

Passenger charter performance report

20 July 2008 to 16 August 2008
(Period 5)

Route	Previous 4 weeks	Average over past 12 months
Watford Junction to Euston	91.81%	92.85%
Richmond to Stratford	89.56%	88.46%
Clapham Junction to Willesden Junction	92.05%	94.81%
Gospel Oak to Barking	92.85%	93.87%
All lines	91.26%	91.93%
Target		91%

- Public Performance Measure (PPM) shows the percentage of trains that arrive at their destination within five minutes of their scheduled arrival time. It includes every train shown in the applicable passenger timetable with no exclusions
- London Overground PPM target applies only to the 12 month average for all services.