

# TfL Safety Health and Environment Policy

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## Our commitment

Our customers, users, employees and suppliers have an expectation that when using or delivering our services or assets they will remain harm free. Our vision is "Everyone home safe and healthy every day". We are committed to meeting our vision and these expectations.

We want to ensure that:

- every journey is a safe journey for our customers and users
- the security of our customers and employees is assured
- our employees, agency staff and contractors go home safe and healthy every day
- we maintain our assets and deliver projects safely
- we fulfil our commitments to prevent pollution and nuisance; protect biodiversity; improve air quality; and reduce waste and carbon emissions
- we are inclusive and accessible to all customers and users, including those with disabilities.

## How we go about this

We have put in place health, safety and environment rules and procedures, including emergency procedures that are regularly updated. These are for you to use. If you do not know where to find them ask your line manager or your Safety, Health and Environment (SHE) manager.

We assess risks and introduce SHE measures to ensure risks remain as low as reasonably practicable. We tell you the risks and the measures we have taken to control risks. We will comply with legislation.

There is regular review of safety, health and environment statistics to identify positive and adverse trends and their root causes, so necessary action can be taken. We also assure ourselves that our suppliers maintain a good safety, health and environment record.

Each year we develop detailed SHE improvement plans to enhance what we do. These plans are regularly reviewed by the Directors in your part of the business.

When working for TfL or one of its companies you will receive the necessary training and equipment to ensure that you can undertake your job safely, ensure the safety of customers and protection of the environment.

As an employee, your physical and mental health and wellbeing is also important and we provide occupational health services to help you stay healthy and in work and provide suitable welfare facilities at your work place.

We want to maintain a fair culture and employees or their representatives are consulted on health and safety matters as they arise, in a meaningful way through scheduled health and safety meetings or more regularly where needed.

## What we can all do

We all need to look out for each other and speak up if anything is unsafe or damaging to health or the environment.

We all have a duty to follow our SHE rules and procedures. Do not take shortcuts. If you think rules or procedures are unhelpful let your manager know. Where necessary rules and procedures can be changed.

We can learn from the past, so always report and investigate accidents, incidents and near misses/close calls.

Demonstrate the TfL behaviours in everything we do. In this way we can work together so that our vision for a safe and healthy environment is achieved.

This Policy is signed 15 November 2022 by the TfL Executive Team outlined below.

Reconfirmed in May 2023 and next review is scheduled for May 2024.



**Andy Lord**  
Commissioner



**Lilli Matson**  
Chief Safety Health & Env Officer



**Glynn Barton**  
Chief Operating Officer



**Stuart Harvey**  
Chief Capital Officer



**Alex Williams**  
Chief Customer and Strategy Off...




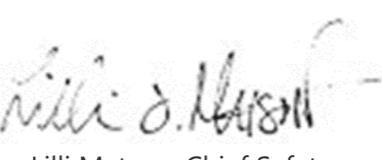


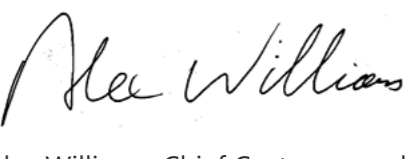



**Fiona Brunskill**  
Chief People Officer

HC

**Howard Carter**  
General Counsel - GC



**Rachel McLean**  
Chief Finance Officer

 Andy Lord, Commissioner	 Lilli Matson, Chief Safety, Health and Environment Officer	 Glynn Barton, Chief Operating Officer	 Stuart Harvey, Chief Capital Officer
 Alex Williams, Chief Customer and Strategy Officer	 Fiona Brunskill, Chief People Officer	 Howard Carter, General Council and Board Secretary	 Rachel McLean, Chief Finance Officer

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