



Bus & Tram Discount photocard application

If you live in a London borough and are currently in receipt of a qualifying means tested benefit you can now apply for a Bus & Tram Discount photocard.

Your photocard will enable you to obtain 50% discounts on TfL buses and trams using Oyster to pay as you go and to buy half-price Bus & Tram Pass season tickets.

Further information on which benefits qualify for this scheme can be found at tfl.gov.uk/discountcard or by calling our helpline on 0845 330 9876*.

What you need to do:

Read the Terms and Conditions and Data Protection statement and make sure you agree to them.

Complete and sign the form overleaf and take it to any Post Office® branch in London with:

- Two passport type photographs with your name written in capitals on the back.
- Proof of identity – **one** of the following: a passport, ID card from European Economic Area country, driving licence, bank card, Post Office® Card Account card, birth certificate, marriage certificate, divorce/separation/annulment papers, NHS medical card, a utility bill issued in the last 3 months (mobile phone bills are not acceptable) or Home Office Application Registration Card (ARC). The document used must show your current name.
- Your benefit entitlement letter from the Department for Work and Pensions or Jobcentre Plus, showing your current address, which must be in a London borough. This must be the original, not a photocopy. If your letter is more than 3 months old you will also need to take a bank statement, issued in the last 3 months, showing that you are still in receipt of the appropriate benefit payments. If your benefit is paid by cheque you can show the cheque instead of a bank statement.

You will need to apply in person so that the photograph can be verified.

The Post Office® will check your application and issue your photocard. **The photocard on its own will not enable you to get the discount.** You will then need to take the photocard to an Oyster Ticket Stop or Tube station ticket office to have the discount applied to your Oyster card. If you do not have an Oyster card you will need to obtain one. A £3 deposit is payable unless you are buying a season ticket. Your Oyster card will need to be registered by completing a Registration form at the Oyster Ticket Stop or Tube station ticket office.

If you are under 18 please ask for a 16+ Oyster photocard application form instead.

Data Protection Statement

Transport for London (TfL), its subsidiaries and service providers, will use your personal information for the purposes of customer services and administration, the provision of travel related information, customer research and fraud prevention. Your personal information will be properly safeguarded and processed in accordance with the requirements of the Data Protection Act 1998. In certain circumstances, TfL may also share your personal information with the police and other law enforcement agencies for the purposes of the prevention or detection of crime.

TfL Oyster helpline: 0845 330 9876* (Open 0800 – 2000 daily)

*For BT residential customers, calls to the Oyster helpline will cost no more than 3.5p per minute, (current October 2008). The price on non-BT phone lines may be different. Information correct at time of going to press and until further notice. October 2008.

