

Transport for London  
**London Buses**



**DEPARTING ON TIME (%)**

**LOW FREQUENCY**

*All Information Is Based On Financial Quarter Data*

**LARGER OPERATORS**

OPERATOR	MINIMUM	21st June 2008 to	27th June 2009 to	CURRENT /	VARIANCE FROM
	PERFORMANCE	12th Sept 2008	18th Sept 2009	[PREVIOUS]	STANDARD
	STANDARD			POSITION	
Metroline	77.5	86.0	87.6	1 [1]	10.1
London United	80.8	88.6	87.7	2 [2]	6.9
Arriva London North	81.5	85.9	86.1	3 [6]	4.6
Metrobus	81.5	88.1	85.9	4 [3]	4.4
London Central	77.7	81.5	81.7	JOINT 5 [8]	4.0
Arriva London South	77.4	82.4	81.4	JOINT 5 [5]	4.0
London General	78.4	83.5	82.2	7 [7]	3.8
<b>London Bus Services Average*</b>	<b>79.8</b>	<b>83.7</b>	<b>83.3</b>	<b>N/A</b>	<b>3.5</b>
First London East	78.5	85.0	81.9	8 [4]	3.4
Selkent	79.3	81.5	82.5	9 [11]	3.2
First London West	80.6	76.7	82.9	10 [12]	2.3
Travel London	77.7	81.1	77.8	11 [9]	0.1
East London	79.2	80.7	77.9	12 [10]	-1.3

**SMALLER OPERATORS**

OPERATOR	MINIMUM	21st June 2008 to	27th June 2009 to	CURRENT /	VARIANCE FROM
	PERFORMANCE	12th Sept 2008	18th Sept 2009	[PREVIOUS]	STANDARD
	STANDARD			POSITION	
Quality Line	82.2	85.1	89.9	1 [5]	7.7
Arriva The Shires	83.6	88.5	90.3	2 [3]	6.7
London Sovereign	81.3	90.0	85.7	3 [1]	4.4
NSL	79.9	83.3	84.2	4 [4]	4.3
Arriva Kent Thameside	78.3	83.9	82.2	5 [2]	3.9
Blue Triangle	82.6	78.1	86.4	6 [7]	3.8
<b>London Bus Services Average*</b>	<b>79.8</b>	<b>83.7</b>	<b>83.3</b>	<b>N/A</b>	<b>3.5</b>
CT Plus	86.0	77.0	88.2	7 [9]	2.2
Docklands Buses	78.5	77.4	80.6	8 [6]	2.1
East Thames Buses	78.0	73.1	73.2	9 [8]	-4.8

*The following operators do not have any low frequency statistics.*

Arriva Wandsworth Sullivan Buses
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\* The London Bus Services Average covers the Network

**MAYOR OF LONDON**