

## How to download the Sentinel App and read a card

A Sentinel card has a unique QR code printed on the front. Scanning the code gives access to part of the cardholder's record on the Sentinel database.



### Downloading the App

Before you can read a Sentinel card you will need to download the Sentinel App to your mobile device.

#### Apple devices:

It is available on the Apple App store. Either search for 'Network Rail Sentinel' or follow this link:

<https://appsto.re/gb/kYOGN.i>

You will need your Apple id and password.

#### Android devices:

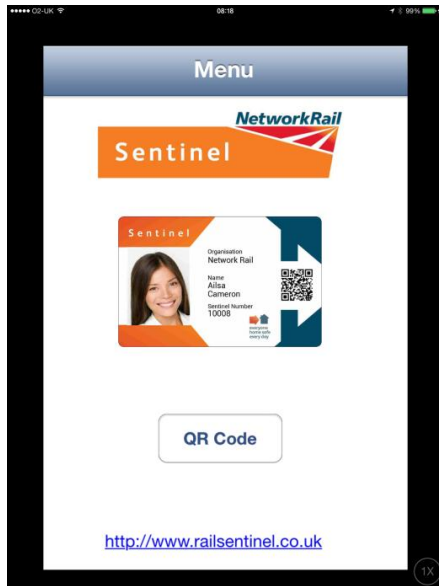
It is available from the Google Play store. To download the Network Rail Sentinel app for Android with NFC, [click here](#). For the Network Rail Sentinel app for Android without NFC, [click here](#)

For further information on other makes of Smartphones please check the Sentinel web site

<https://www.railsentinel.co.uk/GetStarted/SmartphonesAndApps>

The easiest way to read a Sentinel card is to use the 'Show Card' function of the Sentinel App. This can be done in four simple steps using either your own or the card holder's device.

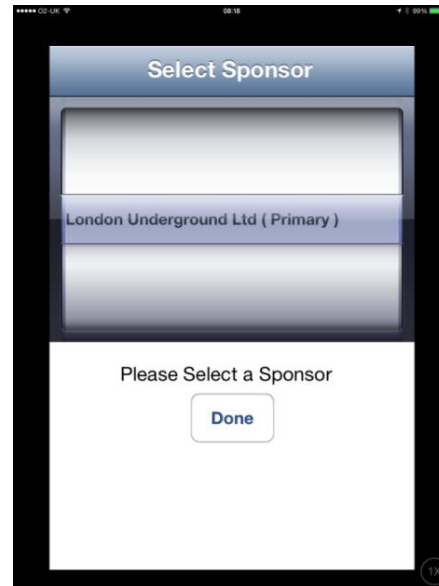
# How to read a Sentinel card via 'Show Card' function



1

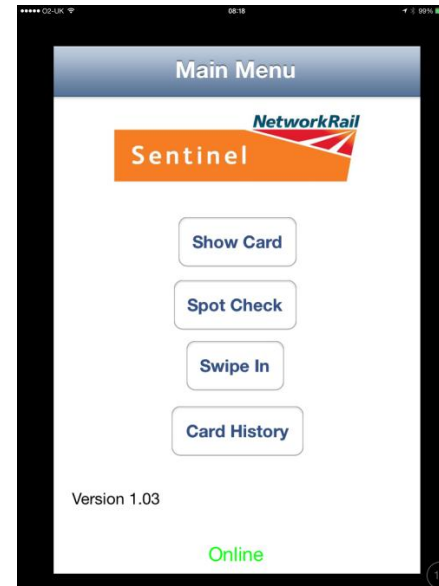
**Launch App and click on 'QR Code'**

Hold the card so that the Sentinel card QR code is displayed on the screen. The image will freeze when it captures the QR code.



2

**Select the Sponsor** the card holder is working for and click 'Done'



3

**Click on 'Show Card'**

The card image will display along with the card holder's competences



4

**Check the card:** Does the picture on the card image matches the picture on the actual card.

**Check the individual holds these two competences:**

**Industry Common Induction,  
Industry Common Induction.  
London Underground.**