



“The Low
Emission Zone.
Cleaner air for
Greater London.”



Why is the Greater London Low Emission Zone being implemented?

Despite significant improvement in recent years, London's air pollution is the worst of any city in the UK and amongst the worst in Europe. Road traffic emissions are the main cause of air pollution emissions in London. That is why I am proposing to make the whole of London a Low Emission Zone, so that the most polluting diesel-engined lorries, buses, coaches, minibuses and large vans, are deterred from driving within our city.



Reduced traffic pollution will improve the health and quality of life of people who live in, work in and visit London, especially those suffering from respiratory or cardiovascular illnesses that restrict their daily activities. Making London a Low Emission Zone is expected to reduce the number of premature deaths and hospital admissions and the need for medication for adults and children who suffer from health problems exacerbated by air pollution.

I know that many Londoners have wanted to see traffic emissions tackled for some time. An attitudinal survey conducted during the public consultation on a Low Emission Zone Scheme Order in 2007 showed that 75% of Londoners support the creation of the Low Emission Zone.

This leaflet tells you all you need to know about the forthcoming Greater London Low Emission Zone, how it works, how and when it will affect you if you drive lorries, buses, coaches, minibuses and large vans within the Low Emission Zone and how you can meet the required emissions standards and so help improve air quality in London.

I am pleased to be introducing the Low Emission Zone in London on 4 February 2008, the first scheme of its kind in the UK.

Ken Livingstone
Mayor of London

14 May 2007

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What is the Greater London Low Emission Zone?

The Low Emission Zone (LEZ) is a specified area in Greater London, within which the most polluting **diesel-engined** vehicles are required to meet specific emissions standards. If they do not, they will need to pay a daily charge. **The LEZ will not apply to cars, motorcycles or small vans (under 1.205 tonnes unladen weight).**

The Greater London Low Emission Zone will start from **4 February 2008**. It will initially apply to **diesel-engined** lorries over 12 tonnes in weight. From July 2008 it will also apply to all lorries over 3.5 tonnes and buses and coaches. From October 2010 large vans and minibuses will also be covered by the LEZ. The LEZ will also apply to other large **diesel-engined** vehicles such as motor caravans and motorised horseboxes.

The aim of the LEZ is to improve air quality in London by deterring the most polluting vehicles from driving in the area. London has the worst air pollution in the United Kingdom and amongst the worst in Europe. Air pollution affects the health and quality of life of many Londoners, especially those with respiratory and cardiovascular problems. It was estimated that in 2005 approximately 1,000 premature deaths and a similar number of hospital admissions occurred due to poor air quality in London.

The LEZ requires the most polluting vehicles to meet specified emissions standards in order to be driven within the zone without being subject to a daily charge. Operators of vehicles that currently do not meet the LEZ emissions standards have several options if they wish to drive in the LEZ. They can buy a newer vehicle that meets the required emissions standards; re-organise their fleet for journeys within the zone; modify their vehicles to meet the required standards; or pay a daily charge.

There will be a phased introduction from **4 February 2008** through to January 2012. Different vehicles will be affected over time and increasingly tougher emissions standards will apply. For details please refer to the table on pages 8 and 9.

Owners of affected vehicles are advised to take early action in order to be ready for **4 February 2008** as some options such as modifying or replacing vehicles may take time to complete.



Which vehicles will the Low Emission Zone apply to?

The Low Emission Zone (LEZ) will affect older, **diesel-engined** lorries, buses, coaches, large vans (exceeding 1.205 tonnes unladen weight) and minibuses (over 8 seats and below 5 tonnes). It will also include other specialist vehicles that are derived from lorries and vans including: motorised horseboxes; breakdown and recovery vehicles; refuse collection vehicles; gritters; road sweepers; concrete mixers; tippers; removals lorries; fire engines; extended-cab dual purpose pickups (those with two rows of seats) and some Land Rovers. Motor caravans, ambulances and large hearses (over 2.5 tonnes) are also included. The LEZ applies to all such vehicles, irrespective of whether they are used for commercial or private use.

Some operators will need to register their vehicles with Transport for London (TfL) including those eligible for a 100% discount. A limited number of vehicles will be exempt. See page 19 for details.

Cars, motorcycles and small vans (under 1.205 tonnes unladen weight) are not included in the LEZ.

