



**LONG GAPS OCCURRING IN SERVICE (%)**

**HIGH FREQUENCY**

*All Information Is Based On Financial Quarter Data*

**LARGER OPERATORS**

OPERATOR	LONG GAPS	21st June 2008 to	27th June 2009 to	CURRENT /	VARIANCE FROM
	BENCHMARK	12th Sept 2008	18th Sept 2009	[PREVIOUS] POSITION	BENCHMARK
Arriva London North	3.2	2.2	1.7	1 [JOINT 4]	1.5
Arriva London South	3.1	2.5	1.9	JOINT 2 [JOINT 8]	1.2
Metroline	2.9	2.0	1.7	JOINT 2 [JOINT 6]	1.2
Metrobus	2.0	0.7	0.8	JOINT 2 [2]	1.2
First London East	2.6	1.3	1.7	5 [1]	0.9
London General	2.7	1.9	2.0	6 [JOINT 4]	0.7
<b>London Bus Services Average*</b>	<b>2.7</b>	<b>2.1</b>	<b>2.0</b>	<b>N/A</b>	<b>0.7</b>
London United	2.6	1.9	2.1	JOINT 7 [3]	0.5
Selkent	2.1	1.8	1.6	JOINT 7 [JOINT 8]	0.5
London Central	2.6	1.7	2.1	JOINT 7 [JOINT 6]	0.5
First London West	3.2	3.1	2.7	JOINT 7 [JOINT 11]	0.5
East London	2.7	2.5	2.9	JOINT 11 [10]	-0.2
Travel London	2.1	2.0	2.3	JOINT 11 [JOINT 11]	-0.2

**SMALLER OPERATORS**

OPERATOR	LONG GAPS	21st June 2008 to	27th June 2009 to	CURRENT /	VARIANCE FROM
	BENCHMARK	12th Sept 2008	18th Sept 2009	[PREVIOUS] POSITION	BENCHMARK
Arriva Wandsworth	3.2	0.8	1.0	1 [1]	2.2
CT Plus	2.4	1.2	0.8	2 [JOINT 3]	1.6
Arriva Kent Thameside	1.7	0.3	0.6	3 [2]	1.1
Arriva The Shires	1.7	0.8	0.7	4 [7]	1.0
NSL	2.4	2.1	1.6	5 [8]	0.8
Blue Triangle	1.7	1.1	1.0	JOINT 6 [JOINT 5]	0.7
Docklands Buses	1.9	2.6	1.2	JOINT 6 [10]	0.7
<b>London Bus Services Average*</b>	<b>2.7</b>	<b>2.1</b>	<b>2.0</b>	<b>N/A</b>	<b>0.7</b>
East Thames Buses	1.9	1.8	1.4	8 [9]	0.5
London Sovereign	1.9	1.4	1.5	9 [JOINT 3]	0.4

*The following operators do not have any high frequency routes.*

Sullivan Buses Quality Line
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\* The London Bus Services Average covers the Network

**MAYOR OF LONDON**