

# Data transparency report 2022/23

Information on senior staff and full-time equivalents with a salary above £50,000 and under £150,000

This document reflects an accurate picture of senior staff in post as at 31 March 2023. All budgets are gross operating and capital expenditure excluding third party contributions budgets as at the start of financial year 2022/2023.

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Accommodation Data Analyst	This role is to develop, manage and maintain an accurate spatial data recording and intelligent reporting system, in relation to the TIL Head Office portfolio. This is to support the Accommodation Strategy Manager in the strategic and tactical delivery of office accommodation related needs for all occupier groups across the TIL portfolios.	£50,000 - £54,999	N/A	NIL	N/A	0
Accommodation Manager	Working as part of a matrix management structure, to ensure the development and delivery of a successful, customer focussed, moves and losses related service primarily to the TIL Head Office Portfolio, throughout the greater London area, with primary responsibility for ascertaining all aspects of stakeholder requirements and obtaining subsequent buy in to proposed solutions, contributing to the development of a strategic approach to accommodation	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Advisor to MD of London Underground	Advise the Managing Director on matters across their portfolio, providing a day-to-day interface with TIL business areas, and giving critical management support to ensure that London Underground (LU) priorities are efficiently and effectively delivered.	£50,000 - £54,999	N/A	NIL	N/A	0
Analysis Manager	The Analysis Manager is responsible for ensuring that the directorate has the information needed when making intelligence led and evidence based decisions. Adopting a problem solving approach, the post holder manages the Analysis and Tasking Team who provide essential analysis which helps ensure that operational resources across the Transport for London network are utilised efficiently and effectively. Working closely with colleagues across CPOS, the role supports the assessment of current and future risks, threats, harm and opportunities, playing an active role in providing analysis to our key stakeholders (for example, the Metropolitan Police Service (MPS) and British Transport Police's (BTP)). As part of the CPOS Management Team, collaborate with other managers, the Senior Management Team (SMT) and the Senior Leadership Team (SLT) to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders.	£50,000 - £54,999	N/A	NIL	N/A	4
Analysis Manager	The Analysis Manager is responsible for ensuring that the directorate has the information needed when making intelligence led and evidence based decisions. Adopting a problem solving approach, the post holder manages the Analysis and Tasking Team who provide essential analysis which helps ensure that operational resources across the Transport for London network are utilised efficiently and effectively. Working closely with colleagues across CPOS, the role supports the assessment of current and future risks, threats, harm and opportunities, playing an active role in providing analysis to our key stakeholders (for example, the Metropolitan Police Service (MPS) and British Transport Police's (BTP)). As part of the CPOS Management Team, collaborate with other managers, the Senior Management Team (SMT) and the Senior Leadership Team (SLT) to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders.	£50,000 - £54,999	N/A	NIL	N/A	5
Appeals and Prosecutions Manager	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TIL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	15
Apprentice Development Manager	Provide management, support and development to London Underground apprentices and apprenticeship schemes, to meet current and future business needs and objectives. Deliver the compliance requirements to meet the standards set by OFSTED and the Education and Skills Funding Agency, ESFA to retain Employer Provider and funding status for the delivery of apprenticeships. Responsible for the ongoing compliance of internal and external quality standards aligned to apprenticeship delivery.	£50,000 - £54,999	N/A	NIL	N/A	46
Apprentice Development Manager	Provide management, support and development to London Underground apprentices and apprenticeship schemes, to meet current and future business needs and objectives. Deliver the compliance requirements to meet the standards set by OFSTED and the Education and Skills Funding Agency, ESFA to retain Employer Provider and funding status for the delivery of apprenticeships. Responsible for the ongoing compliance of internal and external quality standards aligned to apprenticeship delivery.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	30

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Apprentice Development Manager	Provide management, support and development to London Underground apprentices and apprenticeship schemes, to meet current and future business needs and objectives. Deliver the compliance requirements to meet the standards set by OFSTED and the Education and Skills Funding Agency, ESFA to retain Employer Provider and funding status for the delivery of apprenticeships. Responsible for the ongoing compliance of internal and external quality standards aligned to apprenticeship delivery.	£50,000 - £54,999	N/A	NIL	N/A	77
Apprentice Trainers	Accountable for delivering "off the job" engineering, hand skills and mechanical training programmes at NVQ level 2 standard to 1st year Apprentices so that they can progress to the next year of the scheme. Responsible for delivering this training in line with a nationally recognised Apprenticeship frame work, NVQ's and lead body requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Assessing Agent Manager	To manage JNP Signals IRSE Licensing Scheme, enabling the Signals Department to maintain Assessing Agent status within the IRSE Scheme in accordance with the JNP Signals Quality Management System.	£50,000 - £54,999	N/A	NIL	N/A	2
Asset Accountant	The Asset Accountant is responsible for supporting the Asset Accounting Manager in the delivery of elements of the end-to-end process within the Business Services Function (BSF) for the team that conducts asset accounting. Challenges the workings of the wider Asset Accounting team along with maintaining clear accounting control of the fixed asset register with an asset base worth £35bn. Responsible for ensuring compliance with relevant local authority, legal and accounting standards and ensuring that the Asset Accounting policy is developed and implemented consistently across TIL. Working with the business to ensure compliance with policy and best practice and ensuring circa £3bn of spend through assets under construction (AUC) is accurately accounted for during the year. Lead in the provision of a professional service to the business, working collaboratively with stakeholders to ensure compliance with legislation and be accountable for the integrity, quality and accuracy of outputs and disclosures from the asset register.	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Manager	To manage London Overground infrastructure assets relating to new build, existing and third party locations associated with the London Overground directorate and rolling stock provisions. The Asset Manager Depots will also be required to provide technical support and project management capability to London Overground on depot infrastructure project implementation, asset protection and long term operational asset management systems. The Asset Manager Depots will also be responsible for the delivery of a third party framework agreement for depot facility management of specific items across the London Overground network, to ensure a safe, value engineered and cost effective solutions is implemented.	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£50,000 - £54,999	N/A	NIL	N/A	6
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£50,000 - £54,999	N/A	NIL	N/A	3
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£50,000 - £54,999	N/A	NIL	N/A	5
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£50,000 - £54,999	N/A	NIL	N/A	5
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£50,000 - £54,999	N/A	NIL	N/A	7
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Operations Premises Manager	To deliver a safe, reliable and cost effective services to ensure that Victoria Coach Station; associated buildings and 8 No Dial a Ride depots are adequately maintained and statutorily compliant 24/7 365 days a year. To deliver a discrete numbers of small to medium scale project works throughout the year, managing life cycle asset replacements and upgrades. To provide project management support in relation to larger scale projects. Line-Managed 5 Premises Maintenance Officers and liaise with Stakeholders and suppliers regarding Planned, Reactive and Project works.	£50,000 - £54,999	N/A	NIL	N/A	5
Asset Operations Response Manager	Managing a 24/7 Asset Operations Response Desk team that is responsible for providing a single point of access to the Asset Management Directorate resources and contractors, ensuring response policy and procedures are clear, effective and aligned to the operational needs of key internal and external stakeholders as well as Transport for London's customers and users.	£50,000 - £54,999	N/A	NIL	N/A	17
Asset Operations Response Manager	Managing a 24/7 Asset Operations Response Desk team that is responsible for providing a single point of access to the Asset Management Directorate resources and contractors, ensuring response policy and procedures are clear, effective and aligned to the operational needs of key internal and external stakeholders as well as Transport for London's customers and users.	£50,000 - £54,999	N/A	NIL	N/A	9
Asset Performance Engineer	The Asset Performance Engineer is accountable for leading the development and implementation of effective asset performance analysis within London Tramlink (LT). They will drive improved performance of the engineering assets and therefore the operational business by ensuring that there is data led understanding of asset performance, its causes and its sensitivities to changes in causes. The Asset Performance Engineer will work closely with the Information Manager to ensure that LT information and asset management systems accommodate what is required for effective asset performance data	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	4
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Systems Support	The job is responsible for supporting Asset Systems Managers and the Asset Systems Technical Manager in meeting the needs of the Asset Operations business and wider stakeholders across asset groups. Assists with the implementation of asset system changes into the Asset Operations business and ensures changes meet business requirements. Works with Asset Systems Managers, T&D and external support organisations to support the business and ensure the needs of the business are met.	£50,000 - £54,999	N/A	NIL	N/A	0
Asset Systems Support	The job is responsible for supporting Asset Systems Managers and the Asset Systems Technical Manager in meeting the needs of the Asset Operations business and wider stakeholders across asset groups. Assists with the implementation of asset system changes into the Asset Operations business and ensures changes meet business requirements. Works with Asset Systems Managers, T&D and external support organisations to support the business and ensure the needs of the business are met.	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Assistant Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Delivery Assurance Manager	Ensuring that the technical aspects of the work comply with applicable legislation and relevant standards  Identifying signalling maintenance non-compliance and correcting as necessary or implementing suitable mitigation i.e. risk assessment / concessions to standards.  Provide an asset engineering service to the signals assets to enable enhanced maintenance performance. E.g. reverse engineering of obsolete assets.  Identify and form asset related business packages to enable enhanced	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Director- Commerce	Devising and delivering strategies for the realisation of secondary income streams from new businesses development opportunities through the optimal commercialisation of the LTM asset base. Drive and grow the commercial and business performance of all LTM Trading. Accountable for net contribution and delivery to business plan targets across LTM Trading. Do this by improving the contribution of existing retail and on-line business and establish new business lines - such as 3rd party joint ventures and "experiences" business.	£50,000 - £54,999	N/A	NIL	N/A	3
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant L&E	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Project Commercial Manager	To support the Commercial Manager in maintaining commercial control of programmes and projects. Supporting and delivering procurement activities including supply-chain analysis, development and implementation of sourcing and procurement strategies, pre-qualification, tender and negotiation of contracts and contract award recommendations using procurement processes	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TIL obligations) and of Infraco contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Assistant Project Manager	DLR Projects deliver the Capital Programmes for the Docklands Light Railway. This requires working closely with the sponsor team to develop schemes and contractors to deliver them. Projects vary from the relatively small 10 Year Plan to the £50 million Stratford Twin Tracking and the £400 million New Train for Docklands. The APM is required to support the implementation of projects; including management of DLR (or TIL) obligations, to ensure that projects are delivered safely, on time, to budget and to the required quality standard. The APM will assist with the day-to-day management of external contractors/suppliers and will also be accountable for discrete aspects of the works whilst working in a collaborative manner with contractors and	£50,000 - £54,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
Body Maker / Painter Transplant	Our Body maker / Painter is required to inspect and Repair the Outer structure and Inner furnishings of all of our vehicle's, specifically: Solebar and Legends – The details of the vehicle for e.g. Letters, Numbers, Emergency access / egress, Empty / Loaded weights, etc. Damage to panels / structure – Repaired as required, Utilising skills, Training, Patts, being aware of COSHH, etc. Damage to windows – Replacing the glass as required, Repairing / Replacing the surrounds as required. Hand rail repairs – Cleaning and Painting as required. Shoe beam maintenance – Painting wooden beams after maintenance or repairs, with Non-Conductive based solvents / paints as per COSHH data sheets. Door repairs – Internal and External, Testing function, Lubricating, Repairing as required. Flooring – Inspecting, Repairing and / or Painting as required. Seats – Inspecting, Repairing / Replacing as required. Miscellaneous items – Repair anything that is expected to hold something in	£50,000 - £54,999	N/A	NIL	N/A	0
BSF Customer Support Manager	The Business Services Customer Support (BSCS) Manager will be accountable for managing the provision of a planned and responsive customer support function to support across a range of queries in Human Resources and Finance, served by the newly formed Business Services Function (BSF). The role is accountable to the Service Management Delivery Lead and will be leading the overall delivery of customer support operations within BSF (circa 20 FTE). As part of the role, the BSCS Manager will generate performance reports and other analytics/insights on Customer Support operations including inputting into respective governance forums, work with the Continuous Improvement (CI) team to identify opportunities to optimise Customer Support operations and develop delivery solutions. The role will engage with key stakeholders to understand how Customer Support can better serve the customer base (internal and external) and operate as a point of contact for prioritised escalations, being Acting as the management focal point of contact for senior building occupants	£50,000 - £54,999	N/A	NIL	N/A	4
Building Manager	Acting as the management focal point of contact for senior building occupants for ALL Facilities service activities and ensuring that buildings operate in a safe and cost effective manner in accordance with published Facilities Service Level Commitments set out in the Accommodation Cost Recovery Agreement (ACRA), ensuring the continuous, consistent, high quality delivery of facilities' services to meet the specialist requirements of both the building and the business functions of its occupants.	£50,000 - £54,999	N/A	NIL	N/A	3
Building Manager	Acting as the management focal point of contact for senior building occupants for ALL Facilities service activities and ensuring that buildings operate in a safe and cost effective manner in accordance with published Facilities Service Level Commitments set out in the Accommodation Cost Recovery Agreement (ACRA), ensuring the continuous, consistent, high quality delivery of facilities' services to meet the specialist requirements of both the building and the business functions of its occupants.	£50,000 - £54,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Building Manager	Acting as the management focal point of contact for senior building occupants for ALL Facilities service activities and ensuring that buildings operate in a safe and cost effective manner in accordance with published Facilities Service Level Commitments set out in the Accommodation Cost Recovery Agreement (ACRA), ensuring the continuous, consistent, high quality delivery of facilities' services to meet the specialist requirements of both the building and the business functions of its occupants.	£50,000 - £54,999	N/A	NIL	N/A	0
Building Manager	Acting as the management focal point of contact for senior building occupants for ALL Facilities service activities and ensuring that buildings operate in a safe and cost effective manner in accordance with published Facilities Service Level Commitments set out in the Accommodation Cost Recovery Agreement (ACRA), ensuring the continuous, consistent, high quality delivery of facilities' services to meet the specialist requirements of both the building and the business functions of its occupants.	£50,000 - £54,999	N/A	NIL	N/A	2
Building Services Manager	To be a key member of the Infrastructure Team providing professional technical support, advice and guidance on maintenance activities and particular projects at key stages of their design and implementation. Ensuring that TTL's business needs, legislation and Corporate and Group Property & Facilities Standards are complied with and significantly contributing to maintaining the TTL Group Head Office building portfolio in a fit for purpose condition.	£50,000 - £54,999	N/A	NIL	N/A	0
Building Support Manager	Manage the daily functional operation of specific TTL Group Head Offices, organising and controlling a range of support services, including routine maintenance and directing contractors in relation to the Facilities service activities directly managed by the Premises Team.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Bus Business Development Manager	Support the Senior Commercial Development Manager to implement commercial strategies, and tendering and contracting policy, to ensure that the London Bus Network continues to deliver value for money and service quality that meet passenger expectations, the Mayor's policy objectives and achieves TTL's KPIs and financial targets. To support the Senior Commercial Development Manager to ensure that best practice is adopted in bus service procurement; identifying and implementing opportunities for improvements and supporting pan TTL engagement where appropriate. Perform technical and data analysis, drafting reports for review by the Senior Commercial Development	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Business Development Manager	Support the Senior Commercial Development Manager to implement commercial strategies, and tendering and contracting policy, to ensure that the London Bus Network continues to deliver value for money and service quality that meet passenger expectations, the Mayor's policy objectives and achieves TTL's KPIs and financial targets. To support the Senior Commercial Development Manager to ensure that best practice is adopted in bus service procurement; identifying and implementing opportunities for improvements and supporting pan TTL engagement where appropriate. Perform technical and data analysis, drafting reports for review by the Senior Commercial Development	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Business Development Manager	Support the Senior Commercial Development Manager to implement commercial strategies, and tendering and contracting policy, to ensure that the London Bus Network continues to deliver value for money and service quality that meet passenger expectations, the Mayor's policy objectives and achieves TTL's KPIs and financial targets. To support the Senior Commercial Development Manager to ensure that best practice is adopted in bus service procurement; identifying and implementing opportunities for improvements and supporting pan TTL engagement where appropriate. Perform technical and data analysis, drafting reports for review by the Senior Commercial Development	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Business Development Manager	Support the Senior Commercial Development Manager to implement commercial strategies, and tendering and contracting policy, to ensure that the London Bus Network continues to deliver value for money and service quality that meet passenger expectations, the Mayor's policy objectives and achieves TTL's KPIs and financial targets. To support the Senior Commercial Development Manager to ensure that best practice is adopted in bus service procurement; identifying and implementing opportunities for improvements and supporting pan TTL engagement where appropriate. Perform technical and data analysis, drafting reports for review by the Senior Commercial Development	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Business Development Manager	Support the Senior Commercial Development Manager to implement commercial strategies, and tendering and contracting policy, to ensure that the London Bus Network continues to deliver value for money and service quality that meet passenger expectations, the Mayor's policy objectives and achieves TTL's KPIs and financial targets. To support the Senior Commercial Development Manager to ensure that best practice is adopted in bus service procurement; identifying and implementing opportunities for improvements and supporting pan TTL engagement where appropriate. Perform technical and data analysis, drafting reports for review by the Senior Commercial Development	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Bus Contracts Evaluation Manager	To manage the bus route tendering & procurement process. To thoroughly and objectively analyse tender submissions for new bus service contracts, ensuring that best value and quality for TfL is consistently achieved, and to prepare contract award recommendation papers. To carry out commercial negotiations with bus company contractors in respect of all mid-contract bus service changes. Contribute to the work of all relevant other areas of the Buses Directorate and Surface Transport, including but not exclusive to Contract Performance Management, Transport Planning, Contracts Administration & Buses Development.	£50,000 - £54,999	N/A	NIL	N/A	1
Bus Contracts Evaluation Manager	To manage the bus route tendering & procurement process. To thoroughly and objectively analyse tender submissions for new bus service contracts, ensuring that best value and quality for TfL is consistently achieved, and to prepare contract award recommendation papers. To carry out commercial negotiations with bus company contractors in respect of all mid-contract bus service changes. Contribute to the work of all relevant other areas of the Buses Directorate and Surface Transport, including but not exclusive to Contract Performance Management, Transport Planning, Contracts Administration & Buses Development.	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Contracts Evaluation Manager	To manage the bus route tendering & procurement process. To thoroughly and objectively analyse tender submissions for new bus service contracts, ensuring that best value and quality for TfL is consistently achieved, and to prepare contract award recommendation papers. To carry out commercial negotiations with bus company contractors in respect of all mid-contract bus service changes. Contribute to the work of all relevant other areas of the Buses Directorate and Surface Transport, including but not exclusive to Contract Performance Management, Transport Planning, Contracts Administration & Buses Development.	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Safety Development Manager	The role holder will be responsible for improving the road safety element of the London bus network. Their main objective will be to implement strategies to drive down casualties on the bus network as part of the Mayoral Vision Zero approach to road safety. They will lead and be accountable for the Bus Safety Programme of work which includes a portfolio of initiatives to improve safety across the network. They will act as a pivotal Buses interface and client with Health and Safety, Road Safety, Engineering, Technology and Data and City Planning, and work on behalf of TfL Board and GLA to foster a continuously improving safety culture on the bus network by our direct staff and contractors.	£50,000 - £54,999	N/A	NIL	N/A	0
Bus Safety Development Manager	The role holder will be responsible for improving the road safety element of the London bus network. Their main objective will be to implement strategies to drive down casualties on the bus network as part of the Mayoral Vision Zero approach to road safety. They will lead and be accountable for the Bus Safety Programme of work which includes a portfolio of initiatives to improve safety across the network. They will act as a pivotal Buses interface and client with Health and Safety, Road Safety, Engineering, Technology and Data and City Planning, and work on behalf of TfL Board and GLA to foster a continuously improving safety culture on the bus network by our direct staff and contractors.	£50,000 - £54,999	N/A	NIL	N/A	0
Business and Resourcing Manager	This role is responsible for supporting the day-to-day business requirements of the directorate by ensuring it is adequately resourced with the right people and services at the right time to enable the directorate to meet its overall objectives. This will involve the post holder coordinating the directorate's resourcing strategy as well as managing the interface with TfL business support services. The post holder will provide support to the wider directorate through the flexible management of a team of Administration Officers.	£50,000 - £54,999	N/A	NIL	N/A	0
Business and Resourcing Manager	This role is responsible for supporting the day-to-day business requirements of the directorate by ensuring it is adequately resourced with the right people and services at the right time to enable the directorate to meet its overall objectives. This will involve the post holder coordinating the directorate's resourcing strategy as well as managing the interface with TfL business support services. The post holder will provide support to the wider directorate through the flexible management of a team of Administration Officers.	£50,000 - £54,999	N/A	NIL	N/A	2
Business Development Manager	Business Development Manager - Sponsored Services is responsible for the development of and supporting the delivery of strategic initiatives to benefit the Sponsored Services modes (Emirates Air Line (EAL) , London Cycle Hire (LCH) and London River Services (LRS). Business Development Manager will work closely with the Head of EAL & LRS and Head of SCH as well as the Head of Operational Business Development, supporting each business to meet its objectives. The key objective of this role is to deliver business opportunities and innovation in order to improve the revenue generation capability, operational efficiency and support the Mayors Transport Strategy related to all Sponsored Services modes, working closely with the senior Sponsored Services team and wider TfL contacts to do so.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Development Manager	Business Development Manager - Sponsored Services is responsible for the development of and supporting the delivery of strategic initiatives to benefit the Sponsored Services modes (Emirates Air Line (EAL) , London Cycle Hire (LCH) and London River Services (LRS). Business Development Manager will work closely with the Head of EAL & LRS and Head of SCH as well as the Head of Operational Business Development, supporting each business to meet its objectives. The key objective of this role is to deliver business opportunities and innovation in order to improve the revenue generation capability, operational efficiency and support the Mayors Transport Strategy related to all Sponsored Services modes, working closely with the senior Sponsored Services team and wider TfL contacts to do so.	£50,000 - £54,999	N/A	NIL	N/A	0
Business Improvement Manager	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsible for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£50,000 - £54,999	N/A	NIL	N/A	0
Business Operations & Governance Manager	The role will directly support the Head of Business Operations and the MD of Customers, Communication and Technology (CCT) to enable CCT as a Professional Service to achieve its objectives through developing and implementing governance structures, leading on quality assurance and driving improvement to business practises in line with broader organisational development. The role holder will be responsible for ensuring the smooth operation of the MD's private office, and having day-to-day oversight of work streams which link across the individual CCT directorates, managing key risks and issues.	£50,000 - £54,999	N/A	NIL	N/A	5
Business Operations Manager	Working closely with the City Planning leadership team, this role is responsible for ensuring that the programme of work in City Planning is adequately funded and resourced and that all required procurements are in place. It is also responsible for providing a wide range of business management services, advice, and supporting enabling processes to the City Planning function. This includes but is not limited to, internal communications, office management; administrative support, resource and capability management, facilities and accommodation, health and safety. The role will also manage the sponsorship, administration and development of the City Planning	£50,000 - £54,999	N/A	NIL	N/A	0
Business Operations Manager	The post holder is responsible for ensuring the efficient operation of the Transport Innovation Directorate through the smooth running of the Director's Office, the continued operation of the organisation as a cohesive and integrated business, and the effective planning and delivery of work that flows through the office. The post holder is accountable for ensuring the Directorate is well connected to other teams around the business and with external stakeholders, acting as an exemplar for TfL engagement and behaviours. The post holder will also be accountable for authoring strategic papers and briefing notes on behalf of the Director and line managing the Director's administration team.	£50,000 - £54,999	N/A	NIL	N/A	2
Business Operations Manager	Accountable for managing the Business Operations Support to ensure adherence to TfL's policies and procedures such as (but not limited to), Recruitment, Finance, Procurement and Information Governance, across the directorate, interpreting and providing solutions to the T&D Senior Management Team (SMT) on mitigating foreseeable risks on non-compliance with TfL policies and procedures, enabling them to focus on maximising operational performance and project delivery. Lead the team in championing, driving and embedding an effective resource management agenda. The role holder is accountable for ensuring that the T&D demand plans for permanent and non-permanent resources for all operational and project activities are in place, actively managed and measured in terms of performance.	£50,000 - £54,999	N/A	NIL	N/A	8
Business Services Manager	The post holder is responsible for the effective operation of the Operational Business Services team and will lead on all operational administration issues. They will oversee the production of centralised functions that support across the Service delivery team and will be accountable for rota production and operational focused procurement. The role will be key to driving improvement to business services management within the Operational areas of Bus Operations, VCS and On-Demand Transport. They will manage a team of Business Performance Coordinators. The role will lead on operational training packages and will manage the Information and Training Manager function to ensure operational training needs are met and in line with current legislation or H&S guidance. The role will address operational resilience and mitigate risks with resource planning issues alongside planning for contingencies where required.	£50,000 - £54,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Strategy Manager	This role directly reports to the Head of Business Strategy, but in a wider sense is accountable to their Director of Strategy. The role holder will be accountable for providing the team with flexible support in all areas of its remit. This includes business planning, benchmarking, scorecards as well as business change and strategic problem solving work. Where appropriate, the role holder will lead on projects and work of a particular scope and scale. In terms of continuous improvement across the directorate, the role holder will identify and lead improvement projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Business Strategy Manager	This role directly reports to the Head of Business Strategy, but in a wider sense is accountable to their Director of Strategy. The role holder will be accountable for providing the team with flexible support in all areas of its remit. This includes business planning, benchmarking, scorecards as well as business change and strategic problem solving work. Where appropriate, the role holder will lead on projects and work of a particular scope and scale. In terms of continuous improvement across the directorate, the role holder will identify and lead improvement projects.	£50,000 - £54,999	N/A	NIL	N/A	1
Business Strategy Manager	This role directly reports to the Head of Business Strategy, but in a wider sense is accountable to their Director of Strategy. The role holder will be accountable for providing the team with flexible support in all areas of its remit. This includes business planning, benchmarking, scorecards as well as business change and strategic problem solving work. Where appropriate, the role holder will lead on projects and work of a particular scope and scale. In terms of continuous improvement across the directorate, the role holder will identify and lead improvement projects.	£50,000 - £54,999	N/A	NIL	N/A	0
CAD Design Engineer	The role of a CAD design engineer was to support the escalator design office under the TLES (Tubelines) regime. The design office support's the maintenance and upgrade of installed escalators.	£50,000 - £54,999	N/A	NIL	N/A	0
Category Manager	Responsible for identifying and pursuing new commercial opportunities within category groups (e.g. advertising, telecoms, etc.), in order to maximise revenue within the TfL asset portfolio. Responsible for developing and presenting appropriate business cases, influencing and collaborating with senior managers across the business and externally in the process.	£50,000 - £54,999	N/A	NIL	N/A	0
Category Officer	The Category Officer is responsible for supporting Category Managers to pursue new commercial opportunities within category groups (e.g. advertising, telecoms, etc.), in order to maximise revenue within the TfL asset portfolio. This role will take responsibility for day-to-day work to develop appropriate business cases required to take forward category opportunities. Category Officers may work across a number of category areas.	£50,000 - £54,999	N/A	NIL	N/A	0
CBTC System Support	Using appropriate Second Line Maintenance Device equipment, carry out testing of hardware and software unaided for the CBTC Lines, and if required on the TBTC Lines as directed by the CBTC System Support Manager and or Engineers. Reviews log files and behavior of the CBTC system in order to identify failure or sequence of events to support the testing of hardware at 2nd line (workshop) level. Support 1st line (operating railway) response teams in Signals and Fleet with technical support, both on site and remotely Suggest initiatives to improve reliability of the CBTC system and where possible assist in their implementation	£50,000 - £54,999	N/A	NIL	N/A	0
CBTC System Support	Using appropriate Second Line Maintenance Device equipment, carry out testing of hardware and software unaided for the CBTC Lines, and if required on the TBTC Lines as directed by the CBTC System Support Manager and or Engineers. Reviews log files and behavior of the CBTC system in order to identify failure or sequence of events to support the testing of hardware at 2nd line (workshop) level. Support 1st line (operating railway) response teams in Signals and Fleet with technical support, both on site and remotely Suggest initiatives to improve reliability of the CBTC system and where possible assist in their implementation	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change & User Adoption Manager	Digital Workplace describes the set of ubiquitous IT tools and capabilities used to help employees perform their roles. One of the key initiatives to support a more modern TIL is the Digital Workplace Transformation. Led by Tech & Data, and leveraging a pan-TIL network of Change Leads and Champions, this initiative will modernise and continually evolve the entire end-user IT environment (desktops, office software, mobile devices, printing, telephony etc). This is to improve communication and collaboration opportunities for the workforce, and provide tools to help employees work smarter, be more agile and productive. Change Management, and carefully orchestrated User Adoption plans are critical to success. The role holder will be part of a small team that will deliver effective change management and stakeholder engagement for the Digital Workplace Transformation ensuring that:- • Affected business areas are prepared for the transition to the new and improved IT tools • Change is delivered in a way that supports business priorities and inspires employees to take full advantage • Risks are identified and mitigated, and benefits are	£50,000 - £54,999	N/A	NIL	N/A	0
Change & User Adoption Manager	Digital Workplace describes the set of ubiquitous IT tools and capabilities used to help employees perform their roles. One of the key initiatives to support a more modern TIL is the Digital Workplace Transformation. Led by Tech & Data, and leveraging a pan-TIL network of Change Leads and Champions, this initiative will modernise and continually evolve the entire end-user IT environment (desktops, office software, mobile devices, printing, telephony etc). This is to improve communication and collaboration opportunities for the workforce, and provide tools to help employees work smarter, be more agile and productive. Change Management, and carefully orchestrated User Adoption plans are critical to success. The role holder will be part of a small team that will deliver effective change management and stakeholder engagement for the Digital Workplace Transformation ensuring that:- • Affected business areas are prepared for the transition to the new and improved IT tools • Change is delivered in a way that supports business priorities and inspires employees to take full advantage • Risks are identified and mitigated, and benefits are	£50,000 - £54,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£50,000 - £54,999	N/A	NIL	N/A	0
Change Design Manager	The Business Change Design Manager supports the Head of Change and Senior Change Design Managers to identify, scope and design change and business improvement projects/programmes in response to TIL's priorities and the TIL Business Plan. This role will lead and support the design of a diverse range of change projects, dependent on project scale and complexity, in response to TIL's most pressing strategic challenges. The role will work closely with both business stakeholders and our support services. The role will also actively contribute to the continuous improvement of the pan-TIL operating model. This role works within the TIL/LU Change team which focuses on change initiatives that aim to increase efficiency and effectiveness of the TIL operating model and contribute towards TIL's overall savings targets.	£50,000 - £54,999	N/A	NIL	N/A	1
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£50,000 - £54,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£50,000 - £54,999	N/A	NIL	N/A	1
Change Design Manager	This role exists to plan, manage, design and sponsor change projects. This role will lead on solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£50,000 - £54,999	N/A	NIL	N/A	1
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£50,000 - £54,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£50,000 - £54,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£50,000 - £54,999	N/A	NIL	N/A	0
Change Portfolio Manager	To create cross-cutting strategies to manage the LU Change Portfolio through deep understanding of its programmes and projects. To sequence change programmes and integrate them across the portfolio and to put in place and manage appropriate programme governance and controls. To partner with programmes across the portfolio and monitor progress across, as well as provide guidance and support. To assist with change resource deployment planning across the portfolio.	£50,000 - £54,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£50,000 - £54,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£50,000 - £54,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£50,000 - £54,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£50,000 - £54,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge and supervision of planned electrical wiring and modifications activities as directed: safely, in accordance with your training, and compliant with TMJ standards. Provide assurance to the manager and engineers that work has been carried out in accordance with standards and the rolling stock is fit for purpose. Act in a production manager role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	The post holder will lead a group of staff to ensure all cleaning of L&E assets to the specified standard. Responsible for carrying out cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-mechanical maintenance in escalators and in machine chambers.	£50,000 - £54,999	N/A	NIL	N/A	0
Chargehand	The post holder will lead a group of staff to ensure all cleaning of L&E assets to the specified standard. Responsible for carrying out cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-mechanical maintenance in escalators and in machine chambers.	£50,000 - £54,999	N/A	NIL	N/A	0
Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
CMS Coordinator	Accountable for maintaining a Competence Management System (CMS) that ensures standards of competence are set and maintained for the LU/TIL organisation. To drive accountability by ensuring managers have the training, support and equipment needed for CMS and responsible for devising/implementing plans to address any non-compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
CMS Gatekeeper	Accountable for maintaining a Competence Management System (CMS) that ensures standards of competence are set and maintained for the LU/TIL organisation. To drive accountability by ensuring managers have the training, support and equipment needed for CMS and responsible for devising/implementing plans to address any non-compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Asset Manager	Identify and pursue ideas for commercial opportunities, including development of asset plans across asset grouping, development of business cases for commercial opportunities and working closely with delivery sponsorship teams in the operating businesses to ensure commercial initiatives are delivered.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Asset Manager	Identify and pursue ideas for commercial opportunities, including development of asset plans across asset grouping, development of business cases for commercial opportunities and working closely with delivery sponsorship teams in the operating businesses to ensure commercial initiatives are delivered.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	2
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	12
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	2
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TFL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TFL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TFL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TFL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	2
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	2
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TFL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TFL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To deliver commercial activities, processes and systems on programmes and projects, or elements of major programmes and projects, within the Capital Programmes Directorate. Manage all the internal and external commercial stakeholder parties to develop and maintain commercial control of such programmes and projects. To provide flexibility by focusing of specific activities, or small projects, at any one time within the commercial life cycle of	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To deliver commercial activities, processes and systems on programmes and projects, or elements of major programmes and projects, within the Capital Programmes Directorate. Manage all the internal and external commercial stakeholder parties to develop and maintain commercial control of such programmes and projects. To provide flexibility by focusing of specific activities, or small projects, at any one time within the commercial life cycle of	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum. <b>Left service on or after 31 March 2023</b>	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	1
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£50,000 - £54,999	N/A	NIL	N/A	2
Commercial Manager	To manage the provision of a professional compliant responsible procurement (RP) service for allocated user stakeholders within TTL and the GLA Group to achieve value for money and high stakeholder satisfaction. Support the establishment and implementation of responsible procurement best practice, performance and development and promoting effective and efficient commercial processes, tools and techniques and governance mechanisms to support delivery of responsible procurement best practice. Enable and support the efficient and effective implementation of the GLA group Responsible Procurement Programme within TTL and GLA Group business functions. Ensure effective implementation of GLA social, economic and environmental sustainability programmes that may be delegated by the Mayor.	£50,000 - £54,999	N/A	NIL	N/A	2
Communications & Engagement Specialist	The post-holder should be responsible for carrying out effective, high-quality engagement with, and securing advocacy from, national, regional, London and local stakeholders in the work of the assigned business area – Commercial Development (CD)/Surface Transport (ST)/London Underground (LU). Supporting the team's communications strategy, the post-holder will effectively carry out engagement work for projects in the planning phase of their development, ensuring messages are clear, positive and highlight the project's benefits and advantages. This will help achieve third-party endorsement and funding of strategic infrastructure for the projects, helping to achieve Mayoral	£50,000 - £54,999	N/A	NIL	N/A	0
Communications & Engagement Specialist	The post-holder should be responsible for carrying out effective, high-quality engagement with, and securing advocacy from, national, regional, London and local stakeholders in the work of the assigned business area – Commercial Development (CD)/Surface Transport (ST)/London Underground (LU). Supporting the team's communications strategy, the post-holder will effectively carry out engagement work for projects in the planning phase of their development, ensuring messages are clear, positive and highlight the project's benefits and advantages. This will help achieve third-party endorsement and funding of strategic infrastructure for the projects, helping to achieve Mayoral	£50,000 - £54,999	N/A	NIL	N/A	1
Communications & Engagement Specialist	The post-holder should be responsible for carrying out effective, high-quality engagement with, and securing advocacy from, national, regional, London and local stakeholders in the work of the assigned business area – Commercial Development (CD)/Surface Transport (ST)/London Underground (LU). Supporting the team's communications strategy, the post-holder will effectively carry out engagement work for projects in the planning phase of their development, ensuring messages are clear, positive and highlight the project's benefits and advantages. This will help achieve third-party endorsement and funding of strategic infrastructure for the projects, helping to achieve Mayoral	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Communications Manager	The role holder is responsible for identifying and managing the co-ordination of TTL's communications around strategic engagement and tactical business priorities. The role holder will own, inform and improve the way our organisation co-ordinates communication of essential issues, providing efficient handling of critical issues and support good relationships with internal and external stakeholders. Alongside other communication teams, the role holder will develop the strategic narrative, vision and communications approach for key priority areas and audiences. Developing essential working relationships across the organisation, in particular with operational colleagues to ensure CCT has an accurate picture of what is happening regarding delivery priorities, future issues and provide advice on where senior officials are deployed.	£50,000 - £54,999	N/A	NIL	N/A	1
Communications Manager	The role holder is responsible for identifying and managing the co-ordination of TTL's communications around strategic engagement and tactical business priorities. The role holder will own, inform and improve the way our organisation co-ordinates communication of essential issues, providing efficient handling of critical issues and support good relationships with internal and external stakeholders. Alongside other communication teams, the role holder will develop the strategic narrative, vision and communications approach for key priority areas and audiences. Developing essential working relationships across the organisation, in particular with operational colleagues to ensure CCT has an accurate picture of what is happening regarding delivery priorities, future issues and provide advice on where senior officials are deployed.	£50,000 - £54,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback. <b>Left service on or after 31 March 2023.</b>	£50,000 - £54,999	N/A	NIL	N/A	0
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	0
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	1
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	2
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	1
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	1
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	1
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	1
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	3
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TfL's and the Mayor's objectives and priorities.	£50,000 - £54,999	N/A	NIL	N/A	0
Competence Compliance & Assurance Manager	The Competence Compliance and Assurance Manager leads and manages the competence verification and audit process for RfLI, to ensure compliance with legal, regulatory and business performance requirements.	£50,000 - £54,999	N/A	NIL	N/A	1
Configuration Controller	The requirements of this post originate from the IRSE Licensing Procedure 10 Appendix K 'Assessing Agent Manager'	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Quality Manager	The Quality Manager will be accountable for managing the implementation of consistent and effective site and other quality management tools, techniques, processes and standards across the directorate, in line with TfL and industry best practice. The role holder will be accountable for the provision of timely site and other quality information, guidance and specialist advice across all relevant Surface Transport projects and programmes. The role will work with the Programme and Project Managers to implement successful project delivery. This will involve taking accountability for the effectiveness of site and other quality management techniques and identifying clear action plan required to build quality management capabilities within the directorate through targeted	£50,000 - £54,999	N/A	NIL	N/A	4
Construction Site Manager	MPD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Construction Site Manager will be responsible to assist the Construction Manager with the delivery of construction	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Site Manager	MPD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Construction Site Manager will be responsible to assist the Construction Manager with the delivery of construction	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Site Manager	MPD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Construction Site Manager will be responsible to assist the Construction Manager with the delivery of construction	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Skills Manager	The post holder will be responsible for co-ordinating the delivery of TfL's Construction Skills & Training Programme as part of our Mayor's Construction Academy Hub. They will partner with a wide range of stakeholders including key employers, providers and Borough partners to ensure the creation and delivery of skills and employment programmes, linking employers with training providers and charities who work with potential candidates. They will ensure that all outcomes are captured within TfL Property Developments and monitored as part of our Mayor's Construction Academy Hub. This is a specialist role requiring in-depth knowledge and experience of the skills and employment strategy for London and the Mayor's targets for construction employment and training. It involves working with central and local government agencies, training providers, and employability groups and charities.	£50,000 - £54,999	N/A	NIL	N/A	3
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets. <b>Left service on or after 31 March 2023</b>	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£50,000 - £54,999	N/A	NIL	N/A	0
Consultation Specialist	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£50,000 - £54,999	N/A	NIL	N/A	0
Consultation Specialist	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Consultation Specialist	The Consultation Team, whilst part of Surface Transport, has a pan TfL responsibility for providing expert resource and technical advice on consultation and engagement for all schemes and projects that are being delivered in line with the Business Plan and the Mayor's Transport Strategy. The Consultation Specialists are responsible for the planning and delivery of a portfolio of consultation, communication and engagement activities for TfL schemes and projects, asset renewals and service changes as identified by the business.	£50,000 - £54,999	N/A	NIL	N/A	0
Consultation Specialist	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£50,000 - £54,999	N/A	NIL	N/A	0
Consultation Specialist	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£50,000 - £54,999	N/A	NIL	N/A	0
Content Developer	This role will develop, prepare and edit content for various course materials using different methods of communications appropriate to the learning solution. This will include front end web development activities including copy writing and formatting influencing best practice on new technologies. The role will develop training packages using a range of software, including MS Office and e-Learning solutions. This includes creating content scripts and storyboards to produce digital graphic designs and creative solutions for the business. The role will influence best practice on new technologies to enhance content of design work taking accountability for the cost and timing of projects and investment programmes, specific to the lines or projects for which they are accountable.	£50,000 - £54,999	N/A	NIL	N/A	0
Content Developer	This role will develop, prepare and edit content for various course materials using different methods of communications appropriate to the learning solution. This will include front end web development activities including copy writing and formatting influencing best practice on new technologies. The role will develop training packages using a range of software, including MS Office and e-Learning solutions. This includes creating content scripts and storyboards to produce digital graphic designs and creative solutions for the business. The role will influence best practice on new technologies to enhance content of design work taking accountability for the cost and timing of projects and investment programmes, specific to the lines or projects for which they are accountable.	£50,000 - £54,999	N/A	NIL	N/A	0
Continuous Improvement Manager	The Business Services Continuous Improvement (CI) and Business Development Team is a critical part of the Business Services function (BSF) responsible for developing the strategy for the Business Services function and driving and delivering the ongoing growth, change and improvements plan in line with this. The Continuous Improvement (CI) Manager will be responsible to lead the scope and definition of CI projects that will help drive continuous improvement within the Business Services Function (BSF). They will lead process owners and other key stakeholders in identifying suitable CI projects through the generation and evaluation of solutions in line with the agreed processes/governance forums. In addition, the role will be responsible for delivery of measurable and validated results for CI. The role will shape and input into project approach, methodologies to be adopted and works closely with Portfolio Manager to define the CI project and how progress will be tracked/reported. The role will also develop and maintain CI methodologies in line with industry good practices and promotes a culture of CI through BSF and	£50,000 - £54,999	N/A	NIL	N/A	2
Contract Compliance Manager	Showing personal & inspirational functional leadership, advocating and role modeling the embedment of a CI culture to empower teams to resolve complex business problems. Job holder is also expected to be an advocate for TfL Vision & Values, recognising the importance & benefits of an inclusive approach in leading a specialist team.	£50,000 - £54,999	N/A	NIL	N/A	5
Contract Manager	Provide contract management to the London Overground Stations (LOSTAT) programme of work. How: By working collaboratively with the other members of the LOSTAT team, and providing specialist contract management 'know how' and understanding. The job holder shall be responsible for implementing and maintaining processes and procedures to ensure efficient administration on the LOSTAT NEC contracts	£50,000 - £54,999	N/A	NIL	N/A	0
Contract Support Manager	Manage the performance of contracted signal assets to ensure they deliver a safe and reliable service to meet corporate standards and business goals. Examples are the Thirds Line support to Transmission Based Train Control system (TBTC) and Communications Based Train Control system (CBTC) Signal Control Systems, Platform Edge Doors, Amazon and London Underground (LU) supports contracts (eg Railway Engineering Workshops (REW), Mechanical Locking and Computer 3rd line support contracts). Role has responsibility to work across all Asset Operations (AO) Signals and manages multiple Technical Support and Spares Supply Agreement (TSSSA) contracts.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Contracts & Business Manager	Responsible for the Enforcement and On Street Operations (EOS) contract management and financial management of TfL's contractual agreements with Metropolitan Police Service (MPS), British Transport Police (BTP) and City of London Police (CoLP) and other EOS contracts to ensure TfL obtains best value. Additionally, leading the Directorate's procurement, office management, security vetting and administrative support functions.	£50,000 - £54,999	N/A	NIL	N/A	2
Contracts Performance Manager	To monitor, manage and report on cost effective, efficient, customer focused Facilities services to the TfL Head Office portfolio via third party suppliers, focusing on performance targets and delivery of value for money services.	£50,000 - £54,999	N/A	NIL	N/A	0
Contracts Performance Manager	To monitor, manage and report on cost effective, efficient, customer focused Facilities services to the TfL Head Office portfolio via third party suppliers, focusing on performance targets and delivery of value for money services.	£50,000 - £54,999	N/A	NIL	N/A	1
Contracts Performance Manager	To monitor, manage and report on cost effective, efficient, customer focused Facilities services to the TfL Head Office portfolio via third party suppliers, focusing on performance targets and delivery of value for money services.	£50,000 - £54,999	N/A	NIL	N/A	1
Contravention Validation Manager	Ensure effective management, delivery and continuous improvement of the Contravention Validation department of the Directorates Road Network Compliance service. Revise and implement effective operational management policies, processes and procedures resulting in increased quality and efficiency of the contravention validation and increased levels of compliance with the relevant traffic regulations applicable on the Transport for London Road Network. Undertake the day to day operational management and monitoring of the Contravention Validation operation and effectively manage, lead and develop a team of Section Managers and Compliance Officers. Deliver and embed an effective management development processes to support realisation of department strategy.	£50,000 - £54,999	N/A	NIL	N/A	7
Control Centre Duty Manager	This role is responsible for the day to day tactical management and communications in the Control Centre. This role leads the responses to significant incidents or issues on or affecting the Surface Transport System - across multiple networks ensuring the safety of staff, contractors and customers, to mitigate disruption to customers and safeguard TfL's reputation. The post holder will work on a rota basis which will cover a shift pattern that includes nights, weekends and bank and public holidays. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Control Centre Duty Manager	This role is responsible for the day to day tactical management and communications in the Control Centre. This role leads the responses to significant incidents or issues on or affecting the Surface Transport System - across multiple networks ensuring the safety of staff, contractors and customers, to mitigate disruption to customers and safeguard TfL's reputation. The post holder will work on a rota basis which will cover a shift pattern that includes nights, weekends and bank and public holidays. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Control Centre Duty Manager	This role is responsible for the day to day tactical management and communications in the Control Centre. This role leads the responses to significant incidents or issues on or affecting the Surface Transport System - across multiple networks ensuring the safety of staff, contractors and customers, to mitigate disruption to customers and safeguard TfL's reputation. The post holder will work on a rota basis which will cover a shift pattern that includes nights, weekends and bank and public holidays. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Control Centre Duty Manager	This role is responsible for the day to day tactical management and communications in the Control Centre. This role leads the responses to significant incidents or issues on or affecting the Surface Transport System - across multiple networks ensuring the safety of staff, contractors and customers, to mitigate disruption to customers and safeguard TfL's reputation. The post holder will work on a rota basis which will cover a shift pattern that includes nights, weekends and bank and public holidays. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Control Centre Duty Manager	This role is responsible for the day to day tactical management and communications in the Control Centre. This role leads the responses to significant incidents or issues on or affecting the Surface Transport System - across multiple networks ensuring the safety of staff, contractors and customers, to mitigate disruption to customers and safeguard TfL's reputation. The post holder will work on a rota basis which will cover a shift pattern that includes nights, weekends and bank and public holidays. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Control Centre Duty Manager	This role is responsible for the day to day tactical management and communications in the Control Centre. This role leads the responses to significant incidents or issues on or affecting the Surface Transport System - across multiple networks ensuring the safety of staff, contractors and customers, to mitigate disruption to customers and safeguard TfL's reputation. The post holder will work on a rola basis which will cover a shift pattern that includes nights, weekends and bank and public holidays. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£50,000 - £54,999	N/A	NIL	N/A	0
Coordination Manager	This role exists to bring together the narrative for the SHE function, joining up all elements of the strategic thinking (safety, health and environment) into one coherent whole for communication across SHE, the wider TfL and externally too. It will also co-ordinate the narrative around performance and progress against this strategy, particularly for external facing reports such as the quarterly report to the SSHR Panel. It will work collaboratively across the directorate to bring these narratives together	£50,000 - £54,999	N/A	NIL	N/A	1
Corporate Archivist	The Job Holder has responsibility for ensuring that TfL has in place a comprehensive strategy for the development, preservation and exploitation of its corporate archives collections which encompasses all relevant business/operational activities and supports compliance with relevant policy, regulatory and legal requirements. They will manage the delivery of an efficient and cost effective service to both internal and external users of TfL's corporate archives collections.  The Job Holder will also use their professional knowledge and experience to promote the use and exploitation of the TfL archives collections, and ensure that those collections are recognised as a valuable corporate resource. They will manage contractual arrangements with external service providers engaged to support the work of the Corporate Archives Team, ensuring that associated risks are mitigated.	£50,000 - £54,999	N/A	NIL	N/A	3
Corporate Finance Analyst	To analyse, develop and implement TfL's corporate finance activities which include: capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£50,000 - £54,999	N/A	NIL	N/A	0
Corporate Finance Analyst	To analyse, develop and implement TfL's corporate finance activities which include: capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£50,000 - £54,999	N/A	NIL	N/A	0
Corporate Finance Analyst	To analyse, develop and implement TfL's corporate finance activities which include: capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£50,000 - £54,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Coverage Administrator	To arrange coverage, plan rosters in advance, liaising with managers and staff to ensure appropriate right people are in the right place at the right time to run the train service and keep stations open.	£50,000 - £54,999	N/A	NIL	N/A	0
Coverage Administrator	To arrange coverage, plan rosters in advance, liaising with managers and staff to ensure appropriate right people are in the right place at the right time to run the train service and keep stations open.	£50,000 - £54,999	N/A	NIL	N/A	0
Coverage Administrator	To arrange coverage, plan rosters in advance, liaising with managers and staff to ensure appropriate right people are in the right place at the right time to run the train service and keep stations open.	£50,000 - £54,999	N/A	NIL	N/A	0
Coverage Administrator	To arrange coverage, plan rosters in advance, liaising with managers and staff to ensure appropriate right people are in the right place at the right time to run the train service and keep stations open.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Coverage Team Leader	To arrange coverage, plan rosters in advance, liaising with managers and staff to ensure appropriate right people are in the right place at the right time to run the train service and keep stations open.	£50,000 - £54,999	N/A	NIL	N/A	6
Coverage Team Leader	To arrange coverage, plan rosters in advance, liaising with managers and staff to ensure appropriate right people are in the right place at the right time to run the train service and keep stations open.	£50,000 - £54,999	N/A	NIL	N/A	2
Crime Risk Manager	To formulate, implement, manage, monitor and support the evaluation of crime & disorder (including terrorism) reduction initiatives across the full range of TfL modes, partner agencies and activities in order to continually improve the way in which TfL prevents and reduces crime & anti-social behaviour. To help TfL meet its statutory obligations, the objectives of the TfL Community Safety Plan and the Mayor's Community Safety Strategy for Transport and Travelling in London at priority locations in and around London.	£50,000 - £54,999	N/A	NIL	N/A	0
Crime Risk Manager	To formulate, implement, manage, monitor and support the evaluation of crime & disorder (including terrorism) reduction initiatives across the full range of TfL modes, partner agencies and activities in order to continually improve the way in which TfL prevents and reduces crime & anti-social behaviour. To help TfL meet its statutory obligations, the objectives of the TfL Community Safety Plan and the Mayor's Community Safety Strategy for Transport and Travelling in London at priority locations in and around London.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Delivery Manager	To lead and manage the Facilities Service Centre and Facilities Coordinator teams for TfL's head office estate, managing the key customer facing teams which support service delivery and to ensure continuous, fully customer focused, high quality service delivery to meet changing business needs.	£50,000 - £54,999	N/A	NIL	N/A	6
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	2
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	1
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Experience Manager	The role provides reliable and accurate inputs to shape the customer strategy, support action planning/programmes and enable its approval across TfL. As part of this, they will use a deep, holistic understanding of customers, staff, and stakeholders, to help guide and build consensus around how to become more customer focused. The role influences and ensures alignment with Delivery Business strategies through careful consideration and evaluation of analysis and stakeholder inputs. The role ensures progress review, tracks and measures overall performance through the design, interpretation and regular application of appropriate metrics.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Information Manager	The job holder works with operational teams in Surface Transport (including Walking) and LU & Rail (including TDM) to identify, plan and deliver high quality customer information across all print channels, including signage and	£50,000 - £54,999	N/A	NIL	N/A	7
Customer Information Manager	The job holder works with operational teams in Surface Transport (including Walking) and LU & Rail (including TDM) to identify, plan and deliver high quality customer information across all print channels, including signage and	£50,000 - £54,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Customer Strategy Manager	The role provides reliable and accurate inputs to shape the customer strategy, support action planning/programmes and enable its approval across TIL. As part of this, they will use a deep, holistic understanding of customers, staff, and stakeholders, to help guide and build consensus around how to become more customer focused. The role influences and ensures alignment with Delivery Business strategies through careful consideration and evaluation of analysis and stakeholder inputs. The role ensures progress review, tracks and measures overall performance through the design, interpretation and regular application of appropriate metrics.	£50,000 - £54,999	N/A	NIL	N/A	1
Customer Strategy Manager	The role provides reliable and accurate inputs to shape the customer strategy, support action planning/programmes and enable its approval across TIL. As part of this, they will use a deep, holistic understanding of customers, staff, and stakeholders, to help guide and build consensus around how to become more customer focused. The role influences and ensures alignment with Delivery Business strategies through careful consideration and evaluation of analysis and stakeholder inputs. The role ensures progress review, tracks and measures overall performance through the design, interpretation and regular application of appropriate metrics.	£50,000 - £54,999	N/A	NIL	N/A	1
Cyber Communications & Change Manager	The role purpose is to support the cyber security objective of ensuring that TIL staff, partners and suppliers are aware of cyber security responsibilities to help protect the organisation as a shared responsibility. To develop and promote cyber security, through communication and change management to drive effective behaviours. To support pan-TIL behaviour and process change resulting from cyber security improvement initiatives and projects. To work with the wider pan-TIL security and communications communities to improve the overall security posture of the organisation.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Cycle Hire Infrastructure Manager	Manage a team of Operational construction and Implementation Officers and be responsible for new site builds and relocations including key stakeholder liaison.	£50,000 - £54,999	N/A	NIL	N/A	2
Data & Analytics Product Manager	The post holder is accountable for the end-to-end management of allocated TTL technology and data products (within a Data & Analytics product family) making all necessary provisions to meet the needs of their business area(s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Data & Analytics Product Manager supports the Data & Analytics Senior Product Manager in being the primary Data & Analytics department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction.	£50,000 - £54,999	N/A	NIL	N/A	0
Data & Analytics Product Manager	The post holder is accountable for the end-to-end management of allocated TTL technology and data products (within a Data & Analytics product family) making all necessary provisions to meet the needs of their business area(s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Data & Analytics Product Manager supports the Data & Analytics Senior Product Manager in being the primary Data & Analytics department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction.	£50,000 - £54,999	N/A	NIL	N/A	0
Data & Analytics Product Manager	The post holder is accountable for the end-to-end management of allocated TTL technology and data products (within a Data & Analytics product family) making all necessary provisions to meet the needs of their business area(s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Data & Analytics Product Manager supports the Data & Analytics Senior Product Manager in being the primary Data & Analytics department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction.	£50,000 - £54,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£50,000 - £54,999	N/A	NIL	N/A	0
Data Analytics and Performance Manager	The compilation, analysis and provision of data relating to the the Cycle Hire scheme through monitoring of both performance and financial data. This will provide management information and insight into trends, risks and opportunity for the scheme. Work with key stakeholders to supply relevant data and insight into new initiatives i.e Marketing, Innovation team, Commercial Development etc when considering how we continue to grow the scheme and ensure value for money is achieved in all strategic decisions.	£50,000 - £54,999	N/A	NIL	N/A	0
Data Control Manager	The post holder is accountable for the end-to-end management of allocated TTL technology and data products (within a Data & Analytics product family) making all necessary provisions to meet the needs of their business area(s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Data & Analytics Product Manager supports the Data & Analytics Senior Product Manager in being the primary Data & Analytics department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction.	£50,000 - £54,999	N/A	NIL	N/A	0
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can make informed and planned by using both documents and data management systems.	£50,000 - £54,999	N/A	NIL	N/A	8
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can make informed and planned by using both documents and data management systems.	£50,000 - £54,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can make informed and planned by using both documents and data management systems.	£50,000 - £54,999	N/A	NIL	N/A	3
Data Control Manager	The role holder is accountable for leading and managing access to all T&D systems across all roles through a Data Control team, ensuring overall accuracy and thorough control of system access. The role holder designs, establishes standards, reviews and manages all control processes and procedures within T&D which govern access to personal and customer data within TFL systems ensuring compliance to security standards, policies and regulations to protect TFL customer and employee data.	£50,000 - £54,999	N/A	NIL	N/A	0
Data Control Manager	The role holder is accountable for leading and managing access to all T&D systems across all roles through a Data Control team, ensuring overall accuracy and thorough control of system access. The role holder designs, establishes standards, reviews and manages all control processes and procedures within T&D which govern access to personal and customer data within TFL systems ensuring compliance to security standards, policies and regulations to protect TFL customer and employee data.	£50,000 - £54,999	N/A	NIL	N/A	0
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can make informed and planned by using both documents and data management systems.	£50,000 - £54,999	N/A	NIL	N/A	2
Data Control QA Manager	The role holder is accountable for providing operational QA including management, reporting to assure CTO and SMT on the consistency, security and transparency of employee and customer data across T&D. The role holder leads and manages the T&D QA processes to ensure compliance with TFL policies including but not limited to HR, data protection, electronic communication and equipment usage policy. The role holder is accountable for identification of risks and potential issues and ensures appropriate mitigation strategies are in place to maintain effective performance and security of T&D	£50,000 - £54,999	N/A	NIL	N/A	0
Data Improvement Manager	This role will focus on delivering improvements to the quality of data across the directorate by proactively identifying data gaps and quality issues and delivering data improvement projects. The role will also develop standards and best practices to ensure that the directorate has accurate data that fully supports effective business planning, operations and capital activities.	£50,000 - £54,999	N/A	NIL	N/A	0
Data Improvement Manager	This role will focus on delivering improvements to the quality of data across the directorate by proactively identifying data gaps and quality issues and delivering data improvement projects. The role will also develop standards and best practices to ensure that the directorate has accurate data that fully supports effective business planning, operations and capital activities.	£50,000 - £54,999	N/A	NIL	N/A	0
Data Scientist	To monitor performance management activities in Streets in Transport for London (TfL) Surface Transport, analysing results and comparing performance to objectives. To undertake research and analysis programmes, in line with policy objectives. To develop new tools and methods to improve performance indicator reporting and cause effect analyses. To provide timely and accurate reports to enable decision making on network interventions. To build and maintain a network of internal and external relationships with a wide range of stakeholders and customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Demand & Data Manager	To manage the information management activities, including scheduling and forecasting for the Process and Compliance, MI and Scheduling and Administrative support teams.	£50,000 - £54,999	N/A	NIL	N/A	7
Demand and Data Team Support Manager	This role is responsible for all forecasting, demand planning and data performance activities for skills development to ensure that Skills Development deliver an efficient and qualitative service to the business. The role will identify, build and develop data and metrics to analyse utilization and evaluation of Skills Development learning provision	£50,000 - £54,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Demand Manager	The Demand Manager will be responsible for forecasting, planning for and managing the demand for CPOS resources and services. They will make sure the directorate considers, at all times, the associated risks, threats, harm and opportunities when considering resource requests. The post holder runs the CPOS monthly tasking process, ensuring that circa 600 operational resources, across the Transport for London network, are assigned to the right places at the right times. The role guarantees every task is financed, resourced and evaluated consistently and to the highest standard. Working closely with senior managers from across CPOS, the role will play an active role in co-ordinating and communicating with our key stakeholders, the Metropolitan Police Service (MPS) and British Transport Police's (BTP) to ensure awareness and alignment of CPOS and police tasking and resourcing. As part of the CPOS Management team, this role will form a key part in delivering CPOS' vision of safe, secure and reliable journeys and will be expected to work flexibly across the directorate, providing both strategic and operational direction in the prioritisation of resources to priority locations across London.	£50,000 - £54,999	N/A	NIL	N/A	1
Depot Plant & Equipment Contracts Performance Manager	In this role, you will pro-actively monitor, manage and report on cost effective, efficient, customer focused maintenance services. The services relate to Depot Plant and Equipment (DP&E) and the Depot Maintenance Unit (DMU) Plant and Equipment to the TfL LU Fleet Train Maintenance depots portfolio via service partners, focusing on performance targets and service delivery of value for money services.	£50,000 - £54,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£50,000 - £54,999	N/A	NIL	N/A	0
Design & Delivery Lead Specialist	This job description takes account of the primary factors but recognises there may be an number of items required to fulfil the role, but which are not required to be detailed. Direct Active Fair Accountable Collaborative The purpose of this role is to manage the design, development and delivery of TfL training (Core or T&D), using experience and expertise in the design and development and/or delivery of enhancements to core learning interventions and bringing a creative and innovative perspective to organisational learning. The Lead Specialist will promote a strong culture of learning and development in line with TfL's values, and in support of TfL's commitment to delivering improved organisational performance and effectiveness. They will play a key role in embedding new global H2R L&D process designs by uploading and promoting adherence and compliance and ensure continuous improvement initiatives are managed in line with new processes and with appropriate governance.	£50,000 - £54,999	N/A	NIL	N/A	0
Design & Delivery Lead Specialist	This job description takes account of the primary factors but recognises there may be an number of items required to fulfil the role, but which are not required to be detailed. Direct Active Fair Accountable Collaborative The purpose of this role is to manage the design, development and delivery of TfL training (Core or T&D), using experience and expertise in the design and development and/or delivery of enhancements to core learning interventions and bringing a creative and innovative perspective to organisational learning. The Lead Specialist will promote a strong culture of learning and development in line with TfL's values, and in support of TfL's commitment to delivering improved organisational performance and effectiveness. They will play a key role in embedding new global H2R L&D process designs by uploading and promoting adherence and compliance and ensure continuous improvement initiatives are managed in line with new processes and with appropriate governance.	£50,000 - £54,999	N/A	NIL	N/A	0
Design Manager	This role has two main purposes. Firstly, to support the Senior Design Manager to scope, design, and sponsor the delivery of pan-TfL change projects in response to Executive Committee priorities and the TfL Business Plan. Secondly, to support the Senior TfL Operating Model Manager to maintain the integrity of, and evolve, the integrated TfL operating model to ensure it remains fit for purpose. The role will work across both managers and provide support when needed. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL and contributes towards TfL's overall savings target, in line with a work bank agreed by ExCo.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£50,000 - £54,999	N/A	NIL	N/A	0
Drawing Services Manager	To provide and manage all Drawing Office services for the LU Power Distribution Assets, to ensure Third Party Contract Projects, internal Engineers and all field staff have access to latest versions of drawings. To maintain an appropriate level of technical competence in the management and maintenance of all plant, HV cable, pilot and Fibre Optic records held on Sharepoint and Projectwise systems. To manage all third party requests for information pursuant of the New Roads and Street Works Act (NRSWA), via Surface Playbook (ESRI) and Sharepoint, including C2, C3, Stopping Up Orders and varied Section requests via consultation with the HV Cables team.	£50,000 - £54,999	N/A	NIL	N/A	5
Driver and Operator Policy Manager	Responsible for the review, maintenance and development of relevant London taxi and private hire driver and operator licensing policies and standards ensuring that standards and policies for taxi and private hire drivers and private hire operators are fair, reasonable and appropriate and are delivered and maintained throughout the Directorate.	£50,000 - £54,999	N/A	NIL	N/A	1
Driver Assessment Administration Manager	Responsible for the efficient delivery and management of all activities, processes and materials involved in the administration of the Knowledge of London (KoL) and Private Hire topographical driver assessments ensuring that the gold standard for the driver assessments are sustained and that the process is managed in a professional manner.	£50,000 - £54,999	N/A	NIL	N/A	1
Driver Policy and Communications Manager	To drive, develop and client TfL's communications with front line bus staff, particularly bus drivers, in order to improve the customer experience. Develop policies for use by bus drivers in undertaking their roles and communicate these policies to bus drivers, bus companies, and TfL staff as effectively as possible.	£50,000 - £54,999	N/A	NIL	N/A	1
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0
Electro Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Email Channel Manager	The job-holder is responsible for the planning and delivery of all customer information using email and ensuring that the available data is used to maximise the effectiveness for marketing campaigns that supports the delivery of TIL Customer and Operational Business priorities. The job-holder is responsible for ensuring that the data held within the customer database is stored in compliance with all relevant UK and EU law. The job-holder is responsible for ensuring the data integrity of the information held and working with colleagues across the business to use the customer database to best effect. The job holder will also be on the 24 hour on-call customer roster The job-holder works with other digital channel managers to maintain and develop the digital content strategy so that we give customers the right content on the right channel at the right time.	£50,000 - £54,999	N/A	NIL	N/A	5
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TIL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TIL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TIL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TIL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TIL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TFL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TFL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TFL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£50,000 - £54,999	N/A	NIL	N/A	0
Engagement Manager	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TFL's	£50,000 - £54,999	N/A	NIL	N/A	1
Engagement Manager	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TFL's	£50,000 - £54,999	N/A	NIL	N/A	1
Engagement Manager	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TFL's	£50,000 - £54,999	N/A	NIL	N/A	1
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision. <b>Left service on or after 31 March 2023.</b>	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0

























Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineering Access Coordinator	To facilitate safe access to the railway during possessions and engineering hours, by reviewing requests for engineers' trains, possessions and other works, ensuring compliance with the existing Rules and recommending solutions to access issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Escalator Assistant Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers	£50,000 - £54,999	N/A	NIL	N/A	0
Events Planning and Delivery Manager	This role is responsible for the assurance of the effective event and contingency planning co-ordination and delivery on behalf of Surface Transport. Working collaboratively with internal / external stakeholders to provide an accountable Surface Transport lead for nominated events and specific portfolio responsibilities The nature of the role will mean that there will be a requirement to work some shifts outside of recognised office hours to support planned events and other activity; this will include nights and weekends. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Events Planning and Delivery Manager	This role is responsible for the assurance of the effective event and contingency planning co-ordination and delivery on behalf of Surface Transport. Working collaboratively with internal / external stakeholders to provide an accountable Surface Transport lead for nominated events and specific portfolio responsibilities The nature of the role will mean that there will be a requirement to work some shifts outside of recognised office hours to support planned events and other activity; this will include nights and weekends. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	2
Executive Advisor	This role is responsible for applying expertise to ensure effective planning, performance management, reporting, secretariat and governance controls are in place to aid successful delivery of HR priorities. The post holder will have a key role to ensure the efficient operation of the HR Directorate, through the smooth running of the Director's Office; ensuring that the Directorate operates as a cohesive and integrated business; and the effective planning and delivery of work that flows through the office. With a diverse range of business reporting and requests, there is a requirement for the timely and accurate management of information at the Director's Office level.	£50,000 - £54,999	N/A	NIL	N/A	9
Executive Manager	Lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives.	£50,000 - £54,999	N/A	NIL	N/A	3
Executive Manager	The post holder will lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives.	£50,000 - £54,999	N/A	NIL	N/A	2
Executive Manager	This role is responsible for representing the work of City Planning to a wide range of internal and external audiences. The post holder will be responsible for ensuring the efficient production and provision of the highest quality information from the City Planning directorate. This includes, but is not limited to, the commissioning and delivery of briefings, presentations, correspondence, FOI responses, consultation responses, manifesto updates and Mayor's Question and Functional Body Question responses – often on highly complex and politically sensitive issues and for the most senior audiences including the Mayor and the Commissioner. <b>Left service on or after 31 March 2023.</b>	£50,000 - £54,999	N/A	NIL	N/A	9
Executive Manager	The post holder will lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives.	£50,000 - £54,999	N/A	NIL	N/A	5
Executive PA	To that involve a range of interfaces that include Directors and their teams within LU; the TTL Board and Underground Advisory Panel as well as contacts with external organisations.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Facilities Support Manager	To manage and ensure the efficient and effective day to day running of divisional administration matters for the offices of the Head of Projects & Accommodation and Head of Facilities Operations, together with managing, co-ordinating and validating the delivery of business workstreams to set and co-ordinate required deadlines.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Finance Analyst	Supports the co-ordination of annual strategic planning and budgeting processes, forecasting and performance reporting cycles. This will include agreement of Group wide key assumptions, detailed guidance, consolidation of business area returns and preparation of presentations to the Executive Committee, Board and Finance Committees. The role also involves supporting the production of external documents such as Business Plans and Budgets as well releasing information, handling inquiries and meetings and managing communication flows between our corporate communication colleagues in the Assembly Relation Teams, Press teams, the office of the Commissioner and CFO with regards to our business plans, budgets and other financial information. The role will also interact with GLA with regards the preparation of the annual Mayor's Budget and the annual BCP challenge sessions.	£50,000 - £54,999	N/A	NIL	N/A	1
Finance Process Manager	Provide the interface between the Finance and the Legal team ensuring the management and overall control of all invoice processing and recharging for TTL. The role will support the development and improvement of the invoicing process, specifically with regards to future retendering processes and ensure the data accuracy and allocation of fees charged to TTL.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	1
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£50,000 - £54,999	N/A	NIL	N/A	0
Fleet Allocation Analyst	To review and process data related to stations maintenance assets for Mechanical and Signage Assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Gazetteer Manager	This role provides essential specialist support to manage and maintain TTL's National Street Gazetteer (NSG) and Additional Street Data (ASD). The role will include co-ordination and interaction with all London Boroughs and the highway authorities surrounding London to ensure compatibility on mapping and ASD issues. In addition the post-holder will work closely with the 33 London Boroughs and Geoplace (the UK's NSG custodians) to ensure that TTL's published data complies with the statutory requirements and the relevant British Standards and that any non-compliant data or validation issues are managed to a successful resolution. The NSG and ASD are essential geographic and information data-sets required to support statutory responsibilities with respect to streets and various types of street works activities. These data sets are used extensively both within TTL (LondonWorks, Lane Rental Management System, NAMS etc) and by external utility works promoters providing essential information to assist in TTL's statutory role for the co-ordination of road and street works with a view to minimising the disruption to traffic arising from such	£50,000 - £54,999	N/A	NIL	N/A	0
GIS Manager	Lead the development, implementation and up keep of Geographical Information System (GIS) standards and tools that ensure the directorate has the spatial/Geographical Information (GI) data and capability required to efficiently and effectively operate and manage its assets. The role will also lead the statistical analysis of GI data and the development of associated	£50,000 - £54,999	N/A	NIL	N/A	0
GIS/CAD Manager	Technical management and administration of both desktop and web-based GIS and CAD systems in connection with the Property Asset Register (PAR), currently GeoMedia Professional and Microstation.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
GLA Group Collaboration Manager	The Collaboration Programme is a high priority for the Mayor's Office and the Collaboration Board is chaired by the Mayors Chief of Staff. This position has been covered by secondment for over 24 months, which is not in line with our current secondment policy. It is vital for the GLA portfolio which is fully funded by GLA with funding granted beyond 2025. Angus has been in this role since beginning of 2019 and is performing well therefore the right thing to do is to direct appoint.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
GLA Project Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL and contributes towards TfL's overall savings target, in line with a work bank agreed by the Executive Committee. Reporting to the Head of TfL Change Delivery, the role is responsible for planning and managing the delivery of Pan-TfL Change Projects to cost, quality and time. In a fast moving environment, Project Managers are required to bring structure, focus and clarity and to ensure Project scope is planned and delivered successfully, in support of the Project or Programme business case.	£50,000 - £54,999	N/A	NIL	N/A	0
Governance Manager	Support the Chief of Staff and Senior Advisor, by ensuring the effective and efficient operation of the Customer & Strategy Leadership team meetings and effective preparation for the Executive Committee, TfL Board & Panel and City Hall Meetings. This will require the effective planning and delivery of all governance work streams for all meetings listed. Lead and own the management of the Customer & Strategy forward planner engaging and working with equivalent pan TfL Governance functions to ensure full effective support for the entire organisation.	£50,000 - £54,999	N/A	NIL	N/A	0
Growth Area Lead	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Growth Area Lead	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Growth Area Lead	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Head of Design & Presentation	Ensure a high and positive public and corporate profile for the Museum by managing, implementing, and regulating the design, display, presentation and brand guidelines and standards for the Museum.	£50,000 - £54,999	N/A	NIL	N/A	8
Head of Desk	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£50,000 - £54,999	N/A	NIL	N/A	6
Head of Development	London Transport Museum is an education and heritage preservation charity, owned and operated by Transport for London (TfL). The cost of delivering an outstanding visitor attraction and funding our important work with London schools and communities is £12.6m each year. Outside of a TfL grant of £5.8m, the Museum must earn its income. Development activity is an important part of this, currently raising around £2.5m each year. This role manages the Development side of the Marketing & Development Team to maximise income through fundraising activity. Growing income in the next five years is crucial to the long term viability of the Museum and the quality of the charitable benefit we deliver to our communities. Underpinning this are valued and long-lasting partnerships with individuals, business and a range of outside bodies.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Hidden London	The post holder will have primary responsibility for delivering Hidden London's (HL) growth contribution targets and budgets. It has accountability for the programme mix and balance, efficient sales and marketing and operation of the tours. This role will lead on the programme, involving the planning and development of new tours and experiences both physical and virtual, particularly from the perspective of customer insight, with input from key stakeholders. Working with the Assistant Director Commercial, this role will have responsibility for the development of strategy, implementation plans and budgets. The role will lead business development, sales and marketing partnerships for HL.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	2
Head of Learning Development	To work with the Assistant Director: Learning and Public Programmes to identify opportunities to develop new learning activities. To exploit the Department's skills and resources to deliver new learning programmes that support our charitable purpose and/or generate income. Also to strategically manage and develop the Museum's Safety and Citizenship programme for Transport for	£50,000 - £54,999	£1 - £4,999	NIL	N/A	6
Head of Marketing	London Transport Museum (LTM) is the world's leading museum of urban transport. As an education and preservation charity, LTM uses the powerful link between transport and the growth of London, culture and society since 1800 to tell the story of London's journey over the past 200 years. The Head of Marketing will develop and implement robust and engaging marketing and communications strategies to meet London Transport Museum's (LTM) targets for income and visitor participation. The individual will increase footfall, generate awareness and build the Museum brand using a variety of marketing communications tools, managing advertising, PR, promotions, website, social media and events. You will ensure a high and positive profile for the Museum by strategically communicating its cultural and charitable aims and activities to the media and to external stakeholders and supporters. The individual must possess strong digital awareness, ensuring digital remains integrated across all customer touchpoints and use data efficiently to develop deeper customer relationships and sustained loyalty.	£50,000 - £54,999	N/A	NIL	N/A	4
Head of Trading	To formulate, agree and maintain a Museum Trading Strategy that will deliver maximum commercial returns and profitability, consistent with the Museum's core purpose and public benefit ethos. To deliver excellent customer service through effective and efficient retail and ticket-selling activities. To ensure that trading activities are fully integrated into Museum operations, and to constantly identify and evaluate opportunities for commercial development.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	6
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	1
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£50,000 - £54,999	N/A	NIL	N/A	0
HR Project Manager	This role is accountable for the successful Programme Management of a pan-TfL People Programme within the remit of the HR function. It plays an integral role in overseeing the delivery of HR projects associated with TfL's People Strategy which includes providing structure and momentum throughout the lifecycle of the projects, developing implementation approaches and programme schedules, putting rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. Working closely with project leads and other key stakeholders the role will blend both subject matter expertise knowledge of project management methodologies and approaches with a clear understanding of how to realise benefits. The role will also play an integral part in the management of HR £28m budget.	£50,000 - £54,999	N/A	NIL	N/A	2
HV Cables Team Leader	Manage teams of employees, to achieve cable installation to budget and ensuring safety of staff and integrity of infrastructure. Ensure that staff are competent to carry out attached tasks both days and nights as required.	£50,000 - £54,999	N/A	NIL	N/A	0
iBus Data Configuration Manager	The jobholder will ensure the integrity and accuracy of the bus route and schedule data supplied to iBus used for providing real time customer information, improving bus service performance, bus performance data and data used in provision of contractual payments to operators. The jobholder is responsible for managing the processes and staff resources to deliver to time the schedule and route network data presented to TfL's customers and business users through the iBus information and reporting system channels: On Bus Signs/Audio/Driver console, Service Control Screens, Data Feeds and Performance Reporting systems LRD/MTV and through the Countdown Passenger Information channels: Web, API, Data Feeds, on-street/digital Signs.	£50,000 - £54,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Information & Records Delivery Support	The purpose of the role is to be accountable for the implementation and management of content and collaboration systems and processes providing Document Control / Workflow and Information Management throughout London Underground Asset Operations. Provide specialist knowledge and guidance to Managers in the application of policies and strategies relating to document management. Manage the workflow of maintenance documents from projects and within Asset Operations and provide operational leadership on the use of the supporting electronic and physical filing systems and processes. The role will be accountable for updating any guidance, policies and procedures for accessing or changing Asset reference documentation and work towards establishing single source information libraries across all asset areas. Provide the training and change management necessary to create best practice in records and information management.	£50,000 - £54,999	N/A	NIL	N/A	0
Information & Records Delivery Support	The purpose of the role is to be accountable for the implementation and management of content and collaboration systems and processes providing Document Control / Workflow and Information Management throughout London Underground Asset Operations. Provide specialist knowledge and guidance to Managers in the application of policies and strategies relating to document management. Manage the workflow of maintenance documents from projects and within Asset Operations and provide operational leadership on the use of the supporting electronic and physical filing systems and processes. The role will be accountable for updating any guidance, policies and procedures for accessing or changing Asset reference documentation and work towards establishing single source information libraries across all asset areas. Provide the training and change management necessary to create best practice in records and information management.	£50,000 - £54,999	N/A	NIL	N/A	0
Information & Records Delivery Support	The purpose of the role is to be accountable for the implementation and management of content and collaboration systems and processes providing Document Control / Workflow and Information Management throughout London Underground Asset Operations. Provide specialist knowledge and guidance to Managers in the application of policies and strategies relating to document management. Manage the workflow of maintenance documents from projects and within Asset Operations and provide operational leadership on the use of the supporting electronic and physical filing systems and processes. The role will be accountable for updating any guidance, policies and procedures for accessing or changing Asset reference documentation and work towards establishing single source information libraries across all asset areas. Provide the training and change management necessary to create best practice in records and information management.	£50,000 - £54,999	N/A	NIL	N/A	0
Information Access Adviser	The Job Holder's primary purpose is to ensure TIL and its subsidiaries (TIL) are able to meet their obligations under legislation governing access to information (including the Freedom of Information Act 2000 (FOIA), the Environmental Information Regulations (EIRs) 2004 and the Re-use of Public Sector Information (RPSI) Regulations 2005). Working closely with stakeholders (up to Directors and senior managers) across the business, the Job Holder will use their technical knowledge and expertise to ensure that all of TIL's information access requests are processed efficiently and effectively, that responses satisfy all relevant legal/policy requirements and that associated risks are minimised.	£50,000 - £54,999	N/A	NIL	N/A	0
Information Access Manager	To ensure TIL and its subsidiaries (TIL) are able to meet their obligations under legislation governing access to information (including the Freedom of Information Act 2000 (FOIA), the Environmental Information Regulations (EIRs) 2004 and the Re-use of Public Sector Information (RPSI) Regulations 2005).	£50,000 - £54,999	N/A	NIL	N/A	8
Information Co-ordinator (CAD)	Working to the Information and Records Manager the role coordinates requirements for asset information management, including updates to and uploads of works reports, status/location drawings (CAD/GIS) and change requests to provide easily discoverable, up-to-date, quality-controlled corporate information libraries to support Maintenance Operations. Act as a point of contact for migration of CAD handover by projects, providing as maintained libraries. To respond to document management queries, adding, deleting and amending drawings to reflect deployed assets. Working with Asset Areas and within the team to produce document management governance and ensure users are aware of quality, SLA and escalation requirements	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer (Wintel)	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer (Wintel)	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Engineer (Wintel)	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£50,000 - £54,999	N/A	NIL	N/A	0
Infrastructure Maintenance Contract Manager	The Infrastructure Maintenance Contract Manager (IMCM) is responsible for the Stewardship and leadership of the maintenance contracted services and overall supervision of the specialist contracted services teams ensuring the execution of programmed delivery of maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMCM will be responsible for ensuring that contracted maintenance services receive there necessary technical discipline competence / works authority from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMCM will supervise the contracted maintenance services measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMCM will support planning and management, strategic decision prioritisation and execution in relation to	£50,000 - £54,999	N/A	£1 - £999	N/A	0
Infrastructure Maintenance Contract Manager	The Infrastructure Maintenance Contract Manager (IMCM) is responsible for the Stewardship and leadership of the maintenance contracted services and overall supervision of the specialist contracted services teams ensuring the execution of programmed delivery of maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMCM will be responsible for ensuring that contracted maintenance services receive there necessary technical discipline competence / works authority from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMCM will supervise the contracted maintenance services measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMCM will support planning and management, strategic decision prioritisation and execution in relation to	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Maintenance Delivery Supervisor	The Infrastructure Maintenance Delivery Supervisor (IMDS) is responsible for the direct leadership of the Principal Maintenance Technicians and overall supervision of the Maintenance Technician teams ensuring the execution of programmed delivery of safety of line inspections, asset monitoring, maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMDS will be responsible for ensuring that Maintenance Technicians receive there necessary technical discipline competence from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMDS will supervise the Maintenance Technician teams measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMDS will support planning and management, strategic decision prioritisation and execution in relation to maintenance engineering stewardship leading cross functional teams.	£50,000 - £54,999	N/A	NIL	N/A	4
Infrastructure Maintenance Delivery Supervisor	The Infrastructure Maintenance Delivery Supervisor (IMDS) is responsible for the direct leadership of the Principal Maintenance Technicians and overall supervision of the Maintenance Technician teams ensuring the execution of programmed delivery of safety of line inspections, asset monitoring, maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMDS will be responsible for ensuring that Maintenance Technicians receive there necessary technical discipline competence from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMDS will supervise the Maintenance Technician teams measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMDS will support planning and management, strategic decision prioritisation and execution in relation to maintenance engineering stewardship leading cross functional teams. <b>Left service on or after 31 March 2023.</b>	£50,000 - £54,999	N/A	NIL	N/A	9
Infrastructure Maintenance Delivery Supervisor	The Infrastructure Maintenance Delivery Supervisor (IMDS) is responsible for the direct leadership of the Principal Maintenance Technicians and overall supervision of the Maintenance Technician teams ensuring the execution of programmed delivery of safety of line inspections, asset monitoring, maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMDS will be responsible for ensuring that Maintenance Technicians receive there necessary technical discipline competence from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMDS will supervise the Maintenance Technician teams measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMDS will support planning and management, strategic decision prioritisation and execution in relation to maintenance engineering stewardship leading cross functional teams.	£50,000 - £54,999	N/A	NIL	N/A	9
Infrastructure Maintenance Delivery Supervisor	The Infrastructure Maintenance Delivery Supervisor (IMDS) is responsible for the direct leadership of the Principal Maintenance Technicians and overall supervision of the Maintenance Technician teams ensuring the execution of programmed delivery of safety of line inspections, asset monitoring, maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMDS will be responsible for ensuring that Maintenance Technicians receive there necessary technical discipline competence from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMDS will supervise the Maintenance Technician teams measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMDS will support planning and management, strategic decision prioritisation and execution in relation to maintenance engineering stewardship leading cross functional teams.	£50,000 - £54,999	N/A	NIL	N/A	31

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Maintenance Delivery Supervisor	The Infrastructure Maintenance Delivery Supervisor (IMDS) is responsible for the direct leadership of the Principal Maintenance Technicians and overall supervision of the Maintenance Technician teams ensuring the execution of programmed delivery of safety of line inspections, asset monitoring, maintenance and like for like renewal and enhancements works including, but not limited to, asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centered maintenance tasks. This includes approval and direct supervision of contracted works. In preparation for the opening of the Railway IMDS will be responsible for ensuring that Maintenance Technicians receive there necessary technical discipline competence from the relevant Infrastructure Maintenance Engineers. Upon introduction of Crossrail into operation, the IMDS will supervise the Maintenance Technician teams measuring their responsibilities for the safety critical deployment, on site works delivery and quality. The IMDS will support planning and management, strategic decision prioritisation and execution in relation to maintenance engineering stewardship leading cross functional teams.	£50,000 - £54,999	N/A	NIL	N/A	29
Insight Manager	The role holder is accountable to create a deeper, holistic understanding of customers, staff, and stakeholders and what is important to them, to engage all TTL staff with customer needs and ensure delivery of strategies and programmes which achieve customer objectives. The role holder will ensure delivery of an evidence based view of customers', stakeholders' and staff needs and perceptions, that enables TTL's decision making and business planning and reflects our Customer Strategy. The role's aim is to enhance our customer experience work programme, determine how well our operational business and other services are delivering and how this can be improved, and understand and explain customer, staff and stakeholder perceptions to resolve problems and propose creative new ways forward. The role holder will maximise leverage of existing data sets with external information such as benchmarking, to ensure findings and insight optimise learner, cost-effective achievement of TTL Customer	£50,000 - £54,999	N/A	NIL	N/A	0
Insight Manager	The role holder is accountable to create a deeper, holistic understanding of customers, staff, and stakeholders and what is important to them, to engage all TTL staff with customer needs and ensure delivery of strategies and programmes which achieve customer objectives. The role holder will ensure delivery of an evidence based view of customers', stakeholders' and staff needs and perceptions, that enables TTL's decision making and business planning and reflects our Customer Strategy. The role's aim is to enhance our customer experience work programme, determine how well our operational business and other services are delivering and how this can be improved, and understand and explain customer, staff and stakeholder perceptions to resolve problems and propose creative new ways forward. The role holder will maximise leverage of existing data sets with external information such as benchmarking, to ensure findings and insight optimise learner, cost-effective achievement of TTL Customer	£50,000 - £54,999	N/A	NIL	N/A	1
Insight Manager	The role holder is accountable to create a deeper, holistic understanding of customers, staff, and stakeholders and what is important to them, to engage all TTL staff with customer needs and ensure delivery of strategies and programmes which achieve customer objectives. The role holder will ensure delivery of an evidence based view of customers', stakeholders' and staff needs and perceptions, that enables TTL's decision making and business planning and reflects our Customer Strategy. The role's aim is to enhance our customer experience work programme, determine how well our operational business and other services are delivering and how this can be improved, and understand and explain customer, staff and stakeholder perceptions to resolve problems and propose creative new ways forward. The role holder will maximise leverage of existing data sets with external information such as benchmarking, to ensure findings and insight optimise learner, cost-effective achievement of TTL Customer	£50,000 - £54,999	N/A	NIL	N/A	0
Insight Manager	The role holder is accountable to create a deeper, holistic understanding of customers, staff, and stakeholders and what is important to them, to engage all TTL staff with customer needs and ensure delivery of strategies and programmes which achieve customer objectives. The role holder will ensure delivery of an evidence based view of customers', stakeholders' and staff needs and perceptions, that enables TTL's decision making and business planning and reflects our Customer Strategy. The role's aim is to enhance our customer experience work programme, determine how well our operational business and other services are delivering and how this can be improved, and understand and explain customer, staff and stakeholder perceptions to resolve problems and propose creative new ways forward. The role holder will maximise leverage of existing data sets with external information such as benchmarking, to ensure findings and insight optimise learner, cost-effective achievement of TTL Customer	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Inspector	To carry out Goods Inwards inspection of safety critical and mechanical components to engineering drawings using various measuring instruments. To undertake final/in-process inspections of overhauled safety critical components, assemblies and processes to ensure their compliance with relevant standards and specifications.	£50,000 - £54,999	N/A	NIL	N/A	0
Inspector	To carry out Goods Inwards inspection of safety critical and mechanical components to engineering drawings using various measuring instruments. To undertake final/in-process inspections of overhauled safety critical components, assemblies and processes to ensure their compliance with relevant standards and specifications.	£50,000 - £54,999	N/A	NIL	N/A	0
Inspector	To provide assurance to London Overground (LO) that work carried out on LO managed infrastructure and premises by the IMC and by third parties is carried out cost effectively and to the required standard, and in particular to obtain assurance that the IMC has returned the assets to a safe condition following	£50,000 - £54,999	N/A	NIL	N/A	0
Inspector	To provide assurance to London Overground (LO) that work carried out on LO managed infrastructure and premises by the IMC and by third parties is carried out cost effectively and to the required standard, and in particular to obtain assurance that the IMC has returned the assets to a safe condition following	£50,000 - £54,999	N/A	NIL	N/A	0
Inspector	To provide assurance to London Overground (LO) that work carried out on LO managed infrastructure and premises by the IMC and by third parties is carried out cost effectively and to the required standard, and in particular to obtain assurance that the IMC has returned the assets to a safe condition following	£50,000 - £54,999	N/A	NIL	N/A	0
Insurance & Risk Advisor	To provide analytical and coordination support with respect to TFL's insurance programme and strategy to ensure that insurable risks are properly assessed and mitigated.	£50,000 - £54,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TFL Board and Audit & Assurance Committee that TFL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TFL and its subsidiary companies.	£50,000 - £54,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TFL Board and Audit & Assurance Committee that TFL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TFL and its subsidiary companies.	£50,000 - £54,999	N/A	NIL	N/A	0
Investigations Manager	Take responsibility for the development of information and intelligence pertaining to fraud, forgery and any illegal activity that puts the public at risk through the criminal actions of licensed taxi and private hire drivers, including their vehicles and operators. Where sufficient evidence exists of criminal offences liaise with partners to progress to a reactive investigation. Work with the MPS and CoLP to assess intelligence and target enforcement resources on criminal activity that puts the public at risk. Be accountable for producing effective results that demonstrate to the public that the licensed trade is compliant. Must be willing to undertake and pass Security Vetting to the CTC level due to the nature and sensitivity of information that they may come into	£50,000 - £54,999	N/A	NIL	N/A	5
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TFL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TfL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TfL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TfL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TfL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TfL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Investigator Prosecutor	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TfL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£50,000 - £54,999	N/A	NIL	N/A	0
Knowledge & Change Team Manager	This role will entail working closely with the First Contact Manager and Customer Support Manager to develop and implement a comprehensive knowledge strategy for CCO. This role will also have management responsibility for a team of Knowledge Officers to collect, review and update knowledge items across all CCO Services. The jobholder will also be responsible for the management of communications and dissemination of knowledge to key stakeholders.	£50,000 - £54,999	N/A	NIL	N/A	3
Knowledge of London Manager	Manage the day to day delivery of an efficient, effective, transparent and fair Knowledge of London assessment processes including the day to day management of all examiners, maintaining the level of quality and standard and the delivery and implementation of identified changes and efficiencies to the process as agreed with the Head of Driver Assessments	£50,000 - £54,999	N/A	NIL	N/A	14
L&D Specialist	The purpose of this role is to support dyslexic learners within TfL through assessment, referral and appropriately tailored educational and workplace support in line with the L&D team's delivery strategy working closely with the D&I team in HR.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
L&D Tutor	The purpose of this role is to assess individual, basic learning needs, design appropriate learning interventions and to deliver those interventions to TfL staff. This role will specialise in either maths or English support.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
L&D Tutor	The purpose of this role is to assess individual, basic learning needs, design appropriate learning interventions and to deliver those interventions to TfL staff. This role will specialise in either maths or English support.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
L&E Assistant Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers.	£50,000 - £54,999	N/A	NIL	N/A	0
L&E Assistant Cleaner	The Post Holder will be accountable to the leading member of the group and will be required to carry out the cleaning maintenance under taken by the group ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will be responsible for carrying out Cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-maintenance. This work will be carried out on escalators and in machine chambers.	£50,000 - £54,999	N/A	NIL	N/A	0
Lane Rental Manager	Leadership of the Lane Rental Coordinators (LRCs) to review funding requests for initiatives to ensure they are suitable for consideration by TfL's Governance Committee (LRGC). Accountable for the programme management of all the approved projects to verify they are being delivered to time, budget and in accordance with the agreed application, and responsible for the communication strategy of the completed projects within TfL and wider road/street works community.	£50,000 - £54,999	N/A	NIL	N/A	2
Lead Technical Delivery Manager	The Lead Technical Delivery Manager is responsible for the end to end technical delivery across Data and Analytics (D&A), setting the standards for all Technical Delivery Managers within D&A as well as managing a number of development teams delivering solutions which meets the broad customer objectives. The role holder is responsible for the high quality output of all Technical Delivery Managers across D&A ensuring that we are delivering to time, quality and	£50,000 - £54,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Licensing Manager	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£50,000 - £54,999	N/A	NIL	N/A	2
Licensing Manager	To contribute to the management and leadership of the Licensing Team in the effective delivery of all taxi, private hire vehicle and operator licensing activity on behalf of Transport for London. This includes the administrative functions associated with such processes. Manage a team of Licensing Administrators and Licensing Team Leaders in the delivery of all licensing activities, ensuring all applications and related activities are processed in a timely manner and in a way that complies with the relevant regulations and legislation that governs the licensing requirements	£50,000 - £54,999	N/A	NIL	N/A	23
Licensing Manager	To contribute to the management and leadership of the Licensing Team in the effective delivery of all taxi, private hire vehicle and operator licensing activity on behalf of Transport for London. This includes the administrative functions associated with such processes. Manage a team of Licensing Administrators and Licensing Team Leaders in the delivery of all licensing activities, ensuring all applications and related activities are processed in a timely manner and in a way that complies with the relevant regulations and legislation that governs the licensing requirements	£50,000 - £54,999	N/A	NIL	N/A	5
Lifts, Escalators and Pumps Co-Ordinator	Organise and manage supporting works for the lifts, escalators and pumps departments to successfully deliver planned maintenance and contracted services. • Work with Asset Managers and operational teams in maintaining compliance with relevant statutory, company and industry best practice. • Act as a focal point of contact for third party vendors and contractors. • The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands and organise and take charge of additional works when required.	£50,000 - £54,999	N/A	NIL	N/A	0
LIM & Competence Support Manager	Provide management support on all tasks for the Competence Assurance Manager and his team, ensuring that a robust Competence Assurance and licensing scheme across Track Maintenance (including Point Care and ERU) is maintained and compliant with standards and procedures. Communicate document management issues to both internal and external parties effectively.	£50,000 - £54,999	N/A	NIL	N/A	7
Local Admin Team Leader	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	12
Local Admin Team Leader	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	9
Local Administrator	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	0
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0
Logistics Assistant	To provide delivery, collection and storage within the Logistics requirements. Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fast-track refurbishment work. This post plays a key role in assisting in the co-ordination and control of this service and to deliver plant equipment and materials into and out of the works sites.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance & Safety Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Access Coordinator	Oversees the access requirements for the maintenance of all assets, as required by business needs. Coordinate maintenance activity across the network - specifically by ensuring maintenance and access plans are aligned across all assets. Supports the development and delivery of maintenance plans through planning and co-ordination of access plans with other stakeholders who require or control access to the network. Working with asset delivery leads, provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance across all assets.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Data Administrator	This role is responsible for managing and maintaining accurate entry of data into the company asset management system in accordance with TIL/LU Policies and Procedures. The role holder will be required to record and complete data to ensure all information is captured and entered in the asset management systems accurately and in a timely manner.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£50,000 - £54,999	N/A	NIL	N/A	0
Management Systems Manager	The job holder will develop and maintain TIL's Management System (TMS) for up to 3 Directorates or Operational areas, to ensure that the necessary instructions and guidance that everyone in TIL needs to do their job effectively and efficiently to deliver TIL's strategy and objectives, are available, up to date	£50,000 - £54,999	N/A	NIL	N/A	0
Management Systems Manager	The job holder will develop and maintain TIL's Management System (TMS) for up to 3 Directorates or Operational areas, to ensure that the necessary instructions and guidance that everyone in TIL needs to do their job effectively and efficiently to deliver TIL's strategy and objectives, are available, up to date	£50,000 - £54,999	N/A	NIL	N/A	0
Marketing and Behaviour Change Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised.  The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TIL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans.  Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery.  The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings.	£50,000 - £54,999	N/A	NIL	N/A	2
Materials Controller	A member of the Materials Management team, providing inventory control and expediting for the relevant asset area ensuring all materials required for maintenance, Projects and related functions are delivered on time keeping with inventory levels within targets. Delivering in conjunction with Commercial and TfL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Undertaking a "can do" culture across the business displaying the right behaviors. Support Materials Manager in establishing materials management capability to support current and future business requirements	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Controller	A member of the Materials Management team, providing inventory control and expediting for the relevant asset area ensuring all materials required for maintenance, Projects and related functions are delivered on time keeping with inventory levels within targets. Delivering in conjunction with Commercial and TfL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Undertaking a "can do" culture across the business displaying the right behaviors. Support Materials Manager in establishing materials management capability to support current and future business requirements	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Materials Handler (Nights)	The day to day loading / unloading of vehicles to meet safety, quality and productivity targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Minor Works Manager	The prime role of this person is to manage Works gangs carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£50,000 - £54,999	N/A	NIL	N/A	0
Modernisation Delivery Manager	The Customer Service Modernization (CSM) Delivery Manager would be responsible for leading various project and change initiatives across LU to support the four strategic priorities. This will include supporting the delivery of the CSM Agenda and defining user requirements and direction to a wide range of Customer Service Improvement initiatives (including Asset Investment and Commercial Development). The role will also be responsible for providing Operational readiness support to front line staff by working closely with project delivery teams, Professional Services and front line staff to ensure the successful delivery of projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Multi Discipline Technician	Using appropriate Second Line Maintenance Device equipment, carry out testing of hardware and software unaided for the TBTC (Transmission Based Train Control) Lines, and if required on the CBTC (Communication Based Train Control) Lines as directed by the TBTC System Support Manager and/or Engineers. Reviews log files and behaviour of the TBTC system in order to identify failure or sequence of events to support the testing of hardware at 2nd line (workshop) level. Support 1st line (operating railway) response teams in Signals and Fleet with technical support, both on site and remotely	£50,000 - £54,999	N/A	NIL	N/A	0
Multi Discipline Technician	Using appropriate Second Line Maintenance Device equipment, carry out testing of hardware and software unaided for the TBTC (Transmission Based Train Control) Lines, and if required on the CBTC (Communication Based Train Control) Lines as directed by the TBTC System Support Manager and/or Engineers. Reviews log files and behaviour of the TBTC system in order to identify failure or sequence of events to support the testing of hardware at 2nd line (workshop) level. Support 1st line (operating railway) response teams in Signals and Fleet with technical support, both on site and remotely	£50,000 - £54,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TFL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Night Network Traffic Controller	To ensure that all measures required to mitigate the effect of disruption to London's bus services are planned and implemented to best effect, are monitored to ensure continued safety and suitability and that normal operations are resumed as soon as possible. Support the smooth, efficient operation of Bus Stations, interchanges and other similar sites. This position is a front line customer facing role representing and protecting TfL's reputation. Often working unsupervised and away from the office environment, the NTC responds to incidents and problems as they occur - often being the first on scene. They will be required to be flexible as to the nature of work undertaken to reduce the effects of delays to bus customer journeys, however caused. Much of the time will be spent outside and staff must be prepared to work in all kinds of weather. The work is varied and the post holder will often work alone and must be self motivated and detail conscious to achieve results. The post holder may be required to work a combination of day and night shifts or on a single rota: all	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC Operations Manager	Working within a matrix management structure, the NMCC Operations Manager is responsible for ensuring operational delivery by providing advice and guidance to staff managing incidents across the Surface Transport network to deliver TfL business objectives and Safety vision.	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC Operations Manager	Working within a matrix management structure, the NMCC Operations Manager is responsible for ensuring operational delivery by providing advice and guidance to staff managing incidents across the Surface Transport network to deliver TfL business objectives and Safety vision.	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC Operations Manager	Working within a matrix management structure, the NMCC Operations Manager is responsible for ensuring operational delivery by providing advice and guidance to staff managing incidents across the Surface Transport network to deliver TfL business objectives and Safety vision.	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC Operations Manager	Working within a matrix management structure, the NMCC Operations Manager is responsible for ensuring operational delivery by providing advice and guidance to staff managing incidents across the Surface Transport network to deliver TfL business objectives and Safety vision.	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC Operations Manager	Working within a matrix management structure, the NMCC Operations Manager is responsible for ensuring operational delivery by providing advice and guidance to staff managing incidents across the Surface Transport network to deliver TfL business objectives and Safety vision.	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC Operations Manager	Working within a matrix management structure, the NMCC Operations Manager is responsible for ensuring operational delivery by providing advice and guidance to staff managing incidents across the Surface Transport network to deliver TfL business objectives and Safety vision.	£50,000 - £54,999	N/A	NIL	N/A	0
NMCC People Manager	The NMCC People Manager is responsible for leading a team of NMCC staff, working with Senior managers & key stakeholders to drive consistency in all people related matters, ensuring people & their wellbeing are at the heart of all decisions.	£50,000 - £54,999	N/A	NIL	N/A	18
NMCC People Manager	The NMCC People Manager is responsible for leading a team of NMCC staff, working with Senior managers & key stakeholders to drive consistency in all people related matters, ensuring people & their wellbeing are at the heart of all decisions.	£50,000 - £54,999	N/A	NIL	N/A	16
NMCC People Manager	The NMCC People Manager is responsible for leading a team of NMCC staff, working with Senior managers & key stakeholders to drive consistency in all people related matters, ensuring people & their wellbeing are at the heart of all decisions.	£50,000 - £54,999	N/A	NIL	N/A	19
Open Innovation Manager	This role is responsible for leading TfL's engagement with organisations focusing on future urban mobility so TfL is better placed to work with market innovators to support the delivery of goals set out in the Mayor's Transport Strategy. The role is focused on ensuring that TfL adopts consistent best practice approaches to developing innovative and productive partnerships with market innovators including academics, start-ups, accelerators, transport operators, transport authorities, R&D institutions as well as not for profit bodies focusing on future emerging transport models to new innovative ideas that helps to run London's transport system better. The post-holder will translate this engagement into projects and initiatives that will drive better outcomes for customers, TfL and the city. Bringing together other TfL teams including Procurement and Legal, this will include understanding the market, shaping propositions and proof of concepts, trialling and developing a TfL position on	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Open Innovation Manager	This role is responsible for leading TfL's engagement with organisations focusing on future urban mobility so TfL is better placed to work with market innovators to support the delivery of goals set out in the Mayor's Transport Strategy. The role is focused on ensuring that TfL adopts consistent best practice approaches to developing innovative and productive partnerships with market innovators including academics, start-ups, accelerators, transport operators, transport authorities, R&D institutions as well as not for profit bodies focusing on future emerging transport models to new innovative ideas that helps to run London's transport system better. The post-holder will translate this engagement into projects and initiatives that will drive better outcomes for customers, TfL and the city. Bringing together other TfL teams including Procurement and Legal, this will include understanding the market, shaping propositions and proof of concepts, trialling and developing a TfL position on	£50,000 - £54,999	N/A	NIL	N/A	0
Operational Deployment Consultant	Working within our centralised Operations Hub you will be part of the team that provides information on the availability, deployment and assessment of assets across EOS. A can do attitude is a must, you will be quick to respond to requests for resources delivering whenever possible. You will need to support the Deployment Manager in having open effective communication between our resources on the street, local resource managers and our Operations Centre looking at Real Time issues. You will be on hand to deal swiftly and calmly with incidents as part of the EOS command structure. As part of the EOS Deployment team you will help deliver the EOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities aiding in the management of resources, projects and disciplines effectively to achieve maximum delivery and positive impact on EOS' business performance and its reputation among its customers and stakeholders	£50,000 - £54,999	N/A	NIL	N/A	0
Operational Design Training Manager	As part of the Compliance, Policing, Security & Operations (CPOS) Management team, the role holder will work with peers and senior managers in CPOS and across TfL to understand role-based requirements, determine optimal delivery platforms, ensure stylistic continuity, positively promote the CPOS operational training 'brand', and create adaptable content to suit a wide audience. Responsible for the end-to-end design and production of learning solution packages for CPOS and its stakeholders; both new requests and enhancements, including technical and specialist areas.  The role holder will be capable of translating the principles of the CPOS business plan into future-proof training material. Responsible for embedding and continually improving the range of blended learning solutions needed by CPOS to ensure that evolving operational business objectives can be achieved flexibly. This includes challenging the status quo, managing cross-functional teams to ensure products meet all customer needs, ensuring value for money, appropriate use of external agencies and resources, and alignment to emerging digital learning strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£50,000 - £54,999	N/A	NIL	N/A	0
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£50,000 - £54,999	N/A	NIL	N/A	0
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£50,000 - £54,999	N/A	NIL	N/A	0
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£50,000 - £54,999	N/A	NIL	N/A	0
Operations & Co-ordination Manager	To ensure the effective running of the Road User Charging (RUC) team, co-ordinating all activities, reporting and tracking of key activities across all aspects of RUC including establishing clear and cohesive management processes that enable an integrated operation with effective planning, reporting and delivery of the functions of the RUC. The role will support the General Manager (GM) in ensuring that there is clear and effective management in place across all aspects of RUC. This role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	1
Operations & Development Manager	The role will ensure and contribute to the delivery of Road User Charging (RUC) business initiatives, strategies and plans that contribute to the successful delivery of TfL's Business plan and the Mayor's Transport Strategy. The will include, but is not limited to, the delivery of RUC objectives within the Mayors Transport Strategy (including ULEZ), Congestion Charge and Low Emission Zone scheme improvements, and any additional service enhancements or deliverables as determined by the RUC Senior Management team. This role will also ensure that existing and future RUC schemes are focused on delivering value for money, customer centric services that are effective in supporting TfL's strategies to reduce congestion and improve air quality in London. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	5
Operations & Development Manager	The role will ensure and contribute to the delivery of Road User Charging (RUC) business initiatives, strategies and plans that contribute to the successful delivery of TfL's Business plan and the Mayor's Transport Strategy. The will include, but is not limited to, the delivery of RUC objectives within the Mayors Transport Strategy (including ULEZ), Congestion Charge and Low Emission Zone scheme improvements, and any additional service enhancements or deliverables as determined by the RUC Senior Management team. This role will also ensure that these schemes are focused on delivering value for money, customer centric services that are effective in supporting TfL's strategies to reduce congestion and improve air quality in London. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations & Development Manager	The role will ensure and contribute to the delivery of Road User Charging (RUC) business initiatives, strategies and plans that contribute to the successful delivery of TfL's Business plan and the Mayor's Transport Strategy. The role will include, but is not limited to, the delivery of RUC objectives within the Mayor's Transport Strategy (including ULEZ), Congestion Charge and Low Emission Zone scheme improvements, and any additional service enhancements or deliverables as determined by the RUC Senior Management team. This role will also ensure that these schemes are focused on delivering value for money, customer centric services that are effective in supporting TfL's strategies to reduce congestion and improve air quality in London. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	3
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	3
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	1
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	5
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£50,000 - £54,999	N/A	NIL	N/A	4
Operations Centre Manager	The role holder will manage a team of Operations Centre Analysts working 24x7 responsible for: 1. Managing and leading a team of Major Incident Analysts that respond to and manage a wide variety of high-impacting IT issues across the TfL estate end to end incl. the initial triage, validation, resolution and incident closure. 2. Working closely with and managing internal business teams, external suppliers, partners, and stakeholders ensuring service restoration targets are achieved.	£50,000 - £54,999	N/A	NIL	N/A	4
Operations Centre Manager	The role holder will manage a team of Operations Centre Analysts working 24x7 responsible for: 1. Managing and leading a team of Major Incident Analysts that respond to and manage a wide variety of high-impacting IT issues across the TfL estate end to end incl. the initial triage, validation, resolution and incident closure. 2. Working closely with and managing internal business teams, external suppliers, partners, and stakeholders ensuring service restoration targets are achieved.	£50,000 - £54,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations Centre Manager	The role holder will manage a team of Operations Centre Analysts working 24x7 responsible for: 1. Managing and leading a team of Major Incident Analysts that respond to and manage a wide variety of high-impacting IT issues across the TfL estate end to end incl. the initial triage, validation, resolution and incident closure. 2. Working closely with and managing internal business teams, external suppliers, partners, and stakeholders ensuring service restoration targets are achieved.	£50,000 - £54,999	N/A	NIL	N/A	4
Operations Improvement Manager	To identify and deliver ongoing operational improvement projects to ensure the continuous focus on evolving a reliable, and high performing railway for our passengers. The role will embed a culture of continual improvement with a remit to identify operational best practice and mitigate potential risks to service delivery. This role is key to fostering close collaboration with the operator (MTR Elizabeth line), London Underground network management, Network Rail and Maintenance to identify joint performance improvement projects that ultimately deliver a high performance railway for passengers. This role is also required to identify opportunities for ongoing exercising and scenario testing to drive continuous improvement and discharge our responsibilities to maintain an effective response to emergency incidents.	£50,000 - £54,999	N/A	NIL	N/A	0
Operations Manager	The Roads and Transport Enforcement Manager will be responsible for managing approximately 80 operational staff within the Roads and Transport Enforcement area. Working in collaboration with the wider EOS directorate the RTEO manager will be responsible for delivering a multi-functional flexible resource 365 days a year. The Post holder will play a pivotal role in achieving the Surface Transport Principle Outcomes with a particular focus on road safety and reliability through ensuring high levels of team performance, ensuring delivery of deployments on and around the road network and leading the active use of relevant problem solving skills, enforcement powers, and stakeholder liaison to assist in the delivery of a safe, secure and reliable transport network.	£50,000 - £54,999	N/A	NIL	N/A	4
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£50,000 - £54,999	N/A	NIL	N/A	3
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£50,000 - £54,999	N/A	NIL	N/A	25
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£50,000 - £54,999	N/A	NIL	N/A	3
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£50,000 - £54,999	N/A	NIL	N/A	16

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations Standards & Resilience Manager	The Operations Standards and Resilience Manager will be responsible for the production and maintenance of London Overground Operations (LOO) standards and work instructions as applicable to the safe operation of the East London Railway. The role will lead the development of new standards in response to changes to legislation, Railway Group Standards, and Network Rail Company standards. The position will represent London Overground Operations in railway industry forums designed to review and write standards. The post holder will represent LOO and its stakeholders in the organisational standards review and change process ensuring any changes are consulted with stakeholders and managing any stakeholder suggested amendments through the Operations Working Group. The post holder is responsible for the maintenance of emergency, contingency and business resilience plans relating to the East London Railway. The role will be the point of contact for emergency	£50,000 - £54,999	N/A	NIL	N/A	0
Ops Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£50,000 - £54,999	N/A	NIL	N/A	0
Organisational Development & Leadership Specialist	This role is responsible for applying expertise to the design and development of appropriate frameworks, practices and standards that support a culture of high performance that enables our people to thrive and innovate in order to meet current and future business requirements. The role will also support with the leadership development framework, leading on activity that supports and enables TfL's leaders to fulfil the longer term strategic aims and requirements of	£50,000 - £54,999	N/A	NIL	N/A	1
PA to Commissioner's Office	Provide a full and effective support PA service to the Commissioner's Office.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Partnership Manager	The job holder drives the day to day delivery of a wide range of TfL partnerships to enable TfL deliver its overall business objectives working with partnership businesses achieving value for money and maximising its business potential. The job holder ensures that these partnerships provide unique engagement and synergistic solutions that meet a business and/or customer need and deliver a mutually beneficial business goal for TfL and its chosen partner.	£50,000 - £54,999	N/A	NIL	N/A	0
Partnership Manager	The job holder drives the day to day delivery of a wide range of TfL partnerships to enable TfL deliver its overall business objectives working with partnership businesses achieving value for money and maximising its business potential. The job holder ensures that these partnerships provide unique engagement and synergistic solutions that meet a business and/or customer need and deliver a mutually beneficial business goal for TfL and its chosen partner.	£50,000 - £54,999	N/A	NIL	N/A	2
Partnership Manager	The job holder drives the day to day delivery of a wide range of TfL partnerships to enable TfL deliver its overall business objectives working with partnership businesses achieving value for money and maximising its business potential. The job holder ensures that these partnerships provide unique engagement and synergistic solutions that meet a business and/or customer need and deliver a mutually beneficial business goal for TfL and its chosen partner.	£50,000 - £54,999	N/A	NIL	N/A	0
Pensions Finance Manager	This role is responsible for managing, controlling and developing the TfL Pension Fund's and TfL Savings for Retirement Plan's financial and investment accounting systems, records and processes to ensure achievements of the following in accordance with TfL Pension Fund procedures and deadlines: investment transactions are correctly processed and recorded in Shareholder and in the Fund's nominal ledger, payments and receipts are correctly processed, cash and bank accounts are effectively controlled and reconciled, nominal ledger accounts are reconciled.	£50,000 - £54,999	N/A	NIL	N/A	3
Pensions Governance & Investment Analyst	This role is responsible for supporting the Head of Pensions Investment and the Pensions Governance Lead in developing and delivering the strategic investment objectives for the TfL Pensions Fund and in the management and control of the documentation, reporting, monitoring, due diligence, governance, compliance and regulatory aspects of the Fund's investment activities.	£50,000 - £54,999	N/A	NIL	N/A	0
Pensions Training Specialist	To translate complex and continually changing legislation, HMRC and Regulatory guidance into compliant procedures and processes and provide technical support and training to the pensions administration function to ensure that the function receives the highest level of support. The development of communications for the business leaders and their associated pensions arrangements, in particular communications around HMRC impacts on benefits	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Performance and Analytics Manager	The postholder will be responsible for identifying, defining and analysing payment system and customer support related processes, and preparing business process documentation in accordance to the TFL organisational standards. They will need to work across the Customer Experience directorate and with the operating business to ensure that business requirements and processes reflect the operational needs of the business and align to the TFL	£50,000 - £54,999	N/A	NIL	N/A	0
Performance Improvement Business Partner	London Underground's (LU) Performance, Analysis and Improvement Team (PA&I) are responsible for driving the business to continuously improve its reliability and performance through analysis and insight that enables LU to prioritise effort, deliver value, and support realisation of our business strategy. The PA&I Performance Improvement Business Partner (PIBP) team's focus is on translating analysis and insight into the relevant context to develop performance improving actions. The PIBP's are domain experts who have extensive knowledge of the business so can effectively partner to translate insight into performance improving initiatives. The PIBP's also act as conduit for business	£50,000 - £54,999	N/A	NIL	N/A	0
Performance Manager	Drive customer service to meet the standards specified in the TFL Customer Strategy. Perform day-to-day management of contact centres, managing team leaders to ensure performance targets are being met and addressing poor performance promptly.	£50,000 - £54,999	N/A	NIL	N/A	7
Performance Manager	Drive customer service to meet the standards specified in the TFL Customer Strategy. Perform day-to-day management of contact centres, managing team leaders to ensure performance targets are being met and addressing poor performance promptly.	£50,000 - £54,999	N/A	NIL	N/A	7
Performance Manager	Drive customer service to meet the standards specified in the TFL Customer Strategy. Perform day-to-day management of contact centres, managing team leaders to ensure performance targets are being met and addressing poor performance promptly.	£50,000 - £54,999	N/A	NIL	N/A	4
Performance Manager	This role is responsible for managing a team to deliver pan directorate reporting functionality, ensuring the appropriate intelligence data on business and contract performance is collated and analysed to provide insights to the Asset Management Directorate (AMD) Senior Management Team (SMT) to support them in making strategic decisions and to drive continuous improvement through the identification of opportunities for business change.	£50,000 - £54,999	N/A	NIL	N/A	1
Performance Monitoring Manager	The jobholder is required to lead, organise and develop the team responsible for collating, validating and reporting of Quality of Service Indicator (QSI) reliability and Mileage performance data on TFL bus services, ensuring that quality and timescale targets are achieved. This includes a data audit function to undertake objective reviews and audits of the mileage coding undertaken by bus operators and its implications for QSI results. The jobholder is also required to ensure that reports produced are of high quality enabling improvements to be identified. The reliability and performance data collected is principally derived from iBus. Administration support for the Performance Monitoring team also falls under the jobholder's remit.	£50,000 - £54,999	N/A	NIL	N/A	4
Performance Specialist	This role works with Asset Management Directorates (AMD) teams and supply chain partners to monitor, analyse and continuously improve performance and to ensure that consistent and robust quantitative and qualitative performance information is available and analysed to enable AMD management to make tactical and strategic decisions surrounding AMD's performance and contract outcomes.	£50,000 - £54,999	N/A	NIL	N/A	0
Performance Specialist	This role works with Asset Management Directorates (AMD) teams and supply chain partners to monitor, analyse and continuously improve performance and to ensure that consistent and robust quantitative and qualitative performance information is available and analysed to enable AMD management to make tactical and strategic decisions surrounding AMD's performance and contract outcomes.	£50,000 - £54,999	N/A	NIL	N/A	0
Performance Specialist	This role works with Asset Management Directorates (AMD) teams and supply chain partners to monitor, analyse and continuously improve performance and to ensure that consistent and robust quantitative and qualitative performance information is available and analysed to enable AMD management to make tactical and strategic decisions surrounding AMD's performance and contract outcomes.	£50,000 - £54,999	N/A	NIL	N/A	0
Performance Specialist	This role works with Asset Management Directorates (AMD) teams and supply chain partners to monitor, analyse and continuously improve performance and to ensure that consistent and robust quantitative and qualitative performance information is available and analysed to enable AMD management to make tactical and strategic decisions surrounding AMD's performance and contract outcomes.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Personal Assistant to the Director	This role is responsible for providing full and effective PA and administrative support to the Director, assisting them in performing their full range of responsibilities. The role holder must maintain strong working relationships with other senior managers and stakeholders. Strong drive and proactivity will be required alongside tact, diplomacy and the ability to uphold confidentiality. The role holder will need to work under own initiative as well as on instruction from their Director, including, where appropriate, in support of the wider Directorate team. The work requires the job holder to be flexible in their approach and the ability to administer SAP as well as prioritising and organising extensive diary arrangements on behalf of the Director.	£50,000 - £54,999	N/A	NIL	N/A	0
Personal Assistant to the Director	This role is responsible for providing full and effective PA and administrative support to the Director, assisting them in performing their full range of responsibilities. The role holder must maintain strong working relationships with other senior managers and stakeholders. Strong drive and proactivity will be required alongside tact, diplomacy and the ability to uphold confidentiality. The role holder will need to work under own initiative as well as on instruction from their Director, including, where appropriate, in support of the wider Directorate team. The work requires the job holder to be flexible in their approach and the ability to administer SAP as well as prioritising and organising extensive diary arrangements on behalf of the Director.	£50,000 - £54,999	N/A	NIL	N/A	0
Personal Assistant to the Director	This role is responsible for providing full and effective PA and administrative support to the Director, assisting them in performing their full range of responsibilities. The role holder must maintain strong working relationships with other senior managers and stakeholders. Strong drive and proactivity will be required alongside tact, diplomacy and the ability to uphold confidentiality. The role holder will need to work under own initiative as well as on instruction from their Director, including, where appropriate, in support of the wider Directorate team. The work requires the job holder to be flexible in their approach and the ability to administer SAP as well as prioritising and organising extensive diary arrangements on behalf of the Director.	£50,000 - £54,999	N/A	NIL	N/A	0
Physiotherapist	The role of the Musculoskeletal and Occupational Health Physiotherapist is to enable TfL employees to have full and productive working lives and prevent work loss due to Musculoskeletal Disorders. This is achieved by applying both clinical and occupational health interventions.	£50,000 - £54,999	N/A	NIL	N/A	0
Physiotherapist	The role of the Musculoskeletal and Occupational Health Physiotherapist is to enable TfL employees to have full and productive working lives and prevent work loss due to Musculoskeletal Disorders. This is achieved by applying both clinical and occupational health interventions.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£50,000 - £54,999	N/A	NIL	N/A	0
Planning Obligations Principal Planner	Responsible for the timely negotiation, funding and management of planning obligations to support London's growth - ensuring that developers fairly contribute to proposed development, and supporting development while protecting TfL's interests and achieving key outcomes eg Healthy Streets. The role works directly with the Spatial Planning team, Delivery Businesses and developers with the aim of securing appropriate contributions for transport planning obligations and/or overseeing delivery of improvements to the TLRN as required to unlock specific developments. This role directly manages a portfolio of projects and funding, including in relation to high-value, politically-sensitive developments, and supports the complex programming of TfL's planning	£50,000 - £54,999	N/A	NIL	N/A	1



