



## **Passenger Receipts**

PCO Notice 01/08 sought to encourage drivers not to issue receipts that display advertisements that may cause offence to passengers.

Unfortunately, the PCO continues to receive complaints from passengers who have been issued with receipts that cause offence, particularly from female passengers who have been given receipts that advertise lap dancing clubs and other similar establishments.

When providing drivers with receipt pads the PCO asks promoters to apply the same standards used for approving advertising on taxis and the reverse of printed taxi receipts, which at present do not extend to hand written receipts. These standards are detailed in Appendix B of the PCO publication 'Guidelines for Advertising on Licensed London Taxis' available at [www.tfl.gov.uk/taxi\\_advertising\\_guidelines](http://www.tfl.gov.uk/taxi_advertising_guidelines)

These standards specifically state that 'advertisements should not be approved .... if they advertise lap-dancing, gentlemen's clubs, escort agencies, or massage parlours'.

The PCO recognises that receipts are an effective method of advertising and has itself promoted causes through this medium. However, when issuing receipts drivers are reminded that the advertisement of some products or services may cause offence to passengers.

A handwritten signature in black ink, appearing to read "Mary Dowdye", written over a large, stylized circular flourish.

**Mary Dowdye**  
**Head of Standards & Regulations**

**9 April 2009**

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