

# Time to 'Think Feet First'



The 'Go London' programme, launched by NHS London and supported by TfL is the latest bid to improve Londoners' health by encouraging increased physical activity.

Using the run-up to the 2012 Games as a backdrop, the initial stage is the 'Think Feet First' campaign, urging the Capital's population to walk for short, everyday journeys. For more campaign information, go to [www.thinkfeetfirst.com](http://www.thinkfeetfirst.com)

## Legible London

Londoners keen to walk can find more information at [tfl.gov.uk/gettingaround](http://tfl.gov.uk/gettingaround). Also, look out for TfL's Legible London signs which are being trialled around Oxford, Regent and Bond Streets. The easy-to-read mapping will tell you which neighbourhoods are nearby, how long it will take to get there and which landmarks you'll pass. Visit [tfl.gov.uk/legiblelondon](http://tfl.gov.uk/legiblelondon) to find out more.

## Hire way to cycle in the city

Plans for the Mayor's London Cycle Hire Scheme have moved closer as TfL starts the search for a sponsor.

From May 2010, people will be able to pick up and drop off hire

bikes at 400 docking stations across the nine London boroughs and Royal Parks that make up London's Zone 1 travel area.

An initial 6,000 hire bikes are expected to support 40,000 extra daily cycle trips in central London.

## News in brief

For more information on the following, visit the news centre in the 'Corporate' section of [tfl.gov.uk](http://tfl.gov.uk):

### iBus on-board

All 8,300 London buses are now fitted with iBus. This features a 'next stop' announcement system so passengers will know exactly where their bus is, its next stop and final destination.

### New platforms at Stratford

Two 'island' platforms have opened at Stratford station as part of its redevelopment for the 2012 Games. The platforms allow trains to pass on either side to improve accessibility and passenger flow.

### Better access at Henlys Corner

Funding has been approved for signalised pedestrian crossings across all arms of this busy junction on the A406 North Circular Road.

### Peer pressure and speeding

Research supporting a safety campaign by TfL and the London Safety Camera Partnership reveals 31 per cent of young drivers admit friends had urged them to 'put their foot down'.

### Half-price travel for job seekers

Londoners in receipt of Job Seekers Allowance or Employment and Support Allowance now qualify for half-price travel. To find out if you are eligible, go to [www.london.gov.uk](http://www.london.gov.uk)

## For more information

Further details are available from: Group Government & Stakeholder Relations, Transport for London, Windsor House, 42-50 Victoria Street, London SW1H 0TL. Telephone: 020 7126 4126, email: [gsl@tfl.gov.uk](mailto:gsl@tfl.gov.uk)

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# Transport for London news

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Visit TfL's website at [tfl.gov.uk](http://tfl.gov.uk)

## Wheels in motion for transport strategy



Mayor of London Boris Johnson has published a Statement of Intent that sets out his initial thoughts on a new Mayor's Transport Strategy.

By 2031, London's population will have grown by one million people and another two million journeys will be made each day. The Statement of Intent sets out the challenges facing the Capital and the different policy options for achieving the Mayor's vision. It is

focused around six key challenges:

- Supporting economic development and population growth
- Providing a better quality of life for all Londoners
- Ensuring the safety and security of all Londoners
- Improving transport opportunities for all Londoners
- Tackling climate change
- Delivering the London 2012 Olympic and Paralympic Games

The timetable for developing a new transport strategy allows for two periods of consultation: firstly with the London Assembly and Mayoral functional bodies, which is currently underway; and secondly, with the public from September with the aim of publishing the strategy in spring 2010.

To download the Statement of Intent, go to [www.london.gov.uk/mayor/publications](http://www.london.gov.uk/mayor/publications). The document can be found under 'May 2009'.

## Travel in London: Demand grows 22 per cent since 1993

Transport for London's (TfL's) newly published Travel in London report sets out the key trends and developments affecting how people travel around the city. It provides a rich source of information

and statistics on the performance of the transport networks, safety and security, climate change and air quality, cycling, fares and accessibility. To download a copy, go to [tfl.gov.uk/travelinlondon](http://tfl.gov.uk/travelinlondon)

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## Discover Dial-a-Ride services

Dial-a-Ride (DAR), TfL's door-to-door, multi-occupancy bus service for disabled Londoners, has launched a new outreach service to improve communication with passengers.