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Obligations Principal Planner	Responsible for the timely negotiation, funding and management of planning obligations to support London's growth - ensuring that developers fairly contribute to proposed development, and supporting development while protecting TfL's interests and achieving key outcomes eg Healthy Streets. The role works directly with the Spatial Planning team, Delivery Businesses and developers with the aim of securing appropriate contributions for transport planning obligations and/or overseeing delivery of improvements to the TLRN as required to unlock specific developments. This role directly manages a portfolio of projects and funding, including in relation to high- value, politically-sensitive developments, and supports the complex programming of TfL's planning	£50,000 - £54,999	N/A	NIL	N/A	1
Planning Obligations Principal Planner	Responsible for the timely negotiation, funding and management of planning obligations to support London's growth - ensuring that developers fairly contribute to proposed development, and supporting development while protecting TfL's interests and achieving key outcomes eg Healthy Streets. The role works directly with the Spatial Planning team, Delivery Businesses and developers with the aim of securing appropriate contributions for transport planning obligations and/or overseeing delivery of improvements to the TLRN as required to unlock specific developments. This role directly manages a portfolio of projects and funding, including in relation to high- value, politically-sensitive developments, and supports the complex programming of TfL's planning	£50,000 - £54,999	N/A	NIL	N/A	1
Planning Obligations Principal Planner	Responsible for the timely negotiation, funding and management of planning obligations to support London's growth - ensuring that developers fairly contribute to proposed development, and supporting development while protecting TfL's interests and achieving key outcomes eg Healthy Streets. The role works directly with the Spatial Planning team, Delivery Businesses and developers with the aim of securing appropriate contributions for transport planning obligations and/or overseeing delivery of improvements to the TLRN as required to unlock specific developments. This role directly manages a portfolio of projects and funding, including in relation to high- value, politically-sensitive developments, and supports the complex programming of TfL's planning	£50,000 - £54,999	N/A	NIL	N/A	1
Planning Obligations Principal Planner	Responsible for the timely negotiation, funding and management of planning obligations to support London's growth - ensuring that developers fairly contribute to proposed development, and supporting development while protecting TfL's interests and achieving key outcomes eg Healthy Streets. The role works directly with the Spatial Planning team, Delivery Businesses and developers with the aim of securing appropriate contributions for transport planning obligations and/or overseeing delivery of improvements to the TLRN as required to unlock specific developments. This role directly manages a portfolio of projects and funding, including in relation to high- value, politically-sensitive developments, and supports the complex programming of TfL's planning	£50,000 - £54,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Point Care Skilled Track Operative	A key member of the Asset Operations Point Care team, delivering Point Care works across the network on behalf of all Signals and Track business units to deliver and drive improvements in performance, reliability, availability, maintainability, safety and cost. To provide support in undertaking corrective and preventive maintenance and installation of all point system layouts or other mechanical equipment. Deliver planned inspection and maintenance as directed: safety, in accordance with your training, and compliant with standards.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Point Care Skilled Track Operative	A key member of the Asset Operations Point Care team, delivering Point Care works across the network on behalf of all Signals and Track business units to deliver and drive improvements in performance, reliability, availability, maintainability, safety and cost. To provide support in undertaking corrective and preventive maintenance and installation of all point system layouts or other mechanical equipment. Deliver planned inspection and maintenance as directed: safety, in accordance with your training, and compliant with standards.	£50,000 - £54,999	N/A	NIL	N/A	0
Point Care Skilled Track Operative	A key member of the Asset Operations Point Care team, delivering Point Care works across the network on behalf of all Signals and Track business units to deliver and drive improvements in performance, reliability, availability, maintainability, safety and cost. To provide support in undertaking corrective and preventive maintenance and installation of all point system layouts or other mechanical equipment. Deliver planned inspection and maintenance as directed: safety, in accordance with your training, and compliant with standards.	£50,000 - £54,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£50,000 - £54,999	N/A	NIL	N/A	0
Portfolio Manager	The Business Services Continuous Improvement and Business Development Team is a critical part of the Business Services function responsible for developing the strategy for the Business Services function and driving and delivering the ongoing growth, change and improvements plan in line with this. The Portfolio Manager will be responsible for leading agreed Continuous Improvement (CI) and growth projects on a day-to-day basis in a cross-modal, multi-functional BSF structure. Portfolio Manager will support the CI and Business Development Delivery Lead in defining the project management and CI methodology to be adopted and socialisation strategy. The role will manage a number of active portfolio of projects and programmes with full business engagement, establishing and maintaining the appropriate delivery environment and management supporting mechanisms, as well as lead the team of Portfolio Specialists in delivering project work to agreed timelines and quality and ensures benefits are tracked and perform project quality assurance across the	£50,000 - £54,999	N/A	NIL	N/A	2
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TfL/Surface Transport strategic objectives and the objectives of the relevant programme.	£50,000 - £54,999	N/A	NIL	N/A	2
Principal Advisor	Advise the Director on matters across their portfolio, providing a day to day interface with TfL business areas, and giving critical management support to ensure that Investment Delivery Planning (IDP) priorities are effectively and efficiently delivered.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Analyst	To lead & develop a team of technical experts to provide City Planning & TFL with high quality, statistically robust, timely & influential complex spatial analysis & data (GIS, mapping, CAD, accident analysis & data) to support policy, strategy, scheme and programme planning decisions. To lead and champion spatial analysis-based planning for City Planning and the rest of TFL to ensure that key Mayoral and TFL investment and policy decisions are properly grounded in an evidence-based approach to maximise their effectiveness. To lead spatial analysis for City Planning; the spatial analysis underpins key multi-million pound planning decisions including Mayoral strategies, major schemes and major land-use developments.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Area Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Area Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£50,000 - £54,999	N/A	NIL	N/A	2
Principal Area Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Area Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	2
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Client Officer	To support the Buses Directorate Client Manager in ensuring that highway conditions and bus infrastructure make the maximum possible contribution to the delivery of a high-quality bus network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Client Officer	To support the Buses Directorate Client Manager in ensuring that highway conditions and bus infrastructure make the maximum possible contribution to the delivery of a high-quality bus network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Client Officer	To support the Buses Directorate Client Manager in ensuring that highway conditions and bus infrastructure make the maximum possible contribution to the delivery of a high-quality bus network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Commercial Planner	Working within the Commercial Development Planning team and in partnership with a range of stakeholders, this role supports the delivery of TfL's development sites across the Capital. Responsible for providing high quality planning advice and support, representing Commercial Development Planning in a variety of sensitive discussions and negotiating with local authorities, central government, the Greater London Authority and across TfL to ensure the successful delivery of TfL sites and the thousands of homes and jobs across London. Provide planning intelligence and advice, ensure alignment of objectives, maximise wider public benefits and define Commercial Development's approach to site identification, feasibility, selection and delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Consents & Environment Advisor	Progress and obtain any necessary town planning and environmental related consents as and when required by any part of the TfL organisation. Provide advice across TfL on consents issues and raise awareness of the need for consents and give advice on the process/timescales for progressing such consents. This role supports the whole of the TfL business and requires the post holder to demonstrate a clear and broad understanding of the wider TfL business needs in each of the operational areas. The post holder will be required to work closely with different teams across TfL- including co-location as necessary - and have the drive and enthusiasm for a varied and challenging	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Consents & Environment Advisor	Progress and obtain any necessary town planning and environmental related consents as and when required by any part of the TfL organisation. Provide advice across TfL on consents issues and raise awareness of the need for consents and give advice on the process/timescales for progressing such consents. This role supports the whole of the TfL business and requires the post holder to demonstrate a clear and broad understanding of the wider TfL business needs in each of the operational areas. The post holder will be required to work closely with different teams across TfL- including co-location as necessary - and have the drive and enthusiasm for a varied and challenging	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Consents & Environment Advisor	Progress and obtain any necessary town planning and environmental related consents as and when required by any part of the TfL organisation. Provide advice across TfL on consents issues and raise awareness of the need for consents and give advice on the process/timescales for progressing such consents. This role supports the whole of the TfL business and requires the post holder to demonstrate a clear and broad understanding of the wider TfL business needs in each of the operational areas. The post holder will be required to work closely with different teams across TfL- including co-location as necessary - and have the drive and enthusiasm for a varied and challenging	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Contracts Auditor	The postholder will be one of three Principal Contracts Auditors working alongside and matrix supervising one of two Contracts Auditors within the Contracts and Development area of the Buses team. -To ensure the existence and adequacy of the control procedures and management systems used by bus operators in accordance with TFL's contractual requirements. This encompasses ensuring that data due to TFL Buses from bus operators is complete, accurate and received promptly and undertaking checks of systems and procedures used by bus operators to ensure compliance with statutory safety legislation including drivers hours requirements. Provide concise audit reports showing detailed findings and containing clear recommendations in respect of the checks undertaken. -To ensure the existence and adequacy of the control procedures and management systems used by contracted operators in line with contractual requirements within Rail Replacement and other operations within Surface Transport. -To provide external training and assistance function on TFL supplied	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Contracts Auditor	The postholder will be one of three Principal Contracts Auditors working alongside and matrix supervising one of two Contracts Auditors within the Contracts and Development area of the Buses team. -To ensure the existence and adequacy of the control procedures and management systems used by bus operators in accordance with TFL's contractual requirements. This encompasses ensuring that data due to TFL Buses from bus operators is complete, accurate and received promptly and undertaking checks of systems and procedures used by bus operators to ensure compliance with statutory safety legislation including drivers hours requirements. Provide concise audit reports showing detailed findings and containing clear recommendations in respect of the checks undertaken. -To ensure the existence and adequacy of the control procedures and management systems used by contracted operators in line with contractual requirements within Rail Replacement and other operations within Surface Transport. -To provide external training and assistance function on TFL supplied	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Contracts Auditor	The postholder will be one of three Principal Contracts Auditors working alongside and matrix supervising one of two Contracts Auditors within the Contracts and Development area of the Buses team. -To ensure the existence and adequacy of the control procedures and management systems used by bus operators in accordance with TFL's contractual requirements. This encompasses ensuring that data due to TFL Buses from bus operators is complete, accurate and received promptly and undertaking checks of systems and procedures used by bus operators to ensure compliance with statutory safety legislation including drivers hours requirements. Provide concise audit reports showing detailed findings and containing clear recommendations in respect of the checks undertaken. -To ensure the existence and adequacy of the control procedures and management systems used by contracted operators in line with contractual requirements within Rail Replacement and other operations within Surface Transport. -To provide external training and assistance function on TFL supplied	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Data Analyst	This role exists to lead on the production of data analysis and reporting and building data capability across the SHE directorate to influence business decision making to improve our safety, health and wellbeing and environment performance. It will do this by: producing robust data and trend analysis and implementing improvements of associated systems and processes. To do this it will need to work closely with the Strategy team within the Insights & Direction function, Corporate Environment and Occupational Health & Wellbeing teams to inform the problems they are trying to solve, and with SHE Business Partnering teams to ensure they are clear on how to use data outputs and that they have the information and knowledge they need to engage with the business.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Data Analyst	This role exists to lead on the production of data analysis and reporting and building data capability across the SHE directorate to influence business decision making to improve our safety, health and wellbeing and environment performance. It will do this by: producing robust data and trend analysis and implementing improvements of associated systems and processes. To do this it will need to work closely with the Strategy team within the Insights & Direction function, Corporate Environment and Occupational Health & Wellbeing teams to inform the problems they are trying to solve, and with SHE Business Partnering teams to ensure they are clear on how to use data outputs and that they have the information and knowledge they need to engage with the business.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Data Manager	The postholder's primary responsibility is to implement and maintain effective spatial data management and data governance procedures for the benefit of the Network Management Directorate and Surface Transport users of all GIS and web mapping applications used across the directorate, notably Surface Playbook. This role will facilitate and coordinate the publication of all spatial data, driving continual improvement in the scope, quality and management of the data asset, by engaging with stakeholders at all levels. The postholder may occasionally support the rest of the team through the production of maps, spatial data and interactive web mapping services according to customer requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Delivery Planner	To manage the definition and prioritisation of key transport delivery portfolios, including one of the following: (1) Healthy Streets, (2) Air Quality and Environment, (3) Freight, (4) Road Danger Reduction. Provide support to sponsorship and delivery teams across TTL (including CCT, Surface Sponsorship, EOS) and externally (e.g. including London Boroughs, freight operators, the MPS etc.) to ensure that the outcomes required from programmes and projects are delivered. In addition, define performance tracking and best practice to improve future performance.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Delivery Planner	To manage the definition and prioritisation of key transport delivery portfolios, including one of the following: (1) Healthy Streets, (2) Air Quality and Environment, (3) Freight, (4) Road Danger Reduction. Provide support to sponsorship and delivery teams across TTL (including CCT, Surface Sponsorship, EOS) and externally (e.g. including London Boroughs, freight operators, the MPS etc.) to ensure that the outcomes required from programmes and projects are delivered. In addition, define performance tracking and best practice to improve future performance.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Delivery Planner	To manage the definition and prioritisation of key transport delivery portfolios, including one of the following: (1) Healthy Streets, (2) Air Quality and Environment, (3) Freight, (4) Road Danger Reduction. Provide support to sponsorship and delivery teams across TTL (including CCT, Surface Sponsorship, EOS) and externally (e.g. including London Boroughs, freight operators, the MPS etc.) to ensure that the outcomes required from programmes and projects are delivered. In addition, define performance tracking and best practice to improve future performance.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal HS2 Analyst	Responsible for maintaining bus service levels, bus patronage and bus revenue during the construction of the HS2 project, ensuring that the network remains reliable and performance is maintained in order to meet the 80% mode share mayoral target. Ensure that both temporary and permanent HS2 related schemes meet the current and future needs of the customer as well as support the bus service planning and network requirements. Manage the process for agreeing TTL bus operational mitigation measures and developing the compensation framework for HS2's programme, liaising with the wider Bus Network Performance, Public Transport Service Planning, Network Management and Commercial teams as well as the Bus Operators, HS2 and the	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TTL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TTL business & delivery planning priorities • inform the Mayor and TTL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TTL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TTL business & delivery planning priorities • inform the Mayor and TTL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Operational Control Officer	The post holder working within a Matrix Management Environment will deliver the development, maintenance and enhancement of appropriate impact management technology solutions for the management of people movement strategies, traffic systems and the management of road works and events to minimise disruption on London's streets. The post holder ensures that these systems operationally, functionally and reliably meet the needs of those delivering the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Operational Control Officer	The post holder working within a Matrix Management Environment will deliver the development, maintenance and enhancement of appropriate impact management technology solutions for the management of people movement strategies, traffic systems and the management of road works and events to minimise disruption on London's streets. The post holder ensures that these systems operationally, functionally and reliably meet the needs of those delivering the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Operational Control Officer	The post holder working within a Matrix Management Environment will deliver the development, maintenance and enhancement of appropriate impact management technology solutions for the management of people movement strategies, traffic systems and the management of road works and events to minimise disruption on London's streets. The post holder ensures that these systems operationally, functionally and reliably meet the needs of those delivering the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Roadworks Inspector	The post holder is responsible for ensuring the continuous improvement of roadworks and other related road space activities undertaken on the Transport for London Road Network (TLRN) through setting expected delivery criteria and providing specialist advice where new working environments prevail. The post holders works closely with other stakeholders, influencing the direction of both local and national standards and guidance regarding roadworks, ensuring disruption and inconvenience to road users is mitigated during periods of operational activity.	£50,000 - £54,999	N/A	NIL	N/A	6
Principal Roadworks Inspector	The post holder is responsible for ensuring the continuous improvement of roadworks and other related road space activities undertaken on the Transport for London Road Network (TLRN) through setting expected delivery criteria and providing specialist advice where new working environments prevail. The post holders works closely with other stakeholders, influencing the direction of both local and national standards and guidance regarding roadworks, ensuring disruption and inconvenience to road users is mitigated during periods of operational activity.	£50,000 - £54,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	The role is accountable for sponsoring projects/elements of programmes within the Surface/Major Investment Programme in a complex stakeholder and political environment. The post holder will support delivery of programmes and projects relating to investment on the Transport for London asset and borough / third party highway or land. The role is responsible for facilitating planned works and ensuring proposals meet requirements in respect of definition, governance, execution and benefits realisation. Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing inst	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TTL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	To support the Major Programme Sponsorship (MPS) senior management team in providing effective sponsorship and to deliver the internal client role for major LU/LR capital projects and programmes. In fulfilling the sponsor function for this portfolio of capital works, the post-holder is responsible for ensuring identification and delivery of stakeholder and operational requirement and the delivery of benefits in alignment with the stated objectives of the relevant plans, and in accordance with the Mayor's Transport Strategy and TIL Business Plan. The role involves working closely with a broad range of internal and external stakeholders to understand business and stakeholder needs, to exploit opportunities and ensure projects are delivered within time and budget	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property)	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support. <b>Left service on or after 31 March 2023.</b>	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	The role is accountable for sponsoring projects/elements of programmes within the Surface/Major Investment Programme in a complex stakeholder and political environment. The post holder will support delivery of programmes and projects relating to investment on the Transport for London asset and borough / third party highway or land. The role is responsible for facilitating planned works and ensuring proposals meet requirements in respect of definition, governance, execution and benefits realisation. Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing inst	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	2
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Sponsor	The role is accountable for sponsoring projects/elements of programmes within the Surface/Major Investment Programme in a complex stakeholder and political environment. The post holder will support delivery of programmes and projects relating to investment on the Transport for London asset and borough / third party highway or land. The role is responsible for facilitating planned works and ensuring proposals meet requirements in respect of definition, governance, execution and benefits realisation. Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing inst	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Transport Modeller	The postholder is a subject matter expert in one or more areas of traffic modelling. The work includes the development of signal schemes primarily focused on modelling, simulation, design, audit and network impact assessment. The postholder provides industry leading technical knowledge of one or more traffic (including pedestrians and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modeling, and other tools, maximise the performance of London's traffic signal network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors. The post holder may specialise in any one particular area of the teams work, in this instance, primarily traffic modelling and scheme design.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Transport Modeller	The postholder is a subject matter expert in one or more areas of traffic modelling. The work includes the development of signal schemes primarily focused on modelling, simulation, design, audit and network impact assessment. The postholder provides industry leading technical knowledge of one or more traffic (including pedestrians and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modeling, and other tools, maximise the performance of London's traffic signal network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors. The post holder may specialise in any one particular area of the teams work, in this instance, primarily traffic modelling and scheme design.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Transport Modeller	The postholder is a subject matter expert in one or more areas of traffic modelling. The work includes the development of signal schemes primarily focused on modelling, simulation, design, audit and network impact assessment. The postholder provides industry leading technical knowledge of one or more traffic (including pedestrians and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modeling, and other tools, maximise the performance of London's traffic signal network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors. The post holder may specialise in any one particular area of the teams work, in this instance, primarily traffic modelling and scheme design.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Transport Modeller	The postholder is a subject matter expert in one or more areas of traffic modelling. The work includes the development of signal schemes primarily focused on modelling, simulation, design, audit and network impact assessment. The postholder provides industry leading technical knowledge of one or more traffic (including pedestrians and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modeling, and other tools, maximise the performance of London's traffic signal network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors. The post holder may specialise in any one particular area of the teams work, in this instance, primarily traffic modelling and scheme design.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Transport Modeller	The postholder is a subject matter expert in one or more areas of traffic modelling. The work includes the development of signal schemes primarily focused on modelling, simulation, design, audit and network impact assessment. The postholder provides industry leading technical knowledge of one or more traffic (including pedestrians and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modeling, and other tools, maximise the performance of London's traffic signal network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors. The post holder may specialise in any one particular area of the teams work, in this instance, primarily traffic modelling and scheme design.	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TfL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TfL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TfL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TfL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TFL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TFL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TFL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TFL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£50,000 - £54,999	N/A	NIL	N/A	0
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£50,000 - £54,999	N/A	NIL	N/A	3
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Transport Planner	To provide strategic and tactical transport modelling and analysis that informs Public Transport business decisions. To ensure the delivery of short, medium and long term plans for Public Transport Service changes, which support TFL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity, and take account of value for money, operational constraints and customer priorities. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. To provide quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion.	£50,000 - £54,999	N/A	NIL	N/A	1
Principal Urban Design Advisor	Developing and implementing the strategy and specific projects for design and public realm for TFL, working closely with the operating businesses, Investment Delivery Planning and Spatial Planning to ensure there is an integrated approach to design and public realm across the whole organisation. The job holder will be required to work closely with operating businesses within TFL, the Mayor's office, GLA and external agencies to ensure TFL's strategic plans for design and public realm are aligned with others. This will include contributing to design review processes and design review panels	£50,000 - £54,999	N/A	NIL	N/A	2
Principal Urban Design Advisor	Working with the Head of Urban Design to develop and implement the strategy and specific projects for design and public realm for TFL, working closely with the operating businesses, City Planning and Commercial Development to ensure there is an integrated approach to design and public realm across the whole organisation. The job holder will be required to work closely with operating businesses within TFL, the Mayor's office, GLA and external agencies to ensure TFL's strategic plans for design and public realm are aligned with others. This will include contributing to design review processes and design	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Privacy Adviser	The Job Holder is responsible for ensuring that TfL and its subsidiaries comply with all relevant legal, regulatory and policy requirements governing the processing of personal information. They will support TfL's response to data breach incidents and complaints involving personal information processed by TfL. The Job Holder will use their specialist knowledge to provide expert advice; actively promote and enforce compliance; and help stakeholders from all areas of the business manage and mitigate associated privacy risks. They will evaluate (and where necessary, recommend changes to) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will also support the development of information sharing protocols and procedures between TfL and partner organisations.	£50,000 - £54,999	N/A	NIL	N/A	0
Privacy Adviser	The Job Holder is responsible for ensuring that TfL and its subsidiaries comply with all relevant legal, regulatory and policy requirements governing the processing of personal information. They will support TfL's response to data breach incidents and complaints involving personal information processed by TfL. The Job Holder will use their specialist knowledge to provide expert advice; actively promote and enforce compliance; and help stakeholders from all areas of the business manage and mitigate associated privacy risks. They will evaluate (and where necessary, recommend changes to) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will also support the development of information sharing protocols and procedures between TfL and partner organisations.	£50,000 - £54,999	N/A	NIL	N/A	0
Privacy Adviser	The Job Holder is responsible for ensuring that TfL and its subsidiaries comply with all relevant legal, regulatory and policy requirements governing the processing of personal information. They will support TfL's response to data breach incidents and complaints involving personal information processed by TfL. The Job Holder will use their specialist knowledge to provide expert advice; actively promote and enforce compliance; and help stakeholders from all areas of the business manage and mitigate associated privacy risks. They will evaluate (and where necessary, recommend changes to) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will also support the development of information sharing protocols and procedures between TfL and partner organisations.	£50,000 - £54,999	N/A	NIL	N/A	0
Privacy Adviser	Principal Privacy Adviser is responsible for ensuring that TfL and its subsidiaries comply with all relevant legal, regulatory and policy requirements governing the processing of personal information. They manage TfL's response to data breach incidents, complaints and external regulatory investigations involving personal information processed by TfL.	£50,000 - £54,999	N/A	NIL	N/A	0
Privacy Adviser	The Job Holder is responsible for ensuring that TfL and its subsidiaries comply with all relevant legal, regulatory and policy requirements governing the processing of personal information. They will support TfL's response to data breach incidents and complaints involving personal information processed by TfL. The Job Holder will use their specialist knowledge to provide expert advice; actively promote and enforce compliance; and help stakeholders from all areas of the business manage and mitigate associated privacy risks. They will evaluate (and where necessary, recommend changes to) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will also support the development of information sharing protocols and procedures between TfL and partner organisations.	£50,000 - £54,999	N/A	NIL	N/A	0
Privacy Adviser	The Job Holder is responsible for ensuring that TfL and its subsidiaries comply with all relevant legal, regulatory and policy requirements governing the processing of personal data. They will support TfL's mapping of processing activity, and investigate and respond to data breach incidents, rights requests, external regulatory investigations and complaints involving personal data processed by TfL. This supports the delivery of the Mayor's Transport Strategy and TfL's key priorities. The Job Holder will use their specialist knowledge to provide expert advice; actively promote and enforce compliance; and help all areas of the business manage associated privacy risks. They will evaluate (and where necessary, recommend changes to) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will support a privacy by default and design approach to new processing of personal data, and maintain records of TfL data processing activities. They will be responsible for drafting of information sharing protocols and procedures between TfL and partner organisations.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Process and Guidance Manager	The Process and Guidance Manager is responsible for the embedment and continuous improvement of TTL's project processes and guidance that form a part-TTL mandated delivery methodology for projects and programmes. The role includes communication and training; delivering training and coaching to TTL's project and programme delivery community. Also includes analysis of data to monitor compliance with TTL's mandated delivery methodology and implement change control of improvement initiatives to TTL's project processes and	£50,000 - £54,999	N/A	NIL	N/A	0
Process Engineer	To produce work instructions, estimates, bills of materials and project planning programs in order to meet contract requirements, particularly in respect to delivery, quality safety and engineering standards. To resolve all day to day technical issues and to facilitate liaison between all parts of Workshop and central engineering	£50,000 - £54,999	N/A	NIL	N/A	0
Process Improvement Manager	A key contact for all Business Improvement across Contact Centre Operations. From concept to delivery, the purpose of the role is to lead design, coordination, and delivery of people, process and technology initiatives that provide tangible short, medium and long term (5 years) benefits across Operations. The jobholder will work alongside internal and external programme teams to govern the overall CCO programme of improvements in order to maximise benefits for CCO, as well as ensuring CCO remains compliant with all regulatory, financial and core operational requirements by leading internal and external audits on behalf of the Head of CCO	£50,000 - £54,999	N/A	NIL	N/A	3
Processing & Services Manager	To oversee the management of the invoice processing function of the FSC (including the effective use of staff and systems) Whilst ensuring that payment dates are achieved and that only valid payments are made. The post holder will build and maintain effective relationships with internal and external stakeholders and will work with them to ensure all invoices processed in an effective manner in order to minimise penalties for late payment. Post holder will also ensure that the Accounts Payable activities are delivered in line with Key Performance Indicators (KPIs) contained within Service Level Agreements (SLAs). The post holder will contribute to the continuous improvement in the effectiveness and efficiency of processes in order to reduce costs and enhance customer service, and be expected to build effective relationships and adapt work plans accordingly if and when Business priorities change.	£50,000 - £54,999	N/A	NIL	N/A	3
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£50,000 - £54,999	N/A	NIL	N/A	1
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£50,000 - £54,999	N/A	NIL	N/A	0
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£50,000 - £54,999	N/A	NIL	N/A	0
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£50,000 - £54,999	N/A	NIL	N/A	0
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£50,000 - £54,999	N/A	NIL	N/A	1
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£50,000 - £54,999	N/A	NIL	N/A	1
Procurement Manager	To manage the provision of a professional and compliant procurement service for allocated user stakeholders within the TTL Group to achieve best value for money and high stakeholder satisfaction. Drive best value and compliance whilst giving support and guidance to the business in relation to P2P systems / processes, financial & procurement issues / procedures, procurement Legislation ensuring value for money is achieved with all transactions within Pan TTL GLA and their subsidiaries.	£50,000 - £54,999	N/A	NIL	N/A	6
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	3



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	1
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area (s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£50,000 - £54,999	N/A	NIL	N/A	0
Programme Coordination Assurance Manager	This role ensures the coordination and optimisation of the programmes across all portfolios by working with internal and external stakeholders to maintain an accurate and unique PPD information repository. Responsible for providing project & programme delivery and coordination assurance, supporting the development and implementation of best practice within the area of project and programme management. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours on an exceptional basis by mutual agreement. In these instances Time Off In Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Programme Coordination Assurance Manager	This role ensures the coordination and optimisation of the programmes across all portfolios by working with internal and external stakeholders to maintain an accurate and unique PPD information repository. Responsible for providing project & programme delivery and coordination assurance, supporting the development and implementation of best practice within the area of project and programme management. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours on an exceptional basis by mutual agreement. In these instances Time Off In Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Programme Coordination Assurance Manager	This role ensures the coordination and optimisation of the programmes across all portfolios by working with internal and external stakeholders to maintain an accurate and unique PPD information repository. Responsible for providing project & programme delivery and coordination assurance, supporting the development and implementation of best practice within the area of project and programme management. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours on an exceptional basis by mutual agreement. In these instances Time Off In Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Programme Coordination Manager	This role co-ordinates and optimises renewals and upgrades across all assets within geographic regions by working with Sponsors, delivery teams, Road Space Management (RSM) and other internal and external stakeholders to identify opportunities for collaborative phasing of works in order to minimise disruption to customers and ensure business benefits and outcomes are achieved. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours (9am-5pm). In these instances Time Off In Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Programme Coordination Manager	This role co-ordinates and optimises renewals and upgrades across all assets within geographic regions by working with Sponsors, delivery teams, Road Space Management (RSM) and other internal and external stakeholders to identify opportunities for collaborative phasing of works in order to minimise disruption to customers and ensure business benefits and outcomes are achieved. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours (9am-5pm). In these instances Time Off In Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Programme Coordination Manager	This role co-ordinates and optimises renewals and upgrades across all assets within geographic regions by working with Sponsors, delivery teams, Road Space Management (RSM) and other internal and external stakeholders to identify opportunities for collaborative phasing of works in order to minimise disruption to customers and ensure business benefits and outcomes are achieved. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours (9am-5pm). In these instances Time Off In Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Accounting Manager	The Project Accounting Manager is responsible for the delivery of elements of the end-to-end process within the Business Services Function for the team that conducts project accounting. The Project Accounting Manager ensures that the recharges for all staff related costs are agreed as part of the budget setting process and that the apportionment is accurately reflected across the projects. They review, supervise, coach and challenge the wider Project Accounting team within BSF. In addition, the role is responsible for managing the assets under construction (AUC). They carry out regular reviews of asset in use dates and control the capitalisation of assets in use. The Project Accounting Manager will ensure that the project accounting policy is developed and implemented consistently across TIL and to work with the business in ensuring adherence to policy and best practice.	£50,000 - £54,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Controls Analyst	The Project Controls Analyst will provide project controls support to the Project & Programme Controls Manager and programme management team members within Technology & Data, enabling the successful delivery of Technology & Data changes, on time, to budget and to the highest possible quality standards. They will be responsible for managing controls for one or more programmes and/or multiple projects as allocated by the Project and Programme Controls Manager, supporting the Project & Programme Controls Manager in implementing new and improved processes and controls and monitoring	£50,000 - £54,999	N/A	NIL	N/A	1
Project Controls Analyst	The Project Controls Analyst will provide project controls support to the Project & Programme Controls Manager and programme management team members within Technology & Data, enabling the successful delivery of Technology & Data changes, on time, to budget and to the highest possible quality standards. They will be responsible for managing controls for one or more programmes and/or multiple projects as allocated by the Project and Programme Controls Manager, supporting the Project & Programme Controls Manager in implementing new and improved processes and controls and monitoring	£50,000 - £54,999	N/A	NIL	N/A	1
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Coordinator	Working as part of a matrix delivery team, the role provides project delivery or construction support in the delivery directorate. The role holder will support the preparation of project documentation to enable robust project governance processes and support other key tasks such as planning and scheduling, risk management, progress tracking, document control and basic financial analysis. The role may also manage work packages within small non-complex projects or assist with construction planning and monitoring.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Coordinator	Working as part of a matrix delivery team, the role provides project delivery or construction support in the delivery directorate. The role holder will support the preparation of project documentation to enable robust project governance processes and support other key tasks such as planning and scheduling, risk management, progress tracking, document control and basic financial analysis. The role may also manage work packages within small non-complex projects or assist with construction planning and monitoring.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure successful delivery of assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	4
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To manage and deliver long and short term projects for TfL London Railon the Overground Network including minor upgrades to full station rebuilds development projects and other schemes in support of TfL LR and the Mayor's transport and regeneration strategy for London.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To assist in the management of the delivery of all train maintenance elements of the Crossrail Ltd (CRL) Rolling Stock & Depot (RSD) contract, ensuring that the works are delivered safely, on-time, to budget and the required quality standards. In order to successfully support delivery of the contract, the Assistant Project Manager will need to be accountable for discrete aspects of the works whilst working with in a collaborative manner with contractors and other	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To project manage the delivery of office fit-out, refurbishment and construction projects and "property care" maintenance and renewal projects for building services, systems and fabric within the TfL Group Head Office portfolio of buildings or operational accommodation on the LUL Underground network, where required. The projects are typically 3 to 18 months duration, ranging in value from £20K up to £10M.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with the Portfolio Office team to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	3
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	1
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£50,000 - £54,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£50,000 - £54,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Property Compliance Manager	Across a large and diverse property portfolio (from Grade I listed to 'state-of-the-art' new builds, Residential, on station and high street retail): 1. Provide guidance and advice to managers with respect to fire engineering and technical safety in relation to the built environment. 2. Establish and operate a regimen that provides assurance to senior managers as to the state of compliance with regards Statutory Compliance of properties.	£50,000 - £54,999	N/A	NIL	N/A	0
Property Manager	To manage and implement the customer experience strategy, for a specific portfolio of clients. Managing the team of relationship officers to manage tenant relationships. With the aim of optimising our Business Partners success and enhancing customer experience.	£50,000 - £54,999	N/A	NIL	N/A	0
Protection Specialist	To manage the booking, planning and on-shift utilisation of protection and possession resources in support of London Underground's projects and maintenance work. To be a central point of contact for protection operatives and end users of protection throughout the shift. To provide real time solutions in order to mitigate risk to valuable engineering access.	£50,000 - £54,999	N/A	NIL	N/A	0
Protection Specialist	To manage the booking, planning and on-shift utilisation of protection and possession resources in support of London Underground's projects and maintenance work. To be a central point of contact for protection operatives and end users of protection throughout the shift. To provide real time solutions in order to mitigate risk to valuable engineering access.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality & Assurance Business Partner	The Quality and Assurance Business Partner is accountable for the operation of an integrated service which identifies and assures the successful quality targets for the projects and programmes within assigned Project Management Unit (PMU) delivery portfolio. Assuring the projects and programmes are delivered in compliance with the Quality Management System and TfL standards and requirements identified within the Major Projects Directorate (MPD) /Programme Management Office (PMO) owned suite of process and guidance, and with the obligations and requirements established in the project/programme definitions. This role provides the collection of first line, day to day delivery assurance operated by the embedded PMU and contributes to performance optimisation and efficiency improvements by helping to embed high value lessons learned, best practices and process innovations.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality Engineer	To undertake audits and assessments of suppliers and to inspect goods in order, and ensure that materials meet the designated specifications.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£50,000 - £54,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£50,000 - £54,999	N/A	NIL	N/A	0
Rail Replacement Manager	Representing London Buses in negotiation with London Underground and London Rail-managed franchises (London Overground, DLR, Tramlink and Crossrail) (the Clients), developing/ implementing commercial and operational strategies for the provision of safe and efficient alternative transport services on their behalf. Collaborating with relevant departments across TfL to ensure that all aspects of service delivery are to the best quality that can be provided. Responsible for the planning and tendering of rail replacement bus services on behalf of the Clients, during periods of planned and unplanned closures, negotiating with train and bus operating companies to ensure best value is	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Railway Plant Engineer	The Rail Plant Maintenance Engineer Crossrail is responsible for leading the, safety critical tactical direction, deployment, budget management, business plan support, decision making and execution strategy in relation to use of all mobile, hand-held plant and lifting equipment being used to support the delivery teams. Initially, the Assistant Infrastructure Maintenance Engineer Crossrail will assist the Maintenance Access and Planning Manager to ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering as defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the RPME will be responsible for the strategic direction and tactical deployment of plant and lifting equipment their maintenance, processes, procedures and performance to enable the maintenance access and work planning function to deliver execution in relation to maintenance engineering stewardship, including on-call duties	£50,000 - £54,999	N/A	NIL	N/A	0
Reconciliations Lead Specialist	The Record to Account Reconciliations Lead Specialist will support the Reconciliations Manager with the production, review and evaluation of balance sheet and bank reconciliations. The Reconciliations Lead Specialist works with other members of the reconciliations team and wider finance community to produce accurate and timely periodic financial reconciliations and ensure that the related financial controls are robust	£50,000 - £54,999	N/A	NIL	N/A	0
Regional Operations Manager	Professional technical services that support the design and operation of efficient and reliable schedules; understand current and future needs of the business and maintain close connection with the operational railway.	£50,000 - £54,999	N/A	NIL	N/A	5
Regional Operations Manager	Professional technical services that support the design and operation of efficient and reliable schedules; understand current and future needs of the business and maintain close connection with the operational railway.	£50,000 - £54,999	N/A	NIL	N/A	8
Regional Operations Manager	Professional technical services that support the design and operation of efficient and reliable schedules; understand current and future needs of the business and maintain close connection with the operational railway.	£50,000 - £54,999	N/A	NIL	N/A	7
Report Delivery Support	This role is responsible for providing support to key stakeholders within Asset operations by producing Asset Management information in an easy to understand format that enhances maintenance decision making. Responsible for the production of reports using the appropriate enterprise reporting tool (e.g. Axiom, Box), proof of concept outputs and presentation of management information delivered to agreed standard, quality and performance.	£50,000 - £54,999	N/A	NIL	N/A	0
Report Delivery Support	This role is responsible for providing support to key stakeholders within Asset operations by producing Asset Management information in an easy to understand format that enhances maintenance decision making. Responsible for the production of reports using the appropriate enterprise reporting tool (e.g. Axiom, Box), proof of concept outputs and presentation of management information delivered to agreed standard, quality and performance.	£50,000 - £54,999	N/A	NIL	N/A	0
Reporting & Risk Manager	The Risk & Reporting Manager will be responsible for ensuring best practice risk management is applied across the diverse activities, and for providing detailed and accurate information on risk, on progress and on expenditure for individual workstreams and for the Programme as a whole. They will ensure that an accurate picture of risk exposure is visible, and that effective mitigation measures are put in place and followed through. Additionally they will be responsible for ensuring that all departmental governance procedures are followed and for compiling documentation to support this	£50,000 - £54,999	N/A	NIL	N/A	1
Reporting Analyst	The Reporting Analyst will provide a business and customer focused reporting and analysis service to ensure that correct and appropriate management information is used to inform and challenge management actions and decisions. Accountable for the prompt and accurate submission of project and programme	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Reservations Manager	To manage a high quality central reservations service for Dial-a-Ride Users across London ensuring that service standards are achieved in a cost effective and sustainable manner.	£50,000 - £54,999	N/A	NIL	N/A	4
Resource & Capability Development Manager	The Resource and Capability Development Manager will be required to maintain and develop the Major Projects Directorate (MPD) resourcing strategy and ensure it is effectively and efficiently implemented to enable the delivery of the projects. The MPD Resourcing Strategy ensures that MPD will have the required skills, capability and experienced workforce throughout its life. The role will be responsible for managing the directorates resource planning, including headcount forecasting and role end dates; approval and implementation of requested MPD organisational changes; maintaining records of current staff allocation; managing staff recruitment/contracting through TFL Recruitment in line with MPD's Resourcing Strategy to support discipline heads' and project managers' requirements; and staff capability development and training.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Resource & Capability Development Manager	The Resource and Capability Development Manager will be required to maintain and develop the Major Projects Directorate (MPD) resourcing strategy and ensure it is effectively and efficiently implemented to enable the delivery of the projects. The MPD Resourcing Strategy ensures that MPD will have the required skills, capability and experienced workforce throughout its life. The role will be responsible for managing the directorates resource planning, including headcount forecasting and role end dates; approval and implementation of requested MPD organisational changes; maintaining records of current staff allocation; managing staff recruitment/contracting through TfL Recruitment in line with MPD's Resourcing Strategy to support discipline heads' and project managers' requirements; and staff capability development and training.	£50,000 - £54,999	N/A	NIL	N/A	0
Resource & Deployment Manager	The CPOS Operations Resourcing & Deployment Manager is responsible for ensuring that our on-street officers are deployed in line with CPOS strategic tasking requirements, through cross functional working you will ensure that we make the most effective use of our highly skilled officers. Delivering the right resource to the right place at the right time, working with our Operations Managers you will oversee a service for managing resourcing, workforce planning and real-time deployments. The postholder will take full responsibility for delivering a high quality service, ensuring your team are properly supported and developed. The post holder will work on a rotational basis providing coverage for a 7 day week operation including nights and days.	£50,000 - £54,999	N/A	NIL	N/A	0
Resource & Deployment Manager	The CPOS Operations Resourcing & Deployment Manager is responsible for ensuring that our on-street officers are deployed in line with CPOS strategic tasking requirements, through cross functional working you will ensure that we make the most effective use of our highly skilled officers. Delivering the right resource to the right place at the right time, working with our Operations Managers you will oversee a service for managing resourcing, workforce planning and real-time deployments. The postholder will take full responsibility for delivering a high quality service, ensuring your team are properly supported and developed. The post holder will work on a rotational basis providing coverage for a 7 day week operation including nights and days.	£50,000 - £54,999	N/A	NIL	N/A	0
Resource & Deployment Manager	The CPOS Operations Resourcing & Deployment Manager is responsible for ensuring that our on-street officers are deployed in line with CPOS strategic tasking requirements, through cross functional working you will ensure that we make the most effective use of our highly skilled officers. Delivering the right resource to the right place at the right time, working with our Operations Managers you will oversee a service for managing resourcing, workforce planning and real-time deployments. The postholder will take full responsibility for delivering a high quality service, ensuring your team are properly supported and developed. The post holder will work on a rotational basis providing coverage for a 7 day week operation including nights and days.	£50,000 - £54,999	N/A	NIL	N/A	11
Resource & Deployment Manager	The CPOS Operations Resourcing & Deployment Manager is responsible for ensuring that our on-street officers are deployed in line with CPOS strategic tasking requirements, through cross functional working you will ensure that we make the most effective use of our highly skilled officers. Delivering the right resource to the right place at the right time, working with our Operations Managers you will oversee a service for managing resourcing, workforce planning and real-time deployments. The postholder will take full responsibility for delivering a high quality service, ensuring your team are properly supported and developed. The post holder will work on a rotational basis providing coverage for a 7 day week operation including nights and days.	£50,000 - £54,999	N/A	NIL	N/A	1
Resource & Deployment Manager	The CPOS Operations Resourcing & Deployment Manager is responsible for ensuring that our on-street officers are deployed in line with CPOS strategic tasking requirements, through cross functional working you will ensure that we make the most effective use of our highly skilled officers. Delivering the right resource to the right place at the right time, working with our Operations Managers you will oversee a service for managing resourcing, workforce planning and real-time deployments. The postholder will take full responsibility for delivering a high quality service, ensuring your team are properly supported and developed. The post holder will work on a rotational basis providing coverage for a 7 day week operation including nights and days.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Resource & Deployment Manager	The CPOS Operations Resourcing & Deployment Manager is responsible for ensuring that our on-street officers are deployed in line with CPOS strategic tasking requirements, through cross functional working you will ensure that we make the most effective use of our highly skilled officers. Delivering the right resource to the right place at the right time, working with our Operations Managers you will oversee a service for managing resourcing, workforce planning and real-time deployments. The postholder will take full responsibility for delivering a high quality service, ensuring your team are properly supported and developed. The post holder will work on a rotational basis providing coverage for a 7 day week operation including nights and days.	£50,000 - £54,999	N/A	NIL	N/A	0
Resource Control Manager	The role holder is accountable for all resourcing and recruitment within T&D, taking ownership of organisational structure changes, headcount forecast, demand planning and approval, starter and leaver processes, preparation of job descriptions and supporting managers through the actual recruitment and on-boarding processes. The role holder is also accountable for ensuring effective and efficient deployment of resources including people, assets, accommodation, software, hardware and licensing.	£50,000 - £54,999	N/A	NIL	N/A	4
Resources & Deployment Co-ordinator	To manage the planning and optimisation of protection and possession staff resources to deliver LU's projects. The role requires a level of technical knowledge, planning and resource deployment including an in depth knowledge of site access booking, railway engineering system and its capabilities. The post holder will provide real time solutions in order to mitigate risk to valuable engineering access.	£50,000 - £54,999	N/A	NIL	N/A	0
Resourcing & Capability Manager	The Resourcing & Capability Manager will be responsible for undertaking resource and demand management across Pan-TfL Change programmes, and Change Portfolio Office managing and building capability across the Change teams and providing strategic advice on people resources, with a 6-12 month look ahead. The role holder will work closely with the Heads of TfL and LU Change, Head of Change Portfolio Office, the Design and Programme Leads, being the key interface between the Portfolio Office and the Change team and ensuring that sufficient resource is available, resource planning is conducted and appropriate staff development carried out. They will be well informed of the projects & programme pipeline and strategically plan how resource is best used and identify gaps in a timely manner to mitigate risks to programme delivery ensuring correct prioritisation of resource across the change portfolio is carried	£50,000 - £54,999	N/A	NIL	N/A	3
Resourcing & Facilitation Manager	This role is responsible for resourcing and support for real-time operations in the Control Centre. Ensuring the delivery of the administrative functions associated with a 24/7 operational environment and working with internal stakeholders to ensure that services provided to the Control Centre are timely and fit for purpose. This role also provides a line management function for the Business Logistics Coordination Team. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	0
Retail Development Manager	To manage and optimise commercial portfolio for both new and existing Retail space within the LU (in-Station Retail Estate) including; Overground, Rail for London, Docklands Light Railway and Bus Stations.	£50,000 - £54,999	N/A	NIL	N/A	0
Revenue & Licensing Manager	To provide a coordinated approach to Asset Operations' interfaces with internal and external customers to ensure a joined up delivery process, efficient recovery of costs and management of claims defence. To be the lead for continuous improvement in policy and legal position.	£50,000 - £54,999	N/A	NIL	N/A	11
Revenue & Licensing Manager	To provide a coordinated approach to Asset Operations' interfaces with internal and external customers to ensure a joined up delivery process, efficient recovery of costs and management of claims defence. To be the lead for continuous improvement in policy and legal position.	£50,000 - £54,999	N/A	NIL	N/A	5
Revenue and Licensing Officer	To proactively manage interfaces with internal and external customers to ensure a joined up delivery process, efficient recovery of costs and to manage claims defence	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Risk & Opportunity Manager	The Risk & Opportunity Manager manages the implementation of consistent and effective risk & opportunity management tools, techniques, processes and standards across Infrastructure, in line with TfL and industry best practice. Provision of timely and high quality information, guidance and specialist advice on risk & opportunity management across projects and programmes. They are responsible for leading the development of risk management and opportunity strategies at portfolio level, contributing to the development of strategies at programme level and supporting the implementation of plans across the delivery areas as required. Responsible for managing improvements to Project Management Unit (PMU) risk and opportunity management practices and liaising with internal and external stakeholders to achieve the same.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Risk & Opportunity Manager	The Risk & Opportunity Manager manages the implementation of consistent and effective risk & opportunity management tools, techniques, processes and standards across Infrastructure, in line with TIL and industry best practice. Provision of timely and high quality information, guidance and specialist advice on risk & opportunity management across projects and programmes. They are responsible for leading the development of risk management and opportunity strategies at portfolio level, contributing to the development of strategies at programme level and supporting the implementation of plans across the delivery areas as required. Responsible for managing improvements to Project Management Unit (PMU) risk and opportunity management practices and liaising with internal and external stakeholders to achieve the same.	£50,000 - £54,999	N/A	NIL	N/A	0
Risk & Opportunity Manager	The Risk & Opportunity Manager manages the implementation of consistent and effective risk & opportunity management tools, techniques, processes and standards across Infrastructure, in line with TIL and industry best practice. Provision of timely and high quality information, guidance and specialist advice on risk & opportunity management across projects and programmes. They are responsible for leading the development of risk management and opportunity strategies at portfolio level, contributing to the development of strategies at programme level and supporting the implementation of plans across the delivery areas as required. Responsible for managing improvements to Project Management Unit (PMU) risk and opportunity management practices and liaising with internal and external stakeholders to achieve the same.	£50,000 - £54,999	N/A	NIL	N/A	0
Risk Modelling Manager	This role exists to provide analysis derived from quantified and qualitative SHE risk assessment across TIL and feed into the SHE risk reduction strategy and more tactical local strategies.	£50,000 - £54,999	N/A	NIL	N/A	0
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TIL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£50,000 - £54,999	N/A	NIL	N/A	0
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TIL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£50,000 - £54,999	N/A	NIL	N/A	0
Safety Strategy Manager	This role exists to work directly with SHE Business Partners to embed the SHE assurance strategy and frameworks and act as the subject matter expert to support with assurance reviews.	£50,000 - £54,999	N/A	NIL	N/A	0
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TIL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£50,000 - £54,999	N/A	NIL	N/A	2
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TIL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£50,000 - £54,999	N/A	NIL	N/A	2
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£50,000 - £54,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£50,000 - £54,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£50,000 - £54,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Account Manager	This post is a key point of contact between London Buses and the bus operators. The post is central towards a constructive and partnership based relationship with the operators, working together to identify shortfalls in performance delivery, develop and implement proposals to address these issues. The post holder will take action to improve the quality of service of the bus network delivering the best value for passengers within the funds available. Senior Account Managers will take responsibility for one major contractor and a group of smaller contractors operators and direct the work of one to two Account Managers and one Performance Assistant.	£50,000 - £54,999	N/A	NIL	N/A	2
Senior Account Manager	This post is a key point of contact between London Buses and the bus operators. The post is central towards a constructive and partnership based relationship with the operators, working together to identify shortfalls in performance delivery, develop and implement proposals to address these issues. The post holder will take action to improve the quality of service of the bus network delivering the best value for passengers within the funds available. Senior Account Managers will take responsibility for one major contractor and a group of smaller contractors operators and direct the work of one to two Account Managers and one Performance Assistant.	£50,000 - £54,999	N/A	NIL	N/A	6
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TTL's environments (business critical services for TTL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TTL's environments (business critical services for TTL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Contracts Business Operations Manager	Lead CPOS (Compliance, Policing, Operations & Security) Contracts & Business Operations function, providing financial oversight, commercial expertise and robust contract management of all CPOS outsourced, funded and externally provided services in support of CPOS mission and vision. Lead business partner for TIL's police service agreements to deliver efficient and effective policing. Deliver effective management of business services including overall financial management, business planning, resource and workforce planning, system management and training for circa 800 operational and non operational staff. As part of the CPOS Senior Management Team, collaborate with the Director and other senior managers to deliver our vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. Establish and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas. Consider at all times the impact decisions you make on our people, inclusion finances, reputation and effectiveness, whilst working flexibly so CPOS is a high performing team where everyone thrives.	£50,000 - £54,999	N/A	NIL	N/A	2
Senior Customer Delivery Manager	The job holder will lead a team on implementing a strategic retail and customer centric culture across Coach Service Delivery (VCS and London hubs) ensuring customers remain at the heart of everything we do. They will be responsible for improving the Victoria Coach station and hub customer experiences by developing and implementing a Coach focused customer service strategy. The role holder will work heavily with Coach Operators in terms of their own strategies to ensure they complement each other. This will include management of the Customer Ticket Office concession with an approximate sales turnover of £3.5m, a front line sales function and management team. In partnership with operations, commercial development and property teams the role will deliver and improved customer experience and increased revenue for Coach Service Delivery. The role is part of the stations senior management team. The job holder is managing the ticket office function as such will be required to work flexibly	£50,000 - £54,999	N/A	NIL	N/A	14
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TIL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TIL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TIL's Cyber Security and Incident Response Team, delivering against TIL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Cyber Security Operations Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Data Visualisation Developer	The post holder will have responsibility for the successful development of dynamic, powerful visual analytics and reporting that help support evidence based business and operational decision making. Forming part of a scrum agile team, the Data Visualisation Developer will develop to specification, unit test and implement new reports, dashboards and applications with rich interactive graphics, data visualisations and charting.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TfL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TfL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TfL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TfL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Electronics Diagnostician	Responsible for identifying complicated and unknown technical causes and repairs for defects that fall outside of existing diagnostic documentation in equipment from 1950 to modern cutting edge. This will require strong analogue and digital electronics, power electronics, transistor theory and practical working knowledge. To liaise with all parts of the Workshop and internal/external engineering functions.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Integration Analyst	The role holder is responsible for co-ordinating Business Change activity across assigned area within Technology and Data (T&D) over a period of 1-3 years. The role will work closely with all stakeholders to ensure change initiatives are aligned and all aspects of people, process and technology are co-ordinated.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TfL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TfL Group and the wider GLA family. To manage client and stakeholder relationships.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TfL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TfL Group and the wider GLA family. To manage client and stakeholder relationships.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Operational Support Analyst	The Senior Op Support Analyst will be accountable for the provision of Level 2 (and where appropriate Level 3) service for Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations (TSO), addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for ensuring that all services are delivered to the agreed standards, quality and performance. This role requires performing out of hours support as part of a 1 in 5 callout rota providing support for priority 1 and 2	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Operational Support Analyst	The Senior Op Support Analyst will be accountable for the provision of Level 2 (and where appropriate Level 3) service for Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations (TSO), addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for ensuring that all services are delivered to the agreed standards, quality and performance. This role requires performing out of hours support as part of a 1 in 5 callout rota providing support for priority 1 and 2.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Operational Support Analyst	The Senior Op Support Analyst will be accountable for the provision of Level 2 (and where appropriate Level 3) service for Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations (TSO), addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for ensuring that all services are delivered to the agreed standards, quality and performance. This role requires performing out of hours support as part of a 1 in 5 callout rota providing support for priority 1 and 2.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Press Officer	Responsible for delivering effective media relations on specific subjects to enhance and protect the external reputation of TfL. The press officer will play a key role in developing and delivering communications strategies agreed with Senior and Chief Press Officers.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Press Officer	Responsible for delivering effective media relations on specific subjects to enhance and protect the external reputation of TfL. The press officer will play a key role in developing and delivering communications strategies agreed with Senior and Chief Press Officers.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Press Officer	Responsible for delivering effective media relations on specific subjects to enhance and protect the external reputation of TfL. The press officer will play a key role in developing and delivering communications strategies agreed with Senior and Chief Press Officers.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of data and analytics work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Property Surveyor	To be part of a specialist property asset management team to deliver property services to an identified group of properties within TfL's commercial property portfolios for the purpose of maintaining and enhancing TfL's income from its property portfolio. To manage client and stakeholder relationships. To manage between 2 and 5 junior staff, negotiate complex and large cases and provide guidance and support for junior staff	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Property Surveyor	To be part of a specialist property asset management team to deliver property services to an identified group of properties within TfL's commercial property portfolios for the purpose of maintaining and enhancing TfL's income from its property portfolio. To manage client and stakeholder relationships. To manage between 2 and 5 junior staff, negotiate complex and large cases and provide guidance and support for junior staff	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc, and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc. and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	2
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc. and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	1
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc. and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc. and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	1
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc. and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc. and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Service Delivery Manager	The Senior Service Delivery Manager will be responsible for the strategic delivery for Coach Operations in London and leading the operational teams when implementing the current business strategies developed by the Buses senior management team. This will include (but is not limited to): leading change management within Bus and Coach Operations teams to enable future proofing of the business; building a staff sense of ownership; developing staff empowerment and accountability within operational teams alongside providing operational contingencies to address longer term business requirements and high risk real time issues for Victoria Coach Station and Coach Services within London to ensure the safe and smooth running of the station.	£50,000 - £54,999	N/A	NIL	N/A	6
Senior Service Delivery Manager	The Senior Service Delivery Manager will be responsible for input into and the delivery of bus operations service delivery strategies - this will be delivered through the leadership of the operational management teams. This will include (but is not limited to): leading change management within the business to enable future proofing; building a staff sense of ownership; developing staff empowerment and accountability within operational teams alongside providing operational contingencies to address longer term business requirements and high risk real time issues for the Bus network. The post holder will role model safety behaviours who drives the continuous improvement of safety culture within the business. The senior service delivery manager will also be responsible for staff development strategy and succession planning for their team.	£50,000 - £54,999	N/A	NIL	N/A	14
Senior Service Delivery Manager	The Senior Service Delivery Manager will be responsible for input into and the delivery of bus operations service delivery strategies - this will be delivered through the leadership of the operational management teams. This will include (but is not limited to): leading change management within the business to enable future proofing; building a staff sense of ownership; developing staff empowerment and accountability within operational teams alongside providing operational contingencies to address longer term business requirements and high risk real time issues for the Bus network. The post holder will role model safety behaviours who drives the continuous improvement of safety culture within the business. The senior service delivery manager will also be responsible for staff development strategy and succession planning for their team.	£50,000 - £54,999	N/A	NIL	N/A	9
Senior Service Delivery Manager	The Senior Service Delivery Manager will be responsible for input into and the delivery of bus operations service delivery strategies - this will be delivered through the leadership of the operational management teams. This will include (but is not limited to): leading change management within the business to enable future proofing; building a staff sense of ownership; developing staff empowerment and accountability within operational teams alongside providing operational contingencies to address longer term business requirements and high risk real time issues for the Bus network. The post holder will role model safety behaviours who drives the continuous improvement of safety culture within the business. The senior service delivery manager will also be responsible for staff development strategy and succession planning for their team.	£50,000 - £54,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Service Delivery Manager	The Senior Service Delivery Manager will be responsible for input into and the delivery of bus operations service delivery strategies - this will be delivered through the leadership of the operational management teams. This will include (but is not limited to): leading change management within the business to enable future proofing; building a staff sense of ownership; developing staff empowerment and accountability within operational teams alongside providing operational contingencies to address longer term business requirements and high risk real time issues for the Bus network. The post holder will role model safety behaviours who drives the continuous improvement of safety culture within the business. The senior service delivery manager will also be responsible for staff development strategy and succession planning for their team.	£50,000 - £54,999	N/A	NIL	N/A	9
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TfL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Sponsor	To sponsor projects within a defined infrastructure project or programme under the asset Capital Investment programme and / or the TfL Investment Plan, and deliver the benefits and outcomes defined in the asset strategies and plans. To develop an optimised and fully coordinated programme that maximises benefits, meets customers needs and seeks commercial opportunities. Working closely across the business and with stakeholders to understand constraints and identify opportunities. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours (9am-5pm). In these instances Time Off in Lieu (TOIL) will be applicable.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TfL.	£50,000 - £54,999	N/A	NIL	N/A	0
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TfL.	£50,000 - £54,999	N/A	NIL	N/A	0
Service & Infrastructure Manager	To lead and manage delivery of the daily train plan within the Route Control Centre through collaborative relationships with train operators and other Control Centre Managers to minimise the impact of service disruption whilst continuing to meet statutory, business and route performance requirements.	£50,000 - £54,999	N/A	NIL	N/A	5
Service & Infrastructure Manager	To lead and manage delivery of the daily train plan within the Route Control Centre through collaborative relationships with train operators and other Control Centre Managers to minimise the impact of service disruption whilst continuing to meet statutory, business and route performance requirements.	£50,000 - £54,999	N/A	NIL	N/A	3
Service & Infrastructure Manager	To lead and manage delivery of the daily train plan within the Route Control Centre through collaborative relationships with train operators and other Control Centre Managers to minimise the impact of service disruption whilst continuing to meet statutory, business and route performance requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Service & Infrastructure Manager	Responsible for coaching and mentoring new/existing Service & Infrastructure Manager (S&IMs), and other staff in the safe operation of infrastructure and delivery of daily railway operations in the Central Operating Section (COS), ensuring staff achieve competence to carry out their role to Rail for London's standards of safety, quality, efficiency and customer service.	£50,000 - £54,999	N/A	NIL	N/A	6
Service & Infrastructure Manager	To lead and manage delivery of the daily train plan within the Route Control Centre through collaborative relationships with train operators and other Control Centre Managers to minimise the impact of service disruption whilst continuing to meet statutory, business and route performance requirements.	£50,000 - £54,999	N/A	NIL	N/A	2
Service & Infrastructure Manager Instructor	Responsible for coaching and mentoring new/existing Service & Infrastructure Manager (S&IMs), and other staff in the safe operation of infrastructure and delivery of daily railway operations in the Central Operating Section (COS), ensuring staff achieve competence to carry out their role to Rail for London's standards of safety, quality, efficiency and customer service.	£50,000 - £54,999	N/A	NIL	N/A	4
Service & Infrastructure Manager Instructor	Responsible for coaching and mentoring new/existing Service & Infrastructure Manager (S&IMs), and other staff in the safe operation of infrastructure and delivery of daily railway operations in the Central Operating Section (COS), ensuring staff achieve competence to carry out their role to Rail for London's standards of safety, quality, efficiency and customer service.	£50,000 - £54,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Analyst	The service analyst is responsible for Supporting the day to day operation of services. Roles that sit within the service owner areas are responsible for supporting the performance within the portfolio and the transition of new and modified services into the live environment. Roles that sit within the service operations area are responsible for supporting the management of ongoing performance and key service management lifecycle functions. The roles are responsible for supporting the management of (but not limited to) service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external suppliers where applicable.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Service Change Data Manager	The purpose of this role is implementing service changes by managing the data on bus service changes and bus service information and to ensure it is available for key TfL users accurately and to time. The post holder is responsible for ensuring that current IT systems to support this process are fit for purpose and to take a leading role in developing and updating new, more efficient systems.	£50,000 - £54,999	N/A	NIL	N/A	5
Service Control Administrator	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	0
Service Control Administrator	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	0
Service Control Administrator	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	0
Service Control Manager	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£50,000 - £54,999	N/A	NIL	N/A	0
Service Delivery Manager	To manage the Service Delivery Team to achieve fulfilment of passenger journey requirements through robust, reliable and cost effective scheduling of available drivers and vehicles on a daily basis. The team operate 7 days a week 18 hours a day and the job holder will need to recognise and respond to the requirements that such working demands both through effective supervision through Service Delivery Team Leaders and the necessity to occasionally work outside of normal office hours.	£50,000 - £54,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Delivery Manager	The post holder is accountable for the definition and client project management of complex technology or engineering work packages and projects aimed directly at improving services and processes to realise benefits for TFL and Londoners as a whole. Work packages include such initiatives as: • Design & implementation of multi-modal Bus real-time information displays • Managing the implementation of real-time information provision in safety critical and technically challenging environments, such as on river piers and outdoor stations • Manage a cross-functional team (Borough Liaison, Road Space Management, Assets and Buses) in preparing TFL and borough owned assets for the installation of externally funded Countdown signs by London Boroughs and other organisations The role holder is accountable for the delivery of business performance requirements through working collaboratively with the business and external partners (i.e. Buses operations, London River Services (LRS) Engineering) and suppliers Trueform Engineering) for the purpose of solution delivery, supplier performance management and contract compliance.	£50,000 - £54,999	N/A	NIL	N/A	0
Service Delivery Manager	To ensure that maintenance activities of the depot and fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the service requirements.	£50,000 - £54,999	N/A	NIL	N/A	5
Service Delivery Manager	To ensure that maintenance activities of the depot and fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the service requirements.	£50,000 - £54,999	N/A	NIL	N/A	6
Service Delivery Manager	To ensure that maintenance activities of the depot and fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the service requirements.	£50,000 - £54,999	N/A	NIL	N/A	2
Service Delivery Manager	To ensure that maintenance activities of the depot and fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the service requirements.	£50,000 - £54,999	N/A	NIL	N/A	4
Service Delivery Manager	To ensure that maintenance activities of the depot and fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the service requirements.	£50,000 - £54,999	N/A	NIL	N/A	5
Service Delivery Manager	To ensure that maintenance activities of the depot and fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the service requirements.	£50,000 - £54,999	N/A	NIL	N/A	7
Service Delivery Manager	To provide a single accountability point for Bus Service Delivery in terms of managing mitigation of disruption to bus services, bus stations facility management and the operational response to unplanned and planned events within London. To undertake effective forward planning and by utilising the resources available to them, the role will ensure any operational response is safe, timely, effective and focused on positive outcomes in terms of Customer Experience, Safety Performance and efficient in terms of cost awareness. The role will manage local teams of front line staff (Bus Station based and mobile response resources) - empowering them to make decisions, feel accountable for the areas they work within and develop them into high performing teams.	£50,000 - £54,999	N/A	NIL	N/A	7
Service Development Manager	To support the development of the Dial a Ride (DaR) door to door bus service for disabled Londoners which provides 1.4m journeys per year for its c 50k members. To pro-actively identify, analyse and develop scheduling system solutions/enhancements that promote cost effective service delivery and reputational enhancement for DaR service users and stakeholders. To ensure that Trapeze bespoke booking and scheduling applications, associated infrastructure and other business systems used within DaR are managed, supported and developed in a timely manner to support DaR business needs in a dynamic customer market.	£50,000 - £54,999	N/A	NIL	N/A	2
Service Improvement Manager	This role will entail working closely with the Head of Technology Service Operations and Service Tower teams to develop and implement a comprehensive service improvement strategy for the Technology Service Operations (TSO) department within Tech & Data. The role holder will support Service Owners and their Delivery teams for major service impact incidents, planned maintenance and change in which requires working in pressurised circumstances supporting our mission and business critical services. The role holder will manage the service improvement process across TSO in which key risks and problems for our services are either being tolerated, accepted or	£50,000 - £54,999	N/A	NIL	N/A	0
Service Improvement Manager	This role will entail working closely with the Head of Technology Service Operations and Service Tower teams to develop and implement a comprehensive service improvement strategy for the Technology Service Operations (TSO) department within Tech & Data. The role holder will support Service Owners and their Delivery teams for major service impact incidents, planned maintenance and change in which requires working in pressurised circumstances supporting our mission and business critical services. The role holder will manage the service improvement process across TSO in which key risks and problems for our services are either being tolerated, accepted or	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Management Process Manager	The Process Manager will be responsible for leading and driving development and maintenance of process documentation within the Business Services Function (BSF) and ensuring adherence to it. The Process Manager undertakes a regular review of key BSF operational processes and updating of process maps as per agreed policies including publication of Key Performance Indicators (KPIs) for reviewing BSF performance. The Process Manager is responsible for providing guidance on recharging/billing activities for BSF services offered to external and internal customers in line with agreed policy, as well as on new scope or changes to existing process and technologies in BSF. The role involves leading inputs into the business analysis and providing process expertise to the Change and Continuous Improvement teams. They will interface with Process Owners and Delivery Leads on how to address process related issues/challenges and process optimisation opportunities.	£50,000 - £54,999	N/A	NIL	N/A	2
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	3
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	2
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£50,000 - £54,999	N/A	NIL	N/A	5
Service Relationship Manager	The Service Relationship Manager will oversee the relationship between CCO and their third party suppliers in a day-to-day operational capacity. Reporting to the First Contact Manager, the job holder will work with CCOs Business Support team and CCOs third party supplier(s) to support the delivery of service against the contractual obligations of the supplier(s). The role holder will demonstrate effective communication skills with excellent decision making capabilities both proactive and reactive.	£50,000 - £54,999	N/A	NIL	N/A	5



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Reporting Manager	The Service Reporting Manager will lead a team of Service Reporting Analysts to provide suitable management reports to key stakeholders at the right time with the appropriate level of detail to make informed business decisions in relation to service. <b>Left service on or after 31 March 2023</b>	£50,000 - £54,999	N/A	NIL	N/A	3
Service Strategy and Design Lead	To develop the business service requirements for new and existing services ensuring accurate assessment of customer requirements, service model creation and design of service level agreements. The role holder will support the Programme and Technology Delivery teams throughout the design and transition process including production of service models and service designs. The role holder will ensure service designs align with the T&D strategy and emerging technologies to deliver business outcomes in a cost effective and efficient manner throughout the respective life cycle of those services.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Assurance Manager	This role exists to work directly with SHE Business Partners to embed the SHE assurance strategy and frameworks and act as the subject matter expert to support with assurance reviews.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Assurance Manager	This role exists to work directly with SHE Business Partners to embed the SHE assurance strategy and frameworks and act as the subject matter expert to support with assurance reviews.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Assurance Manager	This role exists to work directly with SHE Business Partners to embed the SHE assurance strategy and frameworks and act as the subject matter expert to support with assurance reviews.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£50,000 - £54,999	N/A	NIL	N/A	1
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£50,000 - £54,999	N/A	NIL	N/A	2
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Management System Manager	This role exists to manage and maintain the content of the TIL SHE Management System. To do this it must ensure it reflects SHE policy, that it applies consistently across TIL. The SHE Management System is how we ensure we are operating safely across the business and this role will need to work closely with the Strategy, Corporate Environment and Health & wellbeing teams to ensure it is fit for purpose. This role will also support the maintenance of the LU Rulebook, ensuring that this is up to date and fit for purpose, and LU Asset Operations work instructions.	£50,000 - £54,999	N/A	NIL	N/A	0
SHE Training & Competence Manager	This role exists to lead capability building for the SHE function and within the business to ensure high competence to minimise SHE risks and associated impact. This role will need to work closely with Business Partners and Insights & Direction colleagues to ensure alignment with assurance and improvement activity.	£50,000 - £54,999	N/A	NIL	N/A	1
Site Services Administrator	This role includes the creation and maintenance of databases which record the installation of all types of track welding. Internal and contract supply, filing physical paperwork records, and archiving, the production of hot work permits, ordering consumables, PPE, and gas, fire isolation requests and weld resource	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Skilled Track Operative	The purpose of the Skilled Track Operative role is to undertake routine inspection, maintenance and replacement of track and associated assets individually and/or as a member of team.	£50,000 - £54,999	N/A	NIL	N/A	0
Social Media Manager	The job holder decides the customer information and marcoms content across social media channels and blogs. The job holder is responsible for Governance, policies and processes on social media channels. The job holder leads the planning and delivery of high quality, brand enhancing content that delights customers on social media channels and blogs. The job holder will also be on the 24 hour on-call customer roster. The job holder works closely with teams across the business including the Customer team, contact centres and other CCT teams, understanding their requirements and recommending ways in which social media and storytelling on blogs can support campaigns. The job holder works with other digital channel managers to maintain and develop the digital content strategy so that we give customers the right content on the right channel.	£50,000 - £54,999	N/A	NIL	N/A	2
Social Media Manager	The job holder decides the customer information and marcoms content across social media channels and blogs. The job holder is responsible for Governance, policies and processes on social media channels. The job holder leads the planning and delivery of high quality, brand enhancing content that delights customers on social media channels and blogs. The job holder will also be on the 24 hour on-call customer roster. The job holder works closely with teams across the business including the Customer team, contact centres and other CCT teams, understanding their requirements and recommending ways in which social media and storytelling on blogs can support campaigns. The job holder works with other digital channel managers to maintain and develop the digital content strategy so that we give customers the right content on the right channel.	£50,000 - £54,999	N/A	NIL	N/A	0
Specialist Communications Manager	The role holder is responsible for managing the co-ordination of TfL's scrutiny responsibilities, including the management of Mayor's Questions, Casework and News and External Relations briefings. The post holder will develop exceptional knowledge of the current issues and tactical challenges within the organisation. The post holder will have line management responsibility, ensuring all communication activity is managed and responded to within the required time-frame.	£50,000 - £54,999	N/A	NIL	N/A	2
Sponsor	To support the Lead and Principal Sponsors to provide effective sponsorship of a designated programme. This role primarily supports the Principal Sponsor throughout the project lifecycle - from early planning to delivery and operation - in ensuring that stakeholder, customer and operational requirements are met, and key benefits delivered, in accordance with the Mayor's Transport Strategy and the TfL Business Plan. The role supports the Principal Sponsor ensuring business needs are understood, project options are analysed using business case methods, budget constraints and the programme is delivered. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc).	£50,000 - £54,999	N/A	NIL	N/A	0
Store Manager	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Chargehand	To supervise staff at local level, deputize for his/her immediate superior and undertake such responsibilities that may be required. Support the delivery of warehouse duties in order to satisfy all requirements with respect to materials availability, Safety, Quality, Cost and Delivery.	£50,000 - £54,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Stores Manager	Manage the stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To manage and drive the Lean methodology to ensure that maximum productivity is achieved within a safe working environment. Shift pattern is Monday to Friday	£50,000 - £54,999	N/A	NIL	N/A	5
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Operative	To undertake stores operations to achieve high levels of stock accuracy and excellent levels of customer service in a safe working environment.	£50,000 - £54,999	N/A	NIL	N/A	0
Stores Supervisor	To ensure that maximum productivity is achieved within a safe working environment. Co-ordinate stores day to day operations to meet customer's expectations whilst maintaining high levels stock accuracy and driving warehouse lean methodology. Shift pattern is days Monday to Thursday 7.30am - 3.30pm Friday 7.30am to 12.30pm	£50,000 - £54,999	N/A	NIL	N/A	1
Stores Supervisor	To ensure that maximum productivity is achieved within a safe working environment. Co-ordinate stores day to day operations to meet customer's expectations whilst maintaining high levels stock accuracy and driving warehouse lean methodology. Shift pattern is days Monday to Thursday 7.30am - 3.30pm Friday 7.30am to 12.30pm	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Strategic Events Delivery Manager	The job holder is responsible for the strategic coordination of major event planning across TIL, ensuring effective event delivery, including aspects of the technical delivery for which TIL has primary contractual responsibility. Whilst engendering a collaborative culture and consistently demonstrate and promulgate TIL's key behaviours. They will also lead in both a directive and instructive manner for events where the team is primarily responsible, whilst being able to seamlessly switch to supporting, informing and influencing for events where other operating businesses or agencies have primary responsibility. To identify good practice and areas for improvement for future	£50,000 - £54,999	N/A	NIL	N/A	0
Strategic Planning & Delivery Manager	Accountable for leading and managing strategic projects, initiatives and continuous improvement for Bus and Coach Service Delivery (B&C SD) to enable these operational teams to deliver against strategic priorities aligned with the MTS and Vision Zero. This involves taking strategies from TIL and specialist areas of the business, (for example, SHE, HR, Customer or Property) and translating in to local strategies for the B&C SD teams, then initiating and delivering projects that improve ways of working and ensure that our operational teams are contributing to delivering our priorities, in line with these strategies. Responsible for planning and delivery of projects, working with the specialist and operational teams to leverage their expertise, to ensure the implementation of a holistic and comprehensive operational delivery model and implementing effective governance within the directorate through embedding appropriate methodologies and frameworks.	£50,000 - £54,999	N/A	NIL	N/A	0
Strategic Planning & Delivery Manager	Accountable for leading and managing project controls and governance through maintaining the NMCC Programme Plan, to ensure NMCC deliver to a balanced portfolio of strategic priorities aligned with the MTS and Vision Zero. Responsible for planning and delivery of assigned projects within the plan, working the operational teams to leverage their specialist expertise to ensure the implementation of a holistic and comprehensive operational delivery model.	£50,000 - £54,999	N/A	NIL	N/A	0
Strategic Planning & Delivery Manager	Accountable for leading and managing project controls and governance through maintaining the NMCC Programme Plan, to ensure NMCC deliver to a balanced portfolio of strategic priorities aligned with the MTS and Vision Zero. Responsible for planning and delivery of assigned projects within the plan, working the operational teams to leverage their specialist expertise to ensure the implementation of a holistic and comprehensive operational delivery model.	£50,000 - £54,999	N/A	NIL	N/A	2
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£50,000 - £54,999	N/A	NIL	N/A	1
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£50,000 - £54,999	N/A	NIL	N/A	0
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£50,000 - £54,999	N/A	NIL	N/A	0
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£50,000 - £54,999	N/A	NIL	N/A	0
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£50,000 - £54,999	N/A	NIL	N/A	0
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£50,000 - £54,999	N/A	NIL	N/A	0
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£50,000 - £54,999	N/A	NIL	N/A	0
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£50,000 - £54,999	N/A	NIL	N/A	0
Structures/Drainage Engineer	The Post holder will carry out Health & Safety Inspections & Audits, and prepare factual reports of civil engineering assets being worked on in support of London Underground's maintenance plans and day to day operations	£50,000 - £54,999	N/A	NIL	N/A	0
Substation Technician	Know how to and be able to work to high and low voltage power rules, isolation and earthing of AC/DC electrical systems at different voltages and frequencies, reinstating power supplies by local and manual switching. Working on live battery & inverter systems. Understand and manage and maintain harmonic & power quality systems, transformer rectifiers, motor generators and transformers, DC traction breakers, protection and SCADA control systems & other substation plant. Knowledge of compressed air systems and power	£50,000 - £54,999	N/A	NIL	N/A	0
Supplier Skills Project Manager	Responsible for leading and directing the delivery and development of TTL's Supplier Skills programme and will be required to collaborate with a wide range of key stakeholders to ensure that all future and existing supplier contract opportunities are captured. In turn these activities will seek to address existing and future skills shortages within the transport and engineering sectors and meet the Mayor's targets for apprenticeships and workless job starts in TTL's	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	To provide technical support to the Signal Response/Maintenance Manager. To develop and maintain team processes to comply with agreed Quality Management objectives.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£50,000 - £54,999	N/A	NIL	N/A	0
Systems Development Manager	Responsible to the Senior Commercial Manager Governance, Process & Systems for development, management and continuous improvement of the systems used in the end to end commercial life-cycle. This includes ensuring that the systems used are available to meet the demand from the commercial community. That the access granted to users is appropriate for their role and inappropriate access is removed when identified to mitigate any associated risk. That systems, associated data, usage and access adhere to governance procedures and external regulations and are developed in line with the strategy set by the Senior Commercial Manager.	£50,000 - £54,999	N/A	NIL	N/A	0
Systems Improvement Support Manager	Develop and manage improved informational flows within Distribution Services; principal superuser for local vehicle and haulage systems and interface with Accounts for period end reporting . Collates all local finance information from different activities within DSM creating a single position of trust for financial data and all vehicle reporting activities	£50,000 - £54,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Systems Manager	Responsible for coordinating and monitoring the availability of all Control Centre systems to ensure that real time business objectives are met, including at the fallback facility. The role holder will be responsible for the availability of systems, assessing System downtime and performance for the control room and the escalating all issues to the relevant service providers, including responsibility for the raised issues being resolved.	£50,000 - £54,999	N/A	NIL	N/A	1
Systems Manager	To lead, deliver, evolve and maintain all technology used across Contact Centre Operations (CCO), Customer Experience Directorate, to support the delivery of CCO's technology road map and customer services improvement programme.	£50,000 - £54,999	N/A	NIL	N/A	3
Systems Manager	The Systems Manager leads the project controls systems team and ensures a productive working relationship with IM, Finance, Programme / Project Team, and other key stakeholders. Setting and delivering the information strategy for the TIL PMO, in liaison with IM, to enable the efficient delivery of projects across TIL. Championing data integrity and a "single source of truth" in the control of projects. Ensuring security of data, in accordance with TIL standards.	£50,000 - £54,999	N/A	NIL	N/A	1
Taxi & Private Hire Contracts Manager	Responsible for the end to end management, stakeholder management coordination and development of all outsourced Taxi and Private Hire Operational services and service delivery partnerships, including all customer contact centres, front and back office services, vehicle inspection services, 3rd party services (Post Office, CRB etc.) web sites, payment channels etc. Lead and manage the contract team, provide leadership and performance management	£50,000 - £54,999	N/A	NIL	N/A	6
Taxi & Private Hire Trade Relations Manager	Manage a small team of Band 2 trade relations officers to deliver timely, high quality correspondence and engagement to taxi and private hire stakeholders. Develop, deliver and manage a social media and web strategy - including the @TILTPH twitter feed - aimed at providing London's taxi and private hire licensees and stakeholders with open and transparent information and providing intelligence to support on-street compliance and enforcement activities. Work with the Enforcement and On-Street Compliance team to maximise the effectiveness of enforcement deployments based on intelligence from social media channels, and report / feedback on compliance issues.	£50,000 - £54,999	N/A	NIL	N/A	5
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£50,000 - £54,999	N/A	NIL	N/A	0
Team Administrator	Responsible for leading and developing a team of coverage administrators to deliver a world class coverage planning & deployment service on behalf of London Underground Network Operations. The post holder will ensure that agreed performance targets are achieved within budget; identify and pursue opportunities to improve utilisation; proactively plan for future requirements while constantly considering the impact on safety and reliability, people, affordability and customer service.	£50,000 - £54,999	N/A	NIL	N/A	0
Team Administrator	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	0
Team Administrator	Responsible for leading and developing a team of coverage administrators to deliver a world class coverage planning & deployment service on behalf of London Underground Network Operations. The post holder will ensure that agreed performance targets are achieved within budget; identify and pursue opportunities to improve utilisation; proactively plan for future requirements while constantly considering the impact on safety and reliability, people, affordability and customer service. <b>Left service on or after 31 March 2023.</b>	£50,000 - £54,999	N/A	NIL	N/A	0
Team Administrator	To provide effective and professional administrative support to the senior manager and management team to enable the effective management of their people, information and other resources in line with their business objectives. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands, be able to prioritise their workload and be able to work across multiple sites as	£50,000 - £54,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technical Planning Engineer	Maintains knowledge of specific technical specialism(s), provides detailed advice regarding their application, executes specialised tasks. The specialism can be any area of information or communication technology, technique, method, product or application area. Creates and agrees the 5 year road map for the technical platform specialism(s). This post will have multiple levels of Practitioner, Proficient and Expert commensurate with breadth of technical area managed and the levels of experience in the required Specialism. Proficient in one or preferably two of the following Specialisms:- Technical Platform Netweaver, SOA, J2EE, .Net, Oracle, SQL, MDM	£50,000 - £54,999	N/A	NIL	N/A	0
Technical Support	Reporting to the Technical Services Manager, the Technical Support team is responsible for providing direct technical support to the maintenance delivery managers within Power and Electrical. A key requirement of this role is the collation of maintenance documentation, the quantitative and qualitative review of maintenance and test outcomes, and the recording of the findings into AMIS and other systems to support maintenance planning and FRACAS processes, etc. In addition, this roles takes an active role in supporting the implementation and delivery of internal projects including Maintenance Modernisation, Lean initiatives and other Opex related projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Technical Support	Reporting to the Technical Services Manager, the Technical Support team is responsible for providing direct technical support to the maintenance delivery managers within Power and Electrical. A key requirement of this role is the collation of maintenance documentation, the quantitative and qualitative review of maintenance and test outcomes, and the recording of the findings into AMIS and other systems to support maintenance planning and FRACAS processes, etc. In addition, this roles takes an active role in supporting the implementation and delivery of internal projects including Maintenance Modernisation, Lean initiatives and other Opex related projects.	£50,000 - £54,999	N/A	NIL	N/A	0
Technical Support Engineer	To review, allocate route cause and attribute all signals reported faults. To provide technical assistance, support and information to the business on Signals trends, fault information as required.	£50,000 - £54,999	N/A	NIL	N/A	0
Technical Support Engineer	To review, allocate route cause and attribute all signals reported faults. To provide technical assistance, support and information to the business on Signals trends, fault information as required.	£50,000 - £54,999	N/A	NIL	N/A	0
Technical Support Engineer	To review, allocate route cause and attribute all signals reported faults. To provide technical assistance, support and information to the business on Signals trends, fault information as required.	£50,000 - £54,999	N/A	NIL	N/A	0
Technician Engineer	Responsible for the delivery of safety of line inspections, asset monitoring, operational service support, like for like renewal and upgrade / enhancement works. The role includes support to asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centred maintenance tasks.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Technician Engineer	Responsible for the delivery of safety of line inspections, asset monitoring, operational service support, like for like renewal and upgrade / enhancement works. The role includes support to asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centred maintenance tasks.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Technician Engineer	Responsible for the delivery of safety of line inspections, asset monitoring, operational service support, like for like renewal and upgrade / enhancement works. The role includes support to asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centred maintenance tasks.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Technician Engineer	Responsible for the delivery of safety of line inspections, asset monitoring, operational service support, like for like renewal and upgrade / enhancement works. The role includes support to asset fault response, infrastructure inspection, asset data management and the safe delivery of reliability centred maintenance tasks.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£50,000 - £54,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£50,000 - £54,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£50,000 - £54,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£50,000 - £54,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£50,000 - £54,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
TfL Lead Project Manager	To project manage the delivery of office fit-out, refurbishment and construction projects and property care maintenance and renewal projects for building services, systems and fabric within the TfL Group Head Office portfolio of buildings or operational accommodation on the LUL Underground network, where required. The projects are typically 3 to 18 months duration, ranging in value from £20K up to £10M.	£50,000 - £54,999	N/A	NIL	N/A	0
Topographical Driver Skills Manager	Manage a team of Topographical Skills Assessors (TSAs) responsible for the delivery of efficient, effective, transparent and fair topographical skills assessments; ensuring a high standard of skills and knowledge is demonstrated by candidate Private Hire Vehicle (PHV) drivers and that this is maintained. Responsible for the day to day management of the functions, systems, people and processes that deliver the topographical assessments at accredited centres, geographically located across greater London.	£50,000 - £54,999	N/A	NIL	N/A	11
Track Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Competence Assessor	Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training Review and update existing assessments and training documents on an ongoing basis to meet latest	£50,000 - £54,999	N/A	NIL	N/A	0
Track Competence Assessor	Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training Review and update existing assessments and training documents on an ongoing basis to meet latest	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Fenceline inspector	To carry out fence line inspections to LU defined standards and frequencies. Carry out planned and adhoc inspections on contract vegetation staff to ensure compliance. Identify and manage third party risks and encroachment of invasive species. To carry out temporary repairs and small running repairs on fence lines to ensure the safety of the public and staff and the security and integrity of the network.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LU and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LU and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Operative	To deliver the planned inspection and maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate all non-compliances in an efficient and timely manner ensuring the railway is safe to provide an operational service. Responsible for people, plant and materials that are assigned to tasks the post holder is responsible for. Ensuring the assigned works is completed in a timely manner and to relevant LUJ and TLL standards, processes and procedures.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£50,000 - £54,999	N/A	NIL	N/A	20
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technical Clerk	To provide full and comprehensive administration support facility to the Track Technical Manager. Maintenance of paperwork/computer based systems in accordance with audit requirements. This will include, liaison with various internal and external suppliers so the role holder requires strong communication and collaboration skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technical Clerk	To provide full and comprehensive administration support facility to the Track Technical Manager. Maintenance of paperwork/computer based systems in accordance with audit requirements. This will include, liaison with various internal and external suppliers so the role holder requires strong communication and collaboration skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technician	To provide maintenance and installation of tracks	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technician	To provide maintenance and installation of tracks	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technician	To provide maintenance and installation of tracks	£50,000 - £54,999	N/A	NIL	N/A	0
Track Technician	To provide maintenance and installation of tracks	£50,000 - £54,999	N/A	NIL	N/A	0
Track Welding Technical Assistant	Working with the Track Delivery and Services Team the role is to provide a technical, planning, information and support function to the Welding Delivery Manager to ensure that track welding, hand grinding and inspections are completed to safety, quality, cost, and time targets.	£50,000 - £54,999	N/A	NIL	N/A	0
Traffic Orders Manager	The role involves leading a team of technical specialists in the area of drafting and processing Traffic Regulations Orders which are legal documents required by TfL to undertake its statutory duties, ensuring they are fit for purpose to allow for the management, effective enforcement, works and events to take place on the Transport for London Road Network (TLRN). The post holder will also provide guidance and work closely with other TfL businesses, particularly scheme and works promoters, Network Impact Assessment Engineers and Works Coordination and Permitting (WCaP) teams, to ensure any drafted traffic orders are relevant. The post holder will also provide evidence/statement to TfL Legal team or Courts on challenges and/or Judicial Review.	£50,000 - £54,999	N/A	NIL	N/A	8
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casual ty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0

















Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Operations Administrator	To provide comprehensive administrative support to the Centurion Manager.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Operations Administrator	To provide comprehensive administrative support to the Centurion Manager.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Operations Administrator	To provide comprehensive administrative support to the Centurion Manager.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Operations Administrator	To provide comprehensive administrative support to the Centurion Manager.	£50,000 - £54,999	N/A	NIL	N/A	0
Train Operations Administrator	To provide comprehensive administrative support to the Centurion Manager.	£50,000 - £54,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£50,000 - £54,999	N/A	NIL	N/A	1
Training & Exercising Manager	This role is responsible for developing and assuring the delivery of bespoke Control Centre and Incident Command training and exercising programmes and for maintaining Control Centre resilience and business continuity capability and proficiency. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£50,000 - £54,999	N/A	NIL	N/A	8
Transport Innovation Policy Manager	This role is responsible for gathering information and research to identify the new business models and technology with the potential to impact TFL operating model and consumers including Connected and Autonomous Vehicles. This role will also be accountable for the developing, in conjunction with stakeholder across the organisation, the appropriate strategy, policy, regulation and incentives measures for TFL in a number of such areas, to maximise	£50,000 - £54,999	N/A	NIL	N/A	0
UDL Training Manager	This post will manage the Urban Design London (UDL) street design training events and provide expert design advice on highway issues including the design of cycling infrastructure. UDL is hosted by TfL. It provides around 90 training, advice and networking events a year to support TfL, GLA and London boroughs staff and councillors. The aim of the UDL programme is to help those managing London's built environment understand and implement mayoral policies and priorities on its design. People from across these organisations attend and learn from the programme.	£50,000 - £54,999	N/A	NIL	N/A	0
Ultrasonic Technician	Working in the Ultrasonic Delivery Team, your role is to undertake rail inspections using rail crack measurement inspection equipment to confirm the integrity of the running rails and to identify substandard conditions. Ensuring that all inspections are carried out to the correct standard and procedure. To deliver the rail contact fatigue(RCF), risk based, inspection programme. Downloading the data,aiding the business to make strategic business decisions in their grinding and re-railing programmes.	£50,000 - £54,999	N/A	NIL	N/A	0
Vehicle Examiner	Responsible for inspecting company vehicles involved in road traffic collisions and to provide technical support and assistance to Vehicle Logistics and Insurance department for the management of company vehicles.	£50,000 - £54,999	N/A	NIL	N/A	0
Vehicle Maintenance Manager	Fleet Maintenance manager assuming responsibility for all the engineering functions, facilities, staff and equipment maintenance. To ensure all aspects meet the all specifications and standards set by TFL, Traffic Commissioner, Driver & Vehicle Standards Agency and Group Safety. The manager will have a fundamental impact on the quality and safety of the bus services operated by Dial a Ride. Problem solving and decision making with senior management within the company to ensure high engineering standards. Interpreting and Communicating to all levels of staff, the information gathered via the Engineering Quality Monitoring and internal monitoring systems, ensuring the highest engineering standards are maintained. Leading change and innovation by project managing initiatives related to the development of the Dial a Ride bus fleet to ensure continued compliance with ever changing government legislation.	£50,000 - £54,999	N/A	NIL	N/A	18
Vehicles Fines Support Manager	Manages and owns the process for all customer queries and effectively manage Fines/ PCN's to minimise cost to the company and potential legal action/ escalation due to non-payment. To promote Road Transport services provided throughout department stakeholder network to generate and retain work.	£50,000 - £54,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Visual Services Manager	<p>The job plans and manages the delivery of a range of assigned visual production services to all areas of TFL and as required the Greater London Authority (GLA) to support the business needs. These include photo, video and animation services.</p> <p>The job fulfils a wide range of activities relating to the provision of visual content including overseeing the creative process, undertaking and commissioning visual content through external specialists, managing the TFL Image Library and advising on production policy, best practice for all visual services outputs as well as the monetisation of the TFL Image Library.</p> <p>The job holder will work with the business as required and deliver all photographic requirements in line with agreed costs and timescales, including the commissioning of new projects, appointing subcontractors and suppliers to</p>	£50,000 - £54,999	N/A	NIL	N/A	1
Visualisation Manager	Responsible for leading and developing Network Performance's capability in 3D animated modelling and CGI static imagery and to support the wider Directorate in the production of high quality visualisations. To lead a team of up to eight staff to undertake 3D modelling and CGI visualisations.	£50,000 - £54,999	N/A	NIL	N/A	0
Warehouse Chargehand	To supervise staff at local level, deputize for his/her immediate superior and undertake such responsibilities that may be required. Support the delivery of warehouse duties in order to satisfy all requirements with respect to materials availability, Safety, Quality, Cost and Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Warehouse Chargehand	To supervise staff at local level, deputize for his/her immediate superior and undertake such responsibilities that may be required. Support the delivery of warehouse duties in order to satisfy all requirements with respect to materials availability, Safety, Quality, Cost and Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Warehouse Chargehand	Working within the Materials Team to accurately receive, store and distribute material to the point of use within the agreed Service Level Agreement (SLA).	£50,000 - £54,999	N/A	NIL	N/A	1
Warehouse Chargehand	To supervise staff at local level, deputize for his/her immediate superior and undertake such responsibilities that may be required. Support the delivery of warehouse duties in order to satisfy all requirements with respect to materials availability, Safety, Quality, Cost and Delivery.	£50,000 - £54,999	N/A	NIL	N/A	0
Waste Lorry Driver	A lorry driving role with the key purpose of delivering an effective and efficient waste collection and/ or recycling collection service for Vehicle Logistics customers, following specific routes or working to management instructions. Role holder will operate a range of vehicles from small caged tippers and vans, up to 26 tonne refuse collection vehicles and help with collection of waste in bags and bins on scheduled collection rounds and as well as ad-hoc waste collection of bulky or other items. Drivers will work alone or as part of a crew.	£50,000 - £54,999	N/A	NIL	N/A	0
Waste Lorry Driver	A lorry driving role with the key purpose of delivering an effective and efficient waste collection and/ or recycling collection service for Vehicle Logistics customers, following specific routes or working to management instructions. Role holder will operate a range of vehicles from small caged tippers and vans, up to 26 tonne refuse collection vehicles and help with collection of waste in bags and bins on scheduled collection rounds and as well as ad-hoc waste collection of bulky or other items. Drivers will work alone or as part of a crew.	£50,000 - £54,999	N/A	NIL	N/A	0
Waste Lorry Driver	A lorry driving role with the key purpose of delivering an effective and efficient waste collection and/ or recycling collection service for Vehicle Logistics customers, following specific routes or working to management instructions. Role holder will operate a range of vehicles from small caged tippers and vans, up to 26 tonne refuse collection vehicles and help with collection of waste in bags and bins on scheduled collection rounds and as well as ad-hoc waste collection of bulky or other items. Drivers will work alone or as part of a crew.	£50,000 - £54,999	N/A	NIL	N/A	0
Waste Lorry Driver	A lorry driving role with the key purpose of delivering an effective and efficient waste collection and/ or recycling collection service for Vehicle Logistics customers, following specific routes or working to management instructions. Role holder will operate a range of vehicles from small caged tippers and vans, up to 26 tonne refuse collection vehicles and help with collection of waste in bags and bins on scheduled collection rounds and as well as ad-hoc waste collection of bulky or other items. Drivers will work alone or as part of a crew.	£50,000 - £54,999	N/A	NIL	N/A	0
Web and Apps Channel Manager	The job holder decides the customer information and marcoms content across the websites and apps and identifies user experience development required. The job holder leads the planning and delivery of high quality customer and user information and marketing communications through – websites and apps. The job holder works closely with TFL businesses to provide insight about trends and provides sound communication advice so that we maximise the potential of Digital channel and achieve best results. The job holder works with other digital channel managers to maintain and develop the digital content strategy so that we give customers the right content on the right channel at the right time. The job holder will also be on the 24 hour on-call customer roster	£50,000 - £54,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£50,000 - £54,999	N/A	NIL	N/A	0
Works Inspector	London Trams is the business unit within London Rail responsible for procuring the safe and efficient operation of London's tramways, as well as the strategic development of improvements to the tramway network and the delivery of new tramway projects. London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network in Croydon currently extends to 28km of rail with 35 Trams and annual ridership of circa 31m. The Works Supervisor is responsible for ensuring that the off track infrastructure is maintained within established tolerance levels through the systematic inspection and maintenance (planned and preventative) of the assets, documentation of inspections, recommending and implementing corrective action and management of the team of Works Technicians.	£50,000 - £54,999	N/A	NIL	N/A	0
WVA Incident Manager	TfL's Workplace Violence and Aggression (WVA) Strategy commits TfL to providing the best support to all our people who experience work-related violence and aggression and to work with our Policing partners to catch and prosecute offenders. This role oversees the pan-TfL WVA incident support and investigation service, a team of Support Officers who ensure our people receive high quality support to help them recover and feel cared for by the organisation following an incident, along with working with the police to provide investigative services to secure the strongest penalties against offenders.	£50,000 - £54,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
WVA Prevention Manager	TfL's Workplace Violence and Aggression (WVA) Strategy commits TfL to preventing violence and aggression against our people, tackling the causes and providing the best support to our people who experience it. We want to continually learn and improve our approach to keeping our people safe. This role is responsible for a programme of activity made up of a number of specific projects, that will all help deliver the WVA Strategy, improving WVA prevention activity, victim support services and providing support for staff and managers.	£50,000 - £54,999	N/A	NIL	N/A	2
WVA Prevention Manager	TfL's Workplace Violence and Aggression (WVA) Strategy commits TfL to preventing violence and aggression against our people, tackling the causes and providing the best support to our people who experience it. We want to continually learn and improve our approach to keeping our people safe. This role is responsible for a programme of activity made up of a number of specific projects, that will all help deliver the WVA Strategy, improving WVA prevention activity, victim support services and providing support for staff and managers.	£50,000 - £54,999	N/A	NIL	N/A	0
WVA Prevention Manager	TfL's Workplace Violence and Aggression (WVA) Strategy commits TfL to preventing violence and aggression against our people, tackling the causes and providing the best support to our people who experience it. We want to continually learn and improve our approach to keeping our people safe. This role is responsible for a programme of activity made up of a number of specific projects, that will all help deliver the WVA Strategy, improving WVA prevention activity, victim support services and providing support for staff and managers.	£50,000 - £54,999	N/A	NIL	N/A	1
WVA Support Officer	TfL's Workplace Violence and Aggression (WVA) Strategy commits TfL to providing the best support to all our people who experience work-related violence and aggression and to work with our Policing partners to catch and prosecute offenders. This role provides incident support to individual victims and investigation services to the Police for specific WVA incidents. This ensures our people receive high quality support to help them recover following WVA incidents and feel looked after by the organisation, and the police receive high quality evidence to secure the strongest penalties against offenders who commit WVA offences.	£50,000 - £54,999	£1 - £4,999	NIL	N/A	0
3rd Engineer	To provide supervision to the plant team under their control to ensure that Powerlink delivers the performance required within the power service contract in line with all Powerlink's policies and procedures.	£55,000 - £59,999	N/A	NIL	N/A	12
Access Manager	The Access Manager is responsible for ensuring that works undertaken on or near the Tramlink system are operationally.	£55,000 - £59,999	N/A	NIL	N/A	0
Access Planner	This post is responsible for the research, creation, management and delivery of possessions on Network Rail, London Overground, DLR and London Trams infrastructure to support projects to ensure the detailed interface planning requirements within all possessions are met. The role has responsibility for working in collaboration with key stakeholders, including Network Rail and the franchise and concession operators, to actively ensure delivery of all London Rail Projects possessions and in securing possession access to the railway to enable the delivery of London Rail projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Access Planner	This post is responsible for the research, creation, management and delivery of possessions on Network Rail, London Overground, DLR and London Trams infrastructure to support projects to ensure the detailed interface planning requirements within all possessions are met. The role has responsibility for working in collaboration with key stakeholders, including Network Rail and the franchise and concession operators, to actively ensure delivery of all London Rail Projects possessions and in securing possession access to the railway to enable the delivery of London Rail projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Accommodation Demand Planner	This purpose of this role is to lead the accommodation demand planning and forecasting function within the TfL Head Office portfolio. This role is core to the new accommodation management model within P&A and will make a critical contribution to raising the long-term strategic, forecasting and planning capabilities of the Accommodation function.	£55,000 - £59,999	N/A	NIL	N/A	0
Accommodation Manager	Working as part of a matrix management structure, to ensure the development and delivery of a successful, customer focussed, moves and losses related service primarily to the TfL Head Office Portfolio, throughout the greater London area, with primary responsibility for ascertaining all aspects of stakeholder requirements and obtaining subsequent buy in to proposed solutions, contributing to the development of a strategic approach to accommodation	£55,000 - £59,999	N/A	NIL	N/A	0
Accommodation Manager	Working as part of a matrix management structure, to ensure the development and delivery of a successful, customer focussed, moves and losses related service primarily to the TfL Head Office Portfolio, throughout the greater London area, with primary responsibility for ascertaining all aspects of stakeholder requirements and obtaining subsequent buy in to proposed solutions, contributing to the development of a strategic approach to accommodation	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Administration Manager	To lead, manage and develop the local administration function for Asset Operations. To develop and deliver plans and activities to achieve delivery of a business support service to improve overall performance for the business area. This role is responsible for ensuring the business area has adequate local administrative support by providing the right people and services at the right time to enable the directorate to meet its overall objectives. The post holder will provide this support through the flexible management of local administrative teams. The work is varied in its nature and requires the job holder to be flexible in their approach. They must be able to manage a number of different demands and be able to prioritise their workload.	£55,000 - £59,999	N/A	NIL	N/A	6
Administration Team Manager	Responsible for leading and developing an administration team, located at multiple offices across London, to deliver a world class administrative support service on behalf of London Underground Network Operations. The post holder will work in partnership with the senior management team, and local management teams to deliver the service in line with agreed performance targets. They will identify and pursue opportunities to improve the service; proactively planning for future requirements while constantly considering the impact on safety and reliability, people, affordability and customer service.	£55,000 - £59,999	N/A	NIL	N/A	6
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£55,000 - £59,999	N/A	NIL	N/A	0
Advisor to MD of London Underground	Advise the Managing Director on matters across their portfolio, providing a day-to-day interface with TfL business areas, and giving critical management support to ensure that London Underground (LU) priorities are efficiently and effectively delivered.	£55,000 - £59,999	N/A	NIL	N/A	0
Agile Test Lead	The Agile Test Lead (ATL) is responsible for leading an agile software testing team. The ATL will be responsible for defining all testing activities and verify they are performed effectively and will drive test performance and efficiency.	£55,000 - £59,999	N/A	NIL	N/A	1
Ambience Delivery Manager	Monitor and support Ambience contract (TPS) through the following areas: plan resource allocation effectively, develop and maintain effective ambience contract monitoring processes, plan and implement continuous improvement processes, help to plan and improve the condition of the fleet assets with regard	£55,000 - £59,999	N/A	NIL	N/A	2
Ambience Inspector	To manage cleaning resources for the fleet and ensure Ambience targets and performance standards are exceeded. Report on Ambience performance as required and initiate actions to minimise impact to business. Initiate improvements in performance through new technology techniques. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Ambience Inspector	To manage cleaning resources for the fleet and ensure Ambience targets and performance standards are exceeded. Report on Ambience performance as required and initiate actions to minimise impact to business. Initiate improvements in performance through new technology techniques.	£55,000 - £59,999	N/A	NIL	N/A	0
Analysis Lead	To monitor the performance of the broad base of road network activities in Transport for London (TfL) Surface Transport, analysing the results and comparing these to the organisation's performance objectives. To develop performance indicators and the capabilities and expertise to monitor London's road network performance. To develop and assess proposals for research programmes, to enable TfL to explain their influence and impact on London's road network performance outcomes ensuring that they are in line with policy objectives. To develop computer modelling and analytical expertise in relation to road network performance and provide advice on these as required. To build and maintain the internal and external relationships required to enable Network Management to deliver world class roads related performance monitoring and	£55,000 - £59,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Analysis Manager	The Analysis Manager is responsible for ensuring that the directorate has the information needed when making intelligence led and evidence based decisions. Adopting a problem solving approach, the post holder manages the Analysis and Tasking Team who provide essential analysis which helps ensure that operational resources across the Transport for London network are utilised efficiently and effectively. Working closely with colleagues across CPOS, the role supports the assessment of current and future risks, threats, harm and opportunities, playing an active role in providing analysis to our key stakeholders (for example, the Metropolitan Police Service (MPS) and British Transport Police's (BTP)). As part of the CPOS Management Team, collaborate with other managers, the Senior Management Team (SMT) and the Senior Leadership Team (SLT) to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders.	£55,000 - £59,999	N/A	NIL	N/A	5
Analysis Manager	The Analysis Manager is responsible for ensuring that the directorate has the information needed when making intelligence led and evidence based decisions. Adopting a problem solving approach, the post holder manages the Analysis and Tasking Team who provide essential analysis which helps ensure that operational resources across the Transport for London network are utilised efficiently and effectively. Working closely with colleagues across CPOS, the role supports the assessment of current and future risks, threats, harm and opportunities, playing an active role in providing analysis to our key stakeholders (for example, the Metropolitan Police Service (MPS) and British Transport Police's (BTP)). As part of the CPOS Management Team, collaborate with other managers, the Senior Management Team (SMT) and the Senior Leadership Team (SLT) to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders.	£55,000 - £59,999	N/A	NIL	N/A	3
Appeals and Prosecutions Manager	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TIL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking.	£55,000 - £59,999	N/A	NIL	N/A	9
Appeals and Prosecutions Manager	As part of CPOS, collaborate with internal and external stakeholders to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS business performance and its reputation among its customers and stakeholders. To manage the delivery of an effective enforcement, compliance and appeals service. This will deter revenue loss, encourage greater compliance across all TIL modes of transport incl. TPH in London and increase staff and customer satisfaction and confidence; thereby reducing offending, improving public safety and delivering safer streets to encourage greater use of public transport and increased levels of cycling and walking. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	12
Application Engineer	The Application Engineer will provide level 2 (and where required level 3) support to TIL's environments (business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc.), proactive identification of issues, fulfillment of Service Requests and problem management in accordance with the agreed service level targets. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£55,000 - £59,999	N/A	NIL	N/A	1
Apprentice Development Manager	Provide management, support and development to London Underground apprentices and apprenticeship schemes, to meet current and future business needs and objectives. Deliver the compliance requirements to meet the standards set by OFSTED and the Education and Skills Funding Agency, ESFA to retain Employer Provider and funding status for the delivery of apprenticeships. Responsible for the ongoing compliance of internal and external quality standards aligned to apprenticeship delivery.	£55,000 - £59,999	N/A	NIL	N/A	41
Apprentice Trainers	Accountable for delivering "off the job" engineering and electrical training programmes at NVQlevel 3/4 standard to 1st year Apprentices so that they can progress to the next year of the scheme. Responsible for delivering this training in line with a nationally recognised Apprenticeship frame work, NVQ's and lead body requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Assessment Engineer	To review and sign off the Earth Structures Inspection reports, providing assurance and for ensuring that recommended works are undertaken to maintain the assets "fit for purpose", as well as ensuring the safe operation of the Railway and compliance with Engineering standards	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Data Manager	London Underground's operational assets are changed on a regular basis by Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Manager is to ensure that data associated with these physical asset changes, for their allocated Asset Group(s) is accurately recorded in London Underground's asset systems in a timely manner. This data includes core asset data, maintenance and regimes and asset documentation. The role also provides governance and assurance of current asset data in either our own Asset Management System (AMS) or the contractors where maintenance has been outsourced The role leads the design and management of the Asset and Location Registers for their nominated Asset Group to ensure they meet the Asset Management needs of the business. This is a key role as the Asset and Location registers of the AMS(s) underpin the ability of the organisation to manage the delivery of maintenance and	£55,000 - £59,999	N/A	NIL	N/A	1
Asset Data Manager	London Underground's operational assets are changed on a regular basis by Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Manager is to ensure that data associated with these physical asset changes, for their allocated Asset Group(s) is accurately recorded in London Underground's asset systems in a timely manner. This data includes core asset data, maintenance and regimes and asset documentation. The role also provides governance and assurance of current asset data in either our own Asset Management System (AMS) or the contractors where maintenance has been outsourced The role leads the design and management of the Asset and Location Registers for their nominated Asset Group to ensure they meet the Asset Management needs of the business. This is a key role as the Asset and Location registers of the AMS(s) underpin the ability of the organisation to manage the delivery of maintenance and	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Data Manager	London Underground's operational assets are changed on a regular basis by Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Manager is to ensure that data associated with these physical asset changes, for their allocated Asset Group(s) is accurately recorded in London Underground's asset systems in a timely manner. This data includes core asset data, maintenance and regimes and asset documentation. The role also provides governance and assurance of current asset data in either our own Asset Management System (AMS) or the contractors where maintenance has been outsourced The role leads the design and management of the Asset and Location Registers for their nominated Asset Group to ensure they meet the Asset Management needs of the business. This is a key role as the Asset and Location registers of the AMS(s) underpin the ability of the organisation to manage the delivery of maintenance and	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Data Support	London Underground's operational assets are changed on a regular basis by resources in Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Handover Support Technician is to work with key stakeholders to prepare asset data changes for loading and to ensure changes are recorded in the Asset Management System(s)	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Engineer	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet all agreed company performance and financial targets.	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Engineer	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet all agreed company performance and financial targets.	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Engineer	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet all agreed company performance and financial targets.	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Knowledge Engineer	Ensure the Infrastructure Manager has complete and verified asset knowledge to allow sound decision making on matters of safety and operability of the East London Railway (ELR). • Ensure London Overground has a relevant and effective information governance model in place.	£55,000 - £59,999	N/A	NIL	N/A	1
Asset Manager	Responsible for the development of policies, strategies, plans and prioritised programmes for a one or more assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Manager	Responsible for the development of policies, strategies, plans and prioritised programmes for a one or more assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£55,000 - £59,999	N/A	NIL	N/A	3
Asset Manager	Responsible for the development of policies, strategies, plans and prioritised programmes for a one or more assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Manager	Responsible for the development of policies, strategies, plans and prioritised programmes for a one or more assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Manager	Responsible for the development of policies, strategies, plans and prioritised programmes for a one or more assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Manager	To be the subject matter expert for asset management in Facilities Operations having responsibility for supporting, maintaining and updating their asset management system and procedures including implementing strategies, writing documentation and guidance, maintaining a database and using this to ensure the best overall life cycle costs to support the operation of TIL's Head Office portfolio, whilst providing compliance with TIL's Asset Management Strategy and Policy.	£55,000 - £59,999	N/A	NIL	N/A	3
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	5
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	5
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	4
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	5
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	4
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£55,000 - £59,999	N/A	NIL	N/A	8
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£55,000 - £59,999	N/A	NIL	N/A	2
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£55,000 - £59,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£55,000 - £59,999	N/A	NIL	N/A	3
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£55,000 - £59,999	N/A	NIL	N/A	3
Asset Systems Support	The job is responsible for supporting Asset Systems Managers and the Asset Systems Technical Manager in meeting the needs of the Asset Operations business and wider stakeholders across asset groups. Assists with the implementation of asset system changes into the Asset Operations business and ensures changes meet business requirements. Works with Asset Systems Managers, T&D and external support organisations to support the business and ensure the needs of the business are met.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Commercial Manager	To plan, support and undertake commercial activities, processes and systems within the Capital Programmes Directorate. To support the Commercial Manager in maintaining commercial control of programmes and projects. Supporting and delivering procurement activities including supply-chain analysis, development and implementation of sourcing and procurement strategies, pre-qualification, tender and negotiation of contracts and contract award recommendations using procurement processes and systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TIL obligations) and of Infraco contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TIL obligations) and of Infraco contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TIL obligations) and of Infraco contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TIL obligations) and of Infraco contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TIL obligations) and of Infraco contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TIL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TIL to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	0
Associate Lawyer	To provide legal advice to the TIL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£55,000 - £59,999	N/A	NIL	N/A	0
Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£55,000 - £59,999	N/A	NIL	N/A	0
Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£55,000 - £59,999	N/A	NIL	N/A	0
Assurance Manager	Provide London Underground with the assurance and confidence that the ir requirements have been complied with and controlled processes have been followed in achieving the project assurance deliverables for CEP Projects. This is achieved by ensuring that the products and services provided meet standards for safety, quality and reliability and by providing the required evidence to support that risks (hazards) to health and safety have been reduced to as low as reasonable practicable (ALARP).	£55,000 - £59,999	N/A	NIL	N/A	2
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
B&S Inspector	Responsible for Bridges & Structures Inspection & Assessments. Work within the safety and environmental guidelines to ensure full compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
BMS Engineering Specialist	To be a key member of the Infrastructure & Sustainability Team, as part of Facilities Operations Department providing support to the TfL Head Office portfolio of buildings by providing professional and technical support, assurance, advice and guidance to support asset management for improved safety, sustainability, reliability and amenity, and reduced total cost of ownership in terms of maintenance, modifications, refurbishments, modernisations and new	£55,000 - £59,999	N/A	NIL	N/A	0
Booking Support Manager	Market TransPlant services to the Underground, achieving value benefit for the customer, maximum utilisation for the assets and commercial benefit where possible and appropriate. Act as account manager for TransPlant services. Manage the introduction of third party infrastructure support vehicles onto the railway using Transplant's safety case and in accordance with safety case legislation.	£55,000 - £59,999	N/A	NIL	N/A	0
BSF Data Modeller	The BSF Data Modeller will support HR and Finance to manage an integrated insight and analysis process, designed to drive decision making and in turn secure an effective allocation of resources (consistent with the priorities and objectives of the Mayor, Board and Leadership Team) and to support funding applications to Government and the GLA. The job holder will work across the team to ensure all activities are delivered by allocating resources where appropriate. They will strongly support the integrated planning and performance cycle and aiding individual and team development.	£55,000 - £59,999	N/A	NIL	N/A	0
BSF Data Modeller	The BSF Data Modeller will support HR and Finance to manage an integrated insight and analysis process, designed to drive decision making and in turn secure an effective allocation of resources (consistent with the priorities and objectives of the Mayor, Board and Leadership Team) and to support funding applications to Government and the GLA. The job holder will work across the team to ensure all activities are delivered by allocating resources where appropriate. They will strongly support the integrated planning and performance cycle and aiding individual and team development.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Budget Control Manager	This role manages a team to provide financial services, including processing, reporting and assuring compliance for Asset Operations (AO) in the Network Management Directorate for contract activities valued circa £250m per annum. This role ensures clear communication across AO budget holders and senior managers for financial services and reporting.	£55,000 - £59,999	N/A	NIL	N/A	5
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbooks.	£55,000 - £59,999	N/A	NIL	N/A	0
Building Surveyor	Monitor resources and advise as to whether statutory and contractual maintenance is completed to the relevant approved application and standard.	£55,000 - £59,999	N/A	NIL	N/A	0
Building Surveyor	Monitor resources and advise as to whether statutory and contractual maintenance is completed to the relevant approved application and standard.	£55,000 - £59,999	N/A	NIL	N/A	0
Building Surveyor	Monitor resources and advise as to whether statutory and contractual maintenance is completed to the relevant approved application and standard.	£55,000 - £59,999	N/A	NIL	N/A	0
Bus Contracts Evaluation Manager	To manage the bus route tendering & procurement process. To thoroughly and objectively analyse tender submissions for new bus service contracts, ensuring that best value and quality for TfL is consistently achieved, and to prepare contract award recommendation papers. To carry out commercial negotiations with bus company contractors in respect of all mid-contract bus service changes. Contribute to the work of all relevant other areas of the Buses Directorate and Surface Transport, including but not exclusive to Contract Performance Management, Transport Planning, Contracts Administration & Buses Development.	£55,000 - £59,999	N/A	NIL	N/A	1
Bus Publicity Data Manager	The purpose of the role is to provide data and service information used by customers to make the bus network easy to use and fully accessible to all whilst enhancing the bus user experience. Responsible for managing the services, systems and staff resources to deliver planned and real-time publicity information for bus services that is presented to TfL's customers at bus stops / shelters and through information channels: printed timetable panels, printed advanced publicity, On-bus signs / Audio, Countdown Passenger Information channels: Web, API, Data Feeds, on-street/digital Signs, and SMS. The jobholder will ensure that the iBus data requirements for new customer information channels is planned, provided and maintained.	£55,000 - £59,999	N/A	NIL	N/A	3
Bus Safety Development Manager	The role holder will be responsible for improving the road safety element of the London bus network. Their main objective will be to implement strategies to drive down casualties on the bus network as part of the Mayoral Vision Zero approach to road safety. They will lead and be accountable for the Bus Safety Programme of work which includes a portfolio of initiatives to improve safety across the network. They will act as a pivotal Buses interface and client with Health and Safety, Road Safety, Engineering, Technology and Data and City Planning, and work on behalf of TfL Board and GLA to foster a continuously improving safety culture on the bus network by our direct staff and contractors.	£55,000 - £59,999	N/A	NIL	N/A	0
Business Development Manager	Lead on the identification, co-ordination, implementation and delivery of Directorate wide operational and business development initiatives and projects with particular emphasis on utilising effective, cost efficient operational processes and information technology.	£55,000 - £59,999	N/A	NIL	N/A	5
Business Manager	To provide a comprehensive business management and support service for all Emirates Air Line and London River Services activities. To provide leadership to those in the Business Management team and support to the Head of EAL and LRS. Will act as key contact for contracts, licences and agreements across EAL and LRS.	£55,000 - £59,999	N/A	NIL	N/A	1
Business Operations Manager	Accountable for managing the Business Operations Support to ensure adherence to TfL's policies and procedures such as (but not limited to), Recruitment, Finance, Procurement and Information Governance, across the directorate, interpreting and providing solutions to the T&D Senior Management Team (SMT) on mitigating foreseeable risks on non-compliance with TfL policies and procedures, enabling them to focus on maximising operational performance and project delivery. Lead the team in championing, driving and embedding an effective resource management agenda. The role holder is accountable for ensuring that the T&D demand plans for permanent and non-permanent resources for all operational and project activities are in place, actively managed and measured in terms of performance.	£55,000 - £59,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Strategy Manager	This role directly reports to the Head of Business Strategy, but in a wider sense is accountable to their Director of Strategy. The role holder will be accountable for providing the team with flexible support in all areas of its remit. This includes business planning, benchmarking, scorecards as well as business change and strategic problem solving work. Where appropriate, the role holder will lead on projects and work of a particular scope and scale. In terms of continuous improvement across the directorate, the role holder will identify and lead improvement projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Business Support Manager	Be accountable to manage, recommend and implement ongoing improvements to the Major Projects Directorate (MPD) by providing a full range of business management services including office management, controls, standards, procedures and the drafting of correspondence on behalf of the Director. Accountable for and the functional lead for the administrative function across MPD. The Major Projects Directorate aligns the highest risk, highest profile and highest value projects across TfL working with suppliers to deliver multi-billion pound programmes of work. The role will require self motivation and pro activity, to exercise professionalism, tact and diplomacy to manage conflicting agendas. Provide pro active management to the Director including full diary management and personal assistant duties. Working with the Leadership Team and key stakeholders to resolve procedural and policy issues ensuring best practice and adherence to policies and procedures.	£55,000 - £59,999	N/A	NIL	N/A	11
Business Systems Manager	To provide contracted services and financial management that fulfils the delivery requirements of London Underground and the stations maintenance team. To manage the stations support functions to ensure the department operates in a safe, efficient and productive manner. Manage the external labour force ensuring market leading performance and efficiency whilst adhering to LU core values and behaviours.	£55,000 - £59,999	N/A	NIL	N/A	7
Business Technical Support	Manage competencies, safety critical licenses and training. Responsible for controlling the handover of data and assets from projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Business Technology Design Lead	Responsible for the design of technology solutions which not only align to business area outcomes (e.g. LU Network Operations, R&E, Network Business Services etc) but also have the potential to deliver demonstrable efficiencies (circa 500k plus) to London Underground (LU) tactical and strategic problems related to technology, working closely with and influencing LU and Tech & Data (T&D) stakeholders to translate these into a delivery plan. The role holder also looks to make cost savings wherever possible and ensures that cost saving is a continual theme in T&D and LU. They must collaborate across the business to ensure that plans are deliverable and understood widely.	£55,000 - £59,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£55,000 - £59,999	N/A	NIL	N/A	0
Carpenter & Joiner	To manufacture and install timber finished goods of the right quality, quantity and by the customers required delivery dates.	£55,000 - £59,999	N/A	NIL	N/A	0
Carpenter & Joiner	To manufacture and install timber finished goods of the right quality, quantity and by the customers required delivery dates.	£55,000 - £59,999	N/A	NIL	N/A	0
Carpenter & Joiner	To manufacture and install timber finished goods of the right quality, quantity and by the customers required delivery dates.	£55,000 - £59,999	N/A	NIL	N/A	0
Carpenter Team Leader Shop	To supervise staff at local level, deputise for his/her immediate superior and undertake such responsibilities may be required. Note: this job is generic to Team Leaders in all sections within the Workshops Organisation.	£55,000 - £59,999	N/A	NIL	N/A	18
Cash & Banking Analyst	To analyse, develop and implement TfL's corporate finance activities which include: ensuring sufficient daily liquidity, ensuring accurate timely settlement of all investments and derivatives, approval of high value external payments, maintaining the relationship with the cash management bank, maintaining the relationship management with the securities custodian, administrator for electronic banking and supporting all business areas with their banking requirements. To provide accurate forecast analysis for treasury area to financial planning and analysis team and advise dealers of daily changes in forecast. Deputise for Senior Manager cash and banking in meetings both external and internal and support with all project work.	£55,000 - £59,999	N/A	NIL	N/A	2
Category Manager	Responsible for identifying and pursuing new commercial opportunities within category groups (e.g. advertising, telecoms, etc.), in order to maximise revenue within the TfL asset portfolio. Responsible for developing and presenting appropriate business cases, influencing and collaborating with senior managers across the business and externally in the process.	£55,000 - £59,999	N/A	NIL	N/A	0
Category Manager	Responsible for identifying and pursuing new commercial opportunities within category groups (e.g. advertising, telecoms, etc.), in order to maximise revenue within the TfL asset portfolio. Responsible for developing and presenting appropriate business cases, influencing and collaborating with senior managers across the business and externally in the process.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	2
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	1
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	1
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£55,000 - £59,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£55,000 - £59,999	N/A	NIL	N/A	1
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	1