What do I need to do if I am an operator of a vehicle registered in Great Britain?

The vast majority of operators of GB-registered vehicles (excluding vehicles registered in Northern Ireland) will not need to register their vehicles with TfL if they meet the required emissions standards. TfL will use data provided by the Driver and Vehicle Licensing Agency (DVLA), the Vehicle and Operator Services Agency (VOSA) and the Society of Motor Manufacturers and Traders (SMMT) to determine whether a vehicle meets the emissions standards or not.

However, there will be some instances where GB-registered operators will need to register their vehicles with TfL. This primarily affects those who believe that their vehicle is eligible for a 100% discount.

Please refer to page 20 and 21 for more details on who has to register.

What do I need to do if I am an operator of a non-GB-registered vehicle?






All operators of non-GB (including Northern Ireland) registered lorries, buses, coaches, large vans, minibuses and other heavy vehicles that are derived from lorries and vans, will have to register their vehicles with TfL if they meet the required emissions standards, in order to drive within the LEZ without paying the daily charge. Registration is necessary because otherwise TfL cannot determine whether the vehicle meets the emissions standards or not.

Some non-GB-registered vehicles may also be entitled to a 100% discount or an exemption.

Operators of affected vehicles that currently do not meet the LEZ emissions standards and wish to travel within the LEZ from **4 February 2008** will need to modify their vehicle to meet the emissions standards. If they do not, they will need to pay a daily charge.

The detailed table overleaf shows exactly which vehicles the LEZ applies to and when they have to meet the relevant emissions standards.



Vehicle type and definitions		Date affected	Required emissions standards
<p>Heavier lorries. Heavy diesel-engined vehicles exceeding 12 tonnes Gross Vehicle Weight, including goods vehicles, motor caravans, motorised horseboxes and other specialist vehicles.</p>		<p>February 2008 Euro III</p> <p>January 2012 Euro IV</p>	<p>All Euro III vehicles meet the LEZ standard.</p> <p>Vehicles first registered as new on or after 1 October 2001 are assumed to be Euro III, so will meet the LEZ emissions standards. Vehicles not meeting the emissions standards could be made to do so by modifying them to meet the Euro III standard for particulate matter.</p> <p>Vehicles not meeting the emissions standards would need to pay a daily charge if used within the LEZ.</p>
<p>Lighter lorries. Heavy diesel-engined vehicles between 3.5 and 12 tonnes Gross Vehicle Weight, including goods vehicles, motor caravans, motorised horseboxes and other specialist vehicles.</p>		<p>July 2008 Euro III</p>	
<p>Buses and coaches. Diesel-engined passenger vehicles with more than eight seats; plus the driver's seat; exceeding 5 tonnes Gross Vehicle Weight.</p>		<p>January 2012 Euro IV</p>	<p>From January 2012 the required emissions standards are raised to Euro IV. All Euro IV vehicles will meet the LEZ standard.</p> <p>Vehicles first registered as new on or after 1 October 2006 are assumed to be Euro IV and so will meet the LEZ emissions standards.</p> <p>Vehicles not meeting the emissions standards could be made to do so by modifying them to meet the Euro IV standard for particulate matter.</p> <p>Vehicles not meeting the emissions standards would need to pay a daily charge if used within the LEZ.</p>
<p>Large vans. Diesel-engined vehicles between 1.205 tonnes unladen and 3.5 tonnes Gross Vehicle Weight and motor caravans and ambulances between 2.5 tonnes and 3.5 tonnes Gross Vehicle Weight.</p>		<p>October 2010 Euro III</p>	<p>All Euro III vehicles will meet the LEZ standard.</p> <p>Vehicles registered as new on or after 1 January 2002 are assumed to be Euro III, so will meet the LEZ emissions standards.</p> <p>Vehicles not meeting the emissions standards could be made to do so by modifying them to meet the Euro III standard for particulate matter.</p> <p>Vehicles not meeting the emissions standards would need to pay a daily charge if used within the LEZ.</p>
<p>Minibuses. Diesel-engined passenger vehicles with more than eight seats; plus the driver's seat; below 5 tonnes Gross Vehicle Weight.</p>			

