more community events and exhibitions, increase accessibility for wheelchairs and prams and allow emergency services and delivery vehicles to access the square when necessary.

### **19. Will the bus stops move?**

The existing bus stop will not move, however, an additional bus stop will be built on Effra Road next to the square. The existing bus stop further along Effra Road currently serves ten bus routes, which means that there are often lots of people blocking the footpath whilst waiting for their bus. The additional bus stop will reduce congestion on the footpath. The decision about which bus stop serves which bus routes has yet to be confirmed.

Bus stops may be temporarily closed or relocated during construction – there will be clear signs indicating alternative locations to board your bus. You can stay up to date with developments by visiting [tfl.gov.uk/brixtonsquare](http://tfl.gov.uk/brixtonsquare).

### **20. Will there be any changes to bus routes?**

No bus routes will be changed as a result of this scheme. Buses that currently travel the route of the gyratory will continue to run along Effra Road and St Matthews Road. This will reduce congestion southbound along Brixton Hill as no new bus stops will be installed.

### **21. What kind of lighting will there be?**

A variety of lighting will be used to ensure that it is easy to see what is happening in the square. This includes:

- Special spot lights in clusters of three positioned on 12m columns to resemble flower heads growing from their stalks
- Hess Campo lights, which are angled panels sitting on the top of aluminium poles
- Specially designed Windrush Lights which resemble the windrush plant
- Up-lighters set in to the pavement close to the trees
- Existing historic lights will be refurbished and kept in place

**22. How will you make sure that the site is safe during construction?**

The fencing around the construction site will be see-through and wrapped in transparent fabric hoardings. These hoardings will be 1.2m tall so that people can see over the top of them, making sure that anyone who enters the site will be clearly seen. This strategy has been developed with the input of the police. The added benefit of this approach is that the public will be able to see what is going on in the site.

The construction company working on the project (FM Conway Ltd) are part of the Considerate Constructors Scheme. Sites that register with the Scheme sign up and are monitored against a Code of Considerate Practice, which is designed to encourage best practice beyond statutory requirements. The Scheme is concerned with three main areas: the general public, the workforce and the environment.

Robust health and safety assessments have been carried out on the scheme.

**23. Will the emergency services be able to access the square?**

Yes, the emergency services will be able to travel through the square where Brixton Oval currently runs. A bollard system will be in place to prevent any other vehicles travelling through the square, and they will be dropped by the emergency services when necessary.

Lambeth Council, the Metropolitan Police Service, the London Fire and Emergency Planning Authority and the Ambulance Service have all been consulted and no objections to the proposal have been raised.

**24. Won't the new square look out of place with the rest of Brixton?**

No, the square has been carefully designed to fit in with the surrounding area. The clay paver (which goes on the 'bricked' section of the square) has been chosen because it contains reddish tones which complement the surrounding buildings. The limestone will reflect the cream colour of the Portland Stone used to dress the significant adjacent buildings. This was stipulated in the planning permission.

**25. Won't lots of rubbish pile up?**

No, there will be rubbish bins and recycling points for bottles and cans in the square.

**26. Where will the taxis ranks be moved to?**

Taxi ranks currently located outside the Ritzy cinema and at the end of Rushcroft Road will be moved to Saltoun Road as part of the new square design.

## About the new road layout

### 27. How will this project improve traffic flows?

Delays will be reduced for southbound traffic. There may be slight delays for northbound traffic, but this was seen as minimal in relation to the overall benefits of the scheme.

Currently vehicles have to negotiate the gyratory around St Matthews Church. After the changes have been implemented traffic on Brixton Hill will travel in both directions, which will reduce the amount of traffic on Effra Road. The four lanes that are currently available for traffic on Brixton Hill (where it runs parallel with St Mathews Church) will be increased to five lanes - three for northbound traffic and two for southbound traffic.

The southbound flows will be improved because traffic will travel a shorter distance than it does currently when it has to travel via Effra Road and St Matthew's Road. Traffic will also have to negotiate one less junction.

A separate feeder lane on Brixton Hill leading into Coldharbour Lane should reduce delays for northbound traffic heading into Brixton Road.

### 28. How do you know this will work?

TfL has undertaken a traffic modelling exercise (including a survey of existing traffic flows) to establish which routes were the most popular and to aid the design the road layout. The traffic model predicted that there will be slight delays to northbound traffic on Brixton Hill with reduction in delays to southbound traffic.

### 29. How will you make Brixton Hill wide enough to carry five lanes of traffic?

The road isn't wide enough to carry five lanes at the moment. However, TfL's investigations have found that the footway next to St Matthew's Church (on the eastern side of Brixton Hill) is used much less frequently than other parts of the gyratory. This means that we can reclaim some of this space (approximately 0.5 metres) and use it to contribute to the two new southbound lanes for general traffic. The existing northbound lanes are also wider than necessary so we are narrowing them slightly to accommodate the overall increase from four to five lanes across Brixton Hill. The bus stand will be relocated to Effra Road.

### **30. Will safety on the road improve?**

Yes. Safety was a key concern raised in the public consultation, so the design incorporates measures to ensure safety.