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	1
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£55,000 - £59,999	N/A	NIL	N/A	0
Chargehand	The post holder will lead a group of staff to ensure all cleaning of L&E assets to the specified standard. Responsible for carrying out cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-mechanical maintenance in escalators and in machine chambers.	£55,000 - £59,999	N/A	NIL	N/A	0
Chargehand Cleaner	The post holder will lead a group of staff to ensure all cleaning of L&E assets to the specified standard. Responsible for carrying out cleaning tasks to prevent the accumulation of dust, litter, grease or oil which could become a fire hazard or prevent routine electro-mechanical maintenance in escalators and in machine chambers.	£55,000 - £59,999	N/A	NIL	N/A	0
Chargehand Lorry Driver	To manage staff and vehicle resources of Vehicle Logistics Haulage and Waste activities in a safe, compliant and cost effective manner to meet the needs of the business and to provide cover for Operations manager for. Lead all night activities and visit customers to promote Vehicle Logistics.	£55,000 - £59,999	N/A	NIL	N/A	0
Chargehand Lorry Driver	To manage staff and vehicle resources of Vehicle Logistics Haulage and Waste activities in a safe, compliant and cost effective manner to meet the needs of the business and to provide cover for Operations manager for. Lead all night activities and visit customers to promote Vehicle Logistics.	£55,000 - £59,999	N/A	NIL	N/A	0
Civils Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£55,000 - £59,999	N/A	NIL	N/A	0
Civils Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£55,000 - £59,999	N/A	NIL	N/A	0
Civils Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TTL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TTL.	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
Cleaning Inspector	Carrying out inspection of cleaning standards across stations and premises	£55,000 - £59,999	N/A	NIL	N/A	0
CMS Coordinator	Accountable for maintaining a Competence Management System (CMS) that ensures standards of competence are set and maintained for the LU/TfL organisation. To drive accountability by ensuring managers have the training, support and equipment needed for CMS and responsible for devising/implementing plans to address any non-compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
CMS Coordinator	Accountable for maintaining a Competence Management System (CMS) that ensures standards of competence are set and maintained for the LU/TfL organisation. To drive accountability by ensuring managers have the training, support and equipment needed for CMS and responsible for devising/implementing plans to address any non-compliance.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Account Manager	Responsible for identifying and pursuing new commercial opportunities within a specific category group (e.g. advertising, retail, etc.), in order to maximise revenue within the TfL asset portfolio. The Senior Category Manager will draw on expert technical knowledge gained in their specialist fields to maximise project value and embed an effective long-term category strategy.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Asset Manager	Identify and pursue ideas for commercial opportunities, including development of asset plans across asset grouping, development of business cases for commercial opportunities and working closely with delivery sponsorship teams in the operating businesses to ensure commercial initiatives are delivered.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Asset Manager	Identify and pursue ideas for commercial opportunities, including development of asset plans across asset grouping, development of business cases for commercial opportunities and working closely with delivery sponsorship teams in the operating businesses to ensure commercial initiatives are delivered.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Innovation Manager	This role is responsible for leading TfL's engagement with organisations focusing on future urban mobility so TfL is better placed to work with market innovators to support the delivery of goals set out in the Mayor's Transport Strategy. The role is focused on ensuring that TfL adopts consistent best practice approaches to developing innovative and productive partnerships with market innovators including academics, start-ups, accelerators, transport operators, transport authorities, R&D institutions as well as not for profit bodies focusing on future emerging transport models to new innovative ideas that helps to run London's transport system better. The post-holder will translate this engagement into projects and initiatives that will drive better outcomes for customers, TfL and the city. Bringing together other TfL teams including Procurement and Legal, this will include understanding the market, shaping propositions and proof of concepts, trialling and developing a TfL position on	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To lead on the day-to-day Contract and Commercial management of various Service Providers for the Customer Experience Directorate.	£55,000 - £59,999	N/A	NIL	N/A	3
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	4
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	2
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To lead on the day-to-day Contract and Commercial management of various Service Providers for the Customer Experience Directorate.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	6
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To deliver commercial activities, processes and systems on programmes and projects, or elements of major programmes and projects, within the Capital Programmes Directorate. Manage all the internal and external commercial stakeholder parties to develop and maintain commercial control of such programmes and projects. To provide flexibility by focusing of specific activities, or small projects, at any one time within the commercial life cycle of	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To deliver commercial activities, processes and systems on programmes and projects, or elements of major programmes and projects, within the Capital Programmes Directorate. Manage all the internal and external commercial stakeholder parties to develop and maintain commercial control of such programmes and projects. To provide flexibility by focusing of specific activities, or small projects, at any one time within the commercial life cycle of	£55,000 - £59,999	N/A	NIL	N/A	2
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£55,000 - £59,999	N/A	NIL	N/A	1
Commercial Manager	To manage the provision of a professional compliant responsible procurement (RP) service for allocated user stakeholders within TTL and the GLA Group to achieve value for money and high stakeholder satisfaction. Support the establishment and implementation of responsible procurement best practice, performance and development and promoting effective and efficient commercial processes, tools and techniques and governance mechanisms to support delivery of responsible procurement best practice. Enable and support the efficient and effective implementation of the GLA group Responsible Procurement Programme within TTL and GLA Group business functions. Ensure effective implementation of GLA social, economic and environmental sustainability programmes that may be delegated by the Mayor.	£55,000 - £59,999	N/A	NIL	N/A	0
Commercial Manager	To manage the provision of a professional compliant responsible procurement (RP) service for allocated user stakeholders within TTL and the GLA Group to achieve value for money and high stakeholder satisfaction. Support the establishment and implementation of responsible procurement best practice, performance and development and promoting effective and efficient commercial processes, tools and techniques and governance mechanisms to support delivery of responsible procurement best practice. Enable and support the efficient and effective implementation of the GLA group Responsible Procurement Programme within TTL and GLA Group business functions. Ensure effective implementation of GLA social, economic and environmental sustainability programmes that may be delegated by the Mayor.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Communications & Engagement Specialist	The post-holder should be responsible for carrying out effective, high-quality engagement with, and securing advocacy from, national, regional, London and local stakeholders in the work of the assigned business area – Commercial Development (CD)/Surface Transport (ST)/London Underground (LU). Supporting the team's communications strategy, the post-holder will effectively carry out engagement work for projects in the planning phase of their development, ensuring messages are clear, positive and highlight the project's benefits and advantages. This will help achieve third-party endorsement and funding of strategic infrastructure for the projects, helping to achieve Mayoral	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Engineer	To ensure business critical Communications assets are available for use and maintained to technical and safety standards within a controlled management process. Delivering LU and APD strategies and balanced score card targets, devising method for continual improvement for cost, quality and performance.	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Engineer	To ensure business critical Communications assets are available for use and maintained to technical and safety standards within a controlled management process. Delivering LU and APD strategies and balanced score card targets, devising method for continual improvement for cost, quality and performance.	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	2
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£55,000 - £59,999	N/A	NIL	N/A	0
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TIL's and the Mayor's objectives and priorities.	£55,000 - £59,999	N/A	NIL	N/A	3
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TIL's and the Mayor's objectives and priorities.	£55,000 - £59,999	N/A	NIL	N/A	1
Community Partnerships Specialist	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TIL's and the Mayor's objectives and priorities.	£55,000 - £59,999	N/A	NIL	N/A	2
Construction Manager	The role will be responsible for leading the team to deliver the contracts and maintenance for the civil assets in order to ensure business objectives, budget forecast is achieved, and is delivered to safety, quality standards and departmental KPI's are met. The post holder will be the focal point of contact between various internal and external stakeholders, lead contractual communications, ensure delivery of works conforms to relevant standards and specifications and will improve reliability and availability of civil assets.	£55,000 - £59,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£55,000 - £59,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Quality Manager	The Quality Manager will be accountable for managing the implementation of consistent and effective site and other quality management tools, techniques, processes and standards across the directorate, in line with TIL and industry best practice. The role holder will be accountable for the provision of timely site and other quality information, guidance and specialist advice across all relevant Surface Transport projects and programmes. The role will work with the Programme and Project Managers to implement successful project delivery. This will involve taking accountability for the effectiveness of site and other quality management techniques and identifying clear action plan required to build quality management capabilities within the directorate through targeted	£55,000 - £59,999	N/A	NIL	N/A	10
Construction Quality Manager	The Quality Manager will be accountable for managing the implementation of consistent and effective site and other quality management tools, techniques, processes and standards across the directorate, in line with TIL and industry best practice. The role holder will be accountable for the provision of timely site and other quality information, guidance and specialist advice across all relevant Surface Transport projects and programmes. The role will work with the Programme and Project Managers to implement successful project delivery. This will involve taking accountability for the effectiveness of site and other quality management techniques and identifying clear action plan required to build quality management capabilities within the directorate through targeted	£55,000 - £59,999	N/A	NIL	N/A	3
Construction Site Manager	MPD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Construction Site Manager will be responsible to assist the Construction Manager with the delivery of construction	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Skills Manager	The post holder will be responsible for co-ordinating the delivery of TfL's Construction Skills & Training Programme as part of our Mayor's Construction Academy Hub. They will partner with a wide range of stakeholders including key employers, providers and Borough partners to ensure the creation and delivery of skills and employment programmes, linking employers with training providers and charities who work with potential candidates. They will ensure that all outcomes are captured within TfL Property Developments and monitored as part of our Mayor's Construction Academy Hub. This is a specialist role requiring in-depth knowledge and experience of the skills and employment strategy for London and the Mayor's targets for construction employment and training. It involves working with central and local government agencies, training providers, and employability groups and charities.	£55,000 - £59,999	N/A	NIL	N/A	1
Construction Skills Manager	The post holder will be responsible for co-ordinating the delivery of TfL's Construction Skills & Training Programme as part of our Mayor's Construction Academy Hub. They will partner with a wide range of stakeholders including key employers, providers and Borough partners to ensure the creation and delivery of skills and employment programmes, linking employers with training providers and charities who work with potential candidates. They will ensure that all outcomes are captured within TfL Property Developments and monitored as part of our Mayor's Construction Academy Hub. This is a specialist role requiring in-depth knowledge and experience of the skills and employment strategy for London and the Mayor's targets for construction employment and training. It involves working with central and local government agencies, training providers, and employability groups and charities.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Skills Manager	The post holder will be responsible for co-ordinating the delivery of TfL's Construction Skills & Training Programme as part of our Mayor's Construction Academy Hub. They will partner with a wide range of stakeholders including key employers, providers and Borough partners to ensure the creation and delivery of skills and employment programmes, linking employers with training providers and charities who work with potential candidates. They will ensure that all outcomes are captured within TfL Property Developments and monitored as part of our Mayor's Construction Academy Hub. This is a specialist role requiring in-depth knowledge and experience of the skills and employment strategy for London and the Mayor's targets for construction employment and training. It involves working with central and local government agencies, training providers, and employability groups and charities.	£55,000 - £59,999	N/A	NIL	N/A	1
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Supervisor	Carrying out site inspection of building and premises work.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£55,000 - £59,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£55,000 - £59,999	N/A	NIL	N/A	0
Consultant Infrastructure Architect	The post-holder will be accountable for providing expert technical advice on consultation and engagement for major projects and large cross-boundary consultations, ensuring compliance with technical and statutory requirements and championing best practice in the industry. Lead on standards, quality control and analysis for all consultations – delivered by both the Consultation and Projects team and the Local Communities and Partnerships team. This includes assigning project employee resources, managing administrative requirements, overseeing online consultations, tracking, and reporting progress	£55,000 - £59,999	N/A	NIL	N/A	7
Consultation Specialist	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£55,000 - £59,999	N/A	NIL	N/A	0
Content Developer	This role will develop, prepare and edit content for various course materials using different methods of communications appropriate to the learning solution. This will include front end web development activities including copy writing and formatting influencing best practice on new technologies. The role will develop training packages using a range of software, including MS Office and e-Learning solutions. This includes creating content scripts and storyboards to produce digital graphic designs and creative solutions for the business. The role will influence best practice on new technologies to enhance content of design work taking accountability for the cost and timing of projects and investment programmes, specific to the lines or projects for which they are accountable.	£55,000 - £59,999	N/A	NIL	N/A	0
Contingency Planning Support Manager	To support the Network Contingency Planning Manager in the development and implementation of strategic plans covering operating contingencies, including strategic plans for emergencies, incidents and events. This will primarily be accomplished through direct support to the Network Contingency Planning Manager, as well as supporting the Network Contingency Planning Team as a whole by providing office management support.	£55,000 - £59,999	N/A	NIL	N/A	0
Contract Cleaning Inspector	Each business area will remain responsible for identifying opportunities for improvement, this role exists to translate these opportunities into a deliverable, prioritised, scope of work and to ensure its delivery within the team.	£55,000 - £59,999	N/A	NIL	N/A	0
Contract Cleaning Inspector	Each business area will remain responsible for identifying opportunities for improvement, this role exists to translate these opportunities into a deliverable, prioritised, scope of work and to ensure its delivery within the team.	£55,000 - £59,999	N/A	NIL	N/A	0
Contract Engineer	Provides a commercial expertise for technical engineering and interface issues to the Commercial Manager in production of the bid responses, plans and documentation Provides a commercial perspective to the review and implementation of legislation and Cat 1 and other technical and safety standards	£55,000 - £59,999	N/A	NIL	N/A	0
Contract Management Executive	To lead on the day-to-day Contract Management of external contractors /suppliers by assessing cost, quality and time performance.	£55,000 - £59,999	N/A	NIL	N/A	1
Contract Manager	Manage all commercial aspects (including performance) for a specific category of TfL secondary income contracts in alignment with overall TfL contract management strategies to maintain and improve income generation from existing contracts.	£55,000 - £59,999	N/A	NIL	N/A	1
Contract Manager	Manage all commercial aspects (including performance) for a specific category of TfL secondary income contracts in alignment with overall TfL contract management strategies to maintain and improve income generation from existing contracts.	£55,000 - £59,999	N/A	NIL	N/A	2
Contracts & Business Manager	Responsible for the Enforcement and On Street Operations (EOS) contract management and financial management of TfL's contractual agreements with Metropolitan Police Service (MPS), British Transport Police (BTP) and City of London Police (CoLP) and other EOS contracts to ensure TfL obtains best value. Additionally, leading the Directorate's procurement, office management, security vetting and administrative support functions.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Contracts Manager	Manage a range of contract providers for the provision of London Cycle Hires services with specific responsibility for Bike Management and Supply and tech and data IT service provision ensuring value for money. Responsibility for effective Health and Safety management and reporting across the LCHS contract. To act as single point of contact for key stakeholder management (i.e Sponsor/Emergency Services, internal suppliers, outside agencies).	£55,000 - £59,999	N/A	NIL	N/A	2
Contracts Manager	The Contract Manager will be responsible for ensuring the London Overground Concessionaire delivers the obligations it bid and continuously delivers services in accordance with the Key Performance Indicator and other performance regimes as stipulated in the Concession Agreement. The post holder is also responsible for ensuring the Concessionaire manages its business in order to achieve the Customer Satisfaction levels set by London Rail and as assessed from time to time in the relevant surveys. The post holder will act as the day to day interface with the London Overground Concessionaire.	£55,000 - £59,999	N/A	NIL	N/A	0
Contravention Identification Manager	Ensure effective management, delivery and continuous improvement of the Contravention Identification department of the Directorates Road Network Compliance service. Revise and implement effective operational management policies, processes and procedures resulting in increased quality and efficiency of the contravention identification and increased levels of compliance with the relevant traffic regulations applicable on the Transport for London Road Network. Undertake the day to day operational management and monitoring of the Contravention Identification operation and effectively manage, lead and develop a team of Section Managers and Compliance Officers. Deliver and embed an effective management development processes to support realisation of department strategy.	£55,000 - £59,999	N/A	NIL	N/A	15
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£55,000 - £59,999	N/A	NIL	N/A	0
Corporate Affairs Manager	Enable TfL to deliver its strategic objectives through effective management of the leadership team and our political stakeholders. Ensure the effective and efficient operation of the TfL Leadership team, Pillar Groups and City Hall Meetings and maintenance of the TfL Plan.	£55,000 - £59,999	N/A	NIL	N/A	0
Corporate Affairs Manager	Enable TfL to deliver its strategic objectives through effective management of the leadership team and our political stakeholders. Ensure the effective and efficient operation of the TfL Leadership team, Pillar Groups and City Hall Meetings and maintenance of the TfL Plan.	£55,000 - £59,999	N/A	NIL	N/A	0
Corporate Finance Analyst	To analyse, develop and implement TfL's corporate finance activities which include: capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£55,000 - £59,999	N/A	NIL	N/A	0
Corporate Finance Analyst	To analyse, develop and implement TfL's corporate finance activities which include: capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£55,000 - £59,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£55,000 - £59,999	N/A	NIL	N/A	0
Crime Risk Manager	To formulate, implement, manage, monitor and support the evaluation of crime & disorder (including terrorism) reduction initiatives across the full range of TfL modes, partner agencies and activities in order to continually improve the way in which TfL prevents and reduces crime & anti-social behaviour. To help TfL meet its statutory obligations, the objectives of the TfL Community Safety Plan and the Mayor's Community Safety Strategy for Transport and Travelling in London at priority locations in and around London.	£55,000 - £59,999	N/A	NIL	N/A	0
Crossrail Customer Experience Manager	The Customer Service Manager will be personally accountable for the achievement of customer service standards for TfL, ensuring delivery of obligations by the Operator under the terms of the Concession Agreement, and the achievement of the specified service quality standards to ensure that the high levels of customer satisfaction are sustained and improved upon.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Correspondence Manager	Ensure the effective management and delivery of the customer correspondence, enquiry, complaint and service investigation service for the Licensing, Regulation and Charging Directorate. Ensure the services are delivered effectively and efficiently whilst achieving the required performance targets in terms of quality, consistency and timeliness.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Experience Manager	The job holder will be accountable for the day-to-day implementation of TfL's public affairs strategy working with the relevant senior managers through developing and managing successful relationships with assigned groups, including Government, Parliament, the London Assembly, other cities, think-tanks, EU institutions and international bodies. The job holder provides a wide range of outputs as appropriate for the specific assigned activity and these could range from drafting initial responses to correspondence from elected stakeholders, completing appropriate casework, coordination of official TfL responses, triaging incoming questions, senior managers briefing preparation to joining up the different parts of the organisation.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Marketing & Behaviour Change Manager	To lead the planning and delivery of 1-2 year and other short term customer and user campaigns and behaviour change programmes that are innovative, effective and prioritised. The jobholder will lead integrated teams, ensuring that channel owners have the opportunity to contribute to the plans, understand the agreed plan and translate it into deliverables across their own channels. Once clear, quantified outcomes and budgets are agreed, the jobholder will be fully accountable for the outcomes, cost management, channel selection, strategic and message alignment across all channels, creative execution and delivery for the campaigns and behaviour change programmes that they lead. The job holder is also fully accountable for the technical accuracy of all their work and compliance with all operational, legal and brand guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Assistant 1	To deliver world class service to all London Underground customers, providing assistance according to all customer needs To deliver world class service to all London Underground customers, providing assistance according to all customer needs including ticketing and enquiries, and to carry out operational and other activities as directed by the CSS or CSM. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Assistant 2	To deliver world class service in all customer-facing areas of London Underground stations, providing assistance according to all customer needs including ticketing and enquiries. Work unsociable hours and weekends	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£55,000 - £59,999	N/A	NIL	N/A	19
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	4
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	16
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	16
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	17
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	16
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	16
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	3
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	19
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	14
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	£1 - £999	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiciable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Customer Service Supervisor 2	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
Data & Analytics Product Manager	The post holder is accountable for the end-to-end management of allocated TfL technology and data products (within a Data & Analytics product family) making all necessary provisions to meet the needs of their business area(s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Data & Analytics Product Manager supports the Data & Analytics Senior Product Manager in being the primary Data & Analytics department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TfL stakeholders have a clear understanding of T&D product direction.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data & Analytics Senior Tester	The post holder will have responsibility for ensuring that technical data and analytics solutions, which include applications, reports, extracts and refunds, which have been designed and developed in Data & Analytics have been thoroughly unit, system and user acceptance tested in line with the published Data & Analytics test strategy.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Analyst	The role holder will be responsible for providing analysis and insight that enables the Risk and Assurance Senior Leadership Team to make decisions based upon their option and recommendations on audit, risk and fraud data. The role holder turns data into information and intelligence, adding value to both the Risk and Assurance Leadership Team and the TFL Leadership Team and Committees, by providing relevant insights into business improvement. They are responsible for building business intelligence dashboards and reports, carrying out ad-hoc analysis. This involves applying their specialist technical knowledge and experience to autonomously manipulate data from the departments software systems via API to Microsoft tools.	£55,000 - £59,999	N/A	NIL	N/A	0
Data and Inspections Manager	This role is accountable for the day to day collection and management of AMD's operational asset and condition data, to support and enable the safe and reliable operation of the pan London network. This role will manage centralised and geographically remote teams, be responsible for budget, programme and performance of both in house and external service providers to best serve the inspection requirements for multiple assets with varying degrees of legal liability and business criticality.	£55,000 - £59,999	N/A	NIL	N/A	8
Data Architect	As part of the Analysis and Tasking Team, the Data Architect will be the lead technical expert, with responsibility for designing and implementing processes and systems to enable advanced data handling and storage in support of analysis. Accurate information, at the time it is needed, is critical for our operational resource to deliver the CPOS vision of safe, secure and reliable journeys. Experienced working in a changing technology environment you will design a plan to integrate, centralize, protect and maintain new and existing data and information used by the team. You will have a handle on how we store and retain information, understanding our risks through keeping a catalogue of our data, planning its collection and embedding best practice data processes within our systems. You will be expected to lead and promote CPOS' long term approach to data handling through your technical expertise and innovative approach, being a role model and inspiring those around you. This role will be an integral part of the CPOS Analysis and Tasking Team collaborating with other managers and technical leads, applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities and will be expected to manage and inspire others to achieve maximum impact.	£55,000 - £59,999	N/A	NIL	N/A	2
Data Collection Controller	To maintain and ensure that all the data associated with AO Civils Assets is maintained and fully populated in the London Underground asset management system; data complies with all relevant Engineering standards; ensure that all assets data is "fit for purpose" and fully meets the business requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Control Manager	The role holder is accountable for leading and managing access to all T&D systems across all roles through a Data Control team, ensuring overall accuracy and thorough control of system access. The role holder designs, establishes standards, reviews and manages all control processes and procedures within T&D which govern access to personal and customer data within TFL systems ensuring compliance to security standards, policies and regulations to protect TFL customer and employee data.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can be made informed and planned by using both documents and data management systems.	£55,000 - £59,999	N/A	NIL	N/A	11
Data Control QA Manager	The role holder is accountable for providing operational QA including management, reporting to assure CTO and SMT on the consistency, security and transparency of employee and customer data across T&D. The role holder leads and manages the T&D QA processes to ensure compliance with TFL policies including but not limited to HR, data protection, electronic communication and equipment usage policy. The role holder is accountable for identification of risks and potential issues and ensures appropriate mitigation strategies are in place to maintain effective performance and security of T&D	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data Disclosures Manager	Responsible for managing and developing TfL's role in the investigation and detection of crime and anti-social behaviour (ASB) committed against the passengers, staff and infrastructure through the disclosure of TfL data to Statutory Law Enforcement Agencies (SLEA's) and the care of victims of staff assaults on the transport network. The role is responsible for the overall management of three specialist data processing teams; the TfL Data Protection and Disclosures Team (DPDT), the MPS Transport Data Retrieval Team (TDRT) and the British Transport Data Processing Team (BTP) who support Police and other SLEA's investigations into transport and non-transport related crime. The job holder oversees the strategy, policy, auditing and the production of the relevant statistics for the data requests submitted by all police and SLEA's ensuring compliance with the Data Protection Act and other relevant legislation. The work involves handling and processing very sensitive data regarding passengers, staff and also victims of violent crime.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Governance Advisor	The Data Governance Advisor will work as part of the Data & Analytics (DA) Data Governance Team, ensuring that TfL's data assets are managed to a high standard, allowing it to be reused across the organisation appropriately while staying secure and protected. They work with a wide range of technical and non-technical stakeholders to proactively identify opportunities to apply best-practice and data policies, and work directly with projects to ensure they develop products with high- quality, reusable and appropriately secure data. They will contribute to policies, guidance and the development of tools and reports to ensure continuous improvement in data management, including championing and supporting on the use of our data catalogue.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Management Lead	The role is responsible for the whole data life-cycle of the majority of Surface data as well as assuring survey design and data collection strategies, and agreeing these with numerous clients across TfL, including maintaining our key client relationship with TfL's Technology & Data Directorate. This role is responsible for all data collected by Network Management and obtaining roads data from new sources as required. The post holder will follow all codes of conduct for ensuring the highest possible internal data quality standards and data governance as set out by TfL. Integral to the post will be the requirement to minimise the costs of running data platforms and data collection strategies.	£55,000 - £59,999	N/A	NIL	N/A	105
Data Product Manager	The Product Manager is accountable for the end-to-end management of allocated TfL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area (s) and provide the required Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TfL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Quality & Reporting Manager	Lead the Data Quality Management team in driving continual improvement in the quality and management of data held by the directorate. Role will develop and own pan-directorate data strategy to provide direction and standards for the management of data to ensure the quality of data that will inform business planning, operations and capital activities.	£55,000 - £59,999	N/A	NIL	N/A	5
Data Quality Manager	Lead the Data Quality Management team in driving continual improvement in the quality and management of data held by the directorate. Role will develop and own pan-directorate data strategy to provide direction and standards for the management of data to ensure the quality of data that will inform business planning, operations and capital activities.	£55,000 - £59,999	N/A	NIL	N/A	7
Data Scientist	The post holder will be support the Principal Data Scientist in developing and delivering new intelligent data analysis and exploitation capabilities across TfL to drive continuous improvement in these areas. The post holder would be responsible for doing detailed data mining and discovery and will be an expert on data mining methodologies and will support the Principal Data Scientist in developing solutions which will leverage these methodologies. The post holder will need to respond to both long term strategic planning questions based on analysis of TfL's data and all available external data sets.	£55,000 - £59,999	N/A	NIL	N/A	2
Data Scientist	The post holder will be support the Principal Data Scientist in developing and delivering new intelligent data analysis and exploitation capabilities across TfL to drive continuous improvement in these areas. The post holder would be responsible for doing detailed data mining and discovery and will be an expert on data mining methodologies and will support the Principal Data Scientist in developing solutions which will leverage these methodologies. The post holder will need to respond to both long term strategic planning questions based on analysis of TfL's data and all available external data sets.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data Scientist	The post holder will be support the Principal Data Scientist in developing and delivering new intelligent data analysis and exploitation capabilities across TfL to drive continuous improvement in these areas. The post holder would be responsible for doing detailed data mining and discovery and will be an expert on data mining methodologies and will support the Principal Data Scientist in developing solutions which will leverage these methodologies. The post holder will need to respond to both long term strategic planning questions based on analysis of TfL's data and all available external data sets.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Scientist	The post holder will be support the Principal Data Scientist in developing and delivering new intelligent data analysis and exploitation capabilities across TfL to drive continuous improvement in these areas. The post holder would be responsible for doing detailed data mining and discovery and will be an expert on data mining methodologies and will support the Principal Data Scientist in developing solutions which will leverage these methodologies. The post holder will need to respond to both long term strategic planning questions based on analysis of TfL's data and all available external data sets.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Scientist Analyst	The Data Scientist Analyst will work closely with various teams in Asset Operations with the aim to provide valuable assets' insight. This will be achieved by undertaking advanced statistical analysis using statistical techniques, data mining and programming languages. You will be expected to use data science tools and techniques to prototype and develop basic statistical / machine learning models to solve business problems.	£55,000 - £59,999	N/A	NIL	N/A	0
Data Sharing Manager	Responsible for the provision of personal data held by TfL to reduce crime and disorder on public transport by supporting statutory law enforcement agencies in the process of crime investigation, detection, prevention and public safety. The role is responsible for day to day management of a specialist team who support Police and other statutory law enforcement agencies investigations by processing requests relating to personal data held by TfL. The job holder needs to carry out the role through overseeing and co-ordinating the processing of requests for data submitted by all Law enforcement Agencies ensuring compliance with the Data Protection Act. They need to demonstrate discretion and accountability as requests need to be dealt with case by case. They need to work fairly, lawfully and without prejudice demonstrating good communication skills in dealing with a range of police ranks.	£55,000 - £59,999	N/A	NIL	N/A	4
Day Fitter	This role is responsible for undertaking maintenance, servicing, breakdown and fault repair of all plant and equipment under the control of P&E Power Distribution. To ensure that the assets are maintained in accordance with set specifications to meet safety and operational criteria in order to provide an efficient and	£55,000 - £59,999	N/A	NIL	N/A	0
Day Tester	Responsibility of the Operating Section is to ensure the maintenance of the electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to switchgear or plant.	£55,000 - £59,999	N/A	NIL	N/A	0
Day Tester	Responsibility of the Operating Section is to ensure the maintenance of the electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to switchgear or plant.	£55,000 - £59,999	N/A	NIL	N/A	0
Day Tester	Responsibility of the Operating Section is to ensure the maintenance of the electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to switchgear or plant.	£55,000 - £59,999	N/A	NIL	N/A	0
Demand Planner	Drive and lead planning and scheduling activities for skills development ensuring optimal use of trainers and training resources and materials. Work with the Senior Skills Development Team to achieve utilization targets through rigorous, methodological and systematic planning. Pro- actively work with key stakeholders across the organisation to understand, profile and update demand with clear resource and capability impact assessments.	£55,000 - £59,999	N/A	NIL	N/A	0
Design & Delivery Lead Specialist	This job description takes account of the primary factors but recognises there may be an number of items required to fulfil the role, but which are not required to be detailed. Direct Active Fair Accountable Collaborative The purpose of this role is to manage the design, development and delivery of TfL training (Core or T&D), using experience and expertise in the design and development and/or delivery of enhancements to core learning interventions and bringing a creative and innovative perspective to organisational learning. The Lead Specialist will promote a strong culture of learning and development in line with TfL's values, and in support of TfL's commitment to delivering improved organisational performance and effectiveness. They will play a key role in embedding new global H2R L&D process designs by uploading and promoting adherence and compliance and ensure continuous improvement initiatives are managed in line with new processes and with appropriate governance.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Design & Delivery Lead Specialist	This job description takes account of the primary factors but recognises there may be an number of items required to fulfil the role, but which are not required to be detailed. Direct Active Fair Accountable Collaborative The purpose of this role is to manage the design, development and delivery of TIL training (Core or T&D), using experience and expertise in the design and development and/or delivery of enhancements to core learning interventions and bringing a creative and innovative perspective to organisational learning. The Lead Specialist will promote a strong culture of learning and development in line with TIL's values, and in support of TIL's commitment to delivering improved organisational performance and effectiveness. They will play a key role in embedding new global H2R L&D process designs by uploading and promoting adherence and compliance and ensure continuous improvement initiatives are managed in line with new processes and with appropriate governance.	£55,000 - £59,999	N/A	NIL	N/A	0
Design & Delivery Lead Specialist	This job description takes account of the primary factors but recognises there may be an number of items required to fulfil the role, but which are not required to be detailed. Direct Active Fair Accountable Collaborative The purpose of this role is to manage the design, development and delivery of TIL training (Core or T&D), using experience and expertise in the design and development and/or delivery of enhancements to core learning interventions and bringing a creative and innovative perspective to organisational learning. The Lead Specialist will promote a strong culture of learning and development in line with TIL's values, and in support of TIL's commitment to delivering improved organisational performance and effectiveness. They will play a key role in embedding new global H2R L&D process designs by uploading and promoting adherence and compliance and ensure continuous improvement initiatives are managed in line with new processes and with appropriate governance.	£55,000 - £59,999	N/A	NIL	N/A	0
Design and Delivery Manager	This role is to lead the team responsible for the design, development and delivery of TIL learning interventions (either Digital, Core or T&D), providing overall guidance and expertise in the design, development and delivery to learning intervention and ensuring the short, medium and long term capability and skills requirements of TIL are address through these. They will will promote a strong culture of learning and development in line with TIL's values, and in support of TIL's commitment to delivering improved organisational performance and effectiveness and bring a creative and innovative perspective to organisational learning. To deliver this they will support the drive for embedding new L&D processes and driving continuous improvement initiatives for L&D in TIL and ensure that all change initiatives for L&D are managed in line with new processes and with appropriate governance. ?	£55,000 - £59,999	N/A	NIL	N/A	4
Design and Delivery Manager	This role is to lead the team responsible for the design, development and delivery of TIL learning interventions (either Digital, Core or T&D), providing overall guidance and expertise in the design, development and delivery to learning intervention and ensuring the short, medium and long term capability and skills requirements of TIL are address through these. They will will promote a strong culture of learning and development in line with TIL's values, and in support of TIL's commitment to delivering improved organisational performance and effectiveness and bring a creative and innovative perspective to organisational learning. To deliver this they will support the drive for embedding new L&D processes and driving continuous improvement initiatives for L&D in TIL and ensure that all change initiatives for L&D are managed in line with new processes and with appropriate governance. ?	£55,000 - £59,999	N/A	NIL	N/A	13
Design Manager	Responsible for the end to end management of design, development and implementation of learning solutions packages for both new requests and enhancements to existing learning materials including technical. Responsible for embedding blended learning solutions to the business to ensure we transform LUSD's offerings to the business to enable them to meet their challenges. This includes challenging status quo of current material project managing overall of design packages to ensure cost effective solutions and alignment to digital learning strategies.	£55,000 - £59,999	N/A	NIL	N/A	0
Development Engineer Transplant	To support the Engineering Manager and Asset Development Manager in the following: Asset performance of rolling stock, fixed plant and buildings, Research and development for new and existing products and assets, Maintenance specifications and asset history recording via Maximo computer system, Audit liaison and technical training B and Third Party facilitation of equipment for use on the railway.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Development Engineer Transplant	To support the Engineering Manager and Asset Development Manager in the following: Asset performance of rolling stock, fixed plant and buildings, Research and development for new and existing products and assets, Maintenance specifications and asset history recording via Maximo computer system, Audit liaison and technical training B and Third Party facilitation of equipment for use on the railway.	£55,000 - £59,999	N/A	NIL	N/A	0
Digital Communications Manager	This role is accountable for delivering the internal digital approach for employee communications and engagement, in support of the TIL Strategy and vision. This role is accountable for delivering and developing strategic digital internal communications and engagement, maximising return on investment in existing channels and enhancement of existing and delivery of new channels using appropriate new technologies.	£55,000 - £59,999	N/A	NIL	N/A	1
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£55,000 - £59,999	N/A	NIL	N/A	0
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£55,000 - £59,999	N/A	NIL	N/A	1
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£55,000 - £59,999	N/A	NIL	N/A	1
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£55,000 - £59,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£55,000 - £59,999	N/A	NIL	N/A	0
Diversity & Inclusion Specialist	This role is responsible for applying expertise on diversity and inclusion issues and legislation by developing the appropriate frameworks, practices and standards that successfully deliver the Diversity & Inclusion (D&I) strategy and TIL and the Mayor's wider objectives. There will be a focus on supporting the building of a diverse and representative workforce, developing a culture of high performance to meet current and future business needs and developing an organisational culture that enables our people to thrive and innovate.	£55,000 - £59,999	N/A	NIL	N/A	0
Diversity and Inclusion Specialist	This role is responsible for applying expertise on diversity and inclusion issues and legislation by developing the appropriate frameworks, practices and standards that successfully deliver the Diversity & Inclusion (D&I) strategy and TIL and the Mayor's wider objectives. There will be a focus on supporting the building of a diverse and representative workforce, developing a culture of high performance to meet current and future business needs and developing an organisational culture that enables our people to thrive and innovate.	£55,000 - £59,999	N/A	NIL	N/A	1
Diversity and Inclusion Specialist	This role is responsible for applying expertise on diversity and inclusion issues and legislation by developing the appropriate frameworks, practices and standards that successfully deliver the Diversity & Inclusion (D&I) strategy and TIL and the Mayor's wider objectives. There will be a focus on supporting the building of a diverse and representative workforce, developing a culture of high performance to meet current and future business needs and developing an organisational culture that enables our people to thrive and innovate.	£55,000 - £59,999	N/A	NIL	N/A	0
Diversity and Inclusion Specialist	This role is responsible for applying expertise on diversity and inclusion issues and legislation by developing the appropriate frameworks, practices and standards that successfully deliver the Diversity & Inclusion (D&I) strategy and TIL and the Mayor's wider objectives. There will be a focus on supporting the building of a diverse and representative workforce, developing a culture of high performance to meet current and future business needs and developing an organisational culture that enables our people to thrive and innovate.	£55,000 - £59,999	N/A	NIL	N/A	1
Drainage Engineer	To support the Premises Delivery Manager in planning and controlling the maintenance of SSL Drainage assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Drainage Engineer	To support the Premises Delivery Manager in planning and controlling the maintenance of SSL Drainage assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Drainage Engineer	To support the Premises Delivery Manager in planning and controlling the maintenance of SSL Drainage assets.	£55,000 - £59,999	N/A	NIL	N/A	0
DTT Inspector	Accountable to Shift Manager Deep Tube Tunnels for providing support to the Inspection & Assessment teams in the undertaking the inspection of the Deep Tube Tunnel Civil Works assets. Work within the safety and environmental guidelines to ensure compliance with QUENSH and that LU meets its legal and contractual responsibilities.	£55,000 - £59,999	N/A	NIL	N/A	0
DTT Inspector	Accountable to Shift Manager Deep Tube Tunnels for providing support to the Inspection & Assessment teams in the undertaking the inspection of the Deep Tube Tunnel Civil Works assets. Work within the safety and environmental guidelines to ensure compliance with QUENSH and that LU meets its legal and contractual responsibilities.	£55,000 - £59,999	N/A	NIL	N/A	0
DTT Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also, have responsibility for a team of operational staff.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Duty Operations Manager	To be responsible for the management and delivery of safe, efficient and cost effective services encompassing all areas of the operation, including but not limited to resources, assets and infrastructure both ashore and afloat. This includes, but is not limited to, the health and safety, security and protection of all personnel; including staff, customers, contractors, suppliers and other members of the public; and the protection of the environment and conservation of energy at all times. To maintain and deliver the service to the highest possible best in class customer service standards and ensure a continuous state of readiness and availability. Ensure compliance with all local and national requirements; and in accordance with TfL's policies, procedures and standards for the provision of public transport services and other applicable best practice. To be responsible for supporting the implementation and continual improvement of operational procedures and policies, the training and development of personnel and service resilience and improvement. To maintain, promote and develop effective relations with all appropriate stake holders.	£55,000 - £59,999	N/A	NIL	N/A	3
Duty Operations Manager	To be responsible for the management and delivery of safe, efficient and cost effective services encompassing all areas of the operation, including but not limited to resources, assets and infrastructure both ashore and afloat. This includes, but is not limited to, the health and safety, security and protection of all personnel; including staff, customers, contractors, suppliers and other members of the public; and the protection of the environment and conservation of energy at all times. To maintain and deliver the service to the highest possible best in class customer service standards and ensure a continuous state of readiness and availability. Ensure compliance with all local and national requirements; and in accordance with TfL's policies, procedures and standards for the provision of public transport services and other applicable best practice. To be responsible for supporting the implementation and continual improvement of operational procedures and policies, the training and development of personnel and service resilience and improvement. To maintain, promote and develop effective relations with all appropriate stake holders.	£55,000 - £59,999	N/A	NIL	N/A	19
Duty Operations Manager	To be responsible for the management and delivery of safe, efficient and cost effective services encompassing all areas of the operation, including but not limited to resources, assets and infrastructure both ashore and afloat. This includes, but is not limited to, the health and safety, security and protection of all personnel; including staff, customers, contractors, suppliers and other members of the public; and the protection of the environment and conservation of energy at all times. To maintain and deliver the service to the highest possible best in class customer service standards and ensure a continuous state of readiness and availability. Ensure compliance with all local and national requirements; and in accordance with TfL's policies, procedures and standards for the provision of public transport services and other applicable best practice. To be responsible for supporting the implementation and continual improvement of operational procedures and policies, the training and development of personnel and service resilience and improvement. To maintain, promote and develop effective relations with all appropriate stake holders.	£55,000 - £59,999	N/A	NIL	N/A	22
Duty Operations Manager	To be responsible for the management and delivery of safe, efficient and cost effective services encompassing all areas of the operation, including but not limited to resources, assets and infrastructure both ashore and afloat. This includes, but is not limited to, the health and safety, security and protection of all personnel; including staff, customers, contractors, suppliers and other members of the public; and the protection of the environment and conservation of energy at all times. To maintain and deliver the service to the highest possible best in class customer service standards and ensure a continuous state of readiness and availability. Ensure compliance with all local and national requirements; and in accordance with TfL's policies, procedures and standards for the provision of public transport services and other applicable best practice. To be responsible for supporting the implementation and continual improvement of operational procedures and policies, the training and development of personnel and service resilience and improvement. To maintain, promote and develop effective relations with all appropriate stake holders.	£55,000 - £59,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Electrical Delivery Support Manager	Responsible for managing and facilitating third party electrical contractors in delivering a world class planned preventative maintenance and reactive fault response across all LU Electrical LV Assets. This will include ensuring compliant maintenance programmes are in place that align to the contract requirements, facilitating access and liaison with associated LU interfaces, and responding to formal Technical Queries from the contractor(s). In addition, you will undertake a complete audit of maintenance documentation for Electrical Inspection & Testing (EIT) and Statutory Electrical Testing (SET), including health and safety requirements, and a 10% audit sample of on site activities. All contract activities are to be monitored and reported on a weekly basis with key information recording in the Ellipse or Maximo Asset Management Systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Fitter	This role is responsible for undertaking maintenance, servicing, breakdown and fault repair of all plant and equipment under the control of P&E Power Distribution. To ensure that the assets are maintained in accordance with set specifications to meet safety and operational criteria in order to provide an efficient and	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrical Mechanical Fitter	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Electronic Payment Fraud Manager	The role holder is accountable for identifying, preventing and minimising the impact of debit/credit card fraud on a range of TIL's operating businesses as well as developing and implementing pan-TIL strategies for minimising electronic payment card fraud in-line with T&D Payment objectives / scorecard. The role holder is accountable at a TIL-level for the risks associated with payment fraud and therefore has a responsibility to manage effective mitigations to ensure TIL's reputation and integrity is maintained. The jobholder will manage an Analyst who provides detailed quantitative analysis of fraudulent transactional data to support the continuous improvement of TIL's policies, products and processes so as to maximise the net revenue.	£55,000 - £59,999	N/A	NIL	N/A	3
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TIL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Employee Relations Specialist	This role is accountable for applying expertise and using business insights to influence, challenge and present a range of solutions to Business Partnering teams and their senior stakeholders to support them with day to day collective employee relations matters. The role ensures that business objectives are met through the effective management of collective relations between the organisation and its employees and representatives. These should be managed appropriately within a clear framework underpinned by the business and people strategies, practices, policies and employment law.	£55,000 - £59,999	N/A	NIL	N/A	0
Engagement Manager	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional and London non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£55,000 - £59,999	N/A	NIL	N/A	1
Engagement Manager	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TfL's	£55,000 - £59,999	N/A	NIL	N/A	1
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0













Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£55,000 - £59,999	N/A	NIL	N/A	0
Engineering Access Coordinator	To facilitate safe access to the railway during possessions and engineering hours, by reviewing requests for engineers' trains, possessions and other works, ensuring compliance with the existing Rules and recommending solutions to access issues.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineering Access Team Leader	To lead a team responsible for the management, co-ordination and implementation of the Underground access and protection rules, and production of safety critical publications to enable engineering works to be undertaken safely. Be active in developing and managing the database used to produce Nightly Engineering Works and Protection Arrangements. The jobholder needs to be accountable for delivering access solutions to requestors to tight deadlines, ensuring that problems are solved and solutions are found to all requests. Working in collaboration with requestors, ensure that they are treated fairly and consistently when deciding courses of action.	£55,000 - £59,999	N/A	NIL	N/A	5
Engineering Access Team Leader	To lead a team responsible for the management, co-ordination and implementation of the Underground access and protection rules, and production of safety critical publications to enable engineering works to be undertaken safely. Be active in developing and managing the database used to produce Nightly Engineering Works and Protection Arrangements. The jobholder needs to be accountable for delivering access solutions to requestors to tight deadlines, ensuring that problems are solved and solutions are found to all requests. Working in collaboration with requestors, ensure that they are treated fairly and consistently when deciding courses of action.	£55,000 - £59,999	N/A	NIL	N/A	4
ER Risk & Governance Manager	This role is accountable for the governance and reporting of employee relations activity. This role is accountable for the development and continuous improvement of collective and individual people policies using insights which are underpinned by the business and people strategies, practices, procedures and employment law and to increase employee engagement.	£55,000 - £59,999	N/A	NIL	N/A	4
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
ERU Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£55,000 - £59,999	N/A	NIL	N/A	0
E-Scooter Trial Operations Manager	Day to day contact on all operational issues involved in ensuring the smooth running of the trial, responsible for ensuring all trial partners deliver their vehicle and on-street commitments, resolving day to day issues and any conflicts on these infrastructure contractual commitments, and liaison with enforcement teams where necessary.	£55,000 - £59,999	N/A	NIL	N/A	0
E-Scooter Trial Performance Manager	Deliver, facilitate, analyse and report on a coordinated programme of data collection and research from multiple sources, supporting all trial partners with the data for key decision making that drives up the performance of e-scooter operators throughout the trial; and to continuously review evidence gathering to ensure we meet key learning objectives to inform DFT legislation and TfL policy position.	£55,000 - £59,999	N/A	NIL	N/A	0
Estates Compliance Manager	Across a large and diverse property portfolio (from Grade I listed to 'state-of-the-art' new builds): 1. Provide guidance and advice to managers with respect to fire engineering and technical safety in relation to the built environment. 2. Establish and operate a regimen that provides assurance to senior managers as to the state of compliance with regards to fire and safety.	£55,000 - £59,999	N/A	NIL	N/A	1
Estates Security Manager	The purpose of this role is to act as Subject Matter Expert for security within Estates Management and be responsible for developing, implementing and reviewing Estates Management Security Strategy, Policy, Plans and Procedures with a view to reduce cost to the business whilst improving performance efficiencies of operational security delivery. Provide general, premises, personnel, and data security expertise and advice across the business as required, to a portfolio of buildings, projects, programmes, and work assignments. Co-ordinate, control and audit both sled-delivered and contracted	£55,000 - £59,999	N/A	NIL	N/A	0
Estimator	This Role shall fulfil two basic purposes 1. To provide a dedicated resource for the production of Cost and Tender Estimates 2. To provide a central point for the collection and maintenance of Historical Cost Information	£55,000 - £59,999	N/A	NIL	N/A	0
Events Manager	The job manages the planning and delivery of a range of TfL events to support the delivery of TfL business objectives working closely across TfL businesses to define event objectives, target audience, content, logistics and delivery plan for events targeted to internal and external audiences. The job provides expert advice and guidance on the planning of events continually seeking to improve the service provided, identifying and adopting prevailing good practice. The job also works closely with Partnerships Lead to identify potential partnerships to enable TfL to deliver events at a lower cost and offset its costs with a suitable partner to maximise its business opportunities.	£55,000 - £59,999	N/A	NIL	N/A	3
Executive Manager	Lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives	£55,000 - £59,999	N/A	NIL	N/A	1
Executive Manager	Lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Executive Manager	This role is responsible for representing the work of Safety, Health, and Environment (SHE) to a wide range of internal and external audiences. The post holder will be responsible for ensuring the efficient production and provision of the highest quality information from the SHE directorate. This includes, but is not limited to, the commissioning and delivery of briefings, presentations, correspondence, consultation responses, manifesto updates and Mayor's Question and Functional Body Question responses – often on highly complex and politically sensitive issues and for the most senior audiences including the Mayor and the Commissioner.	£55,000 - £59,999	N/A	NIL	N/A	3
Executive Manager	To work closely with the Director of Compliance, Policing and On-Street Services (CPOS) in providing advice and support on CPOS wide activities, managing and resolving CPOS issues, managing projects and workstreams and overseeing the effective operation of the Director's Office.	£55,000 - £59,999	N/A	NIL	N/A	4
Experience Design Lead	Experience Design Leads play a key role in our growing team. They join a highly collaborative and creative area of TIL, which is responsible for designing world-class digital product. The role includes: 1. Service Design – Experience Design Leads shape and lead strategically significant service design projects, partnering with product managers, product owners and other key stakeholders, to: – identify challenges and opportunities for the end-to-end experience of digital products – engage stakeholders in workshops, research and design activities – develop a shared future vision for the experience of a service – support stakeholders in identifying, prioritising and delivering feasible aspects of the vision by shaping and planning work packages, informing future roadmaps or planning changes as part of continuous improvement. – lead multi-disciplinary project teams throughout the design process, from discovery to delivery 2. Hands-on expertise and consultancy in one or several of the foll	£55,000 - £59,999	N/A	NIL	N/A	0
Experience Design Lead	Experience Design Leads play a key role in our growing team. They join a highly collaborative and creative area of TIL, which is responsible for designing world-class digital product. The role includes: 1. Service Design – Experience Design Leads shape and lead strategically significant service design projects, partnering with product managers, product owners and other key stakeholders, to: – identify challenges and opportunities for the end-to-end experience of digital products – engage stakeholders in workshops, research and design activities – develop a shared future vision for the experience of a service – support stakeholders in identifying, prioritising and delivering feasible aspects of the vision by shaping and planning work packages, informing future roadmaps or planning changes as part of continuous improvement. – lead multi-disciplinary project teams throughout the design process, from discovery to delivery 2. Hands-on expertise and consultancy in one or several of the foll	£55,000 - £59,999	N/A	NIL	N/A	0
Field Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£55,000 - £59,999	N/A	NIL	N/A	0
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	1
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	1
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£55,000 - £59,999	N/A	NIL	N/A	0
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£55,000 - £59,999	N/A	NIL	N/A	0
Financial Controller	To provide appropriate, timely and accurate records and reporting of the Museum's historical financial data for use by external bodies. To ensure that this historical financial data is also available in an appropriate format for internal reporting by the Business Analyst.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Financial Reporting Accountant	Ensures financial accounting transactions are recorded in accordance with recognised accounting regulations, standards and procedures whilst analysing and reporting on Profit and Loss and Balance Sheet management information at the Group and subsidiary level.	£55,000 - £59,999	N/A	NIL	N/A	0
Fire Engineer/Inspector	The Fire Engineer is responsible for the performance of external One TFL contractors delivering maintenance activities and reactive fault calls across BCV, SSL and JNP Stations, Depots, Electrical Sub Stations and non-public buildings. The engineer will also be involved in the delivery of minor works and project improvement works.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter	This role is responsible for undertaking maintenance, breakdown and fault repair of all plant and equipment under the control of EDF Energy Powerlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter	This role is responsible for undertaking maintenance, breakdown and fault repair of all plant and equipment under the control of EDF Energy Powerlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter	This role is responsible for undertaking maintenance, breakdown and fault repair of all plant and equipment under the control of EDF Energy Powerlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter	This role is responsible for undertaking maintenance, breakdown and fault repair of all plant and equipment under the control of EDF Energy Powerlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter	This role is responsible for undertaking maintenance, breakdown and fault repair of all plant and equipment under the control of EDF Energy Powerlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter	This role is responsible for undertaking maintenance, breakdown and fault repair of all plant and equipment under the control of EDF Energy Powerlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Fitter 2	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0







Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Fleet Team Support Manager	To provide and manage comprehensive administration service including where applicable payroll, licensing, absence and attendance, Medicals, Training/licensing and general employee related tasks for managers, Technical & Administration and operational staff both temporary and permanent. Ensure Company corporate directives, policies and procedures are adhered to at all times and best practices are followed. Maintenance of Corporate personnel systems and ensure accurate and timely data entry	£55,000 - £59,999	N/A	NIL	N/A	0
Fleet Trainer	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
FRACAS Governance Support	The purpose of this role is to support all activities that drive a consistent Failure Recording Analysis and Control Action System (FRACAS) methodology (or equivalent) process across the Assets domain. The role will also support the Governance manager to drive improvements identified via the FRACAS process and supporting them through their life cycle from plan, to through to completion with a suitable measurement and demonstration that the improvement has realised the benefit forecast. Supporting the different asset teams to adopt industry best practice and to ensure that the process is undertaken to the standard expected. Facilitate activities and tools that will promote sharing best practices within all areas of Assets	£55,000 - £59,999	N/A	NIL	N/A	0
Fraud Investigator	To investigate instances of suspected or actual fraud against TFL with the aim of identifying perpetrators and securing criminal convictions where appropriate; recovering losses; and ensuring that control weaknesses that allowed the fraud to occur are rectified.	£55,000 - £59,999	N/A	NIL	N/A	0
Fraud Investigator	To investigate instances of suspected or actual fraud against TFL with the aim of identifying perpetrators and securing criminal convictions where appropriate; recovering losses; and ensuring that control weaknesses that allowed the fraud to occur are rectified.	£55,000 - £59,999	N/A	NIL	N/A	0
Fraud Investigator	To investigate instances of suspected or actual fraud against TFL with the aim of identifying perpetrators and securing criminal convictions where appropriate; recovering losses; and ensuring that control weaknesses that allowed the fraud to occur are rectified.	£55,000 - £59,999	N/A	NIL	N/A	0
Fraud Investigator	To investigate instances of suspected or actual fraud against TFL with the aim of identifying perpetrators and securing criminal convictions where appropriate; recovering losses; and ensuring that control weaknesses that allowed the fraud to occur are rectified.	£55,000 - £59,999	N/A	NIL	N/A	0
GIS Lead	The post holder is accountable for leading a team to provide GIS services which support Network Management through the provision and presentation of high quality, robust, timely, influential and often complex geographic information to support operational decisions. The post holder is responsible for the management of GIS technology, staff resources and data required to conduct GIS activities. The post holder is also required to demonstrate thought-leadership and champion enterprise-wide GIS strategy development and represent the interests of Network Management.	£55,000 - £59,999	N/A	NIL	N/A	4
GIS Manager	To lead & develop a team of technical experts to provide City Planning & TFL with high quality, statistically robust, timely & influential complex spatial analysis & data (GIS, mapping, CAD, accident analysis & data) to support policy, strategy, scheme and programme planning decisions. To lead and champion spatial analysis-based planning for City Planning and the rest of TFL to ensure that key Mayoral and TFL investment and policy decisions are properly grounded in an evidence-based approach to maximise their effectiveness. To lead spatial analysis for City Planning; the spatial analysis underpins key multi-million pound planning decisions including Mayoral strategies, major schemes and major land-use developments.	£55,000 - £59,999	N/A	NIL	N/A	4
Governance & Business Change Manager	This role manages, on behalf of the CPOS directorate, the effective governance, planning, risk management, business performance and change management functions. Accountable for driving Pan-TFL and local improvement activities and business change, ensuring the delivery of efficiencies, continuous improvement, embedding in business as usual and evidencing of business impact. Maintaining appropriate governance standards, will enable effective Senior Leadership decision-making on CPOS matters and drive high quality service delivery and value for money in line with TFL's business plan to ensure benefits identified are realised. This role will form part of the CPOS PB3 Management Team, collaborating with other PB3 Manager and senior managers to deliver the CPOS vision of safe, secure and reliable journeys, through applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities and will be expected to manage your teams effectively to achieve maximum impact.	£55,000 - £59,999	N/A	NIL	N/A	4
Governance Manager	Responsible for managing all internal and external Commercial Development governance processes and fora, including Strategy & Policy Committee, Investment Committee, Performance Committee and Commercial Development Advisory Group.	£55,000 - £59,999	N/A	NIL	N/A	0
Governance Manager	Support the Head of and Corporate Affairs Manager, by ensuring the effective and efficient operation of the TFL Leadership team, Pillar Groups and City Hall Meetings and away day events. This will require the effective planning and delivery of all governance workstreams for City Hall, TFL Leadership Team and Pillar Group meetings. Assist the Planning and Performance Manager with work on the TFL Plan, pan- TFL forward planner and mayoral election pledge tracker.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Government Relations Adviser	The job holder will be accountable for the day-to-day implementation of TfL's public affairs strategy working with the relevant senior managers through developing and managing successful relationships with assigned groups including Government, Parliament, the London Assembly, other cities, think-tanks, EU institutions and international bodies. The job holder provides a wide range of outputs as appropriate for the specific assigned activity and these could range from drafting initial responses to correspondence from elected stakeholders, completing appropriate casework, coordination of official TfL responses, triaging incoming questions, senior managers briefing preparation to joining up the different parts of the organisation. This is a generic job description – the job titles aligned to this JD are shown in Additional Information below.	£55,000 - £59,999	N/A	NIL	N/A	0
Government Relations Adviser	The job holder will be accountable for the day-to-day implementation of TfL's public affairs strategy working with the relevant senior managers through developing and managing successful relationships with assigned groups, including Government, Parliament, the London Assembly, other cities, think-tanks, EU institutions and international bodies. The job holder provides a wide range of outputs as appropriate for the specific assigned activity and these could range from drafting initial responses to correspondence from elected stakeholders, completing appropriate casework, coordination of official TfL responses, triaging incoming questions, senior managers briefing preparation to joining up the different parts of the organisation. This is a generic job description – the job titles aligned to this JD are shown in Additional Information below.	£55,000 - £59,999	N/A	NIL	N/A	0
Graduate & Apprenticeship Development Manager	This role is accountable for the management of a team in the day to day delivery and support of graduate, internship and apprenticeship development programmes across TfL that delivers a talent pipeline contributing to a high performance culture. The role focuses on advising and influencing key business stakeholders in ensuring graduate, internship and apprenticeship programmes are designed and managed to ensure participants develop the required skills and behaviours that meet the medium to long term skill needs of the organisation. Equally that compliance with government legislation is maintained, programmes are delivered in line with industry best practice and have the appropriate support infrastructure in place. Allocated schemes vary and can include programmes in critical skill areas for new entrant populations, career returners, career changers as well as for existing employees to enable up-	£55,000 - £59,999	N/A	NIL	N/A	13
Graphic Design Manager	The job holder manages the TfL graphic design services and the delivery of graphic design outputs to support TfL's business objectives ensuring that all graphic design outputs are in line with relevant TfL standards. The job holder works alongside Graphic Designers and where relevant freelance graphic designers to ensure that work is produced in line with relevant standards and providing design guidance as required. The job creates, develops and maintains design standards and guidelines for graphic and corporate identity design for use by TfL, where necessary in consultation with the TfL Design Lead to ensure a consistent corporate identity and application of TfL standards.	£55,000 - £59,999	N/A	NIL	N/A	19
Greenwich Shift Engineer	The Greenwich Shift Engineer (GSE) is responsible for the safe and efficient day to day operation and maintenance of the Greenwich power station assets.	£55,000 - £59,999	N/A	NIL	N/A	0
Head of Desk - Government Relations	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£55,000 - £59,999	N/A	NIL	N/A	2
Highways Consents Manager	The Highways and Traffic Consents Manager will have overall accountability for the team responsible for the delivery of Highways and Traffic consents for City Planning across Surface- led projects and programmes. The role holder will be responsible for the implementation of consistent and effective Highways and Traffic consents management tools, techniques, processes, standards and legal agreement templates across PPD in line with the TfL Pathway Consents Handbook and industry best practice. The role will provide timely and high quality specialist consents advice and management on PPD projects and programmes. This role will involve taking the lead and overall accountability for the effectiveness of Highways and Traffic consents within PPD primarily, and other parts of TfL as required.	£55,000 - £59,999	N/A	NIL	N/A	4
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£55,000 - £59,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£55,000 - £59,999	N/A	NIL	N/A	0
Information Co-ordinator (GIS)	Working to the Information and Records Manager the role coordinates requirements for asset information management, including status/location drawings (CAD) to provide easily discoverable, up-to-date, quality-controlled corporate information libraries to support Maintenance Operations. Point of contact for migration of CAD handover by projects, providing as maintained libraries To respond to CAD document management queries, adding, deleting and amending drawings to reflect deployed assets. Working with Asset Areas and within the team to produce CAD document management governance and ensure users are aware of quality, SLA and escalation requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24x7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24x7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24x7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£55,000 - £59,999	N/A	NIL	N/A	0
Inspection Supervisor	Lead inspection teams on days to ensure visual and measured safety critical inspections are completed to programme and in accordance with track inspection standards. Classify and prioritise items in the work bank. Take mitigating action as required, including use of the procedure for Temporary Approved Non Compliance.	£55,000 - £59,999	N/A	NIL	N/A	4
Inspector	To carry out Goods Inwards inspection of safety critical and mechanical components to engineering drawings using various measuring instruments. To undertake final/in-process inspections of overhauled safety critical components, assemblies and processes to ensure their compliance with relevant standards and specifications.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TFL Board and Audit & Assurance Committee that TFL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TFL and its subsidiary companies.	£55,000 - £59,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of technology, information and security related internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TFL Board and Audit & Assurance Committee that TFL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TFL and its subsidiary companies. Where required, the post holder must be able to obtain Department for Transport Security Clearance (SC).	£55,000 - £59,999	N/A	NIL	N/A	0
Investment Appraisal Finance Partner	The primary purpose of the investment appraisal team is provide a single point of focus and expertise to assess the viability of projects, programme or portfolio decisions and the value they generate. The team will play critical part in the decision making process around the investment program through provision of insightful analysis and recommendation to the CFO and investment committee board  The role holder will also play a pivotal role in setting guidance for the investment program, evaluate and present business cases across TFL as a whole and actively contributing to the analysis, planning and reporting of TFL Investment Programme  The role holder will also develop and maintain effective relationships with key	£55,000 - £59,999	N/A	NIL	N/A	0
ITS Operations Manager	To provide holistic operational management and control of intelligent transport systems (ITS) and associated communication networks to provide pan-London consistency, resilience, security and safety.	£55,000 - £59,999	N/A	NIL	N/A	7
L&D Solutions Lead Specialist	This role is responsible for proactively working with HR, business managers and key stakeholders across the organisation in order to understand key performance and capability challenges and then identify training requirements and agree the most effective learning solutions to meet business needs. The L&D Solution Lead Specialist will conduct business wider Training Needs Analysis to identify business needs and then help with the delivery of these learning solutions. They will promote a strong culture of learning and development in line with TFL's values, and in support of TFL's commitment to delivering improved organisational performance and effectiveness, and bring a creative and innovative perspective to organisational learning. They are responsible for uploading and promoting adherence and compliance to the global H2R L&D process designs and plays a key role in embedding new L&D processes. They also helps to drive continuous improvement initiatives and ensure that all change initiatives are managed in line with new processes and	£55,000 - £59,999	N/A	NIL	N/A	0
L&D Solutions Manager	This role is responsible for leading the team that conducts all forecasting, demand planning, training needs identification, resourcing, scheduling and administration activities to ensure that Learning & Development delivers a cost effective and efficient service to the business across short, medium and long term requirements. The L&D Solution Manager will work with all levels of the organisation to identify the needs of the business and then help manage the delivery of these learning solutions. They will promote a strong culture of learning and development in line with TFL's values, and in support of TFL's commitment to delivering improved organisational performance and effectiveness, and bring a creative and innovative perspective to organisational learning. The L&D Solution Manager also takes responsibility for uploading and promoting adherence and compliance to the global H2R L&D process designs, plays a key role in embedding new L&D processes, drives continuous improvement initiatives and ensures that all change initiatives are managed in line with new processes and with appropriate governance.	£55,000 - £59,999	N/A	NIL	N/A	11
L&E Support Manager	Assist Escalator Contracts Manager and Escalator Contracts Engineers with the delivery of the escalator contracted maintenance services portfolio.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£55,000 - £59,999	N/A	NIL	N/A	0
Lead Network Impact Specialist	The post holder leads a team of Network Impact Managers and Network Impact Officers and is responsible for the strategic forward planning of planned network improvements and works in order to minimise delays and disruption on London's road network.	£55,000 - £59,999	N/A	NIL	N/A	7
Lead Project Manager	To project manage the delivery of small works office refurbishment, reconfiguration and construction type projects for building services, systems and fabric within the TTL Group Head Office portfolio of buildings and R&U Operational sites, where required. The small works projects are typically less than 3 months duration, ranging in value from £20K up to £100K.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Lead Warehouse Operative Transplant	Leading a team of warehouse personnel and deputising for the Stores Manager as required, the post holder will organise materials to meet the daily, weekly and monthly maintenance plans, re prioritising as needed to cater for unplanned casualty repairs.	£55,000 - £59,999	N/A	NIL	N/A	0
LIM & Competence Support Manager	Provide management support on all tasks for the Competence Assurance Manager and his team, ensuring that a robust Competence Assurance and licensing scheme across Track Maintenance (including Point Care and ERU) is maintained and compliant with standards and procedures. Communicate document management issues to both internal and external parties effectively.	£55,000 - £59,999	N/A	NIL	N/A	0
Local Consultation Manager	The job holder oversees communications, engagement and consultation with London's boroughs, Sub-Regional Partnerships, local communities and neighbourhoods in the assigned area, ensuring a consistent and coordinated approach to help achieve TTL's and the Mayor's objectives and priorities.	£55,000 - £59,999	N/A	NIL	N/A	5
Logistics Chargehand	Effective Logistics Management is an essential component of TLES delivery of escalator maintenance and project works. It has been proven to be the key factor in delivering fasttrack refurbishment work. This post plays a key role in assisting in the coordination and control of this service. To deliver plant equipment and materials into and out of the works sites.	£55,000 - £59,999	N/A	NIL	N/A	0
Logistics Controller	The management of the stores team on days and nights. The stores process, all goods in receipts, issues and storing of all related stock requirements for the P&E store at stratford. Control of all calibrated equipment. Ensuring all vehicles are maintained, serviced and are in good working order. Delivering to site and that all deliveries are met on time and in full. Meet stakeholder expectations and ensure stock availability. Raising of shopping carts and ensuring stock is off good quality and delivered on time. The clearing of outstanding invoices to ensure prompt payment. Ensure all health and safety measures are adhered to. The development of the team in adopting new processes and ways of working. Embrace continuous improvement and drive costs down.	£55,000 - £59,999	N/A	NIL	N/A	4
Machinist	The jobholder is responsible for programming of machines and for manufacturing of components in accordance with technical specifications and/or	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance & Safety Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance & Safety Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance & Safety Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planning Lead	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Maintenance Team Leader	To cover the duty manager when on leave or other duties. To work on planned and casualty maintenance as part of the team. To assist and support the Day manager with the effective running of the team.	£55,000 - £59,999	N/A	NIL	N/A	0
Management Systems Manager	The job holder will develop and maintain TIL's Management System (TMS) for up to 3 Directorates or Operational areas, to ensure that the necessary instructions and guidance that everyone in TIL needs to do their job effectively and efficiently to deliver TIL's strategy and objectives, are available, up to date	£55,000 - £59,999	N/A	NIL	N/A	3
Management Systems Manager	The job holder will develop and maintain TIL's Management System (TMS) for up to 3 Directorates or Operational areas, to ensure that the necessary instructions and guidance that everyone in TIL needs to do their job effectively and efficiently to deliver TIL's strategy and objectives, are available, up to date	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Materials Controller	A member of the Materials Management team, providing inventory control and expediting for the relevant asset area ensuring all materials required for maintenance. Projects and related functions are delivered on time keeping with inventory levels within targets. Delivering in conjunction with Commercial and Tfl Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Undertaking a "can do" culture across the business displaying the right behaviors. Support Materials Manager in establishing materials management capability to support current and future business requirements	£55,000 - £59,999	N/A	NIL	N/A	0
Materials Controller	A member of the Materials Management team, providing inventory control and expediting for the relevant asset area ensuring all materials required for maintenance. Projects and related functions are delivered on time keeping with inventory levels within targets. Delivering in conjunction with Commercial and Tfl Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Undertaking a "can do" culture across the business displaying the right behaviors. Support Materials Manager in establishing materials management capability to support current and future business requirements	£55,000 - £59,999	N/A	NIL	N/A	0
MDM Data Governance Specialist	This role is responsible for maintaining the integrity and accuracy of HR data to reduce legislative, financial and compliance risk and ensure there is integrity to the data being provided to the business that will be used to drive decision making. The Master Data Management (MDM) Data Governance Specialist is responsible for ensuring the maintenance and accuracy of master data with a particular focus on HR data and expert knowledge of SAP. The role will support the Business's objectives of creating a single source of master data through accurately reviewing and processing requests for master data changes, but with a specialism in HR Master data. The individual will be the Team subject matter expert in relation to HR access rights. The MDM Data Governance Specialist will help to identify and assess the impact of HR master data changes on the Business and drive consistency. They will play a key role in embedding new MDM processes and driving continuous improvement.	£55,000 - £59,999	N/A	NIL	N/A	1
Mechanical Engineer	Ensuring that they manage and maintain Civil Engineering Assets to ensure safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet agreed company performance and financial targets	£55,000 - £59,999	N/A	NIL	N/A	0
Modelling Manager	To provide world class planning and modelling input into the planning and development of rail infrastructure and services.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Multi Skilled Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues	£55,000 - £59,999	N/A	NIL	N/A	0
Network Operations Coordination Manager	Deliver business and operational support to London Underground Control Centre (LUCC) and Network Delivery and provide a key support role in all Network Delivery's operational functions.	£55,000 - £59,999	N/A	NIL	N/A	1
Network Operations Coverage Manager	Responsible for leading and developing a team of coverage administrators to deliver a world class coverage planning & deployment service on behalf of London Underground Network Operations. The post holder will ensure that agreed performance targets are achieved within budget; identify and pursue opportunities to improve utilisation; proactively plan for future requirements while constantly considering the impact on safety and reliability, people, affordability and customer service.	£55,000 - £59,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Security Manager	The Security Manager provides support and advice to the business in all matters related to physical security of the network and security from terrorism, crime and disorder. The role will be the single point of contact for all government and regulatory agencies and representatives; peers in other organisations and all other stakeholders. Manage the implementation of the National Rail Security Programme on behalf of RFLI as the Infrastructure Manager of the Central Operating Section of the Elizabeth Line.	£55,000 - £59,999	N/A	NIL	N/A	0
Night Fitter	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
Night Fitter	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£55,000 - £59,999	N/A	NIL	N/A	0
OHLE Supervisor	London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network in Croydon currently extends to 28km of rail with 35 Trams and annual ridership of circa 31m. The OHLE Supervisor is responsible for ensuring that the Overhead Line Electrification infrastructure and associated equipment is maintained within established tolerance levels through the systematic inspection and maintenance (planned and preventative) of the assets, documentation of inspections, recommending and implementing corrective action and management of the OHLE Technicians.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
OHLE Supervisor	London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network in Croydon currently extends to 28km of rail with 35 Trams and annual ridership of circa 31m. The OHLE Supervisor is responsible for ensuring that the Overhead Line Electrification infrastructure and associated equipment is maintained within established tolerance levels through the systematic inspection and maintenance (planned and preventative) of the assets, documentation of inspections, recommending and implementing corrective action and management of the OHLE Technicians.	£55,000 - £59,999	N/A	NIL	N/A	0
On Track Machinery Coordinator	To actively integrate and manage AP JNP GMI Operations interface with both LU/TLL Projects & Operations Teams to maximise and enhance the delivery of engineers trains and on-track plant.	£55,000 - £59,999	N/A	NIL	N/A	2
Online Payments & Chargebacks Manager	Develop and implement strategies for minimising charge backs across station, Online and contactless with a potential to add more channels. The jobholder will achieve their objectives by working collaboratively with the payment card industry, Online fraud management services, payment service providers, merchant acquires and other T&D teams.	£55,000 - £59,999	N/A	NIL	N/A	3
Open Innovation Manager	This role is responsible for leading TIL's engagement with organisations focusing on future urban mobility so TIL is better placed to work with market innovators to support the delivery of goals set out in the Mayor's Transport Strategy. The role is focused on ensuring that TIL adopts consistent best practice approaches to developing innovative and productive partnerships with market innovators including academics, start-ups, accelerators, transport operators, transport authorities, R&D institutions as well as not for profit bodies focusing on future emerging transport models to new innovative ideas that helps to run London's transport system better. The post-holder will translate this engagement into projects and initiatives that will drive better outcomes for customers, TIL and the city. Bringing together other TIL teams including Procurement and Legal, this will include understanding the market, shaping propositions and proof of concepts, trialling and developing a TIL position on	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Administration Manager	This role will manage and facilitate support, improvement and change governance activities to deliver process improvements for functional stakeholders specifically through the integration of operational, technical and business requirements aligned with LU strategic objectives, people capability	£55,000 - £59,999	N/A	NIL	N/A	2
Operational Control Lead	The post holder directs teams in a matrix management environment to design, introduce, maintain and enhance appropriate road traffic and pedestrian strategies and traffic systems on London's streets. The post holder ensures that the traffic control system operationally, functionally and reliably meets the needs of those delivering the Mayor's Transport Strategy.	£55,000 - £59,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Deployment Consultant	Working within our centralised Operations Hub you will be part of the team that provides information on the availability, deployment and assessment of assets across EOS. A can do attitude is a must, you will be quick to respond to requests for resources delivering whenever possible. You will need to support the Deployment Manager in having open effective communication between our resources on the street, local resource managers and our Operations Centre looking at Real Time issues. You will be on hand to deal swiftly and calmly with incidents as part of the EOS command structure. As part of the EOS Deployment team you will help deliver the EOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities aiding in the management of resources, projects and disciplines effectively to achieve maximum delivery and positive impact on EOS' business performance and its reputation among its customers and stakeholders	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service,safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service,safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service,safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Police Liaison Manager	To manage a team that provides the interface between TfL and the Police,for the purpose of ensuring that the Metropolitan Police Service (MPS), British Transport Police (BTP) and City of London Police (CoLP) are delivering to TfL's expectations, and meeting the needs of its passengers,operating companies and staff.	£55,000 - £59,999	N/A	NIL	N/A	6
Operational Policy Manager	To lead, develop, implement and assess the London Community Safety Strategy for Transport and Travelling (a Mayor's Transport Strategy priority) through the London Transport Community Safety Partnership (LTCSPP)	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Policy Manager	To lead, develop, implement and assess the London Community Safety Strategy for Transport and Travelling (a Mayor's Transport Strategy priority) through the London Transport Community Safety Partnership (LTCSPP)	£55,000 - £59,999	N/A	NIL	N/A	0
Operational Policy Manager	To lead, develop, implement and assess the London Community Safety Strategy for Transport and Travelling (a Mayor's Transport Strategy priority) through the London Transport Community Safety Partnership (LTCSPP)	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Technology Business Manager	This role manages financial, procurement and service management functions within the Compliance, Policing and On-Street Services Directorate (CPOS). The role is specifically focused on the contract and supplier management of CPOS IT contracted services and delivery of CPOS technology requirements, goods & services. The post-holder will be primarily responsible for the provision of a professional level of business engagement and supplier performance management on behalf of CPOS. This will include requirements gathering, procurement and sourcing strategies, performance and service management, budget management and forecasting, data management, risk management, reporting and communications, resource management, and project management where required. The role will be customer-focused, working closely and collaboratively with peers and colleagues across the CPOS to put in place commercial arrangements which support the CPOS technology strategy and the achievement of the Directorate's operational objectives. The post-holder will act as the Business Operations lead for CPOS on all IT commercial	£55,000 - £59,999	N/A	NIL	N/A	1
Operations Engineer	To provide technical leadership and support the technical delivery of engineering projects and ensure the achievement of the agreed targets of quality, safety, cost and time. To manage the demand for technical engineering input to LU Operations, external clients and other LU Directorates in support of Company business plans and day to day operations. To develop the internal capability of the team and external supply chain to the short-term and long-term benefit of London Underground. To assure that changes are designed and implemented to be safe, fit for purpose and compliant with legislation and relevant standards. Lead and manage a specific group to deliver the above. The role requires management of night activity and therefore the holder has to spend a significant amount of the year (25%) on night shifts.	£55,000 - £59,999	N/A	NIL	N/A	0
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£55,000 - £59,999	N/A	NIL	N/A	4
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£55,000 - £59,999	N/A	NIL	N/A	4
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£55,000 - £59,999	N/A	NIL	N/A	4
Operations Manager	The CPOS Operations Manager - is responsible for leading a team of CPOS operational staff ensuring that CPOS delivers its aims and objectives of safe, secure and reliable journeys, managing and supporting incidents and providing customer service to the public. The postholder will take full responsibility for delivering a high quality service, ensuring their team is effectively supported, developed and deployed. The postholder will provide specialist advice and knowledge and act as SME within their specialism- i.e Taxi and Private Hire Compliance/Work Related Road Risk, Revenue Protection or Road Transport Enforcement. Depending on operational team requirement, the postholder may be asked to work nights and weekends.	£55,000 - £59,999	N/A	NIL	N/A	1
Operations Manager	To be responsible for the operational development of London Tramlink. The job holder will work collaboratively across team and company boundaries, whilst being proactive in recognising business needs and promoting them appropriately.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operator Staff Development Manager	Drive forward behaviour change programmes, incorporating learning and development (L&D) interventions, communications strategies and performance development initiatives for bus operator front line staff. The postholder will negotiate and persuade directors and senior managers at the bus operators to embed these initiatives, enabling them to develop their staff, ensuring delivery of a consistent and continuously improved service to TfL's passengers.	£55,000 - £59,999	N/A	NIL	N/A	0
Payment Industry Interface Manager	The post holder will provide support to the Payment Operations and Assurance Manager in ensuring TfL receives the £2.5 billion annual revenue that is collected via card payments and by maintaining the operation of the fully integrated transport payment network in London as defined by the contactless ticketing and associated agreements. Provide support to the Payment Operations Manager and business continuity for TfL in the management of the key interfaces between TfL, TOCs, ATOC and DfT.	£55,000 - £59,999	N/A	NIL	N/A	0
Pensions Governance & Investment Analyst	This role is responsible for supporting the Head of Pensions Investment and the Pensions Governance Lead in developing and delivering the strategic investment objectives for the TfL Pensions Fund and in the management and control of the documentation, reporting, monitoring, due diligence, governance, compliance and regulatory aspects of the Fund's investment activities.	£55,000 - £59,999	N/A	NIL	N/A	0
Pensions Team Manager	This role is responsible for providing expertise in the management of a team of Senior Pensions Administrators and Pensions Team Leaders to ensure they are giving accurate and consistent advice on pensions lifecycle queries and accurately processing transactional requests. This role will also bring external best practise to the Pensions Team ensuring continuous improvement initiatives are implemented to ensure an efficient and effective services is provided.	£55,000 - £59,999	N/A	NIL	N/A	6
Performance Analyst	To set up, establish and monitor performance management activities in DLR. To be responsible for researching, identifying, analyse and commenting on trends and causes and to propose appropriate solutions to mitigate problems and issues. To proactively provide information to assist in negotiating smaller amounts of compensation in performance claims from the franchisee.	£55,000 - £59,999	N/A	NIL	N/A	0
Performance Improvement Business Partner	London Underground's (LU) Performance, Analysis and Improvement Team (PA&I) are responsible for driving the business to continuously improve its reliability and performance through analysis and insight that enables LU to prioritise effort, deliver value, and support realisation of our business strategy. The PA&I Performance Improvement Business Partner (PIBP) team's focus is on translating analysis and insight into the relevant context to develop performance improving actions. The PIBP's are domain experts who have extensive knowledge of the business so can effectively partner to translate insight into performance improving initiatives. The PIBP's also act as conduit for business	£55,000 - £59,999	N/A	NIL	N/A	0
Performance Manager	The post holder is the subject matter expert for performance for the directorate. You will be responsible for monitoring and assessing the efficiency and effectiveness of all CPOS activity. You will also be responsible for assisting the Directorate in obtaining best value from the Special Services Agreements (SSAs) by monitoring and evaluating the performance of CPOS policing partners (BTP/MPS/CoLP) . You will have an overview of all performance activity across the directorate and commission all new requests for assessment and evaluation as well as routine performance activity. You will be the driving force behind CPOS efforts to ensure that we are effective as efficient in all the services we deliver. You will engage and update Senior Management on your recommendations for improved service delivery.	£55,000 - £59,999	N/A	NIL	N/A	3
Performance Manager	This role is responsible for managing a team to deliver pan directorate reporting functionality, ensuring the appropriate intelligence data on business and contract performance is collated and analysed to provide insights to the Asset Management Directorate (AMD) Senior Management Team (SMT) to support them in making strategic decisions and to drive continuous improvement through the identification of opportunities for business change.	£55,000 - £59,999	N/A	NIL	N/A	4
Performance Manager	This role is responsible for managing a team to deliver pan directorate reporting functionality, ensuring the appropriate intelligence data on business and contract performance is collated and analysed to provide insights to the Asset Management Directorate (AMD) Senior Management Team (SMT) to support them in making strategic decisions and to drive continuous improvement through the identification of opportunities for business change.	£55,000 - £59,999	N/A	NIL	N/A	0
Performance Manager	This role is responsible for managing a team to deliver pan directorate reporting functionality, ensuring the appropriate intelligence data on business and contract performance is collated and analysed to provide insights to the Asset Management Directorate (AMD) Senior Management Team (SMT) to support them in making strategic decisions and to drive continuous improvement through the identification of opportunities for business change.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Performance Manager	Ensure the effective delivery and analysis of performance data to inform the development of services provided by the Licensing, Regulation and Charging directorate. Ensure that new initiatives are analysed and assessed and that changes to the operations are designed around effective volumetrics and performance management regimes. Develop and design appropriate data analytics models and tools for the effective operation of the services and lead on the specification, procurement and delivery of new management information systems and performance regimes and data. The role will also require travel to and work from multiple locations throughout the UK.	£55,000 - £59,999	N/A	NIL	N/A	5
Performance Manager	Manage the provision and analysis of performance data for the Licensing, Regulation and Charging directorate. The role will deliver clear and effective management information across all Road User Charging (RUC) schemes (including Congestion Charging, Air Quality initiatives and Traffic Enforcement Notice Processing) and Taxi & Private Hire (TPH). It will focus on providing insightful analytics that can be used to drive and improve the performance of the respective business areas. This role will also require travelling to and working from multiple locations throughout the UK.	£55,000 - £59,999	N/A	NIL	N/A	5
Planning & Consents Consultation Manager	The post-holder will be accountable for supporting transport projects through the detailed planning and consent process, managing communications, consultation and stakeholder engagement in a rigorous and disciplined manner to minimise risk to the project gaining approval and maximise advocacy. Lead on the standards and quality control to ensure consistency in managing stakeholders through the consent process. This includes assigning project employee resources, monitoring stakeholder positions, escalating stakeholder risks, tracking and reporting progress and outcomes. Act as a centre of excellence in consent management communications, advising all teams within PAER and the wider organisation.	£55,000 - £59,999	N/A	NIL	N/A	3
Planning and Performance Manager	To lead, manage and develop an efficient, effective outage planning facility for all works undertaken on Power and Electrical (P&E) power distribution network assets and locations under its control. Ensure optimal use of resources and available access. Accountable for ensuring the integrity of system outage information and planned mitigation are collated and available to ensure system availability. To lead and manage a specific power outage planning team. Facilitate the personal development of the team in line with the business's ambition. Provide planning support to project teams throughout the project life cycle for all works impacting on P&E power distribution network assets and locations.	£55,000 - £59,999	N/A	NIL	N/A	6
Planning and Performance Manager	London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network currently extends to 28km of rail with 35 trams and annual ridership of circa 31m. The job holder will lead, manage and plan the workload of the infrastructure maintenance team, ensuring that 100% of on-time maintenance is planned within the area, providing visibility of project work and its impact on maintenance primarily resources and balance activity volumes and resource capacity/requirements. Responsible for identifying performance issues and implementing measures to improve performance and reliability as identified by asset maintainers and engineers.	£55,000 - £59,999	N/A	NIL	N/A	2
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Engineer	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Engineer Team Leader	Craftsperson leading a team of staff performing either equipment overhaul, manufacturing and servicing, train modification, repair or depot plant maintenance and responsible for the work area's resources. Craftsperson performing appropriate job role.	£55,000 - £59,999	N/A	NIL	N/A	4
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Plant Stores Controller	The Post Holder will be responsible for the issue and receipt of hired plant and equipment, and the procurement, stock control, receipt and issue of material and spares in support of maintenance and sales. (Other responsibilities include: •Stock control, receipt and issue of Self Testing Current Rail Indicator Devices •Liaison with delivery drivers on a day to day basis regarding deliveries and collections of Plant, ensuring that the plant services delivery driver is loaded and instructed on delivery / collection routes. •Advising customers on the most appropriate plant and equipment available for their work •General stores duties including part number allocation, bin location systems, stock checking, cleaning and safety checks •Assisting other members of Plant Services as required Note: The Post Holder will be required to work night shifts to a programme agreed with the Plant Services Manager	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Policy Manager	The job holder is responsible for the development and implementation of taxi and private hire strategy and policy for TFL, ensuring TFL is abreast of all relevant legislation and regulations relating to both industries. The job holder will contribute to and influence Taxi and Private Hire (TPH) strategy direction and policy making to achieve business objectives.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TFL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	1
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TFL/Surface Transport strategic objectives and the objectives of the relevant programme.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Advisor	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL business & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. • including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£55,000 - £59,999	N/A	NIL	N/A	4
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	2
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal City Planner	To help develop the Mayor's Transport Strategy, London Plan and other related strategies and manage projects and programmes of work to identify, develop, appraise and make the case for policies, area plans, and/or projects to meet outcomes for particular transport modes, themes or geographical areas. Developing portfolios and projects through the early stage of the lifecycle, and supporting operational businesses in delivery across the lifecycle. Managing studies and project teams, defining desired outcomes, analysis requirements and the identification and assessment of possible solutions to deliver the Mayor's Transport Strategy, London Plan and other strategies.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Commercial Planner	Working within the Commercial Development Planning team and in partnership with a range of stakeholders, this role supports the delivery of TfL's development sites across the Capital. Responsible for providing high quality planning advice and support, representing Commercial Development Planning in a variety of sensitive discussions and negotiating with local authorities, central government, the Greater London Authority and across TfL to ensure the successful delivery of TfL sites and the thousands of homes and jobs across London. Provide planning intelligence and advice, ensure alignment of objectives, maximise wider public benefits and define Commercial Development's approach to site identification, feasibility, selection and delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Data Analyst	This role exists to lead on the production of data analysis and reporting and building data capability across the SHE directorate to influence business decision making to improve our safety, health and wellbeing and environment performance. It will do this by: producing robust data and trend analysis and implementing improvements of associated systems and processes. To do this it will need to work closely with the Strategy team within the Insights & Direction function, Corporate Environment and Occupational Health & Wellbeing teams to inform the problems they are trying to solve, and with SHE Business Partnering teams to ensure they are clear on how to use data outputs and that they have the information and knowledge they need to engage with the business.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Data Analyst	This role exists to lead on the production of data analysis and reporting and building data capability across the SHE directorate to influence business decision making to improve our safety, health and wellbeing and environment performance. It will do this by: producing robust data and trend analysis and implementing improvements of associated systems and processes. To do this it will need to work closely with the Strategy team within the Insights & Direction function, Corporate Environment and Occupational Health & Wellbeing teams to inform the problems they are trying to solve, and with SHE Business Partnering teams to ensure they are clear on how to use data outputs and that they have the information and knowledge they need to engage with the business.	£55,000 - £59,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Modeller	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Network Impact Manager	The post holder supports the Lead Network Impact Specialist in the forward planning of planned network improvements and works to minimise delays and disruption on London's road network.	£55,000 - £59,999	N/A	NIL	N/A	2
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Operational Analyst	The post holder is responsible for ensuring the continuous improvement of roadworks and other related road space activities undertaken on the Transport for London Road Network (TLRN) through setting expected delivery criteria and providing specialist advice where new working environments prevail. The post holders works closely with other stakeholders, influencing the direction of both local and national standards and guidance regarding roadworks, ensuring disruption and inconvenience to road users is mitigated during periods of operational activity.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Planner	Contribute to the initiation and assessment of transport proposals to meet specified objectives and meet the goals set out in the Mayor's Transport Strategy. Manage specific projects as agreed with the Transport Planning Steering Group and Leadership team. This includes a wide range of short and long term multi-modal transport proposals and initiatives ranging from new rail infrastructure, highway schemes and packages of proposals.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Planner	Contribute to the initiation and assessment of transport proposals to meet specified objectives and meet the goals set out in the Mayor's Transport Strategy. Manage specific projects as agreed with the Transport Planning Steering Group and Leadership team. This includes a wide range of short and long term multi-modal transport proposals and initiatives ranging from new rail infrastructure, highway schemes and packages of proposals.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	3
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Sponsor	The role is accountable for sponsoring projects/elements of programmes within the Surface/Major Investment Programme in a complex stakeholder and political environment. The post holder will support delivery of programmes and projects relating to investment on the Transport for London asset and borough / third party highway or land. The role is responsible for facilitating planned works and ensuring proposals meet requirements in respect of definition, governance, execution and benefits realisation. Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing inst	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property)	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Technical Specialist	To develop technical input to support policy development in support of the Mayor's Transport Strategy (MTS) and TfL's operating businesses. The post holder will be a subject matter expert in one of the following areas: - Cycle design - Pedestrian design - Road danger reduction - Vehicle technology - Vehicle emissions technology - Public transport	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Transport Modeller	The postholder is a subject matter expert in one or more areas of traffic modelling. The work includes the development of signal schemes primarily focused on modelling, simulation, design, audit and network impact assessment. The postholder provides industry leading technical knowledge of one or more traffic (including pedestrians and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modelling, and other tools, maximise the performance of London's traffic signal network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors. The post holder may specialise in any one particular area of the teams work, in this instance, primarily traffic modelling and scheme design.	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TfL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TfL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£55,000 - £59,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TfL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TfL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£55,000 - £59,999	N/A	NIL	N/A	0
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TfL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TfL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£55,000 - £59,999	N/A	NIL	N/A	3
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£55,000 - £59,999	N/A	NIL	N/A	3
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£55,000 - £59,999	N/A	NIL	N/A	2
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£55,000 - £59,999	N/A	NIL	N/A	2
Principal Transport Planner	To provide strategic and tactical transport modelling and analysis that informs Public Transport business decisions. To ensure the delivery of short, medium and long term plans for Public Transport Service changes, which support TfL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity, and take account of value for money, operational constraints and customer priorities. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. To provide quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion.	£55,000 - £59,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Transport Planner	To provide strategic and tactical transport modelling and analysis that informs Public Transport business decisions. To ensure the delivery of short, medium and long term plans for Public Transport Service changes, which support TfL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity, and take account of value for money, operational constraints and customer priorities. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. To provide quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Transport Planner	To provide strategic and tactical transport modelling and analysis that informs Public Transport business decisions. To ensure the delivery of short, medium and long term plans for Public Transport Service changes, which support TfL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity, and take account of value for money, operational constraints and customer priorities. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. To provide quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion.	£55,000 - £59,999	N/A	NIL	N/A	1
Principal Urban Design Advisor	Working with the Head of Urban Design to develop and implement the strategy and specific projects for design and public realm for TfL, working closely with the operating businesses, City Planning and Commercial Development to ensure there is an integrated approach to design and public realm across the whole organisation. The job holder will be required to work closely with operating businesses within TfL, the Mayor's office, GLA and external agencies to ensure TfL's strategic plans for design and public realm are aligned with others. This will include contributing to design review processes and design	£55,000 - £59,999	N/A	NIL	N/A	1
Problem-solving & Evaluation Manager	Provides specialist expertise on evidence-based approaches to support the delivery of CPOS' strategic objectives regarding safety, security and reliability; oversees the implementation of a problem-solving framework and processes across the Directorate and with its policing partners for strategic, operational and tactical issues; provides expertise and embeds robust evaluation methods across the Directorate as well as transport policing and enforcement partners. This role will form part of the EOS PB3 Management Team, collaborating with other PB3 Manager and senior managers to deliver the EOS vision of safe, secure and reliable journeys, through applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities and will be expected to manage your teams effectively to achieve maximum impact. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Process & Performance Manager	This role is responsible for the maintenance, suitability, improvement and performance measurement of the process framework in order to optimise real-time operations in the Control Centre in line with ever changing Control Centre requirements. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£55,000 - £59,999	N/A	NIL	N/A	0
Process and Guidance Manager	The Process and Guidance Manager is responsible for the embedment and continuous improvement of TfL's project processes and guidance that form a pan-TfL mandated delivery methodology for projects and programmes. The role includes communication and training; delivering training and coaching to TfL's project and programme delivery community. Also includes analysis of data to monitor compliance with TfL's mandated delivery methodology and implement change control of improvement initiatives to TfL's project processes and	£55,000 - £59,999	N/A	NIL	N/A	0
Process Engineer	To produce work instructions, estimates, bills of materials and project planning programs in order to meet contract requirements, particularly in respect to delivery, quality safety and engineering standards. To resolve all day to day technical issues and to facilitate liaison between all parts of Workshop and central engineering	£55,000 - £59,999	N/A	NIL	N/A	0
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£55,000 - £59,999	N/A	NIL	N/A	1
Procurement Manager	To manage the provision of a professional and compliant procurement service for allocated user stakeholders within the TfL Group to achieve value for money and high stakeholder satisfaction. Drive best value and compliance whilst giving support and guidance to the business in relation to P2P systems / processes, financial & procurement issues / procedures, procurement Legislation ensuring value for money is achieved with all transactions within Surface Transport.	£55,000 - £59,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	1
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	2
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TTL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Manager	<p>The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide the required Technology &amp; Data (T&amp;D) capability to realise business outcomes.</p> <p>The Product Manager supports the Senior Product Manager in being the primary T&amp;D department interface with their business area ensuring relationships are strategically managed and working with the wider T&amp;D function to ensure all TTL stakeholders have a clear understanding of T&amp;D product direction.</p> <p>The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&amp;D to ensure products meet the need of their business area.</p>	£55,000 - £59,999	N/A	NIL	N/A	1
Product Manager	<p>The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology &amp; Data (T&amp;D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&amp;D department interface with their business area ensuring relationships are strategically managed and working with the wider T&amp;D function to ensure all TTL stakeholders have a clear understanding of T&amp;D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&amp;D to ensure products meet the need of their business area.</p>	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	<p>The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology &amp; Data (T&amp;D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&amp;D department interface with their business area ensuring relationships are strategically managed and working with the wider T&amp;D function to ensure all TTL stakeholders have a clear understanding of T&amp;D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&amp;D to ensure products meet the need of their business area.</p>	£55,000 - £59,999	N/A	NIL	N/A	0
Product Manager	<p>The Product Manager is accountable for the end-to-end management of allocated TTL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area (s) and provide the required Technology &amp; Data (T&amp;D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&amp;D department interface with their business area ensuring relationships are strategically managed and working with the wider T&amp;D function to ensure all TTL stakeholders have a clear understanding of T&amp;D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&amp;D to ensure products meet the need of their business area.</p>	£55,000 - £59,999	N/A	NIL	N/A	0
Production Services Support Manager	<p>Manage day-to-day processing, production and control of Scheduling products, including team management, people and process development and the co-ordination of admin and facilities support</p>	£55,000 - £59,999	N/A	NIL	N/A	2
Programme Coordination Assurance Manager	<p>This role ensures the coordination and optimisation of the programmes across all portfolios by working with internal and external stakeholders to maintain an accurate and unique PPD information repository. Responsible for providing project &amp; programme delivery and coordination assurance, supporting the development and implementation of best practice within the area of project and programme management. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours on an exceptional basis by mutual agreement. In these instances Time Off In Lieu (TOIL) will be applicable.</p>	£55,000 - £59,999	N/A	NIL	N/A	0
Programme Coordination Assurance Manager	<p>This role ensures the coordination and optimisation of the programmes across all portfolios by working with internal and external stakeholders to maintain an accurate and unique PPD information repository. Responsible for providing project &amp; programme delivery and coordination assurance, supporting the development and implementation of best practice within the area of project and programme management. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours on an exceptional basis by mutual agreement. In these instances Time Off In Lieu (TOIL) will be applicable.</p> <p><b>Left service on or after 31 March 2023</b></p>	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Coordination Manager	This role co-ordinates and optimises renewals and upgrades across all assets within geographic regions by working with Sponsors, delivery teams, Road Space Management (RSM) and other internal and external stakeholders to identify opportunities for collaborative phasing of works in order to minimise disruption to customers and ensure business benefits and outcomes are achieved. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours (9am-5pm). In these instances Time Off In Lieu (TOIL) will be applicable.	£55,000 - £59,999	N/A	NIL	N/A	0
Programme Coordination Manager	This role co-ordinates and optimises renewals and upgrades across all assets within geographic regions by working with Sponsors, delivery teams, Road Space Management (RSM) and other internal and external stakeholders to identify opportunities for collaborative phasing of works in order to minimise disruption to customers and ensure business benefits and outcomes are achieved. Surface Transport operates 24 hours per day, 7 days per week, so you need to be prepared to work outside of core office hours (9am-5pm). In these instances Time Off In Lieu (TOIL) will be applicable.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Communications Specialist	The post-holder will be accountable for coordinating, planning and overseeing the narrative for one or more of TIL's major projects, making sure messages are straightforward, positive and clearly highlight project benefits and advantages to ensure maximum support across key stakeholders across a wide audience.  Also, the role holder is accountable for proactive anticipation of objections and questions and provide suitable responses to address any objections or concerns that are raised.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Controls Analyst	The Project Controls Analyst will provide project controls support to the Project & Programme Controls Manager and programme management team members within Technology & Data, enabling the successful delivery of Technology & Data changes, on time, to budget and to the highest possible quality standards. They will be responsible for managing controls for one or more programmes and/or multiple projects as allocated by the Project and Programme Controls Manager, supporting the Project & Programme Controls Manager in implementing new and improved processes and controls and monitoring	£55,000 - £59,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Engineer	Deliver support to Communications Minor Work Team by offering specialist technical and planning expertise. Enable installation work by producing and coordinating all necessary documentation, plans, programmes and financial estimates.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	11
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TfL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	4
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£55,000 - £59,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The job holder manages the delivery of the Collaborative Procurement Programme including; monitoring budget and reporting on performance; giving early warning of risks and proposed solutions, reporting progress regularly to management. The job holder is required to provide effective project management and maintain high customer service levels with all key	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£55,000 - £59,999	N/A	NIL	N/A	4
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	3
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	To project manage the delivery of office fit-out, refurbishment and construction projects and "property care" maintenance and renewal projects for building services, systems and fabric within the TfL Group Head Office portfolio of buildings or operational accommodation on the LUL Underground network, where required. The projects are typically 3 to 18 months duration, ranging in value from £20K up to £10M.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	4
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	To project manage the delivery of office fit-out, refurbishment and construction projects and "property care" maintenance and renewal projects for building services, systems and fabric within the TfL Group Head Office portfolio of buildings or operational accommodation on the LUL Underground network, where required. The projects are typically 3 to 18 months duration, ranging in value from £20K up to £10M.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	3
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The role is within the Mechanical Delivery team which comprises of working with the Pan TfL / FM contracts. The job holder will be responsible for the performance of external contractors delivering maintenance activities and reactive fault calls across SSL, BVC and JNP stations, depots, facilities and Sub	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	7
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£55,000 - £59,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control.  The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Planning Manager	Working in the Operational Readiness teams to develop and manage all required readiness activity for the investment programme, in order to ensure that full customer, operational and maintenance benefits are derived from those programmes. The primary purpose of the role is to ensure that all the Customer Operations and Maintenance aspects of the upgrade programmes are delivered on time, by co-ordinating activities across TfL Operations and beyond (including Skills Development, Establishment Planning, Transport Planning etc.) Another important aspect of the role is to support the interrogation and analysis of suppliers' delivery and migration plans such that operational and maintenance readiness plans can be aligned to the delivery of new assets. The post holder is a subject matter expert within the Operational Readiness team on planning and project management matters.	£55,000 - £59,999	N/A	NIL	N/A	0
Projects Communications Specialist	The post-holder will be accountable for coordinating, planning and overseeing the narrative for one or more of TfL's major projects, making sure messages are straightforward, positive and clearly highlight project benefits and advantages to ensure maximum support across key stakeholders across a wide audience. Also, the role holder is accountable for proactive anticipation of objections and questions and provide suitable responses to address any objections or concerns that are raised.	£55,000 - £59,999	N/A	NIL	N/A	0
Property Accountant	Responsible for providing financial analysis, accounting and reporting for Property, through the application of appropriate levels of due diligence, governance and assurance for activities such as commercial property development, sales and compulsory purchase orders (CPOs) across the CD directorate. The post holder will work collaboratively with business stakeholders and counterparts from external partners, to drive the right financial outcomes. Will need to be adaptable to carry out a range of financial activities across multiple developments that will be at different stages within the property development lifecycle. Support revenue maximisation by the timely assessment of, and management of financial aspects of existing, potential and future property transactions.	£55,000 - £59,999	N/A	NIL	N/A	0
Property Compliance Manager	Across a large and diverse property portfolio (from Grade I listed to 'state-of-the-art' new builds, Residential, on station and high street retail): 1. Provide guidance and advice to managers with respect to fire engineering and technical safety in relation to the built environment. 2. Establish and operate a regimen that provides assurance to senior managers as to the state of compliance with regards Statutory Compliance of properties.	£55,000 - £59,999	N/A	NIL	N/A	0
Property Manager	To manage and implement the customer experience strategy, for a specific portfolio of clients. Managing the team of relationship officers to manage tenant relationships. With the aim of optimising our Business Partners success and enhancing customer experience.	£55,000 - £59,999	N/A	NIL	N/A	0
Protection Works Controller	To manage the planning and optimisation of protection and possession staff resources to deliver LU's projects. The role requires a level of technical knowledge, planning and resource deployment including an in depth knowledge of site access booking, railway engineering system and its capabilities. The post holder will provide real time solutions in order to mitigate risk to valuable engineering access.	£55,000 - £59,999	N/A	NIL	N/A	0
Quality Assurance Engineer	Lead and manage the development and implementation of all quality assurance activities pertaining to the role of Infrastructure Manager for the Crossrail Central Operating Section and interfaces with other Infrastructure Managers and Railway Undertakings so far as reasonably practical, demonstrating compliance with statutory, business and route performance requirements.	£55,000 - £59,999	N/A	NIL	N/A	2
Quality Manager	To provide manufacturing inspection, investigation and diagnostic services supporting delivery of escalator maintenance and refurbishment on the Jubilee, Northern and Piccadilly Lines. To verify that procured components & stores are manufactured to drawing and comply with relevant technical standards. To carry out internal/external audits covering both TLES and external suppliers procedures. To carry out regular reviews of the TLES management system and update the system documents. To coordinate calibration of tools and equipment ensuring that records are kept updated. Assist with technical investigations in the event of non conforming product and/or component failure.	£55,000 - £59,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Railway Interface & Intergration Manager	To lead a team of Railway Interface & Integration Managers to ensure that the Major Projects Directorate secures the necessary access, logistics and consequential integration to support delivery to time, quality and budget. The team will offer railway interface advice to MPD project teams and will assist with strategy to maximise and optimise working time.	£55,000 - £59,999	N/A	NIL	N/A	0
Railway Interface & Intergration Manager	To lead a team of Railway Interface & Integration Managers to ensure that the Major Projects Directorate secures the necessary access, logistics and consequential integration to support delivery to time, quality and budget. The team will offer railway interface advice to MPD project teams and will assist with strategy to maximise and optimise working time.	£55,000 - £59,999	N/A	NIL	N/A	0
Reactive Maintenance Manager	The Reactive Maintenance Manager will ensure the timely completion of LU Wide Electrical Faults. Provide engineering and Project Management support to internal and contracted fault rectification resource. Custodian of fault data for daily operational review, periodic resource productivity review and production of asset work bank for sponsor review. Single point of contact for Electrical team for fault related stakeholder engagement.	£55,000 - £59,999	N/A	NIL	N/A	0
Reactive Maintenance Manager	The Reactive Maintenance Manager will ensure the timely completion of LU Wide Electrical Faults. Provide engineering and Project Management support to internal and contracted fault rectification resource. Custodian of fault data for daily operational review, periodic resource productivity review and production of asset work bank for sponsor review. Single point of contact for Electrical team for fault related stakeholder engagement.	£55,000 - £59,999	N/A	NIL	N/A	0
Regional Operations Manager	Professional technical services that support the design and operation of efficient and reliable schedules; understand current and future needs of the business and maintain close connection with the operational railway.	£55,000 - £59,999	N/A	NIL	N/A	5
Report & Interface Design Development Manager	The Planning Manager is responsible for supporting the Project Management Unit (PMU) Planning function by providing direction, leadership, guidance and management of the embedded planning resources. The Planning Manager should assist Project or Programme Manager(s) with producing and reporting budget loaded work programmes/schedules, for the purpose of co-ordinating works with Contractors and other third parties. To create and update programme data in compliance with the Major Projects Directorate PMO centralised requirements. To provide analysis and assist in the interpretation of all reports	£55,000 - £59,999	N/A	NIL	N/A	2
Reporting Manager	The Reporting Manager ensures that the performance of projects and programmes in the relevant operating business / project, programme or Project Management Unit (PMU) is monitored and risks and issues escalated appropriately. Ensure that programmes and projects in the relevant operating business / directorate are delivering to their approved financial and other authorities. Prepares external facing reports on project delivery progress risks and issues.	£55,000 - £59,999	N/A	NIL	N/A	1
Requirements and Change Control Manager	To provide the Connect Project, the Contractors and other relevant Stake holders with a professional, Operational, support and advisory service with regards to Change Control, Space Allocation, Fleetmapping, Quality Assurance and Risk Management matters, and interface between LUL and the suppliers to ensure delivery of day-today performance by the suppliers and a review of data to agreed performance levels in line with contract specifications.	£55,000 - £59,999	N/A	NIL	N/A	1
Research & Development Manager	This role will lead on Research and Development for Establishment Planning to ensure innovative, industry best practice and potential solution and options are analysed. Lead the development and maintenance of technical standards, process and knowledge for timetables and scheduling. The first point of contact to support the business in projects, quantifying requests, and delivering changes and upgrades to system tools and processes. Take overall accountability for workforce planning requirements for the business.	£55,000 - £59,999	N/A	NIL	N/A	0
Research & Development Manager	This role will lead on Research and Development for Establishment Planning to ensure innovative, industry best practice and potential solution and options are analysed. Lead the development and maintenance of technical standards, process and knowledge for timetables and scheduling. The first point of contact to support the business in projects, quantifying requests, and delivering changes and upgrades to system tools and processes. Take overall accountability for workforce planning requirements for the business.	£55,000 - £59,999	N/A	NIL	N/A	0
Research & Development Manager	This role will lead on Research and Development for Establishment Planning to ensure innovative, industry best practice and potential solution and options are analysed. Lead the development and maintenance of technical standards, process and knowledge for timetables and scheduling. The first point of contact to support the business in projects, quantifying requests, and delivering changes and upgrades to system tools and processes. Take overall accountability for workforce planning requirements for the business.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Research & Development Manager	This role will lead on Research and Development for Establishment Planning to ensure innovative, industry best practice and potential solution and options are analysed. Lead the development and maintenance of technical standards, process and knowledge for timetables and scheduling. The first point of contact to support the business in projects, quantifying requests, and delivering changes and upgrades to system tools and processes. Take overall accountability for workforce planning requirements for the business.	£55,000 - £59,999	N/A	NIL	N/A	0
Resource & Capability Development Manager	Develops and maintains the short and longer term resourcing strategy for own organisational unit within the TFL Engineering Directorate, to enable allocation of the right resources to pan-TFL work assignments. This will include responsibility for managing overarching resource plans, demand forecasting, approval and implementation of organisational changes, staff allocation, utilisation analysis and coordination of recruitment or staff development plans	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0
Resource & Capability Development Manager	Develops and maintains the short and longer term resourcing strategy for own organisational unit within the TFL Engineering Directorate, to enable allocation of the right resources to pan-TFL work assignments. This will include responsibility for managing overarching resource plans, demand forecasting, approval and implementation of organisational changes, staff allocation, utilisation analysis and coordination of recruitment or staff development plans	£55,000 - £59,999	N/A	NIL	N/A	2
Resource & Capability Development Manager	The Portfolio and Resourcing Lead is accountable for the Portfolio Management across the Major Projects Directorate (MPD) portfolio, and Resource Management to deliver Programme Management Office (PMO) resources across TFL. The role provides portfolio identification, management and optimisation, and management of resource requirement and capability. Identifies the pipeline demand, and management and optimisation of the portfolio of MPD projects for efficient delivery and utilisation of funding. Responsible for forecasting and identification of resource need, management of the assignment of resources across MPD and TFL business units, centralised resource development frameworks and training, and manages a central capability model. The role is supported by both Head of Project Management Unit's (PMU) and Professional Managers identifying resource requirement, matching requirement and capability, and role development solutions. Additionally, this role is accountable for the effective portfolio management ensuring optimisation and	£55,000 - £59,999	N/A	NIL	N/A	26
Resource & Capability Development Manager	The Resource and Capability Development Manager will be required to maintain and develop the Major Projects Directorate (MPD) resourcing strategy and ensure it is effectively and efficiently implemented to enable the delivery of the projects. The MPD Resourcing Strategy ensures that MPD will have the required skills, capability and experienced workforce throughout its life. The role will be responsible for managing the directorates resource planning, including headcount forecasting and role end dates; approval and implementation of requested MPD organisational changes; maintaining records of current staff allocation; managing staff recruitment/contracting through TFL Recruitment in line with MPD's Resourcing Strategy to support discipline heads' and project managers' requirements; and staff capability development and training.	£55,000 - £59,999	N/A	NIL	N/A	0
Resource & Capability Development Manager	Develops and maintains the short and longer term resourcing strategy for own organisational unit within the TFL Engineering Directorate, to enable allocation of the right resources to pan-TFL work assignments. This will include responsibility for managing overarching resource plans, demand forecasting, approval and implementation of organisational changes, staff allocation, utilisation analysis and coordination of recruitment or staff development plans	£55,000 - £59,999	N/A	NIL	N/A	2
Resource & Capability Development Manager	The Portfolio and Resourcing Lead is accountable for the Portfolio Management across the Major Projects Directorate (MPD) portfolio, and Resource Management to deliver Programme Management Office (PMO) resources across TFL. The role provides portfolio identification, management and optimisation, and management of resource requirement and capability. Identifies the pipeline demand, and management and optimisation of the portfolio of MPD projects for efficient delivery and utilisation of funding. Responsible for forecasting and identification of resource need, management of the assignment of resources across MPD and TFL business units, centralised resource development frameworks and training, and manages a central capability model. The role is supported by both Head of Project Management Unit's (PMU) and Professional Managers identifying resource requirement, matching requirement and capability, and role development solutions. Additionally, this role is accountable for the effective portfolio management ensuring optimisation and	£55,000 - £59,999	N/A	NIL	N/A	26
Retail Account Manager	The Account manager will operate within a category management team (which is a strategic approach for procurement resources to focus on specific area(s) of spend). They will manage a team of relationship managers within an integrated team as a part of LU Retail and drive a continuous improvement culture.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Revenue and Licensing Officer	The role holder is required to manage, negotiate and deliver on revenue agreements between TfL and train operation companies and London Councils. The job holder is responsible for ensuring that existing agreements are fit for purpose, and aligned with TfL payments strategy and evolution and with recent developments within the rail industry. A key element of the role is the development of new revenue agreements to support future transport and	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Assurance Manager	Work with the Revenue Apportionment Manager, to ensure the revenue accounting transactions and processes are accurately apportioned internally and externally, in accordance with best practice, statutory and professional guidelines. Lead the external audits and deputise for the Revenue Apportionment manager in their absence (as required), as well as assisting the Order to Cash Delivery Lead in driving continuous improvement activities. The role holder needs to review, analyse and manage financial data relating to the Apportionment process, whilst collaborating with the business units and related external clients, ensuring that the work is efficiently and accurately carried out.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0















Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Revenue Control Inspector	To ensure that customers using the Underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent all fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss and offences detrimental to LUL.	£55,000 - £59,999	N/A	NIL	N/A	0
RFLI Information Manager	<p>The Information, System and Insight team form part of the Elizabeth Line's operational delivery organisation and are responsible for owning, implementing and improving the Elizabeth Line Information Strategy. The strategy includes the information systems, processes and reporting which enable the Elizabeth Line to utilise information to understand performance, prioritise effort and deliver value.</p> <p>An Information Manager is required to own, manage and oversee the delivery of the Elizabeth Line Information Strategy to maximise the value of information in supporting the operation of the railway. Reporting to the Information, System and Insight Lead, the Information Manager will work with information system specialists and business champions from across the Elizabeth Line in this role.</p>	£55,000 - £59,999	N/A	NIL	N/A	2
RFLI Performance and Controls Manager	To support the Technical Governance Manager to deliver Rail for London Infrastructures (RFLI) compliance to governance requirements. To monitor Rail for London (RFL) and RFLI's roles and activities and the mechanisms for their delivery within the framework of Technical Standards for Interoperability and the Railways and Other Guided Transport Systems (Safety) Regulations 2006 (ROGS). To provide oversight of performance and drive actions to support efficient and effective delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Risk & Opportunity Manager	The Risk & Opportunity Manager manages the implementation of consistent and effective risk & opportunity management tools, techniques, processes and standards across Infrastructure, in line with TIL and industry best practice. Provision of timely and high quality information, guidance and specialist advice on risk & opportunity management across projects and programmes. They are responsible for leading the development of risk management and opportunity strategies at portfolio level, contributing to the development of strategies at programme level and supporting the implementation of plans across the delivery areas as required. Responsible for managing improvements to Project Management Unit (PMU) risk and opportunity management practices and liaising with internal and external stakeholders to achieve the same.	£55,000 - £59,999	N/A	NIL	N/A	0
Risk Manager	Responsible for developing and embedding a risk management framework, ensuring robust, effective and consistent risk management processes and reporting of risk information are maintained. The role holder will work closely with the Delivery Businesses/Professional Services areas and will be responsible for supporting and advising internal stakeholders at all levels to identify, assess, mitigate and monitor risks. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Risk Manager will advise, support and add value to their assigned Delivery Business/Professional Services areas in relation to the identification, assessment, management, mitigation, monitoring and reporting of risks.	£55,000 - £59,999	N/A	NIL	N/A	0
Risk Manager	Responsible for developing and embedding a risk management framework, ensuring robust, effective and consistent risk management processes and reporting of risk information are maintained. The role holder will work closely with the Delivery Businesses/Professional Services areas and will be responsible for supporting and advising internal stakeholders at all levels to identify, assess, mitigate and monitor risks. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Risk Manager will advise, support and add value to their assigned Delivery Business/Professional Services areas in relation to the identification, assessment, management, mitigation, monitoring and reporting of risks.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Risk Manager	Responsible for developing and embedding a risk management framework, ensuring robust, effective and consistent risk management processes and reporting of risk information are maintained. The role holder will work closely with the Delivery Businesses/Professional Services areas and will be responsible for supporting and advising internal stakeholders at all levels to identify, assess, mitigate and monitor risks. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Risk Manager will advise, support and add value to their assigned Delivery Business/Professional Services areas in relation to the identification, assessment, management, mitigation, monitoring and reporting of risks.	£55,000 - £59,999	N/A	NIL	N/A	0
Risk Manager	Responsible for developing and embedding a risk management framework, ensuring robust, effective and consistent risk management processes and reporting of risk information are maintained. The role holder will work closely with the Delivery Businesses/Professional Services areas and will be responsible for supporting and advising internal stakeholders at all levels to identify, assess, mitigate and monitor risks. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Risk Manager will advise, support and add value to their assigned Delivery Business/Professional Services areas in relation to the identification, assessment, management, mitigation, monitoring and reporting of risks.	£55,000 - £59,999	N/A	NIL	N/A	0
Risk Modelling Manager	This role exists to provide analysis derived from quantified and qualitative SHE risk assessment at across TIL and feed into the SHE risk reduction strategy and more tactical local strategies.	£55,000 - £59,999	N/A	NIL	N/A	0
Road Tunnel Safety Officer	The purpose of this role is to carry out the Safety Officer duties as defined in The Road Tunnel Safety Regulations 2007 (amended 2009) to ensure that the relevant safety checks are in compliance with guidance and standards and to provide advice on the commissioning of the structure, equipment and operation of tunnels. This will include co-ordination with the emergency services, and taking part in the preparation of the operational schemes and the planning, implementation and evaluation of emergency operations. As well as the formulation of safety schemes and the specification of the structure, equipment and operation of new or modified road tunnels.	£55,000 - £59,999	N/A	NIL	N/A	0
Rolling Stock and Depot Asset Manager	To actively manage the condition and contract compliance of the Elizabeth Line train fleet and Old Oak Common depot in conjunction with key stakeholders including the Elizabeth Line passenger service operator, and Bombardier as train maintainer plus depot manager. To manage any handover or hand back of Rolling stock and or depot assets which will include inspection plus review and generation of all the required documentation. To work in conjunction with the Elizabeth Line Acceptance team and the Elizabeth Line Fleet Manager in the acceptance and introduction into operational service of the new rolling stock and depot facilities which are due to be delivered during 2018 and 2019.	£55,000 - £59,999	N/A	NIL	N/A	0
Safety & Security Support Manager	Provide premises, personnel and data security expertise and advice across the business; implement and support security initiatives. Manage the anti-graffiti strategy, provide crime reduction and counter terrorism advice. Undertake, manage and coordinate security investigations at a senior level. Act as prime security focus and resource to act as the principal point of contact for external security agencies.	£55,000 - £59,999	N/A	NIL	N/A	0
Safety Camera Manager	The job holder will manage London's safety camera operation, a critical part of Vision Zero activity, to reduce speeding and the harm it causes. The job holder will work in partnership with the Metropolitan Police Service (MPS) and City of London Police CoLP) and teams across TIL to optimise the effectiveness of TIL's investment in safety camera technology and enforcement, ensuring the operation is financially sustainable.  As part of the Compliance Policing and On-Street (CPOS) Management Team, collaborate with other managers, to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that they do. The job holder will work flexibly across the directorate and its wide range of responsibilities managing resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS' business performance and its reputation among its customers and stakeholders.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TFL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£55,000 - £59,999	N/A	NIL	N/A	2
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TFL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£55,000 - £59,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication (Timetables, Linestaff Duty Schedules, Station Schedules) and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£55,000 - £59,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication (Timetables, Linestaff Duty Schedules, Station Schedules) and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£55,000 - £59,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication (Timetables, Linestaff Duty Schedules, Station Schedules) and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£55,000 - £59,999	N/A	NIL	N/A	0
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£55,000 - £59,999	N/A	NIL	N/A	8
Security and PCI Assurance Manager	To manage and deliver the Payment Card Industry Data Security Standard (PCI DSS) compliance program in line with standards defined by the Payment Card Industry Security council	£55,000 - £59,999	N/A	NIL	N/A	0
Security Governance and Culture Manager	Support TFL to meet its security-related statutory obligations and reduce its security vulnerabilities through effective governance and strengthening our organisation's security culture through implementation of a security governance and culture programme as designed by the Senior Governance and Business Change Manager and agreed by the Executive Security Group (ESG) Working in partnership with internal and external stakeholders, devise and manage a single common security framework that measures and monitors security maturity and provides corporate oversight and good governance Co-ordinate input from specialist security teams to enable all TFL's businesses to understand and reduce vulnerability to cyber threats, physical threats, organised crime, fraud and other criminality Make it simple for everyone working in TFL to understand their role and contribution to protect TFL from security threats	£55,000 - £59,999	N/A	NIL	N/A	0
Security Governance and Culture Manager	Support TFL to meet its security-related statutory obligations and reduce its security vulnerabilities through effective governance and strengthening our organisation's security culture through implementation of a security governance and culture programme as designed by the Senior Governance and Business Change Manager and agreed by the Executive Security Group (ESG) Working in partnership with internal and external stakeholders, devise and manage a single common security framework that measures and monitors security maturity and provides corporate oversight and good governance Co-ordinate input from specialist security teams to enable all TFL's businesses to understand and reduce vulnerability to cyber threats, physical threats, organised crime, fraud and other criminality Make it simple for everyone working in TFL to understand their role and contribution to protect TFL from security threats	£55,000 - £59,999	N/A	NIL	N/A	1
Senior Account Manager	This post is a key point of contact between London Buses and the bus operators. The post is central towards a constructive and partnership based relationship with the operators, working together to identify shortfalls in performance delivery, develop and implement proposals to address these issues. The post holder will take action to improve the quality of service of the bus network delivering the best value for passengers within the funds available. Senior Account Managers will take responsibility for one major contractor and a group of smaller contractors operators and direct the work of one to two Account Managers and one Performance Assistant.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Analyst	Prepare robust analysis and to develop recommendations for improving efficiency and performance. Lead and deliver on an agreed programme of analytical projects and reporting around performance and safety. To operate with the business area to provide analytical support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain complex concepts to a non-technical audience. The post holder will also deputise for the senior analysis manager in their absence	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TIL's environments (business critical services for TIL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Asset Improvement Analyst	To be the expert for the delivery of in-depth asset failure analysis and the provision of a FRACAS (or equivalent) process with the aim of addressing asset reliability issues and improve all assets performance across the Asset Operations Directorate. Following guidance from key stakeholders and the Asset Improvement Manager, this role is to provide in-depth analysis of data and details of issues from a number of data sources, in relation to improving the asset area appointed; hence having a strong analytical and numerical background is paramount.	£55,000 - £59,999	N/A	NIL	N/A	1
Senior Building Surveyor	To undertake general building surveying duties and manage both planned and reactive maintenance works to a range of commercial and residential properties within the TIL commercial property portfolio.	£55,000 - £59,999	N/A	NIL	N/A	1
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TIL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TIL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TIL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	4
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	4
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Consultant	The Consultant role will have responsibility for winning and delivering individual projects (value of up to £300k pa) as part of TFL Applied Solutions. On a performance basis measured by Applied Solutions's Consultancy Metrics, they own outcomes from their bid's production, approval and management delivering against client outcomes, achieving client satisfaction and returning financial surplus to support TFL's wider operations. This role will manage designated bids/projects. It will also contribute subject matter expertise to bids and projects in other areas of practice.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Consultant	The Consultant role will have responsibility for winning and delivering individual projects (value of up to £300k pa) as part of TIL Applied Solutions. On a performance basis measured by Applied Solutions's Consultancy Metrics, they own outcomes from their bid's production, approval and management delivering against client outcomes, achieving client satisfaction and returning financial surplus to support TIL's wider operations. This role will manage designated bids/projects. It will also contribute subject matter expertise to bids and projects in other areas of practice.	£55,000 - £59,999	N/A	NIL	N/A	2
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TIL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TIL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TIL's Cyber Security and Incident Response Team, delivering against TIL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Cyber Security Operations Analyst	Lead the Incident Response Function within the TIL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Data Visualisation Developer	The post holder will have responsibility for the successful development of dynamic, powerful visual analytics and reporting that help support evidence based business and operational decision making. Forming part of a scrum agile team, the Data Visualisation Developer will develop to specification, unit test and implement new reports, dashboards and applications with rich interactive graphics, data visualisations and charting.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£55,000 - £59,999	N/A	NIL	N/A	0













Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£55,000 - £59,999	N/A	NIL	N/A	7
Senior Executive Recruitment Consultant	This role is responsible for applying expertise to the full life cycle of the executive search process at Director and senior management (Band 5) level, delivering successful recruitment activity to ensure the right people are recruited to roles. The role is responsible for ensuring all elements of the attraction, assessment and appointment of people is effectively undertaken for allocated	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Fares Analyst	The Senior Fares Analyst is responsible for ensuring that the fare values, as agreed by the Mayor, are correctly translated into individual station-to-station charges across the TfL rail network, including Oyster PAYG and Contactless Payment fares on the National Rail (NR) network in London. The job holder provides expertise and advice on the charging of fares across the rail network in London and the capabilities of TfL's ticketing systems in this regard, and manages the relevant applications and databases to ensure that the ticketing system charges the correct fares for each journey.	£55,000 - £59,999	N/A	NIL	N/A	6
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To produce work instructions, estimates, bills of materials and project planning programs in order to meet contract requirements, particularly in respect to delivery, quality safety and engineering standards. To resolve all day to day technical issues and to facilitate liaison between all parts of Workshop and central engineering.	£55,000 - £59,999	N/A	NIL	N/A	3
Senior Manufacturing Engineer	<b>Left service on or after 31 March 2023</b> To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Network & Telecomms Architect	The Senior Network and Telecommunications Architect is a member of the team accountable for the development of technical network and telecommunications solutions and associated infrastructure roadmaps. It is the responsibility of the Senior Network and Telecommunications Architect to translate business requirements into a set of functional and non-functional requirements. Working closely with Technology and Data's (T&D's) Technology Services Operations team and TFL's third party service providers, the Senior Network and Telecommunications Architect is responsible for the delivery of technical solutions which efficiently and cost-effectively satisfy the business requirements of Transport for London (TfL) while also being compliant with, and aligned to, relevant TfL and T&D roadmaps, standards and operational practices.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TfL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TfL Group and the wider GLA family. To manage client and stakeholder relationships.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TfL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TfL Group and the wider GLA family. To manage client and stakeholder relationships.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TfL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TfL Group and the wider GLA family. To manage client and stakeholder relationships.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TfL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TfL Group and the wider GLA family. To manage client and stakeholder relationships.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Operational Support Analyst	The Senior Op Support Analyst will be accountable for the provision of Level 2 (and where appropriate Level 3) service for Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations (TSO), addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for ensuring that all services are delivered to the agreed standards, quality and performance. This role requires performing out of hours support as part of a 1 in 5 callout rota providing support for priority 1 and 2	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Operational Support Analyst	The Senior Op Support Analyst will be accountable for the provision of Level 2 (and where appropriate Level 3) service for Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations (TSO), addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for ensuring that all services are delivered to the agreed standards, quality and performance. This role requires performing out of hours support as part of a 1 in 5 callout rota providing support for priority 1 and 2	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of development work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Revenue Analyst	The Senior Revenue Analysts provide high-level support for their line managers, analysing the patterns and nature of passenger travel and revenues and/or evaluating proposals for ticketing system developments, all of which underpins decisions in many areas such as: the allocation of revenue from multi-modal tickets; income forecasting; evaluation of fares options; assessment of future ticketing system changes. The job holders draw on a wide range of information ranging from internal data on ticket sales, revenues, Oyster usage data, etc., external data on inflation, economic activity, etc, and undertake a wide variety of analytical tasks, for example building econometric models to explain trends, estimating the usage of Travelcards on each mode to support revenue allocation, forecasting the effects of fares changes. The job holders will also evaluate proposals for changes to the ticketing systems, in particular the proposed acceptance of Contactless Payment Cards, in relation to the a	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TTL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TTL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TTL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TTL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Strategies Analyst	Responsible for close collaboration with Technology and Data (T&D) Senior Management Team (SMT) in the development and maintenance of the pan TTL T&D Strategies. Ensuring close alignment between T&D strategic activities, investments, technology services and capabilities to TTL's business outcomes and priorities.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Strategies Analyst	Responsible for close collaboration with Technology and Data (T&D) Senior Management Team (SMT) in the development and maintenance of the pan TTL T&D Strategies. Ensuring close alignment between T&D strategic activities, investments, technology services and capabilities to TTL's business outcomes and priorities.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Strategies Analyst	Responsible for close collaboration with Technology and Data (T&D) Senior Management Team (SMT) in the development and maintenance of the pan TTL T&D Strategies. Ensuring close alignment between T&D strategic activities, investments, technology services and capabilities to TTL's business outcomes and priorities.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£55,000 - £59,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TfL.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Change and Release Analyst	The Service Change Analyst is a member of the Service Change team and is accountable for delivering transition activities, such as service release management, service change management and post implementation review within agreed service level targets. The role holder will work ensure all changes to technology and data services, whether through project activity or via service requests, do not disrupt the service and is in line with the appropriate technical regulatory and security standards. The role holder will support the continuous improvement of their nominated process and ensure these remain aligned with the wider Technology Service Operations regime.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information. <b>Left service on or after 31 March 2023</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	1
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	4
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	3
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	3
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	1
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	4
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£55,000 - £59,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Policy Analyst	The role holder is responsible for developing and implementing policy, provide supporting analysis and giving business direction to the Buses ensuring business needs are met for all work packages.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	1
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	1
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£55,000 - £59,999	N/A	NIL	N/A	0
SHE Incident Investigations Manager	This role exists to develop a sustainable system capable of delivering high quality and timely formal and local incident investigation across TIL and thus leading to risk reduction. It will do this by setting the necessary competence and developing this within the SHE function and establishing and maintaining frameworks and protocols within the SHE management system to support business partners and the wider business. It will also act as an SME for escalation and as a resource to lead large or complex investigations as appropriate. This includes owning and improving the HSE s frameworks describing the process for delivering HSE Formal and Local investigations, developing a system for training and mentoring incident investigators across TIL and developing a system for ensuring there are sufficient incident investigators who are capable of maintaining their skills through undertaking an appropriate	£55,000 - £59,999	N/A	NIL	N/A	1
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£55,000 - £59,999	N/A	NIL	N/A	0
Signals Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Signals Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Site Fitter	Assist the onsite Track Welder team to complete works to required standard and timescales, this includes but not limited to the transportation of equipment, protection of the working party and the management of hot works (firewatchperson).	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Site Information Manager	To manage the information being captured daily on sites, and analyse it to ensure that LU is being charged an appropriate amount by suppliers of labour. To help develop the AFS system to move more processes from paper based records to electronic records. The role requires a level of commercial and technical knowledge, planning and resource knowledge, within the railway engineering system and its capabilities. The post holder will provide real time solutions in order to mitigate against costs	£55,000 - £59,999	N/A	NIL	N/A	0
Skilled Track Operative	Ensuring all routine skilled track maintenance activities are undertaken in accordance with London Underground policy and procedures and legislative requirements. Accountable for overseeing the work carried out by small maintenance teams and for understanding track safety patrols, preparing reports on defects, sub-standard conditions and safety issues.	£55,000 - £59,999	N/A	NIL	N/A	0
Skills and Employment Delivery Manager	This role is accountable for the management of a team in the delivery of post education employability programmes ensuring alignment to both internal and external diversity, inclusion and social mobility agenda's including but not limited to the Mayors Equality, Diversity and Inclusion Strategy, TfL's people strategy and government agenda. The role will focus on managing and influencing business stakeholders in the delivery of post education employability programmes to ensure they meet the future skills needs of TfL. Programmes will focus on interventions that will enable social mobility and contribute to an inclusive and diverse pipeline of talent. Allocated programmes will vary and will include programmes for under-represented groups and those who experience barriers into the work-place such as career returners, those with disabilities, ex-military, ex-offenders in addition to other priority groups as determined by the	£55,000 - £59,999	N/A	NIL	N/A	3
Stations & Civils Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LULs statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Stations & Civils Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LULs statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Stations Asset Analyst	To review and process data related to stations maintenance assets for Mechanical and Signage Assets. <b>Left service on or after 31 March 2023.</b>	£55,000 - £59,999	N/A	NIL	N/A	0
Stores Manager	Manage the stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To manage and drive the Lean methodology to ensure that maximum productivity is achieved within a safe working environment. Shift pattern is Monday to Friday	£55,000 - £59,999	N/A	NIL	N/A	5
Stores Manager	Manage the stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To manage and drive the Lean methodology to ensure that maximum productivity is achieved within a safe working environment. Shift pattern is Monday to Friday	£55,000 - £59,999	N/A	NIL	N/A	7
Stores Manager	Manage the stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To manage and drive the Lean methodology to ensure that maximum productivity is achieved within a safe working environment. Shift pattern is Monday to Friday	£55,000 - £59,999	N/A	NIL	N/A	6
Stores Manager	The purpose of this role is to be responsible for support of the Lead Security Manager, assisting in developing, implementing and reviewing LU's Operational Security Strategy, Policy, Plans and Procedures with an overview to reduce cost to the business whilst improving performance efficiencies of operational security delivery. Provide general, premises, personnel, and data security expertise and survey / inspection across the business as required & directed, to a portfolio of projects, programmes, and work assignments. Co-ordinate and control contracted out security operations.	£55,000 - £59,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Stores Manager	Manage the stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To manage and drive the Lean methodology to ensure that maximum productivity is achieved within a safe working environment. Shift pattern is Monday to Friday	£55,000 - £59,999	N/A	NIL	N/A	7
Stores Supervisor	To direct and manage stores operatives to ensure that maximum productivity is achieved within a safe working environment, ensuring supply of materials to all the product groups. Organise stores operations to achieve high levels of stock accuracy and excellent levels of customer service.	£55,000 - £59,999	N/A	NIL	N/A	0
Stores Supervisor	To direct and manage stores operatives to ensure that maximum productivity is achieved within a safe working environment, ensuring supply of materials to all the product groups. Organise stores operations to achieve high levels of stock accuracy and excellent levels of customer service.	£55,000 - £59,999	N/A	NIL	N/A	11
Stores Supervisor	Manage the Stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To use the Lean methodology principles to ensure that maximum productivity is achieved within a safe working environment.	£55,000 - £59,999	N/A	NIL	N/A	0
Stores Supevisor	To direct and manage stores operatives to ensure that maximum productivity is achieved within a safe working environment, ensuring supply of materials to all the product groups. Organise stores operations to achieve high levels of stock accuracy and excellent levels of customer service.	£55,000 - £59,999	N/A	NIL	N/A	0
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£55,000 - £59,999	N/A	NIL	N/A	0
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TIL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£55,000 - £59,999	N/A	NIL	N/A	0
Strategy & Planning Manager	Responsible for the day-to-day activities associated with the development of the Commercial Development strategy and business plan.	£55,000 - £59,999	N/A	NIL	N/A	2
Streetworks Charges Manager	The post-holder will lead and manage a team of Streetworks Charges Officers, ensuring TIL maximise the recovery of charges and fines from all works promoters, working on the TLRN, incurred under the New Roads and Street Works Act 1991 (NRSWA), the Traffic Management Act 2004 (TMA), the London Permit Scheme (LoPS) and TIL's Lane Rental Scheme (TLRS) estimated at approx £6 million per annum. Streetworks legislation allows TIL to recover charges from both internal and external work promoters, in addition it sets a maximum level of charges which can be applied, providing the ability to waive or reduce charge, and also requires TIL to act in a reasonable manner in the recovery of these charges. This role will involve managing this relationship with both internal TIL departments and external utility works promoters with regard to road and streetworks charges, leading on dispute resolution in relation to charges to ensure the best outcome for TIL and with a overall aim of minimising disruption to traffic arising from those works.	£55,000 - £59,999	N/A	NIL	N/A	5
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TIL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TIL.	£55,000 - £59,999	N/A	NIL	N/A	0
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TIL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TIL.	£55,000 - £59,999	N/A	NIL	N/A	0
Structural Inspector	The Civils Structural Inspector will responsible to the Civils Inspection Manager, for delivery of field inspections of various assets within the TIL infrastructure. He/she will develop an understanding of the routine maintenance of civil structures and contribute towards appraisal of suggested remedial works where required. Work within the safety and environmental guidelines to ensure that QUENSH is complied with and that LUL meets its legal and contractual responsibilities on behalf of TIL.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Structures/Drainage Engineer	The Post holder will carry out Health & Safety Inspections & Audits, and prepare factual reports of civil engineering assets being worked on in support of London Underground's maintenance plans and day to day operations	£55,000 - £59,999	N/A	NIL	N/A	0
Sub Contractor Supervisor	To manage track quality teams /activities and provide technical and scoping support.	£55,000 - £59,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£55,000 - £59,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£55,000 - £59,999	N/A	NIL	N/A	0
Systems Analyst	Responsible for managing the scheduling of routines, for general maintenance activity, for the running of Financial reporting, versioning, refreshing systems and controlling access and the routine operation of finance systems including the technical monitoring system performance. The role holder will work with a team which manages the update and maintenance of finance data and associated processes, in particular ensuring the integrity and accuracy period end and year end close processes, SAP access controls, and developing ad hoc reports and procedures to ensure that systems and data are managed in accordance with TfL governance and finance policies.	£55,000 - £59,999	N/A	NIL	N/A	0
Systems Manager	The Systems Manager leads the project controls systems team and ensures a productive working relationship with IM, Finance, Programme / Project Team, and other key stakeholders. Setting and delivering the information strategy for the TfL PMO, in liaison with IM, to enable the efficient delivery of projects across TfL. Championing data integrity and a "single source of truth" in the control of projects. Ensuring security of data, in accordance with TfL standards.	£55,000 - £59,999	N/A	NIL	N/A	0
Systems Manager	The Systems Manager leads the project controls systems team and ensures a productive working relationship with IM, Finance, Programme / Project Team, and other key stakeholders. Setting and delivering the information strategy for the TfL PMO, in liaison with IM, to enable the efficient delivery of projects across TfL. Championing data integrity and a "single source of truth" in the control of projects. Ensuring security of data, in accordance with TfL standards.	£55,000 - £59,999	N/A	NIL	N/A	0
Systems Manager	London Trams is the business unit within London Rail responsible for procuring the safe and efficient operation of London's tramways, as well as the strategic development of improvements to the tramway network and the delivery of new tramway projects. London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network in Croydon currently extends to 28km of rail with 35 Trams and annual ridership of circa 31m. The post holder is accountable for the safe, efficient and reliable maintenance and upgrade of the communications, LV, signalling and CCTV infrastructure systems of London Trams including associated assets and interfaces. Through the marshalling of resources and the scheduling of activities the post holder shall ensure that the assets are available for passenger service as required in line with company and statutory standards.	£55,000 - £59,999	N/A	NIL	N/A	7
TDM Planning & Delivery Manager	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. The role holder will manage the end to end lifecycle of TDM projects with significant factual and data analysis and application of operational and communications knowledge. This includes developing TDM content. The role holder will manage and monitor progress, quality, risks, issues and budget spends to ensure TDM achieve measurable congestion and disruption behaviour change outcomes. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£55,000 - £59,999	N/A	NIL	N/A	0
Team Leader	To supervise staff at local level, deputise for his/her immediate superior and undertake such responsibilities may be required. Note: this job is generic to Team Leaders in all sections within the Workshops Organisation	£55,000 - £59,999	N/A	NIL	N/A	2
Team Leader	To supervise staff at local level, deputise for his/her immediate superior and undertake such responsibilities may be required. Note: this job is generic to Team Leaders in all sections within the Workshops Organisation	£55,000 - £59,999	N/A	NIL	N/A	25
Technical Delivery Expert	Responsible for the successful management of the Systems Communications, Network and Front Office devices such as Oyster Reader/Cards, Vending Machines or Revenue Inspection Devices. Provide expertise and analytical activities to assess impact of projects, assist in development of future initiatives and support the resolution of major operational issues affecting TfL's technical services.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£55,000 - £59,999	N/A	NIL	N/A	1
Technical Projects & Services Manager	Accountable for establishing and meeting the Commercial Development directorate's overall IT objectives, managing and leading the department's technical requirements and ensuring TfL IM deliver its services to the clients satisfaction.	£55,000 - £59,999	N/A	NIL	N/A	0
Technical Support Manager	This role is to provide expert technical knowledge and specialised practical skills in relation to escalator engineering. The position is to co-ordinate and manage the resolution of escalator defects, prevent repeated faults from occurring, developing improvements and provide reports for the future planning of maintenance activities and capital expenditure. This role requires the job holder to primarily work on days, however there will be occasions (at least 25% of the time) where they are required to work unsociable hours (between 1800 and 0700) Monday to Friday and any time Saturday and Sunday	£55,000 - £59,999	N/A	NIL	N/A	0
Technical Support Services Manager	To develop the strategy, management and delivery of technical services and engineering assurance to meet business requirements. The TSSM is responsible for managing standards to support the business in the operation, development and maintenance of the network. To act as the focal point for engineering support. Define and manage the delivery of a yearly inspection/ audit schedule of internal/external suppliers and maintenance processes to demonstrate compliance and feedback all results to the relevant managers and	£55,000 - £59,999	N/A	NIL	N/A	0
Technology & Data Engagement Manager	The role holder will drive improvements in T&Ds overall employee engagement ensuring that the T&D department (of circa 1600 people) is engaged and informed. This role is responsible for building strong stakeholder relationships across the all levels of T&D and for leading on the development, delivery and management of the Technology & Data Team Engagement Strategy & Plan. The role holder will use various techniques and channels to drive employee engagement and provide insights and feedback to help improve overall business performance.	£55,000 - £59,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Testers	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Testers	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Testers	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Testers	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
TfL Arts Programme Manager	The job holder is accountable for all aspects of the Art on the Underground programme, including strategic development, curation and delivery. The programme aspires to bring world class contemporary art to everyone in London everyday. The programme delivers art through a wide variety of media and the job holder seeks out opportunities to expand the programme into other parts of TfL and develop a broader cultural strategy. The job holder also leads the TfL relationship to cultural partnerships and collaborations with Art Galleries, Arts Council of England, British Council, London Arts and the Poetry Society, young and aspiring artists in various media across London.	£55,000 - £59,999	N/A	NIL	N/A	4
TLES Fitter 2 Nights	Supporting the review and production of timetable outputs, including editing and distributing internal, public facing communications, bulletins to an operational audience and wider timetable publications	£55,000 - £59,999	N/A	NIL	N/A	0
TLES Fitter 2 Nights	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£55,000 - £59,999	N/A	NIL	N/A	0
TLES Fitter 2 Nights	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£55,000 - £59,999	N/A	NIL	N/A	0
TLES Fitter 2 Nights	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Topographical Driver Skills Manager	Manage a team of Topographical Skills Assessors (TSAs) responsible for the delivery of efficient, effective, transparent and fair topographical skills assessments; ensuring a high standard of skills and knowledge is demonstrated by candidate Private Hire Vehicle (PHV) drivers and that this is maintained. Responsible for the day to day management of the functions, systems, people and processes that deliver the topographical assessments at accredited centres, geographically located across greater London.	£55,000 - £59,999	N/A	NIL	N/A	19
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Competence Assessor	Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training Review and update existing assessments and training documents on an ongoing basis to meet latest	£55,000 - £59,999	N/A	NIL	N/A	0
Track Competence Assessor	Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training Review and update existing assessments and training documents on an ongoing basis to meet latest	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Manager	London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network in Croydon currently extends to 28km of rail with 35 Trams and annual ridership of circa 31m. The post holder is accountable for the safe, efficient and reliable maintenance and upgrade of the track infrastructure system of London Trams including associated assets and interfaces. Through the marshalling of resources and the scheduling of activities the post holder shall ensure that the assets are available for passenger service as required in line with company and statutory standards.	£55,000 - £59,999	N/A	NIL	N/A	11
Track Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Readiness Manager	To manage the day to day Safety Assurance process for all track maintenance operations ensuring that all COSHH, Noise, Manual Hand Risk Assessments are completed for all track maintenance and inspections. To manage the Plant Approvals process in order to ensure that all new plant brought in to the business of track hold a valid plant approval certificate and to monitor all existing plant approvals to ensure that they remain valid and in date.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Resource Manager	To manage the planning and optimisation of Labour Supply and Direct staff resources to deliver LU's projects. The role requires a level of technical knowledge, planning and resource deployment including an in depth knowledge of Contracts, within the railway engineering system and its capabilities. The post holder will provide real time solutions in order to mitigate risk to valuable labour resource.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£55,000 - £59,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£55,000 - £59,999	N/A	NIL	N/A	0
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0
Track Welder	Working for Maintenance Services Infrastructure (MIS) within London Underground's COO – SSL Directorate, your role will be to undertake track welding duties, across the whole of London Underground network on both maintenance & renewal works. This may include some week-end working.	£55,000 - £59,999	N/A	NIL	N/A	0











































Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£55,000 - £59,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£55,000 - £59,999	N/A	NIL	N/A	0
Trainee Train Operator	To drive and /or operate Trains as rostered in accordance with policies and procedures to the highest standards of customer safety.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trainee Train Operator	To drive and /or operate Trains as rostered in accordance with policies and procedures to the highest standards of customer safety.	£55,000 - £59,999	N/A	NIL	N/A	0
Trainee Train Operator	To drive and /or operate Trains as rostered in accordance with policies and procedures to the highest standards of customer safety.	£55,000 - £59,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£55,000 - £59,999	N/A	NIL	N/A	4
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£55,000 - £59,999	N/A	NIL	N/A	1
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£55,000 - £59,999	N/A	NIL	N/A	0
Training and Competency Manager	London Trams (LT) is the business unit within London Rail responsible for the safe and efficient operation and maintenance of LT network. The LT network in Croydon currently extends to 28km of rail with 35 Trams and annual ridership of circa 31m. The Competence and Training Manager is a professional subject matter expert responsible for developing the training requirements for the London Trams maintenance business (both Fleet and Infrastructure with approximately 80 employees) as well as ensuring that the Competency Management Information System (CMIS) is up to date, that the required training is booked and competency assessments are planned and undertaken. The job holder will also be responsible for the management of London Tram apprentices	£55,000 - £59,999	N/A	NIL	N/A	10
Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£55,000 - £59,999	N/A	NIL	N/A	0
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£55,000 - £59,999	N/A	NIL	N/A	9
Transport Innovation Policy Manager	This role is responsible for gathering information and research to identify the new business models and technology with the potential to impact TfL operating model and consumers including Connected and Autonomous Vehicles. This role will also be accountable for the developing, in conjunction with stakeholder across the organisation, the appropriate strategy, policy, regulation and incentives measures for TfL in a number of such areas, to maximise	£55,000 - £59,999	N/A	NIL	N/A	0
Transport Innovation Policy Manager	This role is responsible for gathering information and research to identify the new business models and technology with the potential to impact TfL operating model and consumers including Connected and Autonomous Vehicles. This role will also be accountable for the developing, in conjunction with stakeholder across the organisation, the appropriate strategy, policy, regulation and incentives measures for TfL in a number of such areas, to maximise	£55,000 - £59,999	N/A	NIL	N/A	0
Transport Planner	To assist on the development of strategies, policies and plans for Public Transport Service changes, which support TfL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through an understanding of the internal and external factors which affect service levels and performance, and of customer priorities. Support the process to drive continuous improvement in Public Transport Services by developing plans based on strong business case analysis.	£55,000 - £59,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
TU Rep Customer Service Supervisor	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
TU Rep Customer Service Supervisor	To deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations including responding to incidents effectively and ensuring the safe use and condition of assets within the station environment. Delegated responsibility for a Local stations, including staff deployment. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£55,000 - £59,999	N/A	NIL	N/A	0
UDL Training Manager	This post will manage the Urban Design London (UDL) street design training events and provide expert design advice on highway issues including the design of cycling infrastructure. UDL is hosted by TTL. It provides around 90 training, advice and networking events a year to support TTL, GLA and London boroughs staff and councillors. The aim of the UDL programme is to help those managing London's built environment understand and implement mayoral policies and priorities on its design. People from across these organisations attend and learn from the programme.	£55,000 - £59,999	N/A	NIL	N/A	0
UDL Training Manager	This post will manage the Urban Design London (UDL) housing and quality training events and provide expert design advice on housing issues. UDL is hosted by TTL. It provides around 90 training, advice and networking events a year to support TTL, GLA and London boroughs staff and councillors. The aim of the UDL programme is to help those managing London's built environment understand and implement mayoral policies and priorities on its design. People from across these organisations attend and learn from the programme.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£55,000 - £59,999	N/A	NIL	N/A	0
Ultrasonic Technician	Working in the Ultrasonic Delivery Team, your role is to undertake rail inspections using rail crack measurement inspection equipment to confirm the integrity of the running rails and to identify substandard conditions. Ensuring that all inspections are carried out to the correct standard and procedure. To deliver the rail contact fatigue(RCF), risk based, inspection programme. Downloading the data, aiding the business to make strategic business decisions in their grinding and re-railing programmes.	£55,000 - £59,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Ultrasonic Technician	Working in the Ultrasonic Delivery Team, your role is to undertake rail inspections using rail crack measurement inspection equipment to confirm the integrity of the running rails and to identify substandard conditions. Ensuring that all inspections are carried out to the correct standard and procedure. To deliver the rail contact fatigue(RCF), risk based, inspection programme. Downloading the data aiding the business to make strategic business decisions in their grinding and re-railing programmes.	£55,000 - £59,999	N/A	NIL	N/A	0
Value Management Business Partner	The Value Management Business Partner is responsible for supporting the delivery of an ongoing value improvement programme across the Major Projects Directorate (MPD) portfolio including specific programmes of work in the Project management Unit (PMU's) and wider TfL. Scope of responsibility includes discreet projects and programmes targeting specific value and improvement initiatives through the delivery lifecycle, gathering qualitative benchmarking knowledge from within TfL and across wider government and private capital delivery portfolios, and driving a continuous improvement and innovation agenda to optimise delivery processes and outcomes.	£55,000 - £59,999	N/A	NIL	N/A	0
Works Assessment Manager	The post holder is responsible for the coordination, assessment and control of utility and highway works on the Transport for London Road Network (TLRN), and the mitigation of works on the Strategic Road Network (SRN) developing and implementing innovative solutions to mitigate disruption, and building relationships with work promoter and partner groups to minimise inconvenience caused to all highway users, in accordance with the Mayor's Transport Strategy.	£55,000 - £59,999	N/A	NIL	N/A	0
Works Compliance Manager	To lead and manage the Works Compliance Team, monitoring the performance of all works promoters on the TLRN to ensure that they comply with their statutory requirements when undertaking road and streetworks, with the overall aim of minimising disruption to traffic arising from those works. The role will involve managing enforcement processes including undertaking prosecutions under related legislation including the New Roads and Street Works Act 1991 and the Traffic Management Act 2004 and operating a Fixed Penalty Notices (FPN) to ensure that works promoters comply with the requirements under the legislation. In addition the role is the focal point for all legislative issues arising from the NRSWA, TMA and any other relevant legislation, and the post holder will be seeking to resolve operational issues and queries to provide a positive and beneficial outcome for TfL and all users of the TLRN.	£55,000 - £59,999	N/A	NIL	N/A	7
WVA Prevention Manager	TfL's Workplace Violence and Aggression (WVA) Strategy commits TfL to preventing violence and aggression against our people, tackling the causes and providing the best support to our people who experience it. We want to continually learn and improve our approach to keeping our people safe. This role is responsible for a programme of activity made up of a number of specific projects, that will all help deliver the WVA Strategy, improving WVA prevention activity, victim support services and providing support for staff and managers.	£55,000 - £59,999	N/A	NIL	N/A	1
3rd Engineer	To provide supervision to the plant team under their control to ensure that Powerlink delivers the performance required within the power service contract in line with all Powerlink's policies and procedures.	£60,000 - £64,999	N/A	NIL	N/A	11
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£60,000 - £64,999	N/A	NIL	N/A	0
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£60,000 - £64,999	N/A	NIL	N/A	0
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£60,000 - £64,999	N/A	NIL	N/A	0
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£60,000 - £64,999	N/A	NIL	N/A	0
Acton Site Manager	To manage the facilities of Acton site and ongoing site improvements in the most cost effective way utilising the company contract management. Working with the teams across Network Planning Services and other disciplines to ensure safe working across the site e.g. Workshops, Stores and Vehicle Logistics. Ensure vehicle access and general licensing, housekeeping is adhered to at all times across the whole of the Acton site, working with contract managers to determine timescales etc.. Work with security and the external maintenance provider to ensure the site is safe, clean and in a good working condition for LU staff and contractors.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Advanced Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£60,000 - £64,999	N/A	NIL	N/A	11
Ambience Delivery Manager	Monitor and support Ambience contract (TPS) through the following areas: plan resource allocation effectively, develop and maintain effective ambience contract monitoring processes, plan and implement continuous improvement processes, help to plan and improve the condition of the fleet assets with regard	£60,000 - £64,999	N/A	NIL	N/A	2
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£60,000 - £64,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£60,000 - £64,999	N/A	NIL	N/A	6
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£60,000 - £64,999	N/A	NIL	N/A	10
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£60,000 - £64,999	N/A	NIL	N/A	7
Area Engineer	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet all agreed company performance and financial targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Area Engineer	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet all agreed company performance and financial targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Area Manager	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are fit for purpose and meet all agreed company performance and financial targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Area Manager	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are fit for purpose and meet all agreed company performance and financial targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Area Manager	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are fit for purpose and meet all agreed company performance and financial targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Area Manager	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are fit for purpose and meet all agreed company performance and financial targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Accountant	The Asset Accountant is responsible for supporting the Asset Accounting Manager in the delivery of elements of the end-to-end process within the Business Services Function (BSF) for the team that conducts asset accounting. Challenges the workings of the wider Asset Accounting team along with maintaining clear accounting control of the fixed asset register with an asset base worth £35bn. Responsible for ensuring compliance with relevant local authority, legal and accounting standards and ensuring that the Asset Accounting policy is developed and implemented consistently across TIL. Working with the business to ensure compliance with policy and best practice and ensuring circa £3bn of spend through assets under construction (AUC) is accurately accounted for during the year. Lead in the provision of a professional service to the business, working collaboratively with stakeholders to ensure compliance with legislation and be accountable for the integrity, quality and accuracy of outputs and disclosures from the asset register.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Data Manager	London Underground's operational assets are changed on a regular basis by Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Manager is to ensure that data associated with these physical asset changes, for their allocated Asset Group(s) is accurately recorded in London Underground's asset systems in a timely manner. This data includes core asset data, maintenance and regimes and asset documentation. The role also provides governance and assurance of current asset data in either our own Asset Management System (AMS) or the contractors where maintenance has been outsourced The role leads the design and management of the Asset and Location Registers for their nominated Asset Group to ensure they meet the Asset Management needs of the business. This is a key role as the Asset and Location registers of the AMS(s) underpin the ability of the organisation to manage the delivery of maintenance and	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Data Manager	London Underground's operational assets are changed on a regular basis by Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Manager is to ensure that data associated with these physical asset changes, for their allocated Asset Group(s) is accurately recorded in London Underground's asset systems in a timely manner. This data includes core asset data, maintenance and regimes and asset documentation. The role also provides governance and assurance of current asset data in either our own Asset Management System (AMS) or the contractors where maintenance has been outsourced The role leads the design and management of the Asset and Location Registers for their nominated Asset Group to ensure they meet the Asset Management needs of the business. This is a key role as the Asset and Location registers of the AMS(s) underpin the ability of the organisation to manage the delivery of maintenance and	£60,000 - £64,999	N/A	NIL	N/A	1
Asset Data Manager	London Underground's operational assets are changed on a regular basis by Asset Operations, Renewals & Enhancements and the Major Projects Directorate. The role of the Asset Data Manager is to ensure that data associated with these physical asset changes, for their allocated Asset Group(s) is accurately recorded in London Underground's asset systems in a timely manner. This data includes core asset data, maintenance and regimes and asset documentation. The role also provides governance and assurance of current asset data in either our own Asset Management System (AMS) or the contractors where maintenance has been outsourced The role leads the design and management of the Asset and Location Registers for their nominated Asset Group to ensure they meet the Asset Management needs of the business. This is a key role as the Asset and Location registers of the AMS(s) underpin the ability of the organisation to manage the delivery of maintenance and	£60,000 - £64,999	N/A	NIL	N/A	3
Asset Data Systems Specialist	London Underground's operational assets are changed on a regular basis by resources in Asset Operations, Renewals & Enhancements and the Major Projects Directorate. In order to ensure the Asset Management Systems reflect these changes, the Asset Data Systems Support Manager maintains the Asset and Location Register design, including the asset data integrity rules and develops and supports any data load templates and tools as required (either directly or through 3rd Party support). This role is critical to maintaining the integrity of Asset Data in the Asset Management systems and the contribution the system plays to the Operational and Strategic arms of the Business. The role is a highly technical specialist role requiring an excellent knowledge of Ellipse and/or Maximo and the business/engineering environment that Ellipse/Maximo supports The role provides guidance to the business in understanding the master data configuration of Ellipse/Maximo. The role will provide an expert asset data management service to the business, coaching and mentoring other data management roles to ensure efficient and effective data management approaches are maintained.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Data Systems Specialist	London Underground's operational assets are changed on a regular basis by resources in Asset Operations, Renewals & Enhancements and the Major Projects Directorate. In order to ensure the Asset Management Systems reflect these changes, the Asset Data Systems Support Manager maintains the Asset and Location Register design, including the asset data integrity rules and develops and supports any data load templates and tools as required (either directly or through 3rd Party support). This role is critical to maintaining the integrity of Asset Data in the Asset Management systems and the contribution the system plays to the Operational and Strategic arms of the Business. The role is a highly technical specialist role requiring an excellent knowledge of Ellipse and/or Maximo and the business/engineering environment that Ellipse/Maximo supports. The role provides guidance to the business in understanding the master data configuration of Ellipse/Maximo. The role will provide an expert asset data management service to the business, coaching and mentoring other data management roles to ensure efficient and effective data management approaches are maintained.	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Data Systems Specialist	London Underground's operational assets are changed on a regular basis by resources in Asset Operations, Renewals & Enhancements and the Major Projects Directorate. In order to ensure the Asset Management Systems reflect these changes, the Asset Data Systems Support Manager maintains the Asset and Location Register design, including the asset data integrity rules and develops and supports any data load templates and tools as required (either directly or through 3rd Party support). This role is critical to maintaining the integrity of Asset Data in the Asset Management systems and the contribution the system plays to the Operational and Strategic arms of the Business. The role is a highly technical specialist role requiring an excellent knowledge of Ellipse and/or Maximo and the business/engineering environment that Ellipse/Maximo supports. The role provides guidance to the business in understanding the master data configuration of Ellipse/Maximo. The role will provide an expert asset data management service to the business, coaching and mentoring other data management roles to ensure efficient and effective data management approaches are maintained.	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Data Systems Specialist	London Underground's operational assets are changed on a regular basis by resources in Asset Operations, Renewals & Enhancements and the Major Projects Directorate. In order to ensure the Asset Management Systems reflect these changes, the Asset Data Systems Support Manager maintains the Asset and Location Register design, including the asset data integrity rules and develops and supports any data load templates and tools as required (either directly or through 3rd Party support). This role is critical to maintaining the integrity of Asset Data in the Asset Management systems and the contribution the system plays to the Operational and Strategic arms of the Business. The role is a highly technical specialist role requiring an excellent knowledge of Ellipse and/or Maximo and the business/engineering environment that Ellipse/Maximo supports. The role provides guidance to the business in understanding the master data configuration of Ellipse/Maximo. The role will provide an expert asset data management service to the business, coaching and mentoring other data management roles to ensure efficient and effective data management approaches are maintained.	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Improvement Lead	London Underground have made a significant investment to develop Lean leadership principles and behaviours within our Leadership team in Asset Operations. London Underground's Lean Academy is a central development hub for delivering Lean continuous improvement culture across the organisation, starting with the Asset Operations directorate. The Asset Improvement Lead role plays a critical role within an asset maintenance department, by providing a source of Lean expertise and championing the embedding of Continuous Improvement Culture within a department working closely as a coach and mentor alongside the central TfL improvement team and a network of local	£60,000 - £64,999	N/A	NIL	N/A	1
Asset Improvement Lead	London Underground have made a significant investment to develop Lean leadership principles and behaviours within our Leadership team in Asset Operations. London Underground's Lean Academy is a central development hub for delivering Lean continuous improvement culture across the organisation, starting with the Asset Operations directorate. The Asset Improvement Lead role plays a critical role within an asset maintenance department, by providing a source of Lean expertise and championing the embedding of Continuous Improvement Culture within a department working closely as a coach and mentor alongside the central TfL improvement team and a network of local	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Improvement Lead	London Underground have made a significant investment to develop Lean leadership principles and behaviours within our Leadership team in Asset Operations. London Underground's Lean Academy is a central development hub for delivering Lean continuous improvement culture across the organisation, starting with the Asset Operations directorate. The Asset Improvement Lead role plays a critical role within an asset maintenance department, by providing a source of Lean expertise and championing the embedding of Continuous Improvement Culture within a department working closely as a coach and mentor alongside the central TfL improvement team and a network of local	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£60,000 - £64,999	N/A	NIL	N/A	8
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£60,000 - £64,999	N/A	NIL	N/A	7
Asset Resourcing Manager	This role will direct and lead a specialist team to achieve effective forecasting, resource planning and delivery to meet the short, medium and long term needs of Asset Operations. To create resourcing supply and demand forecasts to achieve maintenance and project requirements, and ensure smooth delivery of required resources. Work in conjunction with the delivery business areas, HR and LU Skills Development to develop and set the long-term strategic resourcing requirements for asset maintenance resource, identifying opportunities for cross-asset utilisation and efficient delivery of training and apprentice requirements.	£60,000 - £64,999	N/A	NIL	N/A	1
Asset Services Delivery Manager	This role will work within the Asset Services team which is tasked with ensuring the implementation and delivery of key changes in relation to the requirements of maintenance teams across Power. The job holder is tasked with assisting in the development of a desired data led organisation and continue to role model a data driven culture. There is a requirement to drive the business in meeting progressive asset maturity targets and be the focused point of contact to drive change and project manage the needs of the business.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Systems and Reporting Manager	To lead and manage the delivery and support of asset data reporting which support delivery of Asset Operations objectives. Engaging with stakeholders to develop, trial and implement reports to the required standard, quality and performance challenging the way information and data is produced. Collaborate with internal and external stakeholders to develop meaningful KPIs for Asset Operations. Provide insights into business performance outputs to enable data driven asset management improvements to take place. Share best practice and be active in developing the customer's understanding of benefits which can be derived from putting in place and utilising data to improve business performance and whole life asset management. Work collaboratively with T&D and PA&I to continuously develop the business road map and deliver technical solutions for reporting and KPI scorecards. Lead and manage a team of direct reports and resources from other teams/suppliers to deliver the above.	£60,000 - £64,999	N/A	NIL	N/A	4
Asset Systems Improvement Lead	On behalf of Asset Operations, provide a system ownership lead role for single or multi IT systems or technology. To fully understand Asset and Network Operations evolving requirements and challenges, subsequently ensure Operational systems are designed and delivered to best meet these needs.	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Systems Improvement Lead	On behalf of Asset Operations, provide a system ownership lead role for single or multi IT systems or technology. To fully understand Asset and Network Operations evolving requirements and challenges, subsequently ensure Operational systems are designed and delivered to best meet these needs.	£60,000 - £64,999	N/A	NIL	N/A	0
Asset Systems Improvement Lead	On behalf of Asset Operations, provide a system ownership lead role for single or multi IT systems or technology. To fully understand Asset and Network Operations evolving requirements and challenges, subsequently ensure Operational systems are designed and delivered to best meet these needs.	£60,000 - £64,999	N/A	NIL	N/A	0
Assistant Commercial Manager	To plan, support and undertake commercial activities, processes and systems within the Capital Programmes Directorate. To support the Commercial Manager in maintaining commercial control of programmes and projects. Supporting and delivering procurement activities including supply-chain analysis, development and implementation of sourcing and procurement strategies, pre-qualification, tender and negotiation of contracts and contract award recommendations using procurement processes and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TfL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TfL to meet the needs of its customers.	£60,000 - £64,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TfL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TfL to meet the needs of its customers.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Assistant Project Manager	To assist with the day-to-day management of external contractors / suppliers and supporting implementation of projects; includes management of LU obligations (or TFL obligations) and of Infracore contractors, PFI suppliers, or other third party suppliers, to ensure delivery of projects on behalf of LU to meet the needs of its customers.	£60,000 - £64,999	N/A	NIL	N/A	0
Assistant Project Manager	To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TFL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TFL to meet the needs of its customers.	£60,000 - £64,999	N/A	NIL	N/A	1
Assistant Signals Manager	Support the Signals Maintenance Managers with core activities such as vehicle licencing, materials ordering and complex administration tasks.	£60,000 - £64,999	N/A	NIL	N/A	0
Assistant Tamping Delivery Manager	This role supports the Tamping Delivery Manager to deliver tamping across all LU / TFL track infrastructure. Support the development of the tamping plan based on Engineering and Track Manager requirements and delivering of the plan to time, budget, scope, and quality. The role will help optimise the allocation and utilisation of tamping across LU / TFL. Responsible for delivering more complex tamping work packages (e.g. Points and Crossings). Undertake visual and technical inspection and surveys in accordance with LU standards. Production of reports and updating of the tamping viz board with agreed metrics. Provide technical support, guidance, coaching and mentoring to the tamping team ensuring compliance with LU track standards. Deputise for the Tamping	£60,000 - £64,999	N/A	NIL	N/A	0
Associate Lawyer	To provide support to the businesses by the delivery of high quality legal advice in the areas of regulatory, public law and governance issues. To provide regulatory and public law support to the GLA under the shared services arrangements. To provide such support to the Head of the Public and Regulatory Law Team as may be required to achieve the above and any other objectives of the team from time to time.	£60,000 - £64,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£60,000 - £64,999	N/A	NIL	N/A	0
Attendant Shift	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£60,000 - £64,999	N/A	NIL	N/A	0
Audit & Compliance Support Manager	Accountable for auditing the Competence Management System (CMS) that ensures standards of competence are set and maintained for the Network and Asset operations and be the gatekeeper for external standards and frameworks in order to ensure compliance. Establish strategies to avoid non-compliance across LU through identifying, preventing, detecting and correcting non-compliance through effective monitoring systems. In conjunction with the business, facilitate the definition of standards to be signed off at DRAACT.	£60,000 - £64,999	N/A	NIL	N/A	0
Build Manager	In developing complex solutions with multiple development streams the control over the test and development environments and the code within them is a critical function. The Build Manager is responsible for the management and administration of the Data and Analytics ( D&A) environments and application builds. The role is to ensure that the environments are maintained to agreed levels and the processes for building releases and controlling code are followed. The Build Manager is also an important role in continuous improvement of the efficiency of the development lifecycle.	£60,000 - £64,999	N/A	NIL	N/A	0
Building Inspector	Carry out inspection and surveys on all power buildings.	£60,000 - £64,999	N/A	NIL	N/A	0
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TFL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbanks.	£60,000 - £64,999	N/A	NIL	N/A	0
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TFL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbanks.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Building Manager	Acting as the management focal point of contact for senior building occupants for ALL Facilities service activities and ensuring that buildings operate in a safe and cost effective manner in accordance with published Facilities Service Level Commitments set out in the Accommodation Cost Recovery Agreement (ACRA), ensuring the continuous, consistent, high quality delivery of facilities' services to meet the specialist requirements of both the building and the business functions of its occupants.	£60,000 - £64,999	N/A	NIL	N/A	0
Building Manager	Acting as the management focal point of contact for senior building occupants for ALL Facilities service activities and ensuring that buildings operate in a safe and cost effective manner in accordance with published Facilities Service Level Commitments set out in the Accommodation Cost Recovery Agreement (ACRA), ensuring the continuous, consistent, high quality delivery of facilities' services to meet the specialist requirements of both the building and the business functions of its occupants.	£60,000 - £64,999	N/A	NIL	N/A	3
Building Services Manager	To be a key member of the Infrastructure Team providing professional technical support, advice and guidance on maintenance activities and particular projects at key stages of their design and implementation. Ensuring that TTL's business needs, legislation and Corporate and Group Property & Facilities Standards are complied with and significantly contributing to maintaining the TTL Group Head Office building portfolio in a fit for purpose condition.	£60,000 - £64,999	N/A	NIL	N/A	0
Building Surveyor	Monitor resources and advise as to whether statutory and contractual maintenance is completed to the relevant approved application and standard.	£60,000 - £64,999	N/A	NIL	N/A	0
Bus Fleet Contracts Manager	To oversee the fleet of buses supplied by contractors in support of their contractual commitments on TTL bus contracts, and ensure that an accurate database of vehicles and their attributes is maintained, with particular reference to emissions standards, their contractual status and use on the network. To ensure that TTL achieves best value from the deployment of the bus fleet, and ensuring vehicles are deployed in support of Mayoral priorities. To assist in commercial negotiations with bus company contractors in respect of the use of the bus fleet. Contribute to the work of all relevant other areas of the Buses Directorate and Surface Transport, including but not exclusive to Contract Performance Management, Transport Planning, Contracts Administration & Buses Development. Responsible for the management of LBSL owned fleet of	£60,000 - £64,999	N/A	NIL	N/A	0
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	13
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	5
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	13
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TTL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	11



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	16
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	8
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	9
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	10
Business Analyst Team Lead	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL operating businesses and stakeholders. Working across the operating businesses and with stakeholders, either across an assigned business area or specific projects; this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery. Responsible for leading an allocated team of Senior / Business Analysts (BAs) from both a people and task management perspective. Hands-on business analysis is required for significant sized projects in addition to resourcing, task allocation and quality assurance of deliverables.	£60,000 - £64,999	N/A	NIL	N/A	14
Business Architect	The Business Architect is accountable for constructing and owning business operating models (in the form of reference architectures) within their respective business area under their Heads of T&D, informing the alignment of key product investment decisions, T&D capabilities and strategies to ensure business outcomes in their respective area are realised. The role holder provides direct support to business units at a programme level providing a common framework (agreed by the business & T&D) from which integrated and fit for purpose T&D solutions can be developed which deliver the required outcomes to the business. The role holder interfaces closely with other architects and design colleague across T&D to maintain the overall business reference model aligning business, application, technology and data architectures that supports the efficient delivery of the required T&D products in an integrated manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Business Architect	The Business Architect is accountable for constructing and owning business operating models (in the form of reference architectures) within their respective business area under their Heads of T&D, informing the alignment of key product investment decisions, T&D capabilities and strategies to ensure business outcomes in their respective area are realised. The role holder provides direct support to business units at a programme level providing a common framework (agreed by the business & T&D) from which integrated and fit for purpose T&D solutions can be developed which deliver the required outcomes to the business. The role holder interfaces closely with other architects and design colleague across T&D to maintain the overall business reference model aligning business, application, technology and data architectures that supports the efficient delivery of the required T&D products in an integrated manner.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Architect	The Business Architect is accountable for constructing and owning business operating models (in the form of reference architectures) within their respective business area under their Heads of T&D, informing the alignment of key product investment decisions, T&D capabilities and strategies to ensure business outcomes in their respective area are realised. The role holder provides direct support to business units at a programme level providing a common framework (agreed by the business & T&D) from which integrated and fit for purpose T&D solutions can be developed which deliver the required outcomes to the business. The role holder interfaces closely with other architects and design colleague across T&D to maintain the overall business reference model aligning business, application, technology and data architectures that supports the efficient delivery of the required T&D products in an integrated manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Business Improvement Manager	This role exists to develop and support the implementation of improvement initiatives, which drive progress against core business objectives for Logistics & Manufacturing. The role will be within the dedicated Continuous Improvement team. The overall aim of this team is to embed continuous improvement in Logistics & Manufacturing. The job holder should expect to work with staff of all levels across the department. The job holder will need to ensure that continuous improvement opportunities are translated into actionable plans which are delivered within varying timescales i.e. through lean coaching and training of staff. The role will also help to develop a continuous improvement culture and mentality i.e. through coaching of staff, lean tool development and implementation, or workshop facilitation.	£60,000 - £64,999	N/A	NIL	N/A	0
Business Improvement Manager	This role exists to develop and support the implementation of improvement initiatives, which drive progress against core business objectives for Logistics & Manufacturing. The role will be within the dedicated Continuous Improvement team. The overall aim of this team is to embed continuous improvement in Logistics & Manufacturing. The job holder should expect to work with staff of all levels across the department. The job holder will need to ensure that continuous improvement opportunities are translated into actionable plans which are delivered within varying timescales i.e. through lean coaching and training of staff. The role will also help to develop a continuous improvement culture and mentality i.e. through coaching of staff, lean tool development and implementation, or workshop facilitation.	£60,000 - £64,999	N/A	NIL	N/A	0
Business Improvement Manager	This role exists to develop and support the implementation of improvement initiatives, which drive progress against core business objectives for Logistics & Manufacturing. The role will be within the dedicated Continuous Improvement team. The overall aim of this team is to embed continuous improvement in Logistics & Manufacturing. The job holder should expect to work with staff of all levels across the department. The job holder will need to ensure that continuous improvement opportunities are translated into actionable plans which are delivered within varying timescales i.e. through lean coaching and training of staff. The role will also help to develop a continuous improvement culture and mentality i.e. through coaching of staff, lean tool development and implementation, or workshop facilitation.	£60,000 - £64,999	N/A	NIL	N/A	0
Business Intelligence Manager	Technical lead of the Business Intelligence team to drive improvements and advancements to the availability of business, customer, asset and spatial data and capabilities for reporting, analytics and insight to support operations, capital programmes and inform asset investment decision making.	£60,000 - £64,999	N/A	NIL	N/A	2
Business Strategy Manager	This role directly reports to the Head of Business Strategy, but in a wider sense is accountable to their Director of Strategy. The role holder will be accountable for providing the team with flexible support in all areas of its remit. This includes business planning, benchmarking, scorecards as well as business change and strategic problem solving work. Where appropriate, the role holder will lead on projects and work of a particular scope and scale. In terms of continuous improvement across the directorate, the role holder will identify and lead improvement projects.	£60,000 - £64,999	N/A	NIL	N/A	1
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£60,000 - £64,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£60,000 - £64,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Technician	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Call Point Technician	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Technician	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Technician	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Technician	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0
Call Point Train Maintainer	To be on call to carry out running repairs on trains in order to keep them in service; assessing the situation and fully evaluating the condition of the train during an incident, and if required directing withdrawal from service. To minimise, delay impact that may cause to the service and loss due to NACHs.	£60,000 - £64,999	N/A	NIL	N/A	0







Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Capability Manager	This role is responsible for supporting the day-to-day business requirements of the directorate by ensuring it is adequately resourced with the right people and services at the right time to enable the directorate to meet its overall objectives. This will involve the post holder coordinating the directorate's resourcing strategy as well as managing the training and development requirements of Sponsors within the directorate to improve overall capability - promoting a continuous improvement culture and professionalisation of the Sponsor role.	£60,000 - £64,999	N/A	NIL	N/A	2
Carpenter	To manufacture and install timber finished goods of the right quality, quantity and by the customers required delivery dates.	£60,000 - £64,999	N/A	NIL	N/A	0
Carpenter	To manufacture and install timber finished goods of the right quality, quantity and by the customers required delivery dates.	£60,000 - £64,999	N/A	NIL	N/A	0
CBTC Data Network Technician	The Data Networks Technician (CBTC) is responsible for providing technical expertise for 1st line (operating railway) response to Data Network failures on CBTC lines and carry out 2nd line (Workshop) testing of Data Network equipment. The role will carry out maintenance and rectify failures on Vital and Non -Vital communications systems on the CBTC Lines, and when required, assist with TBTC data network assets on the TBTC Lines as directed by the C/TBTC Data Network Managers. The role will manage access to the System (Operating System, Network Device and SMC User Accounts, Passwords and Permissions) as well as carry out periodic security auditing, analysis and long-term monitoring and reporting. The post holder will work within a team which is responsible for both CBTC and TBTC lines and will be expected to cover work on either from time to time.	£60,000 - £64,999	N/A	NIL	N/A	0
Change Design Manager	This role exists to plan, manage, design and sponsor change projects within an LU modernisation programme. This role will lead projects in solving important strategic issues within change programmes including problem definition, strategic thinking, strategy development and how best to execute change.	£60,000 - £64,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£60,000 - £64,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£60,000 - £64,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£60,000 - £64,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£60,000 - £64,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£60,000 - £64,999	N/A	NIL	N/A	1
Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	3
Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Chargehand Assessor	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	5
Civil Works Manager	London Tramlink is the business unit within London Rail responsible for procuring the safe and efficient operation of London's tramways, as well as the strategic development of improvements to the tramway network and the delivery of new tramway projects. Tramlink currently operates a 28km light rail network serving Croydon, a major population centre in the south of Greater London, and the surrounding areas. Tramlink has an asset base of circa £200m, and annual ridership of some 27m and annual revenue of in excess of £20m. The Works Manager is accountable for the safe, efficient and reliable maintenance and upgrade of the civil, structural, highway, facilities and environmental infrastructure of London Tramlink. Through the marshalling of resources and the scheduling of activities the Works Manager shall ensure that the assets are available for passenger service as required in line with company and statutory	£60,000 - £64,999	N/A	NIL	N/A	12
CMS Coordinator	Accountable for maintaining a Competence Management System (CMS) that ensures standards of competence are set and maintained for the LU/TfL organisation. To drive accountability by ensuring managers have the training, support and equipment needed for CMS and responsible for devising/implementing plans to address any non-compliance.	£60,000 - £64,999	N/A	NIL	N/A	0
CNC Machinist	The purpose of this grade is to provide multi skilled installation and maintenance assistance as required, to support higher grade technicians on all equipment or installations.	£60,000 - £64,999	N/A	NIL	N/A	0
Collections and Cash Management Manager	The Collections & Cash Management Manager leads the Collections & Cash Management team to ensure the efficient delivery of new processes, making the best use of systems and team members. They are responsible for driving effective credit management, timely cash collection and allocation of incoming funds, thus supporting cash flow and minimising bad debt while driving a risk-based approach to activity. They are expected to support the Order to Cash Delivery Lead in driving continuous improvement activities through identifying opportunities for efficiency and cost saving within their team and processes whilst also deputising for the Order to Cash Delivery Lead as required.	£60,000 - £64,999	N/A	NIL	N/A	8
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TfL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£60,000 - £64,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To lead on the day-to-day Contract and Commercial management of various Service Providers for the Customer Experience Directorate.	£60,000 - £64,999	N/A	NIL	N/A	1
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£60,000 - £64,999	N/A	NIL	N/A	2
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	4
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	3
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	2
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TfL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£60,000 - £64,999	N/A	NIL	N/A	0
Commercial Services Manager	To ensure key project processes of risk management, change control, procurement and cost management are properly applied.	£60,000 - £64,999	N/A	NIL	N/A	0
Communications & Engagement Specialist	The post-holder should be responsible for carrying out effective, high-quality engagement with, and securing advocacy from, national, regional, London and local stakeholders in the work of the assigned business area – Commercial Development (CD)/Surface Transport (ST)/London Underground (LU). Supporting the team's communications strategy, the post-holder will effectively carry out engagement work for projects in the planning phase of their development, ensuring messages are clear, positive and highlight the project's benefits and advantages. This will help achieve third-party endorsement and funding of strategic infrastructure for the projects, helping to achieve Mavoral	£60,000 - £64,999	N/A	NIL	N/A	0
Communications Engineer	To ensure business critical Communications assets are available for use and maintained to technical and safety standards within a controlled management process. Delivering LU and APD strategies and balanced score card targets, devising method for continual improvement for cost, quality and performance.	£60,000 - £64,999	N/A	NIL	N/A	0
Communications Interface Engineer	This role manages the comms assets for BCV stations. This involves ensuring all planned and reactive work is completed by third party contractors. Scoping new work and reviewing project documentation.	£60,000 - £64,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	3
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	0
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	2
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	2
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£60,000 - £64,999	N/A	NIL	N/A	0
Competence Compliance & Assurance Manager	The Competence Compliance and Assurance Manager leads and manages the competence verification and audit process for RfLI, to ensure compliance with legal, regulatory and business performance requirements.	£60,000 - £64,999	N/A	NIL	N/A	1
Construction Advisory & Innovations Manager	To lead a team whose role is to provide strategic forward planning and co-ordination of utility and road infrastructure requirements for major developments including; the introduction of new initiatives that 'future proof' and protect TfL's assets, assessment of the impact of various activities in reducing congestion and disruptions on London's road network, monitoring, enforcement and review of operational challenges around such major developments, across London.	£60,000 - £64,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	3
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Site Manager	MPD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Construction Site Manager will be responsible to assist the Construction Manager with the delivery of construction	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£60,000 - £64,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre- construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£60,000 - £64,999	N/A	NIL	N/A	0
Content Developer	This role will develop, prepare and edit content for various course materials using different methods of communications appropriate to the learning solution. This will include front end web development activities including copy writing and formatting influencing best practice on new technologies. The role will develop training packages using a range of software, including MS Office and e-Learning solutions. This includes creating content scripts and storyboards to produce digital graphic designs and creative solutions for the business. The role will influence best practice on new technologies to enhance content of design work taking accountability for the cost and timing of projects and investment programmes, specific to the lines or projects for which they are accountable.	£60,000 - £64,999	N/A	NIL	N/A	0
Contract Engineer	Provides a commercial expertise for technical engineering and interface issues to the Commercial Manager in production of the bid responses, plans and documentation Provides a commercial perspective to the review and implementation of legislation and Cat 1 and other technical and safety standards	£60,000 - £64,999	N/A	NIL	N/A	0
Contract Management Executive	To lead on the day-to-day Contract Management of external contractors /suppliers by assessing cost, quality and time performance.	£60,000 - £64,999	N/A	NIL	N/A	1
Contract Manager	Manage all commercial aspects (including performance) for a specific category of TIL secondary income contracts in alignment with overall TIL contract management strategies to maintain and improve income generation from existing contracts.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Contract Manager	To manage the liaison with the Resource suppliers for LU, managing deployment of resources and optimising the performance of LU's suppliers of resources. Work with external suppliers to actively ensure the supplier performance levels are maintained.	£60,000 - £64,999	N/A	NIL	N/A	11
Contracts Engineer	To provide leadership and direction regarding the asset, staff and contractors they are responsible for and to contribute towards the effective and efficient delivery of the Station Asset Management Plan (AMP). Responsible for the monitoring and management of Escalator and Lift contracts against contractual targets, including the audit and assurance of activities undertaken by external suppliers. To act as a focal point of contact for all external suppliers. Responsible for the safe, effective and efficient management and delivery of station Lifts & Escalator assets through external suppliers. Ensure compliance and 'condition' with contractual, statutory and corporate obligations.	£60,000 - £64,999	N/A	NIL	N/A	0
Contracts Manager	To lead and ensure the effective organisation, co-ordination and control of a team of professional contracts and administrative staff responsible for the contractual aspects of the bus services network in London. To ensure that all contracting activity complies with prevalent domestic and EU legislation, Standing Orders and audit requirements. To manage all of the contractual payments for bus services in London. To contribute towards the development of improved practices, systems and procedures in order to promote "value for money" principles and "best practice" to assist in the delivery of better quality bus services for London's passengers.	£60,000 - £64,999	N/A	NIL	N/A	3
Contracts Manager	Responsible for the day to day commercial management of the contracts between DLR and the DLR's franchisee and concessionaire as well as 3rd Party Agreements with developers and other organisations to ensure DLR's commercial and technical interests are protected.	£60,000 - £64,999	N/A	NIL	N/A	1
Contracts Manager	Responsible for the day to day commercial management of the contracts between London Trams and the operator and for managing the passenger interface to ensure they continually enhance the passenger experience on the	£60,000 - £64,999	N/A	NIL	N/A	0
Contracts Manager	Prime responsibility for the full contract management of the five major groups of Projects & Accommodation frameworks and contracts to an annual value of £20M. To fulfil that responsibility, without losing sight of the deliverables required by the teams who use these contracts, so ensuring that their functional requirements are being fully met as a priority while obtaining value for money for	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Manager	To lead, manage and coordinate the provision of a safe, reliable and efficient working environment at Romford Control Centre (RCC) to deliver the Elizabeth Line through the centre of London, overseeing the provision of functioning control systems, processes with competent resources, supported by continuous learning through the building of knowledge, skills and experience, acting as the catalyst for driving the team towards a fully integrated Control Centre.	£60,000 - £64,999	N/A	NIL	N/A	10
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Team Leader	To supervise the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. Manage the day-to-day activities of the Control Centre team and its activities.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Team Leader	To supervise the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. Manage the day-to-day activities of the Control Centre team and its activities.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Team Leader	To supervise the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. Manage the day-to-day activities of the Control Centre team and its activities.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Team Leader	To supervise the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. Manage the day-to-day activities of the Control Centre team and its activities.	£60,000 - £64,999	N/A	NIL	N/A	0
Control Centre Team Leader	To supervise the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. Manage the day-to-day activities of the Control Centre team and its activities.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Control Centre Team Leader	To supervise the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services. Manage the day-to-day activities of the Control Centre team and its activities.	£60,000 - £64,999	N/A	NIL	N/A	0
Corporate Communications Lead	The role holder is responsible for providing strategic communications support for key corporate functions, including Finance, Advertising, TFL consultancy and property. They will inform and improve the way our organisation co-ordinates communications around a range of critical issues. The development of key working relationships across the organisation is essential, in particular with corporate colleagues, to ensure CCT has an accurate representation of current and future priorities and issues, ensuring senior officials are deployed effectively. The role holder will manage the relationship with the PropCo communications team to ensure priorities are aligned and that activity within this area is coordinated and aligned with overarching priorities and messaging. They will work closely with TFL International services, which requires strategic CCT communications support to develop and build external reputation and a coordinated communications strategy.	£60,000 - £64,999	N/A	NIL	N/A	5
Cost Improvement Manager	To provide cost management services for asset areas within Asset Performance & Capital Delivery ensuring that all costings, reporting, data and financial processes for operational management are delivered according to the organisation's policies, standards and procedures. Operational Management includes recharges, staff, materials costings, allocations and Modernisation / Continuous Improvement activities.	£60,000 - £64,999	£1 - £4,999	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£60,000 - £64,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£60,000 - £64,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£60,000 - £64,999	N/A	NIL	N/A	1
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£60,000 - £64,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Interface Manager	To provide LU Operations, other customers within the business, and other stakeholders with proactive and reactive day to day assistance for all Connect Radio and Transmission related issues that may affect the running of the Operational Railway. Part of the Connect Team whose purpose is to support railway operations through the provision of radio & transmission services at lowest possible cost with highest possible availability & reliability.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Performance Manager	This role is to accountable for leading the essential delivery around the business performance management in the Property Management (PM) department specifically focusing on customer strategy. The underlying accountability of the role is to deliver a step change in department performance by managing the PM customer policy, representing Commercial Development (CD) in the outside environment. The postholder will define and manage the strategy on customer delivery in PM and wider across Commercial Development, this will involve developing our policy to implementation of ways of working to review and reporting. They will liaise with senior stakeholders in TfL and GLA, to ensure our policies align with Mayoral delivery targets. They will lead key client relationships with CD Strategy and reporting, CD communications, Property development and Asset Management as well as external relationships specific to their role.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£60,000 - £64,999	N/A	NIL	N/A	20
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	9



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	8
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	9
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	9
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	19
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	17
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	17
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	18
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	17
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	16
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	17
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	10
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	3
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	19

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsoiabile hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	12
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsoiabile hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsoiabile hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	10
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsoiabile hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsoiabile hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	11
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsoiabile hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	13
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsoiabile hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
Customer Strategy Manager	The role provides reliable and accurate inputs to shape the customer strategy, support action planning/programmes and enable its approval across TfL. As part of this, they will use a deep, holistic understanding of customers, staff, and stakeholders, to help guide and build consensus around how to become more customer focused. The role influences and ensures alignment with Delivery Business strategies through careful consideration and evaluation of analysis and stakeholder inputs. The role ensures progress review, tracks and measures overall performance through the design, interpretation and regular application of appropriate metrics.	£60,000 - £64,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£60,000 - £64,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£60,000 - £64,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£60,000 - £64,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£60,000 - £64,999	N/A	NIL	N/A	0
Data & Analytics Test Lead	Test lead is responsible to support and provide technical direction to the Automation/Performance testers who work within Agile teams. The Technical Test Lead also develops and maintains Automation/Performance test suites. Improves test frameworks, tools and technologies used by the organisation to maintain high quality Automation/Performance test suites and is a subject matter expert in Automation / Performance Testing.	£60,000 - £64,999	N/A	NIL	N/A	0
Data Network Technician	The Data Networks Technician (CBTC) is responsible for providing technical expertise for 1st line (operating railway) response to Data Network failures on CBTC lines and carry out 2nd line (Workshop) testing of Data Network equipment. The role will carry out maintenance and rectify failures on Vital and Non -Vital communications systems on the CBTC Lines, and when required, assist with TBTC data network assets on the TBTC Lines as directed by the C/TBTC Data Network Managers. The role will manage access to the System (Operating System, Network Device and SMC User Accounts, Passwords and Permissions) as well as carry out periodic security auditing, analysis and long-term monitoring and reporting. The post holder will work within a team which is responsible for both CBTC and TBTC lines and will be expected to cover work on either from time to time.	£60,000 - £64,999	N/A	NIL	N/A	0
Data Network Technician	The Data Networks Technician (CBTC) is responsible for providing technical expertise for 1st line (operating railway) response to Data Network failures on CBTC lines and carry out 2nd line (Workshop) testing of Data Network equipment. The role will carry out maintenance and rectify failures on Vital and Non -Vital communications systems on the CBTC Lines, and when required, assist with TBTC data network assets on the TBTC Lines as directed by the C/TBTC Data Network Managers. The role will manage access to the System (Operating System, Network Device and SMC User Accounts, Passwords and Permissions) as well as carry out periodic security auditing, analysis and long-term monitoring and reporting. The post holder will work within a team which is responsible for both CBTC and TBTC lines and will be expected to cover work on either from time to time.	£60,000 - £64,999	N/A	NIL	N/A	0
Data Network Technician	The Data Networks Technician (CBTC) is responsible for providing technical expertise for 1st line (operating railway) response to Data Network failures on CBTC lines and carry out 2nd line (Workshop) testing of Data Network equipment. The role will carry out maintenance and rectify failures on Vital and Non -Vital communications systems on the CBTC Lines, and when required, assist with TBTC data network assets on the TBTC Lines as directed by the C/TBTC Data Network Managers. The role will manage access to the System (Operating System, Network Device and SMC User Accounts, Passwords and Permissions) as well as carry out periodic security auditing, analysis and long-term monitoring and reporting. The post holder will work within a team which is responsible for both CBTC and TBTC lines and will be expected to cover work on either from time to time.	£60,000 - £64,999	N/A	NIL	N/A	0
Data Network Technician	The Data Networks Technician is responsible for providing technical expertise for 1st line (operating railway) response to Data Network failures on CBTC/TBTC lines and carry out 2nd line (Workshop) testing of Data Network equipment. The role will carry out maintenance and rectify failures on Vital and Non -Vital communications systems on the TBTC Lines, and when required, assist with CBTC/TBTC data network assets on the CBTC/TBTC Lines as directed by the C/TBTC Data Network Managers. The role will manage access to the System (Operating System, Network Device and SMC User Accounts, Passwords and Permissions) as well as carry out periodic security auditing, analysis and long-term monitoring and reporting. The post holder will work within a team which is responsible for both CBTC and TBTC lines and will be expected to cover work on either from time to time.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data Performance Manager	The Data Performance Manager acts as the focal point of Information Management within Facilities Operations, to lead the management, analysis and reporting of core data, statistics and information used by the management team in its day to day operational activities. The role requires a Data Manager to lead on the development of management information to provide data to deliver both the strategic goals of the business and to ensure cost effective and efficient service delivery via third party suppliers. The scope of the role is across TFL's Head Office Portfolio (circa 1.8m sq ft, 40 + buildings, occupied by circa 15,000 head office staff). This role will focus on Facilities Operations performance targets and effective delivery of its operational and strategic commitments to TFL. The role will cover the control of data management across all Facilities Services demonstrating a working style that focuses on a Customer Service culture for both directly provided FM services including Mail.	£60,000 - £64,999	N/A	NIL	N/A	1
Data Scientist	The post holder will be support the Principal Data Scientist in developing and delivering new intelligent data analysis and exploitation capabilities across TIL to drive continuous improvement in these areas. The post holder would be responsible for doing detailed data mining and discovery and will be an expert on data mining methodologies and will support the Principal Data Scientist in developing solutions which will leverage these methodologies. The post holder will need to respond to both long term strategic planning questions based on analysis of TFL's data and all available external data sets.	£60,000 - £64,999	N/A	NIL	N/A	0
Data Scientist	The Data Scientist will collaborate with various teams with the aim to make the best of our available data using data mining and advanced statistical analysis techniques and tools. You will be expected to design and run exploratory and hypothesis driven analysis either in an attempt to answer specific business questions or as a way to unlock additional value from our current datasets. The role requires someone with a strong academic background and operational knowledge of data science tools.	£60,000 - £64,999	N/A	NIL	N/A	0
Data Scientist Analyst	The Data Scientist Analyst will work closely with various teams in Asset Operations with the aim to provide valuable assets' insight. This will be achieved by undertaking advanced statistical analysis using statistical techniques, data mining and programming languages. You will be expected to use data science tools and techniques to prototype and develop basic statistical / machine learning models to solve business problems.	£60,000 - £64,999	N/A	NIL	N/A	0
Database Administrator	Working as part of the Data and Analytics (D&A) team; responsible for the storage, reporting and analysis of data across TIL, the post-holder will be responsible for providing operational database services for the D&A Test and Development environments as well as any Live environments during a transformation period before they are handed over to the Technical Service Operations area. The post holder would own, track and resolve database related incidents and requests, and work with colleagues in D&A and Operational support teams to identify strategic solutions to recurring issues. The role holder would be responsible for ensuring that key business services involving the accurate reporting of revenue or debt to the business and the processing of refund payments run optimally and securely.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot / Operations Security Manager	The purpose of this role is to be responsible for support of the Lead Security Manager, assisting in developing, implementing and reviewing LU's Operational Security Strategy, Policy, Plans and Procedures with an overview to reduce cost to the business whilst improving performance efficiencies of operational security delivery. Provide general, premises, personnel, and data security expertise and survey / inspection across the business as required & directed, to a portfolio of projects, programmes, and work assignments. Co-ordinate and control contracted out security operations.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Maintenance Unit (DMU) Team Leader	Leading a team of plant maintainers/fitters deputising for the site Facilities manager, as required, to continuously improve the Depot Maintenance Unit KPIs in terms of safety, availability and customer service whilst wastage. Provide leadership, direction and coaching and delegation to a team of operational employees and ongoing development of individuals to realise their potential. provide support to ensure depot facilities and assets are available, reliable and compliant to LUL standards so the depot can provide a train service that meets customers' expectations.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Maintenance Unit (DMU) Team Leader	Leading a team of plant maintainers/fitters deputising for the site Facilities manager, as required, to continuously improve the Depot Maintenance Unit KPIs in terms of safety, availability and customer service whilst wastage. Provide leadership, direction and coaching and delegation to a team of operational employees and ongoing development of individuals to realise their potential. provide support to ensure depot facilities and assets are available, reliable and compliant to LUL standards so the depot can provide a train service that meets customers' expectations.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Maintenance Unit (DMU) Team Leader	Leading a team of plant maintainers/fitters deputising for the site Facilities manager, as required, to continuously improve the Depot Maintenance Unit KPIs in terms of safety, availability and customer service whilst wastage. Provide leadership, direction and coaching and delegation to a team of operational employees and ongoing development of individuals to realise their potential. provide support to ensure depot facilities and assets are available, reliable and compliant to LUL standards so the depot can provide a train service that meets customers' expectations.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Plant Maintenance Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Plant Maintenance Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Plant Maintenance Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£60,000 - £64,999	N/A	NIL	N/A	0
Design & Publishing Manager	To lead and manage the "Design and Publication team", developing relationships across the business in order to develop clear, accurate and appropriate TTL Management System Health, Safety, Environment and other documents (electronic or paper), to agreed programmes and time scales. To manage a printing budget, and look for ways in improving the design and publication process.	£60,000 - £64,999	N/A	NIL	N/A	3
Design and Delivery Manager	This role is to lead the team responsible for the design, development and delivery of TTL learning interventions (either Digital, Core or T&D), providing overall guidance and expertise in the design, development and delivery to learning intervention and ensuring the short, medium and long term capability and skills requirements of TTL are address through these. They will promote a strong culture of learning and development in line with TTL's values, and in support of TTL's commitment to delivering improved organisational performance and effectiveness and bring a creative and innovative perspective to organisational learning. To deliver this they will support the drive for embedding new L&D processes and driving continuous improvement initiatives for L&D in TTL and ensure that all change initiatives for L&D are managed in line with new processes and with appropriate governance. ?	£60,000 - £64,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£60,000 - £64,999	N/A	NIL	N/A	0
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£60,000 - £64,999	N/A	NIL	N/A	0
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£60,000 - £64,999	N/A	NIL	N/A	0
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DMU Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
DTT Inspector	Accountable to Shift Manager – Deep Tube Tunnels for providing support to the Inspection & Assessment teams in the undertaking the inspection of the Deep Tube Tunnel Civil Works assets. Work within the safety and environmental guidelines to ensure compliance with QUENSH and that LU meets its legal and contractual responsibilities.	£60,000 - £64,999	N/A	NIL	N/A	0
Duty Operations Manager	To be responsible for the management and delivery of safe, efficient and cost effective services encompassing all areas of the operation, including but not limited to resources, assets and infrastructure both ashore and afloat. This includes, but is not limited to, the health and safety, security and protection of all personnel; including staff, customers, contractors, suppliers and other members of the public; and the protection of the environment and conservation of energy at all times. To maintain and deliver the service to the highest possible best in class customer service standards and ensure a continuous state of readiness and availability. Ensure compliance with all local and national requirements; and in accordance with TfL's policies, procedures and standards for the provision of public transport services and other applicable best practice. To be responsible for supporting the implementation and continual improvement of operational procedures and policies, the training and development of personnel and service resilience and improvement. To maintain, promote and develop effective relations with all appropriate stake holders.	£60,000 - £64,999	N/A	NIL	N/A	14
Emergency Planning Manager	Manage the development and implementation of SDU emergency, contingency and event plans for stations and trains, and provide an assurance role in the updating and modification of plans.	£60,000 - £64,999	N/A	NIL	N/A	0
Emergency Planning Support Manager	To repair/maintain electro/mechanical rolling stock or signalling equipment on a repair or pre-programme basis.	£60,000 - £64,999	N/A	NIL	N/A	0
Employee Payments Production and Systems Manager	The role of the Employee Payments Production and Systems Manager is to manage the staff within the team responsible for the scheduling and production of payroll across the organisation, ensuring performance levels (service, productivity, quality) are always achieved and all payrolls for the employees are accurate, produced within non-negotiable deadlines and are in accordance with both statutory and company rules. In addition, this role has an overall responsibility for the payroll systems, including overall performance, testing, issue resolution and working with the necessary cross-functional internal and external contacts to ensure the payroll system is fit for purpose. This role has responsibility for the authorisation of all payroll runs. The Employee Payments Production and Systems Manager continually monitors current work practices and processes, re-evaluates and, in collaboration with the other teams within Payroll Services, implements improvements and changes to drive improved efficiency and performance to contribute to the year-on-year cost improvement commitments of the wider Business Services Function (BSF).	£60,000 - £64,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TFL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£60,000 - £64,999	N/A	NIL	N/A	0
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TFL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£60,000 - £64,999	N/A	NIL	N/A	0
Employee Relations Specialist	This role is accountable for applying expertise and using business insights to influence, challenge and present a range of solutions to Business Partnering teams and their senior stakeholders to support them with day to day collective employee relations matters. The role ensures that business objectives are met through the effective management of collective relations between the organisation and its employees and representatives. These should be managed appropriately within a clear framework underpinned by the business and people strategies, practices, policies and employment law.	£60,000 - £64,999	N/A	NIL	N/A	0
Engagement Manager	The post-holder is accountable for carrying out effective, high-quality engagement with national, regional, London and local non-elected stakeholders, securing advocacy for our case-making to Government, and ensuring endorsement for our policies and programmes, protecting the Mayor's and TFL's	£60,000 - £64,999	N/A	NIL	N/A	2
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£60,000 - £64,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0









Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£60,000 - £64,999	N/A	NIL	N/A	0
Engineering Access Specialist	A technical specialist in Track Access specifically train pathing the post holder will understand the logistical constraints of the railway and will deliver real time solutions. Active in giving advice and direct inmaking decisions which deliver safe access to London Underground during weekend possessions, engineering hours and special projects. Acts as an internal consultant for managers across London Underground to advise on train pathing, possession planning and	£60,000 - £64,999	N/A	NIL	N/A	4
Equipment Test Technician	To investigate irregularities in Automatic Train Control (ATC) systems equipment and determine which items of faulty equipment need to be returned to the Original Equipment Manufacture (OEM) for repair.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response. <b>Left service on or after 31 March 2023</b>	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
ERU Advanced Operator	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£60,000 - £64,999	N/A	NIL	N/A	0
Establishment Planning Business Analyst	This role will be responsible for the business analysis and coordination activities under OCR / OCP Transition Planning Programmes. They will also be key to the Maintenance Affordability programmes ensuring all which are designed to meet LU budget.	£60,000 - £64,999	N/A	NIL	N/A	0
Estimator	The Estimator (Projects & Programmes) will support the PPD Head of Commercial to develop, implement and manage an estimating strategy and approach that will produce accurate, robust, standardised and timely, project estimates for Surface Transport's Investment Programme of Works. The role will be a senior provider within PPD of professional knowledge and advice, implementing appropriate tools and techniques for data collection; assimilation of data from third party sources; development and maintenance of appropriate cost and project databases; and undertaking and managing project cost estimating; benchmarking studies and the financial, economic and commercial appraisal of projects within a major projects infrastructure environment, together with the assessment of risk and uncertainty. The role will form a key part of the PPD Commercial Leadership Team, supporting the Head of Commercial in PPD business decision-making and deputising for the Head at key internal and external meetings a	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Event Liaison Manager	Manage Prepare and deliver effective event plans for LU/TfL in liaison and collaboration with Network Delivery, other transport operators, Police forces and event organiser functions. Act as the London Underground/TfL representative at an Event Liaison Team (ELT).	£60,000 - £64,999	N/A	NIL	N/A	0
Executive Advisor	This role is responsible for applying expertise to ensure effective planning, performance management, reporting, secretariat and governance controls are in place to aid successful delivery of General Counsel priorities. The post holder will have a key role to ensure the efficient operation of the directorate, through the smooth running of the General Counsel's office; ensuring that the directorate operates as a cohesive and integrated business; and the effective planning and delivery of work that flows through the General Counsel's office. With a diverse range of business reporting and requests, there is a requirement for the timely, accurate and confidential management of information.	£60,000 - £64,999	N/A	NIL	N/A	0
Executive Advisor	This role is responsible for applying expertise to ensure effective planning, performance management, reporting, secretariat and governance controls are in place to aid successful delivery of Finance priorities. The post holder will have a key role to ensure the efficient operation of the Finance Directorate, through the smooth running of the Director's Office; ensuring that the Directorate operates as a cohesive and integrated business; and the effective planning and delivery of work that flows through the office.	£60,000 - £64,999	N/A	NIL	N/A	2
Executive Manager	Lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives.	£60,000 - £64,999	N/A	NIL	N/A	2
Executive Manager	The post holder will lead in the efficient operation of the Director's office by acting as a single point of contact for internal and external stakeholders on behalf of the Director. They will be responsible for managing the flow of information into and out of the directorate, be accountable for the governance procedures and will lead on the coordination of business management activities including resourcing, business support and governance procedures. The post holder will manage a team in achieving these objectives.	£60,000 - £64,999	N/A	NIL	N/A	1
Experience Design Lead	Experience Design Leads play a key role in our growing team. They join a highly collaborative and creative area of TfL, which is responsible for designing world-class digital product. The role includes: 1. Service Design – Experience Design Leads shape and lead strategically significant service design projects, partnering with product managers, product owners and other key stakeholders, to: – identify challenges and opportunities for the end-to-end experience of digital products – engage stakeholders in workshops, research and design activities – develop a shared future vision for the experience of a service – support stakeholders in identifying, prioritising and delivering feasible aspects of the vision by shaping and planning work packages, informing future roadmaps or planning changes as part of continuous improvement. – lead multi-disciplinary project teams throughout the design process, from discovery to delivery 2. Hands-on expertise and consultancy in one or several of the following:	£60,000 - £64,999	N/A	NIL	N/A	0
Fault Manager	To manage all incoming and outgoing Fault Notifications / Work Orders and manage the tracking of all contractual communications and handover documents. To produce and receive reports and act accordingly on a weekly and Periodic basis for both internal and external customers.	£60,000 - £64,999	N/A	NIL	N/A	0
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Field Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£60,000 - £64,999	N/A	NIL	N/A	0
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Field Engineer	To oversee contractors work and performance on maintenance and upgrade works, ensuring performance criteria are met by relevant contractors. Liaise with clients at local level to ensure customer satisfaction and relevant site issues are addressed. Support the Technical Account Manager and Project Manager to ensure contractors are performing to contract scope and requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Analyst	Supports the co-ordination of annual strategic planning and budgeting processes, forecasting and performance reporting cycles. This will include agreement of Group wide key assumptions, detailed guidance, consolidation of business area returns and preparation of presentations to the Executive Committee, Board and Finance Committees. The role also involves supporting the production of external documents such as Business Plans and Budgets as well releasing information, handling inquiries and meetings and managing communication flows between our corporate communication colleagues in the Assembly Relation Teams, Press teams, the office of the Commissioner and CFO with regards to our business plans, budgets and other financial information. The role will also interact with GLA with regards the preparation of the annual Mayor's Budget and the annual BCP challenge sessions.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	1
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Data Interpretation Manager	The Finance Data Interpretation Manager role is responsible for leading and the production of high quality interpretation, commentary and insights on financial reports. They are responsible for the accurate preparation and enrichment of high quality reports which meet user's requirements and provide insight drawn from a deep understanding of the business. This will enable the business to make quicker, more meaningful decisions that can enhance performance across all areas of the business. The role supports the Reporting function in line with business strategy and business needs and drives towards high quality reporting, brings curiosity and challenge so that data interpretation offerings are to continuously improve, derives actionable insights based on quantitative and qualitative research and discovers new opportunities and identify the gaps to grow and optimise business through deep dive analysis on large quantities of	£60,000 - £64,999	N/A	NIL	N/A	0
Finance Data Interpretation Manager	The Finance Data Interpretation Manager role is responsible for leading and the production of high quality interpretation, commentary and insights on financial reports. They are responsible for the accurate preparation and enrichment of high quality reports which meet user's requirements and provide insight drawn from a deep understanding of the business. This will enable the business to make quicker, more meaningful decisions that can enhance performance across all areas of the business. The role supports the Reporting function in line with business strategy and business needs and drives towards high quality reporting, brings curiosity and challenge so that data interpretation offerings are to continuously improve, derives actionable insights based on quantitative and qualitative research and discovers new opportunities and identify the gaps to grow and optimise business through deep dive analysis on large quantities of	£60,000 - £64,999	N/A	NIL	N/A	1
Finance Data Interpretation Manager	The Finance Data Interpretation Manager role is responsible for leading and the production of high quality interpretation, commentary and insights on financial reports. They are responsible for the accurate preparation and enrichment of high quality reports which meet user's requirements and provide insight drawn from a deep understanding of the business. This will enable the business to make quicker, more meaningful decisions that can enhance performance across all areas of the business. The role supports the Reporting function in line with business strategy and business needs and drives towards high quality reporting, brings curiosity and challenge so that data interpretation offerings are to continuously improve, derives actionable insights based on quantitative and qualitative research and discovers new opportunities and identify the gaps to grow and optimise business through deep dive analysis on large quantities of	£60,000 - £64,999	N/A	NIL	N/A	0
Financial Reporting Accountant	Ensures financial accounting transactions are recorded in accordance with recognised accounting regulations, standards and procedures whilst analysing and reporting on Profit and Loss and Balance Sheet management information at the Group and subsidiary level.	£60,000 - £64,999	N/A	NIL	N/A	0
Financial Reporting Accountant	Ensures financial accounting transactions are recorded in accordance with recognised accounting regulations, standards and procedures whilst analysing and reporting on Profit and Loss and Balance Sheet management information at the Group and subsidiary level.	£60,000 - £64,999	N/A	NIL	N/A	0
Fire Engineer	The Fire Engineer is responsible for the performance of external One TFL contractors delivering maintenance activities and reactive fault calls across BCV, SSL and JNP Stations, Depots, Electrical Sub Stations and non-public buildings. The engineer will also be involved in the delivery of minor works and project improvement works.	£60,000 - £64,999	N/A	NIL	N/A	0
Fire Engineer/Inspector	The Fire Engineer is responsible for the performance of external One TFL contractors delivering maintenance activities and reactive fault calls across BCV, SSL and JNP Stations, Depots, Electrical Sub Stations and non-public buildings. The engineer will also be involved in the delivery of minor works and project improvement works.	£60,000 - £64,999	N/A	NIL	N/A	0
Fire Systems Performance Engineer	To provide specialist professional and technical support on system performance engineering issues to the project teams, to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Capital Programmes Directorate and of LU.	£60,000 - £64,999	N/A	NIL	N/A	0
Fire Systems Surveyor	Responsible for the maintenance and reactive activities of all Fire assets within the LUL environment and ensuring that assets meet the required regulatory and engineering standards and perform to the required Asset Ops business plan.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are adhered to.	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To lead a group or be a member of a group of working staff undertaking routine or preventative maintenance on any machine maintained by the Division ensuring that all relevant safety and quality standards, rules and procedures are	£60,000 - £64,999	N/A	NIL	N/A	0
Fitter 1	To carry out electrical or mechanical maintenance, and refurbishment works on all Lift, Escalator and Pump contracted assets to specifications outlined in the Fixed Price Contract and tender returns	£60,000 - £64,999	N/A	NIL	N/A	0
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£60,000 - £64,999	N/A	NIL	N/A	0
General Ledger	The Record to Account General Ledger Close Lead Specialist will support the General Ledger Close Manager to deliver excellent financial accounting and reporting services to all of TfL with consistent group and business unit requirements. The role supports preparation of TfL's accounts in accordance with accounting regulations, TfL standards and procedures and drive compliance with internal controls and the central close timetable.	£60,000 - £64,999	N/A	NIL	N/A	0
General Ledger	The General Ledger Control Manger is responsible for creating and driving timely high quality insight and interpretation for financial reporting. The role holder is responsible for co-ordinating supplementary, non-financial data and commentary for standard and non- standard reports.	£60,000 - £64,999	N/A	NIL	N/A	0
General Ledger	The General Ledger Control Manger is responsible for creating and driving timely high quality insight and interpretation for financial reporting. The role holder is responsible for co-ordinating supplementary, non-financial data and commentary for standard and non- standard reports.	£60,000 - £64,999	N/A	NIL	N/A	0
GL Close Lead Specialist	The Record to Account General Ledger Close Lead Specialist will support the General Ledger Close Manager to deliver excellent financial accounting and reporting services to all of TfL with consistent group and business unit requirements. The role supports preparation of TfL's accounts in accordance with accounting regulations, TfL standards and procedures and drive compliance with internal controls and the central close timetable.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Government Relations Lead	<p>The Government Relations Lead is accountable for owning, overseeing and leading the creation and development of TIL's productive partnerships and relationships with the Government, Parliament, other UK cities, the London Assembly and International partners as assigned to achieve and realise TIL's public affairs strategy.</p> <p>This will include the successful influencing, shaping and realisation of policy, legislation and funding decisions as appropriate. It will lead on TIL's engagement with legislative process and prepare responses and evidence as required for political stakeholders. It will involve high-level interactions with politicians and officials to build trust and confidence, establish strong partnerships and activate third-party advocacy. The job holder will ensure early political intelligence and information is shared across the business and translated into meaningful engagement plans.</p>	£60,000 - £64,999	N/A	NIL	N/A	4
Greenwich Shift Fitter	This Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDFEnergy Powerlink's responsibility.	£60,000 - £64,999	N/A	NIL	N/A	0
Greenwich Shift Fitter	This Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDFEnergy Powerlink's responsibility.	£60,000 - £64,999	N/A	NIL	N/A	0
Greenwich Shift Fitter	This Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDFEnergy Powerlink's responsibility.	£60,000 - £64,999	N/A	NIL	N/A	0
Greenwich Shift Fitter	This Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDFEnergy Powerlink's responsibility.	£60,000 - £64,999	N/A	NIL	N/A	0
Grinding Supervisor (Nights)	Lead the grinding team to ensure grinding or milling works are completed to programme ensuring work is undertaken safely, efficiently and in accordance with applicable track maintenance standards. Take mitigating action as required, including escalation to the Rail Profile Engineer when required.	£60,000 - £64,999	N/A	NIL	N/A	0
Grinding Supervisory Manager	Responsible for co-ordinating work with the TAC and working with the grinding machine crew to ensure grinding or milling works are completed to programme ensuring work is undertaken safely, efficiently and in accordance with applicable standards. Take mitigating action as required, including escalation to the Rail Profile Engineer when required.	£60,000 - £64,999	N/A	NIL	N/A	0
Head of Desk	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£60,000 - £64,999	N/A	NIL	N/A	2
Head of Desk	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£60,000 - £64,999	N/A	NIL	N/A	2
Head of Desk	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£60,000 - £64,999	N/A	NIL	N/A	3
Head of Desk - Government Relations	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£60,000 - £64,999	N/A	NIL	N/A	3
Head of Desk - Government Relations	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£60,000 - £64,999	N/A	NIL	N/A	5
Head of Performance & Evaluation	To manage the TIL Press Office Performance & Evaluation Desk which supports the planning, coordination, delivery and monitoring of outputs from the Press Office and Group Marketing & Communications as a whole. Also plays a key role supporting the Director of News.	£60,000 - £64,999	N/A	NIL	N/A	3
Heritage Manager	Overall responsibility and leadership within TIL for heritage matters and the provision of specialist in-house heritage advice on matters that affect individual heritage assets or the wider historic environment, including raising awareness of the legislative requirements related to heritage assets and diverse heritage. The postholder is responsible ensuring that TIL's heritage is accurately identified and recorded in up-to-date heritage registers; ensuring heritage consents submissions are technically sound; and that TIL's management of its infrastructure and properties accords with heritage legislation, policy and guidance. This role requires the post holder to have a broad understanding of the wider TIL business needs in each of the operational areas and how this relates to the management of heritage assets. The post holder will be required to work closely with different teams across TIL and have the drive and enthusiasm for a varied and challenging work programme. The postholder will be TIL's main point of contact with stakeholders in the heritage field.	£60,000 - £64,999	N/A	NIL	N/A	1
High Volume Recruitment Manager	The purpose of a Permanent Recruitment Adviser is to provide direct support to the Recruitment Consultants in the attracting, assessing and job offer stage for all new recruits, both internally and externally. They will play a role in embedding new global H2R recruitment process designs by showing adherence and compliance and driving continuous improvement initiatives and embracing	£60,000 - £64,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	1
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£60,000 - £64,999	N/A	NIL	N/A	1
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£60,000 - £64,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£60,000 - £64,999	N/A	NIL	N/A	0
IM Delivery Works Manager	The Infrastructure Maintenance Delivery Works Manager (IMDWM) is accountable for the safe, compliant and quality 'right first time' delivery of the infrastructure maintenance and renewals work across the Elizabeth Line. The key task is to manage, review and action the workplan versus achieved.  This safety critical role manages a team of Maintenance Delivery Supervisors, Contract Managers and Maintenance Technicians with contracted support across a mixed portfolio of infrastructure and asset technical disciplines.  Accountable for the overall execution of the work-plan ensuring that alongside Planners and Engineers maintenance is rostered for delivery with specific skilled Team Leaders available for planned preventative work and 24/7 response cover / incident management.	£60,000 - £64,999	N/A	NIL	N/A	1
IM Delivery Works Manager	The Infrastructure Maintenance Delivery Works Manager (IMDWM) is accountable for the safe, compliant and quality 'right first time' delivery of the infrastructure maintenance and renewals work across the Elizabeth Line. The key task is to manage, review and action the workplan versus achieved.  This safety critical role manages a team of Maintenance Delivery Supervisors, Contract Managers and Maintenance Technicians with contracted support across a mixed portfolio of infrastructure and asset technical disciplines.  Accountable for the overall execution of the work-plan ensuring that alongside Planners and Engineers maintenance is rostered for delivery with specific skilled Team Leaders available for planned preventative work and 24/7 response cover / incident management.	£60,000 - £64,999	N/A	NIL	N/A	0
IM Delivery Works Manager	The Infrastructure Maintenance Delivery Works Manager (IMDWM) is accountable for the safe, compliant and quality 'right first time' delivery of the infrastructure maintenance and renewals work across the Elizabeth Line. The key task is to manage, review and action the workplan versus achieved.  This safety critical role manages a team of Maintenance Delivery Supervisors, Contract Managers and Maintenance Technicians with contracted support across a mixed portfolio of infrastructure and asset technical disciplines.  Accountable for the overall execution of the work-plan ensuring that alongside Planners and Engineers maintenance is rostered for delivery with specific skilled Team Leaders available for planned preventative work and 24/7 response cover / incident management.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
IM Delivery Works Manager	<p>The Infrastructure Maintenance Delivery Works Manager (IMDWM) is accountable for the safe, compliant and quality 'right first time' delivery of the infrastructure maintenance and renewals work across the Elizabeth Line. The key task is to manage, review and action the workplan versus achieved.</p> <p>This safety critical role manages a team of Maintenance Delivery Supervisors, Contract Managers and Maintenance Technicians with contracted support across a mixed portfolio of infrastructure and asset technical disciplines.</p> <p>Accountable for the overall execution of the work-plan ensuring that alongside Planners and Engineers maintenance is rostered for delivery with specific skilled Team Leaders available for planned preventative work and 24/7 response cover / incident management.</p>	£60,000 - £64,999	N/A	NIL	N/A	1
Improvement Lead (Network Ops)	<p>Supporting the Implementation Manager (Network Ops), the role is responsible for delivering system improvements and embedding change across Network Operations. The role is seeking to improve operational capabilities using its systems. To work with operational teams to translate business problems into system solutions that help achieve business objectives. Engaging with relevant stakeholders to develop solutions in the core systems that focus on operational processes and end user needs, but deliver outputs that support corporate objectives. Working closely with stakeholders to ensure business requirements are captured and documented appropriately. Ensuring solutions are effectively designed and are operated consistently across the business area. Building relationships with the user base will be essential in driving effective change. Ensure system improvements are delivered in a sustainable, efficient and effective way, this must include change management considerations around training, floor walking, ongoing support and a post change review of outcomes and objectives realisation.</p>	£60,000 - £64,999	N/A	NIL	N/A	0
Improvement Lead (Network Ops)	<p>Supporting the Implementation Manager (Network Ops), the role is responsible for delivering system improvements and embedding change across Network Operations. The role is seeking to improve operational capabilities using its systems. To work with operational teams to translate business problems into system solutions that help achieve business objectives. Engaging with relevant stakeholders to develop solutions in the core systems that focus on operational processes and end user needs, but deliver outputs that support corporate objectives. Working closely with stakeholders to ensure business requirements are captured and documented appropriately. Ensuring solutions are effectively designed and are operated consistently across the business area. Building relationships with the user base will be essential in driving effective change. Ensure system improvements are delivered in a sustainable, efficient and effective way, this must include change management considerations around training, floor walking, ongoing support and a post change review of outcomes and objectives realisation.</p>	£60,000 - £64,999	N/A	NIL	N/A	0
Independent Track Inspector	Inspect the maintenance of tracks.	£60,000 - £64,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£60,000 - £64,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£60,000 - £64,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£60,000 - £64,999	N/A	NIL	N/A	0
Infrastructure Engineer	<p>Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.</p>	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£60,000 - £64,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24X7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£60,000 - £64,999	N/A	NIL	N/A	0
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£60,000 - £64,999	N/A	NIL	N/A	13
Infrastructure Manager	Manage a team of Operational construction and Implementation Officers and be responsible for new site builds and relocations including key stakeholder liaison.	£60,000 - £64,999	N/A	NIL	N/A	0
Insight Manager	The role holder is accountable to create a deeper, holistic understanding of customers, staff, and stakeholders and what is important to them, to engage all TIL staff with customer needs and ensure delivery of strategies and programmes which achieve customer objectives. The role holder will ensure delivery of an evidence based view of customers', stakeholders' and staff needs and perceptions, that enables TIL's decision making and business planning and reflects our Customer Strategy. The role's aim is to enhance our customer experience work programme, determine how well our operational business and other services are delivering and how this can be improved, and understand and explain customer, staff and stakeholder perceptions to resolve problems and propose creative new ways forward. The role holder will maximise leverage of existing data sets with external information such as benchmarking, to ensure findings and insight optimise learner, cost-effective achievement of TIL Customer	£60,000 - £64,999	N/A	NIL	N/A	0
Inspection Review Engineer	To review, check, process and sign off Inspection reports for the maintenance of Bridges and Structures, Deep Tube Tunnels and Earth Structures so that quality referrals for action may be assured in compliance with LUL Inspection standards and ensuring that recommended works will retain the assets as fit for purpose and that all safety risks is mitigated to ALARP.	£60,000 - £64,999	N/A	NIL	N/A	0
Inspection Review Engineer	To review, check, process and sign off Inspection reports for the maintenance of Bridges and Structures, Deep Tube Tunnels and Earth Structures so that quality referrals for action may be assured in compliance with LUL Inspection standards and ensuring that recommended works will retain the assets as fit for purpose and that all safety risks is mitigated to ALARP.	£60,000 - £64,999	N/A	NIL	N/A	0
Inspection Supervisor	Lead inspection teams on days to ensure visual and measured safety critical inspections are completed to programme and in accordance with track inspection standards. Classify and prioritise items in the work bank. Take mitigating action as required, including use of the procedure for Temporary Approved Non Compliance.	£60,000 - £64,999	N/A	NIL	N/A	24
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Integrated Access Planning Manager	<p>To provide engineering access planning expertise for Rail for London (Infrastructure) Ltd (RfLI) and lead all engineering access planning activities after publication of the Confirmed Period Possession Plan (CPPP).</p> <p>To manage the process of planning Network Engineering Access under RfLI Network Code Part D and provide supporting publications to meet Regulatory, business and route planning and performance requirements.</p> <p>Be the RfLI primary point of contact for matters relating Engineering Access. Lead discussions with Network Rail relating to major route closures which affect the Elizabeth Line Central Operating Section (COS).</p>	£60,000 - £64,999	N/A	NIL	N/A	0
Integration Manager	Lead and co-ordinate a portfolio of 'Project User' services to support COO-centred Operational change and transformation projects. Ensure both timely user acceptance and readiness for transformation takes place and change is integrated into operational steady state either at a local or network level.	£60,000 - £64,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£60,000 - £64,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£60,000 - £64,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£60,000 - £64,999	N/A	NIL	N/A	0
Investigations Manager	Take responsibility for the development of information and intelligence pertaining to fraud, forgery and any illegal activity that puts the public at risk through the criminal actions of licensed taxi and private hire drivers, including their vehicles and operators. Where sufficient evidence exists of criminal offences liaise with partners to progress to a reactive investigation. Work with the MPS and CoLP to assess intelligence and target enforcement resources on criminal activity that puts the public at risk. Be accountable for producing effective results that demonstrate to the public that the licensed trade is compliant. Must be willing to undertake and pass Security Vetting to the CTC level due to the nature and sensitivity of information that they may come into	£60,000 - £64,999	N/A	NIL	N/A	0
ITS Operations Manager	To provide holistic operational management and control of intelligent transport systems (ITS) and associated communication networks to provide pan-London consistency, resilience, security and safety.	£60,000 - £64,999	N/A	NIL	N/A	6
Journals and Intercompany Manager	The Journals and Intercompany Manager will lead the journals and the intercompany team to record and deliver period end financial information. The role holder plays a critical part in the company's period end close process resulting in complete and accurate financial statements. The role holder is responsible for managing and controlling all manual journal entries, all intercompany journals and transactions, intercompany balance sheet accounts reconciliations and other relevant accounting issues in compliance with the company's policies and procedures	£60,000 - £64,999	N/A	NIL	N/A	6
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Grinding Supervisor	Lead inspection teams on days to ensure visual and measured safety critical inspections are completed to programme and in accordance with track inspection standards. Classify and prioritise items in the work bank. Take mitigating action as required, including use of the procedure for Temporary Approved Non Compliance.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Lift Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0
Lead Lift Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Modelling & Vis Specialist	The post holder directs and controls a number of policy responsive teams with the remit to design, introduce, maintain and enhance appropriate road traffic and pedestrian strategies and traffic systems on London's streets through the use and development of latest traffic modelling tools and techniques. The post holder will provide industry leading technical knowledge of one or more traffic (including pedestrian and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modelling and other tools, the post holder will maximise the performance of London's traffic signals network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral	£60,000 - £64,999	N/A	NIL	N/A	9
Lead Network Management Specialist	Direct and matrix manage staff who are responsible for managing the performance of London's road network by designing, maintaining, and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets, to achieve agreed outcomes in line with the Mayor's Transport Strategy. The post holder is responsible for setting the standards by which all traffic signal strategies and techniques are designed and implemented and then operated in real-time, and designing and delivering appropriate training. The post holder is accountable for the operational integrity of UTC system data and will be the interface for support and guidance in the Control	£60,000 - £64,999	N/A	NIL	N/A	10
Lead Operational Support Analyst	The Principal Analyst Ops Support will lead a team of Analysts to effectively manage Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations, addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for proactively identifying potential improvements to the services that they support. For business critical services the role holder will be accountable for their team's 24x7 on call support	£60,000 - £64,999	N/A	NIL	N/A	12
Lead Operational Support Analyst	The Principal Analyst Ops Support will lead a team of Analysts to effectively manage Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations, addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for proactively identifying potential improvements to the services that they support. For business critical services the role holder will be accountable for their team's 24x7 on call support	£60,000 - £64,999	N/A	NIL	N/A	5
Lead Transport Modeller	The post holder directs and controls a policy responsive team with the remit to design, introduce, maintain and enhance appropriate road traffic and pedestrian strategies and traffic systems on London's streets through the use and development of latest traffic modelling tools and techniques. The post holder will provide industry leading technical knowledge of one or more traffic (including pedestrian and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modelling and other tools, the post holder will maximise the performance of London's traffic signals network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors.	£60,000 - £64,999	N/A	NIL	N/A	7
Lettings Manager	The Lettings Manager is responsible for identifying and pursuing new commercial opportunities by identifying target optimum groups of potential tenants to market unit to in line with both the station and unit strategy and work closely with the development team, strategy consultant and marketing agent to ensure that the best commercial deal is secured for TfL. This role will take responsibility for all aspects required to deliver maximised revenue, from idea generation, through to execution. The Lettings Manager is responsible for developing and presenting appropriate business cases, influencing and collaborating with senior managers across the business and externally in the	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Line Information Specialist	Manage the collation and distribution of real time information to colleagues and customers by efficiently utilising all information resources and available communication tools. Proactively monitor all information sources from a customer perspective to identify how service changes or disruptions will impact	£60,000 - £64,999	N/A	NIL	N/A	0
Loading Team Leader	To support delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£60,000 - £64,999	N/A	NIL	N/A	6
Loading Team Leader	To support delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£60,000 - £64,999	N/A	NIL	N/A	5
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Manager - Electrical & Mechanical	To manage all aspects of financial management and control and business performance management. To ensure compliance with statutory, group and business reporting requirements and maintain financial integrity.	£60,000 - £64,999	N/A	NIL	N/A	0
Marine Engineering Manager	Responsible for the maintenance and technical performance of the Woolwich Ferry technical department ensuring the assets are operated to the standards in compliance with legal and regulatory requirements and in accordance with Company's policies, procedures and standards	£60,000 - £64,999	N/A	NIL	N/A	21
Master Data Management Manager (COA)	The Master Data Management (MDM) Manager is responsible for ensuring the maintenance and accuracy of master data with a particular focus on Chart of Accounts and expert knowledge of SAP. The MDM Manager will support the Business's objectives of creating a single source of master data through accurately reviewing and processing requests for master data changes across Employee, Customer and Vendor master data but with a specialism in Chart of Accounts (CoA) Master data. The individual will be the Team subject matter expert in relation to SAP and associated systems and will lead the upskilling of junior team members across the different master data areas. The MDM Manager will help to identify and assess the impact of master data changes on the Business and drive consistency of the master data across the business. They will play a key role in embedding new MDM processes and driving continuous improvement initiatives and must be able to plan, prioritise their own workload and to ensure that deadlines are achieved: customer queries are resolved quickly and efficiently in a professional manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Moves Programme Manager	To provide a comprehensive moves and accommodation change service, throughout the greater London area, which includes the timely delivery of minor works projects and the successful execution of all staff relocations to meet cost, schedule, technical, safety, quality, environmental and strategic objectives.	£60,000 - £64,999	N/A	NIL	N/A	6
Multi Disciplined Technician	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£60,000 - £64,999	N/A	NIL	N/A	0
Network Coordination Manager	The post holder will be responsible for the collection and dissemination of performance information for all Network Management projects and major projects and events on the road network to aid decision making and manage stakeholder relationships with promoters of major projects. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Network Response Manager	To lead the coordination of overarching activities of providing safe, reliable and efficient working environments through ensuring sufficient control systems, management processes and competent people are deployed to deliver statutory, business and route performance requirements. Key point of contact for the Control Centre which work with own department and other control room stakeholders such as rail operators and rolling stock contractors. To do this effectively, the role will be actively engaged with Network Rail's own Control Centre Manager, establishing employee forums, safety inspections.	£60,000 - £64,999	N/A	NIL	N/A	8
Night Fitter Team Leader	Leading other staff (Cleaning) or carry out a limited range of maintenance activities assisting a Lead Fitter or Fitter level 1.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Night Tube Train Operator	To drive and/or operate trains, as rostered, in accordance with rules and procedures to the highest standards of safety and customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Open Innovation Manager	This role is responsible for leading TTL's engagement with organisations focusing on future urban mobility so TTL is better placed to work with market innovators to support the delivery of goals set out in the Mayor's Transport Strategy. The role is focused on ensuring that TTL adopts consistent best practice approaches to developing innovative and productive partnerships with market innovators including academics, start-ups, accelerators, transport operators, transport authorities, R&D institutions as well as not for profit bodies focusing on future emerging transport models to new innovative ideas that helps to run London's transport system better. The post-holder will translate this engagement into projects and initiatives that will drive better outcomes for customers, TTL and the city. Bringing together other TTL teams including Procurement and Legal, this will include understanding the market, shaping propositions and proof of concepts, trialling and developing a TTL position on	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Administration Manager	This role will manage and facilitate support, improvement and change governance activities to deliver process improvements for functional stakeholders specifically through the integration of operational, technical and business requirements aligned with LU strategic objectives, people capability	£60,000 - £64,999	N/A	NIL	N/A	1
Operational Administration Manager	This role will manage and facilitate support, improvement and change governance activities to deliver process improvements for functional stakeholders specifically through the integration of operational, technical and business requirements aligned with LU strategic objectives, people capability	£60,000 - £64,999	N/A	NIL	N/A	2
Operational Control Lead	The post holder directs teams in a matrix management environment to design, introduce, maintain and enhance appropriate road traffic and pedestrian strategies and traffic systems on London's streets. The post holder ensures that the traffic control system operationally, functionally and reliably meets the needs of those delivering the Mayor's Transport Strategy.	£60,000 - £64,999	N/A	NIL	N/A	3
Operational Control Lead	The post holder directs teams in a matrix management environment to design, introduce, maintain and enhance appropriate road traffic and pedestrian strategies and traffic systems on London's streets. The post holder ensures that the traffic control system operationally, functionally and reliably meets the needs of those delivering the Mayor's Transport Strategy.	£60,000 - £64,999	N/A	NIL	N/A	7
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Improvement Support Manager	The role holder supports the Head of Customer Services or Line Operations in driving continuous improvement and developing plans to achieve a consistently high standard of service performance and customer service across their business area. The role holder will act as champion to drive a consistent approach to visualisation to drive continuous improvement in customer service, safety, reliability and financial efficiency targets. The role holder will provide proactive support the Head of the business unit to deliver a world class customer experience. The role holder must be able to manage and prioritise demands to identify trends, best practice and coordinate business improvement activity in line with LUs strategic objectives, as a key member of the team.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Management Trainers	Competently deliver operationally focused training interventions to teams and individuals across LU business units in order to meet business need, improve organisational capability and contribute towards LU's core value. Collaboratively work with the Product Development and Assurance Team on a project basis, when required, in the capacity of subject matter expert for design and/or development purposes.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Policy Manager	To lead, develop, implement and assess the London Community Safety Strategy for Transport and Travelling (a Mayor's Transport Strategy priority) through the London Transport Community Safety Partnership (LTCSPP).	£60,000 - £64,999	N/A	NIL	N/A	0
Operational Training & Development Manager	The role is responsible for leading the training and development team in the delivery and support of role-specific training courses, tools, products, assessment/development centres and interventions to be applied primarily across the operational functions of the Compliance, Policing and On-Street directorate (CPOS). The role-holder applies expertise and domain knowledge to: training needs analysis, programme, curriculum and course design, incorporating blended learning; delivery; evaluation and quality assurance. Working closely with CPOS Operational teams, peers and colleagues across Surface Transport and TfL, the role holder ensures that all operational training and development, operational recruitment and competence assurance activities delivered to the highest quality, within available resources and on a timely basis. As part of the CPOS Management Team, collaborate with other managers, the Senior Management Team (SMT) and the Senior Leadership Team (SLT) to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. You will work flexibly across the directorate and its wide range of responsibilities managing your resources, projects and disciplines effectively to achieve maximum delivery and positive impact on CPOS' business performance and its reputation among its customers and stakeholders.	£60,000 - £64,999	N/A	NIL	N/A	6
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£60,000 - £64,999	N/A	NIL	N/A	5
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations Assurance Manager	Lead the London Overground Operations (LO) Directorate in developing and leading programmes to ensure assurance of the operations Directorate, services, suppliers and sub-contractors within the LO Operations Directorate.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Centre Manager	The role holder will manage a team of Operations Centre Analysts working 24x7 responsible for: 1. Managing and leading a team of Major Incident Analysts that respond to and manage a wide variety of high-impacting IT issues across the TfL estate end to end incl. the initial triage, validation, resolution and incident closure. 2. Working closely with and managing internal business teams, external suppliers, partners, and stakeholders ensuring service restoration targets are achieved.	£60,000 - £64,999	N/A	NIL	N/A	4
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Manager	To manage the operational development of the DLR, ensuring that all train services are planned and delivered to the high standards expected of the railway and contracted with the Franchisee. To ensure appropriate management processes are developed and sustained to keep the Franchisee focused on all operational deliverables with priorities that reflect both passenger and stakeholder needs.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planner	To support the Operations Delivery Manager to gather information for detailed Network Rail /LU interface planning requirements, when supporting the delivery of LU possessions which interface with or are adjacent to Network Rail lines.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planning Manager	Act as the operational planning expert for the Operations Team and lead all operational planning activities. Establish the viability of TIL's Service Level Aspirations (SLAs) for Overground and Crossrail services and develop detailed Service Level Commitments (SLCs) through operational planning and modelling. Ensure that TIL's national rail network train service aspirations and Route Corridor Plans (RCPs) are based on sound operational principles and meet passenger demand forecasts.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Planning Manager	The jobholder's purpose is to ensure that the strategy as set by the Planning side of the TIL organisation is delivered through the Operational side of the organisation by being the link between these two areas, principally through the Surface wide management and provision of spatial and temporal data sources to enable effective investment support and ensure planning intelligence is available in order for network operational decisions to be made in the strategic context. The jobholder is responsible for providing all the planning and strategy data to the operational side of the business through the most effective tools available (The Surface Playbook for example). The post holder is also responsible for ensuring the planning framework is being followed through into operations through retrospective study.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Standards Manager	Manage the development and implementation of operational standards, rules and local working procedures to enable the provision of safe, reliable and efficient services throughout the Crossrail Central Operating Section in order to meet regulatory, business and route performance requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Operations Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£60,000 - £64,999	N/A	NIL	N/A	0
Organisational Design Consultant	improvements. This role is responsible for the provision of advice, guidance and solutions pan-TIL in relation to organisational design process to ensure a consistent approach is applied across TIL. The role collaborates with wider HR to support the business in ensuring the organisation is appropriately designed to deliver the long-term sustainability of business change and business improvement, providing advice, insight and challenge on potential change programmes and ongoing improvements.	£60,000 - £64,999	N/A	NIL	N/A	1
OTM Lead Supervisor	Lead production teams to ensure allocated OTM plan, including the preparation and on site works are completed to programme and in accordance with track maintenance standards. Prepare detailed scope of works and procure plant and materials to enable the works to be completed safely and efficiently. Ensure all sites are handed back to a high standard of quality in relation to the current Category 1 standards.	£60,000 - £64,999	N/A	NIL	N/A	5
OTM Supervisor	To lead and manage the delivery of tamping, including pre-tamping, the delivery of the tamping shift and any required follow-up works, in accordance with LU's track standards. Prepare detailed tamping scopes of work, ensure the works are completed safely, efficiently and that all sites are handed back conforming to LU's track standards. Ensure track access opportunities and output are maximised and the tamping plan is achieved. The OTM (on-track machines) lead supervisor also has the capability to lead and manage works delivered by other track machines apart from tampers, such as rail grinders and millers.	£60,000 - £64,999	N/A	NIL	N/A	5
Pensions Planning & Projects Specialist	This role is responsible for supporting the Pensions Governance Lead in the implementation of projects and providing technical support to the Fund office. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Pensions Secretariat Manager	This role is responsible for the effective and efficient management of Trustee relationships ensuring appropriate documentation in the form of meeting papers and minutes and related information is available at agreed dates relevant parties to meet.	£60,000 - £64,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Pensions Support Services Manager	This role is responsible for delivering an effective and efficient computer hardware, operating systems and desktop applications service to members, Trustee Boards and strategic advice to the Principle Employer.	£60,000 - £64,999	N/A	NIL	N/A	2
Pensions Team Manager	This role is responsible for providing expertise in the management of a team of Senior Pensions Administrators and Pensions Team Leaders to ensure they are giving accurate and consistent advice on pensions lifecycle queries and accurately processing transactional requests. This role will also bring external best practise to the Pensions Team ensuring continuous improvement initiatives are implemented to ensure an efficient and effective services is provided.	£60,000 - £64,999	N/A	NIL	N/A	7
Performance Manager	This role is responsible for managing a team to deliver pan directorate reporting functionality, ensuring the appropriate intelligence data on business and contract performance is collated and analysed to provide insights to the Asset Management Directorate (AMD) Senior Management Team (SMT) to support them in making strategic decisions and to drive continuous improvement through the identification of opportunities for business change.	£60,000 - £64,999	N/A	NIL	N/A	5
Performance Manager	This role is responsible for leading the monitoring of Crossrail operational performance. It supports the development and delivery of the Crossrail project through performance modelling and through identification of areas for improvement. The role is also responsible for monitoring Crossrail Concession Train Operator against the provisions of the Concession Agreement and the development of improvement plans by the operator. The role will be the custodian of all Crossrail performance data and be responsible for leading on all areas of performance improvement; both in developing long-term plans and short-term reaction to performance events.	£60,000 - £64,999	N/A	NIL	N/A	0
Permanent Recruitment Manager	The Recruitment Manager will be responsible for leading the team that is delivering recruitment services (sourcing, attracting and recruiting) relating to labour resourcing and ensuring this is done in line with business requirements / demand planning. To deliver this they will support the drive for embedding new recruitment processes and driving continuous improvement initiatives for recruitment in TIL across strategy, people, process and technology with the Recruitment Senior Manager and ensure that all change initiatives for permanent recruitment are managed in line with new processes and with appropriate government	£60,000 - £64,999	N/A	NIL	N/A	16
Permanent Recruitment Manager	The Recruitment Manager will be responsible for leading the team that is delivering recruitment services (sourcing, attracting and recruiting) relating to labour resourcing and ensuring this is done in line with business requirements / demand planning. To deliver this they will support the drive for embedding new recruitment processes and driving continuous improvement initiatives for recruitment in TIL across strategy, people, process and technology with the Recruitment Senior Manager and ensure that all change initiatives for permanent recruitment are managed in line with new processes and with appropriate government	£60,000 - £64,999	N/A	NIL	N/A	14
Pipeline and Planning Manager	This role will support the development and day to day running of planning processes within the Procurement & Commercial (P&C) team. It will do this by building strong relationships within the P&C team to understand their planning and resourcing needs. The role will support P&C leads in ensuring teams have the required skills, capability and experienced workforce throughout its life. The role will be responsible for managing the directorate's resource planning, including headcount forecasting and role end dates; approval and implementation of requested Major Projects Directorate (MPD) organisational changes; maintaining records of current staff allocation	£60,000 - £64,999	N/A	NIL	N/A	4
Pipeline Assurance Manager	The Pipeline Assurance Manager is accountable for assuring the quality of the projects being transferred from the Sponsor organisation into the Major Projects Directorate (MPD), and supporting the Sponsors in their own assurance of projects back into the Sponsor environment. The role works proactively with the sponsor teams to develop project documentation which supports this successful transition of projects. The role supports the process of transfer of projects from sponsor and development into MPD, through working with the MPD project teams in accessing the sponsor development teams. The role is accountable for ensuring the sponsor teams are fully aware of the requirements for the quality of project documentation and that preparation meets the standards required for successful MPD delivery. The role requires a competence to understand and assure maturity project management, project control, engineering and	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£60,000 - £64,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£60,000 - £64,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£60,000 - £64,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for supporting the Project Management Unit (PMU) Planning function by providing direction, leadership, guidance and management of the embedded planning resources. The Planning Manager should assist Project or Programme Manager(s) with producing and reporting budget loaded work programmes/schedules, for the purpose of co-ordinating works with Contractors and other third parties. To create and update programme data in compliance with the Major Projects Directorate PMO centralised requirements. To provide analysis and assist in the interpretation of all reports	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Engineer	This 2nd Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDF Energy Powerlink's responsibility.	£60,000 - £64,999	N/A	NIL	N/A	5
Plant Engineer	This 2nd Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDF Energy Powerlink's responsibility.	£60,000 - £64,999	N/A	NIL	N/A	5
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Fitter	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0
Plant Maintenance Fitter	Perform Statutory and Preventative Maintenance on relevant Plant and Equipment. Diagnose faults on all types of either mechanical or electrical plant equipment. Repair, recondition and service all types of either mechanical or electrical static and mobile plant and equipment within the workshops or outlaying sites on days or nights and pass as fit for purposes. Sign off certification for maintained / repaired equipment and complete al paper work and reports as required. Manufacture replacement parts as required so that necessary repairs may be initiated. Electrically Install new static plant and equipment in accordance with design specifications and contribute to design of installations with colleagues. Use portable plant and power tools correctly.Work safely at heights.Work safely in confined spaces. Use all measuring equipment, including portable appliance test equipment.Assist all other staff in production or	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Point Care Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Point Care Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Point Care Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0
Point Fitter/Technician	The Point Fitter/Technician role delivers corrective and preventive maintenance and installation on all field based point equipment	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Point Technician	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling e quipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Policing Partnership Campaigns Manager	As a manager within the CPOS Policing and Partnership Team you will leading a team to deliver a programme of campaigns and new initiatives using the resources and expertise of TIL's Police and enforcement partners to fulfill the Mayor's and TIL's vision for safe, secure and reliable journeys. You will lead the delivery of LTCSP projects, MOPAC initiatives and campaigns that support the MTS on road danger reduction, safety, security and reliability. You will take a problem-solving approach, using your technical understanding of crime science, social marketing and behaviour change to engage, enable and co-ordinate Police and partners delivery of key campaigns and initiatives.	£60,000 - £64,999	N/A	NIL	N/A	4
Portfolio Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TIL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TIL/Surface Transport strategic objectives and the objectives of the relevant programme.	£60,000 - £64,999	N/A	NIL	N/A	1
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TIL/Surface Transport strategic objectives and the objectives of the relevant programme.	£60,000 - £64,999	N/A	NIL	N/A	1
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TIL/Surface Transport strategic objectives and the objectives of the relevant programme.	£60,000 - £64,999	N/A	NIL	N/A	2
Portfolio Sponsor	To develop, commission and ensure delivery of innovative, effective and co-ordinated roads infrastructure improvements in order to deliver the Mayor's Transport Strategy (MTS), TIL/Surface Transport strategic objectives and the objectives of the relevant programme.	£60,000 - £64,999	N/A	NIL	N/A	1
Possession Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise. By working in collaboration with others you will be accountable for the safe planning and delivery of LU possessions	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Analyst	To provide City Planning & TIL with high quality, statistically robust, timely & influential complex data and spatial analysis (GIS, mapping, road safety analysis & bus data) to support policy, strategy, scheme and programme planning decisions. To champion and deliver spatial analysis-based planning for City Planning to ensure that key Mayoral and TIL investment and future planning decisions are properly grounded in an evidence-based approach to maximise their effectiveness. To undertake spatial analysis for TIL which underpins key multi-million pound planning decisions across London including Mayoral strategies, major schemes and major land-use developments.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TIL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TIL business & delivery planning priorities • inform the Mayor and TIL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Commercial Planner	Working within the Commercial Development Planning team and in partnership with a range of stakeholders, this role supports the delivery of TIL's development sites across the Capital. Responsible for providing high quality planning advice and support, representing Commercial Development Planning in a variety of sensitive discussions and negotiating with local authorities, central government, the Greater London Authority and across TIL to ensure the successful delivery of TIL sites and the thousands of homes and jobs across London. Provide planning intelligence and advice, ensure alignment of objectives, maximise wider public benefits and define Commercial Development's approach to site identification, feasibility, selection and delivery.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Consents & Environment Advisor	Progress and obtain any necessary town planning and environmental related consents as and when required by any part of the TIL organisation. Provide advice across TIL on consents issues and raise awareness of the need for consents and give advice on the process/timescales for progressing such consents. This role supports the whole of the TIL business and requires the post holder to demonstrate a clear and broad understanding of the wider TIL business needs in each of the operational areas. The post holder will be required to work closely with different teams across TIL - including co-location as necessary - and have the drive and enthusiasm for a varied and challenging	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Delivery Planner	To manage the definition and prioritisation of key transport delivery portfolios, including one of the following: (1) Healthy Streets, (2) Air Quality and Environment, (3) Freight, (4) Road Danger Reduction. Provide support to sponsorship and delivery teams across TIL (including CCT, Surface Sponsorship, EOS) and externally (e.g. including London Boroughs, freight operators, the MPS etc.) to ensure that the outcomes required from programmes and projects are delivered. In addition, define performance tracking and best practice to improve future performance.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Experience Design Lead	Experience Design Leads play a key role in our growing team. They join a highly collaborative and creative area of TTL, which is responsible for designing world-class digital product. The role includes: 1. Service Design – Experience Design Leads shape and lead strategically significant service design projects, partnering with product managers, product owners and other key stakeholders, to: identify challenges and opportunities for the end-to-end experience of digital products – engage stakeholders in workshops, research and design activities – develop a shared future vision for the experience of a service – support stakeholders in identifying, prioritising and delivering feasible aspects of the vision by shaping and planning work packages, informing future roadmaps or planning changes as part of continuous improvement. – lead multi-disciplinary project teams throughout the design process, from discovery to delivery 2. Hands-on expertise and consultancy in one or several of the foll	£60,000 - £64,999	N/A	NIL	N/A	4
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Operational Property Surveyor	To manage a small team in delivering a high quality and efficient property service to TfL Operating Businesses.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Sponsor	The role is accountable for sponsoring projects/elements of programmes within the Surface/Major Investment Programme in a complex stakeholder and political environment. The post holder will support delivery of programmes and projects relating to investment on the Transport for London asset and borough / third party highway or land. The role is responsible for facilitating planned works and ensuring proposals meet requirements in respect of definition, governance, execution and benefits realisation. Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing inst	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TfL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Sponsor	To support the Major Programme Sponsorship (MPS) senior management team in providing effective sponsorship and to deliver the internal client role for major LU/LR capital projects and programmes. In fulfilling the sponsor function for this portfolio of capital works, the post-holder is responsible for ensuring identification and delivery of stakeholder and operational requirement and the delivery of benefits in alignment with the stated objectives of the relevant plans, and in accordance with the Mayor's Transport Strategy and TfL Business Plan. The role involves working closely with a broad range of internal and external stakeholders to understand business and stakeholder needs, to exploit opportunities and ensure projects are delivered within time and budget	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Sponsorship Coordinator	The Principal Sponsorship Coordinator will lead a number of key workstreams within the Sponsorship Co-ordination Team, and will manage a small team of Sponsorship Co-ordination Officers to ensure a consistent set of processes, tools, communications, and reports are in place across the Sponsorship directorate. This function will increase the efficiency and productivity of the entire directorate, ensuring maximum value can be derived from individual project sponsors. The Principal Sponsorship Coordinator will provide guidance and support to the Sponsorship Co-ordination Officers, including setting a clear strategy for how improvements and efficiencies can be delivered, while also providing accurate and timely information to the Sponsorship Co-ordination	£60,000 - £64,999	N/A	NIL	N/A	3
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£60,000 - £64,999	N/A	NIL	N/A	1
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£60,000 - £64,999	N/A	NIL	N/A	1
Principal Technical Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£60,000 - £64,999	N/A	NIL	N/A	0
Principal Technical Specialist	To develop technical input to support policy development in support of the Mayor's Transport Strategy (MTS) and TfL's operating businesses. The post holder will be a subject matter expert in one of the following areas: - Cycle design - Pedestrian design - Road danger reduction - Vehicle technology - Vehicle emissions technology - Public transport	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TfL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TfL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£60,000 - £64,999	N/A	NIL	N/A	2
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£60,000 - £64,999	N/A	NIL	N/A	2
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£60,000 - £64,999	N/A	NIL	N/A	2
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£60,000 - £64,999	N/A	NIL	N/A	3
Privacy Team Leader	The Job Holder will line manage a team of Privacy Advisors, providing individual and team coaching. They will lead the documentation of TfL's Record of Processing Activity, review Data Protection Impact Assessments, evaluate risks, lead the investigation and mitigation of data breaches, negotiate information sharing protocols, develop and deliver training and guidance to employees, and undertake supplier assurance on behalf of TfL. The Job Holder will ensure their team provide expert advice; actively promote and enforce compliance; and help all areas of the business manage associated privacy risks. They will evaluate (and where necessary, challenge) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will deliver a privacy by default and design approach to new processing of personal data, and advise senior managers on the appropriate implementation of technical and organisational measures. They will be responsible for information sharing protocols and procedures between TfL and partner organisations.	£60,000 - £64,999	N/A	NIL	N/A	3
Privacy Team Leader	The Job Holder will line manage a team of Privacy Advisors, providing individual and team coaching. They will lead the documentation of TfL's Record of Processing Activity, review Data Protection Impact Assessments, evaluate risks, lead the investigation and mitigation of data breaches, negotiate information sharing protocols, develop and deliver training and guidance to employees, and undertake supplier assurance on behalf of TfL. The Job Holder will ensure their team provide expert advice; actively promote and enforce compliance; and help all areas of the business manage associated privacy risks. They will evaluate (and where necessary, challenge) internal business processes and contractual arrangements with external service providers; adopting a pragmatic approach which minimises any potential impact on service delivery. They will deliver a privacy by default and design approach to new processing of personal data, and advise senior managers on the appropriate implementation of technical and organisational measures. They will be responsible for information sharing protocols and procedures between TfL and partner organisations.	£60,000 - £64,999	N/A	NIL	N/A	4



