

Transport for London

Congestion Charging made simple



How much does it cost?

The Congestion Charge is £8 a day payable in advance or before midnight on the day of travel. Pay by midnight the next charging day and you pay £10. This is **only** payable by phone on **0845 900 1234** or online at **cclondon.com**

Residents registered with Transport for London can pay £4 for five consecutive charging days payable on the first day of travel before midnight.

When?

The Congestion Charge operates Monday to Friday. The hours of operation are **7.00am – 6.00pm**. Weekends and public holidays are free.

Checklist

1. Note down your registration number.

2. Check your intended date of travel.
3. Always keep your payment receipt number.



Pop this out and keep it in your wallet.



Ways to pay the charge

Text message – initially you have to register by phone. Then, on the day of travel, text the last four digits of your credit/debit card to **81099**. You should receive a text back within 30 minutes with your receipt number, which you must keep as a record of payment. You cannot use text message to pay in advance or pay the day after you travel.

Online – cclondon.com

By phone – **0845 900 1234**

Shops and petrol stations where you see these signs.



Or use the **Shop Locator** – at cclondon.com, to find your nearest place to pay.

For further information visit cclondon.com or call **0845 900 1234**.