The service is keen to provide information on what it can offer and to discuss issues of service delivery with clubs, organisations and other groups of disabled people. A representative can be

provided to attend meetings, supply information on how the service operates and run a complaints surgery.

DAR also holds local area meetings to give customers the opportunity to contribute to plans to improve the service.

For notification of local meetings, or to arrange for DAR to visit your organisation, contact the DAR Customer Liaison Unit on 020 7027 5823 or email [DAR@tfl.gov.uk](mailto:DAR@tfl.gov.uk)

## DLR funding for 2012 Games

Thanks to an £18.2m funding agreement, a key Docklands Light Railway (DLR) route will benefit from a 50 per cent increase in capacity in time for the 2012 Games.

The funding means that upgrade work can start on the Beckton branch which serves ExCel, one of the Olympic and Paralympic venues. The route is expected to carry 70,000 people a day during the Games – around 55,000 spectators and 15,000 other passengers.

## Boost for river services



River services are set to improve following a concordat, led by the Mayor of London, which commits 30 organisations to work together to improve ticketing, piers and passenger information on the Thames.

The first improvements will see Oyster pay as you go on Thames Clippers' services from

November, while a new direct Clipper service between Canary Wharf and London Bridge has already started.

TfL has also agreed to fund a £1.5m extension to Tower Pier to ease congestion caused by increased numbers of passengers using river services. The extension will be complete by 2011.

## London Overground unveils new fleet



During the summer, TfL will begin to phase in a new fleet of 54 Electrostar trains for London Overground, costing £260m.

The fleet has been specially designed for high volumes of passengers on busy commuter

routes and each carriage is configured for accessibility and comfort. Improved levels of on-board safety and security include four CCTV cameras in every carriage, more handrails and two wheelchair spaces per train with step-free access via a wheelchair ramp.

## Payback London



A new Mayoral initiative to reduce antisocial behaviour and help young people value their free travel privileges will go live this September.

Under the new project, called Payback London, young people (aged 11 to 18) who have had their Zip photocards removed for breaching TfL's Behaviour Code will be given the opportunity to earn it back through a day of voluntary work.

The Mayor is currently looking for an organisation to help make Payback a reality. He said: 'Free travel is an invaluable benefit for thousands of families in the Capital, but it is also a privilege that young people must respect. Payback London will give the minority of youngsters who behave badly and lose their free travel the chance to earn it back and recognise its worth.'



## Tube celebrates top metro award

The Tube has been named 'Best Metro in Europe' at this year's prestigious Metro Awards, beating competition from Paris, Madrid, Berlin and Copenhagen.

Passenger satisfaction ratings have also hit a new high, with average scores reaching 79 out of 100. This is despite a stepping up

of London Underground's (LU's) Investment Programme, with an increase in planned engineering works and weekend closures.

These results come at a time when LU has carried the highest number of passengers in its 146-year history. In 2008/09, and for the third year running, more than a billion passengers travelled on the Underground.

## Wise ways to get active

Smartmoves, published by TfL, is a free quarterly magazine for everyone involved in cycling, walking and accessibility issues across the Capital.

It focuses on active travel and shares information and

best practice for the delivery of infrastructure and the promotion of active travel. If you would like a copy, email [smartmoves@tfl.gov.uk](mailto:smartmoves@tfl.gov.uk) or visit [tfl.gov.uk](http://tfl.gov.uk) for a downloadable version.



## Code to cut traffic jams

The Mayor has taken action to reduce the disruption caused by roadworks. He has persuaded London's utility companies to sign a new code of conduct and provide better information at locations where they dig up roads or work outside peak hours.

Londoners are encouraged to play their part in traffic smoothing by reporting works that have no signage, are untidy, or are left unattended for several days, to the TfL website at [tfl.gov.uk/streetfault](http://tfl.gov.uk/streetfault). Utility companies will then be obliged to respond and provide an explanation.