- Southbound traffic will no longer have to negotiate the gyratory system
- The carriageway and footpaths will be smoother, improving the surface for pedestrians and cyclists in particular
- Parts of the carriageway near to junctions will be raised to footway height, which encourages motorists to slow down and removes steps for pedestrians when crossing the road (these parts of the road are called raised tables)
- Wider crossings will improve the safety of pedestrians and make it easier for them to cross the road

The design of the square also incorporates several measures to ensure the square is safe for all users at any time of the day or night. These measures include:

- Designing the square to be bright and open to allow people and activity in the area to be clearly seen
- Monitored CCTV
- More effective lighting on the square and surrounding area

### **31. Will the roads close?**

It will be necessary to close sections of the roads and footpaths around the square and St Matthew's Church whilst works take place; however, we hope to avoid the need to close a whole road at one time. You can stay up to date with what is happening by visiting the 'next steps' section at [tfl.gov.uk/brixtonsquare](https://tfl.gov.uk/brixtonsquare).

You can find out about traffic in London by visiting [tfl.gov.uk/trafficnews](https://tfl.gov.uk/trafficnews) or [www.trafficradio.org.uk](https://www.trafficradio.org.uk). There are a number of tool that will help you plan your journey and get travel news on the move at [tfl.gov.uk/traveltools](https://tfl.gov.uk/traveltools)

### **32. Are you shutting Effra Road?**

No. The public consultation showed that there was strong support for keeping Effra Road open. Once the scheme is in place and there is two way traffic along Brixton Hill, traffic on Effra Road should be reduced.

### **33. Will there be disruptions?**

Due to the nature of the improvements, disruptions will be unavoidable, however, these will be communicated as early as possible in order to minimise possible impact on road users and local residents and businesses. Bus stops may be temporarily relocated during construction – there will be clear signs indicating alternative locations to board your bus.

You can stay up to date with developments by visiting [tfl.gov.uk/brixtonsquare](http://tfl.gov.uk/brixtonsquare).

You can keep an eye on any traffic disruptions at [tfl.gov.uk/trafficnews](http://tfl.gov.uk/trafficnews) and listen to Traffic Radio, at [www.trafficradio.org.uk](http://www.trafficradio.org.uk).

### **34. Why will there be a granite road surface?**

A granite road surface is being used on parts of Saltoun Road and Effra Road. This material is very durable, ages well, and will enhance the area aesthetically.

### **35. Why is the left turn from Brixton Road into Coldharbour Lane being banned?**

The left turn will be banned so that pedestrians have more time to use the signalled crossing across Coldharbour Lane.

### **36. How will traffic access Coldharbour Lane?**

It is recommended that traffic travel the route of the gyratory to access Coldharbour Lane from Brixton Road.

### **37. Why is the u-turn from Brixton Hill into Effra Road being banned?**

Traffic will no longer need to use Effra Road to get on to Brixton Hill, so the slip road will be taken out. As a result there will be no u-turn from Brixton Hill to Effra Road.

### **38. How will access at bus stops be improved?**

Bus stop access will be improved because there will be more space for buses to stop and for pedestrians to wait and board the bus. There will also be a new bus stop on the square – see q 19 for more about the bus stops.

**39. How will the pedestrian crossings be improved?**

The pedestrian crossings will no longer be staggered, which means that pedestrians will be able to cross the road in one step and not have to wait in the middle of the road for the next signal. In addition, parts of the carriageway near to junctions will be raised to footway height, which encourages motorists to slow down and removes steps for pedestrians when crossing the road (these parts of the road are called raised tables).

The crossings will be spacious and will allow plenty of time to cross the road to enable all pedestrians, especially more vulnerable groups, to cross the roads safely.

**40. How will the yellow box junction be policed?**

TfL has an enforcement team who monitor and enforce the junction and issue Penalty Charge Notices when appropriate. Transport for London are not able to have the junction manually enforced by the police.

The new road layout at the junction and improved signaling should reduce the congestion problem at this busy junction. Transport for London will continue to monitor and enforce all traffic at the junction throughout the project and after completion.

**41. Why were more cycle lanes not included in the road layout?**

It was not possible to include more cycle lanes into the new road layout due to carriageway restrictions. However, advanced stop lines have been included on all junctions.

Amending the current road layout and reverting Brixton Hill to a two way carriageway will make it easier, and safer, for cyclists to travel southbound.

## About the costs

### 42. How much will this project cost?

The London Development Agency (LDA) and TfL are funding the scheme and the construction will cost £4.25m.

## About the consultation

### 43. When did you consult and who did you ask?

The scheme has been consulted on over a long period of time and the outcomes shaped the final designs.

Following the initial consultation in 2001, a public consultation was carried out between February and June 2005. This showed that the themes of safety, traffic impact and maintenance/ management were key concerns. Overall, residents:

- wanted something to be done about the space (Windrush Square, Tate Gardens and the surrounding roads)
- wanted more green space to be incorporated into the design

Following the public consultation in 2005, options were considered at Brixton Area Committee and Executive meetings between July 2005 and March 2006. A project team and design group were set up involving the key partners, including representatives from Raleigh Hall (Black Cultural Archive development) and The Ritzy.

