



PHO Passenger Information Services Form

This form and the list of locations provide the necessary details of your services for travel information purposes. You do not have to provide this information but if you do we will be able to publicise your services to potential customers.

Please fill in **one** copy of this form (with the associated list of locations) for **each operating centre** from which you provide minicab/MPV services.

If you provide other services, please describe them on an additional copy of the form, using the address of the main operating centre.

Operator Name:

Operator Licence No:

Trading Name:

Operating Centre address

Postcode

Borough
Operating Centre Location (From attached list)

Types of Operation: (tick all that apply)

Minicab	<input type="checkbox"/>	MPV	<input type="checkbox"/>
Executive	<input type="checkbox"/>	Contract	<input type="checkbox"/>
Limousine	<input type="checkbox"/>	Driver Guide	<input type="checkbox"/> (Tourist service)
Chauffeur	<input type="checkbox"/>	School runs	<input type="checkbox"/>
Other (specify)	<input type="text"/>		

Phone Number for bookings: ()

Some hearing-impaired customers find it convenient to book by text message. If you can take and confirm bookings by text, please provide the appropriate phone number below.

Number for text message bookings

Email address for bookings:

Current approximate numbers:

Number of vehicles:

Number wheelchair accessible vehicles:

Total number of drivers:

Number of female drivers:

A Wheelchair Accessible Vehicle is defined as: "a vehicle which a passenger using a wheelchair can enter, exit, travel safely and securely in the vehicle whilst ALWAYS remaining in their wheelchair for the journey."

A wheelchair accessible vehicle is **NOT** a vehicle that can put a wheelchair in the luggage compartment or boot and the passenger in a standard seat, the passenger must be able to stay in their wheelchair for the entire journey.

Hours of Operation:

Please ensure that you are able to provide services throughout the times you indicate

Either: 24 hours a day, all week

Or: Start time Finish time

Monday morning – Thursday night		
Friday morning – night (Saturday morning)		
Saturday morning – night (Sunday morning)		
Sunday morning – night (Monday morning)		
Public Holidays		

Operating Centre details:

(Please tick all that apply)

Public Access to centre?

Waiting Room?

Wheelchair Accessible?

Payment options:

Payment by **cash**?

Payment by **credit/debit card**?

Payment by **cheque/bankers card**?

Account services available?

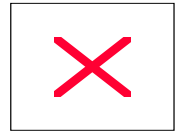
Data Protection

The information provided on this application, and any subsequent information provided by you or others, will be used by Transport for London (TfL) and our agents for the purposes of providing information to the public on private hire services.

Signed _____ **Date** _____

Name _____

Once complete send forms to:
Private Hire Operator Marketing Information
 4th Floor – Yellow Zone
 Palestra, 197 Blackfriars Road
 Southwark, London, SE1 8NJ



Operator Licence No _____ Operating Centre postcode -----

Please tick ALL the locations you will pick up from.

For Minicab/MPV services, please select only those locations within 30 minutes of your operating centre

All London	Please DO NOT select for minicab services	
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Borough	Centre	✓
Barking & Dagenham	Barking	
Barking & Dagenham	Chadwell Heath	
Barking & Dagenham	Dagenham Heathway	
Barnet	Brent Cross	
Barnet	Brent Street	
Barnet	Burnt Oak	
Barnet	Chipping Barnet	
Barnet	Church End, Finchley	
Barnet	Colindale/The Hyde	
Barnet	Cricklewood	
Barnet	East Finchley	
Barnet	Edgware	
Barnet	Golders Green	
Barnet	Hendon central	
Barnet	Mill Hill	
Barnet	New Barnet	
Barnet	North Finchley	
Barnet	Temple Fortune	
Barnet	Whetstone	

Borough	Centre	✓
Bexley	Bexleyheath	
Bexley	Crayford	
Bexley	Sidcup	
Bexley	Welling	
Brent	Burnt Oak	
Brent	Colindale/The Hyde	
Brent	Cricklewood	
Brent	Ealing Road	
Brent	Harlesden	
Brent	Kenton	
Brent	Kilburn	
Brent	Kingsbury	
Brent	Neasden	
Brent	Preston Road	
Brent	Wembley	
Brent	Wembley Park	
Brent	Willesden Green	
Bromley	Beckenham	
Bromley	Bromley	
Bromley	Crystal Palace	
Bromley	Orpington	
Bromley	Penge	

Borough	Centre	✓
Bromley	Petts Wood	
Bromley	West Wickham	
Camden	Camden Town	
Camden	Cricklewood	
Camden	Hampstead	
Camden	Kentish Town	
Camden	Kilburn	
Camden	Swiss Cottage/Finchley Road	
Camden	West Hampstead	
City of London	City of London	
Croydon	Addiscombe	
Croydon	Coulsdon	
Croydon	Croydon	
Croydon	Crystal Palace	
Croydon	Norbury	
Croydon	Purley	
Croydon	South Norwood	
Croydon	Thornton Heath	
Croydon	Upper Norwood	
Ealing	Acton	
Ealing	Ealing	
Ealing	Greenford	
Ealing	Hanwell	
Ealing	Southall	
Enfield	Angel Edmonton	
Enfield	Edmonton Green	
Enfield	Enfield Town	
Enfield	Palmers Green	
Enfield	Southgate	
Greenwich	Eltham	