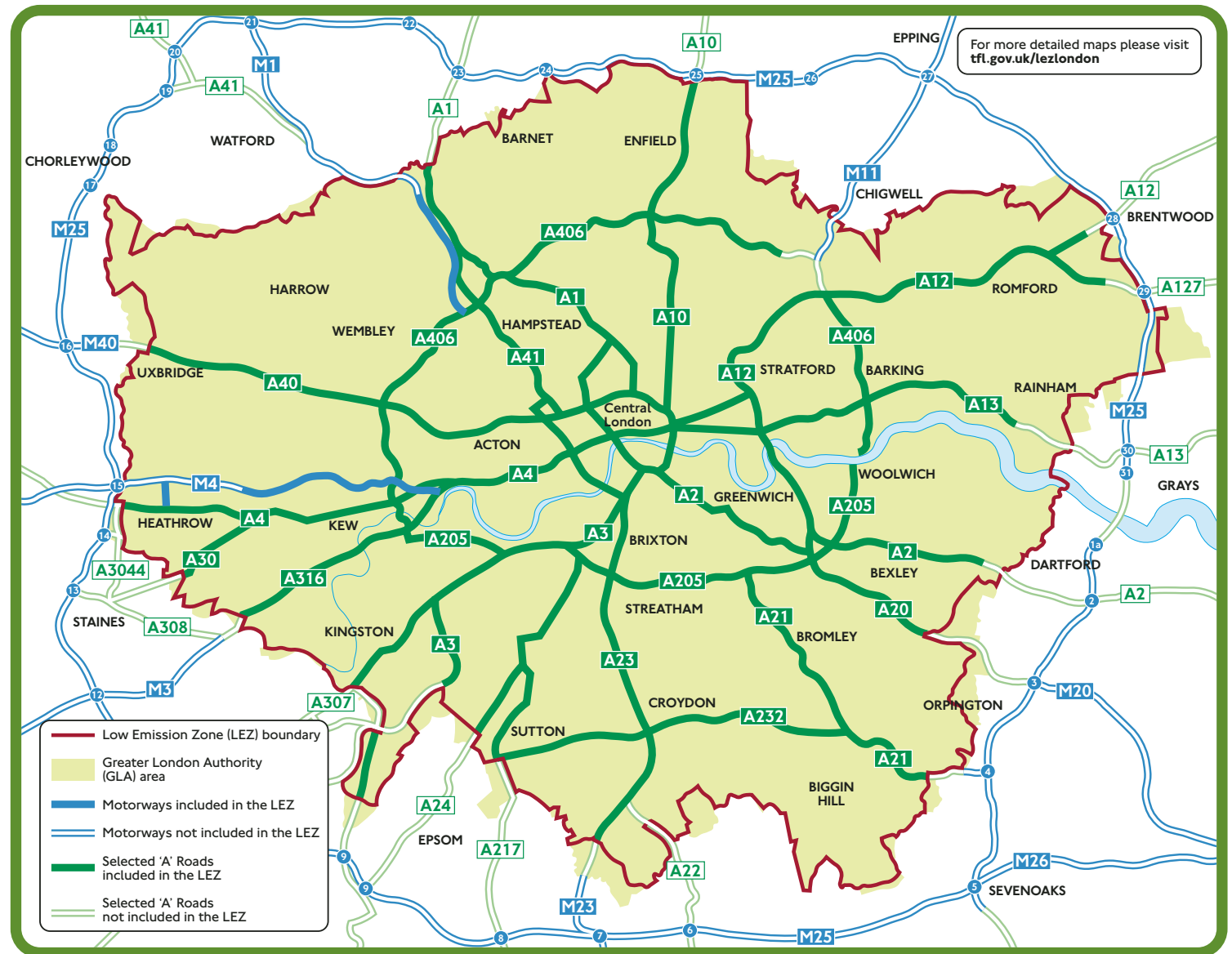
N.B. The vehicle weight is a good guide as to when your vehicle will be affected by the LEZ. If your type of vehicle does not appear here you should use the weight limits used for lorries and large vans as a guide and/or contact your vehicle manufacturer or Transport for London (TfL) for guidance.

Where will the Low Emission Zone operate?

The Low Emission Zone (LEZ) covers most of Greater London, **following the Greater London Authority boundary**. In some places the LEZ deviates from this boundary in order to allow for suitable diversion routes and turnaround points.

