

Appendix 2 - Schedule of Variations

Col. 1 – Ref. No.	Col. 2 – Summary of proposed variation	Col. 3 – Details of TfL’s proposed variation	Col. 4 – TfL’s reasons for proposed variation
1.	Change the implementation date of the Pay Next Day facility.	The intention is to bring forward the implementation date for the Pay Next Day facility from 18 September 2006 (as confirmed at the time of the western extension Variation Order), to 19 June 2006.	After further discussion with TfL’s service provider, it is now possible to bring forward the implementation of this facility, and thus provide the benefit to customers sooner than was previously possible.
2.	Incentive to register early for residents of the western extension residents’ discount zone.	To waive the £10 charge for the registration of all Residents’ discount applications received from 20 October 2006 until 19 January 2007 for residents of the western extension residents’ discount zone. Residents of the extended discount zone who are successfully registered by TfL for the residents’ discount will be granted 90% discount status for journey into the existing central zone with effect from the date when discount status is granted.	To encourage early registration and thereby avoid excessive demand on the contact centre close to the start of extension to the congestion charging scheme which could lead to extended discount processing time and, therefore, higher numbers of discounts not being processed in time for the start of charging in the extended area.
3.	Incentive to register early for Blue Badge Holders.	The £10 charge for the registration of a Blue Badge holder (individual and institution) discount to be waived for registration from 20th October 2006 until 19 January 2007.	To encourage early registration and thereby avoid excessive demand on the contact centre close to the start of extension to the congestion charging scheme which could lead to extended discount processing time and, therefore, higher numbers of discounts not being processed in time for the start of charging in the extended area.

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4.	Temporarily increase the length of time to process discount applications	To increase temporarily the maximum length of time that TfL can take to process discount applications from 10 charging days to 20 charging days between 20 October 2006 and 16 March 2007.	Although in normal practice TfL processes applications well within the existing 10 day limit (the average is 4 charging days), experience from implementing the existing scheme has shown that it can take an extended period to process large numbers of applications simultaneously, therefore, it would be prudent to lengthen the maximum processing time to maintain customer expectations.