Borough	Centre	✓
Greenwich	Greenwich West	
Greenwich	Plumstead	
Greenwich	Thamesmead	
Greenwich	Woolwich	
Hackney	Dalston	
Hackney	Finsbury Park	
Hackney	Mare Street	
Hackney	Stoke Newington	
Hammersmith & Fulham	Fulham	
Hammersmith & Fulham	Hammersmith	
Hammersmith & Fulham	Shepherds Bush	
Haringey	Crouch End	
Haringey	Finsbury Park	
Haringey	Green Lanes	
Haringey	Muswell Hill	
Haringey	Tottenham	
Haringey	West Green Road	
Haringey	Wood Green	
Harrow	Burnt Oak	
Harrow	Harrow	
Harrow	Kenton	
Harrow	Kingsbury	
Harrow	North Harrow	
Harrow	Pinner	
Harrow	Rayners Lane	
Harrow	South Harrow	
Harrow	Stanmore	
Harrow	Wealdstone	
Havering	Collier Row	
Havering	Elm Park	

Borough	Centre	✓
Havering	Harold Hill	
Havering	Hornchurch	
Havering	Rainham	
Havering	Romford	
Havering	Upminster	
Hillingdon	Eastcote	
Hillingdon	Hayes	
Hillingdon	Ickenham	
Hillingdon	Northwood	
Hillingdon	Ruislip	
Hillingdon	Uxbridge	
Hillingdon	Yiewsley/West Drayton	
Hounslow	Brentford	
Hounslow	Chiswick	
Hounslow	Feltham High Street	
Hounslow	Hounslow	
Islington	Angel	
Islington	Archway	
Islington	Finsbury Park	
Islington	Nags Head	
Kensington & Chelsea	Earls Court Road	
Kensington & Chelsea	Fulham Road (east)	
Kensington & Chelsea	Fulham Road (west)	
Kensington & Chelsea	Kensington High Street	
Kensington & Chelsea	King's Road (west)	
Kensington & Chelsea	King's Road East	
Kensington & Chelsea	Knightsbridge	
Kensington & Chelsea	Notting Hill Gate	
Kensington & Chelsea	Portobello Road	
Kensington & Chelsea	South Kensington	

Borough	Centre	✓
Kingston	Kingston	
Kingston	New Malden	
Kingston	Surbiton	
Kingston	Tolworth	
Lambeth	Brixton	
Lambeth	Camberwell	
Lambeth	Clapham High Street	
Lambeth	Crystal Palace	
Lambeth	Lower Marsh	
Lambeth	Stockwell	
Lambeth	Streatham	
Lambeth	Tulse Hill	
Lambeth	West Norwood	
Lewisham	Blackheath	
Lewisham	Catford	
Lewisham	Deptford	
Lewisham	Downham	
Lewisham	Forest Hill	
Lewisham	Lee Green	
Lewisham	Lewisham	
Lewisham	New Cross	
Lewisham	Sydenham	
Merton	Mitcham	
Merton	Morden	
Merton	Raynes Park	
Merton	Wimbledon	
Newham	Canning Town	
Newham	East Beckton	
Newham	East Ham	
Newham	Forest Gate	

Borough	Centre	✓
Newham	Stratford	
Newham	Upton Park	
Redbridge	Barkingside	
Redbridge	Gants Hill	
Redbridge	Ilford	
Redbridge	South Woodford	
Redbridge	Wanstead	
Redbridge	Woodford	
Richmond	East Sheen	
Richmond	Richmond	
Richmond	Teddington	
Richmond	Twickenham	
Richmond	Whitton	
Southwark	Borough High Street	
Southwark	Camberwell	
Southwark	Dulwich – Lordship Lane	
Southwark	Elephant & Castle	
Southwark	Peckham	
Southwark	Surrey Quays/Canada Water	
Southwark	Walworth Road	
Sutton	Cheam	
Sutton	North Cheam	
Sutton	Rosehill	
Sutton	Sutton	
Sutton	Wallington	
Sutton	Worcester Park	
Tower Hamlets	Bethnal Green	
Tower Hamlets	Chrisp Street	
Tower Hamlets	Isle of Dogs/Canary Wharf	
Tower Hamlets	Poplar	

Borough	Centre	✓
Tower Hamlets	Roman Road (east)	
Tower Hamlets	Watney Market	
Tower Hamlets	Whitechapel	
Waltham Forest	Bakers Arms	
Waltham Forest	Leytonstone	
Waltham Forest	North Chingford	
Waltham Forest	South Chingford	
Waltham Forest	Wood Street	
Waltham Forest	Walthamstow	
Wandsworth	Balham	
Wandsworth	Battersea	
Wandsworth	Clapham Junction	
Wandsworth	Earlsfield	
Wandsworth	Putney	
Wandsworth	Southfields	
Wandsworth	Tooting	
Wandsworth	Wandsworth	
Westminster	Edgware Road South	
Westminster	Edgware Road/Church Street	
Westminster	Harrow Road	
Westminster	Knightsbridge	
Westminster	Marylebone High Street	
Westminster	Praed Street/Paddington	
Westminster	Queensway/Westbourne Grove	
Westminster	St John's Wood	
Westminster	Tachbrook Street	
Westminster	Warwick Way/Tachbrook Street	
Westminster	West End	

Stations

Cannon St/Blackfriars	
Charing Cross	
Clapham Junction	
Euston	
Fenchurch St	
Kings Cross/St Pancras	
Liverpool St	
London Bridge	
Marylebone	
Paddington	
Victoria	
Waterloo	

Shopping Centres

Brent Cross	
Bluewater	
Thurrock Lakeside	
Westfield Shepherds Bush	

Airports

Heathrow	
London City	
Gatwick	
Luton	
Stansted	