All roads, including certain motorways within the LEZ boundary are included. **The M25 motorway is not included in the LEZ** (even where it passes within the boundary).

Please note that if your chosen route takes you through the central London Congestion Charging zone, you may need to pay the Congestion Charge in addition to any LEZ charges. Visit cclondon.com for further details.



When will the Low Emission Zone operate?

The Low Emission Zone (LEZ) will operate 24 hours a day, 7 days a week, every day of the year from 4 February 2008.

How will the Low Emission Zone operate?

To inform you that you are entering the LEZ, there will be signs at the side of the road.



There are no barriers and tollbooths. The LEZ will be enforced through fixed and mobile cameras which will read your vehicle registration number plate as you drive within the LEZ and check it against a database of registered vehicles which meet the LEZ emissions standards, or are either exempt or registered for a 100% discount, or have paid the daily charge.

For GB-registered vehicles, this database will be compiled using data from the Driver and Vehicle Licensing Agency (DVLA), the Vehicle and Operator Services Agency (VOSA) and the Society of Motor Manufacturers and Traders (SMMT), together with information from vehicle operators who register their vehicle details with Transport for London (TfL).

For operators of non-GB (including Northern Ireland) registered vehicles, the database will contain details of those vehicles that have been registered with TfL. **All** operators of non-GB-registered vehicles, including those which meet the LEZ emissions standards, must register their vehicles with TfL to drive in the LEZ without incurring any penalty charges. All affected non-GB-registered vehicles that do not meet the LEZ emissions standards, or qualify for an exemption or a 100% discount, must pay the daily charge. Further information about the registration processes can be found on page 20 of this leaflet.

Once your vehicle registration number plate has been matched to the TfL database, showing that it meets the emissions standards, that a valid charge has been paid, or that you do not have to pay a charge because your vehicle is either exempt or registered for a 100% discount, the photographic images of your vehicle will automatically be deleted.

Meeting the Low Emission Zone emissions standards

Your vehicle's emissions standards

If you are unsure of how your vehicle is affected, you can check whether your vehicle meets the Low Emission Zone (LEZ) emissions standards, using the vehicle compliance checker at tfl.gov.uk/lezlondon or by calling **0845 607 0009**. This will also tell you if your vehicle is exempt.

The emissions standards for the LEZ are based on Euro standards. These are European standards which set limits for exhaust emissions for new vehicles sold in Europe, and which all vehicles must comply with when manufactured.

The emissions standards of your vehicle can usually be determined from the date of its first registration as new, which is shown on the vehicle's registration document known as a V5C. The emissions standards of your vehicle could be improved by fitting a particulate trap or filter which substantially reduces the amount of particulate matter emitted from the vehicle's exhaust. You could also re-engine the vehicle or convert it to an approved alternative fuel, such as Compressed Natural Gas.

Options available to owners and operators of vehicles that do not meet the emissions standards

There are a number of options available to owners and operators of vehicles which do not currently meet the LEZ emissions standards.

Euro I and II engines eligible for a Low Emissions Certificate

Some vehicles with Euro II engines and a very small number of vehicles with Euro I engines may have particulate matter emissions that meet the LEZ emissions standards in 2008 without modification. The list of qualifying engines is published on the Transport for London (TfL) website as the Low Emissions Certificate (LEC) Eligible Engines List. If your vehicle is fitted with one of these engines, you will need to have it inspected by the Vehicle and Operator Services Agency (VOSA) who will check the engine is on the Eligible Engine list and perform a 'smoke test'. After a successful test VOSA will issue either a Reduced Pollution Certificate (RPC) or a LEC.

Upgrading your vehicle

You may choose to upgrade your vehicle by purchasing a newer vehicle manufactured after the dates shown in the table on pages 8 and 9.

Particulate Abatement Equipment

It may be possible to fit pollution abatement equipment to reduce a vehicle's particulate matter emissions sufficiently to meet the LEZ emissions standards. Normally this would be either a particulate trap or a partial filter. Only equipment which has been independently certified to achieve the required reduction will be accepted by TfL.



A particulate trap is a filter which is fitted in the exhaust pipe of a vehicle to reduce emissions of particulate matter. At its most effective, a particulate trap could increase the Euro standard of a vehicle for particulate matter by two Euro standards (for example from Euro I to Euro III).

