

Transport for London

Public Carriage Office



Taxi Information Sticker

A new information sticker has been produced for the passenger compartment of taxis.





This optional sticker advises passengers of the service they should expect from a London taxi, how fares are calculated and the limitations on taxis' freedom to stop or wait. It also gives information on how to comment about a taxi service and it provides contact details for the lost property office and travel information services.

The new sticker will go inside the taxi passenger compartment, on the near side rear quarter light window (the same side the wheelchair ramp is on). If your vehicle is already fitted with the current taxi information sticker you don't need to replace it.

The sticker goes in the same position in all models of taxi, whether LTI, Metrocab or the Mercedes Vito.

The stickers and instructions on how to fit them are available upon request from the SGS taxi inspection outstations and the ground floor reception at the PCO. Alternatively, to request a sticker and the instructions:

- phone 020 7126 1872/1865
- email enquiries@pco.org.uk
- write to Taxi Information Sticker Request, Public Carriage Office, 15 Penton Street, London N1 9PU

Information for taxi passengers					
You should expect <ul style="list-style-type: none">• A courteous, knowledgeable driver.• A clean, safe taxi. If you wish to comment or complain, please call 0845 300 7000 or email coms@pco.org.uk . Quote the vehicle registration, taxi licence number or the driver's badge number. Lost property in taxis 0845 330 9882 or tfl.gov.uk/lpo	How fares are calculated <p>The meter calculates the maximum cash fare that may be charged based on the time of day, distance travelled and taxi speed. There are no extra charges for carrying luggage, additional passengers or wheelchairs. More information is given on the TFL website at tfl.gov.uk.</p> <table border="1"><tr><td>Tariff 1: Monday to Friday 6am – 8pm</td></tr><tr><td>Tariff 2: Monday to Friday 8pm – 10pm, Saturday and Sunday 6am – 10pm</td></tr><tr><td>Tariff 3: Every night 10pm – 6am and Public holidays</td></tr></table>	Tariff 1: Monday to Friday 6am – 8pm	Tariff 2: Monday to Friday 8pm – 10pm, Saturday and Sunday 6am – 10pm	Tariff 3: Every night 10pm – 6am and Public holidays	Limitations on stopping <ul style="list-style-type: none">• Taxis are not allowed to stop and pick up or set down passengers in certain places where it would be unsafe, such as at pedestrian crossings or at junctions.• There are many areas where taxis are not permitted to stop and wait for passengers, even for a short time such as to use a cash machine.• Please ask the driver at the start of the journey if you will require the taxi to wait, so that they can suggest a safe and suitable location. 
Tariff 1: Monday to Friday 6am – 8pm					
Tariff 2: Monday to Friday 8pm – 10pm, Saturday and Sunday 6am – 10pm					
Tariff 3: Every night 10pm – 6am and Public holidays					
MAYOR OF LONDON  tfl.gov.uk  24 hour travel information 020 7222 1234		Transport for London 			

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