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Process and Guidance Manager	The Process and Guidance Manager is responsible for the embedment and continuous improvement of TFL's project processes and guidance that form a part-TFL mandated delivery methodology for projects and programmes. The role includes communication and training; delivering training and coaching to TFL's project and programme delivery community. Also includes analysis of data to monitor compliance with TFL's mandated delivery methodology and implement change control of improvement initiatives to TFL's project processes and	£60,000 - £64,999	N/A	NIL	N/A	0
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£60,000 - £64,999	N/A	NIL	N/A	0
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£60,000 - £64,999	N/A	NIL	N/A	0
Product and Industrial Design Manager	The job manages the delivery of product, industrial and wayfinding design for TFL and together with the Design Lead establishes the overall strategic direction of product design across TFL maximising opportunities offered through new technologies. The job also manages the commissioning of significant industrial and product design projects to external partners and ensures the delivery of desired outcomes over the lifetime of the project. The job leads a team of Signage, Wayfinding and Industrial Design experts ensuring all aspects of effective team management from work allocation to approving quality of outputs generated. The job holder works with colleagues across CCT and the wider business to seek continuous improvement and deliver high standards of business results through industrial design and remains accountable to the Design Lead for enforcement of TFL standards for products and infrastructure.	£60,000 - £64,999	N/A	NIL	N/A	1
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TFL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TFL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£60,000 - £64,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TFL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TFL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£60,000 - £64,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TFL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TFL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£60,000 - £64,999	N/A	NIL	N/A	0
Production Control Managr	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£60,000 - £64,999	N/A	NIL	N/A	7
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£60,000 - £64,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£60,000 - £64,999	N/A	NIL	N/A	1
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£60,000 - £64,999	N/A	NIL	N/A	3
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£60,000 - £64,999	N/A	NIL	N/A	1
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	54
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	8
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	46
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	0
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	64
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	52
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	67
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	74
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	14
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	40
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£60,000 - £64,999	N/A	NIL	N/A	48
Production Process Engineer	To manage compliance of governance processes across Projects for Essential Maintenance Interventions, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice. To productionise project work areas ensuring , Tooling, and Materials are all available to ensure continuous working during project works. To work with Suppliers and materials in developing delivery schedules for OH parts and working to develop OH kits and Line side "Just In Time" material schedules. To look for continuous improvements in production schedule and introduce process audits in conjunction with the Quality Assurance Engineer.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Production Process Manager	The purpose of this role is to ensure all work packages are prepared, prepare production schedules/plans & forecast resources for engineering and other technical activities relating to the project. The role will have responsibility and accountability for monitoring and updating the work instructions and bill of material, to ensure the project is reaching the relevant requirements. The role will have the responsibility to ensure any engineering issues found during operational activities are immediately addressed and the production is not delayed. The role will have the responsibility to communicate effectively with other project participants to provide assistance and technical support.	£60,000 - £64,999	N/A	NIL	N/A	0
Production Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£60,000 - £64,999	N/A	NIL	N/A	17
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£60,000 - £64,999	N/A	NIL	N/A	4
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Commercial Manager	The day to day management and delivery of project commercial matters within Line Upgrade and Projects Directorates including preparation of commercial strategies; preparation and management of project estimates and budgets; the analysis of suppliers estimates and budgets; review and analysis of cost forecasts; commercial administration of contracts; management of claims ; management of project change; recommending appropriate strategies for ensuring that LUL receives value for money at all times, having due regard to contractual liabilities.	£60,000 - £64,999	N/A	NIL	N/A	3
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Engineer	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	3
Project Manager	To manage the successful delivery of rail infrastructure enhancement projects for London Overground, to time, budget and quality.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TIL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	4
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	6
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	4
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on Renewals are carried out safely, timely and to the required standard, on a daily basis in order to meet the Renewals project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	5
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TIL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	3
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TfL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	To lead and be accountable for the safe implementation of various tramway projects within TfL's boundaries; to achieve cost, time and quality objectives set by London Tramlink.	£60,000 - £64,999	N/A	NIL	N/A	2
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£60,000 - £64,999	N/A	NIL	N/A	1
Property Asset Register Manager	Responsibility for managing the Property Asset Register Land ownership/land ownership enquiries and management of Legal Documents Registry/Muniments (LDR) service in an efficient manner and optimising its accessibility to all users.	£60,000 - £64,999	N/A	NIL	N/A	7
Property Compliance Manager	Across a large and diverse property portfolio (from Grade I listed to 'state-of-the-art' new builds, Residential, on station and high street retail): 1. Provide guidance and advice to managers with respect to fire engineering and technical safety in relation to the built environment. 2. Establish and operate a regimen that provides assurance to senior managers as to the state of compliance with regards Statutory Compliance of properties.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Property Manager	To manage and implement the customer experience strategy, for a specific portfolio of clients. Managing the team of relationship officers to manage tenant relationships. With the aim of optimising our Business Partners success and enhancing customer experience.	£60,000 - £64,999	N/A	NIL	N/A	0
Property Programme Manager	The Property Programme Manager, will be performing a project management office (PMO) role, responsible for maintaining the programme controls and reporting to support the delivery of the Property Development programme. The role will support the Senior Programme Manager by providing reporting to key stakeholders, maintaining programme controls and facilitating governance forums. To support the Senior Programme Manager in ensuring the delivery of the projects or programmes by Property Development are to time, budget, scope and quality. The role will form a key part of the Property Development Project Management Office supporting the Senior Property Programme Manager and Heads of Property Development to successfully deliver the current	£60,000 - £64,999	N/A	NIL	N/A	0
Pumps Technical Support Manager	To provide a comprehensive technical engineering management service for London Underground within the Lift, Escalator & Pumps servicing, repair, overhaul and refurbishment service areas. To ensure that the statutory standards for passenger and staff safety are rigorously applied.	£60,000 - £64,999	N/A	NIL	N/A	0
Pumps Technical Support Manager	To provide a comprehensive technical engineering management service for London Underground within the Lift, Escalator & Pumps servicing, repair, overhaul and refurbishment service areas. To ensure that the statutory standards for passenger and staff safety are rigorously applied.	£60,000 - £64,999	N/A	NIL	N/A	0
Quality Manager	To manage and control the assurance process for the Operational and Maintenance (O&M) element of the Connect Project and the ongoing maintenance of the Service Delivery Team Quality Management System. Also, to be responsible for the activities associated with quality audits, inspections, technical reviews, Connect On-Call process, Fleet Mapping, 6-monthly testing of train mobiles, and Stations customer care programme.	£60,000 - £64,999	N/A	NIL	N/A	0
Quality Standards Manager	Across a large and diverse property portfolio (from Grade 1 listed to 'state-of-the-art' new builds, Residential, on station and high street retail): 1. Provide guidance and advice to managers with respect to fire engineering and technical safety in relation to the built environment. 2. Establish and operate a regimen that provides assurance to senior managers as to the state of compliance with regards Statutory Compliance of properties.	£60,000 - £64,999	N/A	NIL	N/A	12
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£60,000 - £64,999	N/A	NIL	N/A	0
Quality, Safety and Security Auditor	Self manage the delivery of individual audits and consultancy assignments, working with TfL Managers to assess the effectiveness of risk controls and management system compliance; providing high quality written reports to senior managers with actions where required.	£60,000 - £64,999	N/A	NIL	N/A	0
Redeployment Manager	The Redeployment Manager will be responsible for the management of the team supporting redeployees in the process of finding new positions within TfL. They will support the drive for embedding new Recruitment and Redeployment processes, and help to drive continuous improvement initiatives for Redeployment in TfL across strategy, process and technology with the Recruitment Delivery Lead. They are responsible for ensuring that all change initiatives for Redeployment are managed in line with new processes, appropriate governance, and relevant employment legislation.	£60,000 - £64,999	N/A	NIL	N/A	172
Resilience & Business Continuity Manager	The Resilience and Business Continuity Manager co-ordinates the delivery of Business Continuity for LU Support and management functions. They are responsible for developing and maintaining the Business Recovery Capability for all of LU's non-operational, critical functions. They deliver a cyclical programme of work based on the Business Continuity Recovery System and aligned with ISO 23301.	£60,000 - £64,999	N/A	NIL	N/A	1
Resource & Capability Development Manager	Develops and maintains the short and longer term resourcing strategy for own organisational unit within the TfL Engineering Directorate, to enable allocation of the right resources to pan-TfL work assignments. This will include responsibility for managing overarching resource plans, demand forecasting, approval and implementation of organisational changes, staff allocation, utilisation analysis and coordination of recruitment or staff development plans	£60,000 - £64,999	N/A	NIL	N/A	0
Resource & Capability Development Manager	Develops and maintains the short and longer term resourcing strategy for own organisational unit within the TfL Engineering Directorate, to enable allocation of the right resources to pan-TfL work assignments. This will include responsibility for managing overarching resource plans, demand forecasting, approval and implementation of organisational changes, staff allocation, utilisation analysis and coordination of recruitment or staff development plans	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Revenue Apportionment Manager	The Revenue Apportionment Manager will lead a team to ensure efficient delivery of revenue apportionment activity, making the best use of systems and to support revenue assurance activity. They will be responsible for apportioning revenue across TIL trading business units and the Rail Delivery Group (RDG). They will be expected to support the Order to Cash Delivery Lead in driving continuous improvement activities through identifying opportunities for efficiency and cost saving within their process.	£60,000 - £64,999	N/A	NIL	N/A	4
Revenue Assurance Manager	The Revenue Assurance Manager leads the Revenue Assurance team to ensure the efficient delivery of revenue assurance controls, making the best use of systems and team members to deliver assurance over sales and revenue reporting and the detailed analysis of exceptions and variances necessary to support the relevant risk and fraud teams. The Revenue Assurance manager is charged with driving high quality and consistent control execution while instilling a risk-based approach to activity. They support the Order to Cash Delivery Lead in driving continuous improvement activities through identifying opportunities for efficiency and cost saving within their team and processes whilst also deputising for the Order to Cash Delivery Lead as required.	£60,000 - £64,999	£1 - £4,999	NIL	N/A	3
Reward and Recognition Specialist	This role is responsible for applying specialist expertise to the design and delivery of the Reward & Recognition strategy in order to address business need for attracting, retaining and motivating employees fairly and consistently within the cost constraints of the TIL Business Plan. The role will work in collaboration with wider HR teams to gain understanding of business requirements in order to ensure the successful delivery of key reward, compensation, benefits and recognition processes aligned to reward plans.	£60,000 - £64,999	N/A	NIL	N/A	0
RFLI Data Reporting Manager	The Information, System and Insight team form part of the Elizabeth Line's operational delivery organisation and are responsible for owning, implementing and improving the Elizabeth Line Information Strategy. The strategy includes information systems, processes and reporting which enable the Elizabeth Line to utilise information to understand performance, prioritise effort and deliver value. The Data Reporting Manager will develop, own and implement the reporting element of the Information Strategy to ensure business analytics are actively leveraged to support continuous improvement of the Elizabeth Line. Reporting to the Information, System and Insight Lead, the Data Reporting Manager will work with data, information and systems specialists as well as key stakeholders from across the Elizabeth Line and wider TIL teams in this role.	£60,000 - £64,999	N/A	NIL	N/A	1
RFLI Performance and Controls Manager	To support the Technical Governance Manager to deliver Rail for London Infrastructures (RFLI) compliance to governance requirements. To monitor Rail for London (RFL) and RFLI's roles and activities and the mechanisms for their delivery within the framework of Technical Standards for Interoperability and the Railways and Other Guided Transport Systems (Safety) Regulations 2006 (ROGS). To provide oversight of performance and drive actions to support efficient and effective delivery.	£60,000 - £64,999	N/A	NIL	N/A	1
Risk Manager	Responsible for developing and embedding a risk management framework, ensuring robust, effective and consistent risk management processes and reporting of risk information are maintained. The role holder will work closely with the Delivery Businesses/Professional Services areas and will be responsible for supporting and advising internal stakeholders at all levels to identify, assess, mitigate and monitor risks. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Risk Manager will advise, support and add value to their assigned Delivery Business/Professional Services areas in relation to the identification, assessment, management, mitigation, monitoring and reporting of risks.	£60,000 - £64,999	N/A	NIL	N/A	0
Risk Manager	Responsible for developing and embedding a risk management framework, ensuring robust, effective and consistent risk management processes and reporting of risk information are maintained. The role holder will work closely with the Delivery Businesses/Professional Services areas and will be responsible for supporting and advising internal stakeholders at all levels to identify, assess, mitigate and monitor risks. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Risk Manager will advise, support and add value to their assigned Delivery Business/Professional Services areas in relation to the identification, assessment, management, mitigation, monitoring and reporting of risks.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Roadworks Enforcement Manager	Responsible for ensuring the continuous improvement of roadworks and other related road space activities undertaken on the Transport for London Road Network (TLRN) through setting expected delivery criteria and providing specialist advice where new working environments prevail. Working closely with other stakeholders, influence the direction of both local and national standards/guidance pertaining to roadworks by ensuring disruption and inconvenience to road users is mitigated during periods of operational activity.	£60,000 - £64,999	N/A	NIL	N/A	8
Rolling Stock Engineer	Prepare detailed performance requirement specifications for maintenance of rolling stock, which meet minimum Company standards and Business unit requirements. Accountable, through quality and safety assurance processes, for the safety of customers, staff and contractors working on and using rolling stock, ensuring that all relevant aspects of the Health & Safety at Work etc Act 1974, associated legislation, LUL Safety Directive 504 and Safety Management responsibilities are adhered to (copies attached). Investigate and progress to resolution, rolling stock failures which require Incident Investigation Reports, putting in place measures to prevent their recurrence. Negotiate and agree contracts which deliver a cost-effective maintenance service to the Line. Manage contracts to standards agreed with the Line Engineering Manager that are safe, cost-effective and high-quality work is provided. Formulate Line rolling stock maintenance budgets and exercise budgetary control for the same. Manage the assessment of failure information so as to direct the implementation of cost effective maintenance programmes and modifications which will progressively improve the availability of the rolling stock. Develop and implement quality and safety assurance processes and management information systems in conjunction with central functions. Ensure that the requirements and recommendations of legislative and company mandatory safety and procurement standards and policies are complied with and that those requiring an engineering solution are implemented. Propose, obtain budgets, agree project Requirement Definitions and implement major modification packages at appropriate long term intervals so as to minimise life costs whilst maximising availability. Agree materials stock holdings so as to maximise	£60,000 - £64,999	N/A	NIL	N/A	0
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TfL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Schedule Compiler	This role will design, compile and prepare for publication [Timetables, Linestaff Duty Schedules, Station Schedules] and associated products for 3-6 lines and / or for other lines as required, working with Operations and business	£60,000 - £64,999	N/A	NIL	N/A	0
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	0
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	10
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	2
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	5
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	7
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	£1 - £999	N/A	5
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£60,000 - £64,999	N/A	NIL	N/A	4
Security Risk Manager	To provide specialist security advice, support and management in order to manage security risks, maintain legislative compliance and minimise adverse impact on customer service.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TFL's environments (business critical services for TFL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Asset Manager	The role holder will lead a team responsible for the tracking and management of TFL owned on vehicle iBus and Countdown assets (in excess of £170m) to ensure service is maintained in accordance with published standards. The role holder will work with internal teams and suppliers to schedule remote engineers and contractors in the commissioning, de-commissioning and surveying of iBus equipment to ensure the services are delivered in a cost effective manner. The role holder will ensure releases are tested and deployed into live service for both the iBus and Countdown systems without disruption, in line with the appropriate technical, regulatory and security standards and minimising the cost and representational implications to TFL.	£60,000 - £64,999	N/A	NIL	N/A	7
Senior Building Surveyor	To undertake general building surveying duties and manage both planned and reactive maintenance works to a range of commercial and residential properties within the TFL commercial property portfolio.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Business Analyst	To reduce costs, mitigate risks, drive value and maintain appropriate controls of TFL's £6bn per annum external supplier expenditure, whilst improving the productivity and process efficiency of the Commercial Professional Service function through changes in processes, technology and commercial strategies. Working across the Commercial function pan-TFL and with other stakeholders such as Finance and Operating Businesses to enable effective, informed decision-making and robust delivery of business strategies and improvement.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TFL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Consultant	The Consultant role will have responsibility for winning and delivering individual projects (value of up to £300k pa) as part of TFL Applied Solutions. On a performance basis measured by Applied Solutions's Consultancy Metrics, they own outcomes from their bid's production, approval and management delivering against client outcomes, achieving client satisfaction and returning financial surplus to support TFL's wider operations. This role will manage designated bids/projects. It will also contribute subject matter expertise to bids and projects in other areas of practice.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TFL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TFL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TFL's Cyber Security and Incident Response Team, delivering against TFL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TFL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TFL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TFL's Cyber Security and Incident Response Team, delivering against TFL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TFL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TFL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TFL's Cyber Security and Incident Response Team, delivering against TFL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TFL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TFL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TFL's Cyber Security and Incident Response Team, delivering against TFL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TFL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TFL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TFL's Cyber Security and Incident Response Team, delivering against TFL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Cyber Security Analyst	Lead the Incident Response Function within the TFL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Engineer	The role is part of the T&D Cyber Security Engineering team, providing security engineering / architecture / solution design and expert technical advice and guidance to risk / system owners across the TFL business. The role will advise on the immediate management of risks as well as the longer-term strategy for remediation. The post holder will also be responsible for the management of a range of cyber security capabilities (tooling) as part of the wider T&D family, ensuring that products have a continuous improvement roadmap and funding whilst also assuring the existing operation aligns with agreed designs and principles.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Engineer	The role is part of the T&D Cyber Security Engineering team, providing security engineering / architecture / solution design and expert technical advice and guidance to risk / system owners across the TFL business. The role will advise on the immediate management of risks as well as the longer-term strategy for remediation. The post holder will also be responsible for the management of a range of cyber security capabilities (tooling) as part of the wider T&D family, ensuring that products have a continuous improvement roadmap and funding whilst also assuring the existing operation aligns with agreed designs and principles.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Cyber Security Engineer	The role is part of the T&D Cyber Security Engineering team, providing security engineering / architecture / solution design and expert technical advice and guidance to risk / system owners across the TFL business. The role will advise on the immediate management of risks as well as the longer-term strategy for remediation. The post holder will also be responsible for the management of a range of cyber security capabilities (tooling) as part of the wider T&D family, ensuring that products have a continuous improvement roadmap and funding whilst also assuring the existing operation aligns with agreed designs and principles.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Data Analyst	The post holder will complete the development and testing of analytical techniques and tools to answer analytic questions in response to key strategic operational and planning questions that can be answered with data. These questions help inform, across all of TFL, both long term strategic planning questions based on analysis of TFL's large and historic data sets and short term	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Data Architect	In order for TFL to make sense of the data sets held within the organisation and convert those data sets into usable formats to be presented to the business there is a need to model the data we have to ensure we are using the correct data sources and understand how they effectively join together. The Data Modeller is a member of one of the Agile development streams and is accountable for the creation and maintenance of conceptual, logical and physical data models for the Data and Analytics (D&A) develops being worked on within their stream. Reporting to the Lead Data Modeller as part of a virtual team, the role holder provides expert knowledge into the Agile Development	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Data Control Manager	The role holder is accountable for leading and managing access to all T&D systems across all roles through a Data Control team, ensuring overall accuracy and thorough control of system access. The role holder provides operational QA including management, reporting and resource management to enable the CTO and SMT to monitor and measure progress in achievement of the overarching goals and objectives of the T&D strategy. The role is also accountable for all resourcing and recruitment within T&D, taking ownership of organisational structure changes, headcount forecast and approval, preparation of job descriptions and supporting managers through the actual recruitment and on-boarding processes.	£60,000 - £64,999	N/A	NIL	N/A	2
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TFL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TFL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£60,000 - £64,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0























Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£60,000 - £64,999	N/A	NIL	N/A	6
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£60,000 - £64,999	N/A	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£60,000 - £64,999	N/A	NIL	N/A	9









Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Inspector Civils	The SSL Civils Senior Inspector will be responsible for carrying out Inspections on TFL Civil assets and leading the overall performance of the SSL Night Inspection Team, ensuring departmental and local KPI's are met, and reporting performance to the SSL Civils Inspection Manager. The role will support the Civils Inspection Manager in the delivery of the Inspection programme, and will liaise with various stakeholders, including but not limited to Contractors providing Inspection support, Inspection Review Engineers, Area Mangers, Planners, Senior Managers, Reactive and Fault Maintenance Manager, and colleagues from other TFL departments. The holder of the post will be required to chair team meetings, briefings and conduct safety hours, and support and problem solve with the Inspectors through any difficulties or complications in delivery of inspection programme.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To produce work instructions, estimates, bills of materials and project planning programs in order to meet contract requirements, particularly in respect to delivery, quality safety and engineering standards. To resolve all day to day technical issues and to facilitate liaison between all parts of Workshop and central engineering	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TFL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TFL Group and the wider GLA family. To manage client and stakeholder relationships.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Operational Property Surveyor	This role is key to supporting TFL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TFL Group and the wider GLA family. To manage client and stakeholder relationships.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Operational Property Surveyor	This role is key to supporting TIL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TIL Group and the wider GLA family. To manage client and stakeholder relationships.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Operations and Change Manager	For leading on Woolwich Ferry resilience/ renewal projects and supporting the General Manager in continuously developing the business strategy for Woolwich Ferry. The role will create and develop projects in line with the Woolwich Ferry business strategy. The post holder will have responsibility and accountability for leading on change management for Woolwich Ferry covering projects, people change, assets and facilities. The post holder will be responsible for ensuring all operational and non-operational staff are trained and in compliance with relevant regulatory authorities (Marine Coastguard Agency/ Port of London Authority/ Transport for London) and to facilitate a fair and consistent approach to managing attendance at work and disciplinary cases within the business. The role will need to deputise for the Head of Marine Operations as required. The post holder will be responsible for supporting the implementation and continual improvement of operational procedures and policies, the training and development of personnel and service resilience and improvement.	£60,000 - £64,999	N/A	NIL	N/A	31
Senior Press Officer	Responsible for delivering effective media relations on specific subjects to enhance and protect the external reputation of TIL. The press officer will play a key role in developing and delivering communications strategies agreed with Senior and Chief Press Officers.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of data and analytics work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of data and analytics work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of data and analytics work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	3
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	1
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	3
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	3
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	3
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions.	£60,000 - £64,999	N/A	NIL	N/A	1
Senior Property Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TTL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management in respect of approximately 50% of the let estate portfolio, which currently equates to some £28m per annum (£56m for the full portfolio).	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Property Surveyor	To be part of a specialist property asset management team to deliver property services to an identified group of properties within TTL's commercial property portfolios for the purpose of maintaining and enhancing TTLs income from its property portfolio. To manage client and stakeholder relationships. To manage between 2 and 5 junior staff, negotiate complex and large cases and provide guidance and support for junior staff	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Property Surveyor	To be part of a specialist property asset management team to deliver property services to an identified group of properties within TTL's commercial property portfolios for the purpose of maintaining and enhancing TTLs income from its property portfolio. To manage client and stakeholder relationships. To manage between 2 and 5 junior staff, negotiate complex and large cases and provide guidance and support for junior staff	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Ratings & Head Office Surveyor	To support managing the valuation aspects of the Head Office estate. Responsible for supporting delivery of a high quality and efficient property surveying service on the assessment of business rates, authorisation of rates payments and landlord and tenant aspects of managing the head office estate.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Scrum Master	The Senior Scrum Master is responsible for the Agile Scrum process adopted by one or more Agile software development teams in the design and delivery of software supporting specific business areas e.g. Revenue, Online, and Corporate Applications. The role holder is a subject matter expert in Agile Scrum and provides guidance and mentoring in Agile techniques and processes within one or more Agile team in order to encourage collaboration and maximise productivity of those teams.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Service Delivery Manager	The role holder has accountability for serving as a strategic interface between the business, the Projects and Programmes Directorate (PPD), external partners and suppliers for the purpose of commercial development, solution delivery, contract compliance and service management. The Senior Service Delivery Manager (SSDM) owns the end-to-end service management life cycle for Buses technology projects, work streams and processes. The SSDM will ensure that the following is maintained: • Service delivery for complex technology work streams • Commercial performance for contracted technology service and resulting continuous Service Improvement Plans (SIPS) • Primary interface to the Projects and Programmes Directorate (PPD) to ensure projects are delivered to time, quality & budget The SSDM also operates both internal and external supplier relationships and is part of the ongoing supplier management governance structure. The role provides an important position within TfL Buses	£60,000 - £64,999	N/A	NIL	N/A	4
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TfL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TfL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TfL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TTL.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TTL.	£60,000 - £64,999	N/A	NIL	N/A	0
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TTL.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	<b>Left service on or after 31 March 2023</b> The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	The service operator's role is to maintain the timetable and regulate the train service.	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; wh ilst providing on-going train service information.	£60,000 - £64,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£60,000 - £64,999	N/A	NIL	N/A	8
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£60,000 - £64,999	N/A	NIL	N/A	1



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£60,000 - £64,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£60,000 - £64,999	N/A	NIL	N/A	2
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£60,000 - £64,999	N/A	NIL	N/A	1
Service Strategy and Design Lead	To develop the business service requirements for new and existing services ensuring accurate assessment of customer requirements, service model creation and design of service level agreements. The role holder will support the Programme and Technology Delivery teams throughout the design and transition process including production of service models and service designs. The role holder will ensure service designs align with the T&D strategy and emerging technologies to deliver business outcomes in a cost effective and efficient manner throughout the respective life cycle of those services.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Business Partner	Lead and line manage the night team of SHE Business Partners. The role is expected to provide support on the full range of SHE disciplines, drawing on support from the full TIL SHE team and others, such as TIL construction teams as required to support all aspect of TIL at night. Working across TIL, the role has advisory, assurance and improvement aspects including the sharing of best practice and, where required, the correction of non-compliance at source. In addition to supporting in-house maintenance and projects, the role may involve considerable liaison in a Client, Principal Contractor, Principal Designer and / or Contractor capacity. In order to fully meet the requirements of the role, working outside of normal office hours, typically between 22:00 & 06:00 will be required on a permanent basis.	£60,000 - £64,999	N/A	NIL	N/A	8
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£60,000 - £64,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£60,000 - £64,999	N/A	NIL	N/A	0
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff.	£60,000 - £64,999	N/A	NIL	N/A	11
Signals Electronic Technician	To assist with work on signals safety computer systems equipment. To provide support and investigate failing conditions on Train Describer, Passenger Information and Dot Matrix equipment and carry out pro-active fault finding manage the repair and replacement of faulty equipment. Test system and associated equipment and re-commission asset to the requirements of customers and clients.	£60,000 - £64,999	N/A	NIL	N/A	0
Signals Electronic Technician	To assist with work on signals safety computer systems equipment. To provide support and investigate failing conditions on Train Describer, Passenger Information and Dot Matrix equipment and carry out pro-active fault finding manage the repair and replacement of faulty equipment. Test system and associated equipment and re-commission asset to the requirements of customers and clients.	£60,000 - £64,999	N/A	NIL	N/A	0
Site Inspector	To oversee site progress for parts of the Infrastructure Works for the East London Line and ensure accurate records of activities for agreement of costs are maintained. Checking and ensure that the works are constructed in accordance with the drawings, specifications, standards, quality and environmental requirements in a safe manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Site Inspector	To oversee site progress for parts of the Infrastructure Works for the East London Line and ensure accurate records of activities for agreement of costs are maintained. Checking and ensure that the works are constructed in accordance with the drawings, specifications, standards, quality and environmental requirements in a safe manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Skills & Employment Strategy Manager	This role is accountable for leading the design, development and shaping of new skills and employment programmes that deliver a diverse and inclusive talent pipeline and aligns to the Mayors Strategy, TIL's People Strategy and Government skills agenda and policy. The role focuses on advising and influencing key business stakeholders in ensuring skills and employment interventions are designed to ensure participants develop the required skills and behaviours that meet the medium to long term skill needs of both the organisation and the industry. Equally that compliance and alignment with Government legislation is maintained, programmes are designed in line with industry best practice and the Skills and Employment strategy. Programmes to be designed will vary in line with the changing skills and employment landscape.	£60,000 - £64,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skills and Employment Delivery Manager	This role is accountable for the management of a team in the delivery of the TfL Early Years programme ensuring alignment to both internal and external schools engagement agenda's including the Mayors early years skill priorities and government education policy. The role will focus on the delivery of TfL early years interventions to ensure they meet the future scarcity skills needs of both the transport industry and TfL, including interventions that inspire young people's interest and their influencer's in STEM careers and the transport industry generally. Interventions will equally focus on activities that will enable social mobility and contribute to an inclusive and diverse pipeline of talent into job entry roles. The role will be accountable for overseeing the delivery of all elements of attraction and review, evaluate and implement the selection approach for in the region of up to 300 participants per year across 30 programmes including graduates, internships and apprenticeships.	£60,000 - £64,999	N/A	NIL	N/A	10
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£60,000 - £64,999	N/A	NIL	N/A	25
Store Support Manager	Manage, plan and control the procurement, storage and distribution of materials, plant and sub-contractors to ensure that works are delivered in an economic and efficient manner.	£60,000 - £64,999	N/A	NIL	N/A	8
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TfL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£60,000 - £64,999	N/A	NIL	N/A	0
Strategic Workforce Planning Specialist	The role is responsible for pan-TfL strategic workforce planning, applying expertise in the identification of long term workforce demand requirements, supply modeling and action planning to ensure the workforce is aligned to the business needs and efficiently and effectively enables the business plan. The role will enable the business plan by mapping the 'as is' state and conducting skills gap analysis with a view to ensuring we have the right resource, capability and talent to achieve immediate and strategic ambitions both now and in the future.	£60,000 - £64,999	N/A	NIL	N/A	0
Sub Contractor Supervisor	To manage track quality teams /activities and provide technical and scoping support.	£60,000 - £64,999	N/A	NIL	N/A	0
Supplier Manager	The role holder will own the Supplier management activities within the Ariba platform, which is key to ensuring that a user-friendly buying process is achieved and efficient payment of properly authorised invoices, in accordance with company policies and procedures in line with Business Services Function Service Level Agreements. This will involve maintaining a team providing Ariba Guided Buying Content Management capability, working in alignment with the Enablement Lead and Ariba System Administrators to ensure that the platform supports the overall Buying Process. As managing the Suppliers is critical component for maintaining an effective Ariba Guided Buying solution, the role holder will have to be proactive and engaging with the relevant parties to ensure that the Suppliers are engaged with the overall TfL Source to Pay strategy and solution to ensure an efficient buying process.	£60,000 - £64,999	N/A	NIL	N/A	2
Support Technician	To provide technical support to the Signal Response/Maintenance Manager. To develop and maintain team processes to comply with agreed Quality Management objectives.	£60,000 - £64,999	N/A	NIL	N/A	4
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£60,000 - £64,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
System Support Engineer	Identify unexpected behavior, intermittent failure or sequence of events following a reported incident on the CBTC Lines, and if required, on the TBTC Lines as directed by the CBTC System Support Manager. Support 1st line (operating railway) response teams in Signals, Fleet and LU Operations with technical support Use results of such analysis to suggest initiatives to improve reliability of the CBTC system and where possible assist in their implementation. Using appropriate 2nd Line (Workshop) Maintenance Device equipment, carry out testing of hardware and software for the CBTC central, wayside and train-borne equipment, ensuring repair costs of the CBTC equipment is controlled and minimised to an efficient level. Manage a small team of Technicians to ensure all 2nd line testing activities are completed in an efficient and effective manner The post holder will be required to work with others from multiple engineering disciplines, including Signalling, Rolling Stock and 3rd party suppliers / maintainers	£60,000 - £64,999	N/A	NIL	N/A	0
System Support Engineer	Identify unexpected behavior, intermittent failure or sequence of events following a reported incident on the CBTC Lines, and if required, on the TBTC Lines as directed by the CBTC System Support Manager. Support 1st line (operating railway) response teams in Signals, Fleet and LU Operations with technical support Use results of such analysis to suggest initiatives to improve reliability of the CBTC system and where possible assist in their implementation. Using appropriate 2nd Line (Workshop) Maintenance Device equipment, carry out testing of hardware and software for the CBTC central, wayside and train-borne equipment, ensuring repair costs of the CBTC equipment is controlled and minimised to an efficient level. Manage a small team of Technicians to ensure all 2nd line testing activities are completed in an efficient and effective manner The post holder will be required to work with others from multiple engineering disciplines, including Signalling, Rolling Stock and 3rd party suppliers / maintainers	£60,000 - £64,999	N/A	NIL	N/A	0
System Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events following a reported incident. Use results of such analysis to suggest initiatives to improve reliability of the TBTC system and where possible assist in their implementation.	£60,000 - £64,999	N/A	NIL	N/A	0
Systems Manager	The Systems Manager leads the project controls systems team and ensures a productive working relationship with IM, Finance, Programme / Project Team, and other key stakeholders. Setting and delivering the information strategy for the TIL PMO, in liaison with IM, to enable the efficient delivery of projects across TIL. Championing data integrity and a "single source of truth" in the control of projects. Ensuring security of data, in accordance with TIL standards.	£60,000 - £64,999	N/A	NIL	N/A	0
Systems Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events following a reported incident. Use results of such analysis to suggest initiatives to improve reliability of the TBTC system and where possible assist in their implementation.	£60,000 - £64,999	N/A	NIL	N/A	0
Systems Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events following a reported incident. Use results of such analysis to suggest initiatives to improve reliability of the TBTC system and where possible assist in their implementation.	£60,000 - £64,999	N/A	NIL	N/A	0
Systems Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events following a reported incident. Use results of such analysis to suggest initiatives to improve reliability of the TBTC system and where possible assist in their implementation.	£60,000 - £64,999	N/A	NIL	N/A	0
T&D Senior Service Analyst	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TIL. As a TIL Director, collectively responsible for supporting the Executive Committee in managing TIL and meeting TIL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TIL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TIL strategic objectives.	£60,000 - £64,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£60,000 - £64,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£60,000 - £64,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£60,000 - £64,999	N/A	NIL	N/A	2
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery across vendors and three internal development teams delivering a solution which meets the broad customer objectives. The role holder is responsible for the high quality output and development of detailed plans ensuring that technical changes are delivered to time and cost budgets.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Manager	Ensure that all LU buildings meet the regulatory standards of safety, sustainability, accessibility and design. Responsible for the submission, management and completion of proposals requiring listed building consent. Manage and oversee building documentation and certification, ensuring that the proper documents are created and signed, that all data is accurate, and that documents are stored and backed up and any retention policies are followed. Lead for liaison with Local authorities on all Station and Building matter	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£60,000 - £64,999	N/A	NIL	N/A	0
Technical Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live service.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technology Strategy Manager	To manage parts of, and contribute to the development of the LU technology strategy and to contribute to the development of a plan to realise this taking into account the requirements for all interested parties. To provide technical, financial and commercial input and expertise for Technology and network assets, by developing and overseeing 10 year asset plans, including cost, risk, work scope, condition and performance. Act as interface for technology development led by T&D on LU estate.	£60,000 - £64,999	N/A	NIL	N/A	0
Technology Strategy Manager	To manage parts of, and contribute to the development of the LU technology strategy and to contribute to the development of a plan to realise this taking into account the requirements for all interested parties. To provide technical, financial and commercial input and expertise for Technology and network assets, by developing and overseeing 10 year asset plans, including cost, risk, work scope, condition and performance. Act as interface for technology development led by T&D on LU estate.	£60,000 - £64,999	N/A	NIL	N/A	3
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£60,000 - £64,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£60,000 - £64,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£60,000 - £64,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£60,000 - £64,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Tester	This role is responsible for installation and/or testing of Assets to ensure compliance with LUL Standards, Safety Regulations, technical requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
TfL Lead Project Manager	To project manage the delivery of office fit-out, refurbishment and construction projects and property care maintenance and renewal projects for building services, systems and fabric within the TfL Group Head Office portfolio of buildings or operational accommodation on the LUL Underground network, where required. The projects are typically 3 to 18 months duration, ranging in value from £20K up to £10M.	£60,000 - £64,999	N/A	NIL	N/A	0
Ticketing & Revenue Support Manager	To issue and arrange for the delivery, activation and linking of Ticket Seller ID cards (TSID), Customer Service ID notifications (CSID), Cash Handling Device (CHD) access, associated Personal Identification Numbers (PINs) and PIN reminders to qualified LU Operational staff and provide support on related issues. These allow operational staff to perform transactions on ticket issuing devices and cash handling equipment and resolve customer problems at our	£60,000 - £64,999	N/A	NIL	N/A	0
Timetables Team Leader	Plan and produce a programme of train service scheduling solutions to support the compilation and production of timetables that considers both resource and time constraints	£60,000 - £64,999	N/A	NIL	N/A	6
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To assist DSM Operations Managers with management of the staff and vehicle resources of Distribution Services Road Haulage, passenger carrying and Waste Management activities in safe, compliant and commercially effective manner. To manage the out of hours emergency phone as required, ensuring an appropriate timely response is made to all queries and ensure all transport services meet the need and demands of the customers of Distribution Services and to direct and control resources to do this in an efficient manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	10



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	4
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines. <b>Left service on or after 31 March 2023.</b>	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Competence Assessor	To provide maintenance and installation cover for all signalling track circuits. Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training Review and update existing assessments and training documents on an ongoing basis to meet latest	£60,000 - £64,999	N/A	NIL	N/A	0
Track Environment Inspector	To manage the Track Cleaning including carrying out to approved standards contract compliance inspections of all cleaning activities at all station grounds and litter picking sites serviced by London Underground.To communicate the nightly activity of all cleaning contractors to the line teams and to ensure staff are deployed to any faults raised in respect to track cleaning issues.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Environment Inspector	To manage the Track Cleaning including carrying out to approved standards contract compliance inspections of all cleaning activities at all station grounds and litter picking sites serviced by London Underground. To communicate the nightly activity of all cleaning contractors to the line teams and to ensure staff are deployed to any faults raised in respect to track cleaning issues.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured Inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured Inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured Inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and serviceable standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	To deliver the planned Point maintenance to program and compliant with Maintenance standards e.g. 1-158 Track-Inspections & Maintenance standard, 1-159 Track-Dimensions & Tolerances. To escalate and mitigate outstanding defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the Line's track and associated assets within the Company's safety, quality and efficiency targets	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	Take charge of planned inspection and maintenance of rail lubrication activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Lubrication Support Manager that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	Take charge of planned inspection and maintenance of rail lubrication activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Lubrication Support Manager that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Lubrication Chargehand	Take charge of planned inspection and maintenance of rail lubrication activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Lubrication Support Manager that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Quality Engineer	To manage delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	6
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	11
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	9
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	12
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	25
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	14
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	8
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	9
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	11
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£60,000 - £64,999	N/A	NIL	N/A	7
Track Technical Assistant	To provide a technical, planning, information and support function to the Track Infrastructure Manager to ensure Track Maintenance works and inspections are completed to safety, quality, cost and time targets	£60,000 - £64,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Welding Inspector	To support Track Operations Welding Inspection Manager by carrying out alumino thermic weld, crossing and switch inspections across the APJNP asset. Ensure all track welding undertaken on the lines meet the designated technical and quality standards in accordance with industry, London Underground standards and procedures. Maintain an accurate alumino thermic weld database in line with the welding contractors output and ensure inspections of the welds are completed within the time allowed. Ensure all welding and inspection records are maintained using the computerised asset management system. When required liaise with line based track inspectors/production staff to co-ordinate scopes of work prior to weld installation or manual metal arc repair.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Welding Inspector	To support Track Operations Welding Inspection Manager by carrying out alumino thermic weld, crossing and switch inspections across the APJNP asset. Ensure all track welding undertaken on the lines meet the designated technical and quality standards in accordance with industry, London Underground standards and procedures. Maintain an accurate alumino thermic weld database in line with the welding contractors output and ensure inspections of the welds are completed within the time allowed. Ensure all welding and inspection records are maintained using the computerised asset management system. When required liaise with line based track inspectors/production staff to co-ordinate scopes of work prior to weld installation or manual metal arc repair.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Welding Inspector	To support Track Operations Welding Inspection Manager by carrying out alumino thermic weld, crossing and switch inspections across the APJNP asset. Ensure all track welding undertaken on the lines meet the designated technical and quality standards in accordance with industry, London Underground standards and procedures. Maintain an accurate alumino thermic weld database in line with the welding contractors output and ensure inspections of the welds are completed within the time allowed. Ensure all welding and inspection records are maintained using the computerised asset management system. When required liaise with line based track inspectors/production staff to co-ordinate scopes of work prior to weld installation or manual metal arc repair.	£60,000 - £64,999	N/A	NIL	N/A	0
Track Welding Inspector	To support Track Operations Welding Inspection Manager by carrying out alumino thermic weld, crossing and switch inspections across the APJNP asset. Ensure all track welding undertaken on the lines meet the designated technical and quality standards in accordance with industry, London Underground standards and procedures. Maintain an accurate alumino thermic weld database in line with the welding contractors output and ensure inspections of the welds are completed within the time allowed. Ensure all welding and inspection records are maintained using the computerised asset management system. When required liaise with line based track inspectors/production staff to co-ordinate scopes of work prior to weld installation or manual metal arc repair.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0







































































































































































































































































































































































































































































Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£60,000 - £64,999	N/A	NIL	N/A	0
Training & Competence Systems Manager	The Training & Competence Systems Manager is a subject matter expert responsible for leading the development and implementation of relevant competence management standards, systems (including I.T. systems) and process pertaining to the training delivery and competence assessment programmes, ensuring that the Rail for London Infrastructure Ltd (RFLI) business and route performance requirements can be met.	£60,000 - £64,999	N/A	NIL	N/A	5
Training Co-ordinator	Co-ordination of the all training and licensing requirements for the DLO teams	£60,000 - £64,999	N/A	NIL	N/A	0
Training Development Manager	The Training Development Manager is a professional subject matter expert responsible for identifying, planning, developing, recruiting and managing apprentices, graduate and other development schemes within Rail for London (Infrastructure) (RFLI), to enable the mobilisation of a competent workforce in 2018 and ongoing development of skills thereafter.	£60,000 - £64,999	N/A	NIL	N/A	15
Training Provision Manager	The Training Provision Manager for the RFLI at TLCA is responsible for overseeing and maximising the return of investment of the facility. The manager will be expected to ensure that revenue is generated so that the facility is cost neutral. This is a combined role of providing blended training activity and driving future revenue opportunities. The role will project manage strategic initiatives to support revenue generation and ensure the strategic RFL development objectives are met. The role will identify metrics to analyse utilization, return on investment and evaluation. It will require a close partnership with Finance, to ensure clear all costs are accounted for.	£60,000 - £64,999	N/A	NIL	N/A	11
Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£60,000 - £64,999	N/A	NIL	N/A	0
Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£60,000 - £64,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£60,000 - £64,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£60,000 - £64,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£60,000 - £64,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£60,000 - £64,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£60,000 - £64,999	N/A	NIL	N/A	16

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Transplant Loading/Crane Manager	To provide efficient supervision of loading and unloading operations on behalf of the Asset Delivery Manager. • Ensure materials are loaded and unloaded in accordance with Transplants stack safety procedures. • Ensure materials are loaded and unloaded in accordance with customer requirements to the highest safety standards. • Ensure materials handling / loading staff perform their allocated duties to safety, time and quality standards. • Ensure and maintain all lifting operations are carried out to pre-defined standards and procedures. • Responsible for the day to day supervision of crane / plant operating staff in support of Transplants daily lifting requirements. • Responsible for 4 teams of night loaders to ensure materials are delivered / collected safely as per operational standards To ensure the achievement of service quality and safety targets through maintenance or recovery of loading and unloading operations by control and deployment of materials handling staff and crane operating staff within the rules of deployment.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Customer Service Assistant	To deliver world class service to all London Underground customers, providing assistance according to all customer needs. To deliver world class service to all London Underground customers, providing assistance according to all customer needs including ticketing and enquiries, and to carry out operational and other activities as directed by the CSS or CSM.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Customer Service Manager	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Customer Service Manager	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Customer Service Manager	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£60,000 - £64,999	N/A	NIL	N/A	0
Tunnel Inspector	To undertake engineering activities in support of the provision of professional and technical services to Projects Engineering & programmes, Outside Parties in support of the business plans and day-to-day operations.	£60,000 - £64,999	£1 - £4,999	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonic Rail Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonics Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonics Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Ultrasonics Inspector	Deliver planned ultrasonic rail flaw detection testing as directed: safely, in accordance with your training, and compliant with track inspection and maintenance standards. Act as in charge when required in accordance with company guidelines.	£60,000 - £64,999	N/A	NIL	N/A	0
Value Management Business Partner	The Value Management Business Partner is responsible for supporting the delivery of an ongoing value improvement programme across the Major Projects Directorate (MPD) portfolio including specific programmes of work in the Project management Unit (PMU's) and wider TTL. Scope of responsibility includes discreet projects and programmes targeting specific value and improvement initiatives through the delivery lifecycle, gathering qualitative benchmarking knowledge from within TTL and across wider government and private capital delivery portfolios, and driving a continuous improvement and innovation agenda to optimise delivery processes and outcomes.	£60,000 - £64,999	N/A	NIL	N/A	0
Vegetation Contract Manager	This role has responsibility for overseeing the delivery of Vegetation Management across an area of LU track infrastructure. The purpose of the Management of Vegetation is to mitigate risk to the Operational Railway as per the Standard that has been developed. The role will optimise the delivery of the contracts in place to ensure vegetation management within their area of control is delivered to time, budget, scope, and quality.	£60,000 - £64,999	N/A	NIL	N/A	1
Vehicle Policy Manager	Responsible for the review, maintenance and development of relevant London taxi and private hire vehicle licensing policies and standards ensuring that standards and policies for taxi and private hire vehicles are fair, reasonable and appropriate and are delivered and maintained throughout the Directorate.	£60,000 - £64,999	N/A	NIL	N/A	2
Vents Cleaning Chargehand	Responsible for resources and staff undertaking specialist and routine maintenance of ventilation shafts, platform inverts and other designated areas.	£60,000 - £64,999	N/A	NIL	N/A	0
Warehouse Manager	Manage the warehouse operations across fleet materials depots. Lead and develop Stores & Repairable managers in order to satisfy depot requirements with respect to safety, quality, cost and delivery.	£60,000 - £64,999	N/A	NIL	N/A	17
Works Controller	Manage internal and contract resource to undertake works to time, budget and quality targets both for the core vegetation works and the fence line inspections. Deputise for the zonal vegetation managers and on occasion the Vegetation Delivery Manager.	£60,000 - £64,999	N/A	NIL	N/A	3



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£60,000 - £64,999	N/A	NIL	N/A	10
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£60,000 - £64,999	N/A	NIL	N/A	1
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£60,000 - £64,999	N/A	NIL	N/A	1
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£60,000 - £64,999	N/A	NIL	N/A	18
Works Controller	Manage internal and contract resource to undertake works to time, budget and quality targets both for the core vegetation works and the fence line inspections. Deputise for the zonal vegetation managers and on occasion the Vegetation Delivery Manager.	£60,000 - £64,999	N/A	NIL	N/A	3
Works Controller	Manage internal and contract resource to undertake works to time, budget and quality targets both for the core vegetation works and the fence line inspections. Deputise for the zonal vegetation managers and on occasion the Vegetation Delivery Manager.	£60,000 - £64,999	N/A	NIL	N/A	2
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£65,000 - £69,999	N/A	NIL	N/A	0
Accommodation Manager	Working as part of a matrix management structure, to ensure the development and delivery of a successful, customer focussed, moves and loose asset related service primarily to the TIL Head Office Portfolio, throughout the greater London area, with primary responsibility for ascertaining all aspects of stake-holder requirements and obtaining subsequent buy into proposed solutions, contributing to the development of a strategic approach to accommodation	£65,000 - £69,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Advanced Train Maintainer	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£65,000 - £69,999	N/A	NIL	N/A	0





















Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£65,000 - £69,999	N/A	NIL	N/A	16
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£65,000 - £69,999	N/A	NIL	N/A	16
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£65,000 - £69,999	N/A	NIL	N/A	9
Agile Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live servicequality of the software we produce.	£65,000 - £69,999	N/A	NIL	N/A	13
Agile Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live servicequality of the software we produce.	£65,000 - £69,999	N/A	NIL	N/A	13
Agile Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live servicequality of the software we produce.	£65,000 - £69,999	N/A	NIL	N/A	16
Agile Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live servicequality of the software we produce.	£65,000 - £69,999	N/A	NIL	N/A	8
Agile Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live servicequality of the software we produce.	£65,000 - £69,999	N/A	NIL	N/A	9
Ambience Delivery Manager	Monitor and support Ambience contract (TPS) through the following areas: plan resource allocation effectively, develop and maintain effective ambience contract monitoring processes, plan and implement continous improvement processes, help to plan and improve the condition of the fleet assets with regard	£65,000 - £69,999	N/A	NIL	N/A	2
Ambience Delivery Manager	Monitor and support Ambience contract (TPS) through the following areas: plan resource allocation effectively, develop and maintain effective ambience contract monitoring processes, plan and implement continous improvement processes, help to plan and improve the condition of the fleet assets with regard	£65,000 - £69,999	N/A	NIL	N/A	1
Ambience Manager	This post is to support the Fleet Availability Manager in maintaining the MSS and technical ambience* scores for the Northern Line Fleet in line with the required financial forecast for expenditure and revenue earn via the PPP contract. The main duty will be the local management of all fleet cleaning staff on the Northern Line at the five depots and outstations covering both days and nights as appropriate. *Technical Ambience under discussion for RP2.	£65,000 - £69,999	N/A	NIL	N/A	0
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£65,000 - £69,999	N/A	NIL	N/A	16

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TfL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£65,000 - £69,999	N/A	NIL	N/A	4
Appraisal and Benefits Realisation Manager	To lead and direct work on assessing the potential impacts of new policies in London; identifying, quantifying and evaluating benefits of TfL investments at project, programme and portfolio level; informing prioritisation of investments; and developing the case for future investment in London's transport to support the capital's growth and development. The post holder will work either in the Transport Strategy team/ Delivery Planning team.	£65,000 - £69,999	N/A	NIL	N/A	1
Area Manager	Maintain and ensure that all Civil Engineering Assets in a specified geographical area are managed to ensure the safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are fit for purpose and meet all agreed company performance and financial targets. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Asset Accounting Manager	The Asset Accounting Manager is responsible for the delivery of elements of the end-to-end process within the Business Services Function (BSF) for the team that conducts asset accounting. The Asset Accounting Manager reviews, supervises, coaches and challenges the workings of the wider Asset Accounting team within BSF. In addition, they are responsible for ensuring that all spend through assets under construction (AUC) is accurately accounted for and managed in the fixed asset register (with a £35 billion asset base). They have clear oversight of all fixed asset accounting activities to be reflected in TfL's accounts in accordance with accounting regulations, standards and procedures along with compliance with all TfL Group accounting requirements. The Asset Accounting Manager ensures that the capital accounting policy is developed and implemented consistently across TfL and works with the business in ensuring	£65,000 - £69,999	N/A	NIL	N/A	2
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£65,000 - £69,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£65,000 - £69,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£65,000 - £69,999	N/A	NIL	N/A	0
Asset Improvement Lead	London Underground have made a significant investment to develop Lean leadership principles and behaviours within our Leadership team in Asset Operations. London Underground's Lean Academy is a central development hub for delivering Lean continuous improvement culture across the organisation, starting with the Asset Operations directorate. The Asset Improvement Lead role plays a critical role within an asset maintenance department, by providing a source of Lean expertise and championing the embedding of Continuous Improvement Culture within a department working closely as a coach and mentor alongside the central TfL improvement team and a network of local	£65,000 - £69,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Operations Manager	Deliver all operational activities taking place in the region on a day to day basis, ensuring the delivery of a comprehensive, customer focused, responsive service. This role also leads interfaces with internal and external stakeholders and day to day team interaction with the supply chain to take responsibility for delivering cost effective and efficient service.	£65,000 - £69,999	N/A	NIL	N/A	7
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground.	£65,000 - £69,999	N/A	NIL	N/A	0
Asset Strategy Manager	Support the development of the asset strategy for the designated asset type and develop specific sections and sub-strategies. Develop and oversee 10 year asset master plans for specific areas, including cost, risk, work scope, condition and performance. Strategic planning of capital and operational expenditure throughout the asset life-cycle for a designated asset type. This will include stakeholder engagement, and securing of funding through the business plan. To provide leadership for a designated sub asset type within LU (e.g. financial, technical and commercial aspects). Develop and manage appropriate asset models and use these to predict the future needs of the designated asset type. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of asset strategy in LU. This role is also a contributor to driving a safety culture across the whole of London Underground.	£65,000 - £69,999	N/A	NIL	N/A	0
Asset Systems Data Manager	The Asset Systems Data Manager is the technical specialist for systems and data used to ensure safety, compliance and reliability on the Elizabeth Line (Crossrail). You will initially be involved in the creation of the planning and performance team and developing the associated processes and procedures in relation to asset data. Support the maintenance team in their responsibilities for ensuring readiness before asset handover. Once the systems are transferred from the projects (Crossrail and RCSIP) to RfLI you will ensure safe critical deployment and tactical direction to the maintenance teams (internal and external) for their effective use.	£65,000 - £69,999	N/A	NIL	N/A	1
Asset Systems Manager	The job will act as the main point of contact for the business for nominated asset area(s) in relation to the operation of all asset systems used within the nominated asset area(s) to ensure that maintenance activities, data collation and evidence of maintenance compliance within the asset management systems operate as designed to support running a safe and compliant railway and to ensure value for money delivery. To work with maintenance teams to identify optimisation and alignment opportunities and promote changes forward for implementation. To work closely with T&D and external support teams to ensure effective management of the asset management systems. To build links with stakeholders across TTL, including Engineering and the wider LU business to ensure the asset management systems support business requirements.	£65,000 - £69,999	N/A	NIL	N/A	3
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£65,000 - £69,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£65,000 - £69,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£65,000 - £69,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£65,000 - £69,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£65,000 - £69,999	N/A	NIL	N/A	0
Automatic Technician	To provide maintenance, installation and fault finding cover for all field-based signalling, telecommunication, electronic equipment and systems, in automatic signal controlled areas only	£65,000 - £69,999	N/A	NIL	N/A	0
Automatic Technician	To provide maintenance, installation and fault finding cover for all field-based signalling, telecommunication, electronic equipment and systems, in automatic signal controlled areas only	£65,000 - £69,999	N/A	NIL	N/A	0
Automatic Technician	To provide maintenance, installation and fault finding cover for all field-based signalling, telecommunication, electronic equipment and systems, in automatic signal controlled areas only	£65,000 - £69,999	N/A	NIL	N/A	0
Automatic Technician	To provide maintenance, installation and fault finding cover for all field-based signalling, telecommunication, electronic equipment and systems, in automatic signal controlled areas only	£65,000 - £69,999	N/A	NIL	N/A	0
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbanks.	£65,000 - £69,999	N/A	NIL	N/A	0
Building Services Manager	To be a key member of the Infrastructure Team providing professional technical support, advice and guidance on maintenance activities and particular projects at key stages of their design and implementation. Ensuring that TfL's business needs, legislation and Corporate and Group Property & Facilities Standards are complied with and significantly contributing to maintaining the TfL Group Head Office building portfolio in a fit for purpose condition.	£65,000 - £69,999	N/A	NIL	N/A	0
Business Architect	The Business Architect is accountable for constructing and owning business operating models (in the form of reference architectures) within their respective business area under their Heads of T&D, informing the alignment of key product investment decisions, T&D capabilities and strategies to ensure business outcomes in their respective area are realised. The role holder provides direct support to business units at a programme level providing a common framework (agreed by the business & T&D) from which integrated and fit for purpose T&D solutions can be developed which deliver the required outcomes to the business. The role holder interfaces closely with other architects and design colleague across T&D to maintain the overall business reference model aligning business, application, technology and data architectures that supports the efficient delivery of the required T&D products in an integrated manner.	£65,000 - £69,999	N/A	NIL	N/A	0
Business Improvement Manager	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsible for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£65,000 - £69,999	N/A	NIL	N/A	0
Business Improvement Manager	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsible for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£65,000 - £69,999	N/A	NIL	N/A	0
Business Systems Services Manager	Manage and develop the first line technical service desk support function for CPOS and other TfL departments, as well as non-TfL personnel on a pan-London basis, with a strong focus on delivering high quality customer service to the business. The job holder must ensure that the IT systems, equipment and management information are developed and innovated to actively contribute to the delivery of the CPOS strategy and in accordance with the strategic Transport for London objectives. Directly responsible for a team supporting over 1000 pieces of handheld kit issued to operational and office based staff, in CPOS, other TfL teams, Metropolitan Police and City of London Police, as well as the first line support of all relevant systems, applications and databases.	£65,000 - £69,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Technology Design Lead	Responsible for the design of technology solutions which not only align to business area outcomes (e.g. LU Network Operations, R&E, Network Business Services etc) but also have the potential to deliver demonstrable efficiencies (circa 500k plus) to London Underground (LU) tactical and strategic problems related to technology, working closely with and influencing LU and Tech & Data (T&D) stakeholders to translate these into a delivery plan. The role holder also looks to make cost savings wherever possible and ensures that cost saving is a continual theme in T&D and LU. They must collaborate across the business to ensure that plans are deliverable and understood widely.	£65,000 - £69,999	N/A	NIL	N/A	0
Call Point Manager	The day to day major electrical/mechanical maintenance of Rolling Stock, Plant and Equipment to specified standards of safety, quality and reliability in order to meet the units service requirements. Responsible for the electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£65,000 - £69,999	N/A	NIL	N/A	16
Category Manager	Responsible for identifying and pursuing new commercial opportunities within category groups (e.g. advertising, telecoms, etc.), in order to maximise revenue within the TfL asset portfolio. Responsible for developing and presenting appropriate business cases, influencing and collaborating with senior managers across the business and externally in the process.	£65,000 - £69,999	N/A	NIL	N/A	0
Category Manager	Responsible for identifying and pursuing new commercial opportunities within category groups (e.g. advertising, telecoms, etc.), in order to maximise revenue within the TfL asset portfolio. Responsible for developing and presenting appropriate business cases, influencing and collaborating with senior managers across the business and externally in the process.	£65,000 - £69,999	N/A	NIL	N/A	0
CCTV Data Manager	Manage the Operational procedures and interfaces, which ensure that LUL's station surveillance CCTV system, remain legally compliant.	£65,000 - £69,999	N/A	NIL	N/A	1
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£65,000 - £69,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£65,000 - £69,999	N/A	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£65,000 - £69,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£65,000 - £69,999	N/A	NIL	N/A	0
Change Project Manager	The role exists to plan and manage the delivery of designated business change projects to time, budget and specification as efficiently, effectively and economically as possible. Typical projects would include elements of the LU Modernisation programme, possibly affecting a wide area of the business or range of processes and generally up to a value of £3m	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Chief of Staff	The post-holder will provide direct personal support to the Deputy Chair and leadership and management for their office to ensure they are able to focus on the areas of greatest importance to the Mayor and TfL. In practice this will require significant interaction and relationship management with multiple senior internal and external stakeholders; tight management of the Deputy Chair's office to provide them with the best possible service; actively prioritising and filtering issues brought to the Deputy Chair, to allow them to focus on higher importance items; management and quality control of sensitive correspondence, MOs and briefings; and often needing to act on behalf of the Deputy Chair. The role will also assume management responsibility for the Deputy Chair's and Walking & Cycling Commissioner's PAs, reducing burden on the Head of Corporate & Public Affairs.	£65,000 - £69,999	N/A	NIL	N/A	0
CMS Coordinator	Accountable for maintaining a Competence Management System (CMS) that ensures standards of competence are set and maintained for the LU/TfL organisation. To drive accountability by ensuring managers have the training, support and equipment needed for CMS and responsible for devising/implementing plans to address any non-compliance.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	3
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	2
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	4
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TIL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TfL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To undertake procurements, contract and commercial management, cost management and supplier management to support TfL's operations in a way that results in the achievement of optimal value for money, supplier performance and delivery.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£65,000 - £69,999	N/A	NIL	N/A	1
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£65,000 - £69,999	N/A	NIL	N/A	0
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£65,000 - £69,999	N/A	NIL	N/A	2
Commercial Innovation Manager	This role is responsible for leading TfL's commercial engagement with small and medium enterprises so that TfL is better placed to work with market innovators and financially benefit from products that we co-create. The role is focused on ensuring that TfL is able to secure a commercial return from innovative and productive partnerships with market innovators to help TfL generate a long-term revenue as well as achieving its goals as set out in the Mayor's Transport Strategy. The post holder will work with Commercial Innovation to help drive a pipeline of emerging businesses into working more closely with TfL, as well as being responsible for evaluating their commercial potential. They will work closely with other parts of Commercial Development to create successful commercial partnerships with high performing SMEs.	£65,000 - £69,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£65,000 - £69,999	N/A	NIL	N/A	1
Communications Manager	This role is accountable for the development, delivery and management of employee communications channels, programmes and campaigns to support delivery of strategic projects and priorities. This role is accountable for the delivery of innovative, best practice channels and campaigns that aid effective decision-making, drive employee engagement and improve overall business performance using customer insights and feedback.	£65,000 - £69,999	N/A	NIL	N/A	1
Community Partnerships Lead	Based within the new Local Communities and Partnerships team, the post-holder will lead a dynamic team of communications, engagement and consultation specialists to create, build and manage effective, efficient and measurable partnerships with London's boroughs, sub-regional partnerships, local communities and neighbourhoods in an assigned area. Accountable for enhancing the reputation of TfL with the communities we serve and ensure that a consistent and coordinated approach is applied to help achieve TfL's and the Mayor's objectives and priorities.	£65,000 - £69,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Company Secretary Manager	To ensure that Transport for London (TfL) and its subsidiary companies and the Greater London Authority (GLA) and its subsidiary companies meet their respective obligations in accordance with the Companies Act, that all subsidiary company directors are well informed of their duties and to lead and manage the proper and timely execution of documents by TfL and its subsidiaries and the GLA and its subsidiaries. The Job Holder will be responsible for identifying and resolving all company issues, drive change and/or performance improvements and be responsible for delivering priorities. The Job Holder will be responsible for ensuring the effective management of TfL's company secretarial compliance and will lead, manage and develop the team responsible for providing the company secretarial function of the General Counsel Directorate. The Job Holder will work alongside the General Counsel, Director of Legal, Head of Commercial Law and Head of Secretariat	£65,000 - £69,999	N/A	NIL	N/A	1
Competence Assessment Manager	To lead the continuous competence management of the Elizabeth Line (EL) Network Operations team to attain, maintain and develop a fully competent frontline operations team, whilst providing specialist assessor support to other areas of Rail for London Infrastructure (RfLI), as required.	£65,000 - £69,999	N/A	NIL	N/A	0
Computer Section Team Leader	Organise, and control computer systems maintenance across all TfL signals assets. Minimise the effect of service points and lost customer hours across the network.	£65,000 - £69,999	N/A	NIL	N/A	7
Construction Compliance Manager	Being a focal point and taking the lead on all Construction Site Delivery Compliance issues within a Construction Group be they Safety or Quality Control. Ensuring that the Projects have agreed Quality Control and Installation Test Procedures in place and that they are being adhered to by all parties. Maintaining safety, quality and Snagging Clearance programme control within the Group. Ensuring the proper execution Snagging identification and clearance on behalf of the programme and ultimately LUL/TFL. To make regular Site visits to ensure that the agreed Quality Control, Project Delivery and Safety Procedures are being adhered to by both programme staff and their Sub-	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Compliance Manager	Being a focal point and taking the lead on all Construction Site Delivery Compliance issues within a Construction Group be they Safety or Quality Control. Ensuring that the Projects have agreed Quality Control and Installation Test Procedures in place and that they are being adhered to by all parties. Maintaining safety, quality and Snagging Clearance programme control within the Group. Ensuring the proper execution Snagging identification and clearance on behalf of the programme and ultimately LUL/TFL. To make regular Site visits to ensure that the agreed Quality Control, Project Delivery and Safety Procedures are being adhered to by both programme staff and their Sub-	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Compliance Manager	Being a focal point and taking the lead on all Construction Site Delivery Compliance issues within a Construction Group be they Safety or Quality Control. Ensuring that the Projects have agreed Quality Control and Installation Test Procedures in place and that they are being adhered to by all parties. Maintaining safety, quality and Snagging Clearance programme control within the Group. Ensuring the proper execution Snagging identification and clearance on behalf of the programme and ultimately LUL/TFL. To make regular Site visits to ensure that the agreed Quality Control, Project Delivery and Safety Procedures are being adhered to by both programme staff and their Sub-	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Support Manager	To undertake engineering activities/construction supervision by the provision of technical and technical services to Projects and Programmes, including Outside Party works, in support of the business plans and day-to-day operations. To maintain safe operation of the railway and safety of passengers, staff and public during the construction of new or altered LU assets or Outside party's assets adjacent to the railway, in compliance with Health Safety legislation and company Standards.	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Content Developer	This role will develop, prepare and edit content for various course materials using different methods of communications appropriate to the learning solution. This will include front end web development activities including copy writing and formatting influencing best practice on new technologies. The role will develop training packages using a range of software, including MS Office and e-Learning solutions. This includes creating content scripts and storyboards to produce digital graphic designs and creative solutions for the business. The role will influence best practice on new technologies to enhance content of design work taking accountability for the cost and timing of projects and investment programmes, specific to the lines or projects for which they are accountable.	£65,000 - £69,999	N/A	NIL	N/A	0
Contract Manager	This role is responsible for the management of the Total Facilities Management (TFM) contract for operational building facilities management.	£65,000 - £69,999	N/A	NIL	N/A	0
Contract Performance Manager	To manage and be accountable for the commercial performance of the Head of T&D Surface Bus services suppliers. To own the contract lifecycle for T&D Surface Buses contracts. To co-ordinate and implement appropriate contract and commercial activities toward industry that result in unambiguous and enforceable contracts that are consistent with the business objectives of T&D Surface/Bus Performance, by working as part of a multi-disciplinary teams (e.g. technical, Legal, Procurement, Business and Operations).	£65,000 - £69,999	N/A	NIL	N/A	0
Control Centre Operator	To operate the 24 hour Control Centre (LUCC Assets), to provide a combined fault reporting and asset management/information service for London Underground (LU) and Tramlink services.	£65,000 - £69,999	N/A	NIL	N/A	0
Control Room Technician	To ensure the safe, efficient and cost effective availability and performance of Central Lines trains ensuring the coordination of the day-to-day resources and personnel, in the fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised. The role is to manage and support the operational requirements in service conditions and provide technical support in support of the occurrence in service failures working under significant time constraints in order to reduce the delay figures.	£65,000 - £69,999	N/A	NIL	N/A	0
Control Room Technician	To ensure the safe, efficient and cost effective availability and performance of Central Lines trains ensuring the coordination of the day-to-day resources and personnel, in the fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised. The role is to manage and support the operational requirements in service conditions and provide technical support in support of the occurrence in service failures working under significant time constraints in order to reduce the delay figures. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Control Room Technician	To ensure the safe, efficient and cost effective availability and performance of Central Lines trains ensuring the coordination of the day-to-day resources and personnel, in the fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised. The role is to manage and support the operational requirements in service conditions and provide technical support in support of the occurrence in service failures working under significant time constraints in order to reduce the delay figures.	£65,000 - £69,999	N/A	NIL	N/A	0
Control Room Technician	To ensure the safe, efficient and cost effective availability and performance of Central Lines trains ensuring the coordination of the day-to-day resources and personnel, in the fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised. The role is to manage and support the operational requirements in service conditions and provide technical support in support of the occurrence in service failures working under significant time constraints in order to reduce the delay figures.	£65,000 - £69,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£65,000 - £69,999	N/A	NIL	N/A	1
Crane Driver	To undertake unit base training to the highest cranes/plant standard safety, quality, efficiency and customer services for all trainees operators and any other staff deemed as necessary to hold a qualification certificate as a crane / plant Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Crane Driver	To undertake unit base training to the highest cranes/plant standard safety, quality, efficiency and customer services for all trainees operators and any other staff deemed as necessary to hold a qualification certificate as a crane / plant Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Crane Operations Instructor	To undertake unit base training to the highest cranes/plant standard safety, quality, efficiency and customer services for all trainees operators and any other staff deemed as necessary to hold a qualification certificate as a crane / plant Operator.	£65,000 - £69,999	N/A	NIL	N/A	4
Crane Operator Transplant	To undertake unit base training to the highest cranes/plant standard safety, quality, efficiency and customer services for all trainees operators and any other staff deemed as necessary to hold a qualification certificate as a crane / plant Operator. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Crane Operator Transplant	To undertake unit base training to the highest cranes/plant standard safety, quality, efficiency and customer services for all trainees operators and any other staff deemed as necessary to hold a qualification certificate as a crane / plant Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£65,000 - £69,999	N/A	NIL	N/A	1
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Experience Manager	The role holder ensures that the Chief Customer Officer, Customer Experience Lead and their team has an accurate and in-depth understanding of the Operational Business requirements to enable them to actively partner with the designated business area to deliver customer facing initiatives. As an experience specialist the role holder takes ownership and drives a number of key projects, being responsible for project outcomes and working closely with the delivery business and CCT Colleagues. The role holder prepares comprehensive business cases for a range of different initiatives and identifies appropriate metrics / key performance indicators to measure effectiveness of ongoing initiatives and future ones in the pipeline. The role holder is a crucial interface between the Chief Customer Officer, Customer Experience Lead and the Delivery Business.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Marketing & Behaviour Change Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised. The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TIL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans. Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery. The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings, exhibitions, F2F, leafletting and other relevant educational and training materials	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£65,000 - £69,999	N/A	NIL	N/A	20
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£65,000 - £69,999	N/A	NIL	N/A	19
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	18
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	17
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	17
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	20
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	20
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	18
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	22
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	17
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	20
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	17
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	17
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	22
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	24
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	18
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	20
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	21
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	22
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	10
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	21
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	20

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	22
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	31
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	25
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	25
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	1
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	6
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	9



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	5
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	2
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	7
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	3



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	18
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	27
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	15
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	16
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	14
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Customer Service Supervisor 1	Deliver world class customer service to London Underground customers and supervision of operations and staff at London Underground Stations. Including responding to incidents effectively and ensuring the safe use of assets within the station environment. Responsible for the operation of stations, including deployment and control room operations as required. Delegated responsibility for operating control rooms and managing ticket hall(s) at Gateway, Destination and some Metro stations. Full operational management of the station when required (eg. covering CSM meal breaks). Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£65,000 - £69,999	N/A	NIL	N/A	0
Data & Analytics Senior Developer	The post holder will have responsibility for the successful development of technical data and analytics solutions providing quality data required to support evidence based business and operational decision making. Forming part of a scrum agile team, the developer will develop to specification, unit test and implement extract/transform/load (ETL) processes using custom ETL or ETL	£65,000 - £69,999	N/A	NIL	N/A	0
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can be informed and planned by using both documents and data management systems.	£65,000 - £69,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Database Administrator	Working as part of the Data and Analytics (D&A) team; responsible for the storage, reporting and analysis of data across TTL, the post-holder will be responsible for providing operational database services for the D&A, Test and Development environments as well as any Live environments during a transformation period before they are handed over to the Technical Service Operations area. The post holder would own, track and resolve database related incidents and requests, and work with colleagues in D&A and Operational support teams to identify strategic solutions to recurring issues. The role holder would be responsible for ensuring that key business services involving the accurate reporting of revenue or debt to the business and the processing of refund payments run optimally and securely.	£65,000 - £69,999	N/A	NIL	N/A	0
Day Tester	Responsibility of the Operating Section is to ensure the maintenance of the electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Day Tester	Responsibility of the Operating Section is to ensure the maintenance of the electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Day Tester	Responsibility of the Operating Section is to ensure the maintenance of the electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	4
Depot Plant & Equipment Asset Manager	This role is responsible for the management of maintenance of Plant and Equipment assets within LUL Depots.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Plant & Equipment Asset Manager	This role is responsible for the management of maintenance of Plant and Equipment assets within LUL Depots.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Plant & Equipment Asset Manager	This role is responsible for the management of maintenance of Plant and Equipment assets within LUL Depots.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Plant & Equipment Asset Manager	This role is responsible for the management of maintenance of Plant and Equipment assets within LUL Depots.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Plant & Equipment Asset Manager	This role is responsible for the management of maintenance of Plant and Equipment assets within LUL Depots.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	26
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	1
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0







Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	11
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Depot Team Leader	Leading a team of train maintainers and deputising for the Duty Manager as required, the post holder will organise and allocate work to meet weekly work schedules, re-prioritising, as needed, to cater for unplanned casualty repairs and other priority needs. To achieve this, a daily allocation of rolling stock will be organised to ensure planned maintenance is completed whilst at the same time providing a sufficient stock of trains to meet the demands of time tabled service requirements. In addition, the post holder will control all train movements within the depot and ensure trains are prepared for service.	£65,000 - £69,999	N/A	NIL	N/A	0
Design Manager	Responsible for the end to end management of design, development and implementation of learning solutions packages for both new requests and enhancements to existing learning materials including technical. Responsible for embedding blended learning solutions to the business to ensure we transform LUSD's offerings to the business to enable them to meet their challenges. This includes challenging status quo of current material project managing overall of design packages to ensure cost effective solutions and alignment to digital learning strategies.	£65,000 - £69,999	N/A	NIL	N/A	5
Design Manager	Responsible for the end to end management of design, development and implementation of learning solutions packages for both new requests and enhancements to existing learning materials including technical. Responsible for embedding blended learning solutions to the business to ensure we transform LUSD's offerings to the business to enable them to meet their challenges. This includes challenging status quo of current material project managing overall of design packages to ensure cost effective solutions and alignment to digital learning strategies.	£65,000 - £69,999	N/A	NIL	N/A	0
Design Manager	Responsible for the end to end management of design, development and implementation of learning solutions packages for both new requests and enhancements to existing learning materials including technical. Responsible for embedding blended learning solutions to the business to ensure we transform LUSD's offerings to the business to enable them to meet their challenges. This includes challenging status quo of current material project managing overall of design packages to ensure cost effective solutions and alignment to digital learning strategies.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TFL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TFL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TFL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Development Technical Lead	The Development Technical Lead is responsible for driving the technical design and implementation within an Agile team, working on the development and maintenance of bespoke software which complies with TIL architecture standards, design principles and coding standards. The role holder will provide technical direction, during the creation of high and low level technical designs and during software development and testing. The role holder is a subject matter expert in the software technologies relevant to the Agile team.	£65,000 - £69,999	N/A	NIL	N/A	0
Digital Insight Analyst	The Digital Insight Analyst is responsible for effectively provisioning all research and insight within the T&D Digital team. The role holder provides subject matter expertise to directly shape digital products and services that enhance the customer travel experience and drive value through the organisation by supporting an evidence-based approach to product development.	£65,000 - £69,999	N/A	NIL	N/A	0
Digital Learning and Resource Manager	The role will lead, manage, and motivate a team of Digital learning Advisors (DLA), Training Centre Administrators and Support Managers. The DLA's objectives will focus on, creating, formulating, developing, and delivering a range of digital learning strategies. They will lead the provision of business as usual activity, and development of Skills Developments digitals and eLearning aspiration to ensure that LU Skills Development deliver Digital skillset solutions for the future, offering the most effective customer solutions to the business. The administrators objectives will focus on supporting the delivery of training and assessments in all areas of Skills Development. The role is also responsible for the management of projects, facilities, and revenue generation. It will require a close partnership with Finance, to ensure all costs are accounted for.	£65,000 - £69,999	N/A	NIL	N/A	12
Discipline Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	0
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£65,000 - £69,999	N/A	NIL	N/A	2
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£65,000 - £69,999	N/A	NIL	N/A	2
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£65,000 - £69,999	N/A	NIL	N/A	0
Discipline Infrastructure Maintenance Engineer	The Discipline Infrastructure Maintenance Engineer Crossrail is responsible for safety of line inspections, asset monitoring, maintenance, like for like renewal and enhancement prioritisation, asset stewardship and life / performance optimisation. This will include asset stewardship design, infrastructure inspection, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance. Initially, the Discipline Infrastructure Maintenance Engineer Crossrail will assist the IME ensuring that the new Crossrail railway can be brought into service and be maintained safely, efficiently and effectively delivering defined Crossrail performance requirements. Upon introduction of Crossrail into operation, the Discipline Eng will assist the IME in their responsibilities for the safety critical deployment and tactical direction of the maintenance teams with budgetary planning and management, strategic decision prioritisation and execution in r	£65,000 - £69,999	N/A	NIL	N/A	0
Driver and Operator Policy Manager	Responsible for the review, maintenance and development of relevant London taxi and private hire driver and operator licensing policies and standards ensuring that standards and policies for taxi and private hire drivers and private hire operators are fair, reasonable and appropriate and are delivered and maintained throughout the Directorate.	£65,000 - £69,999	N/A	NIL	N/A	1
Duty Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£65,000 - £69,999	N/A	NIL	N/A	15
Duty Depot Manager	To ensure the maintenance both planned and remedial are met in conjunction with the current train maintenance regime to include ensuring the 73TS assurance and compliance is met in accordance with relevant engineering standards, whilst also delivering reliability and efficiency to the rolling stock	£65,000 - £69,999	N/A	NIL	N/A	1
Employee Relations Partner	This role is accountable for providing values driven support to our line managers on complex individual employee relations issues by acting as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are fairly applied across TFL and within employment law. They play a key role in delivering business performance and creating better employee experiences and increasing the efficiency of our policies, procedures and processes. They also support the Senior Manager - Employee Relations Partnering with knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Employee Relations Team Manager	This role is accountable for leading a team to provide a first point of contact case management support for our line managers on individual (Tier 2) employee relations issues. They will provide values driven specialist advice and solutions in line with our people policies and employment law. This role is accountable for ensuring that our people policies are consistently applied across TfL. They play a key role working in partnership with the Senior Manager - Employee Relations Partnering for knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management information.	£65,000 - £69,999	N/A	NIL	N/A	14
Engineer (B2)	Provides technical analysis and diagnoses within an organisation unit to assist in the production of designs, drawings, information, calculations and ongoing improvement of transport system operational performance, using defined procedures under limited supervision	£65,000 - £69,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£65,000 - £69,999	N/A	NIL	N/A	0
Environmental Analysis Manager	To lead & develop a team of technical experts to analyse and evaluate the effectiveness and impacts of multi-modal strategic transport interventions, policies & strategies using a wide range of analytical & statistical methods, mathematical modelling, data science techniques, surveys, research & Geographic Information Systems.  To provide the City Planning Leadership Team, TfL's Executive Committee, the Deputy Mayor for Transport and Surface Transport Directors with critical business & definitive information on current travel trends, progress towards the Mayor's Strategic goals, future travel demand forecasts & modelling which materially affect key business decisions on TfL's strategic direction & its multi-billion pound investment programme and the strategic business case for major investments such as Crossrail 2.	£65,000 - £69,999	N/A	NIL	N/A	0
Environmental Manager	The post-holder will be the environmental management focus for certain directorates or business units within TfL, taking the lead for environmental governance and assurance for those directorates or business units.	£65,000 - £69,999	N/A	NIL	N/A	0
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£65,000 - £69,999	N/A	NIL	N/A	0
ERU Advanced Operator	Role and responsibilities: This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	0
ERU Advanced Operator	Role and responsibilities: This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	0
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	4
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	4
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	4
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	4
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	6
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	As a member of an emergency response team, working on a shift basis, you will have a key role in returning the railway to effective service following any incident, as quickly as possible, providing a high quality professional response.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	6
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	4
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	7
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
ERU Team Leader	This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£65,000 - £69,999	N/A	NIL	N/A	5
Escalator Lead Fitter Shift	The effective performance of escalators assets is a key component in the quality of service delivered to LUL's customers in ensuring a trouble free journey. The team at Tube Lines Escalator Services aims to provide a specialist service maintaining, overhauling and refurbishing these assets with limited disruption to our customers. As Lead Fitter, you will be responsible for and act as an integral part of this team assigned to maintaining a number of assets contracted to the Division. You will be a source of knowledge for your team and will solve the majority of the day to day engineering problems that arise.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£65,000 - £69,999	N/A	NIL	N/A	16
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£65,000 - £69,999	N/A	NIL	N/A	18
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£65,000 - £69,999	N/A	NIL	N/A	17
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£65,000 - £69,999	N/A	NIL	N/A	17
Escalators Asset Engineer	Managing the escalator assets maintained by third party contractors. The post holder is responsible for ensuring assets are safe and available for use and that all planned and reactive	£65,000 - £69,999	N/A	NIL	N/A	0
External Communications Manager	To ensure all externally maintained business critical Communications assets are available for use and maintained to technical and safety standards within a controlled management process.	£65,000 - £69,999	N/A	NIL	N/A	4
Field Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£65,000 - £69,999	N/A	NIL	N/A	0
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£65,000 - £69,999	N/A	NIL	N/A	0
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£65,000 - £69,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£65,000 - £69,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£65,000 - £69,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£65,000 - £69,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£65,000 - £69,999	N/A	NIL	N/A	0
Finance Business Partner	To provide comprehensive financial support for the partnered business area, working with decision makers and budget holders to ensure that the business area has robust financial information to support effective decision making. Alongside a complete management accounting service, the role holder will operate with the business area to provide commercial support and insight, being a sounding board to new initiatives, helping to identify risks and opportunities and have the ability to explain financial concepts to non finance people.	£65,000 - £69,999	N/A	NIL	N/A	0
Finance Data Interpretation Manager	The Finance Data Interpretation Manager role is responsible for leading and the production of high quality interpretation, commentary and insights on financial reports. They are responsible for the accurate preparation and enrichment of high quality reports which meet user's requirements and provide insight drawn from a deep understanding of the business. This will enable the business to make quicker, more meaningful decisions that can enhance performance across all areas of the business. The role supports the Reporting function in line with business strategy and business needs and drives towards high quality reporting, brings curiosity and challenge so that data interpretation offerings are to continuously improve, derives actionable insights based on quantitative and qualitative research and discovers new opportunities and identify the gaps to grow and optimise business through deep dive analysis on large quantities of	£65,000 - £69,999	N/A	NIL	N/A	0
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£65,000 - £69,999	N/A	NIL	N/A	0
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£65,000 - £69,999	N/A	NIL	N/A	0
Fleet Reliability Engineer	Reliability Engineers have a key role in improving the performance of the Circle and Hammersmith & City Line Fleet. They are responsible for providing analytical expertise, root cause failure and trend analysis in train systems, and to identify containment measures and long term solutions to technical problems.	£65,000 - £69,999	N/A	NIL	N/A	0
Fleet Systems Specialist	The Fleet System Specialist will be responsible for the technical lead in rolling stock systems to include but not be restricted to development of improvement packages, development of performance enhancing protocols, development and continual enhancement in maintenance practices (to include the train maintenance regime), whilst ensuring full technical assurance compliance.	£65,000 - £69,999	N/A	NIL	N/A	0
Fleet Technical Performance Manager	To manage the rolling stock assets associated with London Overground directorate and to provide technical support and a project management capability to London Overground on rolling stock, depot and stabling matters. To provide a safe, optimised and cost effective New Cross Gate facility management capability. Delivering best value out-sourced facility management	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
General Ledger	The Record to Account General Ledger Close Manager will lead the general ledger close team to deliver and develop excellent financial accounting and reporting services to all of TIL with consistent group and business unit requirements. The role is to ensure TIL's accounts are in accordance with accounting regulations, TIL standards and procedures and drive compliance with internal controls and the central close timetable.	£65,000 - £69,999	N/A	NIL	N/A	4
General Ledger	The General Ledger Control Manger is responsible for creating and driving timely high quality insight and interpretation for financial reporting. The role holder is responsible for co-ordinating supplementary, non-financial data and commentary for standard and non-standard reports.	£65,000 - £69,999	N/A	NIL	N/A	0
Greenwich Shift Engineer	The Greenwich Shift Engineer (GSE) is responsible for the safe and efficient day to day operation and maintenance of the Greenwich power station assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Greenwich Shift Engineer	The Greenwich Shift Engineer (GSE) is responsible for the safe and efficient day to day operation and maintenance of the Greenwich power station assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Greenwich Shift Engineer	The Greenwich Shift Engineer (GSE) is responsible for the safe and efficient day to day operation and maintenance of the Greenwich power station assets.	£65,000 - £69,999	N/A	NIL	N/A	0
Hand Grinding & Inspections Manager	Working in the Track Delivery and Services Team, your role is to manage hand grinding works programme, cast crossing inspections and aluminothermic weld inspections in accordance with technical standards. Manage internal and contract resource to undertake works to time, budget and quality targets. Develop internal hand grinding resource. Deputise for the Welding Delivery Manager. Cover for the Welding Works Controller.	£65,000 - £69,999	N/A	NIL	N/A	5
Head of Desk	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£65,000 - £69,999	N/A	NIL	N/A	6
Head of Desk	To lead a press desk, line managing a small team and help to plan, coordinate and support the delivery of media relations activity and strategies.	£65,000 - £69,999	N/A	NIL	N/A	2
Head of Investment Delivery Planning	This role is accountable for delivering strategic oversight and leading the sponsorship of TIL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TIL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes: ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TIL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£65,000 - £69,999	N/A	NIL	N/A	10
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£65,000 - £69,999	N/A	NIL	N/A	0
HR Business Partner	This role is accountable for supporting the Senior HR Business Partner with the development and delivery of their designated business units and people plans. This role is accountable for supporting the Senior HR Business Partner with providing insight and recommending interventions to improve organisation effectiveness acting as a 'critical friend' to the business. This role is accountable for supporting their Senior HR Business Partner with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£65,000 - £69,999	N/A	NIL	N/A	0
HV Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£65,000 - £69,999	N/A	NIL	N/A	0
Improvement Lead	Supporting the Implementation Manager (Network Ops), the role is responsible for delivering system improvements and embedding change across Network Operations. The role is seeking to improve operational capabilities using its systems. To work with operational teams to translate business problems into system solutions that help achieve business objectives. Engaging with relevant stakeholders to develop solutions in the core systems that focus on operational processes and end user needs, but deliver outputs that support corporate objectives. Working closely with stakeholders to ensure business requirements are captured and documented appropriately. Ensuring solutions are effectively designed and are operated consistently across the business area. Building relationships with the user base will be essential in driving effective change. Ensure system improvements are delivered in a sustainable, efficient and effective way, this must include change management considerations around training, floor walking, ongoing support and a post change review of outcomes and objectives realisation.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Inclusive Design Advisor	The Inclusive Design Advisor will be responsible for providing Transport for London with the knowledge needed to realise our vision of creating the most inclusive and accessible transport network anywhere in the world. They will coordinate a programme of work to make sure that TfL has the right skills and knowledge in place to deliver the inclusive design agenda which is a Mayoral priority. They will help teams and partners to work together to create safer, more inclusive and more accessible end-to-end journeys. Using best practice research, evidence and insights from our passengers they will help the organisation to set priorities and to remain cost effective while continuously improving the service to our customers. Our definition of Inclusive Design is 'the design of mainstream structures or services that are accessible to, and usable by, as many people as reasonably.'	£65,000 - £69,999	N/A	NIL	N/A	0
Infrastructure Engineer	Accountable for the infrastructure team's overall objectives and delivery of customer satisfaction across all services provided, the role plays a key technical role in the day to day delivery of the functional service area (BAU Operations, Proactive Estate Management, and Change Delivery). The role holder is expected to rotate between teams which focus on specific activities and accountable for the technical ownership of the management, investigation and resolution of Incidents of the supported services in order to maximise system availability for critical business services in accordance with the agreed service levels. Providing business critical support the role holder may be required to provide on call 24x7 cover or work additional hours at short notice or work an off-set day to ensure extended hours coverage.	£65,000 - £69,999	N/A	NIL	N/A	0
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	10
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	10
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	13
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	8
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	12
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	12
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£65,000 - £69,999	N/A	NIL	N/A	8
Infrastructure Manager	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TFL. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TFL strategic objectives.	£65,000 - £69,999	N/A	NIL	N/A	0
Insight Manager	The role holder is accountable to create a deeper, holistic understanding of customers, staff, and stakeholders and what is important to them, to engage all TFL staff with customer needs and ensure delivery of strategies and programmes which achieve customer objectives. The role holder will ensure delivery of an evidence based view of customers', stakeholders' and staff needs and perceptions, that enables TFL's decision making and business planning and reflects our Customer Strategy. The role's aim is to enhance our customer experience work programme, determine how well our operational business and other services are delivering and how this can be improved, and understand and explain customer, staff and stakeholder perceptions to resolve problems and propose creative new ways forward. The role holder will maximise leverage of existing data sets with external information such as benchmarking, to ensure findings and insight optimise learner, cost-effective achievement of TFL Customer	£65,000 - £69,999	N/A	NIL	N/A	0
Inspection Review Engineer	To review, check, process and sign off Inspection reports for the maintenance of Bridges and Structures, Deep Tube Tunnels and Earth Structures so that quality referrals for action may be assured in compliance with LUL Inspection standards and ensuring that recommended works will retain the assets as fit for purpose and that all safety risks is mitigated to ALARP.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0













































Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£65,000 - £69,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£65,000 - £69,999	N/A	NIL	N/A	0
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£65,000 - £69,999	N/A	NIL	N/A	0
Investigations Manager	To provide and ensure comprehensive and independent investigations are undertaken into potential and actual activities contrary to safe, controlled or legal/regulatory company requirements including Ticket Office practices, Shift Planning and Payroll activities to reduce financial and operational loss.	£65,000 - £69,999	N/A	NIL	N/A	0
ITS Operations Manager	To provide holistic operational management and control of intelligent transport systems (ITS) and associated communication networks to provide pan-London consistency, resilience, security and safety.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
L&D Solutions Lead Specialist	This role is responsible for proactively working with HR, business managers and key stakeholders across the organisation in order to understand key performance and capability challenges and then identify training requirements and agree the most effective learning solutions to meet business needs. The L&D Solution Lead Specialist will conduct business wider Training Needs Analysis to identify business needs and then help with the delivery of these learning solutions. They will promote a strong culture of learning and development in line with TIL's values, and in support of TIL's commitment to delivering improved organisational performance and effectiveness, and bring a creative and innovative perspective to organisational learning. They are responsible for uploading and promoting adherence and compliance to the global H2R L&D process designs and plays a key role in embedding new L&D processes. They also helps to drive continuous improvement initiatives and ensure that all change initiatives are managed in line with new processes and	£65,000 - £69,999	N/A	NIL	N/A	0
L&E Heavy Maintenance Manager	To provide expert technical knowledge and specialised practical skills to carry out Lot B project control and Management of Lifts and Escalator machinery. To carry out progress inspections on all LU L&E assets. To act as the Maintenance Managers representative on site and at vendors premises, while Lot B works are underway. Manage suppliers for testing and commissioning requirements on site and in supplier visits.	£65,000 - £69,999	N/A	NIL	N/A	0
L&E Inspection Engineer	To provide expert technical knowledge and specialised practical skills to carry out inspection and testing of lifts and escalator machinery, experience of lift maintenance and installation is required. To carry out twice annual safety inspection on all LUL L&E assets. To act as the L&E professional head's representative on site and at vendors premises, whiletesting and commissioning the assets and their subcomponents. Manage suppliers for testing and commissioning requirements on site and in supplier visits. To audit assets and suppliers for compliance to systems and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
L&E Inspection Engineer	To provide expert technical knowledge and specialised practical skills to carry out inspection and testing of lifts and escalator machinery, experience of lift maintenance and installation is required. To carry out twice annual safety inspection on all LUL L&E assets. To act as the L&E professional head's representative on site and at vendors premises, whiletesting and commissioning the assets and their subcomponents. Manage suppliers for testing and commissioning requirements on site and in supplier visits. To audit assets and suppliers for compliance to systems and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
L&E Inspection Engineer	To provide expert technical knowledge and specialised practical skills to carry out inspection and testing of lifts and escalator machinery, experience of lift maintenance and installation is required. To carry out twice annual safety inspection on all LUL L&E assets. To act as the L&E professional head's representative on site and at vendors premises, whiletesting and commissioning the assets and their subcomponents. Manage suppliers for testing and commissioning requirements on site and in supplier visits. To audit assets and suppliers for compliance to systems and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
L&E Inspection Engineer	To provide expert technical knowledge and specialised practical skills to carry out inspection and testing of lifts and escalator machinery, experience of lift maintenance and installation is required. To carry out twice annual safety inspection on all LUL L&E assets. To act as the L&E professional head's representative on site and at vendors premises, whiletesting and commissioning the assets and their subcomponents. Manage suppliers for testing and commissioning requirements on site and in supplier visits. To audit assets and suppliers for compliance to systems and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	3
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	6
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£65,000 - £69,999	N/A	NIL	N/A	15





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0
Lead Lift Fitter	The post holder will be responsible for and act as an integral part of a group of staff assigned to maintaining a number of assets contracted to the Division. The Fitter will assume the responsibility for the progress of the job and for the standard of the work carried out ensuring that all relevant safety and quality standards, rules and procedures are adhered to. The post holder will also be a source of knowledge for the other members of the team and will be expected to solve the majority of the day to day engineering problems on the job.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£65,000 - £69,999	N/A	NIL	N/A	2
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£65,000 - £69,999	N/A	NIL	N/A	6
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£65,000 - £69,999	N/A	NIL	N/A	6
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£65,000 - £69,999	N/A	NIL	N/A	4
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£65,000 - £69,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£65,000 - £69,999	N/A	NIL	N/A	5
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£65,000 - £69,999	N/A	NIL	N/A	1
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£65,000 - £69,999	N/A	NIL	N/A	3
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TFL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TFL in a variety of internal	£65,000 - £69,999	N/A	NIL	N/A	10
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TFL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TFL in a variety of internal	£65,000 - £69,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Transport Modeller	The post holder directs and controls a policy responsive team with the remit to design, introduce, maintain and enhance appropriate road traffic and pedestrian strategies and traffic systems on London's streets through the use and development of latest traffic modelling tools and techniques. The post holder will provide industry leading technical knowledge of one or more traffic (including pedestrian and cyclists) modelling packages and to ensure the development and use of these packages fits with the strategic aims of the Mayor. Through the efficient and effective use of London's Traffic Control system, congestion management, modelling and other tools, the post holder will maximise the performance of London's traffic signals network for Transport for London (TfL) and specifically Journey Time Reliability (JTR) on Mayoral Corridors.	£65,000 - £69,999	N/A	NIL	N/A	8
Leaf Fall Project Manager	The role provides TfL businesses with expert advice and guidance in the area of low adhesion safety risk caused by leaf fall on the railway during autumn. They are responsible for ensuring that all existing line based activities are aligned within network command. The role provides project management to a range of teams, in particular the Track and Fleet teams, ensuring that the programme to remove line-side trees and vegetation achieves the plan milestones and that any changes to the braking operation of the train fleet is properly recorded. They will identify good practice from individual lines, in consultation with the Track Manager and Control Staff and will consider where they can be introduced into the network plan within the budget.	£65,000 - £69,999	N/A	NIL	N/A	0
Lift Shop Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	7
Lift Shop Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	6
Lift Shop Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	6
Lift Shop Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	6
Lift Technical Engineer	This role is to provide expert technical knowledge and specialised practical skills to co-ordinate and manage the resolution of defects, prevent/repeated faults from occurring, develop improvements and provide reports for the future planning of maintenance activities and capital expenditure.	£65,000 - £69,999	N/A	NIL	N/A	0
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	8
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	2
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	16
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	23
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	13







Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	27
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£65,000 - £69,999	N/A	NIL	N/A	19
Maintenance System Development Manager	To deliver Pumps and Escalator Major works projects on behalf of the Pumps and Escalator Direct Labour Organisation (DLO). This role will encompass the coordination and management of labour, technical resources, materials and sub-contractors to facilitate the successful delivery to timeand cost of revenue generating work for the DLO.	£65,000 - £69,999	N/A	NIL	N/A	0
Maintenance Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Maintenance Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Maintenance Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Maintenance Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Maintenance Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Management Systems Manager	The job holder will develop and maintain TIL's Management System (TMS) for up to 3 Directorates or Operational areas, to ensure that the necessary instructions and guidance that everyone in TIL needs to do their job effectively and efficiently to deliver TIL's strategy and objectives, are available; up to date	£65,000 - £69,999	N/A	NIL	N/A	0
Materials Controller	A member of the Materials Management team, providing inventory control and expediting for the relevant asset area ensuring all materials required for maintenance. Projects and related functions are delivered on time keeping with inventory levels within targets. Delivering in conjunction with Commercial and Tfl Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Undertaking a "can do" culture across the business displaying the right behaviors. Support Materials Manager in establishing materials management capability to support current and future business requirements	£65,000 - £69,999	N/A	NIL	N/A	1
Materials Controller	A member of the Materials Management team, providing inventory control and expediting for the relevant asset area ensuring all materials required for maintenance. Projects and related functions are delivered on time keeping with inventory levels within targets. Delivering in conjunction with Commercial and Tfl Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Undertaking a "can do" culture across the business displaying the right behaviors. Support Materials Manager in establishing materials management capability to support current and future business requirements	£65,000 - £69,999	N/A	NIL	N/A	0
Materials Manager	Job purpose is for holder to demonstrate effective leadership and management of numerous Stores/Warehouses across the LU network, advocating the need for data driven decisions to support continuous improvement and wider programme requirements. The core of the role will focus on collaboration with the direct business unit resources and integral stakeholders such as Inventory Managers (LU Planning) to ensure delivery of SLA's/objectives to time, cost, quality and service for the success of APCD	£65,000 - £69,999	N/A	NIL	N/A	12
Mechanical Lead Engineer	Ensuring that they manage and maintain Civil Engineering Assets to ensure safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meetall agreed company performance and financial targets	£65,000 - £69,999	N/A	NIL	N/A	2
Minor Works Manager	The prime role of this person is to manage Works gangs carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£65,000 - £69,999	N/A	NIL	N/A	10
Minor Works Manager	The prime role of this person is to manage Works gangs carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£65,000 - £69,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Minor Works Manager	The prime role of this person is to manage Works gangs carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£65,000 - £69,999	N/A	NIL	N/A	7
NDT Lead	Role purpose: To manage and lead the NDT section of Technical Services. The main function of the role is to identify, control and develop the sections workload, to meet the business needs and customer requirements in a safe and efficient manner. Provide industry expert knowledge and advise Asset Mangers across the LUL network with regards to the performance of their assets. To work alongside the other members of the Technical Services section to assist and advise with other test work.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£65,000 - £69,999	N/A	NIL	N/A	0
Operational Planner	Ensure short and medium term work packages and schedules are produced for operations to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations & Contract Manager	The role holder is responsible for delivering a first class, customer-focused service to London's road users through the effective management and delivery of TfL's Road User Charging (RUC) schemes, Traffic Enforcement Services and Debt Recovery. The role holder will ensure that TfL's RUC schemes and services are delivered in line with TfL's business plan and performance scorecard, while also ensuring that excellent operational standards and customer services are delivered across all existing schemes and any new services and schemes. This role will also need to lead on various contract management activities across all of RUC services.	£65,000 - £69,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations & Performance Manager	To ensure the effective delivery of Road User Charging (RUC) operations including managing any contracted services, internal delivery and partnerships. Driving excellence in performance and customer services across all operational delivery areas are the key purposes of the role. The role will deliver clear and effective management that improves the performance across all RUC schemes including Congestion Charging, Air Quality initiatives and Traffic Enforcement and will focus on protecting income, excellent customer service and strong operational performance. The role will also require travel to and work from multiple locations throughout the UK.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Engineer	To provide technical leadership and support the technical delivery of engineering projects and ensure the achievement of the agreed targets of quality, safety, cost and time. To manage the demand for technical engineering input to LU Operations, external clients and other LU Directorates in support of Company business plans and day to day operations. To develop the internal capability of the team and external supply chain to the short-term and long-term benefit of London Underground. To assure that changes are designed and implemented to be safe, fit for purpose and compliant with legislation and relevant standards. Lead and manage a specific group to deliver the above. The role requires management of night activity and therefore the holder has to spend a significant amount of the year (25%) on night shifts.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Interface Manager	To provide the operational business with proactive and reactive day to day support for all Connect radio and transmission related issues that may affect the running of the operational railway. Also, to manage and control the activities associated with the Fleet Map. The overall aim of the role is to give the Business, in particular the primary customers, confidence in the Connect system	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Manager	To manage the operational development of the DLR, ensuring that all train services are planned and delivered to the high standards expected of the railway and contracted with the Franchisee. To ensure appropriate management processes are developed and sustained to keep the Franchisee focused on all operational deliverables with priorities that reflect both passenger and stakeholder needs.	£65,000 - £69,999	N/A	NIL	N/A	22
Operations Manager	To manage the operational development of the DLR, ensuring that all train services are planned and delivered to the high standards expected of the railway and contracted with the Franchisee. To ensure appropriate management processes are developed and sustained to keep the Franchisee focused on all operational deliverables with priorities that reflect both passenger and stakeholder needs.	£65,000 - £69,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Planner	To support the Operations Delivery Manager to gather information for detailed Network Rail /LU interface planning requirements, when supporting the delivery of LU possessions which interface with or are adjacent to Network Rail lines.	£65,000 - £69,999	N/A	NIL	N/A	0
Operations Risk Control Specialist	Manage the development and implementation of risk control measures that enable safe operation of the Crossrail Central Operating Section so far as reasonably practical, whilst demonstrating compliance with statutory, business and route performance requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Organisational Development & Leadership Specialist	This role is responsible for applying expertise to the design and development of appropriate frameworks, practices and standards that support a culture of high performance that enables our people to thrive and innovate in order to meet current and future business requirements. The role will also support with the leadership development framework, leading on activity that supports and enables TfL's leaders to fulfil the longer term strategic aims and requirements of	£65,000 - £69,999	N/A	NIL	N/A	1
Organisational Development & Leadership Specialist	This role is responsible for applying expertise to the design and development of appropriate frameworks, practices and standards that support a culture of high performance that enables our people to thrive and innovate in order to meet current and future business requirements. The role will also support with the leadership development framework, leading on activity that supports and enables TfL's leaders to fulfil the longer term strategic aims and requirements of	£65,000 - £69,999	N/A	NIL	N/A	0
Overhead Line and Power Manager	The Overhead Line (OHLE) & Power Manager is accountable for the safe, efficient and reliable maintenance of the HV DC power system and OHLE and upgrade of the communication, power, LV systems and traction supply systems of London Tramlink including associated assets and interfaces.	£65,000 - £69,999	N/A	NIL	N/A	8
Passenger Data Manager	Develop strategy to ensure the continued cost-effective provision of high quality bus passenger movement surveys. Lead the Passenger Data team (3 FTE) and a contract providing approximately 100 external survey staff, delivering business-critical planning data for the London bus network.	£65,000 - £69,999	N/A	NIL	N/A	4
Pensions Governance & Investment Analyst	This role is responsible for supporting the Head of Pensions Investment and the Pensions Governance Lead in developing and delivering the strategic investment objectives for the TfL Pensions Fund and in the management and control of the documentation, reporting, monitoring, due diligence, governance, compliance and regulatory aspects of the Fund's investment activities.	£65,000 - £69,999	N/A	NIL	N/A	0
Performance Manager	Drive customer service to meet the standards specified in the TfL Customer Strategy. Perform day-to-day management of contact centres, managing team leaders to ensure performance targets are being met and addressing poor performance promptly.	£65,000 - £69,999	N/A	NIL	N/A	11
Performance Manager	Drive customer service to meet the standards specified in the TfL Customer Strategy. Perform day-to-day management of contact centres, managing team leaders to ensure performance targets are being met and addressing poor performance promptly.	£65,000 - £69,999	N/A	NIL	N/A	6
Performance Reporting Manager	The jobholder is responsible for bus operator mileage and reliability performance, and ensuring that timely and accurate performance data is available. The jobholder must pro-actively develop efficient reporting and analysis methods to support strategic reporting, the bus contracting system and the delivery of service improvements. The jobholder is required to undertake research and analysis to enable poor performance to be identified and corrected, including developing appropriate performance standards, analysis of reliability, mileage, running time and other survey data.	£65,000 - £69,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£65,000 - £69,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£65,000 - £69,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£65,000 - £69,999	N/A	NIL	N/A	0
Plant Maintenance (Chargehand)	To lead and direct a maintenance team, carrying out routine, complex and remedial maintenance tasks on the assets within the Company's safety, quality and efficiency targets.	£65,000 - £69,999	N/A	NIL	N/A	0
Plant Operating Engineer	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£65,000 - £69,999	N/A	NIL	N/A	6
Point Care Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured Inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£65,000 - £69,999	N/A	NIL	N/A	0
Possession Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise. By working in collaboration with others you will be accountable for the safe planning and delivery of LU possessions	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Power Asset Engineer	The role is responsible for the safe and efficient repair and refurbishment of P&E assets to allow the effective power supply to London Underground. This includes all work associated with the operation and maintenance of the London Underground Power Distribution Network. The role carries responsibility for the delivery of effective reliability by way of the implementation of appropriate plans for corrective and reactive maintenance; alongside the inspection, condition monitoring and testing regimes to ensure asset health in accordance with LU Standards. The post holder will strive to implement reliability improvements, ensure staff and contractors apply engineering best practice.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Area Planner	Influence and shape new developments, local planning policy and area plans to meet key transport outcomes. To ensure TfL's objectives and London Plan policies are met through TfL's involvement in land use planning matters referred to the Mayor by local planning authorities and planning applications affecting the highways network referred to TfL directly by London boroughs. To lead the development and dissemination of best practice in relation to TfL's role within the planning process and work closely with officers in the GLA and boroughs and with developers on major applications to secure desired transport outcomes and mitigations and protect TfL assets. To support the GLA in the preparation and implementation of Housing Zones, area planning frameworks and masterplans to embed more sustainable travel patterns and ensure transport requirements and investment priorities are understood.	£65,000 - £69,999	N/A	NIL	N/A	1
Principal Commercial Planner	Working within the Commercial Development Planning team and in partnership with a range of stakeholders, this role supports the delivery of TfL's development sites across the Capital. Responsible for providing high quality planning advice and support, representing Commercial Development Planning in a variety of sensitive discussions and negotiating with local authorities, central government, the Greater London Authority and across TfL to ensure the successful delivery of TfL sites and the thousands of homes and jobs across London. Provide planning intelligence and advice, ensure alignment of objectives, maximise wider public benefits and define Commercial Development's approach to site identification, feasibility, selection and delivery.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Consents & Environment Advisor	Progress and obtain any necessary town planning and environmental related consents as and when required by any part of the TfL organisation. Provide advice across TfL on consents issues and raise awareness of the need for consents and give advice on the process/timescales for progressing such consents. This role supports the whole of the TfL business and requires the post holder to demonstrate a clear and broad understanding of the wider TfL business needs in each of the operational areas. The post holder will be required to work closely with different teams across TfL - including co-location as necessary - and have the drive and enthusiasm for a varied and challenging	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Data Manager	To develop and maintain systems for monitoring, analysing and reporting traffic flow, speed and other data, using databases and GIS (Geographic Information Systems), as part of the performance management, monitoring and research activities for London streets in Transport for London (TfL) Surface Transport. To represent the Operational Analysis team as champion for all GIS applications, working with GIS experts in Network Management. To provide a traffic data service to Streets, other parts of TfL and external customers, to enable the organisation to measure its performance against objectives. To build and maintain a wide network of internal and external relationships.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Experience Design Lead	Experience Design Leads play a key role in our growing team. They join a highly collaborative and creative area of TFL, which is responsible for designing world-class digital product. The role includes: 1. Service Design – Experience Design Leads shape and lead strategically significant service design projects, partnering with product managers, product owners and other key stakeholders, to: – identify challenges and opportunities for the end-to-end experience of digital products – engage stakeholders in workshops, research and design activities – develop a shared future vision for the experience of a service – support stakeholders in identifying, prioritising and delivering feasible aspects of the vision by shaping and planning work packages, informing future roadmaps or planning changes as part of continuous improvement. – lead multi-disciplinary project teams throughout the design process, from discovery to delivery 2. Hands-on expertise and consultancy in one or several of the foll	£65,000 - £69,999	N/A	NIL	N/A	1
Principal Operational Property Surveyor	To manage a small team in delivering a high quality and efficient property service to TFL Operating Businesses.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Operational Property Surveyor	To manage a small team in delivering a high quality and efficient property service to TFL Operating Businesses.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Operational Property Surveyor	To manage a small team in delivering a high quality and efficient property service to TFL Operating Businesses.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Operational Property Surveyor	To manage a small team in delivering a high quality and efficient property service to TFL Operating Businesses.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Property Surveyor	A Principal Property Surveyor is accountable in the growth of the business and day-to-day running of the department. Leading a team of Surveyors to lead a designated segment of the TFL portfolio with interface with our customer tenants. Responsible for driving continuous improvement of the team linked to our agreed Value, Aims and Objectives and applying our strategic goals. Accountable for the financial output of a team from budget planning to reporting to measurement against milestones, constantly reviewing the team to ensure best value is driven from the portfolio, in terms of income, expenditure and customer service. Working closely with the financial accounts team to ensure all income is demanded and accounted for correctly for the portfolio. Work collegially with peers as well as external stakeholders including legal advisors, property consultants and managing agents. Accountable for undertaking and overseeing the negotiation and agreement of property transactions and	£65,000 - £69,999	N/A	NIL	N/A	3
Principal Property Surveyor	A Principal Property Surveyor is accountable in the growth of the business and day-to-day running of the department. Leading a team of Surveyors to lead a designated segment of the TFL portfolio with interface with our customer tenants. Responsible for driving continuous improvement of the team linked to our agreed Value, Aims and Objectives and applying our strategic goals. Accountable for the financial output of a team from budget planning to reporting to measurement against milestones, constantly reviewing the team to ensure best value is driven from the portfolio, in terms of income, expenditure and customer service. Working closely with the financial accounts team to ensure all income is demanded and accounted for correctly for the portfolio. Work collegially with peers as well as external stakeholders including legal advisors, property consultants and managing agents. Accountable for undertaking and overseeing the negotiation and agreement of property transactions and	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Property Surveyor	A Principal Property Surveyor is accountable in the growth of the business and day-to-day running of the department. Leading a team of Surveyors to lead a designated segment of the TFL portfolio with interface with our customer tenants. Responsible for driving continuous improvement of the team linked to our agreed Value, Aims and Objectives and applying our strategic goals. Accountable for the financial output of a team from budget planning to reporting to measurement against milestones, constantly reviewing the team to ensure best value is driven from the portfolio, in terms of income, expenditure and customer service. Working closely with the financial accounts team to ensure all income is demanded and accounted for correctly for the portfolio. Work collegially with peers as well as external stakeholders including legal advisors, property consultants and managing agents. Accountable for undertaking and overseeing the negotiation and agreement of property transactions and	£65,000 - £69,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Property Surveyor	A Principal Property Surveyor is accountable in the growth of the business and day-to-day running of the department. Leading a team of Surveyors to lead a designated segment of the TFL portfolio with interface with our customer tenants. Responsible for driving continuous improvement of the team linked to our agreed Value, Aims and Objectives and applying our strategic goals. Accountable for the financial output of a team from budget planning to reporting to measurement against milestones, constantly reviewing the team to ensure best value is driven from the portfolio, in terms of income, expenditure and customer service. Working closely with the financial accounts team to ensure all income is demanded and accounted for correctly for the portfolio. Work collegially with peers as well as external stakeholders including legal advisors, property consultants and managing agents. Accountable for undertaking and overseeing the negotiation and agreement of property transactions and	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TFL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£65,000 - £69,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TFL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£65,000 - £69,999	N/A	NIL	N/A	1
Principal Transport Planner	To provide strategic transport planning and analysis to develop strategies, policies and plans for Public Transport to meet the objectives of the Mayor's Transport Strategy. To develop strong business case analysis for changes to policy and long term plans for Public Transport Service change, in collaboration with scheme sponsors, which support TFL's strategic objectives and which optimise customer benefit, taking into account value for money, available resources, operational constraints and stakeholder priorities. Input into developing the TFL Business Plan and investment programme, and ensure the co-ordination and integration of transport and land-use planning issues, including identifying and influencing alternative funding opportunities. To develop Service Planning analytical and reporting capabilities to better understand operational performance, environmental impact and passenger demand, through development and research of new tools, techniques and	£65,000 - £69,999	N/A	NIL	N/A	1
Principal Transport Planner	To develop strategies, policies and plans for Public Transport service changes which meet the objectives of the Mayor's Transport Strategy and optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, available resources, operational constraints and customer priorities. This will be achieved through a detailed understanding of the internal and external factors which effect service levels, performance and demand, a detailed understanding of customer priorities and through effective stakeholder management.	£65,000 - £69,999	N/A	NIL	N/A	3
Principal Transport Planner	To provide strategic and tactical transport modelling and analysis that informs Public Transport business decisions. To ensure the delivery of short, medium and long term plans for Public Transport Service changes, which support TFL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity, and take account of value for money, operational constraints and customer priorities. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. To provide quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion.	£65,000 - £69,999	N/A	NIL	N/A	3
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£65,000 - £69,999	N/A	NIL	N/A	1
Procurement Manager	Develop procurement strategies and category plans and deliver best value and efficient procurements of works, services and supplies for a defined category, asset group or delivery area in the Chief Operating Officer's team.	£65,000 - £69,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£65,000 - £69,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£65,000 - £69,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£65,000 - £69,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£65,000 - £69,999	N/A	NIL	N/A	0
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TIL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TIL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Product Owner Lead	The Product Owner Lead is a multi faceted role accountable for: - managing a number of Product Owners and Senior Product Owners on an operational and day to day basis - responsible for planning and alignment the output of multiple Product Owners and Senior Product Owners to deliver a cohesive joined up singular product roadmap - as a Senior Product Owner, the creation and ongoing maintenance of the product backlog. Ensuring that stories are appropriately sized. The stories have sufficient information to keep a development and test team running at maximum efficiency. Ultimately enabling the delivery of high quality software. Dealing effectively with technical issues or ambiguities. As a Product Owner Lead, the role holder will be a specialist in one of the following product areas: Back office revenue solutions such as payments, rating, master data, data processing, integration Front-end user interface systems such as portals, CRM, mobility platforms Transport specific solutions such as GIS, asset management, rostering/scheduling	£65,000 - £69,999	N/A	NIL	N/A	6
Product Owner Lead	The Product Owner Lead is a multi faceted role accountable for: - managing a number of Product Owners and Senior Product Owners on an operational and day to day basis - responsible for planning and alignment the output of multiple Product Owners and Senior Product Owners to deliver a cohesive joined up singular product roadmap - as a Senior Product Owner, the creation and ongoing maintenance of the product backlog. Ensuring that stories are appropriately sized. The stories have sufficient information to keep a development and test team running at maximum efficiency. Ultimately enabling the delivery of high quality software. Dealing effectively with technical issues or ambiguities. As a Product Owner Lead, the role holder will be a specialist in one of the following product areas: Back office revenue solutions such as payments, rating, master data, data processing, integration Front-end user interface systems such as portals, CRM, mobility platforms Transport specific solutions such as GIS, asset management, rostering/scheduling	£65,000 - £69,999	N/A	NIL	N/A	2
Product Owner Lead	The Product Owner Lead is a multi faceted role accountable for: - managing a number of Product Owners and Senior Product Owners on an operational and day to day basis - responsible for planning and alignment the output of multiple Product Owners and Senior Product Owners to deliver a cohesive joined up singular product roadmap - as a Senior Product Owner, the creation and ongoing maintenance of the product backlog. Ensuring that stories are appropriately sized. The stories have sufficient information to keep a development and test team running at maximum efficiency. Ultimately enabling the delivery of high quality software. Dealing effectively with technical issues or ambiguities. As a Product Owner Lead, the role holder will be a specialist in one of the following product areas: Back office revenue solutions such as payments, rating, master data, data processing, integration Front-end user interface systems such as portals, CRM, mobility platforms Transport specific solutions such as GIS, asset management, rostering/scheduling	£65,000 - £69,999	N/A	NIL	N/A	0
Product Owner Lead	The Product Owner Lead is a multi faceted role accountable for: - managing a number of Product Owners and Senior Product Owners on an operational and day to day basis - responsible for planning and alignment the output of multiple Product Owners and Senior Product Owners to deliver a cohesive joined up singular product roadmap - as a Senior Product Owner, the creation and ongoing maintenance of the product backlog. Ensuring that stories are appropriately sized. The stories have sufficient information to keep a development and test team running at maximum efficiency. Ultimately enabling the delivery of high quality software. Dealing effectively with technical issues or ambiguities. As a Product Owner Lead, the role holder will be a specialist in one of the following product areas: Back office revenue solutions such as payments, rating, master data, data processing, integration Front-end user interface systems such as portals, CRM, mobility platforms Transport specific solutions such as GIS, asset management, rostering/scheduling	£65,000 - £69,999	N/A	NIL	N/A	3
Production Control Managr	To manage production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources operate in a safe manner and that all Statutory Safety Standards are complied with.	£65,000 - £69,999	N/A	NIL	N/A	16
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£65,000 - £69,999	N/A	NIL	N/A	7
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£65,000 - £69,999	N/A	NIL	N/A	66