Partial filters are not designed to trap or filter as much particulate matter as particulate traps but typically remove half of the particulate matter emitted from a vehicle. This means that, at its most effective, a partial filter could increase the Euro standard of a vehicle for particulate matter by one Euro standard (for example from Euro II to Euro III or Euro III to Euro IV).

Only devices which have been independently certified as providing sufficient reduction to enable your specific type of vehicle and engine to meet the Low Emission Zone (LEZ) emissions standards will be accepted by Transport for London (TfL). A list of currently approved traps and filters can be found at tfl.gov.uk/lezlondon

Abatement equipment manufacturers should be able to advise on suitable options for your vehicle. Further information about types of particulate abatement equipment, details of manufacturers and suppliers, and advice about which equipment is suitable for your vehicle is available from the Energy Saving Trust (EST) website at est.org.uk

For GB-registered vehicles, if you have had particulate abatement equipment fitted or a modification made to your vehicle, then you will need to have the vehicle inspected by the Vehicle and Operator Services Agency (VOSA) at one of the VOSA national HGV test stations. This is in order to confirm that a certified device, appropriate for your vehicle, has been fitted correctly.

After a successful test, VOSA will issue the vehicle with either a Reduced Pollution Certificate (RPC) or a Low Emissions Certificate (LEC), dependent upon the type of vehicle and device fitted. The RPC is restricted to certain types of vehicle and devices, and may entitle the vehicle to reductions in

Vehicle Excise Duty (VED). The LEC is available for a wider range of devices and vehicles, but offers no VED incentive.

For GB-registered vehicles, TfL will automatically be advised by VOSA if the vehicle has passed the test. Please note that it can take up to 10 days before TfL's database is updated to show that the vehicle has passed the test and therefore meets the required LEZ emissions standards. Therefore it is advisable that operators ensure that their vehicles are inspected in good time to be ready for the launch of the LEZ.

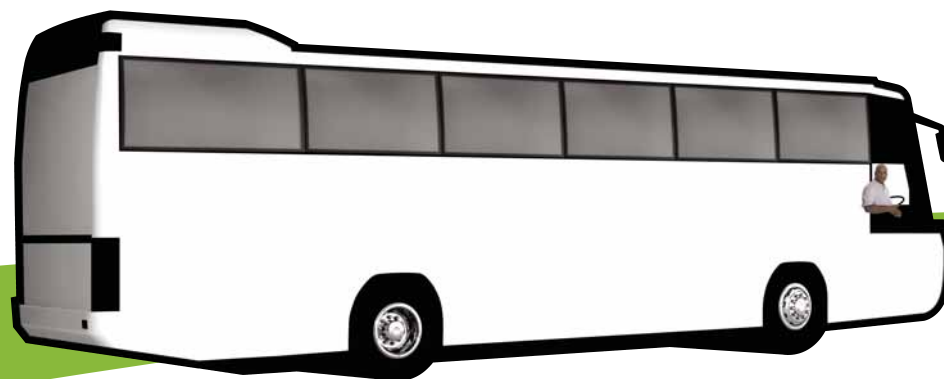
Please note that there is a small charge for obtaining a RPC or a LEC and your vehicle will need to be tested annually. This can be arranged at the same time as the vehicle's annual test.

You can find out how to obtain a LEC or a RPC from transportoffice.gov.uk or by calling **0845 607 0009**.

Vehicles which currently hold a Reduced Pollution Certificate

All vehicles currently holding a valid RPC issued by VOSA in Great Britain will be eligible to drive in the LEZ in 2008. VOSA has provided details of these certificates to TfL so there is no need to register.

In 2012, when the emissions standards tighten to Euro IV, some of these RPC vehicles that have a Euro II or earlier engine will no longer meet the required particulate emissions standards. These vehicles will have to be modified in order to continue to drive in the LEZ free of charge, even if they continue to be in receipt of a RPC for VED purposes.



Vehicles which currently hold a Reduced Pollution Certificate issued in Northern Ireland

All vehicles currently holding a valid Reduced Pollution Certificate (RPC) issued by DVA Testing will be eligible to drive in the Low Emission Zone (LEZ) in 2008. However, owners of these vehicles will have to register their vehicle with Transport for London (TfL) and send in a copy of the certificate.