In January 2006, the Brixton Area Committee formally noted that the proposal for the future of the square has the broad support of residents and businesses in the Brixton community, and the strong support of the police.

A planning application was submitted in early 2007 which took in to account the feedback received from the public and stakeholders.

### 44. Why has the project taken so long?

This project has been complex and involved a number of agencies and designers. Those involved have carefully incorporated what has been fed back through consultation to ensure that the final square meets the needs of the local community. Whilst being a lengthy process, it ensured that views from around the community were heard.

**45. Why didn't you ask us what we wanted?**

We did – a public consultation was carried out in 2005 – please see question 43 for more details.

**46. In the public consultation, I didn't support the scheme – why did it go ahead?**

The majority of people did support the project, and we took in to account the comments that we received. The main things that people said were

- They didn't want Effra Road to be closed – so we changed the plans to keep the road open
- They were concerned about safety – so we made sure that safety features were integral to the design

## About construction and timings

### 47. When is the project happening?

Work is due to start on site in spring 2009 and end in late 2010. The new square will be the first part of the project to be completed.

### 48. How long will it take?

The works are planned to take up to 18 months.

### 49. When will phase two end?

Phase two, which included new pavements, bus lanes, and other improved pedestrian facilities along Brixton Road, Stockwell Road and Stockwell Park Road is due to be completed by early July 2009. This part of the project over ran due to engineering difficulties.

### 50. Why has the project taken so long?

This project has been complex and involved a number of agencies and designers. The agencies and designers involved have carefully incorporated what has been fed back through consultation to ensure that the final square meets the needs of the local. Whilst being a lengthy process, it ensured that views from around the community were heard.

### 51. How will you make sure that the site is safe during construction?

The fencing around the construction site will be see-through and wrapped in transparent fabric hoardings. These hoardings will be 1.2m tall so that people can see over the top of them, making sure that anyone who enters the site will be clearly seen. This strategy has been developed with the input of the police. The added benefit of this approach is that the public will be able to see what is going on in the site.

The construction company working on the project (FM Conway Ltd) are part of the Considerate Constructors Scheme. Sites that register with the Scheme sign up and are monitored against a Code of Considerate Practice, which is designed to encourage best practice beyond statutory requirements. The Scheme is concerned with three main areas: the general public, the workforce and the environment.

Robust health and safety assessments have been carried out on the scheme.

**52. Who should I talk to if there are any problems on the site?**

If you notice any problems on or around the site, you should call TfL Customer Services:

**E-mail:** LondonStreets@tfl.gov.uk  
**Phone:** 0845 305 1234  
**Post:** London Streets Customer Services  
Palestra  
197 Blackfriars Road  
London  
SE1 8NJ

**53. Why were such extensive road works carried out before hand?**

A number of utility works had been scheduled by different companies which lasted for approximately four weeks. TfL approached the companies and encouraged them to carry out all of the works at the same time to avoid intermittent delays over a longer period.

**54. Can companies include adverts in the hoardings?**

No, it is not possible for companies to advertise on the site hoardings. The hoardings are in place to inform the public of what is happening on the square and provide TfL Customer Service details should they have any questions, whilst making the area more attractive during construction.

## About finding out more

### 55. How can I stay up to date with what is happening?

The 'next steps' section of the project web page will be kept up to date with any new information and planned highway works. You can visit it at [tfl.gov.uk/brixtonsquare](http://tfl.gov.uk/brixtonsquare).

You can keep an eye on any traffic disruptions at [tfl.gov.uk/trafficnews](http://tfl.gov.uk/trafficnews) and listen to Traffic Radio, at [www.trafficradio.org.uk](http://www.trafficradio.org.uk).

Bus stops may be temporarily relocated during construction – there will be clear signs indicating alternative locations to board your bus.

The TfL website features a number of travel tools that will help you plan your journey and get travel information on the move. Visit [tfl.gov.uk/traveltools](http://tfl.gov.uk/traveltools) to find out more.

### 56. Where do I go if I have a question or want to find out more?

You can stay up to date with developments by visiting [tfl.gov.uk/brixtonsquare](http://tfl.gov.uk/brixtonsquare). You can also find out about Lambeth's Master plan for Brixton at [www.lambeth.gov.uk/futurebrixton](http://www.lambeth.gov.uk/futurebrixton).

If you have any questions or comments, you can speak to London Streets Customer Services at TfL:

**E-mail:** [LondonStreets@tfl.gov.uk](mailto:LondonStreets@tfl.gov.uk)  
**Phone:** 0845 305 1234  
**Post:** London Streets Customer Services  
Palestra  
197 Blackfriars Road  
London  
SE1 8NJ

If you represent a residents' or campaign group, or are any other kind of stakeholder you can contact TfL's Surface Transport Stakeholder Engagement:

**Email:** [STEngagement@tfl.gov.uk](mailto:STEngagement@tfl.gov.uk)  
**Post:** Stakeholder Engagement  
Palestra  
197 Blackfriars Road  
London SE1 8NJ