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£65,000 - £69,999	N/A	NIL	N/A	12
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£65,000 - £69,999	N/A	NIL	N/A	3
Production Manager	To manage REW production resources in a cost effective manner such that work is delivered on time, on budget and to the required quality. To ensure that the production resources of REW operate in a safe manner and that all Statutory Safety Standards are complied with.	£65,000 - £69,999	N/A	NIL	N/A	38
Production Manager	To manage a Production Team ensuring that all levels of preventative maintenance are carried out to the engineering standards laid down. The casualty maintenance is carried out and complies with the relevant engineering standards laid down. The facilities and assets are maintained and available for use. Safety systems are in place for staff, contractors and visitors. Manage dept / Train maintenance budget.	£65,000 - £69,999	N/A	NIL	N/A	78
Production Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements. The job holder will also be accountable for co-ordinating the response and resolution to any issue or fault impacting on the successful delivery of vehicles required to meet the project programme. The Production Manager may be required to work a shifted roster to support the 24/7 operation of the depot environment. The job holder will carry out safety critical activities as outlined in ROGS.	£65,000 - £69,999	N/A	NIL	N/A	0
Production Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas. You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner.	£65,000 - £69,999	N/A	NIL	N/A	8
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas. You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner.	£65,000 - £69,999	N/A	NIL	N/A	0
Production Process Engineer	The purpose of this role is to ensure all work packages are prepared, prepare production schedules/plans & forecast resources for engineering and other technical activities relating to the project. The role will have responsibility and accountability for monitoring and updating the work instructions and bill of material, to ensure the project is reaching the relevant requirements. The role will have the responsibility to ensure any engineering issues found during operational activities are immediately addressed and the production is not delayed. The role will have the responsibility to communicate effectively with other project participants to provide assistance and technical support.	£65,000 - £69,999	N/A	NIL	N/A	1
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas. You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner.	£65,000 - £69,999	N/A	NIL	N/A	0
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£65,000 - £69,999	N/A	NIL	N/A	1
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£65,000 - £69,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Production Process Manager	To manage compliance of governance processes across Projects for Essential Maintenance Interventions, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice. To productionise project work areas ensuring , Tooling, and Materials are all available to ensure continuous working during project works. To work with Suppliers and materials in developing delivery schedules for OH parts and working to develop OH kits and Line side "Just In Time" material schedules. To look for continuous improvements in production schedule and introduce process audits in conjunction with the Quality Assurance Engineer.	£65,000 - £69,999	N/A	NIL	N/A	0
Programme Manager	To manage the provision of a comprehensive programme to deliver tenant fit out (making interior spaces suitable for occupation) within Station Retail. To drive projects/works to minimise lead times and completion to agreed target dates To undertake the technical reviews and approval of tenant fit out designs, managing a matrixed team of Building Surveyors/Project Managers across the tenant work bank.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Assurance Review Manager	The Assurance Review Manager is responsible for planning and leading assurance reviews of projects and programmes across TTL, to confirm that risks to project delivery and benefits realisation are being effectively managed.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Engineering - Signal Works	This role functionally manages and controls the engineering and operational activities of the project team in a busy matrix management organisation and is accountable for the successful delivery of Asset Operations, Asset Renewal & Major Project Upgrade projects and programmes to time, cost, scope, quality and safety through the engagement and management of internal & external resources and stakeholders to meet the clients requirements and minimise the disruption to the customer.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	4
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	7
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	3
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	The role has responsibility for developing, sponsoring and project managing small public transport schemes, through coordination with the rail industry and other stakeholders that will deliver benefits to passengers in a timely and cost effective manner.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	2
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	1
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£65,000 - £69,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager will deliver technology and data change through one or more projects or workstreams as assigned by the Programme Manager or Senior Project Manager, up to a value of c£10m and length of up to 18 months typically, to the required standards of governance and control. The Project Manager is responsible for delivering the projects and/or workstreams to the required quality, on time and within budget, through a strategic blend of in-house capability and external contracts and frameworks and by gaining commitment to resource assignments from the T&D delivery functions.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	Provide London Underground with the assurance and confidence that their requirements have been complied with and controlled processes have been followed in achieving the project assurance deliverables for CEP Projects. This is achieved by ensuring that the products and services provided meet standards for safety, quality and reliability and by providing the required evidence to support that risks (hazards) to health and safety have been reduced to as low as reasonable practicable (ALARP).	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	2
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TIL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To project manage the delivery of office fit-out, refurbishment and construction projects and "property care" maintenance and renewal projects for building services, systems and fabric within the TIL Group Head Office portfolio of buildings or operational accommodation on the LUL Underground network, where required. The projects are typically 3 to 18 months duration, ranging in value from £20K up to £10M.	£65,000 - £69,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£65,000 - £69,999	N/A	NIL	N/A	1
Project Planner	To assist Project or Programme Manager(s) with producing and reporting budget loaded work programmes/schedules in Primavera Enterprise format, for the purpose of co-ordinating LU's works with other third parties working on the Underground network. To create and update programme data in compliance with the Master Projects Database (MPD) requirements. To provide analysis and assist in the interpretation of the reports produced by the MPD.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Property Accountant	Responsible for providing financial analysis, accounting and reporting for Property, through the application of appropriate levels of due diligence, governance and assurance for activities such as commercial property development, sales and compulsory purchase orders (CPOs) across the CD directorate. The post holder will work collaboratively with business stakeholders and counterparts from external partners, to drive the right financial outcomes. Will need to be adaptable to carry out a range of financial activities across multiple developments that will be at different stages within the property development lifecycle. Support revenue maximisation by the timely assessment of, and management of financial aspects of existing, potential and future property transactions.	£65,000 - £69,999	N/A	NIL	N/A	0
Property Programme Manager	The Property Programme Manager, will be performing a project management office (PMO) role, responsible for maintaining the programme controls and reporting to support the delivery of the Property Development programme. The role will support the Senior Programme Manager by providing reporting to key stakeholders, maintaining programme controls and facilitating governance forums. To support the Senior Programme Manager in ensuring the delivery of the the projects or programmes by Property Development are to time, budget, scope and quality. The role will form a key part of the Property Development Project Management Office supporting the Senior Property Programme Manager and Heads of Property Development to successfully deliver the current	£65,000 - £69,999	N/A	NIL	N/A	1
Property Programme Manager	The Property Programme Manager, will be performing a project management office (PMO) role, responsible for maintaining the programme controls and reporting to support the delivery of the Property Development programme. The role will support the Senior Programme Manager by providing reporting to key stakeholders, maintaining programme controls and facilitating governance forums. To support the Senior Programme Manager in ensuring the delivery of the the projects or programmes by Property Development are to time, budget, scope and quality. The role will form a key part of the Property Development Project Management Office supporting the Senior Property Programme Manager and Heads of Property Development to successfully deliver the current	£65,000 - £69,999	N/A	NIL	N/A	0
Pumps Technical Support Manager	To provide a comprehensive technical engineering management service for London Underground within the Lift, Escalator & Pumps servicing, repair, overhaul and refurbishment service areas. To ensure that the statutory standards for passenger and staff safety are rigorously applied.	£65,000 - £69,999	N/A	NIL	N/A	0
Quality & Assurance Business Partner	The Quality and Assurance Business Partner is accountable for the operation of an integrated service which identifies and assures the successful quality targets for the projects and programmes within assigned Project Management Unit (PMU) delivery portfolio. Assuring the projects and programmes are delivered in compliance with the Quality Management System and TIL standards and requirements identified within the Major Projects Directorate (MPD) /Programme Management Office (PMO) owned suite of process and guidance, and with the obligations and requirements established in the project/programme definitions. This role provides the collection of first line, day to day delivery assurance operated by the embedded PMU and contributes to performance optimisation and efficiency improvements by helping to embed high value lessons learned, best practices and process innovations.	£65,000 - £69,999	N/A	NIL	N/A	0
Quality Assurance Engineer	To ensure and provide evidence to the Head of Fleet that First Line Assurance activities (including Safety Critical Parts and Items) within Asset Operations Fleet comply to LUL Cat 1 Safety Critical Engineering Standard S1180 and documented Train Maintenance Regime. Thus ensuring that the specified levels of safety, quality, reliability and cost are consistently achieved and driven down by suppliers (internal maintainers and external suppliers) of Rolling Stock spares, overhaul and repair services. Additionally structure, conduct, monitor and report on Routine Condition Audits (RCA'S) for Rolling Stock as a mandatory requirement of LUL Operators Safety Certification, under ROGS (Railway and Other Guided Systems) to ensure that local business risks are understood, addressed and comply with LUL standard S1180.	£65,000 - £69,999	N/A	NIL	N/A	0
Quality Assurance Engineer	To ensure and provide evidence to the Head of Fleet that First Line Assurance activities (including Safety Critical Parts and Items) within Asset Operations Fleet comply to LUL Cat 1 Safety Critical Engineering Standard S1180 and documented Train Maintenance Regime. Thus ensuring that the specified levels of safety, quality, reliability and cost are consistently achieved and driven down by suppliers (internal maintainers and external suppliers) of Rolling Stock spares, overhaul and repair services. Additionally structure, conduct, monitor and report on Routine Condition Audits (RCA'S) for Rolling Stock as a mandatory requirement of LUL Operators Safety Certification, under ROGS (Railway and Other Guided Systems) to ensure that local business risks are understood, addressed and comply with LUL standard S1180.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Quality Assurance Engineer	To ensure and provide evidence to the Head of Fleet that First Line Assurance activities (including Safety Critical Parts and Items) within Asset Operations Fleet comply to LUL Cat 1 Safety Critical Engineering Standard S1180 and documented Train Maintenance Regime. Thus ensuring that the specified levels of safety, quality, reliability and cost are consistently achieved and driven down by suppliers (internal maintainers and external suppliers) of Rolling Stock spares, overhaul and repair services. Additionally structure, conduct, monitor and report on Routine Condition Audits (RCA'S) for Rolling Stock as a mandatory requirement of LUL Operators Safety Certification, under ROGS (Railway and Other Guided Systems) to ensure that local business risks are understood, addressed and comply with LUL standard S1180.	£65,000 - £69,999	N/A	NIL	N/A	0
Quality Assurance Engineer	To ensure and provide evidence to the Head of Fleet that First Line Assurance activities (including Safety Critical Parts and Items) within Asset Operations Fleet comply to LUL Cat 1 Safety Critical Engineering Standard S1180 and documented Train Maintenance Regime. Thus ensuring that the specified levels of safety, quality, reliability and cost are consistently achieved and driven down by suppliers (internal maintainers and external suppliers) of Rolling Stock spares, overhaul and repair services. Additionally structure, conduct, monitor and report on Routine Condition Audits (RCA'S) for Rolling Stock as a mandatory requirement of LUL Operators Safety Certification, under ROGS (Railway and Other Guided Systems) to ensure that local business risks are understood, addressed and comply with LUL standard S1180.	£65,000 - £69,999	N/A	NIL	N/A	0
RCC Maintenance Manager	The Route Control Centre (RCC) Maintenance Manager (RCC-MM) is responsible for the management of the Real Time Infrastructure Manager (RTIM) team located within the Romford RCC. The role will act as the RFLI Maintenance lead for the RCC for all maintenance impacting decisions. They will provide maintenance liaison with RFLI Operations and the building owners (Network Rail) to ensure that all maintenance activities are undertaken to support the running of the Elizabeth Line. Pre opening of the Railway the RCC-MM is responsible for ensuring that the RTIM's receive the required competences and that process and procedure are in place to support the opening of the railway. Upon introduction of the Elizabeth Line into operation, the RCC-MM will manage the RTIM's measuring their daily performance. In addition the RCC-MM will support planning and management, strategic decision prioritisation and execution in relation to maintenance engineering stewardship	£65,000 - £69,999	N/A	NIL	N/A	9
Reconciliations Lead Specialist	The Record to Account Reconciliations Lead Specialist will support the Reconciliations Manager with the production, review and evaluation of balance sheet and bank reconciliations. The Reconciliations Lead Specialist works with other members of the reconciliations team and wider finance community to produce accurate and timely periodic financial reconciliations and ensure that the related financial controls are robust	£65,000 - £69,999	N/A	NIL	N/A	0
Reconciliations Manager	The Record to Account Reconciliations Manager will lead the reconciliations team to deliver and develop the production, review and evaluation of balance sheet and bank account reconciliations. The role is to lead the reconciliations team in producing accurate and timely periodic financial reconciliations and ensuring the related financial controls are robust	£65,000 - £69,999	N/A	NIL	N/A	3
Record to Account Planning, Budgeting and Forecasting	The Record to Account Planning, Budgeting and Forecasting Support Manager will lead the Planning, Budgeting and Forecasting support team to support the development of budget and forecasts in the planning system. The role is to support the upload of budget/forecast numbers in the planning system and monitor the completion of budgets/forecasts across TIL divisions	£65,000 - £69,999	N/A	NIL	N/A	2
Report Delivery Support	This role is responsible for providing support to key stakeholders within Asset operations by producing Asset Management information in an easy to understand format that enhances maintenance decision making. Responsible for the production of reports using the appropriate enterprise reporting tool (e.g. Axiom, Boxi), proof of concept outputs and presentation of management information delivered to agreed standard, quality and performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Reporting Manager	The Reporting Manager ensures that the performance of projects and programmes in the relevant operating business / project, programme or Project Management Unit (PMU) is monitored and risks and issues escalated appropriately. Ensure that programmes and projects in the relevant operating business / directorate are delivering to their approved financial and other authorities. Prepares external facing reports on project delivery progress risks and issues.	£65,000 - £69,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Research & Development Manager	This role will lead on Research and Development for Establishment Planning to ensure innovative, industry best practice and potential solution and options are analysed. Lead the development and maintenance of technical standards, process and knowledge for timetables and scheduling. The first point of contact to support the business in projects, quantifying requests, and delivering changes and upgrades to system tools and processes. Take overall accountability for workforce planning requirements for the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Retail Development Manager	To manage and optimise commercial portfolio for both new and existing Retail space within the LU (In-Station Retail Estate) including: Overground, Rail for London, Docklands Light Railway and Bus Stations.	£65,000 - £69,999	N/A	NIL	N/A	0
Reward and Recognition Specialist	This role is responsible for applying specialist expertise to the design and delivery of the Reward & Recognition strategy in order to address business need for attracting, retaining and motivating employees fairly and consistently within the cost constraints of the TFL Business Plan. The role will work in collaboration with wider HR teams to gain understanding of business requirements in order to ensure the successful delivery of key reward, compensation, benefits and recognition processes aligned to reward plans.	£65,000 - £69,999	£1 - £4,999	NIL	N/A	0
Reward and Recognition Specialist	This role is responsible for applying specialist expertise to the design and delivery of the Reward & Recognition strategy in order to address business need for attracting, retaining and motivating employees fairly and consistently within the cost constraints of the TFL Business Plan. The role will work in collaboration with wider HR teams to gain understanding of business requirements in order to ensure the successful delivery of key reward, compensation, benefits and recognition processes aligned to reward plans.	£65,000 - £69,999	£1 - £4,999	NIL	N/A	2
Reward and Recognition Specialist	This role is responsible for applying specialist expertise to the design and delivery of the Reward & Recognition strategy in order to address business need for attracting, retaining and motivating employees fairly and consistently within the cost constraints of the TFL Business Plan. The role will work in collaboration with wider HR teams to gain understanding of business requirements in order to ensure the successful delivery of key reward, compensation, benefits and recognition processes aligned to reward plans.	£65,000 - £69,999	£5,000 - £9,999	NIL	N/A	2
Risk & Opportunity Manager	The Risk & Opportunity Manager manages the implementation of consistent and effective risk & opportunity management tools, techniques, processes and standards across Infrastructure, in line with TFL and industry best practice. Provision of timely and high quality information, guidance and specialist advice on risk & opportunity management across projects and programmes. They are responsible for leading the development of risk management and opportunity strategies at portfolio level, contributing to the development of strategies at programme level and supporting the implementation of plans across the delivery areas as required. Responsible for managing improvements to Project Management Unit (PMU) risk and opportunity management practices and liaising with internal and external stakeholders to achieve the same.	£65,000 - £69,999	N/A	NIL	N/A	0
Risk & Opportunity Manager	The Risk & Opportunity Manager manages the implementation of consistent and effective risk & opportunity management tools, techniques, processes and standards across Infrastructure, in line with TFL and industry best practice. Provision of timely and high quality information, guidance and specialist advice on risk & opportunity management across projects and programmes. They are responsible for leading the development of risk management and opportunity strategies at portfolio level, contributing to the development of strategies at programme level and supporting the implementation of plans across the delivery areas as required. Responsible for managing improvements to Project Management Unit (PMU) risk and opportunity management practices and liaising with internal and external stakeholders to achieve the same.	£65,000 - £69,999	N/A	NIL	N/A	0
Safeguarding Manager	The Safeguarding Manager will support the Property and Planning Manager in the acquisition and use of land for transport projects. They will contribute to the initiation and assessment of transport proposals from the perspective of land & property requirements. The role will projectmanage the identification of land required for the construction of transport projects and the promotion of arrangements to secure the continued availability of that land pending implementation of that project.	£65,000 - £69,999	N/A	NIL	N/A	0
Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TFL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Secretariat Officer	To effectively and efficiently manage the relationships required ensuring appropriate documentation and related information is available at agreed venues to enable Board Members, Chief Officers and other interested parties to meet to discharge the management of TTL's functions and for this to be properly	£65,000 - £69,999	N/A	NIL	N/A	0
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£65,000 - £69,999	N/A	NIL	N/A	0
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£65,000 - £69,999	N/A	NIL	N/A	4
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£65,000 - £69,999	N/A	NIL	N/A	4
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£65,000 - £69,999	N/A	NIL	N/A	1
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TTL's environments (business critical services for TTL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TTL's environments (business critical services for TTL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Asset Manager	Responsible for managing the development of policies, strategies, plans and prioritised programmes for a portfolio of assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£65,000 - £69,999	N/A	NIL	N/A	6
Senior Asset Manager	Responsible for managing the development of policies, strategies, plans and prioritised programmes for a portfolio of assets to deliver business outcomes and for working with key stakeholders in the directorate, Surface, TTL and externally to understand and incorporate key priorities and drivers	£65,000 - £69,999	N/A	NIL	N/A	4
Senior Associate Lawyer	To provide legal advice to the TTL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TTL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Building Surveyor	To undertake general building surveying duties and manage both planned and reactive maintenance works to a range of commercial and residential properties within the TTL commercial property portfolio.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Bus Client Manager	The post holder is accountable for acting as 'Client' for the bus community ensure the delivery of Surface Transport outcomes whilst balancing objectives across multiple modes and ensuring that the bus outcomes benefits are optimised. The post holder will lead a team of Bus Client Officers, who are key stakeholders and may act as 'Client' representatives for multiple schemes across Surface Transport including schemes such as HS2, Cycling Superhighways and the Bus Priority Programme. The post holder will define the required outcomes for all Bus schemes, working collaboratively to act as the single point of co-ordination for the Buses community to deliver operational outcomes, including improved bus speeds, lower bus 'Excess Wait Time' and increased patronage. The post holder will be responsible for driving forward capital investment and opex programmes, which are often both operationally and politically complex, to ensure that these programmes deliver their business objectives and are governed in accordance with business progresses and TTL Standing Orders. In addition, the post holder may be accountable for clienting	£65,000 - £69,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Bus Safety Development Manager	The role holder will be responsible for improving the road safety element of the London bus network. Their main objective will be to implement strategies to drive down casualties on the bus network, as part of the Mayoral Vision Zero approach to road safety. They will lead and be accountable for the Bus Safety Programme of work which includes a portfolio of initiatives to improve safety across the network. They will act as a pivotal Buses interface and client with Health and Safety, Road Safety, Engineering, Technology and Data and City Planning, and work on behalf of TfL Board and GLA to foster a continuously improving safety culture on the bus network by our direct staff and contractors.	£65,000 - £69,999	N/A	NIL	N/A	6
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TfL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Business Analyst	To undertake thorough analysis of patronage, revenue, cost and operational data. Researching, identifying, commenting on and analysing trends and causes and results of other factors impacting upon the performance of the DLR.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Change Portfolio Manager	This role exists to lead project management processes within the LU Change Portfolio, developing and managing processes to maintain the health and integration of major LU change programme. It is the Project and Change Management SME and lead for the whole portfolio and it will also be responsible for ensuring appropriate project reporting and that programmes remain on target to deliver planned benefits to time, cost and quality. It will lead the internal resource deployment across the portfolio to ensure objectives are	£65,000 - £69,999	N/A	NIL	N/A	2
Senior Cyber Security Advisor	As cyber threats continue to diversify and grow, so too does TfL's need to develop our cyber security culture and capabilities to ensure we continue to protect the services and systems which keep London moving. TfL's cyber security professionals play a critical and ever-increasing role in protecting these services and systems, safeguarding our customers as they travel across the capital's network, and ultimately helping to realise the Government's ambition to make the UK the safest place in the world to be online and do business. This role provides specialist cyber security support to the organisation as part of TfL's Cyber Security and Incident Response Team, delivering against TfL's cyber security strategy to reduce the likelihood and impact of a cyber security incident. The role holder will have experience working with technology systems and be able to demonstrate their ability to rise to new challenges through continuous	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Cyber Security Analyst	Lead the Incident Response Function within the TfL SOC, providing mentorship to incident response key stakeholders as needed to develop a world-class response capability across the organization. You will be responsible for coordinating response activities across teams and with key stakeholders to identify and remediate potential threats while overseeing response.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Data Analyst	The post holder will complete the development and testing of analytical techniques and tools to answer analytic questions in response to key strategic operational and planning questions that can be answered with data. These questions help inform, across all of TfL, both long term strategic planning questions based on analysis of TfL's large and historic data sets and short term	£65,000 - £69,999	N/A	NIL	N/A	15
Senior Data Visualisation Developer	The post holder will have responsibility for the successful development of dynamic, powerful visual analytics and reporting that help support evidence based business and operational decision making. Forming part of a scrum agile team, the Data Visualisation Developer will develop to specification, unit test and implement new reports, dashboards and applications with rich interactive graphics, data visualisations and charting.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TfL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TfL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Developer	The Senior Developer is responsible for the implementation design and development of software throughout the agile development lifecycle of Revenue, Online, and Corporate Applications. The role holder provides general and/or specialist expertise to ensure that the software developed meets the quality expectations of stakeholders and standards expected by TIL. Specialist role holders provide expertise in specific tools or technologies that other members of the development teams rely on.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0















Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	1
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	12
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	8
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	10
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	10











Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	12
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	5
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	12
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	11
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	12
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£65,000 - £69,999	N/A	NIL	N/A	5
Senior Infrastructure Architect	The Senior Infrastructure Architect is responsible for the project level architecture design for TFL's infrastructure developments. The Sr Infrastructure Architect will communicate the proposed infrastructure architecture within the project and gain project approval from the project manager, business analyst, development solution architecture, and test teams. They will ensure that the project level infrastructure architecture implemented meets the business objectives and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Infrastructure Architect	The Senior Infrastructure Architect is responsible for the project level architecture design for TFL's infrastructure developments. The Sr Infrastructure Architect will communicate the proposed infrastructure architecture within the project and gain project approval from the project manager, business analyst, development solution architecture, and test teams. They will ensure that the project level infrastructure architecture implemented meets the business objectives and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Infrastructure Architect	The Senior Infrastructure Architect is responsible for the project level architecture design for TFL's infrastructure developments. The Sr Infrastructure Architect will communicate the proposed infrastructure architecture within the project and gain project approval from the project manager, business analyst, development solution architecture, and test teams. They will ensure that the project level infrastructure architecture implemented meets the business objectives and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Insight & Reporting Manager	This role exists to lead on data insight-generation to guide the SHE directorate and influence business decision making to improve our safety, health and wellbeing and environment performance.	£65,000 - £69,999	N/A	NIL	N/A	9
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To produce work instructions, estimates, bills of materials and project planning programs in order to meet contract requirements, particularly in respect to delivery, quality safety and engineering standards. To resolve all day to day technical issues and to facilitate liaison between all parts of Workshop and central engineering	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£65,000 - £69,999	N/A	NIL	N/A	1
Senior Operational Property Surveyor	This role is key to supporting TTL's investment plan through acquiring land and property rights either by agreement or under compulsory purchase powers. This may include removing existing tenants contractually and an element of managing operational assets. The emphasis depends on the team and hence a varying degree of experience is required in specialist area depending on which team the post holder is located. The key delivery is to provide a full, high quality and efficient general practice consultancy property surveying service to clients within both the TTL Group and the wider GLA family. To manage client and stakeholder relationships.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Operational Support Analyst	The Senior Op Support Analyst will be accountable for the provision of Level 2 (and where appropriate Level 3) service for Data and Analytics (D&A) live services before they are transformed and transitioned to Technical Service Operations (TSO), addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the role holder will be responsible for ensuring that all services are delivered to the agreed standards, quality and performance. This role requires performing out of hours support as part of a 1 in 5 callout rota providing support for priority 1 and 2	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of data and analytics work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Product Owner	The Senior Product Owner will be accountable for analysing, prioritising and translating business requirements into technical units of data and analytics work that are implementable by a Scrum Agile development team. The role holder is accountable for the creation and ongoing maintenance of the product backlog ensuring that stories are appropriately sized and include sufficient information to enable development of high quality software. The role holder provides Agile expertise to ensure backlogs are well maintained, prioritised and managed, acting as an effective conduit between the development team and the business stakeholders, should any technical issues or ambiguities arise and further ensuring that expectations of sponsors and stakeholders are met. The Senior Product Owner will be a specialist in one of the following product areas: • Back office revenue solutions such as payments, rating, master data, data processing, integration • Front-end user interface systems such as portals, CRM, mobility platforms • Transport specific solutions such as GIS, asset management, rostering/scheduling • Data Products including the construction of data warehouse/analytics solution (for roles in Data and Analytics)	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Product Owner Lead	The Product Owner Lead is a multi faceted role accountable for: - managing a number of Product Owners and Senior Product Owners on an operational and day to day basis - responsible for planning and alignment the output of multiple Product Owners and Senior Product Owners to deliver a cohesive joined up singular product roadmap - as a Senior Product Owner, the creation and ongoing maintenance of the product backlog. Ensuring that stories are appropriately sized. The stories have sufficient information to keep a development and test team running at maximum efficiency. Ultimately enabling the delivery of high quality software. Dealing effectively with technical issues or ambiguities. As a Product Owner Lead, the role holder will be a specialist in one of the following product areas: Back office revenue solutions such as payments, rating, master data, data processing, integration Front-end user interface systems such as portals, CRM, mobility platforms Transport specific solutions such as GIS, asset management, rostering/scheduling	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions	£65,000 - £69,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions. <b>Left service on or after 31 March 2023.</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions	£65,000 - £69,999	N/A	NIL	N/A	2
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions	£65,000 - £69,999	N/A	NIL	N/A	3
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions	£65,000 - £69,999	N/A	NIL	N/A	1
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	The Senior Project Manager will direct a team of up to 7 project managers and assistant project managers to deliver technology and data change through one or more projects or single programmes as assigned by the Senior Programme Manager or Programme Manager, up to a value of c.£30m and length of up to 2 years, typically, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Senior Project Manager is responsible for delivering the programme and/or projects through a strategic blend of in-house capability and external contracts and frameworks. They will shape and develop the programmes and projects with the product or portfolio leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the T&D delivery functions	£65,000 - £69,999	N/A	NIL	N/A	1
Senior Property Surveyor	To be part of a specialist property asset management team to deliver property services to an identified group of properties within TIL's commercial property portfolios for the purpose of maintaining and enhancing TILs income from its property portfolio. To manage client and stakeholder relationships. To manage between 2 and 5 junior staff, negotiate complex and large cases and provide guidance and support for junior staff	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Property Surveyor	To be part of a specialist property asset management team to deliver property services to an identified group of properties within TIL's commercial property portfolios for the purpose of maintaining and enhancing TILs income from its property portfolio. To manage client and stakeholder relationships. To manage between 2 and 5 junior staff, negotiate complex and large cases and provide guidance and support for junior staff	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TIL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TIL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Solution Architect	The Solution Architect responsible for the project level architecture design for TIL's solution developments. The Solution Architect will communicate the proposed architecture within the project and gain project approval from the project manager, business analyst, development and test teams. They will ensure that the project level architecture implemented meets the business objectives and technical requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Strategies Analyst	Responsible for close collaboration with Technology and Data (T&D) Senior Management Team (SMT) in the development and maintenance of the pan TIL T&D Strategies. Ensuring close alignment between T&D strategic activities, investments, technology services and capabilities to TIL's business outcomes and priorities.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Test Analyst	The Senior Test Analyst is responsible for the creation and execution of all forms of software testing throughout the agile development lifecycle of revenue, online, and corporate systems. The role holder provides expertise to ensure that the software produced meets the quality expectations of stakeholders and standards expected by TIL.	£65,000 - £69,999	N/A	NIL	N/A	0
Senior Transport Planner	Co-ordinate short, medium and long-term bus service planning across multiple projects to inform the development and planning of bus infrastructure requirements and strategy, which optimise services for customer journey time, service reliability, network capacity and connectivity and take account of value for money, operational constraints and customer priorities, in the context of the Mavor's Transport Strategy and wider transport policies.	£65,000 - £69,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Change and Release Manager	The Service Change Manager will manage a team of Service Change Analysts working in a 24*7 operational environment. The role holder will assure that all changes, affecting 1500+ technology applications are tested and released into live service operation without disruption, minimising the costs and reputational implications of poorly implemented changes and projects. The role holder ensures that all change activities are implemented in line with the appropriate technical, regulatory and security standards. The role holder is responsible for implementing improvements to these transition service processes and ensures they continue to remain aligned with the wider Technology and Data service operations regime. The role holder is accountable for the following activities as limited examples: change management, release management, post-implementation testing and service acceptance, configuration management and	£65,000 - £69,999	N/A	NIL	N/A	0
Service Change and Release Manager	The Service Change Manager will manage a team of Service Change Analysts working in a 24*7 operational environment. The role holder will assure that all changes, affecting 1500+ technology applications are tested and released into live service operation without disruption, minimising the costs and reputational implications of poorly implemented changes and projects. The role holder ensures that all change activities are implemented in line with the appropriate technical, regulatory and security standards. The role holder is responsible for implementing improvements to these transition service processes and ensures they continue to remain aligned with the wider Technology and Data service operations regime. The role holder is accountable for the following activities as limited examples: change management, release management, post-implementation testing and service acceptance, configuration management and	£65,000 - £69,999	N/A	NIL	N/A	7
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£65,000 - £69,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£65,000 - £69,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£65,000 - £69,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£65,000 - £69,999	N/A	NIL	N/A	0
Service Development Manager	The Service Development Manager will oversee the relationship between Technical Services Operations and their third party suppliers in a day- to-day operational capacity. Reporting to the Service Operations Manager, the job holder will work with Technical Services Operations teams and third party supplier(s) and be accountable for the delivery of Core Support Services. The role holder will demonstrate effective communication skills with excellent decision making capabilities both proactive and reactive.	£65,000 - £69,999	N/A	NIL	N/A	5
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£65,000 - £69,999	N/A	NIL	N/A	2
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£65,000 - £69,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£65,000 - £69,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	3
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	9
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	1
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	9
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	6
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	£10,000 - £14,999	NIL	N/A	1
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	1
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TFL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
SHE Assurance Manager	This role exists to work directly with SHE Business Partners to embed the SHE assurance strategy and frameworks and act as the subject matter expert to support with assurance reviews.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff.	£65,000 - £69,999	N/A	NIL	N/A	10
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	1
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant. <b>Left service on or after 31 March 2023.</b>	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Shift Tester	To maintain LU's electrical supplies to the running railway, to keep the trains running and stations open in the event of any power loss due to any faults to our switchgear or plant.	£65,000 - £69,999	N/A	NIL	N/A	0
Signals Electronic Technician	To assist with work on signals safety computer systems equipment. To provide support and investigate failing conditions on Train Descriptor, Passenger Information and Dot Matrix equipment and carry out pro-active fault finding manage the repair and replacement of faulty equipment. Test system and associated equipment and re-commission asset to the requirements of customers and clients.	£65,000 - £69,999	N/A	NIL	N/A	0
Signals Electronic Technician	To assist with work on signals safety computer systems equipment. To provide support and investigate failing conditions on Train Descriptor, Passenger Information and Dot Matrix equipment and carry out pro-active fault finding manage the repair and replacement of faulty equipment. Test system and associated equipment and re-commission asset to the requirements of customers and clients.	£65,000 - £69,999	N/A	NIL	N/A	0
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	3
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	7
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	3
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	2
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	5
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Site Facilities Manager	Manage landlord responsibilities, site facilities and contractors for the line at the main Depot and its subsidiary outstations. Plan maintenance activities and organise the availability of Depot facilities to meet the maintenance and timetable service requirements.	£65,000 - £69,999	N/A	NIL	N/A	6
Site Manager	To provide a centre of engineering excellence for LU & TFL, through the provision of professional engineering input and the associated technical output, for a specific asset area.	£65,000 - £69,999	N/A	NIL	N/A	0
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£65,000 - £69,999	N/A	NIL	N/A	52
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£65,000 - £69,999	N/A	NIL	N/A	21
SOM	To manage delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Stations Access Planning Manager	Manage and facilitate large and complex station access requests to enable engineering work to be optimised whilst ensuring safety and operational requirements are satisfied. Responsible for ensuring that Operational Assurance requirements are satisfied on behalf of London Underground.	£65,000 - £69,999	N/A	NIL	N/A	0
Stations Equipment Supervisor	This role involves ensuring that all material movements on escalators are undertaken so that damage to the assets is minimised. The post holder issues movement of material licences and checks for compliance by undertaking site visits.	£65,000 - £69,999	N/A	NIL	N/A	0
Stations Manager	To lead for the Crossrail & Overground Operations effort in the development and monitoring of operational activity as this relates to stations served by Overground train and in due course Crossrail trains, providing expert advice on how safe, secure, well-maintained and customer-friendly station environments might best be delivered in a cost effective way for Crossrail & Overground	£65,000 - £69,999	N/A	NIL	N/A	0
Strategic Problem Solving Manager	This role exists to plan, manage and deliver projects to conduct detailed initial analysis on TFL's strategic problems. This involves identifying recommendations and solutions and handing these over to the business to deliver, in order to improve overall business performance. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£65,000 - £69,999	N/A	NIL	N/A	0
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TFL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TFL and key delivery stakeholders - including London boroughs. Shaping TFL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TFL working directly to advise senior decision makers in TFL and City Hall, including the Mayor and Deputy Mayors.	£65,000 - £69,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TfL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TfL and key delivery stakeholders - including London boroughs. Shaping TfL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TfL working directly to advise senior decision makers in TfL and City Hall, including the Mayor and Deputy Mayors.	£65,000 - £69,999	N/A	NIL	N/A	4
Streetscape Specialist	Manage the ongoing development and revision of Streetscape Guidance and supporting documents, providing leadership to the Streetscape Review Group, leading to a uniform quality in urban design principles across London's highways and public realm. To lead on public realm and streetscape aspects in support of the development and documentation of policy and asset management plans for the maintenance, renewal and improvement of TfL's highway assets. To support a best value, co-ordinated programme of capital renewal projects that achieves TfL's objectives for the Transport for London Network.	£65,000 - £69,999	N/A	NIL	N/A	0
Sustainability Manager	To be accountable for functional expertise in relation to all technical, sustainability and building services related matters, for the TfL Commercial Development portfolio. The job holder will need a thorough and demonstrable knowledge of building services; be able to lead a team as well as work across the TfL business engaging stakeholders and the wider CD Team, a successful track record of communicating, managing and collaborating on complex issues.	£65,000 - £69,999	N/A	NIL	N/A	0
System Support Manager	The job will have responsibility and accountability for Second Line Maintenance support for ATC/TBTC/CBTC Lines. Manages 2nd line (workshop) investigation equipment and control activities which may be invasive to safety critical systems and subsystems on wayside and train borne signaling equipment and general Signals Computer systems. Support 1st line (operating railway) response teams in Signals, Fleet and LU Operations with technical support. Manages a System Support Team for day to day operations. Using appropriate 2nd Line (Workshop) Maintenance Device equipment, carry out testing/repair of hardware and software for the ATC/TBTC/CBTC Central, Wayside and train-borne equipment, ensuring repair costs of the ATC/TBTC/CBTC equipment is controlled and minimised to an efficient level. The post holder will work within a team which is responsible for ATC, CBTC and TBTC lines and will be expected to cover work on all from time to time as directed by the Signals Second Line Systems Manager, however the role will focus on one of these technologies.	£65,000 - £69,999	N/A	NIL	N/A	7
Systems Assurance & Risk Manager	To manage the systems controls and risks to TfL payment and charging systems, including support for TfL's complex underlying revenue reporting, assurance obligations and financial processes. Provide technical, financial & risk expertise to the continuing development of TfL's world class systems.	£65,000 - £69,999	N/A	NIL	N/A	2
Systems Engineer	The purpose of the job is to act as the Company's centre of expertise on systems integration issues, leading a team of three senior engineers in the fields of systems engineering, human factors issues and electromagnetic compatibility to achieve best practice in these and related areas applied to strategic refurbishment projects.	£65,000 - £69,999	N/A	NIL	N/A	0
Systems Operations Manager	Responsible for managing the scheduling of routines, for general maintenance activity, for the running of Financial reporting, versioning, refreshing systems and controlling access and the routine operation of finance systems including the technical monitoring system performance. The role holder will lead a team which manages the update and maintenance of finance data and associated processes, in particular ensuring the integrity and accuracy period end and year end close processes, SAP access controls, and developing ad hoc reports and procedures to ensure that systems and data are managed in accordance with TfL governance and finance policies.	£65,000 - £69,999	N/A	NIL	N/A	3
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£65,000 - £69,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data	£65,000 - £69,999	N/A	NIL	N/A	10



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£65,000 - £69,999	N/A	NIL	N/A	0
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£65,000 - £69,999	N/A	NIL	N/A	10
Technical Delivery Manager	The Technical Delivery Manager is responsible for the end to end technical delivery of Tech & Data's infrastructure initiatives. The role holder is responsible for the high quality output and implementation of detailed technical plans, ensuring that technical changes are delivered within time and cost budgets and align with the strategy for Technology and Data.	£65,000 - £69,999	N/A	NIL	N/A	0
Technical Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	0
Technical Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	0
Technical Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	0
Technical Team Leader	Responsible for leading a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground through planned and remedial maintenance. The team leader is responsible for deputising of the duty manager in the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset	£65,000 - £69,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£65,000 - £69,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£65,000 - £69,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£65,000 - £69,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£65,000 - £69,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£65,000 - £69,999	N/A	NIL	N/A	0
Test Room Inspector	Protection TRI (Test Room Inspectors) carry out the following duties within London Underground Substations, Distribution and Bulk Supply Points.	£65,000 - £69,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£65,000 - £69,999	N/A	NIL	N/A	0
TfL Major Projects Migration Manager	The job holder will assist with the lead and implementation of this suite of major projects, which will include not only the essential organisational and stakeholder management aspects but also provide subject matter expertise in the delivery of a complex accommodation strategy.	£65,000 - £69,999	N/A	NIL	N/A	0
Third Party Manager	London Trams is a business unit within Transport for London. Rail and Sponsored Services, responsible for procuring the safe and efficient operation of London's only tramway. The Third Party Manager (TPM) is responsible for ensuring that works undertaken on or near the tram network are technically acceptable and that they do not compromise the tramways safety, structural integrity or cause unacceptable operational delays at any stage of construction	£65,000 - £69,999	N/A	NIL	N/A	0
Timetables Team Leader	Plan and organise the multitude of timetable projects to ensure all planned products are delivered on time	£65,000 - £69,999	N/A	NIL	N/A	6
TLES Lead Fitter	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£65,000 - £69,999	N/A	NIL	N/A	0
TLES Lead Fitter	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£65,000 - £69,999	N/A	NIL	N/A	0
TLES Lead Fitter	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
TLES Maintenance Lead Fitter	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£65,000 - £69,999	N/A	NIL	N/A	0
Track Competence Assessor	Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training Review and update existing assessments and training documents on an ongoing basis to meet latest	£65,000 - £69,999	N/A	NIL	N/A	0
Track Environment Inspector-Team Leader	To manage the Track Cleaning, this will include carrying out to approved standards contract compliance inspections of all cleaning activities at all station grounds and litter picking and metal picking sites serviced by London Underground. To communicate the nightly activity of all cleaning contractors to the line teams and to ensure staff are deployed to any faults raised in respect to track cleaning issues.	£65,000 - £69,999	N/A	NIL	N/A	0
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£65,000 - £69,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Track Inspector	To undertake track inspections programme and to identify sub standard conditions, raising job orders for the necessary remedial works within a section of the line or completing TANC assessments. Ensuring the track maintenance gangs complete these works and that the track is maintained to safe and service able standards to meet the lines train services requirements.	£65,000 - £69,999	N/A	NIL	N/A	0
Track Quality Engineer	To manage delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£65,000 - £69,999	N/A	NIL	N/A	0
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£65,000 - £69,999	N/A	NIL	N/A	9
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£65,000 - £69,999	N/A	NIL	N/A	15
Track Ultrasonic Team Leader	To lead the line Ultrasonic Inspection Team, undertaking all aspects of safety critical URFD testing procedures on Tube Lines track which is required by the Tube Lines Safety Case. Day to Day Supervision.	£65,000 - £69,999	N/A	NIL	N/A	0
Track Welding Chargehand	Take charge of planned grinding and milling activities as directed: safely, in accordance with your training, and compliant with track maintenance standards. Provide assurance to the Grinding Supervisor that work has been carried out in accordance with standards and the railway is fit for purpose. Act in a supervisory role when required in accordance with company guidelines.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£65,000 - £69,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Maintainer	To ensure that an adequate supply of rolling stock is always available for passenger service by carrying out preventative maintenance and casualty repairs employing mechanical, electrical, body and painting skills.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Maintainer Project Team Lead	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£65,000 - £69,999	N/A	NIL	N/A	8
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Trainee Train Operator	To drive and/or operate Trains as rostered in accordance with policies and procedures to the highest standards of customer safety.	£65,000 - £69,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£65,000 - £69,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£65,000 - £69,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£65,000 - £69,999	N/A	NIL	N/A	0







Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£65,000 - £69,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£65,000 - £69,999	N/A	NIL	N/A	0
Training Co-ordinator	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	0
Training Co-ordinator	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	0
Training Co-ordinator	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	0
Training Specialist	The training specialist is a professional subject matter expert responsible for planning, developing, delivering and evaluating Crossrail Operations training programmes, to enable the mobilisation of a competent workforce in 2018 and ongoing maintenance of competence thereafter.	£65,000 - £69,999	N/A	NIL	N/A	0
Training, Learning & Assessment Manager	Accountable for the delivery strategy and ongoing compliance review of all Teaching, Learning and Assessment activities aligned to Employer/Lead Training Provider Quality Control and Quality Assurance standards, processes and procedures for LU apprenticeships.	£65,000 - £69,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	27
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	23
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	6
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	24
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	25
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	17

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	6
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	23
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	23
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	23
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	1
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	3
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	24
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	5
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	6
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	5
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	16

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	24
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	20

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	6
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	18

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators. As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators. As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£65,000 - £69,999	N/A	NIL	N/A	0
TU Rep Customer Service Manager	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
TU Rep Customer Service Manager	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£65,000 - £69,999	N/A	NIL	N/A	0
TU Rep Customer Service Manager	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£65,000 - £69,999	N/A	NIL	N/A	0
TU Rep Instructor/Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
TU Rep Train Operator	To undertake Line based training to the Company's standards of safety, quality, efficiency and customer service, for all Train Operators and any other staff deemed as necessary to hold a qualification as a Train Operator. To perform, when rostered, the duties of a Train Operator.	£65,000 - £69,999	N/A	NIL	N/A	0
Ultrasonic Charge Hand	To lead the line Ultrasonic Inspection Team, undertaking all aspects of safety critical URFD testing procedures on Tube Lines track which is required by the Tube Lines Safety Case. Day to Day Supervision.	£65,000 - £69,999	N/A	NIL	N/A	0
Ultrasonic Team Leader	To lead the line Ultrasonic Inspection Team, undertaking all aspects of safety critical URFD testing procedures on Tube Lines track which is required by the Tube Lines Safety Case. Day to Day Supervision.	£65,000 - £69,999	N/A	NIL	N/A	0
Vegetation Contract Manager	This role has responsibility for overseeing the delivery of Vegetation Management across an area of LU track infrastructure. The purpose of the Management of Vegetation is to mitigate risk to the Operational Railway as per the Standard that has been developed. The role will optimise the delivery of the contracts in place to ensure vegetation management within their area of control is delivered to time, budget, scope, and quality.	£65,000 - £69,999	N/A	NIL	N/A	1



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Welding Trainer	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Wheel Lathe Operator	To operate appropriate machinery carrying out planned and unplanned maintenance of wheelsets fitted to rolling stock. To carry out routine rolling stock maintenance in line with planned maintenance schedules.	£65,000 - £69,999	N/A	NIL	N/A	0
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£65,000 - £69,999	N/A	NIL	N/A	10
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£65,000 - £69,999	N/A	NIL	N/A	13
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£65,000 - £69,999	N/A	NIL	N/A	0
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£65,000 - £69,999	N/A	NIL	N/A	13
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£65,000 - £69,999	N/A	NIL	N/A	15
Workshop Fitter TLES	To provide work shop services to both refurbishment and maintenance teams.	£65,000 - £69,999	N/A	NIL	N/A	0
3rd Engineer	To provide supervision to the plant team under their control to ensure that Powerlink delivers the performance required within the power service contract in line with all Powerlink's policies and procedures.	£70,000 - £74,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Academic Research & Data Outreach Manager	This role leads TIL's relationship with academic partners to ensure that information shared between TIL and academic institutions is safeguarded and compliant, and provides the opportunity for in-depth analytic research to benefit TIL. The role supports a strategic relationship with the academic sector, transparency and use of open data for academic benefit, and also oversees TIL's voluntary commitment to the UK Statistical Code of Practice. The postholder will lead TIL's engagement with academia and be the interface between strategic analysis and data insight, ensuring that the information shared adheres to TIL's compliance requirements for transparency and protection of data, and also results in academic insight that provides value back to TIL. This role provides both the strategic leadership, and also oversees the management of a range of relationships with academia. The post holder will oversee the process for establishing research partnerships so that TIL gains value for our investment of time with academia on research. The role will also liaise with colleagues across TIL to encourage embedding of recommendations to improve TIL's performance, such as new approaches and process	£70,000 - £74,999	N/A	NIL	N/A	1
Access Capability Manager	This job is to develop new working methods, new protection arrangements and access processes. The post holder is see their portfolio of work through to full and to this end, will have sole responsibility for elements of the Access Improvement Programme.	£70,000 - £74,999	N/A	NIL	N/A	0
Access Compliance Inspector	The Engineering Works Support Manager (EWS) will work in collaboration with the Operations Delivery Team to support the safe planning and delivery of LU possessions and nightly protection ensuring these activities take place in a safe and controlled way. The EWS will be expected to provide prompt solutions to issues surrounding the booking, supply and deployment of protection staff to prevent engineering work overrunning or being canceled. The EWS will be deployed by the Engineering Works Manager to manage the recovery plan when incidents, accidents or overruns happen in an engineering worksite. This role will work as part of a roster where it will perform night duties during the week and then either days or nights at weekends. Therefore it is likely to work in excess of 60% of its hours at night.	£70,000 - £74,999	N/A	NIL	N/A	0
Access Improvement Manager	A key member of the Access Modernisation Programme, accountable for creating new business processes and supporting technical implementation of new stations access systems. Responsible for ensuring that common business processes are followed to enable safe and expedient engineering access to our	£70,000 - £74,999	N/A	NIL	N/A	0
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£70,000 - £74,999	N/A	NIL	N/A	15
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£70,000 - £74,999	N/A	NIL	N/A	12
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£70,000 - £74,999	N/A	NIL	N/A	4
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	18
Agile Development Lead	Responsible for leading one or more agile software development teams in the design and delivery of either revenue, online, or corporate software systems. The role is accountable for the high quality software output and responsible for developing effective and collaborative relationships across the Technology Development team to ensure that Agile processes and best practices are adhered.	£70,000 - £74,999	N/A	NIL	N/A	21
Agile Test Lead	The SAP Test incumbent is responsible for the Test Strategy, Test Processes, Test Governance and Test tooling for changes made to the mission critical SAP system. The test lead will also manage a team of Test analyst that will execute the strategy, processes, and ensure standards and quality for SAP changes does not impact the live servicequality of the software we produce.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Ambience Manager	This post is to support the Fleet Availability Manager in maintaining the MSS and technical ambience" scores for the Northern Line Fleet in line with the required financial forecast for expenditure and revenue earn via the PPP contract. The main duty will be the local management of all fleet cleaning staff on the Northern Line at the five depots and outstations covering both days and nights as appropriate. *Technical Ambience under discussion for RP2	£70,000 - £74,999	N/A	NIL	N/A	0
Analysis Development Manager	Drawing on Oyster usage information and data from other sources, the role holder develops and manages a range of complex analytical procedures, foremost amongst which is ensuring that the revenue from the various ticket types (Travelcard, PAYG etc.) is allocated correctly and in accordance with the commercial agreements between the various transport operators (buses, LUL, National Rail train companies, etc.). The job holder must have a thorough knowledge of the various data sources, of the analysis tools available, of the ticketing agreements concerned, and have the necessary technical mastery to be able to lead the development of the analytical processes which produce the required factors, percentages, payment rates, etc. as required. In the short to medium term (1 to 3 years) the role holder's aim will be to exploit Oyster and contactless card data to support existing ticketing products; in the longer term (3 to 5 years) their focus will move to developments to support new ticketing	£70,000 - £74,999	N/A	NIL	N/A	4
Analytics & Information Lead	The job holder is required to lead and develop the use of large volumes of resourcing and capability data to provide the Director of Engineering and his senior management team with a trusted information source to enable evidence based resource management decision making. The role has a key responsibility to co-ordinate the delivery of analytics, data visualisations and pattern recognition (using structured and unstructured data) to drive significant improvement in effective utilisation of labour and skills to enable the business to make informed resource decisions. The role will also translate the future strategy for engineering resourcing data analytics and providing the leading practice process and digital techniques to optimise workforce utilisation aligned to the business needs, effectively enabling the business plan.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	10
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	29
Application Team Manager	The Application Team Manager will lead a team of engineers to effectively manage business critical services for TIL (e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc) addressing any incidents and problems that may arise, including major incidents of Severity 1 and 2. Furthermore, the Application Team Manager will be responsible for proactively identifying potential improvements to the services that they support and ensuring fulfillment of Service Requests. They will be expected to support projects and ensure appropriate resources are available for out of hours support activities.	£70,000 - £74,999	£10,000 - £14,999	NIL	N/A	18
Area Asset Engineering Manager	Responsible for the engineering and technical aspects associated with delivery of Maintenance Contracts and Projects within the scope of minor and major maintenance works on London Underground assets ensuring they are all delivered on time and within agreed annual programme budget. Responsible for three key asset areas of the business which are Civils, Earth Structures and Drainage. In delivering this, the health of the assets must be maintained and developed through maintaining and improving Health and Safety of Staff, reviewing Contractor QUENSH requirements and liaising with Customers /General Public. This will enable the business to achieve targets and meets its legal and contractual responsibilities on behalf of LU.	£70,000 - £74,999	N/A	NIL	N/A	21

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£70,000 - £74,999	N/A	NIL	N/A	4
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£70,000 - £74,999	N/A	NIL	N/A	3
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£70,000 - £74,999	N/A	NIL	N/A	3
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Improvement Lead	London Underground have made a significant investment to develop Lean leadership principles and behaviours within our Leadership team in Asset Operations. London Underground's Lean Academy is a central development hub for delivering Lean continuous improvement culture across the organisation, starting with the Asset Operations directorate. The Asset Improvement Lead role plays a critical role within an asset maintenance department, by providing a source of Lean expertise and championing the embedding of Continuous Improvement Culture within a department working closely as a coach and mentor alongside the central TIL improvement team and a network of local	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Management & Delivery Manager	To lead RFLI's strategic asset management and delivery regime, delivering associated investment requirements for renewals and enhancements within the constraints of an open access, inter-operable main-line railway. To construct, develop and maintain a comprehensive suite of Asset Management Plans that reflect the Mayor's vision and underpin the Mayor's Transport Strategy. To ensure that RFLI asset performance aligns with TIL's corporate objectives and the Elizabeth line's strategy and functional business requirements in order to maximise return for the business. To facilitate stakeholder engagement in the Asset Management Plan review process and develop strategic delivery plans for implementation by others. To track progress to ensure that the requirements are met and the benefits are realised.	£70,000 - £74,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Asset Systems Improvement Lead	On behalf of Asset Operations, provide a system ownership lead role for single or multi IT systems or technology. To fully understand Asset and Network Operations evolving requirements and challenges, subsequently ensure Operational systems are designed and delivered to best meet these needs.	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Systems Manager	The job will act as the main point of contact for the business for nominated asset area(s) in relation to the operation of all asset systems used within the nominated asset area(s) to ensure that maintenance activities, data collation and evidence of maintenance compliance within the asset management systems operate as designed to support running a safe and compliant railway and to ensure value for money delivery. To work with maintenance teams to identify optimisation and alignment opportunities and promote changes forward for implementation. To work closely with T&D and external support teams to ensure effective management of the asset management systems. To build links with stakeholders across TTL, including Engineering and the wider LU business to ensure the asset management systems support business requirements.	£70,000 - £74,999	N/A	NIL	N/A	2
Asset Systems Manager	The job will act as the main point of contact for the business for nominated asset area(s) in relation to the operation of all asset systems used within the nominated asset area(s) to ensure that maintenance activities, data collation and evidence of maintenance compliance within the asset management systems operate as designed to support running a safe and compliant railway and to ensure value for money delivery. To work with maintenance teams to identify optimisation and alignment opportunities and promote changes forward for implementation. To work closely with T&D and external support teams to ensure effective management of the asset management systems. To build links with stakeholders across TTL, including Engineering and the wider LU business to ensure the asset management systems support business requirements.	£70,000 - £74,999	N/A	NIL	N/A	0
Asset Systems Manager	The job will act as the main point of contact for the business for nominated asset area(s) in relation to the operation of all asset systems used within the nominated asset area(s) to ensure that maintenance activities, data collation and evidence of maintenance compliance within the asset management systems operate as designed to support running a safe and compliant railway and to ensure value for money delivery. To work with maintenance teams to identify optimisation and alignment opportunities and promote changes forward for implementation. To work closely with T&D and external support teams to ensure effective management of the asset management systems. To build links with stakeholders across TTL, including Engineering and the wider LU business to ensure the asset management systems support business requirements.	£70,000 - £74,999	N/A	NIL	N/A	2
Assets Condition Report Manager	The Assets Condition Report (ACR) describes and documents the physical state of all the different assets within LU in order to prioritise funding, establish performance targets and set maintenance priorities. In addition to this, the ACR is a legal requirement. The outcome of this role will provide the business with direction to prioritise investments by highlighting the condition of the different assets, the investment required and the risk involved if investment is not made. The job is responsible for leading, coordinating and securing the timely and accurate development of the ACR process and outcomes for London Underground, in accordance with the ACR standard. The post holder will oversee the ACR development and outcome in all asset areas in London Underground, engaging with stakeholders at all levels and communicating any changes to the process, as well as the outcome and status of ACR at its different stages. The ACR Manager will flag to accountable stakeholders areas of risk based on its project plan (milestones and deliverable), and will support them in order to drive forward corrective actions. They will also be responsible for problem-solving issues and only escalating as a last resort.	£70,000 - £74,999	N/A	NIL	N/A	0
Assistant Director - Collections & Engagement	Responsible for the strategic planning and management of the curatorial, information management and learning activities, ensuring that the Museum's collection, educational expertise and knowledge are applied effectively to meet the Museum's objectives.	£70,000 - £74,999	N/A	NIL	N/A	7
Assistant Director - Customers & Resourcing	The post delivers this through three key responsibilities: (a) Design, Presentation & Environment: - ensuring that high-quality, cost-effective, customer-orientated, design, merchandising and display solutions are implemented across the Museum. Setting the design, presentation and house-style standards for all Museum customer-facing material, exhibitions and interactives. (b) Operations Room: - developing and delivering the customer-support infrastructure to deal with all initial enquiries, bookings and callers to the Museum, as well as planning for the resourcing and coordination of the staff, volunteer and other resources necessary to deliver excellent customer service. (c) Customer Services: developing and delivering the operational regime to ensure that all Museum visitors receive outstanding service at Covent Garden, Depot open days and	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Assistant Director - Marketing & Development	<p>To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised.</p> <p>The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TfL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans.</p> <p>Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery.</p> <p>The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings.</p>	£70,000 - £74,999	N/A	NIL	N/A	3
Assistant Project Manager	<p>To project manage small work packages or assist the PM with the implementation of larger projects including day-to-day management of external contractors / suppliers. This includes management of LU/TfL obligations and of principal contractors, PFI suppliers or other third party suppliers to ensure delivery of projects on behalf of LU/TfL to meet the needs of its customers.</p>	£70,000 - £74,999	N/A	NIL	N/A	2
Assistant Signals Manager	<p>Support the Signals Maintenance Managers with core activities such as vehicle licencing, materials ordering and complex administration tasks.</p>	£70,000 - £74,999	N/A	NIL	N/A	0
Assistant Ultrasonics Delivery Manager	<p>Working in the Ultrasonic section, within the Track Delivery and Services Team, your role is to manage the ultrasonic inspection programme, ensuring that the inspections are completed to the companies compliance standards. You'll manage the internal and contract resource to undertake inspections on time and quality You shall ensure teams identify and categorise defects accurately, maintain their competence, and adhere to the relevant standards and processes relating to the testing and completion of ultrasonic rail flaw detection.</p>	£70,000 - £74,999	N/A	NIL	N/A	17
ATMS Delivery Manager	<p>The role will be responsible for leading the teams to deliver maintenance programmes to ensure business and department objectives are delivered, through the effective management of the ATMS (Automatic Track Measuring System) and financial control. The job holder will be expected to utilise skills and abilities of the Technical team and allocated resources to best meet the workload looking to deliver future inspection work streams, analyses and delivers geometry and track quality work streams. Delivery and management of</p>	£70,000 - £74,999	N/A	NIL	N/A	4
Building Manager	<p>Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbanks.</p>	£70,000 - £74,999	N/A	NIL	N/A	0
Bus Network Development Manager	<p>Through a comprehensive understanding of future customer demand, city development and TfLs strategic and budgetary outlook, the post holder will lead the development of the bus network from the earliest stages in order to inform effective land use and transport planning across London</p>	£70,000 - £74,999	N/A	NIL	N/A	3
Business and Resourcing Manager	<p>This role is responsible for supporting the day-to-day business requirements of the directorate by ensuring it is adequately resourced with the right people and services at the right time to enable the directorate to meet its overall objectives. This will involve the post holder coordinating the directorate's resourcing strategy as well as managing the interface with TfL business support services. The post holder will provide support to the wider directorate through the flexible management of a team of Administration Officers.</p>	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Business Development Delivery Lead	<p>The Business Services Continuous Improvement (CI) and Business Development Team is a critical part of the Business Services function (BSF) responsible for developing the strategy for the Business Services function and driving and delivering the ongoing growth, change and improvements plan in line with this. The Business Development Delivery Lead will be responsible for delivering on the BSF growth strategy. The role will lead the business's objective of both expanding the portfolio of service offerings and growing the external/internal client base, in line with BSF and Transport For London's (TfL's) strategic objectives. Business Development Delivery Lead will lead and develop viable commercial propositions including pricing models for offering services to new clients and build strong relationships across the business, Legal and external clients to make this a high impact commercial team that can support with scaling BSF and help support TfL's commercial goals</p>	£70,000 - £74,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Business Development Manager	Plan and implement the strategic business improvement and development plan for Workshops. In collaboration with the Head of Workshops and other team members, deliver this plan ensuring a cost effective and legally compliant workplace which meets customer requirements and drives a culture of continuous improvement and opportunities for Lean. Lead a team who manage the provision of the schedule, cost and resources to deliver against the business plan; establishing and maintaining KPI's, management information reports and business development activities inclusive of the Electronics department, Acton site Management and robust local management information systems ensuring compliance, competence and financial management across the new Lean infrastructure cells, working towards Lean and BSI accreditation across Workshops.	£70,000 - £74,999	N/A	NIL	N/A	6
Business Development Manager	An integral part of the Senior Management team responsible for setting and delivering a medium and long term vision for transforming Contact Centre Operations (CCO) over 5 years, overseeing the establishment of the departments budgets and forecasts responsible for allocating expenditure according to the CCO strategy. Responsible for leading change programmes and managing strategic relationships with internal and external suppliers to achieve the CCO transformation.	£70,000 - £74,999	N/A	NIL	N/A	4
Business Improvement Manager	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsibly for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Business Operations Service Lead	The role holder will be part of the Occupational Health and Wellbeing (OH&W) Senior Leadership Team (SLT), responsible for developing, interpreting and delivering the OH&W strategy. Reporting directly to the Head of Health and Wellbeing this role is responsible for ensuring the effective and efficient operation of the Occupational Health (OH) Directorate, working with the OH and SHE (Safety, Health and Environment) leadership team to shape and deliver strategic objectives. The role holder will lead the strategic financial planning for the OH department and its resource management, as well as being responsible for oversight of governance across the department and providing business information to drive the OH service forward in its delivery of a service to circa 27,000 employees. The role will deputise for the Head of OH&W on all issues related to the directorate including finance, resourcing and contract management escalation.	£70,000 - £74,999	N/A	NIL	N/A	6
Business Performance Manager	The primary accountability for this role is to establish a new way of working for the Project and Facilities team within Property Management (PM). Embedding the following areas into the Project and Facilities team, by working with stakeholders through Commercial Development, Commercial and Finance. - Establishing Pathway methodology with their peers in the PM department to effectively manage all projects and maintenance across the TIL commercial estate – current work is worth up to £10m per year - Establish and lead a centralised procurement process to monitor and control project and maintenance spend to ensure best value for TIL and ensuring project managers are free to deliver projects. - Benchmarking performance internally and externally and managing the analysis of the teams financial performance, to ensure all financial targets are met by the team. Establish and manage clear reporting of cost expenditure. Additionally, the post holder will work alongside	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0
Cable Joiner	To joint and terminate all types of applicable (as instructed) cables and to undertake cable repair and maintenance as necessary.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Cables Delivery Manager	This role is responsible for providing professional engineering direction, guidance and leadership to the Low Voltage (LV) Delivery team to ensure that London Underground's Low Voltage Power assets are compliant with statutory and LUL regulations' standards. The role plays a key part in safeguarding asset safety and minimising risks to staff and the travelling public. This role will be actively leading the LV Delivery team in relation to all technical matters and safe system of works documentation related to London Underground's Low Voltage Power assets. This role will be working collaboratively with LV Delivery operational staff, managers and other Electrical & Power related roles across the organisation including CPD, COO Ops, Depots and Professional Engineers, with a view to driving business performance, reducing costs and providing strategic guidance in relation to technical matters.	£70,000 - £74,999	N/A	NIL	N/A	0
Change Assurance Manager	Responsible for the successful management and ongoing development of the Elizabeth Line Change Assurance process to support Rail for London Infrastructure Ltd. (RFL) deliver its obligations under the Railway and Other Guided Transport System (Safety) Regulations 2006 (ROGS). The role will provide leadership on change for maintenance, operations and engineering disciplines and to provide expert guidance in the application of change assurance. The role will be required to strengthen the independence of change and safety assurance capability and, in doing so, reduce the likelihood of	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Change Implementation Manager	This role is responsible for developing and delivering plans to ensure that key transformational programmes are translated into the business. It involves the planning and coordination of Change Management activities, partnering with the business to translate the programme into changes on the frontline. It will provide Change Readiness support, working with the business to identify and overcome barriers during implementation. It is responsible for assessing and managing the impact that changes will have on people and ensuring that the benefits are realised.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	9
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	3



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	2
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	4
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	2
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	4
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£70,000 - £74,999	N/A	NIL	N/A	3
Chief Financial Officer	Responsible for all aspects of financial control and governance, including financial and management accounting systems and records; statutory reporting; business planning; financial management; budgeting and forecasting; cash-flow management. Provide strategic and financial guidance to ensure that the Museum's financial commitments are met. This role is both strategic and hands-on, requiring the post-holder to work with team members on projects and tasks, as well as take the overview of, and be able to advise on, the results. Accountable to oversee and lead the Finance Department to ensure optimum working and achievement of team and individual targets and outputs. Member of the Museum's senior management team, attending board meetings in support of Director and COO (Chief Operating Officer).	£70,000 - £74,999	N/A	NIL	N/A	6
Chief Financial Officer	Responsible for all aspects of financial control and governance, including financial and management accounting systems and records; statutory reporting; business planning; financial management; budgeting and forecasting; cash-flow management. Provide strategic and financial guidance to ensure that the Museum's financial commitments are met. This role is both strategic and hands-on, requiring the post-holder to work with team members on projects and tasks, as well as take the overview of, and be able to advise on, the results. Accountable to oversee and lead the Finance Department to ensure optimum working and achievement of team and individual targets and outputs. Member of the Museum's senior management team, attending board meetings in support of Director and COO (Chief Operating Officer). <b>Left service on or after 31 March 2023</b>	£70,000 - £74,999	N/A	NIL	N/A	6
Civils Night Manager	The Civils Night Manager is responsible for the effective and efficient management and delivery of the civil inspection programme for Bridges & Structures, Deep Tube Tunnels and Earth Structures assets. Inspections delivered through an internal resource supplemented with external resource as required. Inspections undertaken are to be compliant with contractual, statutory and London Underground obligations, introducing best practice into the business areas. Responsible for the assessment of HS&E compliance across the Civils department and Framework Contractors / Suppliers.	£70,000 - £74,999	N/A	NIL	N/A	0
Coach Operations Manager	Provide direction and management ensuring the effective operation and continuous improvement of a first class customer-focused service to all users of London's Coach Station facilities. Develop strategies for engaging with key stakeholders managing the provision of services and customers, the legal framework and key management information in line with the aspirations of the Coach Operators and customers whilst achieving TfL objectives. Develop a commercial strategy to best manage the Coach Station Operations and the requirements of the subsidiary company Victoria Coach Station Ltd.	£70,000 - £74,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Commercial Development Planning Manager	Responsible for leading the provision of complex planning advice and defining and developing the land use planning resource requirements for Commercial Development to support the delivery of TfL sites to meet the objectives of income generation, affordable housing delivery and place-making. Responsible for managing the planning team embedded within Commercial Development and ensuring the professional services model works effectively in this context. Supports the case for the continuing development of TfL land by identifying further opportunities for delivering new homes, jobs and better places and provides planning expertise to navigate the planning process for TfL for complex sites. The postholder will also be responsible for the provision of other planning related services as required and specified by the range of Commercial Development functions. The postholder will be embedded within Commercial Development, reporting day to day to the Director of Property Development, but	£70,000 - £74,999	N/A	NIL	N/A	16
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£70,000 - £74,999	N/A	NIL	N/A	2
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£70,000 - £74,999	N/A	NIL	N/A	0
Commercial Manager	To support the Senior Commercial Manager in delivering strategic commercial direction for projects and categories from concept through specification, contract and procurement, design, delivery, verification and operational support. To manage enhancement activity and deliver value through: Supplier Relationship Management; Supply Chain Management and the development and delivery of commercial best practice, processes, governance, guidance and tools.	£70,000 - £74,999	N/A	NIL	N/A	1
Commercial Manager	To manage the delivery of commercial and contract management to a defined asset group or delivery area in the Chief Operating Officer's team, value between £10 - 20m per annum.	£70,000 - £74,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£70,000 - £74,999	N/A	NIL	N/A	1
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£70,000 - £74,999	N/A	NIL	N/A	0
Commercial Manager	To oversee the delivery of commercial activities, processes and systems within the Capital Programmes Directorate, and its programme and project areas. Manage and orchestrate all the commercial stakeholder parties to develop and maintain commercial control of such programmes and projects.	£70,000 - £74,999	N/A	NIL	N/A	0
Community Partnerships Lead	Based within the new Local Communities and Partnerships team, the postholder will lead a dynamic team of communications, engagement and consultation specialists to create, build and manage effective, efficient and measurable partnerships with London's boroughs, sub-regional partnerships, local communities and neighbourhoods in an assigned area. Accountable for enhancing the reputation of TfL with the communities we serve and ensure that a consistent and coordinated approach is applied to help achieve TfL's and the Mayor's objectives and priorities.	£70,000 - £74,999	N/A	NIL	N/A	5
Community Partnerships Lead	Based within the new Local Communities and Partnerships team, the postholder will lead a dynamic team of communications, engagement and consultation specialists to create, build and manage effective, efficient and measurable partnerships with London's boroughs, sub-regional partnerships, local communities and neighbourhoods in an assigned area. Accountable for enhancing the reputation of TfL with the communities we serve and ensure that a consistent and coordinated approach is applied to help achieve TfL's and the Mayor's objectives and priorities.	£70,000 - £74,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Compliance Asset Manager	The Compliance Asset Manager (Discipline specific) is to provide a function that effectively supports the business areas in their duty to comply with Legislation and internal Standards and processes. The role is to ensure that assets are maintained to statutory regulations and that processes are in place to monitor, highlight and review compliance status across the asset type. The role is within Asset Operations, London Underground in the Systems Delivery team (Mechanical and Fire). You will also be responsible for the performance of external contractors delivering maintenance activities and reactive fault calls across London Undergrounds stations, depots, operational facilities and sub	£70,000 - £74,999	N/A	NIL	N/A	0
Condition Based Mobile Engineer	To manage delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£70,000 - £74,999	N/A	NIL	N/A	2
Consents, Land & Agreements Manager	To plan, manage and co-ordinate across TfL business families to ensure all activities relating to consents, land and legal agreements within MPD and are successfully secured to ensure certainty in the delivery stages of major projects. This could include project management for the delivery of parliamentary consents such as Transport & Works Act Orders (TWAOs) and Development Consent Orders (DCO), planning applications, development agreements and subsequent commitments. The role holder will be accountable for ensuring a comprehensive strategic approach to land & property, stakeholder liaison, 3rd party engagement and legal coordination associated with individual project	£70,000 - £74,999	N/A	NIL	N/A	3
Construction Compliance Manager	Being a focal point and taking the lead on all Construction Site Delivery Compliance issues within a Construction Group be they Safety or Quality Control. Ensuring that the Projects have agreed Quality Control and Installation Test Procedures in place and that they are being adhered to by all parties. Maintaining safety, quality and Snagging Clearance programme control within the Group. Ensuring the proper execution Snagging identification and clearance on behalf of the programme and ultimately LUL/TFL. To make regular Site visits to ensure that the agreed Quality Control, Project Delivery and Safety Procedures are being adhered to by both programme staff and their Sub-	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Compliance Team Leader	Being a focal point and taking the lead on all Construction Site Delivery Compliance issues within a Construction Group be they Safety or Quality Control. Ensuring that the Projects have agreed Quality Control and Installation Test Procedures in place and that they are being adhered to by all parties. Maintaining safety, quality and Snagging Clearance programme control within the Group. Ensuring the proper execution Snagging identification and clearance on behalf of the programme and ultimately LUL/TFL. To make regular Site visits to ensure that the agreed Quality Control, Project Delivery and Safety Procedures are being adhered to by both programme staff and their Sub-	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	5
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	2
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	4
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	2
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	0
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Content Developer	This role will develop, prepare and edit content for various course materials using different methods of communications appropriate to the learning solution. This will include front end web development activities including copy writing and formatting influencing best practice on new technologies. The role will develop training packages using a range of software, including MS Office and e-Learning solutions. This includes creating content scripts and storyboards to produce digital graphic designs and creative solutions for the business. The role will influence best practice on new technologies to enhance content of design work taking accountability for the cost and timing of projects and investment programmes, specific to the lines or projects for which they are accountable.	£70,000 - £74,999	N/A	NIL	N/A	0
Continuous Improvement Lead	This role exists to lead the development and co-ordinated implementation of continuous improvement initiatives to support against core business objectives. It will work across the operational areas of Logistics & Manufacturing and its primary focus will be contracting with diverse business units, evaluating the business requirement and the effective deployment of resources. The role will also be responsible for embedding a continuous improvement (CI) culture and methodology across L&M but also advocate successes across APCD (Asset Performance & Capital Delivery) and wider TTL.  Each business area will remain responsible for identifying opportunities for improvement, this role exists to translate these opportunities into a deliverable, prioritised, scope of work and to ensure its delivery within the team.  Showing personal & inspirational functional leadership, advocating and role modeling the embedment of a CI culture to empower teams to resolve complex business problems. Job holder is also expected to be an advocate for TTL Vision & Values, recognising the importance & benefits of an inclusive approach in leading a specialist team.	£70,000 - £74,999	N/A	NIL	N/A	5
Control Systems Engineer	Control and implement the programmes of work for the installation, maintenance and repair of all SCADA systems and auxiliary services. <b>Left service on or after 31 March 2023</b>	£70,000 - £74,999	N/A	NIL	N/A	0
Control Systems Engineer	Control and implement the programmes of work for the installation, maintenance and repair of all SCADA systems and auxiliary services.	£70,000 - £74,999	N/A	NIL	N/A	0
Control Systems Engineer	Control and implement the programmes of work for the installation, maintenance and repair of all SCADA systems and auxiliary services.	£70,000 - £74,999	N/A	NIL	N/A	9
Control Systems Engineer	Control and implement the programmes of work for the installation, maintenance and repair of all SCADA systems and auxiliary services.	£70,000 - £74,999	N/A	NIL	N/A	0
Control Systems Engineer	Control and implement the programmes of work for the installation, maintenance and repair of all SCADA systems and auxiliary services.	£70,000 - £74,999	N/A	NIL	N/A	0
Coordination Manager	This role will provide strategic leadership for the team responsible for the coordination of road works and other planned interventions on London's highway network. The post holder will be required to minimise delays and disruption to the travelling public on the highway network, supporting smoothing traffic flows in accordance with the Mayors Transport Strategy.	£70,000 - £74,999	N/A	NIL	N/A	6
Coordination Manager	This role will provide strategic leadership for the team responsible for the coordination of road works and other planned interventions on London's highway network. The post holder will be required to minimise delays and disruption to the travelling public on the highway network, supporting smoothing traffic flows in accordance with the Mayors Transport Strategy.	£70,000 - £74,999	N/A	NIL	N/A	7
Coordination Manager	This role will provide strategic leadership for the team responsible for the coordination of road works and other planned interventions on London's highway network. The post holder will be required to minimise delays and disruption to the travelling public on the highway network, supporting smoothing traffic flows in accordance with the Mayors Transport Strategy.	£70,000 - £74,999	N/A	NIL	N/A	23
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£70,000 - £74,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£70,000 - £74,999	N/A	NIL	N/A	0
Cost Manager	To provide cost management services to the Capital Programmes Directorate (CPD) and ensure that all pre and post-contract and commercial requirements of the project are delivered according to the organisation's policies, standards and procedures.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Experience Lead	The role holder is accountable for formulating and monitoring the overarching customer experience ethos and plans over a three to five year period for a designated business area in order to realise the Customer Strategy ensuring 'gain points' are addressed and achieved. The role holder initiates and sponsors the delivery of customer focused initiatives, e.g. reliability of service, staff development, real time customer information, built environment, actively partnering with the operating businesses and others within CCT to enable successful delivery of the customer action plan for the assigned delivery	£70,000 - £74,999	N/A	NIL	N/A	5
Customer Experience Lead	The role holder is accountable for formulating and monitoring the overarching customer experience ethos and plans over a three to five year period for a designated business area in order to realise the Customer Strategy ensuring 'gain points' are addressed and achieved. The role holder initiates and sponsors the delivery of customer focused initiatives, e.g. reliability of service, staff development, real time customer information, built environment, actively partnering with the operating businesses and others within CCT to enable successful delivery of the customer action plan for the assigned delivery	£70,000 - £74,999	N/A	NIL	N/A	6
Customer Experience Lead	The role leads the development and delivery of the pan TIL Customer Information Strategy to ensure that TIL customer information supports the TIL Customer Strategy and that exceptional customer information continues to evolve and meets the changing needs of customers and users. The role provides business expertise in the area of customer information for major projects to ensure an integrated customer experience across all customer	£70,000 - £74,999	N/A	NIL	N/A	5
Customer Experience Lead	The role leads the development and delivery of the pan TIL Customer Information Strategy to ensure that TIL customer information supports the TIL Customer Strategy and that exceptional customer information continues to evolve and meets the changing needs of customers and users. The role provides business expertise in the area of customer information for major projects to ensure an integrated customer experience across all customer	£70,000 - £74,999	N/A	NIL	N/A	0
Customer Experience Lead	The role holder is accountable for formulating and monitoring the overarching customer experience ethos and plans over a three to five year period for a designated business area in order to realise the Customer Strategy ensuring 'gain points' are addressed and achieved. The role holder initiates and sponsors the delivery of customer focused initiatives, e.g. reliability of service, staff development, real time customer information, built environment, actively partnering with the operating businesses and others within CCT to enable successful delivery of the customer action plan for the assigned delivery	£70,000 - £74,999	N/A	NIL	N/A	2
Customer Experience Lead	The role holder is accountable for formulating and monitoring the overarching customer experience ethos and plans over a three to five year period for a designated business area in order to realise the Customer Strategy ensuring 'gain points' are addressed and achieved. The role holder initiates and sponsors the delivery of customer focused initiatives, e.g. reliability of service, staff development, real time customer information, built environment, actively partnering with the operating businesses and others within CCT to enable successful delivery of the customer action plan for the assigned delivery	£70,000 - £74,999	N/A	NIL	N/A	6
Customer Experience Lead	The role holder decides the customer information required to ensure that customers can plan and undertake a journey and that communications supports the operational business. This includes defining the need, developing integrated communications plans across channels, including signage & wayfinding, digital, printed material etc., plans and deciding on the resource required to deliver the communications. The role holder must analyse the effectiveness of all customer communication and continually seeks and drives customer information improvements to ensure effective delivery of the Customer Information Strategy to the Customer and TIL Operations, enabling realisation of the TIL vision of keeping London working and moving.	£70,000 - £74,999	N/A	NIL	N/A	6
Customer Insight Lead	The role acts as a customer champion by establishing and promoting an integrated approach to, and deep understanding of customers, employees and stakeholders and what is important to them. It ensures that customer, employee and stakeholder insight drives and underpins all TIL strategic planning and decision making. The role establishes an evidence based framework for the strategic view of our customers, stakeholders and staff, and interprets progress in delivering programmes to meet our customer objectives. The role leads, commissions, develops and manages all customer, stakeholder and employee research and insight, and interprets the results to understand customer, stakeholder and employee needs and behaviours, and uses these to bring new perspectives, to guide prioritisation and optimisation of our customer offering and drive our transformation to achieve our Customer Strategy. Roles would be assigned as follows: 1. Customer – focused on customer insight and marketing; supporti	£70,000 - £74,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Marketing & Behaviour Change Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised. The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TFL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans. Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery. The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings, exhibitions, F2F, leafletting and other relevant educational and training materials	£70,000 - £74,999	N/A	NIL	N/A	7
Customer Service Delivery Manager	Accountable for the strategic planning and performance delivery of all Contact Centre Operations (CCO) activities and objectives. The role holder will lead internal teams, including the TFL Contact Centre, Lost Property Office, Visitor Centres, Third Party Contact Centre suppliers, Sarah Hope Victim Support Line and Passenger Help Point support line, providing strategic direction and guidance aligned to TFL and CCO principles. The role holder will be responsible for managing a £28 million budget and over 550 staff, ensuring appropriate control and processes are in place to ensure effective and cost efficient performance. The role holder will also direct strategies that provide insight and analysis of customer contact data including safety critical reports for key stakeholders across TFL and also enable the smooth implementation of new services and improvements into the Contact Centre including Crossrail and Cycle Hire Scheme. The role holder will maximise revenue generation via effect	£70,000 - £74,999	N/A	NIL	N/A	3
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£70,000 - £74,999	N/A	NIL	N/A	20
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£70,000 - £74,999	N/A	NIL	N/A	18
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£70,000 - £74,999	N/A	NIL	N/A	22
Customer Service Manager - Revenue Control	To ensure the provision of Network wide unit revenue control activities and the delivery of consistent revenue staff performance levels in order to meet station service delivery targets. Ensuring that customers using the underground system are in possession of valid travel documents and that the correct fares are paid. To detect and prevent general fraud, fare evasion, travel irregularities and other identifiable forms of revenue loss involving offences detrimental to London Underground. Directly responsible for circa 20 reports however indirect management accountability for 190 employees.	£70,000 - £74,999	N/A	NIL	N/A	19
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	2
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	7



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	8
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	7
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	20
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster. <b>Left service on or after 31 March 2023</b>	£70,000 - £74,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	22
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	16
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	13
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	25
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	0
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	33
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	4
Customer Service Manager 2	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM2s will work unsociable hours (including nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	2
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	14
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	18
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	17
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	13
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSM3s will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£70,000 - £74,999	N/A	NIL	N/A	19
Customer Strategy and Engagement Lead	The Customer Strategy and Engagement Lead will establish and drive preparation and development of our long term Customer Strategy, to ensure an integrated approach to identifying and acting on what is important to our customers. By periodically reviewing the strategy to ensure that it is continuing to meet the needs of our customers and the role holder will ensure that our customer initiatives and priorities meet the needs of the operational businesses in Surface, London Underground and Rail. They will monitor our competitors, adjacent industries and scan the horizon to identify opportunities and emerging expectations that may inform our customer strategy. - The role will lead and deliver in-depth strategic customer analysis to help the operational businesses to address their priorities (e.g., future bus strategy, interchanges) - The Customer Strategy and Engagement Lead will coordinate and deliver activity that engages with our customers – developing the emotional relationship that TfL has with its customers and fulfilling our cultural obligation to London.	£70,000 - £74,999	N/A	NIL	N/A	5
Cyber Security Advisory Lead	The cyber security advisory function provides cyber security advisory services across TfL. As the cyber security advisory lead you will direct, lead and line manage members of the cyber security advisory team, providing cyber security advice and guidance to risk owners, projects and system and service owners. This role provides specialist cyber security advice to the organisation as part of the cyber security team's mission to protect TfL's information and technology from disruption or unauthorised access. The cyber security advisory lead manages the operational day-to-day delivery of cyber security advisory services and is responsible for cyber security engagement for systems across TfL. The cyber security advisory lead and their team will engage and maintain relationships with key stakeholders and teams and provide support to operational areas of the business, supporting regulatory activities, capital delivery projects, enhancing cyber security capabilities and undertaking a number of services and activities to reduce cyber security risk.	£70,000 - £74,999	N/A	NIL	N/A	10
Data and Analytics Portfolio Manager	The Data & Analytics Portfolio Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The Data & Analytics Portfolio Manager supports the Chief Data Office and other Heads of Technology and Data in being the primary Data & Analytics department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for Data &	£70,000 - £74,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Data Control Manager	The Data Control Manager enables the continuous improvement and development of project and programme integration. Applies extensive expertise of information management by ensuring information produced by projects / programme and the supply chain is of sufficient quality and accessible to those who need it, when they need it. Seeking new ways in which existing data and information can be more effectively managed so decision making can make informed and planned by using both documents and data management systems. <b>Left service on or after 31 March 2023</b>	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Data Interpretation Delivery Lead	The Data Interpretation (DI) Delivery Lead will analyse, create, deliver, and lead the DI team to ensure the efficient publication of high quality enriched reports, making the best use of systems and team members. They are responsible for the design, development and embedding of an effective DI team to support the Reporting Strategy and the business objectives. This responsibility includes enabling the strategic direction of the business through reporting outputs, and ensuring reports comply with all legal and regulatory requirements, and are pro-actively kept compliant ahead of any regulatory changes. They will give the Running and Building (R and B) manager clear instructions and strategic direction for timely enrichments to reports. They will be responsible for signing-off the templates and reports created by the R and B Team and providing feedback and improvement opportunities to the R and B Manager in line with strategic direction. They will drive high quality reporting which quickly identifies insight into impacts, causes and performance, which will be paramount in enabling the Business to deliver their required year on year savings, and support them in making better decisions. The DI Delivery Lead will both personally create and deliver a complete set of high quality DI information to users, and review the team's outputs against the agreed quality standards.	£70,000 - £74,999	N/A	NIL	N/A	9
Delivery Communications Lead	The role holder is responsible for identifying and managing the co-ordination of TTL's communications around strategic engagement and tactical business priorities. The role holder will own, inform and improve the way our organisation co-ordinates communication of essential issues, providing efficient handling of critical issues and support good relationships with internal and external stakeholders. Alongside other communication teams, the role holder will develop the strategic narrative, vision and communications approach for key priority areas and audiences. Developing essential working relationships across the organisation, in particular with operational colleagues to ensure CCT has an accurate picture of what is happening regarding delivery priorities, future issues and provide advice on where senior officials are deployed.	£70,000 - £74,999	N/A	NIL	N/A	4
Demand Forecasting & Analytics Manager	To lead & develop a team of analytical experts to develop, maintain & apply TTL's strategic modelling capability (*). The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TTL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TTL businesses & delivery planning priorities • inform the Mayor and TTL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£70,000 - £74,999	N/A	NIL	N/A	6
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£70,000 - £74,999	N/A	NIL	N/A	19
Depot Plant and Equipment Manager	To manage a department for the provision of Preventative Maintenance of all Plant and Equipment assets and provision of new or replacement assets to meet operational needs.	£70,000 - £74,999	N/A	NIL	N/A	1
Deputy Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	16

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Design & Delivery Lead Specialist	This job description takes account of the primary factors but recognises there may be an number of items required to fulfil the role, but which are not required to be detailed. Direct Active Fair Accountable Collaborative The purpose of this role is to manage the design, development and delivery of TFL training (Core or T&D), using experience and expertise in the design and development and/or delivery of enhancements to core learning interventions and bringing a creative and innovative perspective to organisational learning. The Lead Specialist will promote a strong culture of learning and development in line with TFL's values, and in support of TFL's commitment to delivering improved organisational performance and effectiveness. They will play a key role in embedding new global H2R L&D process designs by uploading and promoting adherence and compliance and ensure continuous improvement initiatives are managed in line with new processes and with appropriate governance.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Design Manager	Responsible for the end to end management of design, development and implementation of learning solutions packages for both new requests and enhancements to existing learning materials including technical. Responsible for embedding blended learning solutions to the business to ensure we transform LUSD's offerings to the business to enable them to meet their challenges. This includes challenging status quo of current material project managing overall of design packages to ensure cost effective solutions and alignment to digital learning strategies.	£70,000 - £74,999	N/A	NIL	N/A	0
Digital Analytics Manager	In carrying out this work, the job holder will: - Provide leadership for the analytical understanding of the historical, current and potential usage and quality of experience of TFLs digital services - Ensure best practice implementation of analytics, trialing new and paid tools in line with developing business requirements - Work with colleagues within T & D and beyond to advocate an evidence based approach to product development based on customer needs and expectations - Work with colleagues across the business to understand and develop relevant analytic requirements, develop dashboards, train users and generally grow the use of online analytic data across the	£70,000 - £74,999	N/A	NIL	N/A	0
Diversity & Inclusion Lead	This role is responsible for the provision of advice, guidance and solutions on diversity and inclusion matters and legislation by developing and leading on appropriate initiatives, frameworks, practices and strategies that successfully deliver TFL and the Mayor's wider objectives. The role ensures strategy, people and processes align to embed a collaborative culture that achieves the organisation's short and long term goals.	£70,000 - £74,999	N/A	NIL	N/A	13
DLO Manager	To lead and direct the Lifts Direct Labour Organisation (DLO) within Stations, Buildings and Civils. Responsible for the execution of Stations strategy and delivery of products and services to LU Operating and other clients. Ensure that Lift staff, assets and safety targets are delivered to defined time, cost and quality. Ensure that all assets meet the required regulatory and engineering standards and perform to the required business plan.	£70,000 - £74,999	N/A	NIL	N/A	15
DMU Area Manager	Ensure that each Fleet Depot's premises and facilities are maintained using internal and external contractors. Ensure Plant equipment at Depots comply with, and are maintained to the relevant legislative standards. Ensure that the Fleet Administrative organisation provide a comprehensive service to the lines.	£70,000 - £74,999	N/A	NIL	N/A	5
DMU Area Manager	Ensure that each Fleet Depot's premises and facilities are maintained using internal and external contractors. Ensure Plant equipment at Depots comply with, and are maintained to the relevant legislative standards. Ensure that the Fleet Administrative organisation provide a comprehensive service to the lines.	£70,000 - £74,999	N/A	NIL	N/A	18
Dock Team Duty Manager	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: -Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrices. -Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. -Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. -Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. -Ensuring that train crew perform their allocated duties to safety, time and quality standards. -Ensure depot shunting activities are carried out to the highest safety and operational standards. -Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£70,000 - £74,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Duty Depot Manager	To ensure the maintenance both planned and remedial are met in conjunction with the current train maintenance regime to include ensuring the T3TS assurance and compliance is met in accordance with relevant engineering standards, whilst also delivering reliability and efficiency to the rolling stock	£70,000 - £74,999	N/A	NIL	N/A	13
Duty Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	14
Duty Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	15
Duty Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	15
Duty Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	15
Duty Depot Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	13
Duty Operations Engineer	To assure the day-to-day 24 hour availability and performance of engineering assets. To co-ordinate on a 24 hour basis the day-to-day resources and activities of assets and personnel, in the pursuit of maintenance and fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised.	£70,000 - £74,999	N/A	NIL	N/A	0
Duty Operations Engineer	To assure the day-to-day 24 hour availability and performance of engineering assets. To co-ordinate on a 24 hour basis the day-to-day resources and activities of assets and personnel, in the pursuit of maintenance and fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised.	£70,000 - £74,999	N/A	NIL	N/A	0
Duty Operations Engineer	To assure the day-to-day 24 hour availability and performance of engineering assets. To co-ordinate on a 24 hour basis the day-to-day resources and activities of assets and personnel, in the pursuit of maintenance and fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrical Maintenance Engineer	Provides electrical engineering expertise and assurance for LUL Power and Electrical. Supports and/or undertakes the technical delivery of engineering activity and technical services throughout all stages of asset life cycle; design, delivery, commissioning and operation. Applies knowledge and analysis to achieve resolution of complex problems, whilst taking into account risk, legal constraints and business costs/benefits. Ensures that London Underground Electrical assets are safe, fit for purpose, and cost efficient to operate and	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electrician	To install, maintain, test and repair electrical wiring and equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Electronics Workshop Manager	To create a new organisation for the Electronics Workshop, including merging the SES workshop. To manage and drive continuous improvement of the systems and staff within the new REW Electronics Workshop, ensuring quality and timeliness of testing and component-level repairs/overhaul of electronic equipment. To develop and manage the new electronics overhaul facility within Workshops. Ensure the facility keeps up to date with industry best practice, and the growing needs of London Underground, whilst meeting safety, quality and rail standards in a cost efficient manner.	£70,000 - £74,999	N/A	NIL	N/A	9
Emergency Planning Manager	Manage the development and implementation of SDU emergency, contingency and event plans for stations and trains, and provide an assurance role in the updating and modification of plans.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engagement Lead	The Engagement Lead - Strategic Stakeholder Groups is accountable for engaging with, and securing advocacy from, TfL's key strategic stakeholder representative groups, including the business and freight audiences, cycling, road safety and walking groups, accessibility organisations and passenger groups. In particular, this role will lead our early engagement work with strategic stakeholders to help inform and develop policies, projects and initiatives. This ensures achievement of Mayoral and TfL objectives and priorities, including securing third-party endorsement for policy priorities and funding of strategic infrastructure. The Strategic Stakeholder Engagement Lead will also act as effective deputy to the Head of Strategic Stakeholder Engagement.	£70,000 - £74,999	N/A	NIL	N/A	3
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Engineering Access & Logistics Manager	To facilitate safe access to the railway during engineering hours, by reviewing requests for engineers' trains, possessions, materials and other works, ensuring compliance with the existing Rules and recommending solutions to access	£70,000 - £74,999	N/A	NIL	N/A	5
Engineering Reliability and Systems Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Reliability and Systems Manager	Responsible for a delivery team for Piccadilly Line rolling stock to deliver a safe, reliable and efficient train service to London Underground. The duty manager is responsible for the management of a rolling stock maintenance team in order to provide full assurance and rolling stock asset management.	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service. 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion. 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work. 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery. 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service. 6.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service, 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion, 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work, 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery, 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service, 6.	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service, 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion, 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work, 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery, 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service, 6.	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service, 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion, 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work, 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery, 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service, 6.	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service, 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion, 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work, 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery, 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service, 6.	£70,000 - £74,999	N/A	NIL	N/A	0
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service, 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion, 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work, 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery, 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service, 6.	£70,000 - £74,999	N/A	NIL	N/A	0
EP Forecasting & Delivery Manager	This role will be responsible for all forecasting activities and provision of strategic advice associated with resource planning across LU Operations. Responsible for creating and maintaining accurate complex forecast models, including challenging root causes and effects of trends on establishment	£70,000 - £74,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
EP Lead Systems Manager	Leading a team of technical and subject matter experts this role will own and manage applications, processes, data and systems required to enable the production of business critical products within Establishment Planning, such as Timetables, Signal Control data and Staff Schedules.  This role will ensure the strategic development of bespoke Establishment Planning systems in alignment with the changing requirements within Customer Services and Line Operations.	£70,000 - £74,999	N/A	NIL	N/A	6
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£70,000 - £74,999	N/A	NIL	N/A	4
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£70,000 - £74,999	N/A	NIL	N/A	5
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£70,000 - £74,999	N/A	NIL	N/A	5
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£70,000 - £74,999	N/A	NIL	N/A	0
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£70,000 - £74,999	N/A	NIL	N/A	5
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£70,000 - £74,999	N/A	NIL	N/A	0
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£70,000 - £74,999	N/A	NIL	N/A	17
E-Scooter Trial Coordination Manager	Day to day contact for trial delivery partners (up to three operators, up to 20 boroughs, TfL and London Councils, to ensure the smooth running of the E Scooter rental trial, managing the governance, risks, issues and finances, delivery of commitments to meet trial outcomes to agreed timescales, as well as a coordinated communications and stakeholder engagement plan	£70,000 - £74,999	N/A	NIL	N/A	4
Establishment Planning Business Analyst	This role will be responsible for the business analysis and coordination activities under OCR / OCP Transition Planning Programmes. They will also be key to the Maintenance Affordability programmes ensuring all which are designed to meet LU budget.	£70,000 - £74,999	N/A	NIL	N/A	0
Establishment Planning Resourcing Manager	This role will direct and lead a specialist team to achieve successful selection, resourcing and delivery to meet LU Operational long and short-term needs. To create and deliver demand and supply requirements for short, medium and long term business requirements for LU Operational resource and ensure effective progress reporting on weekly, periodic and annual basis with a 12-36 month forward looking view. Work in conjunction with the business and HR to develop and set the long-term strategic resourcing requirements for Operational resourcing. The role will have accountability for the management of the operations resourcing change agenda, aligned to the LU Operations long term business plans.	£70,000 - £74,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Field Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Field Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£70,000 - £74,999	N/A	NIL	N/A	0
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£70,000 - £74,999	N/A	NIL	N/A	0
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£70,000 - £74,999	N/A	NIL	N/A	0
Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Finance Data Interpretation Manager	The Finance Data Interpretation Manager role is responsible for leading and the production of high quality interpretation, commentary and insights on financial reports. They are responsible for the accurate preparation and enrichment of high quality reports which meet user's requirements and provide insight drawn from a deep understanding of the business. This will enable the business to make quicker, more meaningful decisions that can enhance performance across all areas of the business. The role supports the Reporting function in line with business strategy and business needs and drives towards high quality reporting, brings curiosity and challenge so that data interpretation offerings are to continuously improve, derives actionable insights based on quantitative and qualitative research and discovers new opportunities and identify the gaps to grow and optimise business through deep dive analysis on large quantities of	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Fleet Ambience Performance Manager	Monitor and maximise the financial performance of fleet ambience, through a combination of the following areas: Planning resource allocations effectively, developing effective ambience maintenance processes. Use both internal and external monitoring systems to ensure continuous improvement, planning and implementing condition improvement processes.	£70,000 - £74,999	N/A	NIL	N/A	0
Fleet Manager	To Manage the Rolling Stock associated with Crossrail and to provide technical, leadership and project management capability to Crossrail Rolling Stock, depot and stabling matters. The position will also manage the technical interfaces for the introduction of new trains into passenger service in conjunction with the operator and train maintainer.	£70,000 - £74,999	N/A	NIL	N/A	0
Fleet Systems Specialist	The Fleet System Specialist will be responsible for the technical lead in rolling stock systems to include but not be restricted to development of improvement packages, development of performance enhancing protocols, development and continual enhancement in maintenance practices (to include the train maintenance regime), whilst ensuring full technical assurance compliance.	£70,000 - £74,999	N/A	NIL	N/A	0
Fleet Systems Specialist	The Fleet System Specialist will be responsible for the technical lead in rolling stock systems to include but not be restricted to development of improvement packages, development of performance enhancing protocols, development and continual enhancement in maintenance practices (to include the train maintenance regime), whilst ensuring full technical assurance compliance.	£70,000 - £74,999	N/A	NIL	N/A	0
Generation Day Manager	Line manager to the stations operational staff. The overall day to day safe management and planning of Production, maintenance and Engineering functions at Greenwich, this includes all Plant, Buildings, Contractors and the Station's Security.	£70,000 - £74,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Government Relations Lead	<p>The Government Relations Lead is accountable for owning, overseeing and leading the creation and development of TfL's productive partnerships and relationships with the Government, Parliament, other UK cities, the London Assembly and International partners as assigned to achieve and realise TfL's public affairs strategy.</p> <p>This will include the successful influencing, shaping and realisation of policy, legislation and funding decisions as appropriate. It will lead on TfL's engagement with legislative process and prepare responses and evidence as required for political stakeholders. It will involve high-level interactions with politicians and officials to build trust and confidence, establish strong partnerships and activate third-party advocacy. The job holder will ensure early political intelligence and information is shared across the business and translated into meaningful engagement plans.</p>	£70,000 - £74,999	N/A	NIL	N/A	3
Greenwich Shift Engineer	The Greenwich Shift Engineer (GSE) is responsible for the safe and efficient day to day operation and maintenance of the Greenwich power station assets.	£70,000 - £74,999	N/A	NIL	N/A	0
Greenwich Shift Engineer	The Greenwich Shift Engineer (GSE) is responsible for the safe and efficient day to day operation and maintenance of the Greenwich power station assets.	£70,000 - £74,999	N/A	NIL	N/A	0
Growth/Interchange Programme Manager	Responsible for developing and disseminating best practice in TfL's approach to Growth Areas and defining and negotiating TfL's transport requirements relating to specific major geographical areas (e.g. Opportunity Areas, Areas for Intensification and other growth areas). The postholder will lead the programme of work on these Growth Areas, deploying resources from the Growth Areas team, managing the associated budget and working closely with the Area Teams to ensure this is integrated with emerging development and builds on existing governance and relationships. They will also be the TfL lead on particular growth areas. Responsible for providing direction to delivery teams in developing options to address transport challenges arising from growth, they will work closely with the delivery businesses to support the development progression, funding and ultimately delivery of schemes as appropriate.	£70,000 - £74,999	N/A	NIL	N/A	8
Head of Concession - London Overground	Provide expert commercial leadership and direction with respect to the management of the London Overground concession, to deliver safe, reliable and cost effective passenger services, within agreed budgets and meet the corporate objectives of London Overground and TfL. Responsibility for the negotiation of contractual changes to the concession to deliver best value for London Overground and be the focal point for the commercial relationship with the London Overground concession operator.	£70,000 - £74,999	N/A	NIL	N/A	1
Head of Driver Assessment	To lead the development, management and delivery of an efficient, effective, transparent and fair driver assessment process for taxi and private hire drivers ensuring that the Knowledge of London examination system undertaken by those wishing to become licensed London taxi drivers and the topographical assessments for private hire driver applicants, in addition to the associated administrative and engagement activities, are effectively managed. This role ensures that the Knowledge of London examination process remains the gold standard across the world and for private hire driver licence applicants, that a high standard of topographical skill is demonstrated before they are licensed.	£70,000 - £74,999	N/A	NIL	N/A	7
Head of Fleet	The Fleet Manager is responsible for the safe, reliable and efficient delivery of fleet to enable the business to deliver the scheduled service requirements. The Fleet Manager is also responsible for the safety and reliability of the Depot assets. To do this the job holder will ensure that the fleet and depot management and maintenance plans are aligned with the overall business objectives. The job holder will be a member of the local Senior Management Team and will work closely with the Business Unit Executive, Engineering, Operations and Project staff as well as staff at all levels within the TfL and the	£70,000 - £74,999	N/A	NIL	N/A	5
Head of Operational Development	The Head of Operational Development role is directly responsible and accountable for managing and delivering all operational development initiatives within Taxi and Private Hire, including, but not limited to, the Taxi and Private Hire Action Plan, the re-let of any existing contracts and the NSL extension (re-letting of supplier contract for TPH) The role will have responsibility and accountability for delivering any operational development activity to time, budget, scope and quality. The role holder will optimise the utilisation of available resources, subject matter experts and external suppliers, as required, while minimising impact on business-as-usual activity. The role will form a key part of the Taxi and Private Hire Management Team, supporting the General Manager and working alongside other members of the senior management team to successfully deliver any operational development activity, such as the Action Plan. This activity will span across the short, medium and long term	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Operational Development (RUC)	The Head of Operational Development is responsible for managing the delivery of Road User Charging (RUC) business initiatives, strategies and plans that contribute to the successful delivery of TfL's Business plan and the Mayor's Transport Strategy. The will include, but is not limited to, the delivery of RUC objectives within the Mayors Transport Strategy (inc. ULEZ and Emissions surcharge), Congestion Charge and Low Emission Zone scheme improvements (outlined in the TfL Business Plan), and any additional service enhancements or deliverables as determined by the RUC General Manager. This role will also ensure that these schemes are focused on delivering value for money, customer centric services that are effective in supporting TfL's strategies to reduce congestion and improve air quality in London. This role will form a key part of the RUC Management Team, supporting the General Manager and working alongside other members of the senior management	£70,000 - £74,999	N/A	NIL	N/A	2
Head of Operational Solutions	The Head of Operational Solutions is responsible for managing the design and solutions of Road User Charging (RUC) business initiatives, strategies and plans that contribute to the successful delivery of TfL's Business plan and the Mayor's Transport Strategy. The will include, but is not limited to, the delivery of RUC objectives within the Mayors Transport Strategy/inc. ULEZ, Congestion Charge and Low Emission Zone scheme improvements (outlined in the TfL Business Plan), and any additional service enhancements or deliverables as determined by the RUC General Manager. This role will also ensure that these schemes are focused on delivering value for money, customer centric services that are effective in supporting TfL's strategies to reduce congestion and improve air quality in London. This role will form a key part of the RUC Senior leadership Team, supporting the General Manager and working alongside other members of the senior team to support the Mayor's vision of delivering world class services for a world class city.	£70,000 - £74,999	N/A	NIL	N/A	2
Head of Operations - Overground	Provide leadership, direction and competence management to the operations team on all operational matters relating to the production of operations rules, standards and safe operation instructions for London Overground where Rail for London is Infrastructure Manager.	£70,000 - £74,999	N/A	NIL	N/A	2
Head of Operations & Contract Management	Overall responsibility for the end to end management, co-ordination and development of all outsourced Taxi and Private Hire Operational services and service delivery partnerships. Overall responsibility for all other non-licensing operational activity, including business systems development, ranks and infrastructure management.	£70,000 - £74,999	N/A	NIL	N/A	4
Head of Operations & Contracts	The role holder is responsible for delivering a first class, customer- focused service to London's road users through the effective management and delivery of TfL's Road User Charging (RUC) schemes, Traffic Enforcement Services and Debt Recovery. The role holder will ensure that TfL's RUC schemes and services are delivered in line with TfL's business plan and performance scorecard, while also ensuring that excellent operational standards and customer services are delivered across all existing schemes and any new services and schemes. This role will also need to lead on various contract management activities across all of RUC services.	£70,000 - £74,999	N/A	NIL	N/A	4
Head of Privacy and Data Protection	To support and guide TfL and its operating subsidiaries in meeting their obligations under legislation governing the collection, management and use of personal information - including the Data Protection Act 1998 - and to lead on the development, implementation and enforcement of privacy and data protection policies, standards and procedures which support compliance with relevant legal, regulatory and best practice requirements.	£70,000 - £74,999	N/A	NIL	N/A	2
Head of Rolling Stock Contracts	The purpose of the role is to lead and manage external rolling stock contracts, with Bombardier including the discharge of contractual arrangements for the operation of Willesden Depot. The position will manage contracts consistently, professionally and provide contract management expertise across the London Overground. The role forms part of the London Overground Executive Team.	£70,000 - £74,999	N/A	NIL	N/A	0
Head of TfL Management Systems Information & Records	The job holder will; Provide TfL's Management System (TMS) to ensure that the necessary online instructions/guidance, policies, processes, procedures and guidance that everyone in TfL needs to do their job effectively and efficiently to deliver TfL's strategy and objectives, are accessible, up to date and governed. Have strategic responsibility for ensuring that TfL has in place a comprehensive information and records management (IRM) framework which encompasses all relevant business and operational activities, in order to articulate and ensure compliance with legal and regulatory.	£70,000 - £74,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Transport Operations	This role is responsible for managing the regionally based operations of TfL's Dial a Ride (DaR) service to deliver consistent, reliable service to DaR members. Develop and implement operational plans and budgets to achieve an effective delivery of the Mayor's objectives and the vision of achieving a world class service for a world class city. Operating within a highly politically and commercially sensitive environment, provide strategic direction and management for the delivery of excellent customer-focused service whilst ensuring focus on sustained operation, continuous improvement and managing the varying demands and needs of our passengers and key stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	5
Head of UDL	To plan, manage and deliver training, networking and support programmes for London highway engineers, planners, architects, councillors and other built environment influencers and practitioners. The programmes aim to support the creation and maintenance of well designed, high quality public and private space and buildings in London which support walking and cycling, sustainable building methods and planning practices and help ensure London's physical environment supports its social, health and economic performance.	£70,000 - £74,999	N/A	NIL	N/A	5
HV Cables Team Leader	Manage teams of employees, to achieve cable installation to budget and ensuring safety of staff and integrity of infrastructure. Ensure that staff are competent to carry out attached tasks both days and nights as required.	£70,000 - £74,999	N/A	NIL	N/A	0
HV Cables Team Leader	Manage teams of employees, to achieve cable installation to budget and ensuring safety of staff and integrity of infrastructure. Ensure that staff are competent to carry out attached tasks both days and nights as required.	£70,000 - £74,999	N/A	NIL	N/A	0
Improvement Manager (Network Ops)	Responsible for leading and providing strategic direction to the implementation leads to provide a system ownership role for single or multi IT systems or technology. To fully understand Asset and Network Operations evolving requirements and challenges with a view for prioritisation and alignment to strategy, subsequently ensure Operational systems are designed and delivered to best meet these needs. To be accountable for system and related business improvement plans. Ensuring funds are available and support is sought from stakeholders namely Asset Operations management, Network Operational management, Finance, strategy, commercial. Be the Subject Matter Expert for the system so as to be able to represent Asset Operations business' requirements with TfL stakeholders. This includes the development of a strong understanding of the business processes and user base that the system supports, ensure systems are fit for purpose, i.e. that they meet the needs of the Operational business and that all opportunities are exploited in a timely manner. Ensure system improvements are delivered in a sustainable, efficient and effective way, this must include business change considerations.	£70,000 - £74,999	N/A	NIL	N/A	3
Information & Records Manager	You will manage the team of Information and Records Delivery Support staff to deliver current and emerging work streams as defined and required by the business developing a culture change towards electronic information management. This role is accountable for setting, promoting and implementing the Records, Document and Enterprise Content Management & Information Strategy within Asset Operations and the wider TfL for current desktop/mobile platforms and emerging technology solutions required to support and control asset and operational information. You will provide assurance that Asset Operations have reliable, standardised single source information libraries aligned to the company management system with all operational/reference documentation and work instructions. The role is responsible for ensuring appropriate change management procedures are used on all systems / process changes to ensure best practice and give assurance on the quality and reliability of information on all nominated content and collaboration systems.	£70,000 - £74,999	N/A	NIL	N/A	7
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£70,000 - £74,999	N/A	NIL	N/A	2
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£70,000 - £74,999	N/A	NIL	N/A	7



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Manager	The Infrastructure Manager reports to the EUC Service Owner and manages a team of technical specialists to deliver business services from email and remote desktop provision to remote access services that the EUC Service Owner is accountable for ensuring all services are delivered within agreed service level agreements when it comes to time and performance. The Infrastructure Manager is a people manager, accountable for the technologies such as Citrix, Messaging, Wintel etc their team specialises in and the integration of those components that fulfill business requirements. These requirements are specific and quite varied in nature, though include hosting, applications and end user device consumption. Working within a 24/7 operational environment the Infrastructure Manager leads teams of up to 12 people maintaining technologies, implementing new technologies and remaining the accountable focal point during major service affecting incidents	£70,000 - £74,999	N/A	NIL	N/A	12
Innovations and Reliability Engineer	The Reliability & Innovations Engineer will provide a technical lead in rolling stock issues to include maintaining and improving the reliability of the Fleet. -An ability to Investigate and review new technologies and innovations and then develop conceptual projects into improvements and performance enhancing modifications. -Development and continual enhancement in maintenance practices to include the train maintenance regime, whilst ensuring full technical	£70,000 - £74,999	N/A	NIL	N/A	0
Inspection Manager	The Civils Inspection Manager will be responsible for the safe delivery of structural inspections across the civils asset portfolio (including earth structures) and working closely with the Civil's manager to ensure key performance indicators are met. This does not include Drainage assets. The role will support the Civil's Manager with the provision of timely and high quality inspection reports, that are required to be submitted on a regular basis to the Civil's Inspection Review Engineer for consideration and approval and to manage the recommendations that arise. To mitigate any potential risks and exploit opportunities through technology to improve safety of staff and contractors and ultimately reduce the amount of time required on site working in hazardous	£70,000 - £74,999	N/A	NIL	N/A	19
Inspection Supervisor	Lead inspection teams on days to ensure visual and measured safety critical inspections are completed to programme and in accordance with track inspection standards. Classify and prioritise items in the work bank. Take mitigating action as required, including use of the procedure for Temporary Approved Non Compliance.	£70,000 - £74,999	N/A	NIL	N/A	2
Inspection Supervisor	Lead inspection teams on days to ensure visual and measured safety critical inspections are completed to programme and in accordance with track inspection standards. Classify and prioritise items in the work bank. Take mitigating action as required, including use of the procedure for Temporary Approved Non Compliance.	£70,000 - £74,999	N/A	NIL	N/A	15
Inspection Supervisor	Lead inspection teams to ensure visual and measured safety critical inspections are completed to programme and in accordance with track inspection standards. Classify and prioritise items in the work bank. Take mitigating action as required, including use of the procedure for Temporary Approved Non Compliance.	£70,000 - £74,999	N/A	NIL	N/A	25
Integration Lead	To be responsible for the development, and to lead on, the delivery of a programme of Business Change across Technology and Data (T&D) which will comprehensively review what we do and how we do it in order to ensure that we can deliver quality services and maximise customer satisfaction in the most cost-effective and efficient manner. The role holder will need to ensure delivery of a varied programme of T&D change activities (1-3 years), which may include (but not be limited to) continuous improvement initiatives within the department (including process improvement) and internal organisational change. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	0
Intellectual Property Rights (IPR) Lead	To manage all Intellectual Property Rights (IPR) related to systems and processes operated by Technology & Data (T&D) and, in particular, ensure that IPR related activities fully support and promote the relevant T&D strategies.	£70,000 - £74,999	N/A	NIL	N/A	1
Internal Auditor	To deliver a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, TfL Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Inventory Manager	A key member of the Maintenance Planning team within Asset & Environment Planning accountable for the delivery of the Inventory Management function. Job holder is critical to the success of an efficient service across Asset Performance & Capital Delivery to the required level of reliability, availability, maintainability, safety and cost. Driving collaboration across Network operations, LU Planning, TfL Engineering and Major Projects to deliver a world class customer experience. Job holder is expected to show strong ability to manage several complex stakeholder relationships with Planning, Commercial and Warehousing to enable the supply of material in the right places at the right time, whilst also adapting and analysing to ensure continuous improvement and key solutions. Purpose of this role is to advocate the importance of data driven and planning led decisions in pursuit of supporting Asset Performance & Capital	£70,000 - £74,999	N/A	NIL	N/A	7
Inventory Manager	A key member of the Maintenance Planning team within Asset & Environment Planning accountable for the delivery of the Inventory Management function. Job holder is critical to the success of an efficient service across Asset Performance & Capital Delivery to the required level of reliability, availability, maintainability, safety and cost. Driving collaboration across Network operations, LU Planning, TfL Engineering and Major Projects to deliver a world class customer experience. Job holder is expected to show strong ability to manage several complex stakeholder relationships with Planning, Commercial and Warehousing to enable the supply of material in the right places at the right time, whilst also adapting and analysing to ensure continuous improvement and key solutions. Purpose of this role is to advocate the importance of data driven and planning led decisions in pursuit of supporting Asset Performance & Capital	£70,000 - £74,999	N/A	NIL	N/A	13
Inventory Manager	A key member of the Maintenance Planning team within Asset & Environment Planning accountable for the delivery of the Inventory Management function. Job holder is critical to the success of an efficient service across Asset Performance & Capital Delivery to the required level of reliability, availability, maintainability, safety and cost. Driving collaboration across Network operations, LU Planning, TfL Engineering and Major Projects to deliver a world class customer experience. Job holder is expected to show strong ability to manage several complex stakeholder relationships with Planning, Commercial and Warehousing to enable the supply of material in the right places at the right time, whilst also adapting and analysing to ensure continuous improvement and key solutions. Purpose of this role is to advocate the importance of data driven and planning led decisions in pursuit of supporting Asset Performance & Capital	£70,000 - £74,999	N/A	NIL	N/A	9
Jubilee Line Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£70,000 - £74,999	N/A	NIL	N/A	7
Jubilee Line Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£70,000 - £74,999	N/A	NIL	N/A	8
Jubilee Line Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£70,000 - £74,999	N/A	NIL	N/A	8
L&E Inspector	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	0
L&E Inspector	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	0
L&E Inspector	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	0
L&E Inspector	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	0
L&E Inspector	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	0
L&E Inspector	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
L&E Operations Engineer	Role and Responsibilities: Provide expert technical knowledge and specialised practical skills and so carry out the inspection and testing of Lift and Escalator machinery to ensure that it meets the requirements of the legislation and the quality and performance standards set by the Chief Engineer's Group.	£70,000 - £74,999	N/A	NIL	N/A	2
L&E Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£70,000 - £74,999	N/A	NIL	N/A	0
L&E Team Leader	To supervise maintenance activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£70,000 - £74,999	N/A	NIL	N/A	0
Lead Asset Delivery Manager	Responsible for leading a team of Asset Delivery Managers providing expert asset operational knowledge to project teams to deliver new assets into service with minimal disruption to the railway. Responsible for leading engagement with key stakeholders across Operational Directorates to facilitate decision making. Working at local and senior levels to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. *Note – Operations refers to both Network Operations and Asset Operations of the railway.	£70,000 - £74,999	N/A	NIL	N/A	3
Lead Asset Delivery Manager	Responsible for leading a team of Asset Delivery Managers providing expert asset operational knowledge to project teams to deliver new assets into service with minimal disruption to the railway. Responsible for leading engagement with key stakeholders across Operational Directorates to facilitate decision making. Working at local and senior levels to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. *Note – Operations refers to both Network Operations and Asset Operations of the railway.	£70,000 - £74,999	N/A	NIL	N/A	2
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	15
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	5
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	4
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	4
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	N/A	NIL	N/A	7
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	7
Lead Data Architect	In order for TIL to make sense of the data sets held within the organisation and convert those data sets into usable formats to be presented to the business there is a need to model the data we have to ensure we are using the correct data sources and understand how they effectively join together. The Lead Data Modeller is accountable for the creation and maintenance of conceptual, logical and physical data models for Data & Analytics systems. Providing standards and domain guidance to other D&A data modellers.	£70,000 - £74,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Data Scientist	The post holder leads a team of Data Scientist and Analyst / Data Scientist within Asset Operations aiming to promote data-driven decision-making and improve understanding of our assets. The Lead Data Scientist is an expert on data mining methodologies and algorithm development. It is expected that the post holder works alongside with the rest of the team on designing and running exploratory and hypothesis driven analysis with the aim to provide valuable asset insight, while overseeing and guiding the delivery of a highly analytical team. The role requires someone with proven experience as Data Scientist and experience in managing a small to medium analytical team.	£70,000 - £74,999	N/A	NIL	N/A	7
Lead Data Visualisation Developer	Matrix Management of Senior Data Visualisation Developers. The post holder will have responsibility for setting the strategy for data visualisation, developing the roadmap, developing standards for the D&A visualisation developers and engaging with the wider TFL community of visualisation SMEs. The post holder will also be responsible for the successful development of dynamic, powerful visual analytics and reporting that help support evidence based business and operational decision making. Forming part of a scrum agile team, the Lead Data Visualisation Developer will develop to specification, unit test and implement new reports, dashboards and applications with rich interactive graphics, data visualisations and charting.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	7
Lead Engineer	To provide a centre of engineering excellence for LU & TFL, through the provision of professional engineering input and the associated technical output, for a specific asset area.	£70,000 - £74,999	N/A	NIL	N/A	3
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£70,000 - £74,999	N/A	NIL	N/A	1
Lead Protection Assurance Manager	To ensure that Line Upgrades or Projects Directorates provides successful management of London Underground Limited (LUL) obligations (or TFL obligations) and of the PPP Infracore contractors, PFI suppliers, or other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LUL to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	0
Lead Security Manager	The purpose of this role is to be responsible leading the security team and developing, implementing and reviewing LU's Operational Security Strategy, Policy, Plans and Procedures with a view to reduce cost to the business whilst improving performance efficiencies of operational security delivery. Provide general, premises, personnel, and data security expertise and advice across the business as required, to a portfolio of projects, programmes, and work assignments. Co-ordinate and control contracted out security operations.	£70,000 - £74,999	N/A	NIL	N/A	2
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TFL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TFL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	8
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	4
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	7
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£70,000 - £74,999	N/A	NIL	N/A	8
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£70,000 - £74,999	N/A	NIL	N/A	3
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	3
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	4
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£70,000 - £74,999	N/A	NIL	N/A	6
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	3
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	4
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	5
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	0
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LUs interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whol	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	4
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	7
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	6
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	3
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£70,000 - £74,999	N/A	NIL	N/A	9