Non-GB-registered vehicles

All operators of non-GB (including Northern Ireland) registered vehicles need to submit evidence of the modification from a recognised certification authority in their own country of registration.

Vehicles fitted with an Abatement Device under an Energy Saving Trust Grant

Some vehicles were fitted with particulate abatement equipment under the CleanUp grant scheme administered by the Energy Saving Trust (EST). Some of these meet the LEZ emissions standards, but others do not. The EST has identified and certified those devices that will meet the LEZ emissions standards and these devices are published on the TfL website as devices approved for a Low Emissions Certificate (LEC). Owners of vehicles that have these devices fitted will need to have the vehicle inspected by the Vehicle and Operator Services Agency (VOSA), who can issue a LEC or a RPC.

Reorganising your fleet

You could reorganise your vehicle fleet so that only vehicles which meet the LEZ emissions standards drive within the zone.

Discounts and Exemptions

A small number of vehicles will be granted an exemption or 100% discount from the LEZ.

Exemptions

The following types of GB-registered vehicles will automatically be exempt from the LEZ. These vehicles will **not** need to be registered with TfL and can drive within the zone without charge.

- Vehicles designed and built for mainly off-road use, but which may use the road for limited purposes. Such vehicles include agricultural and forestry tractors, mowing machines, agricultural and farm machinery and equipment, mobile cranes and road and building construction machinery.
- Historic vehicles registered with the Driver and Vehicle Licensing Agency (DVLA) before 1 January 1973.
- Military vehicles registered in Great Britain.

Please note that non-GB (including Northern Ireland) registered exempt vehicles will still need to register with TfL to be eligible for an exemption.

Vehicles entitled to 100% Discount

Showman's vehicles

The 100% discount for Showman's vehicles applies only to those vehicles which have been custom built and are permanently fitted with equipment forming part of the show. Operators of these vehicles will need to register them with TfL in order to qualify for the discount. Further information on how to register is detailed on page 20 of this leaflet.



Registration

Most operators of GB-registered vehicles will **not** have to register their vehicles with Transport for London (TfL), including those which are exempt. TfL will build its Vehicle Compliance Register from data provided by the Driver and Vehicle Licensing Agency (DVLA), the Vehicle and Operator Services Agency (VOSA) and the Society of Motor Manufacturers and Traders (SMMT). You can check the information held by TfL at tfl.gov.uk/lezlondon or by calling **0845 607 0009**.

However, the following vehicles will need to be registered directly with TfL to either prove that the vehicle meets the Low Emission Zone (LEZ) emissions standards, or, in the case of Showman's vehicles, to be eligible for a 100% discount and therefore not pay a daily charge to drive in the zone.

1. GB-registered vehicles:

- Showman's vehicles that may be entitled to a 100% discount from the LEZ – see page 19 for further details.

2. NI-registered vehicles:

- **All** Northern Ireland registered vehicles affected by the LEZ will have to be registered with TfL if they meet the LEZ emissions standards and are to be driven within the LEZ. This includes vehicles that have received a Reduced Pollution Certificate (RPC) from DVA Testing. We are currently working with Driver and Vehicle Licensing Northern Ireland (DVLNI) and DVA Testing to seek to automate this process.

3. Non-GB-registered vehicles:

- **All** non-GB-registered vehicles affected by the LEZ will have to be registered with TfL if they meet the LEZ emissions standards and are to be used within the LEZ.
- Non-GB-registered vehicles eligible for an exemption or 100% discount will have to be registered with TfL i.e. historic vehicles registered before 1 January 1973 or Showman's vehicles.

For each vehicle to be registered with TfL a registration form must be completed and documentary evidence to verify the vehicle's emissions standards must also be supplied.

If your vehicle is classified by TfL as not meeting the LEZ emissions standards, but you can provide documentary evidence to show that your vehicle in fact meets the standards, you will need to register the vehicle with TfL.

It is advisable to register your vehicle in advance of the LEZ scheme being operational. Registration forms are available to download from tfl.gov.uk/lezlondon or by calling **0845 607 0009** or from abroad **(+44) 20 7310 8998**. Once the registration form has been received by TfL, you will receive written confirmation of whether your registration has been successful or not. Please allow a minimum of two weeks for receipt of your confirmation letter. From **4 February 2008** you may be liable for a Penalty Charge Notice (PCN) if you travel within the zone before you have received confirmation that your vehicle has been successfully registered with TfL and you have not paid a daily charge in the meantime.





