



AVERAGE EXCESS WAITING TIME (Minutes)

HIGH FREQUENCY

All Information Is Based On Financial Quarter Data

LARGER OPERATORS

OPERATOR	MINIMUM PERFORMANCE	21st June 2008 to	27th June 2009 to	CURRENT / [PREVIOUS]	VARIANCE FROM
	STANDARD	12th Sept 2008	18th Sept 2009	POSITION	STANDARD
Arriva London North	1.46	0.97	0.86	1 [1]	0.60
Metroline	1.38	0.96	0.93	2 [5]	0.45
Arriva London South	1.41	1.12	1.02	3 [8]	0.39
London General	1.33	0.95	0.99	4 [JOINT 2]	0.34
Metrobus	1.14	0.70	0.81	5 [JOINT 2]	0.33
London Bus Services Average*	1.34	1.03	1.05	N/A	0.29
Selkent	1.27	1.08	0.99	JOINT 6 [JOINT 9]	0.28
London United	1.31	0.95	1.03	JOINT 6 [4]	0.28
London Central	1.32	0.91	1.05	8 [6]	0.27
First London West	1.44	1.27	1.19	9 [11]	0.25
First London East	1.29	0.97	1.09	10 [7]	0.20
East London	1.32	1.13	1.28	JOINT 11 [JOINT 9]	0.04
Travel London	1.20	1.07	1.16	JOINT 11 [12]	0.04

SMALLER OPERATORS

OPERATOR	MINIMUM PERFORMANCE	21st June 2008 to	27th June 2009 to	CURRENT / [PREVIOUS]	VARIANCE FROM
	STANDARD	12th Sept 2008	18th Sept 2009	POSITION	STANDARD
Arriva Wandsworth	1.50	0.91	0.74	1 [1]	0.76
CT Plus	1.32	1.13	0.85	2 [6]	0.47
Arriva The Shires	0.99	0.83	0.65	3 [7]	0.34
NSL	1.32	1.28	1.02	4 [8]	0.30
London Sovereign	1.21	0.81	0.92	5 [2]	0.29
London Bus Services Average*	1.34	1.03	1.05	N/A	0.29
Arriva Kent Thameside	0.97	0.53	0.70	6 [4]	0.27
Docklands Buses	1.20	1.57	1.05	7 [10]	0.15
Blue Triangle	1.01	0.87	0.88	8 [5]	0.13
East Thames Buses	1.24	1.29	1.12	9 [9]	0.12

The following operators do not have any high frequency routes.

Sullivan Buses
Quality Line

* The London Bus Services Average covers the Network