How do I pay the daily charge if I am driving a vehicle that does not meet the Low Emission Zone emissions standards?

Operators of affected vehicles which do not meet the Low Emission Zone (LEZ) emissions standards (unless exempt or entitled to a 100% discount) will need to pay a daily charge of £200 for lorries, buses, coaches and all other vehicles over 3.5 tonnes and affected from 2008. There will be a £100 charge for minibuses (below 5 tonnes), large vans and all other vehicles below 3.5 tonnes, and affected from October 2010, for each charging day they are driving in the zone. The level of charge has been set in order to encourage operators to clean up their fleets rather than pay the daily charge.

From **29 October 2007** it will be possible to make advance payment for travelling within the LEZ via the payment methods listed overleaf. **Payment can be made up to 64 working days in advance of the day of travel, on the day of travel, or up to midnight on the first working day after travelling within the zone.** The charge will cost the same whether you pay in advance of travel, on the day of travel or up to midnight on the first working day after travel.

You can pay the charge for more than one vehicle at a time, if you know in advance which vehicles will be driving within the zone, on which days.

Payment can be made by cheque or debit or credit card.

Please note that it is important to pay for the correct Vehicle Registration Mark (VRM)* and for the correct date of travel. If payment is made for the wrong VRM or date of travel, then the registered keeper of the vehicle will be issued a Penalty Charge Notice (PCN).

*This comprises all the numbers and letters on your number plate.

Pay online

You can pay by credit or debit card online at tfl.gov.uk/lezlondon. Online payments can be made 24 hours a day – please remember to make a note of your receipt number. You can request a receipt to be issued via email or post.

Pay by phone

Simply call **0845 607 0009** between 6.00am and 12.30am, Sunday to Friday, or between 6.00am and 10.00pm on Saturdays. Remember to have your Vehicle Registration Mark (VRM) and the correct date of travel to hand.

Callers from abroad can call **(+44) 20 7310 8998**.

Operators can set up a Low Emission Zone (LEZ) customer account with Transport for London (TfL) and will be able to use the 24-hour automated telephone payment system.

Pay by post

Payment by post can only be made using the 'Paying the Low Emission Zone Charge' postal form. This can be requested by writing to: **Low Emission Zone, PO Box 4544, Coventry CV6 9DW**. Alternatively, you can call **0845 607 0009** to request the form, or download it from tfl.gov.uk/lezlondon. If paying by post, it is essential that TfL receives your payment **10 days before your date of travel** (to ensure it can be processed with sufficient time for the payment to clear your bank account) and that you specify the **exact date of travel** which you are paying for.

Please ensure that when making a payment by phone or post that you provide the correct VRM details, the correct date(s) of travel, and that you allow sufficient time for a cheque payment to be received and cleared. Failure to do so may result in a Penalty Charge Notice (PCN) being issued.

For more details about refunds, amending the charge and customer accounts please visit tfl.gov.uk/lezlondon or call **0845 607 0009**.

TfL would prefer operators of affected vehicles to meet the emissions standards rather than pay a daily charge. TfL anticipates that the revenue from the LEZ will be minimal.



What happens if I hire or lease a vehicle and drive it within the Low Emission Zone?

The person who hires the vehicle will need to check with the hire company that the vehicle complies with the Low Emission Zone (LEZ) emissions standards if they intend to drive within the LEZ. Otherwise the hirer may need to pay the daily charge or risk a Penalty Charge Notice (PCN).



Penalty Charges

There are a number of reasons why you may be issued with a Penalty Charge Notice (PCN), some of which are explained below. For example, if you drive within the zone and:

- Your vehicle does not meet the required LEZ emissions standards and you are not exempt or entitled to a 100% discount.
- The relevant charge isn't paid by midnight on the next working day after the day of travel.
- You have not registered with Transport for London (TfL) (see page 20 for which operators need to register with TfL).
- You have provided an incorrect Vehicle Registration Mark (VRM) or incorrect date of travel when paying the charge.

A separate PCN may be issued for each charging day that a vehicle that does not meet the LEZ emissions standards is driven in the zone without payment of the appropriate charge. The PCN amount is:

- £1000 for lorries, buses, coaches and other relevant vehicles over 3.5 tonnes which is reduced to £500 if paid within 14 days.
- £500 for large vans and other relevant vehicles between 1.205 and 3.5 tonnes which is reduced to £250 if paid within 14 days.
- £500 for minibuses below 5 tonnes, with more than eight seats plus the drivers seat, which is reduced to £250 if paid within 14 days.

If you do not pay the PCN within 28 calendar days, the penalty increases to £1500 or £750 (depending on vehicle size) and failure to pay at this rate will result in registration of the debt with the County Court, increasing the amount owed to £1505 or £755. If the outstanding amount is still not paid a warrant may be applied for and issued to bailiffs to recover the amounts due. Bailiff action may include seizure of goods and can include clamping and removal of your vehicle.

Enforcement notices will be sent to the registered keeper of the vehicle at every stage of the process.

In addition to bailiff action, any vehicle with three or more outstanding Penalty Charge Notices (PCNs) which have escalated to and beyond £1500 or £750 (depending on vehicle size) and which have no outstanding representations or appeals may be also clamped or removed if found on streets anywhere in the Greater London area. The vehicle will then only be released on payment of all outstanding penalties and related enforcement costs.

Recovery of unpaid penalties issued to non-GB-registered vehicles is undertaken by a dedicated European debt recovery agency.

The easiest way to pay PCNs and get more information on the enforcement process is online at tfl.gov.uk/lezlondon Payment can also be made by phone on **0845 607 0009** or by post.

Representations and Appeals

Should you receive a PCN, you have a right to contest it. This may be done through the representations and appeals process. Further details of how to make representations against the PCN will be provided with all PCNs issued. If your representation is rejected, you can then make an appeal to the Parking and Traffic Appeals Service (PATAS), an independent body.

Please do not ignore a Penalty Charge Notice.



Find Out More

About the scheme

Further information about the Low Emission Zone (LEZ) can be found on the Transport for London (TfL) website at tfl.gov.uk/lezlondon or by calling **0845 607 0009**.

About pollution abatement equipment

As detailed on page 15 of this leaflet, further information about modifying your vehicle to meet the LEZ standards can be obtained from the Energy Saving Trust at est.org.uk

About Certification

For information on the Reduced Pollution Certificate and Low Emissions Certificate please visit transportoffice.gov.uk

If you have any further questions after reading this leaflet, please visit tfl.gov.uk/lezlondon or call **0845 607 0009***.

Callers from abroad can call **(+44) 20 7310 8998****.

Use Textphone 020 7310 8999 if you have impaired hearing.

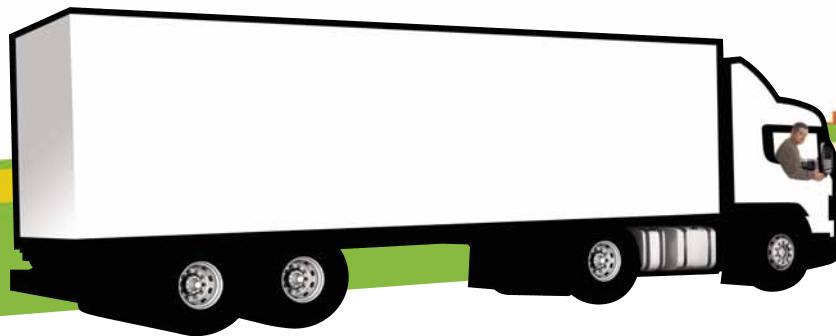
For large print version or audio CD call **0845 607 0009**.

You can also write to us at: **Low Emission Zone, PO Box 4544, Coventry CV6 9DW, United Kingdom.**

This leaflet is also available in Arabic, Bengali, Chinese, French, Greek, Gujarati, Hindi, Punjabi, Spanish, Tamil, Turkish, Urdu, Vietnamese, Belgian French, Czech, Danish, Dutch, Flemish, German, Italian and Polish. To obtain your copy, download it at tfl.gov.uk/lezlondon or call **0845 607 0009**. Other foreign language versions are available on request.

*Calls from BT landlines cost up to 4p per minute. The cost of calls from other lines may vary.

**International call rates apply.





tfl.gov.uk/lezlondon

Information correct at time of going to print. This leaflet is printed on recycled paper.

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