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Learning Solutions Designs and Development Manager	This role is responsible for delivering learning solutions to business partnering teams in order for Skills Development to offer a more centralised and blended agenda, leading on the review of the current portfolio and ensuring there is a clear transformation plan to ensure that LUSD deliver skilset solutions for the future. The role manages a team of Design Managers and Content Developers that support the entire Skills Development department with the solutions for their business areas to ensure the most effective customer solutions are offered to	£70,000 - £74,999	N/A	NIL	N/A	14
Line Schedules Team Leader	This role will manage the day-to-day development and production of Train Staff Duty Schedules. Leading the service design process for a portfolio of design projects and tasks, carried out by a team of designers and compilers. Develop and implement technical standards, processes and systems for Line Operations scheduling.	£70,000 - £74,999	N/A	NIL	N/A	8
Line Schedules Team Leader	This role will manage the day-to-day development and production of Train Staff Duty Schedules. Leading the service design process for a portfolio of design projects and tasks, carried out by a team of designers and compilers. Develop and implement technical standards, processes and systems for Line Operations scheduling.	£70,000 - £74,999	N/A	NIL	N/A	0
London Plan/Planning Obligations Manager	Responsible for leading TTL's input to the London Plan, shaping its development, and representing TTL through the consultation process and at the Examination in Public to ensure transport priorities are reflected. This will involve managing a complex and wide-ranging programme of work, including developing and testing new innovative policies, directing the production of supporting analysis and evidence and leading complex stakeholder relationships to secure their buy-in. The postholder will influence key processes eg SHLAA and the density matrix to better integrate transport and land use planning and will support TTL in understanding London Plan policies and how to deliver them in practice. They will be responsible for leading TTL's relationships with local authorities beyond London through the Duty to Cooperate. They will also manage the integration of the spatial planning work for Crossrail 2, ensuring that the London Plan supports the case for, and delivery of, the scheme and that p	£70,000 - £74,999	N/A	NIL	N/A	5
LU Development Manager	Accountable for developing strategies for Underground to meet the objectives of the Mayor's Transport Strategy and to develop schemes in collaboration with scheme sponsors. Responsible for development of strong business case analysis to support investment decisions. Accountable for the ongoing development of the business' capability to better understand the railway performance, environment and passenger demand through development and research of new tools and techniques. Responsible for supporting investment decisions on new modelling software to meet the needs of prioritised investment against Mayoral policies. Accountable for defining and delivering commercial frameworks for targeting and monitoring performance of assets and services, and for supporting negotiations with 3rd parties over the mechanisms of such	£70,000 - £74,999	N/A	NIL	N/A	3
Maintenance Access and Planning Manager	The MA&PM is responsible for the negotiation of track access in accordance with the network code with rail customers and partners including managing commercial interfaces / outputs such as the Track Access Agreement schedule budgets. Upon the introduction of Crossrail into operation (Dec 2018), the MA&PM will be responsible for the safety critical deployment and tactical direction of the maintenance access and planning teams with management of strategic decision prioritisation and execution in relation to MA&PM stewardship leading a multi-functional team.	£70,000 - £74,999	N/A	NIL	N/A	0
Maintenance Delivery Manager	The job will have responsibility and accountability for leading and providing end to end safety of the line for the delivery and execution of Infrastructure Maintenance and Contracted Services for Rail for London to standards and budget. Reporting to the Infrastructure Manager you will be responsible for application of Standards / Rules and Procedural / Process leadership to ensure the safe and effective execution and delivery of the works by the Infrastructure Maintenance Contractor. You will establish the agreed programme and delivery plan for the implementation of Maintenance delivery with a continuous drive for improvement in safety, business performance and efficiency.	£70,000 - £74,999	N/A	NIL	N/A	0
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£70,000 - £74,999	N/A	NIL	N/A	12
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	3



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£70,000 - £74,999	N/A	NIL	N/A	10
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£70,000 - £74,999	N/A	NIL	N/A	16
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£70,000 - £74,999	N/A	NIL	N/A	11
Maintenance Planning Manager	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£70,000 - £74,999	N/A	NIL	N/A	14
Maintenance Planning Manager	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£70,000 - £74,999	N/A	NIL	N/A	14
Maintenance Planning Manager	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£70,000 - £74,999	N/A	NIL	N/A	15
Major Projects Manager	To work within the Planning department, supporting and helping to direct its work, and providing specialist advice with regard to the identification of transport scheme options, and progressing the testing of the feasibility of these options.	£70,000 - £74,999	N/A	NIL	N/A	4
Major Projects Manager	To work within the Planning department, supporting and helping to direct its work, and providing specialist advice with regard to the identification of transport scheme options, and progressing the testing of the feasibility of these options.	£70,000 - £74,999	N/A	NIL	N/A	2
Managing Consultant	The role will have responsibility for sub teams bidding to win and deliver projects for Applied Solutions of combined value up to £1million. On a performance measured basis they own outcomes from their bid's production, approval and management. They ensure their sub team's projects are delivered successfully for client and TfL. The role ensures TfL Business Development Process is applied on their sub team's bids and projects, that these are managed in compliance with TfL Authority and Governance, all established TfL policies, directives, principles and relevant recognised industry standards. They are accountable for ensuring all their sub teams bids are ethically compliant and in line with all HSE requirements. Successful technical delivery and maintenance of trust between Client and the company to drive commercial and financial success for TfL is key to the role. The Managing Consultant challenges, mentors and coaches their sub- team as necessary with the prime aim of ensuring their projects are able to deliver a successful outcome.	£70,000 - £74,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Managing Consultant	The role will have responsibility for sub teams bidding to win and deliver projects for Applied Solutions of combined value up to £1million. On a performance measured basis they own outcomes from their bid's production, approval and management. They ensure their sub team's projects are delivered successfully for client and TfL. The role ensures TfL Business Development Process is applied on their sub team's bids and projects, that these are managed in compliance with TfL Authority and Governance, all established TfL policies, directives, principles and relevant recognised industry standards. They are accountable for ensuring all their sub teams bids are ethically compliant and in line with all HSE requirements. Successful technical delivery and maintenance of trust between Client and the company to drive commercial and financial success for TfL is key to the role. The Managing Consultant challenges, mentors and coaches their sub- team as necessary with the prime aim of ensuring their projects are able to deliver a successful outcome.	£70,000 - £74,999	N/A	NIL	N/A	2
Marketing & Behaviour Change Planning Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised. The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TfL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans. Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery. The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings, exhibitions, F2F, leafletting and other relevant educational and training materials.	£70,000 - £74,999	N/A	NIL	N/A	0
Master Data Management Manager	The Master Data Management (MDM) Manager is responsible for ensuring the maintenance and accuracy of master data with a particular focus on Chart of Accounts and expert knowledge of SAP. The MDM Manager will support the Business's objectives of creating a single source of master data through accurately reviewing and processing requests for master data changes across Employee, Customer and Vendor master data but with a specialism in Chart of Accounts (CoA) Master data. The individual will be the Team subject matter expert in relation to SAP and associated systems and will lead the upskilling of junior team members across the different master data areas. The MDM Manager will help to identify and assess the impact of master data changes on the Business and drive consistency of the master data across the business. They will play a key role in embedding new MDM processes and driving continuous improvement initiatives and must be able to plan, prioritise their own workload and to ensure that deadlines are achieved; customer queries are resolved quickly and efficiently in a professional manner.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Modernisation Delivery Manager	The Customer Service Modernization (CSM) Delivery Manager would be responsible for leading various project and change initiatives across LU to support the four strategic priorities. This will include supporting the delivery of the CSM Agenda and defining user requirements and direction to a wide range of Customer Service Improvement initiatives (including Asset Investment and Commercial Development). The role will also be responsible for providing Operational readiness support to front line staff by working closely with project delivery teams, Professional Services and front line staff to ensure the successful delivery of projects.	£70,000 - £74,999	N/A	NIL	N/A	3
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£70,000 - £74,999	N/A	NIL	N/A	6
Network Operations Manager	The Signalling Standard Manager is responsible for the production and maintenance of signalling standards and work instructions as applicable to the safe operation of the Crossrail Central section where rail for London is Infrastructure Manager.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	14
Network Performance & Strategy Manager	Lead the development of all contractual performance aspects of both Overground and Crossrail Concession Agreements in conjunction with the Commercial, Service Delivery and Train Maintenance Teams within the	£70,000 - £74,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Regulation Manager	The post holder manages the operational and legal activities within Network Management in the areas of promoter performance, charge recovery, legal enforcement and advice, reporting and monitoring for street and road works on the Transport for London Road Network (TLRN) and to act as the lead liaison between Network Management and the statutory undertakers, London boroughs and other stakeholders in respect of these matters. The post holder monitors street and road works on the TLRN and the delivery of the Network.	£70,000 - £74,999	N/A	NIL	N/A	3
Nightlink Operator	The operation of rail mounted vehicles anywhere on the system and marshalling of vehicles in depots to meet or exceed safety, quality and productivity targets.	£70,000 - £74,999	N/A	NIL	N/A	0
Nightlink Operator	The operation of rail mounted vehicles anywhere on the system and marshalling of vehicles in depots to meet or exceed safety, quality and productivity targets.	£70,000 - £74,999	N/A	NIL	N/A	0
Nightlink Operator	The operation of rail mounted vehicles anywhere on the system and marshalling of vehicles in depots to meet or exceed safety, quality and productivity targets.	£70,000 - £74,999	N/A	NIL	N/A	0
Nightlink Operator	The operation of rail mounted vehicles anywhere on the system and marshalling of vehicles in depots to meet or exceed safety, quality and productivity targets.	£70,000 - £74,999	N/A	NIL	N/A	0
nior Field Engineer	To provide expert technical knowledge and specialised practical skills to carry out inspection and testing of lifts and escalator machinery. To carry out twice annual safety inspection on all LUL BCV/SSL L&E assets. To act as the Asset Engineers representative on site and at vendors premises, while testing and commissioning the assets and their subcomponents. Manage suppliers for testing and commissioning requirements on site and in supplier visits. To audit assets and suppliers for compliance to systems and technical requirements.	£70,000 - £74,999	N/A	NIL	N/A	0
On Street Infrastructure Co-ord Manager	To ensure the effective delivery of continuous improvement and efficiency of Road User Charging and Road Network Compliance operations. Overall responsibility for ensuring the effective provision, legality, clarity, effectiveness, design and on going maintenance of the on street regulatory and informatory signage and road markings required for Road User and Road Network Compliance Schemes enforced by the Directorate.	£70,000 - £74,999	N/A	NIL	N/A	5
Operational Analysis Manager	To manage the operational and legal activities within the Operational Analysis Team in the areas of Promoter performance, charge recovery, legal enforcement and advice, reporting and monitoring for street and road works on the Transport for London Road Network (TRLN). Act as the lead liaison person between the Operational Analysis Team and the statutory undertakers, London Boroughs and other stakeholders in respect of these matters.	£70,000 - £74,999	N/A	NIL	N/A	7
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£70,000 - £74,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£70,000 - £74,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£70,000 - £74,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£70,000 - £74,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£70,000 - £74,999	N/A	NIL	N/A	0
Operational Performance Manager	To deliver both strategic goals of the business and to ensure cost effective, efficient service delivery via third party suppliers. This role will focus Facilities Operations performance targets, to be able to demonstrate strong management and effective delivery of its operational and strategic commitments to TfL.	£70,000 - £74,999	N/A	NIL	N/A	4
Operational Property Manager	The purpose of this job is to contribute to the formulation of Operational Property Management policies, be accountable for the implementation of plans, manage the overall programme of property-related requirements of the Operating Businesses and other clients, by developing stakeholder relationships and building productive interfaces within Operational Property divisions.	£70,000 - £74,999	N/A	NIL	N/A	2
Operations Change Manager	The role is the lead for operations within Rail for London Infrastructure (RFL) for the end to end management of proposed changes, including system testing that impact on system operation or lead to temporary or permanent changes to the operating processes of the railway. The post engages and consults with project representatives and stakeholders to ensure changes are processed through the organisational safety management system and fully assured new or amended standards, processes, rules or instructions related to the activity are developed and implemented.	£70,000 - £74,999	N/A	NIL	N/A	0
Operations Delivery Manager	Manage a team of Operations Planners to effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. Accountable for allocating work to Operations Planners and collaborating with them to check and validate possession plans, giving direct and constructive feedback where necessary.	£70,000 - £74,999	N/A	NIL	N/A	6
Operations Delivery Manager	Manage a team of Operations Planners to effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. Accountable for allocating work to Operations Planners and collaborating with them to check and validate possession plans, giving direct and constructive feedback where necessary.	£70,000 - £74,999	N/A	NIL	N/A	15
Operations Engineer	The Asset Operations Engineer provides support to the Network Asset Operations Engineer (NAOE) and Senior Operating Officer (SOO) to ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network. The role is responsible for supporting the Network Asset Operations Engineer to assure the availability and performance of all LU network assets to meet service targets.	£70,000 - £74,999	N/A	NIL	N/A	0
Operations Liaison Manager	Provide LU Operations and other stakeholders with proactive and reactive day to day assistance for all Connect Radio and Transmission related issues that may affect the running of the Operational Railway as part of the Connect Team whose purpose is to support railway operations through the provision of radio & transmission services at lowest possible cost with highest possible availability & reliability.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Operations Manager	To provide effective leadership and development of operations across EAL and LRS. The post holder will be responsible for decisions that affect the ability of EAL and LRS to meet the required performance standards (including financial) as well as full compliance with, and application of, legal, policy and procedural requirements.	£70,000 - £74,999	N/A	NIL	N/A	0
Operations, SQE & Pilot Systems Engineer	To advise the Network Control Manager within LU Command & Control, develop and manage S, Q & E issues within the Network Control Division, ensuring work that is undertaken complies with Powerlink stated objectives and standards. Effective management and control of the contract for the provision of "Pilot Allocation and Recording". To provide managerial and technical advise, support and information to the Network Control Manager. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	0
Organisational Development & Leadership Manager	This role is responsible for developing frameworks to ensure that there is an effective identification of requirements and delivery of an effective organisational development strategy to meet TfL's short, medium and longer.	£70,000 - £74,999	N/A	NIL	N/A	0
Overhaul Liaison Manager	The purpose of this role is to assist the Overhaul Delivery Manager in the delivery of various projects, as required, ensuring good communication between fleet, the overhaul project and various LU departments in order to monitor and achieve all set targets. Developing robust communication plan with all stakeholders and holding daily on site meetings with Fleet representatives and Fleet planning to ensure all issues are captured and resolved to ensure project timescales and service delivery is maintained.	£70,000 - £74,999	N/A	NIL	N/A	84

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Overhaul Liaison Manager	The purpose of this role is to assist the Overhaul Delivery Manager in the delivery of various projects, as required, ensuring good communication between fleet, the overhaul project and various LU departments in order to monitor and achieve all set targets. Developing robust communication plan with all stakeholders and holding daily on site meetings with Fleet representatives and Fleet planning to ensure all issues are captured and resolved to ensure project timescales and service delivery is maintained.	£70,000 - £74,999	N/A	NIL	N/A	5
Overhaul Liaison Manager	The purpose of this role is to assist the Overhaul Delivery Manager in the delivery of various projects, as required, ensuring good communication between fleet, the overhaul project and various LU departments in order to monitor and achieve all set targets. Developing robust communication plan with all stakeholders and holding daily on site meetings with Fleet representatives and Fleet planning to ensure all issues are captured and resolved to ensure project timescales and service delivery is maintained.	£70,000 - £74,999	N/A	NIL	N/A	7
Overhaul Liaison Manager	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£70,000 - £74,999	N/A	NIL	N/A	15
Partnership Lead	The job holder is responsible for building TfL's partnerships and visitor proposition (both strategy and marketing plan) over a one to three year period, alongside managing events including RideLondon, London Marathon and internal TfL events. The job holder develops productive relationships with third parties to support delivery of customer programmes, excluding major sponsorship and funding opportunities which will be led through Commercial Development. The job holder will also approve all Licensing and Commercial recommendations involving TfL Intellectual Property (IP).	£70,000 - £74,999	N/A	NIL	N/A	11
Payment Agreements Manager	Manage the development, delivery and operation of a wide-ranging suite of complex payment and revenue agreements between TfL and third parties (e.g. train operating companies, London Boroughs) in order to: promote development of the Mayor's integrated fares policy; protect TfL's financial interests in joint payment arrangements; exploit the benefits of emerging technologies; deliver the necessary statutory concessionary travel arrangements required for elderly people and those with disabilities. The job holder is also accountable for ensuring that the payment of fares revenue to each transport operator is in accordance with the various business strategies as set out in the commercial fares and payment agreements.	£70,000 - £74,999	N/A	NIL	N/A	5
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact. This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TfL's business plan investment delivers maximum benefit to all users of the road network.	£70,000 - £74,999	N/A	NIL	N/A	6
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact.  This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TfL's business plan investment delivers maximum benefit to all	£70,000 - £74,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact.  This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TTL's business plan investment delivers maximum benefit to all	£70,000 - £74,999	N/A	NIL	N/A	17
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact.  This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TTL's business plan investment delivers maximum benefit to all	£70,000 - £74,999	N/A	NIL	N/A	13
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact.  This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TTL's business plan investment delivers maximum benefit to all	£70,000 - £74,999	N/A	NIL	N/A	11
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact. This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TTL's business plan investment delivers maximum benefit to all users of the road network.	£70,000 - £74,999	N/A	NIL	N/A	10
Performance and Planning Manager	The role is responsible for mitigating the impact of major highways schemes from conception through to delivery using all available tools to assess the impact.  This is achieved by providing a single point of contact for operational planning decisions on the road network, and working across Surface Transport directorates, resolving modal conflict and delivering the Journey Time Reliability outcomes on the Transport for London Road Network (TLRN) corridors, and ensuring that TTL's business plan investment delivers maximum benefit to all	£70,000 - £74,999	N/A	NIL	N/A	3
Performance Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Plan. Organise Maintenance Teams to ensure production and safety targets are achieved in an efficient and cost effective manner.	£70,000 - £74,999	N/A	NIL	N/A	18
Personal Assistant to the Director	This role is responsible for providing full and effective PA and administrative support to the Director, assisting them in performing their full range of responsibilities. The role holder must maintain strong working relationships with other senior managers and stakeholders. Strong drive and proactivity will be required alongside tact, diplomacy and the ability to uphold confidentiality. The role holder will need to work under own initiative as well as on instruction from their Director, including, where appropriate, in support of the wider Directorate team. The work requires the job holder to be flexible in their approach and the ability to administer SAP as well as prioritising and organising extensive diary arrangements on behalf of the Director.	£70,000 - £74,999	N/A	NIL	N/A	0
Planning Manager	The Planning Manager is responsible for leading the Project Management Unit (PMU) Planning function by providing direction, guidance and management of the embedded planning resources to ensure competent and consistent use of standard processes, systems and tools and quality of all planning deliverables and associated performance analysis. There will be a continued focus on continuous improvement in all Planning functionality. The role will support the Resource Manager, Portfolio and Resourcing Lead and Delivery Directors to strategically plan recruitment, deployment and capability development of planning resource. They also support the Programme Management Office (PMO) Planning Professional Manager with career management of Planning resource in the business unit.	£70,000 - £74,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Planning Manager	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£70,000 - £74,999	N/A	NIL	N/A	14
Plant Engineer	This 2nd Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDF Energy Powerlink's responsibility.	£70,000 - £74,999	N/A	NIL	N/A	9
Plant Engineer	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£70,000 - £74,999	N/A	NIL	N/A	2
Plant Engineer	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£70,000 - £74,999	N/A	NIL	N/A	1
Plant Engineer	To ensure that the depot's electrical, mechanical plant and equipment is always available for use by the depots when required to support the provision of the required trains for service, by carrying out preventative maintenance and casualty repairs employing a selection of mechanical, electrical, pneumatic, woodworking, and hydraulic skills.	£70,000 - £74,999	N/A	NIL	N/A	9
Portfolio Manager	The Portfolio Manager is responsible for the overall Major Projects Directorate (MPD) day to day operations of the portfolio management, it's systems and solutions, as well as continuously improving the MPD approach to portfolio management. The role is accountable for identifying the cost saving, clash and interface management and optimisation available through the whole portfolio view. The role is a core part of the portfolio management decision making process, and builds and produces a suites of data and reporting that supports the senior management portfolio management decision making. The role also assists the Pipeline Assurance Manager in planning the pipeline assurance activities and accountable for the smooth and complaint movement of projects between Sponsor/City Planning and LU.	£70,000 - £74,999	N/A	NIL	N/A	1
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£70,000 - £74,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£70,000 - £74,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£70,000 - £74,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£70,000 - £74,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£70,000 - £74,999	N/A	NIL	N/A	0
Principal Analyst	To manage and undertake studies using strategic models (*) and other analytical techniques. The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL business & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£70,000 - £74,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TTL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TTL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TTL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£70,000 - £74,999	N/A	NIL	N/A	5
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TTL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TTL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TTL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£70,000 - £74,999	N/A	NIL	N/A	5
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TTL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TTL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TTL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£70,000 - £74,999	N/A	NIL	N/A	3
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TTL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TTL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TTL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£70,000 - £74,999	N/A	NIL	N/A	2
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TTL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TTL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TTL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£70,000 - £74,999	N/A	NIL	N/A	5
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TTL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TTL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TTL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£70,000 - £74,999	N/A	NIL	N/A	6
Principal Network Manager	The post holder is responsible for the performance of London's road network by designing, maintaining and enhancing appropriate road traffic and pedestrian strategies and traffic systems on London's streets to achieve agreed outcomes in line with the Mayor's Transport Strategy (MTS). The post holder uses a variety of tools and techniques that include, but are not limited to, the Urban Traffic Control (UTC) system, Split Cycle Offset Optimisation Technique (SCOOT) and traffic modelling (eg LINSING, TRANSYT and VISSIM). This work includes the development of signal schemes including the design, modelling, simulation and commissioning on the UTC system; setting, auditing and approving timings to reflect the MTS and development of network strategies and control techniques. The post holder supports the development and design of schemes which alter or enhance the road network and provides expertise and support to real-time road network management. The post holder may specialise in any one particular area of the team's work.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Property Surveyor	A Principal Property Surveyor is accountable in the growth of the business and day-to-day running of the department. Leading a team of Surveyors to lead a designated segment of the TFL portfolio with interface with our customer tenants. Responsible for driving continuous improvement of the team linked to our agreed Value, Aims and Objectives and applying our strategic goals. Accountable for the financial output of a team from budget planning to reporting to measurement against milestones, constantly reviewing the team to ensure best value is driven from the portfolio, in terms of income, expenditure and customer service. Working closely with the financial accounts team to ensure all income is demanded and accounted for correctly for the portfolio. Work collegially with peers as well as external stakeholders including legal advisors, property consultants and managing agents. Accountable for undertaking and overseeing the negotiation and agreement of property transactions and	£70,000 - £74,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£70,000 - £74,999	N/A	NIL	N/A	0
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£70,000 - £74,999	N/A	NIL	N/A	0
Principal Sponsor	Working with the Portfolio Sponsor and to the Lead Sponsor, the post holder will ensure the development of the necessary plans and stakeholder relationships to effectively sponsor elements of infrastructure projects/programmes in line with TFL's requirements. The post holder will be responsible for collaborating with internal stakeholders and external delivery partners to ensure delivery. In addition, the post holder will be responsible for managing a small team of Sponsors, providing instruction and support.	£70,000 - £74,999	N/A	NIL	N/A	1
Principal Sponsor	This role acts as an internal client, supporting the Lead Sponsor to sponsor the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TFL Business Plan. This role will lead on projects or specific aspects of investment programmes. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Principal Technical Specialist	To develop technical input to support policy development in support of the Mayor's Transport Strategy (MTS) and TfL's operating businesses. The post holder will be a subject matter expert in one of the following areas: - Cycle design - Pedestrian design - Road danger reduction - Vehicle technology - Vehicle emissions technology - Public transport	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Principal Transport Planner	To provide strategic and tactical transport modelling and analysis that informs Public Transport business decisions. To ensure the delivery of short, medium and long term plans for Public Transport Service changes, which support TfL's strategic objectives and which optimise services for customer journey time, service reliability, network capacity and connectivity, and take account of value for money, operational constraints and customer priorities. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. To provide quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Principle Operations Manager	To provide specialist professional and technical support on project engineering issues to the project teams to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Private Finance Initiative Contract Manager	The Private Finance Initiative (PFI) Contract Manager is responsible and accountable for obtaining maximum commercial and service value, for TFL and our customers, from TFL's PFI highway contracts. They will develop, implement and regularly review our strategy for managing the PFI contracts, ensuring the PFI concessionaire delivers against requirements and are held to account when service levels are not achieved. The PFI Contract Manager will be the main point of contact between the PFI Concessionaire and TFL. They will be responsible for all contract matters arising during the operations and maintenance period, including payment, change, service performance and achieving appropriate hand back. The PFI Contract Manager is accountable for the A13 Contract, value circa £1bn, and the Silvertown Tunnel Contract, value circa £1bn. Both are vital transport corridors for London - the A13 is one of the busiest corridors and Silvertown Tunnel will provide much needed capacity in	£70,000 - £74,999	N/A	NIL	N/A	4
Product Manager	The Product Manager is accountable for the end-to-end management of allocated TFL technology and data products (within a product family) making all necessary provisions to meet the needs of their business area(s) and provide therequired Technology & Data (T&D) capability to realise business outcomes. The Product Manager supports the Senior Product Manager in being the primary T&D department interface with their business area ensuring relationships are strategically managed and working with the wider T&D function to ensure all TFL stakeholders have a clear understanding of T&D product direction. The role holder will carry out the necessary due diligence and analysis to build robust and justifiable roadmaps which set out the direction and investment required by T&D to ensure products meet the need of their business area.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£70,000 - £74,999	N/A	NIL	N/A	15
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£70,000 - £74,999	N/A	NIL	N/A	7
Production Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£70,000 - £74,999	N/A	NIL	N/A	31
Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£70,000 - £74,999	N/A	NIL	N/A	7
Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£70,000 - £74,999	N/A	NIL	N/A	9
Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£70,000 - £74,999	N/A	NIL	N/A	9
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas.You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner	£70,000 - £74,999	N/A	NIL	N/A	0
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas.You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner	£70,000 - £74,999	N/A	NIL	N/A	0
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas.You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Production Process Engineer	To manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas. To support the Depot Manager and act as his representative in his absence. To encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice. To ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner.	£70,000 - £74,999	N/A	NIL	N/A	0
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£70,000 - £74,999	N/A	NIL	N/A	2
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£70,000 - £74,999	N/A	NIL	N/A	0
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£70,000 - £74,999	N/A	NIL	N/A	0
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£70,000 - £74,999	N/A	NIL	N/A	8
Professional Manager	The Professional Manager is the Project Specialist for technical intelligence, resource sourcing and development across the Major Projects Directorate (MPD). The role is required to identify functional best practice alongside the Value Management and Quality departments, for implementation by the Process and Guidance group. The role must work with the Resourcing teams to identify MPD and wider TIL Business Unit resource requirements, identify the capabilities within the current organisation, and plan and support the sourcing of resource and capability growth. The role provides functional line management for resources in their core discipline including the embedded Project Management Unit (PMU) controls resources. There are a number of Professional Managers and this JD reflects the role of each discipline: Quality, Project Planning, Risk and Opportunity, Controls, Information Management, Project Specialist, Project Management, Construction Management.	£70,000 - £74,999	N/A	NIL	N/A	11
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	0
Programme Controls Manager	The Programme Controls Manager is responsible for leading the development, implementation and maintenance of Project Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	6
Programme Controls Manager	The Programme Controls Manager is responsible for leading the development, implementation and maintenance of Project Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	3
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	4
Programme Controls Manager	The Programme Controls Manager is responsible for leading the development, implementation and maintenance of Project Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	3
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	3
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	4
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£70,000 - £74,999	N/A	NIL	N/A	3
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	7
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	6
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	10
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of significant projects and programme of works. The role will have responsibility and accountability for delivering the projects or programmes to time, budget, scope and quality, and optimising the allocation and deployment of project and programme management professionals, subject matter experts and external suppliers.	£70,000 - £74,999	N/A	NIL	N/A	9
Programme Manager	Provide services for the control of the capital works project portfolio for London Tramlink (LTK) for tramway developments to meet agreed outcomes, within budget and time constraints from approved concept stage to commissioning and handover to Operations.	£70,000 - £74,999	N/A	NIL	N/A	8
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£70,000 - £74,999	N/A	NIL	N/A	5
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£70,000 - £74,999	N/A	NIL	N/A	6
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	3
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£70,000 - £74,999	N/A	NIL	N/A	7
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of significant projects and programme of works. The role will have responsibility and accountability for delivering the projects or programmes to time, budget, scope and quality, and optimising the allocation and deployment of project and programme management professionals, subject matter experts and external suppliers.	£70,000 - £74,999	N/A	NIL	N/A	8
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	4
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	4
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	7
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	5
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	2
Programme Manager	Provide services for the control of the capital works project portfolio for London Tramlink (LTK) for tramway developments to meet agreed outcomes, within budget and time constraints from approved concept stage to commissioning and handover to Operations.	£70,000 - £74,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£70,000 - £74,999	N/A	NIL	N/A	4
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	5
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£70,000 - £74,999	N/A	NIL	N/A	7
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£70,000 - £74,999	N/A	NIL	N/A	4
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£70,000 - £74,999	N/A	NIL	N/A	5
Programme Manager	Lead and manage the s278 programme - a portfolio of politically sensitive, high value and significant highways schemes relating to specific developments - effectively prioritising and managing workload to achieve targets / tight deadlines and ensuring alignment and co-ordination with Delivery teams and regulatory requirements. The programme consists of circa 250 projects with a combined value of circa £150 million, and ensures that London and the public reap the benefits of a safer, better road environment and that development and regeneration across the city are supported. The postholder will manage the most complex schemes and negotiations within this programme, managing senior relationships within TfL and with key stakeholders eg major developers. They will work across TfL and with boroughs and developers to establish and drive best practice in the development, application and management of s278 processes within London.	£70,000 - £74,999	N/A	NIL	N/A	3
Project Business Case Assurance Manager	The Business Case Assurance Manager is responsible for assessing the quality of investment appraisals across TfL, judging the resilience of justification and sufficiency of options analysis, recommending improvement actions where required.	£70,000 - £74,999	N/A	NIL	N/A	0
Project Manager	The Project Manager will be responsible for the operational development, implementation and management of improvement plans both in performance work packages and enhancement in maintenance. The role holder must ensure full rolling stock assurance compliance and work in collaboration with the engineering and operational team within BCV Fleet.	£70,000 - £74,999	N/A	NIL	N/A	7



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The Project Manager role is responsible for managing multiple projects. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, supporting the Programme Manager, and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project delivery model.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£70,000 - £74,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£70,000 - £74,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Project Manager	The Project Manager role is responsible for managing 1 to 4 projects with a combined value of up to £30 million. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality, and supporting the Programme Manager, will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	3
Project Manager	The job holder manages the delivery of the Collaborative Procurement Programme including; monitoring budget and reporting on performance; giving early warning of risks and proposed solutions, reporting progress regularly to management. The job holder is required to provide effective project management and maintain high customer service levels with all key	£70,000 - £74,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TFL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Project Manager	The Project Manager is responsible for management of assigned projects to meet the needs of its customers.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Projects Programme Manager	To programme manage the delivery of P&A's construction project obligations within the Head Office portfolio, as defined within the Property Care Programme (PCP), Commercial Maintenance Programme and other specific Business / Commercial driven project requirements.	£70,000 - £74,999	N/A	NIL	N/A	3
Projects Team Leader	Responsible for ensuring that the required refurbishment/upgrade works meet agreed timescales, quality and safety standards. Co-ordinating with and directing direct Labour force and sub-contractors providing escalator specialist site services and monitor that work meets prescribed standards introducing best practice into the business areas where applicable.	£70,000 - £74,999	N/A	NIL	N/A	0
Property Manager	To manage and implement the customer experience strategy, for a specific portfolio of clients. Managing the team of relationship officers to manage tenant relationships. With the aim of optimising our Business Partners success and enhancing customer experience.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Protection Competence Manager	This role is accountable for managing the content of the Engineering Hours Rule Books to ensure the it is maintained and updated in response to legislative or procedural changes. Accountable for the authoring and content of protection training and competence regimes ensuring that they remain fit for purpose and operate in a way that enables the provision of protection on the track at London Underground so engineering work can take place safely. Accountable for the management of the Sentinel licensing and access system to enable external engineering companies to access London Underground infrastructure to carry out work.	£70,000 - £74,999	N/A	NIL	N/A	0
Public Affairs & External Relations Lead	The role-holder represents Public Affairs and External Relationships in the assigned Delivery Business (London Underground, Surface Transport, Commercial Development) owning and carrying out a proactive, joined-up stakeholder and external affairs strategy measured by the individual objectives and metrics as a relationship manager around overall impact and satisfaction. The role-holder will act as the senior account manager for the senior team in the respective delivery business, facilitating access as required to the services within Public Affairs and External Relations. The role-holder will integrate across all relevant engagement and consultation activity, providing a single overview to the senior management team. The role-holder will provide expert strategic advice to the relevant Managing Director and drive a proactive, joined-up and effective stakeholder strategy and plan that supports the delivery of our Business Plan and the Mayor's Transport Strategy. The role holder will dev	£70,000 - £74,999	N/A	NIL	N/A	9
Public Transport Analysis Manager	To lead & develop a team of analytical experts to develop, maintain & apply TFL's strategic modelling capability (*). The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • Inform TFL businesses & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy, • including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£70,000 - £74,999	N/A	NIL	N/A	6
Publishing Lead	The job holder leads the provision of editorial and graphic design services across TFL to enable achievement of TFL's corporate communications strategy, key messages and business objectives including the timely production and publication of communications material. The job holder manages the design and delivery of TFL training programmes regarding editorial guidelines and TFL style guides to enhance the skills and knowledge of TFL staff across the business adhering to industry best practice and upholding TFL's reputation. Available to respond to emergency requests and work out of normal hours, if required, the role holder develops new standards in consultation with Design Manager and maintains high standards of design and editorial outputs, ensuring delivery and commissioning of work in line with TFL Design and Editorial standards and	£70,000 - £74,999	N/A	NIL	N/A	7
Quality Assurance Engineer	To support all Workshops in maintaining their ISO 9001/2015 accreditation status and gain ISO 14001. To maintain and develop the Workshops management systems for Quality, Assurance and Environment.	£70,000 - £74,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Quality Assurance Manager	To support all Workshops in maintaining their ISO 9001/2015 accreditation status and gain ISO 14001. To maintain and develop the Workshops management systems for Quality, Assurance and Environment.	£70,000 - £74,999	N/A	NIL	N/A	0
Quality Engineer	To ensure that Quality Assurance activities within Tube Lines Rolling Stock asset areas comply to safety critical Engineering Standard 1-180 and to ensure that the specified levels of safety, quality and reliability are consistently achieved by suppliers (internal and external) of rolling stock spares and equipment and also of overhaul and repair services. As a result of this only supplies, services and components of a safe and acceptable quality are used for rolling stock maintenance, overhaul and modification. This is achieved by working with Fleet Engineering Teams, Corporate Procurement and local procurement teams.	£70,000 - £74,999	N/A	NIL	N/A	0
Rail Closures Planning Manager	To set the vision, strategy and expectations for the rail service closures required to deliver Transport for London's multi million pound upgrade programme. Accountable for planning closures of Transport for London services ensuring that clashes between programmes and/or events are identified, avoided and mitigated, minimising the impact on customers protecting TIL's reputation and enhancing stakeholder support for TIL's programme of works. Responsible for co-ordination of all rail closures in London. Managing the analysis, planning and implementation of trains and stations services for closures and major events, to minimise as far as possible the overall impact on customers including developing generic plans for consistent management of crowding. To ensure that strategic thinking is applied to all requests for closures to minimise customer impact, maximise value from works and ensure key stakeholders are	£70,000 - £74,999	N/A	NIL	N/A	3
Rail Development Manager	Lead TIL's National Rail, DLR, London Overground and London Trams planning activity, setting and justifying priorities for TIL. Lead the identification and appraisal of opportunities to enhance services; developing detailed proposals and securing funding for projects to be progressed.	£70,000 - £74,999	N/A	NIL	N/A	6
Reliability & Innovations Engineer	The Reliability & Innovations Engineer will provide a technical lead in rolling stock issues to include maintaining and improving the reliability of the Fleet. •An ability to Investigate and review new technologies and innovations and then develop conceptual projects into improvements and performance enhancing modifications. •Development and continual enhancement in maintenance practices to include the train maintenance regime, whilst ensuring full technical	£70,000 - £74,999	N/A	NIL	N/A	0
Reliability & Innovations Engineer	The Reliability & Innovations Engineer will provide a technical lead in rolling stock issues to include maintaining and improving the reliability of the Fleet. •An ability to Investigate and review new technologies and innovations and then develop conceptual projects into improvements and performance enhancing modifications. •Development and continual enhancement in maintenance practices to include the train maintenance regime, whilst ensuring full technical	£70,000 - £74,999	N/A	NIL	N/A	0
Reliability & Innovations Engineer	The Reliability & Innovations Engineer will provide a technical lead in rolling stock issues to include maintaining and improving the reliability of the Fleet. •An ability to Investigate and review new technologies and innovations and then develop conceptual projects into improvements and performance enhancing modifications. •Development and continual enhancement in maintenance practices to include the train maintenance regime, whilst ensuring full technical	£70,000 - £74,999	N/A	NIL	N/A	0
Reliability and Innovations Engineer	The Reliability & Innovations Engineer will provide a technical lead in rolling stock issues to include maintaining and improving the reliability of the Fleet. •An ability to Investigate and review new technologies and innovations and then develop conceptual projects into improvements and performance enhancing modifications. •Development and continual enhancement in maintenance practices to include the train maintenance regime, whilst ensuring full technical	£70,000 - £74,999	N/A	NIL	N/A	0
Reporting Manager	The Reporting Manager ensures that the performance of projects and programmes in the relevant operating business / project, programme or Project Management Unit (PMU) is monitored and risks and issues escalated appropriately. Ensure that programmes and projects in the relevant operating business / directorate are delivering to their approved financial and other authorities. Prepares external facing reports on project delivery progress risks and issues.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Reporting Manager	The Reporting Manager ensures that the performance of projects and programmes in the relevant operating business / project, programme or Project Management Unit (PMU) is monitored and risks and issues escalated appropriately. Ensure that programmes and projects in the relevant operating business / directorate are delivering to their approved financial and other authorities. Prepares external facing reports on project delivery progress risks and issues.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Reporting Manager	The Reporting Manager ensures that the performance of projects and programmes in the relevant operating business / project, programme or Project Management Unit (PMU) is monitored and risks and issues escalated appropriately. Ensure that programmes and projects in the relevant operating business / directorate are delivering to their approved financial and other authorities. Prepares external facing reports on project delivery progress risks and issues.	£70,000 - £74,999	N/A	NIL	N/A	0
Research & Development Manager	This role will lead on Research and Development for Establishment Planning to ensure innovative, industry best practice and potential solution and options are analysed. Lead the development and maintenance of technical standards, process and knowledge for timetables and scheduling. The first point of contact to support the business in projects, quantifying requests, and delivering changes and upgrades to system tools and processes. Take overall accountability for workforce planning requirements for the business.	£70,000 - £74,999	N/A	NIL	N/A	0
Resilience & Business Continuity Manager	This role encompasses, within the overall TfL Resilience and Business Continuity framework, responsibility for leading and directing the delivery of three distinct functions, the co-ordination, management and maintenance TfL Group individual business unit Business Continuity Plans, Plan Ownership for the Corporate Services Business Continuity Plans and the management of Group Facilities' Business Continuity and resilience functions.	£70,000 - £74,999	N/A	NIL	N/A	2
Resilience & Partnership Lead	This role is accountable for partnering with key internal and external stakeholders, developing, implementing and maintaining a high profile resilience management programme of policy, strategy and governance processes. This role ensures TfL Operations have the right plans in place for preparing and responding to emergencies which will help minimise the impact of emergencies on TfL and builds capability. This role is accountable for the relationship with London Resilience supporting the partnership in assessing risks, working with key agencies to reduce the likelihood of impact of those risks and where risk can be eliminated, preparing arrangements to respond, recover and learn from emergencies.	£70,000 - £74,999	N/A	NIL	N/A	2
Resilience Ambassador Manager	Responsible for developing links with the GLA to ensure synergies of both Volunteer programmes are realised and promoted across London.	£70,000 - £74,999	N/A	NIL	N/A	4
Resource & Capability Development Manager	Acts as the lead interface and relationship manager between the TfL Engineering Directorate and Procurement, translating technical and commercial policy to ensure procured engineering services required now and in the future are balanced against internal capability, deliver best value for money to TfL, whilst minimising the risk to the ongoing delivery of engineering.	£70,000 - £74,999	N/A	NIL	N/A	1
Roadworks Performance Manager	The post holder leads the team responsible for monitoring roadworks and other related highway activities undertaken on the Transport for London Road Network (TLRN) for compliance with industry standards and Mayoral policies, to drive improvements in the way activities are managed. The team undertakes various types of inspections and processes large volumes of roadworks intelligence from other TfL business partners and members of the public to enable non-compliances with legislation to be enforced. The post holder leads on managing incidents arising from statutory undertaker works taking place on the TLRN in real time, fulfilling TfL's statutory obligations with respect to licensed activities, substantial work restrictions, utility traffic order/notices and portable	£70,000 - £74,999	N/A	NIL	N/A	4
Running and Building Manager	The Running and Building Manager will lead Running and Building team to ensure the efficient creation of high quality reports, making the best use of systems and team members. The role is responsible for the operational management for the teams' day to day activities as well as providing Policy guidance on requests, and the strategic direction for the team.	£70,000 - £74,999	N/A	NIL	N/A	10
Safety Manager	Responsible for developing a positive HSE culture in fleet, building ownership, a positive safety culture, compliance and accountability in LU fleet depots. Responsible for ensuring that fleet areas remain compliant with HSE legislation and the LU HSE Management System. Develop strong relationships across the business to establish a culture of excellence in HSE management. Provide HSE expertise and coaching or training to ensure fleet HSE requirements are met. Develop and deliver fleet and depot improvement projects and programmes to improve HSE performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Safety Manager	Responsible for developing a positive HSE culture in fleet, building ownership, a positive safety culture, compliance and accountability in LU fleet depots. Responsible for ensuring that fleet areas remain compliant with HSE legislation and the LU HSE Management System. Develop strong relationships across the business to establish a culture of excellence in HSE management. Provide HSE expertise and coaching or training to ensure fleet HSE requirements are met. Develop and deliver fleet and depot improvement projects and programmes to improve HSE performance.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Safety Manager	Responsible for developing a positive HSE culture in fleet, building ownership, a positive safety culture, compliance and accountability in LU fleet depots. Responsible for ensuring that fleet areas remain compliant with HSE legislation and the LU HSE Management System. Develop strong relationships across the business to establish a culture of excellence in HSE management. Provide HSE expertise and coaching or training to ensure fleet HSE requirements are met. Develop and deliver fleet and depot improvement projects and programmes to improve HSE performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Schedules Manager - Customer Services	This role will manage the day-to-day development and production of Customer Operations business requirements and Staff Duty Schedules. Leading the service design process for a portfolio of design projects and tasks, carried out by a team of designers and compilers. Develop and implement technical standards, processes and systems for Customer Operations scheduling.	£70,000 - £74,999	N/A	NIL	N/A	4
Section Inspection Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Advisor	Reporting directly to the Director of City Planning, this role is responsible for ensuring the effective and efficient operation of the City Planning professional service, working with the City Planning leadership team to shape and deliver strategic objectives. The role will represent the Director of City Planning and other members of the leadership team where appropriate, advising and implementing procedures to assist the Director in identifying, monitoring and mitigating on critical business issues and risks. The post holder will be accountable for coordinating widely across TIL, notably at a Director level, to ensure an integrated approach to producing quality and timely papers and publications. They will lead liaisons with appropriate corporate teams (e.g. Finance, HR, Procurement) on behalf of the Director. The role also provides expert advice and guidance to the directorate and represents the Director at key meetings with the Mayor's Office and the GLA as and when necessary.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Advisor to Director	Providing an advisory level support the MD's Chief of Staff (CoS) or a Surface Transport Director, the role will directly work with the Transport for London (TfL) senior management teams to ensure that an effective operation, performance and delivery of the overall business is provided at all times. Providing strategic and political vision across the organisation in order to resolve local and organisational issues. The post holder will actively develop and maintain relationships with key stakeholders, enhancing the organisation's ability to achieve its operational and delivery objectives, predominantly through building close working relationships and understanding the external landscape, holding the organisation to account in delivering on its priorities and protecting the	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Advisor to the Director	Providing an advisory level support the MD's Chief of Staff (CoS) or a Surface Transport Director, the role will directly work with the Transport for London (TfL) senior management teams to ensure that an effective operation, performance and delivery of the overall business is provided at all times. Providing strategic and political vision across the organisation in order to resolve local and organisational issues. The post holder will actively develop and maintain relationships with key stakeholders, enhancing the organisation's ability to achieve its operational and delivery objectives, predominantly through building close working relationships and understanding the external landscape, holding the organisation to account in delivering on its priorities and protecting the	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Advisor to the Managing Director	This role is responsible for providing high quality advice and guidance to the Managing Director. This will be done across all areas of their portfolio in order to ensure efficient and effective delivery of the business plan and business change alongside Mayoral priorities. The post holder will supervise and manage two Band 3 advisors and graduates. This role is responsible for providing the MD with strategic advice and influence across LU, Engineering and HSE.	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Analysis Manager	To manage a responsive and proactive team that drives the business to make the right decisions, faster. Leading a customer focused best-in-class, agile, team of Performance Improvement Managers, Senior Analysts and Analysts that delivers quality insight and understanding to LU's and TfL's key metrics. This role is to drive the "analysis agenda" across TfL LU and ensure that all internally and externally published information is consistent, accurate and provides the foundation for evidence based decision making. Through the development of an efficient, effective team with clear accountabilities and trust from across the business. The post-holder will also deputise for the Head of Performance Analysis and Improvement in their absence and therefore represent LU at key stakeholder meetings as required.	£70,000 - £74,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TfL's environments (business critical services for TfL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Application Engineer	The Senior Application Engineer will be accountable for the provision of Level 2 (and where appropriate Level 3) service for TfL's environments (business critical services for TfL e.g. asset management, ERP, commercial off the shelf, in-house developed software, transport maintenance and planning systems, online services etc), ensuring that all services are delivered to the agreed standards, quality and performance. Out of Hours support, support of weekend or out of hours maintenance or release activities will be required for certain applications.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Area Engineer	Ensuring that their "Area Team" manage and maintain Civil Engineering Assets to ensure safe operation of the Railway and compliance with all current Engineering standards and ensure that all assets are "fit for purpose" and meet all agreed company performance and financial targets.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Asset Data Manager	The management of Asset Data is fundamental to the safe, efficient and effective operation of the network. The Senior Asset Data Manager is accountable for managing the lifecycle of asset data and information, from the specification and maintenance of asset data requirements that support asset management strategies and relevant Mayoral Priorities, through to ensuring all changes to the physical asset are reflected by changes to the correct, relevant data in London Underground's Asset Management Systems.	£70,000 - £74,999	N/A	NIL	N/A	10
Senior Asset Improvement Analyst	To be the expert for the delivery of in-depth asset failure analysis and the provision of a FRACAS (or equivalent) process with the aim of addressing asset reliability issues and improve all assets performance across the Asset Operations Directorate. Following guidance from key stakeholders and the Asset Improvement Manager, this role is to provide in-depth analysis of data and details of issues from a number of data sources, in relation to improving the asset area appointed; hence having a strong analytical and numerical background is paramount.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Building Surveyor	To undertake general building surveying duties and manage both planned and reactive maintenance works to a range of commercial and residential properties within the TfL commercial property portfolio.	£70,000 - £74,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Bus Business Development Manager	To develop and implement commercial strategies, and tendering and contracting policy, to ensure that the London Bus Network continues to deliver value for money. • Development and delivery of relevant Surface Outcomes and Mayoral manifesto commitments, including for example Air Quality and innovations agenda, and managing the varying demands and needs of key stakeholders. • To be an informed client to help ensure that the bus network service quality meets passenger expectations, the Mayor's policy objectives and achieves TfL's Key Performance Indicators and financial targets. • To work collaboratively with Surface Transport Directorates, TfL's Commercial teams and UK and International industry experts and trade bodies to ensure that best practice is adopted in bus service procurement; identifying and implementing opportunities for improvements and supporting pan TfL engagement where appropriate.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Bus Customer Development Manager	This role oversees the planning and development of the customer centric London bus brand set out in the recently launched Bus Action Plan. The post holder will lead the transition to a more customer centric business model, inspiring and working with specialists to create a compelling new bus narrative that has existing and new customers and stakeholders at its heart, providing internal bus brand leadership, cohesion and direction from a policy angle to the multiple specialists across TfL responsible for the delivery of the bus network and improving the bus offer based on market intelligence leading to strong customer brand association and by default, increased patronage. The Senior Bus Brand Development Manager, as part of the Bus senior management team, will act as one of the critical external representatives of the bus, cultivating highly productive relationships with the mobility markets, operators, stakeholders and customers, creating a unified stronger and more modern London bus brand. The post holder will utilise market insight to re-energise, inspire and instigate internal bus policy change that enhances the bus customer offer and re-positions the role of the bus in London amongst its transport peers.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Business Analyst	To provide business efficiency, effectiveness and enhancement through changes in processes and technology across all TfL Operating Businesses and stakeholders. Working across the Operating Businesses and with stakeholders, this role enables effective decision making and delivery across all stages of an initiative from Plan to Delivery.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Business Manager	The Senior Business Manager will ensure that the Investment Delivery Planning Directorate runs smoothly, efficiently and effectively driving change and performance improvements. The post holder will work collaboratively with the Director and Senior Managers of the Directorate, to deliver an integrated set of support services, processes and functions that provide consistency and a structured framework for the Sponsorship profession in TfL. This role is accountable for four core functions within IDP: administration support and leadership of the Business Management team; resource management within IDP's flexible matrix management model; staff communications and engagement; and sponsor capability to ensure continued improvement and alignment to industry best practise.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Business Partner	The role holder will be responsible for setting the strategy and leadership of digital learning and assessment alongside delivering the supporting infrastructure, services and administration for the delivery of skills development across London Underground. The role holder will be responsible for defining, promoting, implementing and maintaining a robust administrative, technical and accommodation infrastructure covering all aspects of London Underground Skills Development (LUSD) activities including demand planning, modeling and reporting across LU. The role holder will work with the LUSD Senior leadership team to identify and confirm future demand and delivery plans to meet future business capability needs.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Business Strategy Manager	This role directly reports to the Head of Business Strategy & Planning but in a broader sense is accountable to their Director of Strategy. The role holder is responsible for ensuring the efficient and appropriate use of resources and must therefore manage the business change and strategic problem solving work being carried out within the team. In instances where a project is of a particular scope and scale, they will lead to ensure required outcomes are achieved. The role holder will be accountable for directly managing the prioritisation of their area's business plan in order to provide the Board with a comprehensive view of the directorate's priorities. They will also closely manage the development of their own area's scorecards and the directorate's quarterly health check to ensure the function is on track to achieving its desired outcomes. The role is directly involved in continuous improvement across the directorate. Where appropriate they will identify opportunities and manage	£70,000 - £74,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Business Strategy Manager	This role directly reports to the Head of Business Strategy & Planning but in a broader sense is accountable to their Director of Strategy. The role holder is responsible for ensuring the efficient and appropriate use of resources and must therefore manage the business change and strategic problem solving work being carried out within the team. In instances where a project is of a particular scope and scale, they will lead to ensure required outcomes are achieved. The role holder will be accountable for directly managing the prioritisation of their area's business plan in order to provide the Board with a comprehensive view of the directorate's priorities. They will also closely manage the development of their own area's scorecards and the directorate's quarterly health check to ensure the function is on track to achieving its desired outcomes. The role is directly involved in continuous improvement across the directorate. Where appropriate they will identify opportunities and manage	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Category Manager	Responsible for identifying and pursuing new commercial opportunities within a specific category group (e.g. advertising, retail, etc.), in order to maximise revenue within the TFL asset portfolio. The Senior Category Manager will draw on expert technical knowledge gained in their specialist fields to maximise project value and embed an effective long-term category strategy.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£70,000 - £74,999	N/A	NIL	N/A	12
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£70,000 - £74,999	N/A	NIL	N/A	17
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£70,000 - £74,999	N/A	NIL	N/A	10
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TFL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TFL change and business improvement projects in response to ExCo priorities and the TFL Business Plan. This role works within the Transformation Directorate which focuses on pan-TFL change initiatives, which deliver increased efficiencies and effectiveness across TFL, contributes towards TFL's overall savings target and contributes towards maintaining the integrated TFL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TfL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TfL change and business improvement projects in response to ExCo priorities and the TfL Business Plan. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL, contributes towards TfL's overall savings target and contributes towards maintaining the integrated TfL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TfL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TfL change and business improvement projects in response to ExCo priorities and the TfL Business Plan. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL, contributes towards TfL's overall savings target and contributes towards maintaining the integrated TfL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TfL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TfL change and business improvement projects in response to ExCo priorities and the TfL Business Plan. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL, contributes towards TfL's overall savings target and contributes towards maintaining the integrated TfL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TfL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TfL change and business improvement projects in response to ExCo priorities and the TfL Business Plan. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL, contributes towards TfL's overall savings target and contributes towards maintaining the integrated TfL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TfL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TfL change and business improvement projects in response to ExCo priorities and the TfL Business Plan. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL, contributes towards TfL's overall savings target and contributes towards maintaining the integrated TfL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TfL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TfL change and business improvement projects in response to ExCo priorities and the TfL Business Plan. This role works within the Transformation Directorate which focuses on pan-TfL change initiatives, which deliver increased efficiencies and effectiveness across TfL, contributes towards TfL's overall savings target and contributes towards maintaining the integrated TfL operating model, in line with a work bank agreed by ExCo.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Change Implementation Manager	This role leads the successful change management of pan-TfL Change projects and programmes by overseeing the delivery and support of practical change management plans and interventions for large and complex programmes within the TfL LU portfolio to enable the adoption of change delivery and the embedding of business case benefits. Part of the change senior team, this role will be an SME in change management, bringing in keeping up to date best with best practice interventions and translate them into practical plans that work for pan TfL to ensure business areas are prepared for the transition to the new ways of working. This role may oversee multiple projects/programmes at once and take the lead on certain large scale complex programmes through a change adoption lens. In a fast moving and ambiguous environment, Senior Change Adoption Managers are required to bring structure, focus and clarity to ensure the change management activity is clearly defined and implemented	£70,000 - £74,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Change Portfolio Manager	This role exists to lead project management processes within the LU Change Portfolio, developing and managing processes to maintain the health and integration of major LU change programme. It is the Project and Change Management SME and lead for the whole portfolio and it will also be responsible for ensuring appropriate project reporting and that programmes remain on target to deliver planned benefits to time, cost and quality. It will lead the internal resource deployment across the portfolio to ensure objectives are	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Commercial Asset Manager	The Senior Commercial Asset Manager is responsible for identifying commercial opportunities within a defined group of assets (e.g. LU JNP, Surface Buses, etc.) taking a strategic view across this asset grouping, with the aim of generating the maximum amount of income from the organisation's asset base.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior Commercial Asset Manager	The Senior Commercial Asset Manager is responsible for identifying commercial opportunities within a defined group of assets (e.g. LU JNP, Surface Buses, etc.) taking a strategic view across this asset grouping, with the aim of generating the maximum amount of income from the organisation's asset base.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	16
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	9
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Communications Manager	This role is accountable for leading, developing and delivering high quality, effective internal communications for a specific business area, project grouping or defined area of major change, to engage with our people at every level of TFL, in order to build understanding of TFL's priorities and commitment to TFL's future. This role is accountable for the successful delivery of the internal communications and engagement strategy within a specific business area and in line with changing priorities. Ensuring that TFL delivers high levels of organisational performance and customer service through relevant and effective communication and engagement with our people.	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Communications Manager	This role is accountable for leading, developing and delivering high quality, effective internal communications for a specific business area, project grouping or defined area of major change, to engage with our people at every level of TFL, in order to build understanding of TFL's priorities and commitment to TFL's future. This role is accountable for the successful delivery of the internal communications and engagement strategy within a specific business area and in line with changing priorities. Ensuring that TFL delivers high levels of organisational performance and customer service through relevant and effective communication and engagement with our people.	£70,000 - £74,999	N/A	NIL	N/A	13
Senior Communications Manager	This role is accountable for leading, developing and delivering high quality, effective internal communications for a specific business area, project grouping or defined area of major change, to engage with our people at every level of TFL, in order to build understanding of TFL's priorities and commitment to TFL's future. This role is accountable for the successful delivery of the internal communications and engagement strategy within a specific business area and in line with changing priorities. Ensuring that TFL delivers high levels of organisational performance and customer service through relevant and effective communication and engagement with our people.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Communications Manager	This role is accountable for leading, developing and delivering high quality, effective internal communications for a specific business area, project grouping or defined area of major change, to engage with our people at every level of TFL, in order to build understanding of TFL's priorities and commitment to TFL's future. This role is accountable for the successful delivery of the internal communications and engagement strategy within a specific business area and in line with changing priorities. Ensuring that TFL delivers high levels of organisational performance and customer service through relevant and effective communication and engagement with our people.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Construction Manager	Responsible for the strategic, tactical and detailed organisation and planning of logistical, construction and commissioning activities to enable the successful and safe delivery of the programme or portfolio. Contribute to the development of wider programme or portfolio strategy development and implementation management. Provide insight, expertise and guidance across the Programme Delivery team in relation to likely construction and commissioning implications of development plans. Act as "functional head" on professional and technical matters including staff capability and career development. Work closely with Heads of Programme to ensure that contractual obligations are being fulfilled by construction contractors. This may be in the context of a number of different delivery mechanisms e.g. Joint Ventures, direct development, etc. Track construction project plans to ensure project milestones and timelines are being observed. Ensure risk mitigation approaches are in place for construction.	£70,000 - £74,999	N/A	NIL	N/A	13
Senior Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company. Mentor and provide advice to Construction Supervisors on a day to day basis.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior Continuous Improvement Lead	London Underground's (LU) Performance, Analysis and Improvement Team (PA&I) are responsible for driving the business to continuously improve its reliability and performance through analysis and insight that enables LU to prioritise effort, deliver value, and support realisation of our business strategy. The PA&I Continuous Improvement team's focus is on embedding and sustaining continuous improvement (CI) behaviours, tools, techniques and methodologies across LU to support performance improvement. The Senior Continuous Improvement Lead owns the CI Centre of Excellence (COE), leading a team of CI coaches and is responsible for driving and setting the CI strategy.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Contract & Supplier Manager	This role exists within Procurement & Supply Chain (P&SC) to own the post-contract management processes for a defined category of spend, through contract implementation, management, exit and transition, and supplier relationship management to drive benefit and outcomes throughout the life of the contract. It will do this by working with the business and suppliers to understand contractual performance, manage commercial performance including risks and build supplier partnerships to foster innovation and mutual	£70,000 - £74,999	N/A	NIL	N/A	10
Senior Contract & Supplier Manager	This role exists within Procurement & Supply Chain (P&SC) to own the post-contract management processes for a defined category of spend, through contract implementation, management, exit and transition, and supplier relationship management to drive benefit and outcomes throughout the life of the contract. It will do this by working with the business and suppliers to understand contractual performance, manage commercial performance including risks and build supplier partnerships to foster innovation and mutual	£70,000 - £74,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Contracts Business Operations Manager	Lead CPOS (Compliance, Policing, Operations & Security) Contracts & Business Operations function, providing financial oversight, commercial expertise and robust contract management of all CPOS outsourced, funded and externally provided services in support of CPOS mission and vision. Lead business partner for TFL's police service agreements to deliver efficient and effective policing. Deliver effective management of business services including overall financial management, business planning, resource and workforce planning, system management and training for circa 800 operational and non operational staff. As part of the CPOS Senior Management Team, collaborate with the Director and other senior managers to deliver our vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do. Establish and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas. Consider at all times the impact decisions you make on our people, inclusion finances, reputation and effectiveness, whilst working flexibly so CPOS is a high performing team where everyone thrives.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior DAATS and Therapies Manager	To advise the company on matters relating to Drugs and Alcohol and to provide a Drug & Alcohol Assessment and Treatment Service (DAATS) for employees of Transport for London in order to minimise the impact and the risks of drug and alcohol misuse. This will be achieved by managing service delivery and DAATS staff on a day to day basis and working co-operatively with the business to ensure maintenance of due diligence in respect of the Drug & Alcohol policy. This role holder will be responsible for commissioning, coordinating and jointly evaluating the counselling, and physiotherapy, Drug and Alcohol treatment services and EAP services provided by an external body to TFL. They will act as subject matter expert for TFL for these services liaising closely with the coordination manager running their day to day delivery. The role holder will work to improve the provision of clinical services through multidisciplinary working.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Development Cost Manager	As one of the largest landowners in London, TFL has a portfolio of c.80 sites across the Capital that it is looking to bring forward over the next ten years. This is an opportunity to play a key role in shaping London's future. There is a broad range and scale of assets within the portfolio which presents the opportunity to work on some of the most exciting and influential projects across London. The sites are of high importance to London as a whole and are an opportunity to raise funds and align with TFL's wider goals to support the growth of jobs and housing in London. To improve viability and drive cost out of our projects we intend to bring a specific cost management capability into the TFL Property Development (PD) team. This full-time role will have programme wide responsibilities for challenging the cost assumptions included in all our projects, maintaining a database of cost information, and ensuring a co-ordinated approach to cost management across PD.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0







Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	10
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	13
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	9
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	2
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	10
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	13



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	9
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	12
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	22
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TfL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	5
Senior Facility Manager	This role is key to maintaining TfL's property portfolio with a dedicated team to deliver all facilities managed services, small works (maintenance, condition surveys and repairs (MCR) ) in accordance with Property Management guidelines and policies and compliance with LUL's safety case, engineering standards and procedures. This role will include a strong emphasis on effective relationship management with: - external contractors including approval of specifications and risk assessments for works to tenanted properties, ensuring value for money for TfL - Asset Managers, and tenants to ensure all parties are aware of maintenance works to minimise disruption and possible claims by tenants. - Working closely with Projects and Programme team to deliver on larger MCR projects - LUL etc for access to operational areas of the railway	£70,000 - £74,999	£1 - £4,999	NIL	N/A	3
Senior GLA Collaboration Manager	The Collaboration Programme is a high priority for the Mayor's Office and the Collaboration Board is chaired by the Mayor's Chief of Staff. This position has been covered by secondment for over 24 months, which is not in line with our current secondment policy. It is vital for the GLA portfolio which is fully funded by GLA with funding granted beyond 2025.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Governance & Assurance Manager	This role exists to lead all Procurement & Commercial (P&C) governance over expenditure and revenue. It will do this by ensuring that controls are in line with TfL's standing orders, regulatory requirements and also reflect industry best practice. It will also ensure that governance processes are robust yet proportionate and deliver return on investment for the time invested in them.	£70,000 - £74,999	N/A	NIL	N/A	3
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£70,000 - £74,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior HR Business Partner	This role is accountable for supporting the Director of Business Partnering and ER with leading and managing all project activity in that area. This role is accountable for ensuring effective governance controls are in place to aid successful delivery of HR priorities, financial and risk management, relevant management information to support decision making and continuous review of HR effectiveness and efficiency to make improvements. This role is accountable for supporting the Director of Business Partnering & ER and the wider senior management team, in the effective operation and continued improvement of Business Partnering & ER by ensuring efficiency in the operation of team.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Infrastructure Architect	The Senior Infrastructure Architect is responsible for the project level architecture design for TfL's infrastructure developments. The Sr Infrastructure Architect will communicate the proposed infrastructure architecture within the project and gain project approval from the project manager, business analyst, development solution architecture, and test teams. They will ensure that the project level infrastructure architecture implemented meets the business objectives and technical requirements.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
Senior Infrastructure Architect	The Senior Infrastructure Architect is responsible for the project level architecture design for TfL's infrastructure developments. The Sr Infrastructure Architect will communicate the proposed infrastructure architecture within the project and gain project approval from the project manager, business analyst, development solution architecture, and test teams. They will ensure that the project level infrastructure architecture implemented meets the business objectives and technical requirements.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Infrastructure Architect	The Senior Infrastructure Architect is responsible for the project level architecture design for TfL's infrastructure developments. The Sr Infrastructure Architect will communicate the proposed infrastructure architecture within the project and gain project approval from the project manager, business analyst, development solution architecture, and test teams. They will ensure that the project level infrastructure architecture implemented meets the business objectives and technical requirements.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Infrastructure Engineer	The Senior Infrastructure Engineer reports to a Infrastructure Manager and is a technical specialist delivering underpinning technology such as Messaging, remote services, operating systems or databases for business services including live transport systems that the EUC or Hosting and Networks Service Owner is accountable for. The role delivers technical expertise to aid the implementation, maintenance, and support of core technology along with providing technical guidance to junior members of the team. The services provided by the technology this role supports run 24/7 365 days per year.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Internal Audit Manager	To be accountable for the development and delivery of a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Internal Auditor Manager	To manage the delivery of a portfolio of Technology, Information and Security related internal audit and consultancy assignments to time, cost and quality criteria in a manner consistent with the department's professional standards and methodologies. This provides assurance to the Executive Committee, Board and Audit & Assurance Committee that TfL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across TfL and its subsidiary companies. If required the post holder must be able to obtain Department for Transport Security Clearance (SC).	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Manager - Musculoskeletal Health	To be responsible for developing and driving delivery of preventative and enabling (recuperative) musculoskeletal programmes across Transport for London (TfL) to improve business productivity. To be responsible for setting the strategic direction and leadership of the Occupational Health Physiotherapy Service. To be a key member of the Occupational Health leadership team.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Occupational Health Advisor Manager	The role holder is responsible for providing nursing expertise and advice to the Clinical Services Lead. The role holder is responsible for leading a team of Occupational Health Nurse Advisors and Occupational Health Technicians, providing advice to the Clinical Services Lead where appropriate. The role holder is responsible for leading the Clinical Quality and Governance within the Occupational Health & Wellbeing (OH&W), impacting TIL wide. Ensuring that TIL is meeting internal and external legal requirements set by the relevant professional bodies e.g. General Medical Council, Nursing Midwifery Council, Health & Care Professions Council and statutory and regulatory bodies, e.g. Health & Safety Executive and Rail Safety and Standards Board.	£70,000 - £74,999	N/A	NIL	N/A	25
Senior Operations Manager	To provide leadership of the CPOS Roads and Vehicle function; driving improvements in Taxi and Private Hire compliance and safety and providing a flexible on street capability to support the delivery of Vision Zero. Providing strong partnership working and senior leadership and direction to operational staff deployed to the transport network, including oversight for on-street red route enforcement and compliance, incident management, as well as safety and compliance of contractors working on the TLRN. As part of the Compliance, Policing, Operations and Security (CPOS) Senior Management Team, collaborate with the Head of Operations, Director and other senior managers to deliver the CPOS Ops 2020 Vision and the CPOS vision of safe, secure and reliable journeys. Continuously applying the principles of prevention, problem solving and partnership working in all that you do and establishing and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas of CPOS activity. Consider at all times the impact decisions you make on our people, finances, reputation and effectiveness, whilst working flexibly across the directorates wide range of	£70,000 - £74,999	N/A	NIL	N/A	35
Senior Operations Manager	To provide leadership of the Road Network Compliance (RNC) operation, as well as providing strong partnership working and cross boundary leadership responsibility in the delivery of an effective operational Resourcing and Deployment function for over 500 compliance and operational officers. To also lead on the professional standards, performance monitoring and reporting for CPOS Operations. As part of the Compliance, Policing, Operations and Security (CPOS) Senior Management Team, collaborate with the Head of Operations, Director and other senior managers to deliver the CPOS Ops 2020 Vision and the CPOS vision of safe, secure and reliable journeys. Continuously applying the principles of prevention, problem solving and partnership working in all that you do and establishing and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas of CPOS activity. Consider at all times the impact decisions you make on our people, finances, reputation and effectiveness, whilst working flexibly across the directorates wide range of responsibilities.	£70,000 - £74,999	N/A	NIL	N/A	13
Senior Operations Manager	To provide leadership of the CPOS Public Transport function; delivering an effective and efficient frontline compliance and enforcement revenue protection function. Providing strong partnership working and senior leadership and direction to operational staff deployed to the transport network. The role ensures the effective leadership of operational resources to provide a flexible response to the needs of the public transport network, which also maximises fare compliance and supports the delivery of a safe and reliable public transport network. As part of the Compliance, Policing, Operations and Security (CPOS) Senior Management Team, collaborate with the Head of Operations, Director and other senior managers to deliver the CPOS Ops 2020 Vision and the CPOS vision of safe, secure and reliable journeys. Continuously applying the principles of prevention, problem solving and partnership working in all that you do and establishing and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas of CPOS activity. Consider at all times the impact decisions you make on our people, finances, reputation and effectiveness, whilst working flexibly across the directorates wide	£70,000 - £74,999	N/A	NIL	N/A	30

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Operations Manager - TSE	This role leads the Transport Support & Enforcement (TSE) function in the delivery of an effective and efficient TSE service within the Compliance, Policing and On-Street Services Directorate (CPOS). Providing senior leadership and direction to operational members of staff deployed to the transport network, the role ensures the effective management and deployment of operational resources to provide a flexible response which maximises the support to frontline staff and reduces anti-social behaviour while tackling the causes and behaviours that leads to work related violence and aggression. As part of the Compliance, Policing, Operations and Security (CPOS) Senior Management Team, collaborate with the Head of Operations, Director and other senior managers to deliver the CPOS Ops 2020 Vision and the CPOS vision of safe, secure and reliable journeys. Continuously applying the principles of prevention, problem solving and partnership working in all that you do and establishing and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas of CPOS activity. Consider at all times the impact decisions you make on our people, finances, reputation and effectiveness, whilst working flexibly across the directorates wide range of	£70,000 - £74,999	N/A	NIL	N/A	34
Senior Planning and Reporting Accountant	Responsible for the coordination and development of divisional financial and performance reporting of actual and forecast financial information, with specific responsibility for the technical accuracy of financial reporting and for adherence to Group accounting policies. In addition, for the coordination of the delivery of the Commercial Development Business Planning and Forecasting cycle, ensuring the accounting for complex and high risk new contracts is thoroughly reviewed from an accounting perspective and challenged to ensure financial structuring, legal and other risks have been appropriately addressed. Ensure all actual and forecast transactions are accounted for in both Balance Sheet and profit and loss terms in the financial statements across all Group companies.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Planning Manager	To ensure successful management of major infrastructure programmes for TfL to meet the needs of its customers by delivering timely reliable time schedule	£70,000 - £74,999	N/A	NIL	N/A	20
Senior Planning Manager	To ensure successful management of major infrastructure programmes for TfL to meet the needs of its customers by delivering timely reliable time schedule	£70,000 - £74,999	N/A	NIL	N/A	12
Senior Policing & Partnerships Manager	Leading the Compliance, Policing and On-Street Services (CPOS) Policing & Partnerships department through the provision of strategic leadership and direction the post will be responsible for preventing and reducing crime, improving road safety and reliability by advocating and promoting partnership problem-oriented approaches, building collaborative relationships with Police and other key stakeholders at senior level and maintaining CPOS' engagement with a range of internal and external players to support achievement of CPOS goals. As part of the CPOS Senior Management Team, collaborate with the Director and other senior managers to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do and establishing and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas of CPOS activity. Consider at all times the impact	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Programme Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TIL obligations) and other third party suppliers, to ensure successful delivery of assigned major project (or multiple projects) on behalf of LU to meet the needs	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£70,000 - £74,999	N/A	NIL	N/A	23

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£70,000 - £74,999	N/A	NIL	N/A	15
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	1
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	2
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior QSS Assurance Manager	To be accountable for the development and delivery of a portfolio of audit and consultancy assignments managed to time and quality criteria defined in the department's professional standards and methodologies. Responsible for leading a team of auditors, providing TfL Chief Officers and Senior Managers with reports on the effectiveness of risk and governance controls and managing recommendations for improvement.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior QSS Assurance Manager	To be accountable for the development and delivery of a portfolio of audit and consultancy assignments managed to time and quality criteria defined in the department's professional standards and methodologies. Responsible for leading a team of auditors, providing TfL Chief Officers and Senior Managers with reports on the effectiveness of risk and governance controls and managing recommendations for improvement.	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Readiness Manager	Responsible for leading a specialist team with accountability for supporting the Operations Directorates throughout the programme lifecycle, from inception stage and development of Operational Concepts through to delivering the front line activity needed to enable assets to be introduced to service and maximise customer benefit of investment. Engage with senior stakeholders to director level to ensure that User and wider Programme requirements meet operational needs and the business's strategic objectives	£70,000 - £74,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Resource Manager	Responsible for delivering efficient and effective resource management and capability development across the a designated Directorate to enable people to deliver a professional service, achieve their full potential and maximise resource utilisation. To drive a high functioning embedded team that is responsive to business needs and strategically matches capability across the business area's requirements, delivering value for money to move the business forward with all stakeholders	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Resource Manager	Responsible for delivering efficient and effective resource management and capability development across the a designated Directorate to enable people to deliver a professional service, achieve their full potential and maximise resource utilisation. To drive a high functioning embedded team that is responsive to business needs and strategically matches capability across the business area's requirements, delivering value for money to move the business forward with all stakeholders	£70,000 - £74,999	N/A	NIL	N/A	8
Senior Responsible Support Skills Manager	This role exists within Procurement & Supply Chain (P&SC) to own the Responsible Procurement (RP) agenda for the whole Greater London Authority (GLA) family and developing and defining RP policy. It will also ensure that this is enshrined into processes as needed to ensure compliance. It will do this by advocating, educating and advising across all procurement functions and other stakeholders (e.g. around people, employment or environment) within the GLA. It will also lead the Supplier Skills agenda for TfL, ensuring that TfL's supply chain is encouraged to develop its workforce for the benefit of London as a whole, and beyond.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Risk & Data Science Manager	This role exists to lead on risk modeling and data narrative generation to guide the SHE directorate and influence business decision making to improve our safety, health and wellbeing and environment performance. It will do this by: generating compelling data narrative that can be understood by a non-technical audience and modelling the impact of key risks on the business. To do this it will need to work closely with the Strategy Development team within the Insights & Direction function, Corporate Environment and Occupational Health & Wellbeing teams to inform the problems they are trying to solve, and with SHE Business Partnering teams to ensure they are clear on how to use data outputs and that they have the information and knowledge they need to engage with the	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Risk & Opportunity Manager	The Senior Risk and Opportunity Manager is the lead provider of professional knowledge on risk & opportunity for their respective project or programme or Project Management Unit (PMU). Accountable for the effectiveness of risk & opportunity management on the programme optimisation of the projects risk budget and prevention of major risk occurrence. Key contributor to the overall aim of the assigned project or programme, implementing risk & opportunity management best practice, providing leadership, influence and insight to achieve this.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Safety Strategy Manager	This role exists to set the Safety strategy and vision for TfL for a particular theme (themes include Road Risk, Public Transport Safety and Construction Safety). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate. As a senior leader at TfL, this role must contribute to TfL's financial savings targets by looking to make cost savings in delivery wherever possible.	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Safety Strategy Manager	This role exists to set the Safety strategy and vision for TfL for a particular theme (themes include Road Risk, Public Transport Safety and Construction Safety). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate. As a senior leader at TfL, this role must contribute to TfL's financial savings targets by looking to make cost savings in delivery wherever possible.	£70,000 - £74,999	N/A	NIL	N/A	7
Senior Safety Strategy Manager	This role exists to set the Safety strategy and vision for TfL for a particular theme (themes include Road Risk, Public Transport Safety and Construction Safety). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate. As a senior leader at TfL, this role must contribute to TfL's financial savings targets by looking to make cost savings in delivery wherever possible.	£70,000 - £74,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Service Analyst	The Senior Service Analyst is accountable for the service life cycle of the technology within their portfolio/function ensuring that all Services are delivered to agreed standard, quality and performance. The role holder is accountable for communicating all process related activities to the relevant parties in a customer focused manner and deal with any issues as they arise. The Senior Service Analyst will provide Level 2 or 3 support and maintenance to ensure TfL's technology tools and services are available, up-to-date and secure. Some services are supported as part of a 24x7, 365 operational service. Where this is the case this role will be required to work on a 24/7 on call rota providing high severity incident support 1 week in 5 or 6 subject to the Terms & conditions of the incumbents contract.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TfL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TfL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TfL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TfL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for	£70,000 - £74,999	N/A	NIL	N/A	16
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TfL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TfL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for	£70,000 - £74,999	N/A	NIL	N/A	4
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TfL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TfL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for	£70,000 - £74,999	N/A	NIL	N/A	11
Senior SHE Assurance Manager	This role is responsible to establishing effective assurance frameworks to ensure compliance with SHE regulation within and external to TfL. To do this it will need to work closely with the Strategy Development team within the Insights & Direction function, Corporate Environment, Occupational Health & Wellbeing, and SHE Business Partnering teams to ensure they are clear on how to provide assurance and that they have the information and knowledge they need to engage with the business.	£70,000 - £74,999	N/A	NIL	N/A	7



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	3
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	9
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	8
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TTL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£70,000 - £74,999	N/A	NIL	N/A	6
Senior Sourcing Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the pre-contract and sourcing pipeline activities for a defined category of spend, through sourcing strategy development, sourcing event management, supplier selection and award, to put in place the right commercial arrangements to meet business needs as cost effectively as possible. It will do this through understanding and shaping commercial requirements, understanding the market, defining the sourcing strategy and leveraging TTL's size to get the best value from our supply chain.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Sourcing Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the pre-contract and sourcing pipeline activities for a defined category of spend, through sourcing strategy development, sourcing event management, supplier selection and award, to put in place the right commercial arrangements to meet business needs as cost effectively as possible. It will do this through understanding and shaping commercial requirements, understanding the market, defining the sourcing strategy and leveraging TTL's size to get the best value from our supply chain.	£70,000 - £74,999	N/A	NIL	N/A	12
Senior Strategy & Planning Manager	Responsible for leading the strategic planning activity, including the production of a strategy and plan for Commercial Development, working closely with the Director of Commercial Development and his direct reports to ensure coherent strategic thinking.	£70,000 - £74,999	N/A	NIL	N/A	3
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	The purpose of this grade is to provide both maintenance cover and installation supervision for all contracted field based traction power and electrical systems in accordance with all applicable standards procedures and work instructions as specified by London Underground. In order to fulfil the spectrum of responsibilities the job holder may be required to provide mechanical and/or electrical support to similar grade technicians and have potential for promotion through the grades. In addition the job holder may be required to undertake such duties as protection master and site person in charge if in possession of the relevant certification / license.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	The purpose of this grade is to provide both maintenance cover and installation supervision for all contracted field based traction power and electrical systems in accordance with all applicable standards procedures and work instructions as specified by London Underground. In order to fulfil the spectrum of responsibilities the job holder may be required to provide mechanical and/or electrical support to similar grade technicians and have potential for promotion through the grades. In addition the job holder may be required to undertake such duties as protection master and site person in charge if in possession of the relevant certification / license.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	The purpose of this grade is to provide both maintenance cover and installation supervision for all contracted field based traction power and electrical systems in accordance with all applicable standards procedures and work instructions as specified by London Underground. In order to fulfil the spectrum of responsibilities the job holder may be required to provide mechanical and/or electrical support to similar grade technicians and have potential for promotion through the grades. In addition the job holder may be required to undertake such duties as protection master and site person in charge if in possession of the relevant certification / license.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Technician	The purpose of this grade is to provide both maintenance cover and installation supervision for all contracted field based traction power and electrical systems in accordance with all applicable standards procedures and work instructions as specified by London Underground. In order to fulfill the spectrum of responsibilities the job holder may be required to provide mechanical and/or electrical support to similar grade technicians and have potential for promotion through the grades. In addition the job holder may be required to undertake such duties as protection master and site person in charge if in possession of the relevant certification / license.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	The purpose of this grade is to provide both maintenance cover and installation supervision for all contracted field based traction power and electrical systems in accordance with all applicable standards procedures and work instructions as specified by London Underground. In order to fulfill the spectrum of responsibilities the job holder may be required to provide mechanical and/or electrical support to similar grade technicians and have potential for promotion through the grades. In addition the job holder may be required to undertake such duties as protection master and site person in charge if in possession of the relevant certification / license.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Technician Electrician	The purpose of this grade is to provide both maintenance cover and installation supervision for all contracted field based traction power and electrical systems in accordance with all applicable standards procedures and work instructions as specified by London Underground. In order to fulfill the spectrum of responsibilities the job holder may be required to provide mechanical and/or electrical support to similar grade technicians and have potential for promotion through the grades. In addition the job holder may be required to undertake such duties as protection master and site person in charge if in possession of the relevant certification / license.	£70,000 - £74,999	N/A	NIL	N/A	0
Senior Track Quality Engineer	To operate and maintain the Track Recording Vehicle (AT once commissioned) and associated systems to provide track geometry and quality data in a safe and compliant manner for the whole LU network.	£70,000 - £74,999	N/A	NIL	N/A	5
Senior Enforcement and Prosecutions Manager	The role holder will drive TfL and Mayoral objectives and priorities by setting the strategic direction for the contractual framework of TfL with Bus Operating companies. They will ensure the development of a safe, sustainable and commercially-efficient bus network, translating high-level priorities and market led best practice into initiatives to continually improve the network. They will harness opportunities to exploit and integrate emerging technology to the bus fleet, improve safety and drive efficiencies to provide enhanced services to	£70,000 - £74,999	N/A	NIL	N/A	5
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	£1 - £999	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£70,000 - £74,999	N/A	NIL	N/A	0
Service Performance Manager	The Service Performance Manager manages the delivery of the Services within a specific portfolio in the Service Owner Team or the Service Operations area. Some of which may go across the whole of the Technology and Data Directorate. They are responsible for the introduction of new service into the Operation Teams, managing service levels and contracts across all suppliers (including internal resources) within their portfolio, ensuring compliance with TfL Mandatory Standards and Policies throughout the lifecycle of the Service and achieving performance requirements and service level agreements. This encompasses the management of service transition into the live environment, contract management, and relationships with internal teams and external	£70,000 - £74,999	N/A	NIL	N/A	13
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	0
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£70,000 - £74,999	£1 - £4,999	NIL	N/A	1
SHE Business Partner	This role requires the post holder to act as a partner to the business, ensuring Safety, Health, and Environment (SHE) requirements are met, improvements are identified and completed and those in the business are competent and provided with, and understand the tools to manage SHE and drive down injury and risk to customers and the workforce by providing professional advice, guidance and support on all SHE aspects for business areas.	£70,000 - £74,999	N/A	NIL	N/A	0
SHE Environment Manager	This role exists to develop corporate environmental strategy and offer technical advice to the business. It is the organisational repository of technical knowledge and works across the business to coach and upskill on environmental capability. It works to coordinate environmental improvement activity, setting the vision and policy for this, then tracking and monitoring progress.	£70,000 - £74,999	N/A	NIL	N/A	1
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff.	£70,000 - £74,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff.	£70,000 - £74,999	N/A	NIL	N/A	13
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff.	£70,000 - £74,999	N/A	NIL	N/A	12
Shift Manager	The role purpose of the shift manager is to deliver the maintenance, call and repair function of the escalator, Lift and Pump department. They are responsible for the nightly delivery of the works to programme and quality. They also have responsibility for a team of operational staff.	£70,000 - £74,999	N/A	NIL	N/A	14
Signals Electronic Technician	To assist with work on signals safety computer systems equipment. To provide support and investigate failing conditions on Train Descriptor, Passenger Information and Dot Matrix equipment and carry out pro-active fault finding manage the repair and replacement of faulty equipment. Test system and associated equipment and re-commission asset to the requirements of customers and clients.	£70,000 - £74,999	N/A	NIL	N/A	0
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£70,000 - £74,999	N/A	NIL	N/A	52
SQE Advisor	To undertake a portfolio of projects, programmes and work assignments in the areas of safety, quality and environment to meet customer specifications on time, cost and quality of delivery. To lead specific SQE projects or some aspects of business wide projects to meet customer specifications on time, cost and quality. To provide a specific aspect of SQE expertise/specialism.	£70,000 - £74,999	N/A	NIL	N/A	0
Strategic Analysis Manager - Aviation	To lead & develop a team of technical experts to provide City Planning & TfL with high quality, statistically robust, timely & influential complex spatial analysis & data (GIS, mapping, CAD, accident analysis & data) to support policy, strategy, scheme and programme planning decisions. To lead and champion spatial analysis-based planning for City Planning and the rest of TfL to ensure that key Mayoral and TfL investment and policy decisions are properly grounded in an evidence-based approach to maximise their effectiveness. To lead spatial analysis for City Planning; the spatial analysis underpins key multi-million pound planning decisions including Mayoral strategies, major schemes and major land-use developments.	£70,000 - £74,999	N/A	NIL	N/A	2
Stations & Civils Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LULs statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£70,000 - £74,999	N/A	NIL	N/A	0
Stations Access Planning Manager	Manage and facilitate large and complex station access requests to enable engineering work to be optimised whilst ensuring safety and operational requirements are satisfied. Responsible for ensuring that Operational Assurance requirements are satisfied on behalf of London Underground.	£70,000 - £74,999	N/A	NIL	N/A	0
Stations Access Planning Manager	Manage and facilitate large and complex station access requests to enable engineering work to be optimised whilst ensuring safety and operational requirements are satisfied. Responsible for ensuring that Operational Assurance requirements are satisfied on behalf of London Underground.	£70,000 - £74,999	N/A	NIL	N/A	0
Stations Access Planning Manager	Manage and facilitate large and complex station access requests to enable engineering work to be optimised whilst ensuring safety and operational requirements are satisfied. Responsible for ensuring that Operational Assurance requirements are satisfied on behalf of London Underground.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Stations Enhancement Manager	The Station Enhancement Manager will be accountable for developing schemes, obtaining all approvals and ensuring the delivery of a programme of upgrades to 22 on-network Crossrail stations on the Great Eastern and Great Western railways. The programme will invest approximately £70m - £100m in upgrades at these stations during the period from 2015 to 2019. The post holder must be • a self-starter who does not require day-to-day supervision; • able to lead and command respect; • collaborative and flexible but capable of sustaining the desired RfL outcome in the face of opposition; • able to confront disagreements with firmness but without aggression; highly articulate and able to present the RfL vision for stations to TfL and CRL personnel at all levels as well as local authorities, residents and other stakeholders.	£70,000 - £74,999	N/A	NIL	N/A	0
Strategic Engagement Lead	The Engagement Lead - Strategic Stakeholder Groups is accountable for engaging with, and securing advocacy from, TfL's key strategic stakeholder representative groups, including the business and freight audiences, cycling, road safety and walking groups, accessibility organisations and passenger groups. In particular, this role will lead our early engagement work with strategic stakeholders to help inform and develop policies, projects and initiatives. This ensures achievement of Mayoral and TfL objectives and priorities, including securing third-party endorsement for policy priorities and funding of strategic infrastructure. The Strategic Stakeholder Engagement Lead will also act as effective deputy to the Head of Strategic Stakeholder Engagement.	£70,000 - £74,999	N/A	NIL	N/A	7
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TfL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TfL and key delivery stakeholders - including London boroughs. Shaping TfL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TfL working directly to advise senior decision makers in TfL and City Hall, including the Mayor and Deputy Mayors.	£70,000 - £74,999	N/A	NIL	N/A	4
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TfL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TfL and key delivery stakeholders - including London boroughs. Shaping TfL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TfL working directly to advise senior decision makers in TfL and City Hall, including the Mayor and Deputy Mayors.	£70,000 - £74,999	N/A	NIL	N/A	6
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TfL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TfL and key delivery stakeholders - including London boroughs. Shaping TfL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TfL working directly to advise senior decision makers in TfL and City Hall, including the Mayor and Deputy Mayors.	£70,000 - £74,999	N/A	NIL	N/A	6



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TFL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TFL and key delivery stakeholders - including London boroughs. Shaping TFL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TFL working directly to advise senior decision makers in TFL and City Hall, including the Mayor and Deputy Mayors.	£70,000 - £74,999	N/A	NIL	N/A	6
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TFL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TFL and key delivery stakeholders - including London boroughs. Shaping TFL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TFL working directly to advise senior decision makers in TFL and City Hall, including the Mayor and Deputy Mayors.	£70,000 - £74,999	N/A	NIL	N/A	6
Strategy & Planning Manager	Defining and planning for the delivery of the long term strategic policy objectives as set out in the Mayor's Transport Strategy across TFL for multi-modal transport through a Healthy Streets approach, environment and health issues related to city planning in London. Defining appropriate strategic and policy responses for TFL and key delivery stakeholders - including London boroughs. Shaping TFL's transport investment priorities via its annual Business Plan and identifying the priorities for investment in transport in London. Coordinating freight activity across CCT. Strategy and Policy Managers will focus on one or more of the following areas of expertise: strategy and business planning, road strategy, freight, air quality, environment, active travel, public transport and health. For each area, role holders are expected to provide expert advice for TFL working directly to advise senior decision makers in TFL and City Hall, including the Mayor and Deputy Mayors.	£70,000 - £74,999	N/A	NIL	N/A	5
Streets Analysis Manager	To lead & develop a team of analytical experts to develop, maintain & apply TFL's strategic modelling capability (*). The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TFL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TFL businesses & delivery planning priorities • inform the Mayor and TFL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£70,000 - £74,999	N/A	NIL	N/A	9
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£70,000 - £74,999	N/A	NIL	N/A	0
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£70,000 - £74,999	N/A	NIL	N/A	0
System Support Manager	The job will have responsibility and accountability for Second Line Maintenance support on CBTC Lines Manages 2nd line (workshop) investigation equipment and control activities which may be invasive to safety critical systems and subsystems on wayside and train borne signaling equipment and general Signals Computer systems. Support 1st line (operating railway) response teams in Signals, Fleet and LU Operations with technical support Manages the CBTC System Support Team for day to day operations. The post holder will work within a team which is responsible for both CBTC and TBTC lines and will be expected to cover work on either from time to time.	£70,000 - £74,999	N/A	NIL	N/A	6
Systems Support Manager	The management, development and monitoring of systems and functions related to SES Quality Management Systems and Quality Assurance. This includes consideration of procedures, standards, systems and other requirements (including ISO 9001:2000, ISO 14001) established by the client, corporately and managed locally Provide support functions to the SES Group	£70,000 - £74,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
TDM Planning & Delivery Lead	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. To develop and execute TDM strategic projects over a two to five year time-frame to achieve measurable congestion and disruption behaviour change outcomes through cooperation of internal and external operational, technical and analysis teams. This includes development and coordination of TDM content, managing progress, quality, risk issues and budget. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£70,000 - £74,999	N/A	NIL	N/A	5
TDM Planning & Delivery Lead	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. To develop and execute TDM strategic projects over a two to five year time-frame to achieve measurable congestion and disruption behaviour change outcomes through cooperation of internal and external operational, technical and analysis teams. This includes development and coordination of TDM content, managing progress, quality, risk issues and budget. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£70,000 - £74,999	N/A	NIL	N/A	8
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£70,000 - £74,999	N/A	NIL	N/A	0
Technical Author Transplant	Develop and produce all track related publications on behalf of the Head of Track including concessions to LU standards, Tube Lines Cat II standards and procedures, Track Operating Procedures and technical briefs. Lead and develop process and procedure to manage document control and associated briefing of relevant track staff and track teams. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£70,000 - £74,999	N/A	NIL	N/A	0
Technical Support Engineer	To review, allocate route cause and attribute all signals reported faults. To provide technical assistance, support and information to the business on Signals trends, fault information as required. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technology Improvement Lead	Accountable for leading on the definition of solutions which deliver demonstrable efficiencies (circa £1m plus) to London Underground (LU) tactical and strategic problems related to technology, working closely with and influencing LU and Tech & Data (T&D) stakeholders to translate these into a prioritised, programme of work and to ensure its delivery. The role holder also looks to make cost savings wherever possible and ensures that cost saving is a continual theme in T&D and LU. They must collaborate across the business to ensure that plans are deliverable and understood widely. The Technology Improvement Lead supports the Senior Business Architect & Head of Technology and Data in being the primary T&D department interface with other parts of TIL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TIL stakeholders have a single	£70,000 - £74,999	N/A	NIL	N/A	5
Technology Improvement Lead	Accountable for leading on the definition of solutions which deliver demonstrable efficiencies (circa £1m plus) to London Underground (LU) tactical and strategic problems related to technology, working closely with and influencing LU and Tech & Data (T&D) stakeholders to translate these into a prioritised, programme of work and to ensure its delivery. The role holder also looks to make cost savings wherever possible and ensures that cost saving is a continual theme in T&D and LU. They must collaborate across the business to ensure that plans are deliverable and understood widely. The Technology Improvement Lead supports the Senior Business Architect & Head of Technology and Data in being the primary T&D department interface with other parts of TIL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TIL stakeholders have a single	£70,000 - £74,999	N/A	NIL	N/A	2
Timetables Programme & Planning Manager	Attend meetings with senior stakeholders to agree a portfolio of work that is deliverable and sustainable	£70,000 - £74,999	N/A	NIL	N/A	2
Timetables Team Leader	Co-ordination of all processes and activities along with maintaining and updating documentation within the timetable development and production process	£70,000 - £74,999	N/A	NIL	N/A	6
Timetables Team Leader	Maintain awareness of current progress and planned work, and working with the Timetables Manager, implement effective allocation to ensure team can respond to ad-hoc or short-notice business requirements, major asset failures or	£70,000 - £74,999	N/A	NIL	N/A	6
TILES Team Leader on Call Technician	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£70,000 - £74,999	N/A	NIL	N/A	0
Track Cleaning Delivery Manager	This role has responsibility for overseeing the delivery of Cleaning Management across all LU Track infrastructure. The purpose of the Management of Track Cleaning is to mitigate risk to the Operational Railway as per the Standard that has been developed. The role will optimise the delivery of the contracts in place to ensure Track Cleaning management is delivered to time, budget, scope, and quality.	£70,000 - £74,999	N/A	NIL	N/A	4
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	3
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	3
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	3
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	4
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£70,000 - £74,999	N/A	NIL	N/A	6
Track Inspector	Delivery of the visual and measured PM4 Junction Work Inspection to program and maintain compliance with visual and measured Inspection standards e.g. 1-158 Track-Inspections & Maintenance standard, 2-TLL 049 Track Supervisory & Management Inspections-Plain Line, 1-159 Track- Dimensions & Tolerances, E8301 Safety Inspections & Supplementary measures. To mitigate inspections and defects using the Temporary Approved Non Compliance P351 process and escalate all non-compliances in an efficient and timely manner. Undertake running repairs to reduce the impact of loose or missing components on the overall asset condition. The post holder will have budgetary responsibilities for the Maintenance Plan to approximately £0.2m per annum and manage a workforce of circa 2 direct and 2 subcontract employees. The interfaces with the post holder are the Track Asset Engineers, Zonal Maintenance Managers, Inspection and Production Supervisors, Health, Safety & Quality Advisors and the post holder is expected to maintain positive relationships with all parties. The key external interfaces will be with the client (London Underground) and Suppliers the post holder is expected to develop and maintain positive	£70,000 - £74,999	N/A	NIL	N/A	0
Track Lubrication Delivery Manager	Lubricator Inspection, Servicing and Renewal plan based on Engineering and Track Manager requirements and delivering that plan using a LU and Contractors to time, budget, scope, and quality. The role will optimise the allocation and utilisation of Lubrication resource across LU	£70,000 - £74,999	N/A	NIL	N/A	13
Track Supervisor	The prime role of this person is to manage the works gang carrying out maintenance works to the Track. This role carries the responsibility of ensuring that all works carried out to the Track Assets are accurately scoped and prioritised and recorded in the Ellipse for future scheduling. Ensure all asset changes are identified and submitted ready for ADMG to keep Ellipse updated.	£70,000 - £74,999	N/A	NIL	N/A	7
Track Vegetation Delivery Manager	This role has responsibility for overseeing the delivery of Vegetation Management across all LU track infrastructure. The purpose of the Management of Vegetation is to mitigate risk to the Operational Railway as per the Standard that has been developed. he role will optimise the delivery of the contracts in place to ensure vegetation management is delivered to time, budget, scope, and	£70,000 - £74,999	N/A	NIL	N/A	6
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£70,000 - £74,999	N/A	NIL	N/A	0
Trains Division Operations Manager	To manage the operations within Trains Division. This includes:- Being responsible for the management of all operational staff, ensuring that they are recruited, trained and perform in a safe and reliable manner to meet company standards. Being accountable for the delivery of projects assigned to Trains Division ensuring that this is done within budget, time scales and technical specifications and quality standards. Also ensuring procedures are in alignment with REV's wider priorities and also overall business objectives in the mid term.	£70,000 - £74,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	19



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	7
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	4
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	6
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	27
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	19
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	23
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	11
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	18
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£70,000 - £74,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	9
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£70,000 - £74,999	N/A	NIL	N/A	14
Trams Fleet Manager	The Fleet Manager is responsible for the safe, reliable and efficient delivery of fleet to enable the business to deliver the scheduled service requirements. The Fleet Manager is also responsible for the safety and reliability of the Depot assets. To do this the job holder will ensure that the fleet and depot management and maintenance plans are aligned with the overall business objectives. The job holder will be a member of the local Senior Management Team and will work closely with the Business Unit Executive, Engineering, Operations and Project staff as well as staff at all levels within the TTL and the	£70,000 - £74,999	N/A	NIL	N/A	13
Transport Planning Manager	To work within the Planning department, supporting and helping to direct its work, and providing specialist advice with regard to the identification of transport scheme options, and progressing the testing of the feasibility of these options.	£70,000 - £74,999	N/A	NIL	N/A	2
Transport Planning Manager	To work within the Planning department, supporting and helping to direct its work, and providing specialist advice with regard to the identification of transport scheme options, and progressing the testing of the feasibility of these options.	£70,000 - £74,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Workplace Services Manager	The Workplace Services Manager is responsible for leading and delivering the full provision of customer focused Facilities Services to all building occupants and 3rd party tenants within TFL's Head Office portfolio. The role will improve the customer experience and ensure that our buildings and their services meet the needs of the people that work in them. It will also manage and co-ordinate all building activities, including the management of contractors, safety and incident management including liaison with the emergency services. The scope of the role is across TFL's Head Office portfolio (circa 1.5m sq ft, 35+ buildings, occupied by circa 12,000 occupants. Budget responsibility of circa £7m pa.	£70,000 - £74,999	N/A	NIL	N/A	8
Works Manager	To manage delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£70,000 - £74,999	N/A	NIL	N/A	0
3rd Engineer	To provide supervision to the plant team under their control to ensure that Powerlink delivers the performance required within the power service contract in line with all Powerlink's policies and procedures.	£75,000 - £79,999	N/A	NIL	N/A	5
Access Improvement Solution Manager	This job is to develop new working methods, new protection arrangements and access processes. The post holder is see their portfolio of work through to full and to this end, will have sole responsibility for elements of the Access Improvement Programme.	£75,000 - £79,999	N/A	NIL	N/A	3
Accommodation Strategy Manager	To develop, lead, direct and manage: the provision of a comprehensive and co-ordinated strategic 'Workspace' management function for TFL (via GP&F), incorporating not only internal business data, but also through consistent alignment with external market practises, both emerging and established; the provision of cost effective and spatially efficient use of both Head Office and Operational accommodation; an effective and informed workspace forecasting and planning function across all TFL Modes, aligned to corporate TFL business plans; a comprehensive moves and relocations service to both the Head Office and Operational portfolios; a comprehensive CAD (space planning) and CAFM service.	£75,000 - £79,999	N/A	NIL	N/A	8
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	10
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	9
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	1
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	26
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	13
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	8
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	13
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	16
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	13
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£75,000 - £79,999	N/A	NIL	N/A	13









Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service. <b>Left service on or after 31 March 2023</b>	£75,000 - £79,999	N/A	NIL	N/A	13
Area Manager	To ensure a safe, cared for and reliable asset network of infrastructure at all times. Providing effective and supportive management of the supply chain, active stakeholder management and develop a team with the necessary skills across all asset types to achieve the highest possible customer satisfaction levels within a stated budget.	£75,000 - £79,999	N/A	NIL	N/A	10
Area Manager	To ensure a safe, cared for and reliable asset network of infrastructure at all times. Providing effective and supportive management of the supply chain, active stakeholder management and develop a team with the necessary skills across all asset types to achieve the highest possible customer satisfaction levels within a stated budget.	£75,000 - £79,999	N/A	NIL	N/A	3
Area Manager	To ensure a safe, cared for and reliable asset network of infrastructure at all times. Providing effective and supportive management of the supply chain, active stakeholder management and develop a team with the necessary skills across all asset types to achieve the highest possible customer satisfaction levels within a stated budget.	£75,000 - £79,999	N/A	NIL	N/A	0
Area Manager	To ensure a safe, cared for and reliable asset network of infrastructure at all times. Providing effective and supportive management of the supply chain, active stakeholder management and develop a team with the necessary skills across all asset types to achieve the highest possible customer satisfaction levels within a stated budget.	£75,000 - £79,999	N/A	NIL	N/A	5
Asset Operations Lead	Leads centralised teams (Data and Inspections, Response, Intelligent Transport Systems (ITS), Revenue, Policy and Licensing within Asset Operations, Asset Management Directorate to own and operate the Asset Management Directorate's data, inspections and systems assets, driving improvements in reliability and safety. Providing accountable and accessible points of contact in asset operations for incident response, internal stakeholders and non fare revenue opportunities, integrating asset operations into Transport for London's wider business goals and aims.	£75,000 - £79,999	N/A	NIL	N/A	8
Asset Systems and Improvement Manager	A key member of the Asset Systems and Reliability management team, acting as business lead for all asset management systems used across Asset Operations Directorate. Responsible for ensuring the asset management systems across the Asset Operations business are effectively managed, meet LU business requirements and support compliant maintenance delivery. To build a strong interface with key stakeholders within the Asset Operations business and wider stakeholders across LU and TfL including Strategy, Engineering and T&D. To act as key support in the integration of complex asset management systems and effective management of a team to deliver a value for money service, whilst contributing to drive the business forward. The role must ensure system improvements and associated reporting outputs are delivered in a sustainable, efficient and effective way, this must include business change considerations and confirmation that the solution is fit for purpose, i.e. that they meet the needs of the operational business and that all opportunities are	£75,000 - £79,999	N/A	NIL	N/A	12
Asset Systems Manager	The job will act as the main point of contact for the business for nominated asset area(s) in relation to the operation of all asset systems used within the nominated asset area(s) to ensure that maintenance activities, data collation and evidence of maintenance compliance within the asset management systems operate as designed to support running a safe and compliant railway and to ensure value for money delivery. To work with maintenance teams to identify optimisation and alignment opportunities and promote changes forward for implementation. To work closely with T&D and external support teams to ensure effective management of the asset management systems. To build links with stakeholders across TfL, including Engineering and the wider LU business to ensure the asset management systems support business requirements.	£75,000 - £79,999	N/A	NIL	N/A	2
Assistant Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers. <b>Left service on or after 31 March 2023</b>	£75,000 - £79,999	N/A	NIL	N/A	1
Assistant Track Infrastructure Manager	To assist and deputise for the Track Infrastructure Manager in every respect in managing and organising maintenance, inspection, staffing and other resources to ensure that London Underground Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£75,000 - £79,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Assistant Track Infrastructure Manager	To assist and deputise for the Track Infrastructure Manager in every respect in managing and organising maintenance, inspection, staffing and other resources to ensure that London Underground Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£75,000 - £79,999	N/A	NIL	N/A	1
Assistant Track Infrastructure Manager	To assist and deputise for the Track Infrastructure Manager in every respect in managing and organising maintenance, inspection, staffing and other resources to ensure that London Underground Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£75,000 - £79,999	N/A	NIL	N/A	6
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£75,000 - £79,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£75,000 - £79,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£75,000 - £79,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£75,000 - £79,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£75,000 - £79,999	N/A	NIL	N/A	0
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£75,000 - £79,999	N/A	NIL	N/A	0
Audit & Compliance Manager	Accountable for auditing the Competence Management System (CMS) that ensures standards of competence are set and maintained for the Network and Asset operations and be the gatekeeper for external standards and frameworks in order to ensure compliance. Establish strategies to avoid non-compliance across LU through identifying, preventing, detecting and correcting non-compliance through effective monitoring systems. In conjunction with the business, facilitate the definition of standards to be signed off at DRAACT.	£75,000 - £79,999	N/A	NIL	N/A	5
Audit & Compliance Manager	Accountable for auditing the Competence Management System (CMS) that ensures standards of competence are set and maintained for the Network and Asset operations and be the gatekeeper for external standards and frameworks in order to ensure compliance. Establish strategies to avoid non-compliance across LU through identifying, preventing, detecting and correcting non-compliance through effective monitoring systems. In conjunction with the business, facilitate the definition of standards to be signed off at DRAACT.	£75,000 - £79,999	N/A	NIL	N/A	11
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbanks.	£75,000 - £79,999	N/A	NIL	N/A	1
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbanks.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbooks.	£75,000 - £79,999	N/A	NIL	N/A	0
Built Environment Manager	This role is responsible for the maintenance of Civils asset base. In delivering this role, the Civils Manager is also responsible for: The Plan (1-3 years) and supports Asset Strategy in developing the 10 year plan, performance of the in service asset (and reliability growth plans), delivering savings year on year and quality of asset data. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole department, not just within its own function. Similarly, it is jointly responsible with all the roles at a similar level for driving a safety culture across the whole of London Underground and TfL.	£75,000 - £79,999	N/A	NIL	N/A	7
Built Environment Manager	Accountable for managing the activities of the internal and external suppliers who deliver the corrective and preventative maintenance activities on assets in 87 London Underground stations within an annual budget of £44 Million.	£75,000 - £79,999	N/A	NIL	N/A	17
Bus Network Planning Manager	The post holder will lead the detailed planning of the bus network to regularly change the bus service in response to London's changing needs and population. This will involve preparing and influencing the approval of business cases and understanding and analysing a wide range of complex data from a different sources to predict and plan changes that impact across the entire London bus network.	£75,000 - £79,999	N/A	NIL	N/A	4
Business Improvement Manager	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsible for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Business Improvement Manager	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsible for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Command Control and Communications Lead	This role leads teams delivering Command, Control and Communications in Surface Transport to deliver incident management and communication functions responsible for real time operational decision making and customer information directly impacting or pertaining to all journeys on London's road and bus network every day. This role is also accountable for Surface Transport operational representation to the London Resilience Group/Gold level during times of disruption, fulfilling TfL's statutory obligation and partnering with national and regional organisations to the benefit of TfL and our customers. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£75,000 - £79,999	N/A	NIL	N/A	9
Comms Manager	Responsible for the maintenance, repair and replacement of Comms assets across all LU Buildings (Stations, Depots, Lineside, Power and Operational Facilities). Ensuring that Comms assets meet all required regulatory, statutory and engineering standards, and perform to the correct and safe design output. Responsible for the creation of the annual Asset Condition Reports (ACR) for Comms assets, and the creation / review / update of associated workbooks.	£75,000 - £79,999	N/A	NIL	N/A	4
Concession Procurement Manager	Accountable for leading the specification, procurement and mobilisation of a concession operator for Crossrail and a replacement concession operator for London Overground.	£75,000 - £79,999	N/A	NIL	N/A	4
Connect Contract Performance Manager	To provide a specialist, professional operational, support and advisory service to the Connect Contract Manager in service delivery, performance, and payments matters. To direct and manage the information acquisition and collation for the measurement of the service provided by the contractor and ensure the probity of the resulting service performance reports, and the calculation and delivery of Service Payments.	£75,000 - £79,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Consents & Urban Design Manager	To lead a team responsible for identifying and obtaining town planning, heritage, highways and environmental consents and provision of urban design advice as and when required by any part of the TfL organisation. Working collaboratively with the Consents and Environment Manager, the post holder will be required to demonstrate a clear understanding of the wider TfL business needs in each of the operational areas. This will include ensuring there is an integrated approach to design and public realm across the whole organisation and contributing to review processes and panels; boards and steering groups. The post holder will work closely with different teams across TfL, the Mayor's office, the GLA and external parties and have the drive and enthusiasm for a varied and challenging work programme.	£75,000 - £79,999	N/A	NIL	N/A	7
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	11
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	4
Construction Support Manager	The Construction Support Manager is responsible for assisting the Construction Manager and programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£75,000 - £79,999	N/A	NIL	N/A	0
Contract Engineer	Provides a commercial expertise for technical engineering and interface issues to the Commercial Manager in production of the bid responses, plans and documentation Provides a commercial perspective to the review and implementation of legislation and Cat 1 and other technical and safety standards	£75,000 - £79,999	N/A	NIL	N/A	0
Contract Manager	Manage all commercial aspects (including performance) for a specific category of TfL secondary income contracts in alignment with overall TfL contract management strategies to maintain and improve income generation from existing contracts.	£75,000 - £79,999	N/A	NIL	N/A	0
Contracts Manager	To provide leadership and direction regarding the asset, staff and contractors they are responsible for and to contribute towards the effective and efficient delivery of the Station Asset Management Plan (AMP). Responsible for the monitoring and management of Escalator and Lift contracts against contractual targets, including the audit and assurance of activities undertaken by external suppliers. To act as a focal point of contact for all external suppliers. Responsible for the safe, effective and efficient management and delivery of station Lifts & Escalator assets through external suppliers. Ensure compliance and 'condition' with contractual, statutory and corporate obligations.	£75,000 - £79,999	N/A	NIL	N/A	4
Coordination & Permitting Manager	Co-ordination, assessment & control of all works on TLRN, developing & implementing innovative solutions to mitigate disruption & building relationships with works promoters & partner groups to minimise inconvenience to highway users.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Corporate Finance Senior Manager	Corporate Finance ensures that TfL preserves and enhances corporate value with the ultimate goal of managing and mitigating TfL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TfL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£75,000 - £79,999	N/A	NIL	N/A	0
Crossrail Concession Manager	Accountable for managing the Crossrail concession, ensuring delivery of obligations by the Operator under the terms of the Concession Agreement, and the achievement of the specified service quality standards to ensure that the high levels of performance and customer satisfaction are sustained and improved upon.	£75,000 - £79,999	N/A	NIL	N/A	2
Customer Service Delivery Manager	Accountable for the strategic planning and performance delivery of all Contact Centre Operations (CCO) activities and objectives. The role holder will lead internal teams, including the TfL Contact Centre, Lost Property Office, Visitor Centres, Third Party Contact Centre suppliers, Sarah Hope Victim Support Line and Passenger Help Point support line, providing strategic direction and guidance aligned to TfL and CCO principles. The role holder will be responsible for managing a £28 million budget and over 550 staff, ensuring appropriate control and processes are in place to ensure effective and cost efficient performance. The role holder will also direct strategies that provide insight and analysis of customer contact data including safety critical reports for key stakeholders across TfL and also enable the smooth implementation of new services and improvements into the Contact Centre including Crossrail and Cycle Hire Scheme. The role holder will maximise revenue generation via effect	£75,000 - £79,999	N/A	NIL	N/A	3
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£75,000 - £79,999	N/A	NIL	N/A	11
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£75,000 - £79,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£75,000 - £79,999	N/A	NIL	N/A	23
Data Governance Manager	To ensure that data used within the business to make decisions is of the required quality and managed in the correct way the role of the Data Governance Manager is to develop, manage and deliver a robust data strategy and data governance model. To co-ordinate data owners through governance initiatives and control implementation. Accountable for the data governance of data used within the Data & Analytics (D&A) applications as well as the data quality and compliance of data and documentation produced from D&A. Simply put the purpose of the role is to ensure that when data is used to make a business decision that decision can be made with confidence that the quality of the data is known and understood and of an appropriate quality to make that	£75,000 - £79,999	N/A	NIL	N/A	2
Delivery Assurance Manager	Purpose of the Job: Operations "Asset Assurance Engineer" to provide self assurance and preserve Signal integrity. Provides the assurance to London Underground that our maintenance regime is complied with and that vital signalling equipment is safe to be in service.	£75,000 - £79,999	N/A	NIL	N/A	0
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£75,000 - £79,999	N/A	NIL	N/A	12
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£75,000 - £79,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Design Lead	The role holder will define and manage the TfL Design Strategy and its effective implementation including development of TfL's brands providing design expertise for implementation and commissioning of design requirements including product and industrial design across the business. The role holder will lead the visual services team ensuring definition and delivery of work to TfL Visual Services standards. The role holder will ensure that all design led outputs are fit for purpose addressing all aspects of visual manifestation and design process for the physical environments, products and communications developed for the provision of services to customers. The role holder will also ensure that high standards of design work are commissioned in line with the TfL design standards, including development of new standards as required. The role holder will a team of design and visual services specialists to ensure the development of a strong and industry leading Design capability at TfL.	£75,000 - £79,999	N/A	NIL	N/A	4
Design Manager	Provide leadership and direction regarding the Tube Lines Escalator Services activities they are responsible for and to contribute towards the effective and efficient delivery of the Escalator Maintenance & Refurbishment programme (EMRP). The Design Manager (Escalators) – is responsible for the effective and efficient management & delivery of Tube Lines escalator assets, this typically includes all aspects of: - Engineering, Design & Quality Control, ensuring compliance and 'condition' with contractual, statutory & London Underground obligations, introducing best practice into the business areas.	£75,000 - £79,999	N/A	NIL	N/A	2
Development Stream Lead	The post holder is accountable for leading the successful development and delivery of data and analytics solutions and applications which support operational and business decision making by directing a technically high skilled team with expertise capability within the Analytics Development and Delivery	£75,000 - £79,999	N/A	NIL	N/A	10
Development Stream Lead	The post holder is accountable for leading the successful development and delivery of data and analytics solutions and applications which support operational and business decision making by directing a technically high skilled team with expertise capability within the Analytics Development and Delivery	£75,000 - £79,999	N/A	NIL	N/A	7
Development Stream Lead	The post holder is accountable for leading the successful development and delivery of data and analytics solutions and applications which support operational and business decision making by directing a technically high skilled team with expertise capability within the Analytics Development and Delivery	£75,000 - £79,999	N/A	NIL	N/A	10
Discipline Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£75,000 - £79,999	N/A	NIL	N/A	0
Diversity and Inclusion Lead	This role is responsible for the provision of advice, guidance and solutions on diversity and inclusion matters and legislation by developing and leading on appropriate initiatives, frameworks, practices and strategies that successfully deliver TfL and the Mayor's wider objectives. The role ensures strategy, people and processes align to embed a collaborative culture that achieves the organisation's short and long term goals.	£75,000 - £79,999	N/A	NIL	N/A	6
DLO Manager	To lead and direct the Lifts Direct Labour Organisation (DLO) within Stations, Buildings and Civils. Responsible for the execution of Stations strategy and delivery of products and services to LU Operating and other clients. Ensure that Lift staff, assets and safety targets are delivered to defined time, cost and quality. Ensure that all assets meet the required regulatory and engineering standards and perform to the required business plan.	£75,000 - £79,999	N/A	NIL	N/A	5
DLO Manager	To lead and direct the Lifts Direct Labour Organisation (DLO) within Stations, Buildings and Civils. Responsible for the execution of Stations strategy and delivery of products and services to LU Operating and other clients. Ensure that Lift staff, assets and safety targets are delivered to defined time, cost and quality. Ensure that all assets meet the required regulatory and engineering standards and perform to the required business plan.	£75,000 - £79,999	N/A	NIL	N/A	4
DOME	Direct and co-ordinate APD resources, to ensure the safe and efficient response to incidents and failures in order to provide the best possible service to the customer (LU) at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve failures/incidents.	£75,000 - £79,999	N/A	NIL	N/A	0
DOME	Direct and co-ordinate APD resources, to ensure the safe and efficient response to incidents and failures in order to provide the best possible service to the customer (LU) at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve failures/incidents.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Operations Engineer	To assure the day-to-day 24 hour availability and performance of engineering assets. To co-ordinate on a 24 hour basis the day-to-day resources and activities of assets and personnel, in the pursuit of maintenance and fault/failure rectification, such that operational availability of assets and utilisation of resources are maximised.	£75,000 - £79,999	N/A	NIL	N/A	0









Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Emergency Planning Manager	Manage the development of effective emergency, contingency and event plans for Service Delivery Units in liaison with Operational Support functions.	£75,000 - £79,999	N/A	NIL	N/A	0
Employee Payments Delivery Lead	The Employee Payments (EP) Delivery Lead will be responsible for delivery of elements of the end-to-end Employee Payments processes within the Business Services Function (BSF) for the team that delivers Employee Payments (EP) including payroll, expenses and overtime payments. They will work closely with the Employee Services team to make sure all employee lifecycle changes that impact pay are made correctly. They will be responsible for upholding and promoting adherence and compliance to the end-to-end Hire to Retire (H2R) EP process designs, and leading the embedding of the new EP processes. The Employee Payments Delivery Lead will also drive continuous improvement initiatives for EP across strategy, people, process and technology working with the Process Owner (PO), and ensure that all change initiatives are managed in line with new processes and with appropriate governance. Finally, they will ensure compliance with all necessary relevant obligations and that internal and external reporting requirements are in place.	£75,000 - £79,999	£5,000 - £9,999	NIL	N/A	6
Employee Services Delivery Lead	The Employee Services Manager will be responsible for delivery of elements of the end-to-end process that's within BSF for the team that delivers Employee Services including employee lifecycle support. They will take responsibility for uploading and promoting adherence and compliance to the global H2R process designs, and lead the embedding of the new Employee Services processes. The Employee Services Manager will also drive continuous improvement initiatives for Employee Services in TfL across strategy, people, process and technology working with the Process Owner, ensuring that all change initiatives are managed in line with new processes and with appropriate governance. They are also responsible for ensuring a positive end-user experience regardless of where an individual is in the employee lifecycle.	£75,000 - £79,999	N/A	NIL	N/A	4
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service. <b>Left service on or after 31 March 2023.</b>	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£75,000 - £79,999	N/A	NIL	N/A	0
Engineering Works Manager	1. Identify and control risks of overrunning engineering work. Direct the development and implementation of real time strategic recovery plans to ensure engineering works do not over run and impact on customer service, 2. Work with the Senior Operating Officer acting as the CPD lead when London Underground's Formal Incident Management process is initiated to ensure incidents are managed to an appropriate conclusion, 3. Provide regular and transparent reports on all engineering works taking place and any risks or issues. Ensure the appropriate London Underground managers in all directorates and key stakeholders are kept up to date with the progress of work, 4. At start of traffic, monitor all lines for failures attributed to CPD to establish if work has impacted on the work site or another area and take action for optimum response and recovery, 5. Deploy resources or equipment as necessary to resolve any incident or accident to minimise the impact on customer service, 6.	£75,000 - £79,999	N/A	NIL	N/A	0
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£75,000 - £79,999	N/A	NIL	N/A	0
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£75,000 - £79,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Escalator Delivery Manager	This role is responsible for the Renewals of Escalator Programme asset base. In delivering this role, the Escalator Delivery Manager is also responsible for: The Plan (1-3 years) and supports Asset Strategy in developing the 10 year plan, performance of the in service asset (and reliability growth plans), delivering savings year on year and quality of asset data. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole department, not just within its own function. Similarly, it is jointly responsible with all the roles at a similar level for driving a safety culture across the whole of London Underground and TfL.	£75,000 - £79,999	N/A	NIL	N/A	7
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£75,000 - £79,999	N/A	NIL	N/A	17
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£75,000 - £79,999	N/A	NIL	N/A	12
Escalator Maintenance Area Manager	Business delivery and front-line support to manage routine maintenance and repairs for 50 escalators. To line manage a team of 12 direct reports ensuring that the agreed standards and planned maintenance plans are adhered to meet demand performance targets. The team responds to situations quickly and in line with regulations and standards to ensure optimum efficiency while maintaining safety. No financial accountability. The role holder will require technical knowledge of electro mechanical plant equipment in a service	£75,000 - £79,999	N/A	NIL	N/A	0
Establishment Planning Timetables Manager	This role is responsible for the development, compilation and publication of operational LU train timetables.	£75,000 - £79,999	N/A	NIL	N/A	4
Evaluation and Research Manager	To lead & develop a team of analytical experts to develop, maintain & apply TfL's strategic modelling capability (*). The models are essential to: • forecast and assess the future multi-modal demands on London's transport system, • to appraise TfL's multi-billion pound investment plans (including major schemes e.g. Crossrail 2 & Silvertown Tunnel), • to assess the financial mitigation for planning applications • inform TfL businesses & delivery planning priorities • inform the Mayor and TfL on funding, policies and projects including the Mayor's Transport Strategy. * including demand, land-use, public transport, highway & cycling models as well as bespoke mathematical spreadsheet models and economic appraisal tools depending on the role.	£75,000 - £79,999	N/A	NIL	N/A	11
Events Planning and Delivery Lead	This role is accountable for providing the strategic direction and leadership for the planning and delivery of events across London; to maintain and enhance TfL and London's reputation as the World's leading city in the delivery of internationally recognised events whilst championing organisational aims and objectives. There will be a requirement to work some shifts outside of recognised office hours to support planned events and other activity; this will	£75,000 - £79,999	N/A	NIL	N/A	5
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£75,000 - £79,999	N/A	NIL	N/A	0
Field Technician	Support the delivery of power asset maintenance and project works by carrying out quality & safety reviews, training, competence assessments technical investigations, process reviews and work documentation. Carry out site and asset inspections. As an IRSE License holder (or potential holder), carry out the full range of license holder duties as required, including maintenance, testing, repair and installation of traction power and electrical systems and provision of Current Arrangements and operational support.	£75,000 - £79,999	N/A	NIL	N/A	0
Fleet Engineering Manager	Direct and Control the Fleet Engineering Operational resources, to ensure SSL & BCV Fleets deliver the required level of performance so that the corporate business goals are achieved, and or surpassed, whilst maintaining corporate standards in a safe, cost effective reliable manner.	£75,000 - £79,999	N/A	NIL	N/A	12
Fleet Engineering Manager	To ensure the maintenance both planned and remedial are met in conjunction with the current train maintenance regime to include ensuring the 73TS assurance and compliance is met in accordance with relevant engineering standards, whilst also delivering reliability and efficiency to the rolling stock	£75,000 - £79,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Fleet Engineering Reliability & Systems Manager	The role holder will be the employers designated authority in leading a small team of up to three rolling stock engineers in supporting the special projects emerging from the deferral of the 1973TS to 2026. The works to be undertaken will be to understand the demand and forecast service requirement on the 73TS, successfully model and project the maintenance and operational requirements whilst also leading the technical dialogue tenders being undertaken in the current rolling stock systems. Be able to liaise with a number of different business units within AP_JNP to include commercial, procurement and	£75,000 - £79,999	N/A	NIL	N/A	2
Fleet Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Grinding Delivery Manager	This role has responsibility for delivering Grinding across all LU track infrastructure. Its purpose is to form a grinding plan based on Engineering and Track Manager requirements and delivering that plan using a supplier to time, budget, scope, and quality. The role will optimise the allocation and utilisation of grinding across LU.	£75,000 - £79,999	N/A	NIL	N/A	4
Head of Assisted Transport	Responsible for the strategic development of London's Assisted Transport Services in line with TIL's Social Needs Transport proposals and the Mayor's Transport Strategy to deliver improved transport provision for older and disabled Londoners. Lead on work to identify and develop opportunities to achieve greater integration and co-ordination of social needs provision with the key external service providers and stakeholders, aiming for progress towards the vision of truly 'world class' social needs transport for London. Lead on the procurement and ongoing contractor management of outsourced Service Providers, to deliver present and future Dial-a-Ride business objectives, as part of the Dial-a-Ride Senior Management Team.	£75,000 - £79,999	N/A	NIL	N/A	6
Head of Bus Performance Management	Leads performance management and evaluation of high-quality bus network services through the analysis of performance data, network-wide initiatives, development of policies, stakeholder relationships, engagement and effective management of bus operators. Leads the planning strategy for service disruption management.	£75,000 - £79,999	N/A	NIL	N/A	4
Head of Bus Tendering and Evaluation	This role will lead the procurement activity in evaluating and tendering of contracted bus services worth annually up to £2 billion. They will ensure TIL's commercial strategies achieve service quality, represent value for money, meet customer and safety expectations, and are aligned to mayoral policy. The role holder will be responsible for leading complex commercial negotiations with bus company contractors on route renewal and mid-contract service changes, and achieving best value. They will also manage and oversee the work of the rail replacement section that plans, procures and manages bus requirements on behalf of London Underground and the Docklands Light Railway.	£75,000 - £79,999	N/A	NIL	N/A	9
Head of Customer Operations	Responsible for the management of the Customer Operations, developing the Dial-a-Ride service in line with TIL strategy and the Mayor's objectives and the vision of achieving a world class service for a world class city. Ensuring an appropriate infrastructure is operating effectively to maximise capacity and meet customer needs. Working as part of the Dial-a-Ride Senior Management Team to deliver business strategies in line with TIL policy, ensuring delivery of excellent customer-focused service whilst ensuring focus on sustained operation, continuous improvement and managing the varying demands and	£75,000 - £79,999	N/A	NIL	N/A	3
Head of Experience	In carrying out this work, the job holder will: • Manage teams of user experience specialists and visual designers • Be responsible for the 'user centred design' centre of excellence for TIL's digital products • Lead thinking and practice which ensures new and better ways to interact with customers • Work closely with digital partnership managers, product managers, front and back-end developers, user experience agencies and others to deliver elegant and balanced solutions within the constraints of a complex technical framework. • Do so in a way which improves the customer experience, enhances reputation and trust, leads to behavioural change, improves the customer travel experience and generates	£75,000 - £79,999	N/A	NIL	N/A	12
Head of Licensing	To lead the delivery and development of an efficient, effective and customer-focused taxi and private hire licensing process and carry out delegated authority function for complex licensing decisions	£75,000 - £79,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of London Cable Car	The Head of Emirates Air Line (EAL) is responsible for all areas of the business, including developing its vision, business strategy and delivering its business targets, whilst supporting wider business development objectives within London Rail and Sponsored Services and Transport for London. Responsible for the operation, licensing and contract management and supplier performance of the businesses to ensure compliance with legal and TfL policy to ensure safety and other reputation matters are managed. The key focus for this role will be to lead: future arrangements after the end of the current Operating & Maintenance contract in 2022; recovery of customer demand and revenue, ensuring financial targets are met; Vision Zero approach to safety throughout all aspects of the service, deliver to high reliability and customer experience.	£75,000 - £79,999	N/A	NIL	N/A	2
Head of Marine Safety and Assurance (DP)	This role is responsible to establishing effective assurance frameworks to ensure compliance with SHE regulation within and external to TfL, ensuring that the assets and services are operated and delivered to the highest standard in compliance with all legal and regulatory requirements, and in accordance with TfL's policies, procedures and standards for the delivery of public transport	£75,000 - £79,999	N/A	NIL	N/A	1
Head of Operations	To lead and develop the DLR Operations Team, delivering safe, efficient and effective operations on the Docklands Light Railway through its railway partners. The Head of Operations is accountable for DLR network performance measurement and improvement, and is responsible for ensuring the railway is operationally ready for the future growth and development.	£75,000 - £79,999	N/A	NIL	N/A	3
Head of Secretariat	To lead, manage and develop the Secretariat function within General Counsel Directorate and as part of a shared service arrangement with the GLA. To be responsible for support to the Board, Committees and Panels and in particular the meetings cycle, and liaison with individual Board, Committee and Panel Members about their roles and functions. To also be responsible for the administration of TfL's subsidiary companies. As part of the GLA shared services arrangement, the Secretariat function also supports the Members and meetings of the two Mayoral Development Corporations.	£75,000 - £79,999	N/A	NIL	N/A	3
Head of Service Delivery	This role is responsible for ensuring that all tram services are planned and delivered to the high standards expected of a tramway by TfL and to set the benchmark for operational performance in the UK. This will be achieved by working closely with the operator to deliver a high quality customer service and to create a culture of continuous improvement. The operation will be delivered with the highest standards of safety, reliability and cost efficiency.	£75,000 - £79,999	N/A	NIL	N/A	3
Information, Systems and Insight Lead	Design and own the Elizabeth Line's information and systems strategy and lead its governance and implementation. Manage relationships with internal and external stakeholders to ensure the business units current and future needs are met and that data, information and business analytics is actively leveraged to support continuous improvement. Act as the sponsor for the Elizabeth's Line's data and information requirements ensuring that the requirements specified are fit for purpose and that it is utilised correctly.	£75,000 - £79,999	N/A	NIL	N/A	2
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£75,000 - £79,999	N/A	NIL	N/A	2
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£75,000 - £79,999	N/A	NIL	N/A	1
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£75,000 - £79,999	N/A	NIL	N/A	3
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£75,000 - £79,999	N/A	NIL	N/A	6
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£75,000 - £79,999	N/A	NIL	N/A	4
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£75,000 - £79,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Inspection Manager	To manage the inspection team who undertake testing and commissioning of all LUL lifts and escalator machinery. To ensure the twice annual safety inspections on all L&E assets are carried out as per statutory requirements and provide expert technical advice during accident investigation. To act as the Asset Engineers agent on site and deputise in their absence. Manage suppliers for testing and commissioning requirements on site and during supplier visits. To audit staff, assets and suppliers for compliance to systems and technical	£75,000 - £79,999	N/A	NIL	N/A	17
Integration Manager	The role holder is accountable for the successful achievement of all cross-functional Technology and Data (T&D) operating model changes over a 3 to 5 year period. Working across the entire T&D value chain, the role holder will ensure that TIL behaviours, ways of working and processes are communicated and embedded. In addition the role holder will ensure that any future T&D integration activities or cross functional operating model changes are effectively planned and implemented, taking a holistic view of people, process and	£75,000 - £79,999	N/A	NIL	N/A	6
Interim Director of Business Partnering & ER	Reporting directly to the Managing Director of CCT and member of the CCT Leadership Team, this high profile and broad ranging role works alongside the CCT Leadership Team colleagues to drive swift, efficient delivery of the Business Plan is responsible for the effective and efficient operation of the entire CCT directorate as a Professional Service. This role is accountable for four core functions within CCT: administration support for both MD and all senior leaders; Management of projects and programmes across each area of CCT to drive continuous improvement; CCT Secretariat, responsible for all corporate governance across CCT; and leadership of the CCT Managing Director's Private Office team.	£75,000 - £79,999	N/A	NIL	N/A	6
Interim Head of Strategic Planning & Governance	The role is responsible for ensuring TIL has a forward thinking People Strategy that will improve the effectiveness of TIL's workforce. They will drive TIL's Leadership Team (HRLT) to work effectively in leading the people agenda across TIL, setting direction, undertaking strategic planning activity for HR and ensuring effective decision making and alignment with TIL's wider business strategy. Responsible for ensuring effective governance controls are in place, the role holder will continuously review HR effectiveness and efficiency to make improvements and implement streamlined and connected decision making, ensuring the HR function is united in delivering people priorities across TIL. The role provides sound governance and financial stewardship for HR in order to fulfil TIL's statutory duties and ensures legislative compliance.	£75,000 - £79,999	N/A	NIL	N/A	4
Lead Business Intelligence Architect	To design the end to end architecture of Data and Analytics solutions to meet customer and operational requirements in alignment to TIL's commercial objectives and Data and Analytics technology strategy and road-map over a three year time-frame. The architecture of solutions needs to ensure that data is able to be provided to the required level of quality, latency and detail in order meet the customers needs whilst meeting TILs commitments to data protection and security.	£75,000 - £79,999	N/A	NIL	N/A	0
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£75,000 - £79,999	N/A	NIL	N/A	4
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	5



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	5
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	5
Lead Sponsor	The role is accountable for sponsoring elements of the Surface Investment Programme in a complex stakeholder and political environment. The role is accountable for leading teams pro-actively to sponsor the delivery of a range of cross-cutting and integrated investment programmes on both the Transport for London Road Network (TLRN), Borough or third party highway/land, and/or TfL's interests in a third party programme. The post holder is responsible for delivering the benefits and outcomes defined, and ongoing management of emerging risks and issues, ensuring all programmes deliver against Mayoral priorities. Working across the business, and with external delivery partners such as the London Boroughs, the post holder will work flexibly with senior stakeholders to understand constraints and identify opportunities for delivery. The role is accountable for maintaining the necessary working relationships to facilitate delivery and will be required to represent TfL in a variety of internal	£75,000 - £79,999	N/A	NIL	N/A	6
Lead Technical Delivery Manager	The Lead Technical Delivery Manager is responsible for the end to end technical delivery across Data and Analytics (D&A), setting the standards for all Technical Delivery Managers within D&A as well as managing a number of development teams delivering solutions which meets the broad customer objectives. The role holder is responsible for the high quality output of all Technical Delivery Managers across D&A ensuring that we are delivering to time, quality and	£75,000 - £79,999	N/A	NIL	N/A	5
Lean Academy Coach	London Underground's Lean Academy is a central development hub for delivering Lean continuous improvement culture across the organisation, starting with the Asset Operations directorate. The Lean Academy coach plays a critical role in developing and growing the internal capability of the organisation to embed a Continuous Improvement culture. This role will support the Lean Academy Lead to train, coach and facilitate the organisation to adopt a Lean / Continuous Improvement mindset and practical application of methodology, tools and behaviours.	£75,000 - £79,999	N/A	NIL	N/A	0
Learning and Development Delivery Lead	The Learning & Development Delivery Lead will be responsible for delivery of elements of the end to end (E2E) process that's within the Business Services Function (BSF) for the team that delivers Learning and Development (L&D) processes including training in different formats and media. They will also take responsibility for uploading and promoting adherence and compliance to the global Hire to Retire (H2R) L&D process designs, and lead the embedding of the new L&D processes. The Learning & Development Delivery Lead is responsible for driving continuous improvement initiatives for L&D in TfL across strategy, people, process and technology working with the Process Owner, and ensuring that all change initiatives are managed in line with new processes and with appropriate governance.	£75,000 - £79,999	N/A	NIL	N/A	5
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
Locking Fitter	To provide both maintenance cover and installation facilitation and control for all field based locking equipment and systems used by London Underground Limited.	£75,000 - £79,999	N/A	NIL	N/A	0
LU Control Centre Manager	To lead and co-ordinate the management of the asset and operational command and response area of the London Underground Control Centre (LUCC) ensuring that the command and control of the tube network is operating at a sufficient steady state, staying ahead of network and service impacting issues as well as being in a permanent state of alertness and readiness to be ahead of and respond to incidents or other events affecting the operation of the tube and its partner functions. The job holder will be a highly self motivated individual with the ability to oversee the various functions within the control room environment, who in turn will give functional oversight to the wider asset operation of the tube network. They will form strong links with stakeholders from asset operations, line operations, customer services – as well as ensuring a one London Underground approach for monitoring and reporting issues and faults	£75,000 - £79,999	N/A	NIL	N/A	0
Maintenance Duty Manager Transplant	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£75,000 - £79,999	N/A	NIL	N/A	3
Maintenance Duty Manager Transplant	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£75,000 - £79,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Duty Manager Transplant	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£75,000 - £79,999	N/A	NIL	N/A	5
Maintenance Duty Manager Transplant	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£75,000 - £79,999	N/A	NIL	N/A	4
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£75,000 - £79,999	N/A	NIL	N/A	14
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£75,000 - £79,999	N/A	NIL	N/A	26
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£75,000 - £79,999	N/A	NIL	N/A	0
Maintenance Planning Manager	To ensure the maintenance both planned and remedial are met in conjunction with the current train maintenance regime to include ensuring the 73TS assurance and compliance is met in accordance with relevant engineering standards, whilst also delivering reliability and efficiency to the rolling stock	£75,000 - £79,999	N/A	NIL	N/A	0
Maintenance Service Development Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£75,000 - £79,999	N/A	NIL	N/A	1
Maintenance Workshop Manager	To deliver electrical and mechanical maintenance of Rolling Stock, Plant and Equipment to meet or exceed safety, quality and productivity targets.	£75,000 - £79,999	N/A	NIL	N/A	31

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Modernisation Delivery Manager	The Customer Service Modernization (CSM) Delivery Manager would be responsible for leading various project and change initiatives across LU to support the four strategic priorities. This will include supporting the delivery of the CSM Agenda and defining user requirements and direction to a wide range of Customer Service Improvement initiatives (including Asset Investment and Commercial Development). The role will also be responsible for providing Operational readiness support to front line staff by working closely with project delivery teams, Professional Services and front line staff to ensure the successful delivery of projects.	£75,000 - £79,999	N/A	NIL	N/A	4
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£75,000 - £79,999	N/A	NIL	N/A	8
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£75,000 - £79,999	N/A	NIL	N/A	8
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£75,000 - £79,999	N/A	NIL	N/A	10
Network Performance Delivery Manager	This post holder provides a single point of accountability for the performance of the pan-London Road network, leading and directing the operational strategy for the network operating at maximum efficiency, and for - reducing pedestrian delay - reducing cycling delay - reducing freight delay This involves delivering the operational benefits and outcomes on the road network, and operationally managing any conflict between each of the Surface Outcomes alongside strategic forward planning for schemes, road works and other planned interventions on the London Highway network.	£75,000 - £79,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Security Response & Major Incidents Manager	To ensure that London Underground's planning, process and people arrangements for responding to security and other major incidents are effectively defined, planned for and ready for use in order to meet safety, statutory and reliability objectives. This expert role requires close working with emergency services, Government and active partnership working with colleagues across TfL and other stakeholders.	£75,000 - £79,999	N/A	NIL	N/A	0
Network Security Risk & Planning Manager	Develop and deliver a quantified, risk based and legally compliant security regime that reduces the impact of malicious acts on LU's customer service.	£75,000 - £79,999	N/A	NIL	N/A	1
Open Innovation Lead	With constant advances in emerging cutting edge technology and framed by TfL's strategic goals, budget spend and the Mayor's Transport Strategy, this pan-TfL role exists to lead and drive a programme to understand and solve the most important strategic issues by working with market innovators from across globe to create significant new value to deliver better, cheaper and quicker outcomes for TfL. The post-holder will do this by translating under defined strategic issues and ideas into actionable strategies and high level plans for the business to take forward informed through engagement with the transport innovators from across the world. Critical success for the role is the ability to seek out and practically apply the best innovations in the transport sector - seeing ensuring that recommendations are taken into business as usual, but balanced with challenging the business to think differently. A key element of the role, through the Innovation Hub, is to bring different TfL functions together and transform TfL's culture, ways of working and approach to create organisational-wide value through demonstrating how emerging technologies can be applied and scaled at TfL and create new value.	£75,000 - £79,999	N/A	NIL	N/A	5
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Engineer	The Operational Engineer has a key role in maintaining and improving the performance of the Fleet. Responsible for providing the practical hands-on technical and analytical expertise in train systems, supporting both train maintenance and reliability improvement initiatives, and providing the means of containment for all failure modes until long term solutions are found.	£75,000 - £79,999	N/A	NIL	N/A	0
Operational Manager	To tactically manage the day to day operations of the Jubilee Fleet ensuring a consistent level of quality maintenance is maintained at all times via competent and safe systems of work to a defined financial budget.	£75,000 - £79,999	N/A	NIL	N/A	23

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Property Development Manager	The Operational Property Development Manager will take forward commercial developments sufficient to obtain planning consent for new London Underground infrastructure as well as other tasks necessary to maximise value. This is usually commercial developments above its stations but this scope excludes Crossrail 2. Secondly you will be responsible for optimising the commercial returns from third party developments requiring rights over operational land. Thirdly the role is responsible for the evaluation of operational sites with development potential through to feasibility. Thereafter they will be	£75,000 - £79,999	N/A	NIL	N/A	5
Operations Delivery Manager	Manage a team of Operations Planners to effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. Accountable for allocating work to Operations Planners and collaborating with them to check and validate possession plans, giving direct and constructive feedback where necessary.	£75,000 - £79,999	N/A	NIL	N/A	10
Operations Engineer	To provide technical leadership and support the technical delivery of engineering projects and ensure the achievement of the agreed targets of quality, safety, cost and time. To manage the demand for technical engineering input to LU Operations, external clients and other LU Directorates in support of Company business plans and day to day operations. To develop the internal capability of the team and external supply chain to the short-term and long-term benefit of London Underground. To assure that changes are designed and implemented to be safe, fit for purpose and compliant with legislation and relevant standards. Lead and manage a specific group to deliver the above. The role requires management of night activity and therefore the holder has to spend a significant amount of the year (25%) on night shifts.	£75,000 - £79,999	N/A	NIL	N/A	1
Order to Cash Delivery Lead	The Order to Cash Delivery Lead will lead the delivery of the Order to Cash end-to-end process in the newly established Business Services function. The role holder is responsible for upholding and promoting adherence and compliance to the new Order to Cash process designs, playing a key role in embedding these new processes. The role holder will embed a risk-based approach to activity which balances value, cost and risk and will drive continuous improvement initiatives. The role holder is ultimately responsible for the delivery of Order to Cash activities - including credit management, collection, cash allocation, revenue assurance and apportionment.	£75,000 - £79,999	N/A	NIL	N/A	3
Pensions Investment Compliance & Tax Manager	This role is responsible for supporting the Head of Pensions Investment in delivering the strategic investment objectives for the TIL Pensions Fund by independently initiating and completing tasks in such a way that the Fund is in full compliance with all its Tax and Regulatory Obligations in relation to its investment activities.	£75,000 - £79,999	N/A	NIL	N/A	0
Personnel and Security Policing Manager	The post holder will have lead responsibility for the development and management of LU's strategic approach to Personnel Security which concerns the possibility of the "insider threat". This expert role require collaborate working with the Network Security and Policing Manager and other senior managers with regulated Security roles to discharge their legal accountability, through a strong security culture and high quality personnel security investigations of LU staff ,managers and contractors to ensuring we continuously learn and improve in all aspects of tackling the "insider threat". The post holder will be accountable for leading, developing and maintaining how LU manages Personnel Security activity through collaborative working with HR, Legal and Business Services.	£75,000 - £79,999	N/A	NIL	N/A	0
Plant Engineer	This 2nd Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDF Energy Powerlink's responsibility.	£75,000 - £79,999	N/A	NIL	N/A	6
Plant Engineer	This 2nd Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDF Energy Powerlink's responsibility.	£75,000 - £79,999	N/A	NIL	N/A	5
Plant Engineer	This 2nd Engineer post is responsible for managing a team involved in Maintenance, Operating and Breakdown activities of Substation Plant, Off Line Battery Inverters, within the scope of EDF Energy Powerlink's responsibility.	£75,000 - £79,999	N/A	NIL	N/A	6
Point Care Technical Officer	The purpose of this job is to provide both maintenance and installation support for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Portfolio & Resourcing Lead	The Portfolio and Resourcing Lead is accountable for the Portfolio Management across the Major Projects Directorate (MPD) portfolio, and Resource Management to deliver Programme Management Office (PMO) resources across TFL. The role provides portfolio identification, management and optimisation, and management of resource requirement and capability. Identifies the pipeline demand, and management and optimisation of the portfolio of MPD projects for efficient delivery and utilisation of funding. Responsible for forecasting and identification of resource need, management of the assignment of resources across MPD and TFL business units, centralised resource development frameworks and training, and manages a central capability model. The role is supported by both Head of Project Management Unit's (PMU) and Professional Managers identifying resource requirement, matching requirement and capability, and role development solutions. Additionally, this role is accountable for the effective portfolio management ensuring optimisation and	£75,000 - £79,999	N/A	NIL	N/A	7
Possession Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise. By working in collaboration with others you will be accountable for the safe planning and delivery of LU possessions	£75,000 - £79,999	N/A	NIL	N/A	0
Pricing and Forecasting Manager	The Pricing and Forecasting Manager is responsible for evaluating all proposed and actual fares and ticketing changes affecting TFL's services; for delivering the formal agreement to changes; and for ensuring their seamless introduction. The job holder is also responsible for reporting and assessing ticket sales trends and revenue performance; for providing revenue and journey forecasts for the current year; and for longer term forecasting to support the TFL Business Planning cycle. The role involves extensive liaison and negotiations with the TFL operating units, the London Train Companies, TFL Marketing and Finance, the GLA Transport team and other stakeholders as well as with TFL's ticketing	£75,000 - £79,999	N/A	NIL	N/A	5
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TFL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TFL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TFL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£75,000 - £79,999	N/A	NIL	N/A	3
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	4
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	1
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business. <b>Left service on or after 31 March 2023.</b>	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	3
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	1
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	1
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Principal Engineer	The Principal Engineer applies extensive expertise in the field of design engineering which is deployed in the analysis and resolution of highly complex and/or large scale problems whilst taking into account risk and business costs/benefits. They provide discipline engineering advice and leadership and promote the development of design engineering principles across LU. They ensure that all discipline engineers are competent and effectively supporting the resolution of engineering issues to enable effective and efficient delivery.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	3
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	6
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	8
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	9
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	19
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	11
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	4



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	7
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	6
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	3
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	8
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	12
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	7
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	10
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	11
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	15
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	7
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	9
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	8
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	8
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	5
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	15
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	7
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	11
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	8
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	11
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	10
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	5
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	10
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	10
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	19
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	0
Principal Operational Property Surveyor	To manage a small team in delivering a high quality and efficient property service to TfL Operating Businesses.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Principal Project Engineering	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£75,000 - £79,999	N/A	NIL	N/A	1
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£75,000 - £79,999	N/A	NIL	N/A	0
Production Manager	Provide high quality train maintenance ensuring the standard of work meets that specified in the Key Asset Plan. Organise Production Teams to ensure production and safety targets are achieved in an efficient and cost effective	£75,000 - £79,999	N/A	NIL	N/A	8
Production Process Manager	To manage compliance of governance processes across Fleet for Casualty Repair, Operations and Routine Maintenance areas by utilising the use of lean engineering methods across the Depot Teams to ensure continuous improvement and best practice.	£75,000 - £79,999	N/A	NIL	N/A	0
Professional Manager	The Professional Manager is the Project Specialist for technical intelligence, resource sourcing and development across the Major Projects Directorate (MPD). The role is required to identify functional best practice alongside the Value Management and Quality departments, for implementation by the Process and Guidance group. The role must work with the Resourcing teams to identify MPD and wider TfL Business Unit resource requirements, identify the capabilities within the current organisation, and plan and support the sourcing of resource and capability growth. The role provides functional line management for resources in their core discipline including the embedded Project Management Unit (PMU) controls resources. There are a number of Professional Managers and this JD reflects the role of each discipline: Quality, Project Planning, Risk and Opportunity, Controls, Information Management, Project Specialist, Project Management, Construction Management.	£75,000 - £79,999	N/A	NIL	N/A	5
Programme Controls Manager	The Programme Controls Manager is responsible for leading the development, implementation and maintenance of Project Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£75,000 - £79,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Controls Manager	The Programme Controls Manager is responsible for leading the development, implementation and maintenance of Project Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£75,000 - £79,999	N/A	NIL	N/A	4
Programme Engineering Manager	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£75,000 - £79,999	N/A	NIL	N/A	0
Programme Engineering Manager	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	0
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	1
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£75,000 - £79,999	N/A	NIL	N/A	6
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£75,000 - £79,999	N/A	NIL	N/A	4
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£75,000 - £79,999	N/A	NIL	N/A	6
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	9
Programme Manager	Provide services for the control of the capital works project portfolio for London Tramlink (LTK) for tramway developments to meet agreed outcomes, within budget and time constraints from approved concept stage to commissioning and handover to Operations.	£75,000 - £79,999	N/A	NIL	N/A	11



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	7
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	9
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	0
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	7
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	6
Programme Manager	The Programme Manager will direct a team of up to 15 Senior Project Managers and Project Managers to deliver Technology and Data (T&D) change through multiple projects or single programmes as assigned by the Senior Programme Manager, up to a value of £50m and overall length of up to 3 years, to the required standards of governance and control, ensuring these are applied in a way that is appropriate to the scale and complexity of the change. The Programme Manager is responsible for delivering the programme or projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will shape and develop the programmes and projects with the designated heads of Technology and Data functions or portfolio Leads, agreeing project management resource assignments with the Senior Programme Manager and gaining commitment to resource assignments from the Technology and Data delivery functions.	£75,000 - £79,999	N/A	NIL	N/A	0
Programme Manager	The Programme Manager is directly responsible and accountable for managing a large project or programme of work with a value of over £40 million. The role has responsibility and accountability for safely delivering the projects or programmes across modes within London Rail (London Overground, DLR and Trams) to time, budget, scope and quality. This includes optimising the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role has responsibility and accountability for managing relationships with key internal and external stakeholders, as well as suppliers and contractors, in a direct, fair and consistent manner in order to build strategic relationships and further London Rail's	£75,000 - £79,999	N/A	NIL	N/A	8
Programme Manager	The Programme Manager is directly responsible and accountable for managing a large project or programme of work with a value of over £40 million. The role has responsibility and accountability for safely delivering the projects or programmes across modes within London Rail (London Overground, DLR and Trams) to time, budget, scope and quality. This includes optimising the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role has responsibility and accountability for managing relationships with key internal and external stakeholders, as well as suppliers and contractors, in a direct, fair and consistent manner in order to build strategic relationships and further London Rail's	£75,000 - £79,999	N/A	NIL	N/A	6
Project Engineer	To provide specialist professional and technical support on project engineering issues to the project teams in order to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of Projects Directorate and of LU.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Project Implementation Manager	To ensure the maintenance both planned and remedial are met in conjunction with the current train maintenance regime to include ensuring the T3TS assurance and compliance is met in accordance with relevant engineering standards, whilst also delivering reliability and efficiency to the rolling stock	£75,000 - £79,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TfL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£75,000 - £79,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	4
Project Manager	To manage the successful delivery of rail infrastructure enhancement projects for London Underground, to time, budget and quality.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	5
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£75,000 - £79,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£75,000 - £79,999	N/A	NIL	N/A	5
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£75,000 - £79,999	N/A	NIL	N/A	1
Project Manager	To ensure the successful management of LU obligations and of any partners/suppliers to deliver an assigned major project (or multiple smaller projects) on behalf of LU to meet the needs of its customers. The role will have responsibility and accountability for delivering the projects to time, budget, scope and quality in accordance with the definitions agreed with the sponsors. The role will support the Senior Project Manager/Programme Delivery Manager and will optimise the allocation and utilisation of project and programme management professionals, subject matter experts and external suppliers. The role will work with support teams to leverage their specialist expertise within projects to ensure the implementation of a holistic and comprehensive project	£75,000 - £79,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Projects and Fixed Assets Delivery Lead	The newly established Business Services is structured by each end-to-end process requiring a full-time role responsible for leading the delivery of each of these processes – including Projects & Fixed Assets (P&FA). The Projects and Fixed Assets Delivery Lead takes responsibility for promoting adherence and compliance to the Projects & Fixed Assets process designs and plays a key role in embedding the associated new ways of working. They also help to drive continuous improvement initiatives such as self-service, ensuring that all change initiatives are managed in line with new processes and with appropriate governance. The Projects and Fixed Assets Delivery Lead develops and embeds a centre of excellence culture, ensuring that the advice and support provided by the Projects & Fixed Assets team is of a high quality, ensuring consistent interpretation of Fixed Asset and Project Accounting policies.	£75,000 - £79,999	N/A	NIL	N/A	5
Quality & Assurance Manager	Accountable for the operation of an integrated service which identifies and assures the successful quality targets for the wider TIL capital delivery portfolio. Assuring the projects and programmes are delivered in compliance with the requirements identified within the Major Projects Directorate (MPD) / Programme Management Office (PMO) owned suite of process and guidance, and with the obligations and requirements established in the project/programme definitions. This role provides the collection of first line, day to day delivery assurance operated by the embedded Project Management Unit's (PMU's).	£75,000 - £79,999	N/A	NIL	N/A	5
Quality Assurance Engineer	To ensure and provide evidence to the Head of Fleet that First Line Assurance activities (including Safety Critical Parts and Items) within Asset Operations Fleet comply to LUL Cat 1 Safety Critical Engineering Standard S1180 and documented Train Maintenance Regime. Thus ensuring that the specified levels of safety, quality, reliability and cost are consistently achieved and driven down by suppliers (internal maintainers and external suppliers) of Rolling Stock spares, overhaul and repair services. Additionally structure, conduct, monitor and report on Routine Condition Audits (RCA'S) for Rolling Stock as a mandatory requirement of LUL Operators Safety Certification, under ROGS (Railway and Other Guided Systems) to ensure that local business risks are understood, addressed and comply with LUL standard S1180.	£75,000 - £79,999	N/A	NIL	N/A	0
Quality Engineer	To ensure that Quality Assurance activities within Tube Lines Rolling Stock asset areas comply to safety critical Engineering Standard 1-180 and to ensure that the specified levels of safety, quality and reliability are consistently achieved by suppliers (internal and external) of rolling stock spares and equipment and also of overhaul and repair services. As a result of this only supplies, services and components of a safe and acceptable quality are used for rolling stock maintenance, overhaul and modification. This is achieved by working with Fleet Engineering Teams, Corporate Procurement and local procurement teams.	£75,000 - £79,999	N/A	NIL	N/A	0
Record to Account Delivery Lead	The Record to Account Delivery Lead will lead the Journals & Intercompany team, the Reconciliations team, the Variance Reporting analysts, the General Ledger close team and the Planning Budgeting & Forecasting team. The purpose of the role is to implement, develop and deliver financial accounting and reporting services consistent with group and divisional requirements and drive compliance with internal controls and the central close timetable. The role holder should ensure the development and implementation of the financial processes to enhance customer experience and reduce costs by creating an environment of challenge, innovation and continuous improvement	£75,000 - £79,999	N/A	NIL	N/A	7
Revenue Control Manager	To ensure the provision of Network wide revenue control activities and the delivery of consistent revenue staff performance levels in order to meet Stations Service Delivery targets and ensure compliance with the control cash collection procedures.	£75,000 - £79,999	N/A	NIL	N/A	14
Revenue Control Manager	To ensure the provision of Network wide revenue control activities and the delivery of consistent revenue staff performance levels in order to meet Stations Service Delivery targets and ensure compliance with the control cash collection procedures.	£75,000 - £79,999	N/A	NIL	N/A	0
RFLI Information Manager	To manage RFLI's compliance with governance arrangements from corporate, legal and other external entities'	£75,000 - £79,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Schedules and Systems Manager	<p>Lead the planning, development, design and production of LU Line Operations and Customer Services staff duty schedules and rosters, as part of the delivery of service plans to the network. This role will be responsible for the forecasting of staff establishment requirements for Line Operations and Customer Services.</p> <p>Lead the development, co-ordination and implementation of new processing, publishing and information services associated with scheduling and timetabling. Manage the strategic plan for future timetabling and scheduling systems.</p> <p>Lead the Production Services Team in delivering signal control data, traction current and other critical timetable data products essential for the reliable, efficient and safe operation of the railway.</p> <p>This role will work with senior stakeholders and participate in the service planning and business modernisation processes to ensure best value for money.</p>	£75,000 - £79,999	N/A	NIL	N/A	9
Senior Analysis Manager	To manage a responsive and proactive team that drives the business to make the right decisions, faster. Leading a customer focused best-in- class, agile, team of Performance Improvement Managers, Senior Analysts and Analysts that delivers quality insight and understanding to LU's and TFL's key metrics. This role is to drive the "analysis agenda" across TFL LU and ensure that all internally and externally published information is consistent, accurate and provides the foundation for evidence based decision making. Through the development of an efficient, effective team with clear accountabilities and trust from across the business. The post-holder will also deputise for the Head of Performance Analysis and Improvement in their absence and therefore represent LU at key stakeholder meetings as required.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Analytics & Insight Manager	This role exists to ensure that Procurement & Supply Chain (P&SC) has the reporting, data and insight it needs to become a planning-led function and make effective commercial decisions. It is also responsible for driving data quality and for educating the rest of P&SC in the data that is available and how to use it to drive decision-making.	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Associate Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Business Analysis Manager	This role is accountable for conducting, in partnership with the business, insight and business analysis activity to assess potential for new technologies and business models to affect or complement TFL's objectives, operations and consumers. If endorsed through a gated feasibility / client process, to progress concepts through to business acceptance. The incumbent will be required to expend significant effort on developing, shaping and evolving the role in order to meet the challenging and high profile demands being made of it.	£75,000 - £79,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Business Optimisation Manager	<p>A key member of the Logistics &amp; Manufacturing (L&amp;M) leadership team, accountable for categorisation, prioritisation and leadership of key support functions across Safety, Materials Quality, Engineering and Finance. Leading direct and indirect reports will ensure a strategic approach to critical stakeholder relationships, enabling the effective delivery of support services across a diverse and complex business area. Therefore, enabling a data driven/planning led approach to resource utilisation, change and support capacity/performance across L&amp;M in relation to long-term cost saving.</p> <p>Showing personal and inspirational functional leadership, advocating and role modeling the embedment of a continuous improvement culture to empower teams to resolve complex business problems. Job holder is also expected to be an advocate for TFL Vision and Values, recognising the importance and benefits of an inclusive approach in leading a diverse business function.</p>	£75,000 - £79,999	N/A	NIL	N/A	13
Senior Business Partner	The role holder is responsible for setting the strategy and leadership of learning quality and excellence across Skills Development including the delivery and support of LUSD delivered apprenticeships. Responsible for defining, promoting, implementing and maintaining a total quality management approach to all aspects of LUSD activities including professional standards, competence management, audit, assurance and improvement processes. The role holder will also work with the business to identify apprenticeship opportunities, standards and delivery methods to meet future capability needs and maintain and improve a robust Competence Management System that meets the legislative	£75,000 - £79,999	N/A	NIL	N/A	9
Senior Business Partner	Defining and delivering a strategic training and skills development intervention for Senior Stakeholders in Asset Operations (Fleet). The role is responsible for both delivering business as usual requirements but also supporting with increasing improvements in competencies to ensure all operational staff are able to deliver operations safely and reliably. As part of the Skills Development leadership team, support with transforming a centralised and blended learning agenda; leading on the Training Plan for Asset Operations (Fleet) ensuring KPIs are aligned with business needs.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Business Partner	Defining and delivering a strategic training and skills development intervention for Senior Stakeholders in Network or Asset Operations. The role is responsible for both delivering business as usual requirements but also supporting with increasing improvements in competencies to ensure all operational staff are able to deliver operations safely and reliably. As part of the Skills Development leadership team, support with transforming a centralised and blended learning agenda; leading on the Training Plan for Network or Asset Operations ensuring KPIs are aligned with business needs.	£75,000 - £79,999	N/A	NIL	N/A	9
Senior Business Strategy Manager	This role directly reports to the Head of Business Strategy & Planning but in a broader sense is accountable to their Director of Strategy. The role holder is responsible for ensuring the efficient and appropriate use of resources and must therefore manage the business change and strategic problem solving work being carried out within the team. In instances where a project is of a particular scope and scale, they will lead to ensure required outcomes are achieved. The role holder will be accountable for directly managing the prioritisation of their area's business plan in order to provide the Board with a comprehensive view of the directorate's priorities. They will also closely manage the development of their own area's scorecards and the directorate's quarterly health check to ensure the function is on track to achieving its desired outcomes. The role is directly involved in continuous improvement across the directorate. Where appropriate they will identify opportunities and manage	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Business Strategy Manager	This role directly reports to the Head of Business Strategy & Planning but in a broader sense is accountable to their Director of Strategy. The role holder is responsible for ensuring the efficient and appropriate use of resources and must therefore manage the business change and strategic problem solving work being carried out within the team. In instances where a project is of a particular scope and scale, they will lead to ensure required outcomes are achieved. The role holder will be accountable for directly managing the prioritisation of their area's business plan in order to provide the Board with a comprehensive view of the directorate's priorities. They will also closely manage the development of their own area's scorecards and the directorate's quarterly health check to ensure the function is on track to achieving its desired outcomes. The role is directly involved in continuous improvement across the directorate. Where appropriate they will identify opportunities and manage	£75,000 - £79,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Business Strategy Manager	This role directly reports to the Head of Business Strategy & Planning but in a broader sense is accountable to their Director of Strategy. The role holder is responsible for ensuring the efficient and appropriate use of resources and must therefore manage the business change and strategic problem solving work being carried out within the team. In instances where a project is of a particular scope and scale, they will lead to ensure required outcomes are achieved. The role holder will be accountable for directly managing the prioritisation of their area's business plan in order to provide the Board with a comprehensive view of the directorate's priorities. They will also closely manage the development of their own area's scorecards and the directorate's quarterly health check to ensure the function is on track to achieving its desired outcomes. The role is directly involved in continuous improvement across the directorate. Where appropriate they will identify opportunities and manage	£75,000 - £79,999	N/A	NIL	N/A	2
Senior Business Strategy Manager	This role directly reports to the Head of Business Strategy & Planning but in a broader sense is accountable to their Director of Strategy. The role holder is responsible for ensuring the efficient and appropriate use of resources and must therefore manage the business change and strategic problem solving work being carried out within the team. In instances where a project is of a particular scope and scale, they will lead to ensure required outcomes are achieved. The role holder will be accountable for directly managing the prioritisation of their area's business plan in order to provide the Board with a comprehensive view of the directorate's priorities. They will also closely manage the development of their own area's scorecards and the directorate's quarterly health check to ensure the function is on track to achieving its desired outcomes. The role is directly involved in continuous improvement across the directorate. Where appropriate they will identify opportunities and manage	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Category Manager	Responsible for identifying and pursuing new commercial opportunities within a specific category group (e.g. advertising, retail, etc.) in order to maximise revenue within the TFL asset portfolio. The Senior Category Manager will draw on expert technical knowledge gained in their specialist fields to maximise project value and embed an effective long-term category strategy.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£75,000 - £79,999	N/A	NIL	N/A	8
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£75,000 - £79,999	N/A	NIL	N/A	9
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Change Design Manager	The Senior Change Design Manager supports the Head of TFL Operating Model and Change Design identifying, scoping, designing and providing on-going oversight from a benefits and design perspective of the delivery of pan-TFL change and business improvement projects in response to ExCo priorities and the TFL Business Plan. This role works within the Transformation Directorate which focuses on pan-TFL change initiatives, which deliver increased efficiencies and effectiveness across TFL, contributes towards TFL's overall savings target and contributes towards maintaining the integrated TFL operating model, in line with a work bank agreed by ExCo.	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Change Portfolio Manager	This role exists to lead project management processes within the LU Change Portfolio, developing and managing processes to maintain the health and integration of major LU change programme. It is the Project and Change Management SME and lead for the whole portfolio and it will also be responsible for ensuring appropriate project reporting and that programmes remain on target to deliver planned benefits to time, cost and quality. It will lead the internal resource deployment across the portfolio to ensure objectives are	£75,000 - £79,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Claims Manager	To lead the design, implement and maintain a pan TFL strategy in relation to the management of insurance claims. Such strategy to be designed in consultation with internal business leaders and external suppliers. To lead and increase awareness of the level of claims spend within TFL and work with internal business leaders to devise strategies to reduce the spend where appropriate, using external suppliers to support the strategy. To assist Insurance colleagues in implementing the risk and insurance policy, philosophy and strategy and to provide claims management consultancy to the business. Principal responsibilities involve prime responsibility for the management of external suppliers relating to insurance claims, procurement and management of suppliers including loss adjusters and claims handlers and to advise internal business leaders on significant and/or high profile losses.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	5
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	2
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	15
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	5
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	5
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TFL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Compliance Manager	To lead, develop, direct and manage the Compliance Function across Property and Development functions, particularly in relation to the land holdings, property development, the built environment and project and service contract delivery. To provide assurance to the Senior Leadership Team, senior stakeholders and external bodies as required that all areas within the responsibility of the department, subject to legislative requirements are compliant and can be demonstrated as such.	£75,000 - £79,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Construction Manager	The Senior Construction Project Manager (SCM) is responsible for providing support to the Heads of Programme in ensuring third party construction contractors are delivering to time and agreed requirements. The Senior Construction Project Manager will sit on development project boards and provide construction expertise to QA work being done by external parties. This role is the focal point and lead person for all construction responsibilities for the programme and project team. They will monitor and manage all civil engineering, construction and installation works that provide the contracted scope of works included within the overall programme's Construction Delivery Programme. This role has sign off responsibilities. The SCM is responsible for ensuring that each site has the appropriate management resource for the activities programmed and that operational and HSE risks are suitably	£75,000 - £79,999	N/A	NIL	N/A	12
Senior Construction Supervisor	To supervise the execution of civil infrastructure maintenance, new construction and various minor projects relating to any of the civil assets in order to meet the needs of the company. Mentor and provide advice to Construction Supervisors on a day to day basis.	£75,000 - £79,999	N/A	NIL	N/A	5
Senior Contract & Supplier Manager	This role exists within Procurement & Supply Chain (P&SC) to own the post-contract management processes for a defined category of spend, through contract implementation, management, exit and transition, and supplier relationship management to drive benefit and outcomes throughout the life of the contract. It will do this by working with the business and suppliers to understand contractual performance, manage commercial performance including risks and build supplier partnerships to foster innovation and mutual	£75,000 - £79,999	N/A	NIL	N/A	14
Senior Contract & Supplier Manager	This role exists within Procurement & Supply Chain (P&SC) to own the post-contract management processes for a defined category of spend, through contract implementation, management, exit and transition, and supplier relationship management to drive benefit and outcomes throughout the life of the contract. It will do this by working with the business and suppliers to understand contractual performance, manage commercial performance including risks and build supplier partnerships to foster innovation and mutual	£75,000 - £79,999	N/A	NIL	N/A	7
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	10
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	7
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	8
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Estimator	This role exists within Procurement & Supply Chain (P&SC) to develop estimates for highly complex programmes of work, to inform business cases and approval decisions and financial planning. They will look across components and workstreams of multi-faceted, integrated programmes to capture all assumptions and calculations to create the overall estimate. They will refine this estimate as the programme develops and matures, increasing confidence from early thinking onwards. They are accountable for tracking variation of Actual Final Account to Estimated Final Cost and to inform improved accuracy of EFC. They will also ensure lessons are learned from programmes to increase future estimating accuracy, as well as assure the work of peers and supervise the work of junior colleagues. They do this to ensure TIL approves programmes with accurate future cost forecasts. The role holder will be a technical expert in	£75,000 - £79,999	£1 - £4,999	NIL	N/A	0
Senior Estimator	This role exists within Procurement & Supply Chain (P&SC) to develop estimates for highly complex programmes of work, to inform business cases and approval decisions and financial planning. They will look across components and workstreams of multi-faceted, integrated programmes to capture all assumptions and calculations to create the overall estimate. They will refine this estimate as the programme develops and matures, increasing confidence from early thinking onwards. They are accountable for tracking variation of Actual Final Account to Estimated Final Cost and to inform improved accuracy of EFC. They will also ensure lessons are learned from programmes to increase future estimating accuracy, as well as assure the work of peers and supervise the work of junior colleagues. They do this to ensure TIL approves programmes with accurate future cost forecasts. The role holder will be a technical expert in	£75,000 - £79,999	£1 - £4,999	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Fraud Investigation Manager	Accountable for translating the Counter-fraud & Corruption (CFC) strategy for TIL into a clear set of plans for their area. This includes supporting the delivery of CFC management activities, including implementing the strategy and action plans, which supports TIL's zero tolerance approach towards financial crime.  The post holder will be the professional support for counter-fraud & corruption management (including fraud risk) activities across the TIL Group, ensuring they are carried out to appropriate professional standards.  The overall objective of the counter-fraud & corruption function is to significantly improve awareness of financial crime through prevention and education programmes, effectively investigate all allegations of fraud & corruption using a range of investigative techniques to obtain best outcomes, reduce losses to TIL, deter others from committing financial crime through criminal prosecution and promoting ethical behaviour. The Senior Fraud & Corruption Investigations Manager role is responsible for supporting the Head of Counter-fraud & Corruption (Head of CFC) in delivering a fundamental change of approach towards 'financial crime' using pro-active and reactive methodologies.	£75,000 - £79,999	N/A	NIL	N/A	3
Senior GLA Collaboration Manager	The Collaboration Programme is a high priority for the Mayor's Office and the Collaboration Board is chaired by the Mayor's Chief of Staff. This position has been covered by secondment for over 24 months, which is not in line with our current secondment policy. It is vital for the GLA portfolio which is fully funded by GLA with funding granted beyond 2025.	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Governance & Business Change Manager	This role manages, on behalf of the CPOS directorate, the effective governance, planning, risk management, business performance and change management functions. Accountable for driving Pan-TIL and local improvement activities and business change, ensuring the delivery of efficiencies, continuous improvement, embedding in business as usual and evidencing of business impact. Maintaining appropriate governance standards, will enable effective Senior Leadership decision-making on CPOS matters and drive high quality service delivery and value for money in line with TIL's business plan to ensure benefits identified are realised. This role will form part of the CPOS PB3 Management Team, collaborating with other PB3 Manager and senior managers to deliver the CPOS vision of safe, secure and reliable journeys, through applying the principles of prevention, problem solving and partnership working in all that you do.	£75,000 - £79,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£75,000 - £79,999	N/A	NIL	N/A	5
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£75,000 - £79,999	N/A	NIL	N/A	8
Senior Insurance & Risk Advisor	Lead the ongoing management of TIL's numerous insurance programmes and advise on contractual risk allocation. Main point of contact externally with brokers and insurers to arrange the required insurances and internally with the business lines to understand their requirements and gather necessary data.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Internal Audit Manager	To be accountable for the development and delivery of a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, Board and Audit & Assurance Committee that TIL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Internal Audit Manager	To be accountable for the development and delivery of a portfolio of internal audit (IA) and consultancy assignments from the Integrated Assurance Plan (IAP) managed to time and quality criteria as defined in the department's professional standards and methodologies. This provides independent assurance to the Executive Committee, Board and Audit & Assurance Committee that TIL's risks are being managed effectively and improves the efficiency and effectiveness of the governance arrangements in place across	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Investment Appraisal Manager	The primary purpose of the investment appraisal team is provide a single point of focus and expertise to assess the viability of projects, programme or portfolio decisions and the value they generate. The team will play critical part in the decision making process around the investment program through provision of insightful analysis and recommendation to the CFO and investment committee board The role holder will also support the Head of Investment Appraisal in setting guidance for the investment program, ensure the use of a uniform framework to prepare, evaluate and present business cases across TIL as a whole. The role holder will also develop and maintain effective relationships with key Internal stakeholders and external bodies including the GLA, DfT and HM	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Investment Appraisal Manager	The primary purpose of the investment appraisal team is provide a single point of focus and expertise to assess the viability of projects, programme or portfolio decisions and the value they generate. The team will play critical part in the decision making process around the investment program through provision of insightful analysis and recommendation to the CFO and investment committee board The role holder will also support the Head of Investment Appraisal in setting guidance for the investment program, ensure the use of a uniform framework to prepare, evaluate and present business cases across TIL as a whole. The role holder will also develop and maintain effective relationships with key Internal stakeholders and external bodies including the GLA, DfT and HM	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Lettings Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TfL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management. To identify target optimum groups of potential tenants to market unit to in line with both the station and unit strategy and work closely with the development team, strategy consultant and marketing agent to ensure that the best commercial deal is secured for TfL. Take specific leadership responsibility for managing the letting activities for vacant units across the TfL property portfolio and delivering special projects to enhancement the portfolio working in a collegiate manner with relevant asset 'owners' alongside other stakeholders internally and externally generating new lettings income.	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Manager - ER Partnering	This role is accountable for supporting the Head of Employee Relations to implement the TfL Employee Relations Strategy, ensuring that the individual relationships between the organisation and its employees are managed appropriately. This role is accountable for leading a team that provides Values driven support to our line managers on individual complex (Tier 3) employee relations issues. Acts as a key partner in driving solutions that contribute to delivering business performance and a positive work environment for our people. This role is accountable for ensuring that our people policies are consistently applied across TfL. They play a key role for knowledge management and feeding insights into enhancement of our policies and artificial intelligence of our technology platforms to provide good quality management	£75,000 - £79,999	N/A	NIL	N/A	14
Senior Manufacturing Engineer	To drive robust engineering solutions to manufacturing problems and to support production managers on technical issues. This includes the management of work instructions, estimates, bills of materials and maintaining SAP master Data in order to meet contract requirements and to resolve all day to day technical	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Network Rail Planning Manager	Manage a team of up to 5 Network Rail Operations Planners to effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. Accountable for allocating work to Network Rail Operations Planners and collaborating with them to check and validate possession plans, giving direct and constructive feedback where necessary. Act as custodian of the Network Rail access plan and validating all individual plans written by the team to ensure that they are co-ordinated and delivered to a common standard. There will be a requirement for weekend and night working	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Operational Security & Crime Reduction Lead	This role contributes to the Mayor's vision of a safe and inclusive London by improving our security at TfL. You will lead a technical team of crime prevention and security subject matter experts to provide advice, guidance and assurance to TfL's Senior Leadership on all matters relating to prevention crime and improving security. As a result TfL's assets, operations and London will be better protected from attacks. Day to day operational security remains with the business areas, but this role act as a strategic lead on guiding, advising, and influencing every business area based on evidence, insight, best practice and latest risk and threat assessments. You will set the direction for a comprehensive programme of security risk reduction measures across TfL and collaborate with partners in the Police and Security Services to achieve our	£75,000 - £79,999	N/A	NIL	N/A	10
Senior Planning Manager	To ensure successful management of major infrastructure programmes for TfL to meet the needs of its customers by delivering timely reliable time schedule	£75,000 - £79,999	N/A	NIL	N/A	24
Senior Policy Manager	This role is accountable for anticipating new business models and technology with the potential to impact TfL operating model and consumers including Connected and Autonomous Vehicles, Mobility as a Service and Demand Responsive Transport, amongst others. This role is accountable for identifying, devising and developing the appropriate mix of strategy, policy, regulation and incentives for TfL to maximise opportunities and minimise risk.	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Policy Manager	This role is accountable for anticipating new business models and technology with the potential to impact TfL operating model and consumers including Connected and Autonomous Vehicles, Mobility as a Service and Demand Responsive Transport: amongst others. This role is accountable for identifying, devising and developing the appropriate mix of strategy, policy, regulation and incentives for TfL to maximise opportunities and minimise risk.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	11
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Programme Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	7
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	1
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	2
Senior Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	8
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	7
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	11
Senior Project Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£75,000 - £79,999	N/A	NIL	N/A	21
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TIL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£75,000 - £79,999	£1 - £4,999	NIL	N/A	8
Senior Property Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TIL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management in respect of approximately 50% of the let estate portfolio, which currently equates to some £28m per annum (£56m for the full portfolio).	£75,000 - £79,999	N/A	NIL	N/A	7
Senior Property Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TIL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management in respect of approximately 50% of the let estate portfolio, which currently equates to some £28m per annum (£56m for the full portfolio).	£75,000 - £79,999	N/A	NIL	N/A	11
Senior Property Operations Manager	Property Operations lead the provision of a comprehensive project management, maintenance, health, and safety and compliance service across Transport for London's Retail, Commercial and Residential property portfolio. Typical projects vary in size from £20k to £500k. This role is responsible for: the overall management of the Property Operations department, including the project management, maintenance/H&S budget, procurement, approved contractor list and sustainability strategy and implementation; leading and managing the Building/Maintenance surveyors, Health, Safety and Compliance, Engineering and Sustainability team, and ensuring physical property compliance. The role has budget responsibility for a budget of circa £10m and management responsibility for up to 20 staff. The purpose of this job is to programme manage the delivery of maintenance, compliance and health & safety works within the Commercial portfolio, as defined within the Commercial Maintenance Programme and other spec	£75,000 - £79,999	N/A	NIL	N/A	0
Senior Property Programme Manager	Responsible for putting in place programme controls to manage the delivery of portfolio worth £1.1bn of revenue over the ten year business plan.	£75,000 - £79,999	N/A	NIL	N/A	8
Senior Quality and Design Manager	The Senior Quality and Design Manager (SQDM) will work within the TIL Property Development (PD) team. The role will have responsibility for driving improved quality and design across property development projects in order to achieve the ambitions of Good Growth by Design. Working along the planners, with development managers and quality & design managers within PD, other internal stakeholders within TIL, design teams on individual projects, and as part of a wider network of design professionals across the construction industry, the SQDM will contribute to and steer individual projects to improve the quality of design and placemaking. The role will build upon existing standards of best practice for quality and design management, and will promote TIL's approach at external forums to raise TIL's profile and support higher quality work from within	£75,000 - £79,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Readiness Manager	Responsible for leading a specialist team with accountability for supporting the Operations Directorates throughout the programme lifecycle, from inception stage and development of Operational Concepts through to delivering the front line activity needed to enable assets to be introduced to service and maximise customer benefit of investment. Engage with senior stakeholders to director level to ensure that User and wider Programme requirements meet operational needs and the business's strategic objectives	£75,000 - £79,999	N/A	NIL	N/A	5
Senior Readiness Manager	Responsible for leading a specialist team with accountability for supporting the Operations Directorates throughout the programme lifecycle, from inception stage and development of Operational Concepts through to delivering the front line activity needed to enable assets to be introduced to service and maximise customer benefit of investment. Engage with senior stakeholders to director level to ensure that User and wider Programme requirements meet operational needs and the business's strategic objectives	£75,000 - £79,999	N/A	NIL	N/A	4
Senior Risk & Opportunity Manager	The Senior Risk and Opportunity Manager is the lead provider of professional knowledge on risk & opportunity for their respective project or programme or Project Management Unit (PMU). Accountable for the effectiveness of risk & opportunity management on the programme optimisation of the projects risk budget and prevention of major risk occurrence. Key contributor to the overall aim of the assigned project or programme, implementing risk & opportunity management best practice, providing leadership, influence and insight to achieve this.	£75,000 - £79,999	N/A	NIL	N/A	8
Senior Risk & Opportunity Manager	The Senior Risk and Opportunity Manager is the lead provider of professional knowledge on risk & opportunity for their respective project or programme or Project Management Unit (PMU). Accountable for the effectiveness of risk & opportunity management on the programme optimisation of the projects risk budget and prevention of major risk occurrence. Key contributor to the overall aim of the assigned project or programme, implementing risk & opportunity management best practice, providing leadership, influence and insight to achieve this.	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Risk Manager	Accountable for leading Strategic Risk management activities and outputs to support TIL's strategic decision making and processes, with support of Risk Analyst. Lead key high profile strategic risk projects and risk reporting to to meet the needs of key stakeholders such as the Executive Committee and TIL Board, including the Audit and Assurance Committee. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Senior Risk Manager role will be key in developing and embedding an effective robust Strategic Risk Management approach, and ensuring the TIL Strategic Risk information is clear, meaningful and insightful, meeting the needs of key stakeholders such as the Executive Committee and TIL Board to	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Risk Manager	Accountable for leading Strategic Risk management activities and outputs to support TIL's strategic decision making and processes, with support of Risk Analyst. Lead key high profile strategic risk projects and risk reporting to to meet the needs of key stakeholders such as the Executive Committee and TIL Board, including the Audit and Assurance Committee. The overall objective of the risk management function is to improve awareness and understanding of TIL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Senior Risk Manager role will be key in developing and embedding an effective robust Strategic Risk Management approach, and ensuring the TIL Strategic Risk information is clear, meaningful and insightful, meeting the needs of key stakeholders such as the Executive Committee and TIL Board to	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TIL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TIL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for	£75,000 - £79,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TIL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TIL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for Major.	£75,000 - £79,999	N/A	NIL	N/A	7
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TIL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TIL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for Major.	£75,000 - £79,999	N/A	NIL	N/A	10
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TIL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TIL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for Major.	£75,000 - £79,999	N/A	NIL	N/A	10
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TIL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£75,000 - £79,999	N/A	NIL	N/A	7
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TIL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£75,000 - £79,999	N/A	NIL	N/A	9
Senior SHE Energy and Carbon Manager	To champion and develop TIL's SHE vision by leading the delivery of prioritised SHE improvement programmes to be delivered to programme and within budget. Lead the provision of SHE support to the operational business and directorates (as appropriate to SHE discipline) to ensure SHE risks are appropriately managed and SHE opportunities are realised. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of SHE in TIL. This role is also a contributor for improving diversity and inclusion across the function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the	£75,000 - £79,999	N/A	NIL	N/A	2
Senior SHE Energy and Carbon Manager	To champion and develop TIL's SHE vision by leading the delivery of prioritised SHE improvement programmes to be delivered to programme and within budget. Lead the provision of SHE support to the operational business and directorates (as appropriate to SHE discipline) to ensure SHE risks are appropriately managed and SHE opportunities are realised. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of SHE in TIL. This role is also a contributor for improving diversity and inclusion across the function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior SHE Environment Manager	To champion and develop TIL's SHE vision by leading the delivery of prioritised SHE improvement programmes to be delivered to programme and within budget. Lead the provision of SHE support to the operational business and directorates (as appropriate to SHE discipline) to ensure SHE risks are appropriately managed and SHE opportunities are realised. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of SHE in TIL. This role is also a contributor for improving diversity and inclusion across the function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the	£75,000 - £79,999	N/A	NIL	N/A	11
Senior SHE Environment Manager	To champion and develop TIL's SHE vision by leading the delivery of prioritised SHE improvement programmes to be delivered to programme and within budget. Lead the provision of SHE support to the operational business and directorates (as appropriate to SHE discipline) to ensure SHE risks are appropriately managed and SHE opportunities are realised. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of SHE in TIL. This role is also a contributor for improving diversity and inclusion across the function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the	£75,000 - £79,999	N/A	NIL	N/A	5
Senior SHE Environment Manager	To champion and develop TIL's SHE vision by leading the delivery of prioritised SHE improvement programmes to be delivered to programme and within budget. Lead the provision of SHE support to the operational business and directorates (as appropriate to SHE discipline) to ensure SHE risks are appropriately managed and SHE opportunities are realised. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of SHE in TIL. This role is also a contributor for improving diversity and inclusion across the function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the	£75,000 - £79,999	N/A	NIL	N/A	6
Senior Strategic Problem Solving Manager	This role exists to lead a portfolio of projects analysing TIL-wide strategic problems from problem identification to recommendation handover. The role will also support work to identify the pipeline of strategic pan-TIL problems. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£75,000 - £79,999	N/A	NIL	N/A	3
Senior Strategic Problem Solving Manager	This role exists to lead a portfolio of projects analysing TIL-wide strategic problems from problem identification to recommendation handover. The role will also support work to identify the pipeline of strategic pan-TIL problems. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£75,000 - £79,999	N/A	NIL	N/A	5
Senior Supply Chain Manager	A key member of the Asset Performance & Capital Delivery directorate leadership team, within the Systems & Infrastructure leadership team, responsible for the effective delivery of all aspects of contracted services. Including alignment with TIL priorities, delegation of accountabilities, budget, compliance, Construction Design and Management Regulations (CDM) and Safety Health and Environment (SHE). Develop and lead on the execution of a supply chain strategy that aligns with the whole life Asset Strategy and mitigates supply chain risks as they develop.	£75,000 - £79,999	N/A	NIL	N/A	13
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£75,000 - £79,999	N/A	NIL	N/A	11
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£75,000 - £79,999	N/A	NIL	N/A	53
Service Controller	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures. Manage direct resources as part of the SDU team to ensure the safe, efficient operation of train services, taking appropriate action in the event of procedural device or system failure.	£75,000 - £79,999	N/A	NIL	N/A	12
Service Controller	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures. Manage direct resources as part of the SDU team to ensure the safe, efficient operation of train services, taking appropriate action in the event of procedural device or system failure.	£75,000 - £79,999	N/A	NIL	N/A	0

























Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Controller	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures. Manage direct resources as part of the SDU team to ensure the safe, efficient operation of train services, taking appropriate action in the event of procedural device or system failure.	£75,000 - £79,999	N/A	NIL	N/A	37
Service Management Delivery Lead	This role leads the Service Management function, which provides the governance, common ways of working and performance standards to lead a mature Business Services Function (BSF). The Service Management Delivery Lead will lead the Helpdesk and Process sub-teams (circa 25 FTE) in ensuring that a structured approach is put in place that provides a client-centric experience for Helpdesk operations that meets the agreed key performance indicators. In addition, the Service Management Delivery Lead will be responsible for ensuring adherence to proposed BSF governance around operations and measurement of performance metrics, and work closely with the BSF leadership team, Process Leads and Service Delivery Leads in developing solutions to address operational issues and/or mitigate operational risk, including compliance to any BSF and TFL wide policies. The Service Management Delivery Lead is a member of the BSF Leadership Team.	£75,000 - £79,999	N/A	NIL	N/A	4
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£75,000 - £79,999	N/A	NIL	N/A	6
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£75,000 - £79,999	N/A	NIL	N/A	0
Service Operator	To operate and monitor signal control equipment in a designated area in order to optimise the safe and efficient operation of train services; whilst providing on-going train service information.	£75,000 - £79,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signal Response Manager	Service Control Standards Manager, Ensures CMS standards for service control, writes local CDP and works with SCM to keep licences in date.	£75,000 - £79,999	N/A	NIL	N/A	0
Signals Competency Lead	This role provides continuous review of the competence and training requirements across the Signals team. It will ensure that the staff capabilities provided through structured training and on the job competence assessment meet the needs of both Safety Critical Works legislation and the business objectives to carry out a wide set of skill sets on both legacy and modern signal systems. This role will drive the continuous development of competency requirements for all of LU Signals Ensure legal compliance of LU Signals within ROGs (Health and Safety Work Act) and IRSE licensing scheme The role will act as a liaison to the Skills Development team and oversee the formal IRSE	£75,000 - £79,999	N/A	NIL	N/A	1
Signals Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Signals Reliability Engineer	Reliability Engineers have a key role in improving the performance of the Circle and Hammersmith & City Line Fleet. They are responsible for providing analytical expertise, root cause failure and trend analysis in train systems, and to identify containment measures and long term solutions to technical problems.	£75,000 - £79,999	N/A	NIL	N/A	0
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£75,000 - £79,999	N/A	NIL	N/A	23
Stations Access Manager	To drive the joint accountabilities for performance and reliability through collaborative working with the Network Operations teams, TfL Engineering and all other stakeholders.	£75,000 - £79,999	N/A	NIL	N/A	9
Strategic Consultations Lead	Based within the new Local Communities and Partnerships team, the post-holder will lead a dynamic team of communications, engagement and consultation specialists to create, build and manage effective, efficient and measurable partnerships with London's boroughs, sub-regional partnerships, local communities and neighbourhoods in an assigned area. Accountable for enhancing the reputation of TfL with the communities we serve and ensure that a consistent and coordinated approach is applied to help achieve TfL's and the Mayor's objectives and priorities.	£75,000 - £79,999	N/A	NIL	N/A	6
Strategic Operations Manager	This role is accountable for managing a team responsible for minimising the adverse affects of major schemes and projects and ensuring the future proofing of London's road network by working with senior internal and external stakeholders to produce master plans around major schemes and developments As a subject matter expert this role provides technical expertise on highway related industry best practice and works with promoters to incentivise innovation with a view to reducing the adverse affects of road works and street works. This role also leads and manages the strategic forward planning of highway related activities by developing initiatives that protect TfL's asset around large developments leading to reduction in highway congestion and disruption on	£75,000 - £79,999	N/A	NIL	N/A	8
Strategic Planning Manager	This role is accountable for managing strategic planning across HR and leading on the design, development, implementation and monitoring of a forward thinking pan-TfL People Strategy. The role will be responsible for building an effective relationship with strategy teams across the organisation to ensure the people strategy is at the heart of TfL's wider business strategy. This role is also accountable for leading the HR business planning process, ensuring effective financial management and compliance with key business processes to ensure the HR function operates effectively and delivers to business requirements. The role is responsible for demonstrating that HR are pivotal in pan- TfL strategy and planning activity across the organisation.	£75,000 - £79,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Supplier QA Engineer Fleet Improvement	To ensure that Quality Assurance activities within Tube Lines Rolling Stock asset areas comply to safety critical Engineering Standard 1-180 and to ensure that the specified levels of safety, quality and reliability are consistently achieved by suppliers (internal and external) of rolling stock spares and equipment and also of overhaul and repair services. As a result of this only supplies, services and components of a safe and acceptable quality are used for rolling stock maintenance, overhaul and modification. This is achieved by working with Fleet Engineering Teams, Coporate Procurement and local procurement teams.	£75,000 - £79,999	N/A	NIL	N/A	4
Support Technician	Support Tech assists a signals technical officer running cables making connections etc under the direction of a TO - typically have first level IRSE safety critical license.	£75,000 - £79,999	N/A	NIL	N/A	0
System Support Engineer	Identify unexpected behavior, intermittent failure or sequence of events following a reported incident on the CBTC Lines, and if required, on the TBTC Lines as directed by the CBTC System Support Manager. Support 1st line (operating railway) response teams in Signals, Fleet and LU Operations with technical support Use results of such analysis to suggest initiatives to improve reliability of the CBTC system and where possible assist in their implementation. Using appropriate 2nd Line (Workshop) Maintenance Device equipment, carry out testing of hardware and software for the CBTC central, wayside and train-borne equipment, ensuring repair costs of the CBTC equipment is controlled and minimised to an efficient level. Manage a small team of Technicians to ensure all 2nd line testing activities are completed in an efficient and effective manner The post holder will be required to work with others from multiple engineering disciplines, including Signalling, Rolling Stock and 3rd party suppliers / maintainers	£75,000 - £79,999	N/A	NIL	N/A	0
Systems and Business Manager	This is a senior position with the responsibility for the business management for the Head of T&D Surface area. The scope of the role includes the budget management for the T&D Surface area and the life cycle management of the Buses Directorate portfolio of technology systems. For the technology systems, the post holder is a) the budget holder for the operation of the systems b) the contract owner and c) the client for all new technology and information projects commissioned by TfL to manage and support the London Bus Service. The sponsor for these projects is the Director of London Buses or the sponsors-agent. As such, the post holder provides direction for and manages a service delivery team, a contract performance team and a stakeholder management team. This post-holder is expected to deputise for the Head of T&D Surface during planned and unplanned absences.	£75,000 - £79,999	N/A	NIL	N/A	3
Systems Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events following a reported incident. Use results of such analysis to suggest initiatives to improve reliability of the TBTC system and where possible assist in their	£75,000 - £79,999	N/A	NIL	N/A	0
Systems Support Manager	The management, development and monitoring of systems and functions related to SES Quality Management Systems and Quality Assurance. This includes consideration of procedures, standards, systems and other requirements (including ISO 9001:2000, ISO 14001) established by the client, corporately and managed locally Provide support functions to the SES Group	£75,000 - £79,999	N/A	NIL	N/A	0
TDM Planning & Delivery Lead	Travel Demand Management (TDM) in TfL brings together operational plans, transport planning and analysis and communications to develop and deliver interventions that mitigate congestion and disruption. To develop and execute TDM strategic projects over a two to five year time-frame to achieve measurable congestion and disruption behaviour change outcomes through cooperation of internal and external operational, technical and analysis teams. This includes development and coordination of TDM content, managing progress, quality, risk issues and budget. The role holder will additionally be accountable for one or more of the following specific portfolios for TDM, the full list is listed in the Additional Information Section.	£75,000 - £79,999	N/A	NIL	N/A	3
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£75,000 - £79,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Team Leader	To oversee and manage the deployment, performance and attendance of staff on shift and report to the Operations Manager as necessary, including referrals for commendations and disciplinary action. Lead, motivate and build the team on shift to maximise the commitment and performance of staff. Set objectives for team members and continually appraise performance.	£75,000 - £79,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£75,000 - £79,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£75,000 - £79,999	N/A	NIL	N/A	4
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£75,000 - £79,999	N/A	NIL	N/A	5
Technical Head	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenges to deliver the right	£75,000 - £79,999	N/A	NIL	N/A	16
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0













Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Duty Manager	To manage resources, specifically financial, human and material to exceed Technical Services KPI's in terms of safety, availability and customerservice whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of Test Train Operators and continuously develop and performance manage individuals to realise their potential.	£75,000 - £79,999	N/A	NIL	N/A	9
Test Train Duty Manager	To manage resources, specifically financial, human and material to exceed Technical Services KPI's in terms of safety, availability and customerservice whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of Test Train Operators and continuously develop and performance manage individuals to realise their potential.	£75,000 - £79,999	N/A	NIL	N/A	19
Test Train Duty Manager	To manage resources, specifically financial, human and material to exceed Technical Services KPI's in terms of safety, availability and customerservice whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of Test Train Operators and continuously develop and performance manage individuals to realise their potential.	£75,000 - £79,999	N/A	NIL	N/A	9
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
Test Train Operator	To operate all LUL passenger, and other rolling stock, on all LUL approved lines, for the purpose of testing, stock transfers, engineering requirements or special events. To test and commission rolling stock and other ancillary equipment. To act as Protection or Test Track Master for rolling stock or other tests as required.	£75,000 - £79,999	N/A	NIL	N/A	0
TLA Manager - Professional Development	Identify conflicts and dependencies between proposals and plans, evaluate the impact and provide options and solutions	£75,000 - £79,999	N/A	NIL	N/A	9
TLES Area Servicing Manager	Represent the Timetables function at various decision making & strategic meetings, including Network Rail, Closures Planning and Infrastructure/Engineering	£75,000 - £79,999	N/A	NIL	N/A	34
TLES Warehouse and Distribution Manager	To provide a specialist service maintaining, overhauling and refurbishing escalators with limited disruption to our customers.	£75,000 - £79,999	N/A	NIL	N/A	11
Track Access Controller	Manage the Track Access Protection function of the Track Access Control Centre through application of the Computerised Track Access Control (CTAC) system. Authorise access to the track during Engineering Hours. Authorise the safe and timely charge of traction current. Investigate, report on and monitor incidents relating to all customers of the Track Access Control Centre.	£75,000 - £79,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£75,000 - £79,999	N/A	NIL	N/A	0
Track Circuit Technician	To provide maintenance and installation cover for all signalling track circuits.	£75,000 - £79,999	N/A	NIL	N/A	0
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£75,000 - £79,999	N/A	NIL	N/A	7
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£75,000 - £79,999	N/A	NIL	N/A	6
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£75,000 - £79,999	N/A	NIL	N/A	12
Track Services Manager	This role is responsible for managing the provision of the sub-contract and vehicle supply chain processes and procedures, for the respective Track Managers and TD&SM Direct Reports ensuring the resources are available for the planned works in a timely and efficient manner. These services and will be undertaken to ensure that the Track Department can deliver a safe and reliable infrastructure in accordance with the Railway Safety Case, Company Standards and Corporate Directives/Guidelines.	£75,000 - £79,999	N/A	NIL	N/A	7
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£75,000 - £79,999	N/A	NIL	N/A	12
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£75,000 - £79,999	N/A	NIL	N/A	16
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£75,000 - £79,999	N/A	NIL	N/A	16
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£75,000 - £79,999	N/A	NIL	N/A	12



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£75,000 - £79,999	N/A	NIL	N/A	14
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£75,000 - £79,999	N/A	NIL	N/A	11
Train Systems Maintainer	To investigate irregularities in Automatic Train Control (ATC) systems equipment and determine which items of faulty equipment need to be returned to the Original Equipment Manufacture (OEM) for repair. To provide support in addressing ATC systems failures and carry out pro-active fault finding.	£75,000 - £79,999	N/A	NIL	N/A	0
Train Systems Technician	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications. Support TSM's for escalation of train borne ATC failures. Carry out coaching/training for other team members.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's. <b>Left service on or after 31 March 2023.</b>	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's. <b>Left service on or after 31 March 2023.</b>	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£75,000 - £79,999	N/A	NIL	N/A	0
Training Co-ordinator	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	0
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£75,000 - £79,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	12
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	2
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	17

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	16
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	20
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	11



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	8
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	21
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	22
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts. <b>Left service on or after 31 March 2023.</b>	£75,000 - £79,999	N/A	NIL	N/A	6
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	17
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	13
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	14
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early,middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators. As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£75,000 - £79,999	N/A	NIL	N/A	8
Transport Modelling Manager	To lead a function providing strategic and tactical transport modelling and analysis that informs Public Transport business decisions at the highest level. To provide authoritative and technically competent advice concerning complex strategic, service development and operational issues using modelling, forecasting and analysis. The role provides quantitative measurement of the potential impact on customers of business decisions through modelling and analysis of journey times, including the effect of crowding and congestion. To support projects including Line Upgrades and extensions, Cross Rail 1 & 2, Station Capacity, Step Free Access as well as service planning and closures. The role is accountable for all Transport Modelling in Rail & Underground and will lead teams of technical experts and manage an extensive portfolio of modelling projects of train services, pedestrian flows, demand forecasts and impact of network change, as well as programmes of modelling tool.	£75,000 - £79,999	N/A	NIL	N/A	7
TU Rep Customer Service Manager	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£75,000 - £79,999	N/A	NIL	N/A	0
Workplace Services Customer Delivery Manager	Responsible for leading a specialist team with accountability for supporting the Operations Directorates throughout the programme lifecycle, from inception stage and development of Operational Concepts through to delivering the front line activity needed to enable assets to be introduced to service and maximise customer benefit of investment. Engage with senior stakeholders to director level to ensure that User and wider Programme requirements meet operational needs and the business's strategic objectives.	£75,000 - £79,999	N/A	NIL	N/A	10
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£75,000 - £79,999	N/A	NIL	N/A	23
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£75,000 - £79,999	N/A	NIL	N/A	11
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£75,000 - £79,999	N/A	NIL	N/A	11
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£75,000 - £79,999	N/A	NIL	N/A	22
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£75,000 - £79,999	N/A	NIL	N/A	24

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Access Improvement Programme Workstream Leader	As the volume, scale and complexity of engineering work increases on our infrastructure, and new technological solutions are introduced, our current engineering controls, access planning arrangements and access procedures become more and more impractical. This role is to develop new working methods, new protection arrangements and access processes. Alongside the specialist attributes the post holder will be expected to lead and implement very significant change in complex environment across the network: across capital programme and maintenance, and down the supply chains to very tight timescales. Your project milestones and deliverables will be scrutinised by the LU Board. You will have sole responsibility for elements of the Access Improvement Programme which must deliver savings of £60m over the defined years of the LU Plan.	£80,000 - £84,999	N/A	NIL	N/A	0
Accommodation Implementation Manager	Within the Commercial Directorate, the Projects & Accommodation division exists to define and deliver all accommodation needs across the 13,500 desk, 56 building Head Office portfolio.	£80,000 - £84,999	N/A	NIL	N/A	2
Application Development Manager	The Application Development Manager takes overall accountability of incremental development of high quality software that addresses the system specification and requirements for specific business areas e.g. Revenue Application Development, Online Application Development and Corporate Application Development. The role holder provides expertise and leadership to build an Application Development capability across TIL, and is fully accountable for a team of Agile Development Leads, Developers and Junior Developers to ensure that there is complete alignment between the system specification requirements and the service level agreements for Revenue, Online and Corporate Applications.	£80,000 - £84,999	N/A	NIL	N/A	9
Application Development Manager	The Application Development Manager takes overall accountability of incremental development of high quality software that addresses the system specification and requirements for specific business areas e.g. Revenue Application Development, Online Application Development, Corporate Application Development and STEM Application Development. The role holder provides expertise and leadership to build and mentor an Application Development capability in TIL. Is fully accountable for a team of Agile Development Leads, Senior Developers and Associate Developers to ensure that there is complete alignment between the system specification requirements and the service level agreements for Revenue, Online and Corporate	£80,000 - £84,999	£1 - £4,999	NIL	N/A	33
Application Development Manager	The Application Development Manager takes overall accountability of incremental development of high quality software that addresses the system specification and requirements for specific business areas e.g. Revenue Application Development, Online Application Development and Corporate Application Development. The role holder provides expertise and leadership to build an Application Development capability across TIL, and is fully accountable for a team of Agile Development Leads, Developers and Junior Developers to ensure that there is complete alignment between the system specification requirements and the service level agreements for Revenue, Online and	£80,000 - £84,999	N/A	NIL	N/A	4
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	14
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	7
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	13
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	12
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	12
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£80,000 - £84,999	N/A	NIL	N/A	7
Asset Services Manager	Responsible for ensuring that all Power & Electrical assets are recorded and effectively managed in accordance with London Underground's asset management processes and procedures and supporting development of the Asset Management System, its protocols and systems. Development and directing the solutions to deliver new systems in the P&E business including Field-reach and the proprietary asset management systems and relevant associated reporting mechanisms to improve, stabilise and provide a consistent process and data driven system for asset management in line with ISO55001. Be Accountable for development and delivery of the Asset Condition Register for the P&E business area which in turn drives investment decisions, risk management and asset maintenance strategy. Provide analysis and solutions as and when required for assets system based issues related to improvement in, costing, fault management, maintenance efficiency, compliance and	£80,000 - £84,999	N/A	NIL	N/A	5
Asset Systems Manager	The job will act as the main point of contact for the business for nominated asset area(s) in relation to the operation of all asset systems used within the nominated asset area(s) to ensure that maintenance activities, data collation and evidence of maintenance compliance within the asset management systems operate as designed to support running a safe and compliant railway and to ensure value for money delivery. To work with maintenance teams to identify optimisation and alignment opportunities and promote changes forward for implementation. To work closely with T&D and external support teams to ensure effective management of the asset management systems. To build links with stakeholders across TIL, including Engineering and the wider LU business to ensure the asset management systems support business requirements.	£80,000 - £84,999	N/A	NIL	N/A	2
Asset Systems Technical Manager	The job is responsible for managing the integrity of the design, development and configuration of the asset management systems. To drive the change management process, ensure changes meet business requirements and comply with system design principles. To act as the main point of contact for T&D and external support organisations in relation to release management, planned outages and testing. To act as the initial point of contact for cross asset or system issues raised by the business and identifying the correct resource to resolve the issue. To work closely with T&D and external support teams to ensure effective support is provided to the asset management systems and with the Asset Systems and Reliability team, Asset Maintenance teams and LU/TIL Control Centres to ensure the system performance supports business	£80,000 - £84,999	N/A	NIL	N/A	2
Assistant Track Infrastructure Manager	To assist and deputise for the Track Infrastructure Manager in every respect in managing and organising maintenance, inspection, staffing and other resources to ensure that London Underground Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£80,000 - £84,999	N/A	NIL	N/A	4
Assistant Zonal Maintenance Manager	Responsible for the zone safety of the line. Deliver the track inspection & maintenance operations on the zone, in accordance with LU and TL standards, processes and procedures.	£80,000 - £84,999	N/A	NIL	N/A	5
Assistant Zonal Maintenance Manager	Responsible for the zone safety of the line. Deliver the track inspection & maintenance operations on the zone, in accordance with LU and TL standards, processes and procedures.	£80,000 - £84,999	N/A	NIL	N/A	8
ATC Systems Engineering Manager	To manage a group of professional staff who will provide engineering input, directions and guidance to the train borne elements of asset maintenance for automatic train control including appropriate approaches to training and quality management.	£80,000 - £84,999	N/A	NIL	N/A	20
ATC Systems Technician	To investigate irregularities in Automatic Train Control (ATC) systems equipment, and determine which items of faulty equipment need to be returned to the Original Equipment Manufacture (OEM) for repair. To provide support in addressing ATC systems failures and carry out pro-active fault finding.	£80,000 - £84,999	N/A	NIL	N/A	0
ATC Systems Technician	To investigate irregularities in Automatic Train Control (ATC) systems equipment, and determine which items of faulty equipment need to be returned to the Original Equipment Manufacture (OEM) for repair. To provide support in addressing ATC systems failures and carry out pro-active fault finding.	£80,000 - £84,999	N/A	NIL	N/A	0
Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TIL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbooks.	£80,000 - £84,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Building Manager	Ensure that each Fleet Depot's premises and facilities are maintained using internal and external contractors. Ensure Plant equipment at Depots comply with, and are maintained to the relevant legislative standards. Ensure that the Fleet Administrative organisation provide a comprehensive service to the lines.	£80,000 - £84,999	N/A	NIL	N/A	0
Bus Operational Policy Manager	Lead on defining policies for the bus network in multi-modal contexts, including long and short term strategic and business planning, customer proposition, fares and ticketing, commercial policy, service delivery, and supporting data and systems. Ensure these policies are delivered consistently in order to optimise the quality of the bus service delivered to TfL's bus passengers.	£80,000 - £84,999	N/A	NIL	N/A	4
Business Analysis Manager	Direct the Business Analysis capability across Technology and Data (T&D) ensuring best practice Business Analysis to successfully deliver all T&D projects, programmes and initiatives. Working with the Heads of T&D to champion the needs of the business, representing multiple stakeholders to the T&D leadership team, and engaging stakeholders in T&D strategies, ensuring alignment between stakeholder expectations and technical proposals and solutions. <b>Left service on or after 31 March 2023</b>	£80,000 - £84,999	N/A	NIL	N/A	9
Business Technology Strategies Manager	The role holder is accountable for the development and maintenance of pan-TfL Technology & Data (T&D) strategies and investment plans, ensuring alignment from inception through to delivery. The role holder owns and ensures the implementation of the T&D Strategy through robust management of strategies, risk and investment plans, representing T&D at all appropriate pan-TfL boards and governance groups.	£80,000 - £84,999	N/A	NIL	N/A	4
Cables Delivery Manager	This role is responsible for providing professional engineering direction, guidance and leadership to the Low Voltage (LV) Delivery team to ensure that London Underground's Low Voltage Power assets are compliant with statutory and LUL regulations/ standards. The role plays a key part in safeguarding asset safety and minimising risks to staff and the travelling public. This role will be actively leading the LV Delivery team in relation to all technical matters and safe system of works documentation related to London Underground's Low Voltage Power assets. This role will be working collaboratively with LV Delivery operational staff, managers and other Electrical & Power related roles across the organisation including CPD, COO Ops, Depots and Professional Engineers, with a view to driving business performance, reducing costs and providing strategic guidance in relation to technical matters.	£80,000 - £84,999	N/A	NIL	N/A	0
Capability Lead	This role exists to own the end to end Procurement & Supply Chain (P&SC) Estimating process, along side associated guidance, tools, templates etc. It is also responsible for continually improving the process, working with the process users to ensure it remains fit for purpose. It will work across the wider TfL Global Process Owner community to ensure processes are aligned and consistent. In addition it will manage estimation resource, deploying this to meet business needs.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	15
Change Portfolio Manager	To create cross-cutting strategies to manage the LU Change Portfolio through deep understanding of its programmes and projects. To sequence change programmes and integrate them across the portfolio and to put in place and manage appropriate programme governance and controls. To partner with programmes across the portfolio and monitor progress across, as well as provide guidance and support. To assist with change resource deployment planning across the portfolio.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£80,000 - £84,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Programme Manager	In order to deliver the Mayor's vision for the London transport network, TfL must deliver a challenging and complex Transformation agenda, modernising the way it is organised and operates to become more effective and deliver significant savings targets (up to £500m over the course of the Business Plan). • This role is accountable for the successful Programme Management and leadership of pan-TfL Change Projects/Programmes within the remit of the Transformation Directorate. This includes providing structure and momentum throughout the lifecycle of the Programme, developing implementation approaches and programme schedules, putting resources and rigour in place and importantly building relationships and influencing senior stakeholders across the business to deliver those plans. • The role-holder will report to the Head of TfL Change Delivery, working alongside the Head of Change Sponsorship for initiatives at design stage. • This role has leadership responsibility, overseeing a team of Project Managers, guiding and leading them to ensure Projects and Programmes meet their strategic objectives and realise their benefits.	£80,000 - £84,999	N/A	NIL	N/A	4
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£80,000 - £84,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client. <b>Left service on or after 31 March 2023</b>	£80,000 - £84,999	N/A	NIL	N/A	1
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£80,000 - £84,999	N/A	NIL	N/A	0
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£80,000 - £84,999	N/A	NIL	N/A	3
Consultant Architect	The post holder is accountable for working with the customer and Tech and Data (T&D) product owners to lead and shape their requirements as part of initial discovery, programme initiation, technical budgeting, technical solution outlining and solution delivery. The post holder develops, as part of the project delivery process, the end to end solution architecture of highly complex systems often with multiple vendor deliveries. They establish processes, mapping processes to systems, efficiencies, and works across T&D and the Heads of T&D functions to ensure that technical change and investment is designed to deliver maximum impact and maximum cost saving.	£80,000 - £84,999	N/A	NIL	N/A	1
Consultant Architect	The post holder is accountable for working with the customer and Tech and Data (T&D) product owners to lead and shape their requirements as part of initial discovery, programme initiation, technical budgeting, technical solution outlining and solution delivery. The post holder develops, as part of the project delivery process, the end to end solution architecture of highly complex systems often with multiple vendor deliveries. They establish processes, mapping processes to systems, efficiencies, and works across T&D and the Heads of T&D functions to ensure that technical change and investment is designed to deliver maximum impact and maximum cost saving.	£80,000 - £84,999	N/A	NIL	N/A	12
Consultant Architect	The post holder is accountable for working with the customer and Tech and Data (T&D) product owners to lead and shape their requirements as part of initial discovery, programme initiation, technical budgeting, technical solution outlining and solution delivery. The post holder develops, as part of the project delivery process, the end to end solution architecture of highly complex systems often with multiple vendor deliveries. They establish processes, mapping processes to systems, efficiencies, and works across T&D and the Heads of T&D functions to ensure that technical change and investment is designed to deliver maximum impact and maximum cost saving.	£80,000 - £84,999	N/A	NIL	N/A	10
Consultant Infrastructure Architect	The Consultant Infrastructure Architect leads and is accountable for the management of infrastructure architecture in major technology assignments by shaping, designing and proposing compelling technical infrastructure solutions to meet customer requirements with optimised total cost of ownership (TCO). The role holder is the final authority on the interpretation of technical infrastructure output and contributes to the determination of infrastructure architecture including standards and approach to be adopted to address	£80,000 - £84,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Consultant Infrastructure Architect	The Consultant Infrastructure Architect leads and is accountable for the management of infrastructure architecture in major technology assignments by shaping, designing and proposing compelling technical infrastructure solutions to meet customer requirements with optimised total cost of ownership (TCO). The role holder is the final authority on the interpretation of technical infrastructure output and contributes to the determination of infrastructure architecture including standards and approach to be adopted to address	£80,000 - £84,999	N/A	NIL	N/A	6
Consultant Infrastructure Architect	The Consultant Infrastructure Architect leads and is accountable for the management of infrastructure architecture in major technology assignments by shaping, designing and proposing compelling technical infrastructure solutions to meet customer requirements with optimised total cost of ownership (TCO). The role holder is the final authority on the interpretation of technical infrastructure output and contributes to the determination of infrastructure architecture including standards and approach to be adopted to address	£80,000 - £84,999	N/A	NIL	N/A	4
Consultant Infrastructure Architect	The Consultant Infrastructure Architect leads and is accountable for the management of infrastructure architecture in major technology assignments by shaping, designing and proposing compelling technical infrastructure solutions to meet customer requirements with optimised total cost of ownership (TCO). The role holder is the final authority on the interpretation of technical infrastructure output and contributes to the determination of infrastructure architecture including standards and approach to be adopted to address	£80,000 - £84,999	N/A	NIL	N/A	4
Continuous Improvement (CI) and Business Delivery Lead	The Continuous Improvement (CI) and Business Development Team is a critical part of the Business Services function (BSF), responsible for developing the strategy for the Business Services function and driving and delivering the ongoing growth, change and improvements plan in line with this. The CI and Business Development Delivery Lead will lead this team ensuring that an ambitious strategy is established and a structured approach is put in place that delivers on the overall BSF strategy and transformation agenda, helping achieve the targeted year-on-year savings and growth targets within BSF through the proactive management of the Business Development, CI and Portfolio sub-teams to successfully deliver agreed projects. The role drives and builds strategic partnerships in support of the growth agenda across BSF, TIL and external organisations such as Greater London Authority (GLA) etc. The role ensures the integrity of the End to End process design is adhered to through change being appropriately prioritised and signed off in the respective governance forums in line with agreed design processes/ policies. In addition to the above, the CI and Business Development Delivery Lead will work closely with the Head of the BSF supporting with the development of the BSF	£80,000 - £84,999	N/A	NIL	N/A	2
Contract Engineer	Provides a commercial expertise for technical engineering and interface issues to the Commercial Manager in production of the bid responses, plans and documentation Provides a commercial perspective to the review and implementation of legislation and Cat 1 and other technical and safety standards	£80,000 - £84,999	N/A	NIL	N/A	0
Corporate Affairs Lead	The Business Development and Governance Manager reports to the Head of Corporate Affairs. Working with the Executive Committee and their senior teams, the role is responsible for developing and implementing effective governance pan TIL and driving improvement to business practices in line with broader organisational development. This role is responsible for working at a senior level to ensure TFL's governance structures are effective as possible.	£80,000 - £84,999	N/A	NIL	N/A	3
Corporate Affairs Lead	The Business Development and Governance Manager reports to the Head of Corporate Affairs. Working with the Executive Committee and their senior teams, the role is responsible for developing and implementing effective governance pan TIL and driving improvement to business practices in line with broader organisational development. This role is responsible for working at a senior level to ensure TFL's governance structures are effective as possible.	£80,000 - £84,999	N/A	NIL	N/A	5
Corporate Finance Senior Manager	Corporate Finance ensures that TIL preserves and enhances corporate value with the ultimate goal of managing and mitigating TIL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TIL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£80,000 - £84,999	N/A	NIL	N/A	0
Corporate Finance Senior Manager	Corporate Finance ensures that TIL preserves and enhances corporate value with the ultimate goal of managing and mitigating TIL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TIL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£80,000 - £84,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Corporate Finance Senior Manager	Corporate Finance ensures that TfL preserves and enhances corporate value with the ultimate goal of managing and mitigating TfL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TfL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£80,000 - £84,999	N/A	NIL	N/A	0
Corporate Finance Senior Manager	Corporate Finance ensures that TfL preserves and enhances corporate value with the ultimate goal of managing and mitigating TfL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TfL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£80,000 - £84,999	N/A	NIL	N/A	1
Customer Marketing & Behaviour Change Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised. The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TfL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans. Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery. The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings, exhibitions, F2F, leafletting and other relevant educational and training materials	£80,000 - £84,999	N/A	NIL	N/A	5
Customer Marketing & Behaviour Change Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised. The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TfL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans. Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery. The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings, exhibitions, F2F, leafletting and other relevant educational and training materials	£80,000 - £84,999	N/A	NIL	N/A	9
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£80,000 - £84,999	N/A	NIL	N/A	14
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£80,000 - £84,999	N/A	NIL	N/A	15
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£80,000 - £84,999	N/A	NIL	N/A	12
Customer Service Manager 1	Lead and manage a team to deliver world class customer service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. Work unsociable hours (including nights) and weekends regularly as part of a roster.	£80,000 - £84,999	N/A	NIL	N/A	25

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Customer Service Manager 3	Lead and manage a team to deliver world class service to all London Underground customers. Responsible for the smooth and safe daily operation of the station environment, delivering to agreed performance targets for customer service, safety, reliability, capacity and commercial performance of the network. CSMs will work unsociable hours (excluding nights) and weekends regularly as part of a roster.	£80,000 - £84,999	N/A	NIL	N/A	12
Cyber Security Engineer	The role directs, leads and line manages the LU / ST Cyber Security Advisory team, providing expert strategic advice and guidance to risk owners, projects, and service and system owners on all matters of cyber and information security risk management. The team supports risk owners in ensuring that the organisation has appropriate and effective cyber security defensive capabilities in place to protect our operational technology systems. As Security Advisory team lead, the role will provide expert strategic advice and guidance to risk owners, projects, and service and system owners on all matters of cyber and information security risk management.	£80,000 - £84,999	N/A	NIL	N/A	0
Data Governance and Architecture Manager	The role of the Data Governance and Architecture Manager is to champion the change required in TTL to treat data as a valuable asset whilst providing leadership for the Architectural direction of Data and Analytics (D&A), ensuring that the architecture supports the requirements for Data Governance, Data availability and supports the D&A Strategy. To allow TTL to make the best use of its data to improve the customer experience for fare payers our data needs to be centrally managed and made available to the right people in the right format at the right time. Additionally the role includes the planning for the transformation of existing D&A services and applications into the Tech and Data structure to allow for service transition of operational services into the Technical Service Operations (TSO) area to allow a consistent delivery method of services across TTL creating opportunities for more streamlined operations and a reduction in	£80,000 - £84,999	N/A	NIL	N/A	7
Data Prototyping Manager	The post holder leads a team to develop and deliver prototyping capabilities across Data and Analytics in order to demonstrate that data can be used to improve business, operational or customer outcome over a 1 to 3 year time-frame aligned to Tech and Data strategy. The post holder leads the rapid development of specific prototypes for evaluation and handover to Analytics Development and Delivery for scaling up, building and operationalising as a supported data product. The post holder brings expertise and leadership in data science methods and technology to business problems and opportunities.	£80,000 - £84,999	N/A	NIL	N/A	1
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£80,000 - £84,999	N/A	NIL	N/A	11
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£80,000 - £84,999	N/A	NIL	N/A	18
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£80,000 - £84,999	N/A	NIL	N/A	11
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£80,000 - £84,999	N/A	NIL	N/A	8
Divisional Financial Controller	The role holder will have specific responsibility for the review, challenge and delivery of summary divisional reporting, planning and forecasting outputs, ad hoc queries and business cases on behalf of the Finance Director, ensuring outputs are being thoroughly reviewed, challenged and delivered on-time. The role holder will achieve this by collaborating with the business partnering teams and be a key point of contact for requests relating to consolidated reporting, efficiencies and process improvement work, whilst supporting pan-Finance working to positively shape delivery. They will develop and manage the divisions consolidated financial and performance reporting for the TTL Executive Committee and divisional executive meetings in order to drive effective decision making adding value to the business, and manage a small team of professionals to support the delivery of this. The role holder will also be accountable and ensure the delivery and maintenance of financial modelling enabling effective strategic decision making and be responsible for the delivery of revenue	£80,000 - £84,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Divisional Financial Controller	The role holder will have specific responsibility for the review, challenge and delivery of summary divisional reporting, planning and forecasting outputs, ad hoc queries and business cases on behalf of the Finance Director, ensuring outputs are being thoroughly reviewed, challenged and delivered on-time. The role holder will achieve this by collaborating with the business partnering teams and be a key point of contact for requests relating to consolidated reporting, efficiencies and process improvement work, whilst supporting pan-Finance working to positively shape delivery. They will develop and manage the divisions consolidated financial and performance reporting for the TIL Executive Committee and divisional executive meetings in order to drive effective decision making adding value to the business, and manage a small team of professionals to support the delivery of this. The role holder will also be accountable and ensure the delivery and maintenance of financial modelling enabling effective strategic decision making and be responsible for the delivery of revenue	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Manager	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£80,000 - £84,999	N/A	NIL	N/A	8
Duty Manager	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£80,000 - £84,999	N/A	NIL	N/A	7
Duty Manager	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£80,000 - £84,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Duty Manager	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained. <b>Left service on or after 31 March 2023</b>	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Manager	To provide efficient shift management of train fleet / crew on behalf of the Operations Manager by: •Ensuring that train crew are allocated duties in accordance with customer requirements, and the pre-determined plan i.e. train matrixes. •Manage the day to maintenance and inspections of Transplants' fleet in accordance with planned maintenance programs. •Ensure all fleet casualty maintenance is carried out to the required standard, and vehicles are offered for service in line with published process / work instructions. •Ensure all trains offered for service have been prepared for service in line with current train preparation procedures and signed off as fit for service. •Ensuring that train crew perform their allocated duties to safety, time and quality standards. •Ensure depot shunting activities are carried out to the highest safety and operational standards. •Ensure that on site operations are performed and carried out as per pre-determined targets, and in line with customer expectation and planning. Maintain or recover the operation of the schedule, by control and employment of train crew. Ensure the provision of service quality and safety targets within the applicable rules of deployment. And to actively monitor the program of work on any given site and to implement contingencies as required ensuring the required level of staff and fleet resources are maintained.	£80,000 - £84,999	N/A	NIL	N/A	12
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Employee Payments Account Manager	The Employee Payments Accounts Manager manages the service output for the payroll facility through leading a team tasked with delivering the performance (service, productivity, quality, timeliness) of the payroll accounting facility, the accurate and timely processing of all payroll BACS transmissions for all employees, the completion of HMRC statutory returns in accordance with both statutory and company rules They will support the team to achieve this in a way that positively impacts customer effectiveness, efficiency and confidence.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	3
Employee Relations Lead	This role is accountable for supporting the Head of Employee Relations to implement the TfL Employee Relations Strategy, ensuring that the collective relationships between the organisation and its employees and representatives are managed appropriately within a clear framework. This role is accountable for leading the provision of advice and guidance to Business Partnering teams on collective relations between the organisation and its employees and representatives. Advice and guidance should meet business objectives and be managed appropriately	£80,000 - £84,999	N/A	NIL	N/A	3
Engagement Lead	Engagement Leads are accountable for effectively engaging with, and securing advocacy from, TfL's key strategic stakeholders, including the business and freight, coach and taxi and private hire audiences.	£80,000 - £84,999	N/A	NIL	N/A	4
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required <b>Left service on or after 31 March 2023</b>	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	3
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
Engineering Train Operator	Responsible for the movement of trains to and from Depot to worksite and operation of trains at worksite to meet or exceed safety, quality and productivity targets. The marshalling and preparation of trains for service	£80,000 - £84,999	N/A	NIL	N/A	0
ERU Advanced Operator	Role and responsibilities: This job will require the successful candidate to effectively manage the operational team on a shift basis, ensuring that the team responds to incidents as directed by the Emergency Response Duty Manager in order to ensure that safe repairs are undertaken so as to minimise disruption to LU's train service.	£80,000 - £84,999	N/A	NIL	N/A	0
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£80,000 - £84,999	N/A	NIL	N/A	0
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£80,000 - £84,999	N/A	NIL	N/A	13

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
E-Scooter Trial Lead	Overall responsibility for the end to end management of the E Scooter rental trial, in collaboration with London Councils, (up to 20) London Boroughs, up to three procured E-Scooter operators, as well as key road user and enforcement stakeholders to ensure the trial of this new vehicle type meets key objectives, health and safety protocols, contractual commitments and adapts and responds quickly to key issues.	£80,000 - £84,999	N/A	NIL	N/A	4
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e Westtrace).	£80,000 - £84,999	N/A	NIL	N/A	0
Fleet Ambience Performance Manager	Monitor and maximise the financial performance of fleet ambience, through a combination of the following areas: Planning resource allocations effectively, developing effective ambience maintenance processes. Use both internal and external monitoring systems to ensure continuous improvement, planning and implementing condition improvement processes.	£80,000 - £84,999	N/A	NIL	N/A	0
Head of Advocacy and Engagement	To identify, create, develop and manage TfL's engagement strategy for collaborative relationships with national and regional organisations that represent key elements of the public and private sector, including those who directly influence TfL's public policy, funding and operational environment. This includes contacts within businesses, statutory watchdogs, transport campaigning organisations, road user lobbies (including the freight and coach community), Government and groups that represent the accessibility, environmental, voluntary and community sectors. This external engagement will contribute to achieving the Mayor's priorities and TfL's business objectives, including securing third-party endorsement for policy priorities and funding of strategic infrastructure, and will protect our reputation externally.	£80,000 - £84,999	N/A	NIL	N/A	9
Head of Business Programme	The Head of Business Programme is accountable for the success of the programme to be defined on behalf of the Chief Officer/Sponsor, working with the Senior Leadership teams to ensure the objectives are met and the benefits realised. Responsible for ensuring all elements of the design, plan and implementation is led on behalf of the Sponsor. They are the advocate on behalf of their team and communicate key messages both within the programme and to the wider organisation.	£80,000 - £84,999	N/A	NIL	N/A	0
Head of Construction	The Construction Programme Manager is directly responsible for providing direction, assurance and subject matter expertise on construction best practice, ensuring third party construction contractors are delivering to time and agreed requirements. The Construction Programme Manager engages with the Statutory Undertakers as a TfL representative. The Construction Programme Manager leads on all construction responsibilities for the Project and Programme Delivery team. The role holder monitors and manages civil engineering, construction and installation works that provide the contracted scope of works included within the overall Delivery Programme. This role has	£80,000 - £84,999	N/A	NIL	N/A	8
Head of Cycle Hire	The Head of Cycle Hire is responsible for the London Cycle Hire Scheme including developing its vision, business strategy and delivering its business targets, whilst supporting wider business development objectives within London Rail & Sponsored Services and Transport for London. The focus for this role is on delivering key business targets, which include financial and customer KPIs in order to remove the reliance on operational subsidy. Improving safety metrics and driving forward innovation is also a critical part of this role, as is participating actively in the delivery of wider Mayoral objectives with respect to cycling and Healthy Streets.	£80,000 - £84,999	N/A	NIL	N/A	3
Head of Establishment Planning	A key member of the Network Operations leadership team, accountable for delivering an end-to-end establishment planning capability which enables the business to clearly specify future timetables, schematics for operational activities, recruitment and deployment of required staff and effective planning of medium and short term coverage, enabling the Railway to run as close as reasonably practicable to published plans at minimum cost and optimal effectiveness, working from broad strategic performance requirements and complying with relevant standards, policies and legislation. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£80,000 - £84,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Franchise & Concession	Responsibility and accountability to develop and then lead the contracts and business performance portfolio within Docklands Light Railway Ltd (DLRL); a member of Transport for London organisation with responsibility for management, development and promotion of the DLR, who is the owner of core DLR systems and assets valued at more than £2.5bn and which are maintained and operated by a contracted franchise operator. Lead a team responsible for contract administration, business planning, supporting collaborative working, information systems support, third party developments and materials management. In addition working closely with TfL Finance, this role will lead on financial administration and reporting for DLR as well as delivering the DLRL	£80,000 - £84,999	N/A	NIL	N/A	5
Head of London River Services (LRS)	The Head of EAL & LRS is responsible for the Emirates Air Line and London River Services including developing the vision, business strategy and delivering its business targets, whilst supporting wider business development objectives within London Rail & Sponsored Services and Transport for London. The focus for this role is on delivering key business targets, which include financial and customer KPIs in order to remove the reliance on operational subsidy and increasing revenue. Improving safety metrics and driving forward innovation is also a critical part of this role, as is participating actively in the delivery of wider Mayor objectives with respect to the River and Air line.	£80,000 - £84,999	N/A	NIL	N/A	4
Head of Media	Leads a TfL Press Office team – to deliver effective media relations and proactive PR strategies, to promote the activities and achievements and defend the reputation of TfL. As part of TfL's Customer Communications and Technology (CCT) Senior Management Team (SMT), Head of Media roles must work collaboratively with colleagues across CCT and TfL as a whole to develop and implement effective integrated communications strategies and PR plans, placing our customers at the heart of everything we do. Working with the Director of News, Head of Media roles must lead and effectively communicate TfL's goals and objectives, and the role the Press Office plays in delivering them. They must build a strong team ethos and accountability, treating people fairly and consistently to ensure the TfL Press Office reflects the city we serve. Deputises for the Director of News when necessary.	£80,000 - £84,999	N/A	NIL	N/A	3
Head of Monitoring and Implementation	The role holder leads TfL's bus services monitoring capabilities, supporting both the tendering process and performance management with appropriate performance and operational data, supporting TfL objectives for a responsive and high-quality bus network. The role is accountable for producing passenger-facing information related to bus service changes including stop timetables and iBus configuration management to support live bus arrivals information (Countdown). The role holder implements the buses customer experience strategy, as defined by Customer, Communications and Technology, working with bus operators to adapt front-line training, communications and policies to improve our customer focus and target customer gain points.	£80,000 - £84,999	N/A	NIL	N/A	10
Head of Operator Licensing	To lead the delivery and development of an efficient, effective and customer-focused taxi and private hire (PHV) driver and vehicle licensing process. This includes the administrative functions associated with such processes. This role will play a key part in fulfilling TfL's responsibility to ensure all applications and related activities are processed in a timely manner and in a way that complies with the relevant regulations and legislation that governs the driver and vehicle licensing requirements as well as any associated intelligence or information received that should be considered in order to ensure the travelling public remain safe when utilising taxi/private hire services. This role will form a key part of the TPH Senior leadership Team, supporting the General Manager and working alongside other members of the senior team to support the Mayor's vision of delivering world class services for a world class city.	£80,000 - £84,999	N/A	NIL	N/A	7
Head of System Safety & Tech Assurance	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£80,000 - £84,999	N/A	NIL	N/A	12

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
IM Projects Delivery Manager	Responsible the leading safety of line and safety critical strategic direction, tactical deployment, budget management, decision making and execution strategy in relation to maintenance project works delivery and contracted works services, (delivery by contracted resources or directly employed teams) assuring delivered compliance, performance, Health and Safety, as built maintenance manuals and asset data management for Rail for London's role as Infrastructure Manager of Elizabeth Line for Routeway infrastructure and stations leading a team contracted and employed managers. Accountable for the strategy, tactical deployment and delivery of the residual Crossrail work packages that will be delivered by the Infrastructure Maintenance team either by supplementary Contracted teams Accountable for the management of the Infrastructure Maintenance team interface and the project management for residual and handover for any Crossrail / or TFL Major Projects delivered scope after RFLI	£80,000 - £84,999	N/A	NIL	N/A	2
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£80,000 - £84,999	N/A	NIL	N/A	0
Infrastructure Access Planning Manager	Responsible for the timely and accurate planning of access in accordance with agreed programme. Responsible for interrogating requirements in order to ensure all such access meets the business criteria.	£80,000 - £84,999	N/A	NIL	N/A	0
Infrastructure Maintenance Engineer	The Infrastructure Maintenance Engineer Crossrail is directly accountable for safety of line inspections, asset monitoring, maintenance and like for like renewal prioritisation, asset data management, intelligent / risk based prioritisation and the safe delivery of reliability centered maintenance.	£80,000 - £84,999	N/A	NIL	N/A	2
Infrastructure Manager	The Infrastructure Systems Manager is responsible for the safe, reliable and efficient delivery of fixed infrastructure to enable the business to deliver the scheduled service requirements. To do this the job holder will ensure that the Infrastructure management and maintenance plans are aligned with the overall business objective. The job holder will be a member of the local senior management team and will work closely with the Executive, Engineering, Operations and Project staff as well as staff at all levels within the TIL and the local organisation	£80,000 - £84,999	N/A	NIL	N/A	5
Inspection Manager	The Civils Inspection Manager will be responsible for the safe delivery of structural inspections across the civils asset portfolio (including earth structures) and working closely with the Civil's manager to ensure key performance indicators are met. This does not include Drainage assets. The role will support the Civil's Manager with the provision of timely and high quality inspection reports, that are required to be submitted on a regular basis to the Civil's Inspection Review Engineer for consideration and approval and to manage the recommendations that arise. To mitigate any potential risks and exploit opportunities through technology to improve safety of staff and contractors and ultimately reduce the amount of time required on site working in hazardous	£80,000 - £84,999	N/A	NIL	N/A	21
Inspection Review Engineer	To review, check, process and sign off Inspection reports for the maintenance of Bridges and Structures, Deep Tube Tunnels and Earth Structures so that quality referrals for action may be assured in compliance with LUL Inspection standards and ensuring that recommended works will retain the assets as fit for purpose and that all safety risks is mitigated to ALARP.	£80,000 - £84,999	N/A	NIL	N/A	0
Inspection Review Engineer	To review, check, process and sign off Inspection reports for the maintenance of Bridges and Structures, Deep Tube Tunnels and Earth Structures so that quality referrals for action may be assured in compliance with LUL Inspection standards and ensuring that recommended works will retain the assets as fit for purpose and that all safety risks is mitigated to ALARP.	£80,000 - £84,999	N/A	NIL	N/A	0
Lead Asset Delivery Manager	Responsible for leading a team of Asset Delivery Managers providing expert asset operational knowledge to project teams to deliver new assets into service with minimal disruption to the railway. Responsible for leading engagement with key stakeholders across Operational Directorates to facilitate decision making. Working at local and senior levels to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. *Note – Operations refers to both Network Operations and Asset Operations of the railway.	£80,000 - £84,999	N/A	NIL	N/A	2
Lead Business Intelligence Architect	To design the end to end architecture of Data and Analytics solutions to meet customer and operational requirements in alignment to TIL's commercial objectives and Data and Analytics technology strategy and road-map over a three year time-frame. The architecture of solutions needs to ensure that data is able to be provided to the required level of quality, latency and detail in order meet the customers needs whilst meeting TILs commitments to data protection and security.	£80,000 - £84,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£80,000 - £84,999	N/A	NIL	N/A	6
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	3
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	4
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£80,000 - £84,999	N/A	NIL	N/A	8
Lead Sponsor	This role acts as an internal client, sponsoring the delivery of large, long-term investment programmes to support the upgrading of our network, so as to meet the needs of customers, taxpayers, funders and other stakeholders in accordance with the Mayor's Transport Strategy and the TfL Business Plan. This role may also be involved in sponsoring LU's interests in projects managed by third parties (e.g. Network Rail, property developers etc). They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme of sponsorship function in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole	£80,000 - £84,999	N/A	NIL	N/A	1
Lean Academy Lead	This role exists to develop and implement initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. Each business area will remain responsible for identifying opportunities for change; this role exists to translate these opportunities into actionable plans and support their delivery. The role will also support and coach front line staff to help develop a continuous improvement culture and mentality.	£80,000 - £84,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Legal Entity Controller	The role holder will act as financial controller for selected legal entities of the TfL Group with specific responsibility for the review, challenge and technical accuracy of financial reporting, planning and forecasting outputs for these legal entities. She/he will manage the relationship between the Shared Business Service Centre and Retained Finance/Finance Business Partners to ensure robust and accurate financial information at the legal entity, divisional and Group level is delivered to all stakeholders (internal and external) on a timely basis	£80,000 - £84,999	N/A	NIL	N/A	0
Legal Entity Controller	The role holder will act as financial controller for selected legal entities of the TfL Group with specific responsibility for the review, challenge and technical accuracy of financial reporting, planning and forecasting outputs for these legal entities. She/he will manage the relationship between the Shared Business Service Centre and Retained Finance/Finance Business Partners to ensure robust and accurate financial information at the legal entity, divisional and Group level is delivered to all stakeholders (internal and external) on a timely basis	£80,000 - £84,999	N/A	NIL	N/A	0
Maintenance Delivery Manager	Responsible for managing and facilitating third party electrical contractors in delivering a world class planned preventative maintenance and reactive fault response across all LU Electrical LV Assets. This will include ensuring compliant maintenance programmes are in place that align to the contract requirements, facilitating access and liaison with associated LU interfaces, and responding to formal Technical Queries from the contractor(s). In addition, you will undertake a complete audit of maintenance documentation for Electrical Inspection & Testing (EIT) and Statutory Electrical Testing (SET), including health and safety requirements, and a 10% audit sample of on site activities. All contract activities are to be monitored and reported on a weekly basis with key information recording in the Ellipse or Maximo Asset Management Systems.	£80,000 - £84,999	N/A	NIL	N/A	9
Maintenance Planner	Undertake maintenance planning (planning horizon 1 week - 3 years) to enable maintenance delivery teams to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to achieve plans. Maintain the integrity of maintenance and work management information in asset management information systems. Request and plan access for authorised persons to conduct routine preventative and corrective maintenance economically and efficiently on the railway. Liaise with key stakeholders as required and advise relevant parties of errors which may compromise delivery or result in frustrated access so they may be corrected in a timely manner. Provide a co-ordination role on behalf of Asset Operations in respect to non-operations activities which affect access for asset maintenance.	£80,000 - £84,999	N/A	NIL	N/A	0
Maintenance Planning & Performance Manager	Responsible for the leadership, strategic direction, tactical deployment, budget management, decision making and execution in relation to maintenance planning and performance (maintenance, maintainability, reliability, availability, efficiency, asset redundancy, system performance, logistics, interfaces, spares, plant, maintenance manuals and asset data management) for Rail for London's role as Infrastructure Manager of Crossrail for routeway infrastructure and	£80,000 - £84,999	N/A	NIL	N/A	5
Maintenance Planning Manager	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£80,000 - £84,999	N/A	NIL	N/A	12
Maintenance Planning Manager	To lead, manage and develop asset specific planning teams. Accountable for setting the planning framework for their asset area. Acts as the planning lead and embedded Business Partner for associated Head of Asset. Responsible for overseeing and delivering short and medium term (from 1 week -3 years) planning and scheduling activities for specified work groups to meet LUL's statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems.	£80,000 - £84,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Managing Consultant	The role will have responsibility for sub teams bidding to win and deliver projects for Applied Solutions of combined value up to £1million. On a performance measured basis they own outcomes from their bid's production, approval and management. They ensure their sub team's projects are delivered successfully for client and TfL. The role ensures TfL Business Development Process is applied on their sub team's bids and projects, that these are managed in compliance with TfL Authority and Governance, all established TfL policies, directives, principles and relevant recognised industry standards. They are accountable for ensuring all their sub teams bids are ethically compliant and in line with all HSE requirements. Successful technical delivery and maintenance of trust between Client and the company to drive commercial and financial success for TfL is key to the role. The Managing Consultant challenges, mentors and coaches their sub- team as necessary with the prime aim of ensuring their projects are able to deliver a successful outcome.	£80,000 - £84,999	N/A	NIL	N/A	1
Marketing & Behaviour Change Lead	To lead the strategic development of 3 year, outcomes focused, customer and user communications and behaviour change strategies and plans across the agreed portfolio of work that are innovative, effective and prioritised. The jobholder will help set the direction and vision across their portfolio, ensuring alignment with the pan TfL 5 year customer communications and behaviour change strategy, personally leading the more complex and highest priority integrated teams to deliver these strategies and plans. Once quantified outcomes and budgets are agreed for the portfolio, the jobholder will be fully accountable for the overall outcomes, cost, channel selection, strategic and message alignment across all channels, creative execution and delivery. The job holder is also responsible for the quality standards across their portfolio for broadcast, digital and social media advertising, marketing CRM, hoardings, exhibitions, F2F, leafletting and other relevant educational and training materials	£80,000 - £84,999	N/A	NIL	N/A	0
Master Data Management Delivery Lead	The Master Data Management (MDM) Delivery Lead will be responsible for delivery of the end to end process within Business Services for the team that delivers Master Data Management services. The MDM Delivery Lead will deliver a cost effective operation and high performance of the master data processes within Employee, Vendor and Chart of Accounts (CoA) and Customer data to support the business objective of better quality data. They will embed the new MDM processes and will drive continuous improvement initiatives for MDM in TfL across strategy, people, process and technology. The MDM Delivery Lead will take responsibility for inputting into the development of key metrics and controls for the MDM process working with the relevant Process Owners (POs), and taking responsibility for the communication and delivery of these throughout the team. The MDM team will act as the single point of control for the effective management of Finance data, Employee data, Customer data, and Vendor data as well as any associated data interfaces. The individual will need to be able to plan, prioritise their own workload; ensure that deadlines are achieved; ensure customer queries are resolved quickly and efficiently in a professional manner.	£80,000 - £84,999	N/A	NIL	N/A	5
Network Assurance Manager	Responsible for provision of assurance activities to deliver safe operation of the Crossrail Central operating section where Rail for London is Infrastructure Manager.	£80,000 - £84,999	N/A	NIL	N/A	6
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£80,000 - £84,999	N/A	NIL	N/A	0
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£80,000 - £84,999	N/A	NIL	N/A	0
Network Operational Strategy Manager	The post holder is responsible for ensuring the strategic alignment of the departments operational outputs and KPIs to the strategic direction of the business as set by City Planning and the Mayor. Ensuring the department delivers its key commitments to the Healthy Streets board. Responsible for translating corporate strategy around the Mayor's Transport Strategy and City Planning into an operational Plan for the Network Performance team and ensuring that this is adhered to.	£80,000 - £84,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£80,000 - £84,999	N/A	NIL	N/A	8
Operational Control Manager	The post holder is accountable for the development of the future direction of the Intelligent Transport Systems (ITS) vision within London, working closely with TfL stakeholders to enable delivery of the vision - currently through SITS, though not limited to that programme. The post holder collaborates with industry leaders and experts to develop a realistic, feasible and efficient approach to delivery of the vision. The post holder is innovative in securing funding for development and engages with international and domestic partners to collaborate in bidding for funding opportunities.	£80,000 - £84,999	N/A	NIL	N/A	5
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	15
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	0
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£80,000 - £84,999	N/A	NIL	N/A	0
Operational Property Manager	The purpose of this job is to contribute to the formulation of Operational Property Management policies, be accountable for the implementation of plans, manage the overall programme of property-related requirements of the Operating Businesses and other clients, by developing stakeholder relationships and building productive interfaces within Operational Property divisions.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operations Liaison Manager	This role is accountable for leading and developing a 24/7 integrated control centre operations team (circa 90 FTE) who are vital in keeping London moving by delivering a rapid incident response strategy, achieving optimal network performance, and actively monitoring and timely intervention in line with TFL Operations strategic objectives to deliver a safe network supporting the delivering of the Mayors Transport Strategy. A member of the NMCC Senior Management team driving forward key people initiatives to develop and retain our people. The post holder will be expected to undergo and pass a Non-Police Personnel Initial Vetting Clearance.	£80,000 - £84,999	N/A	NIL	N/A	11
Operations Liaison Manager	Provide LU Operations and other stakeholders with proactive and reactive day to day assistance for all Connect Radio and Transmission related issues that may affect the running of the Operational Railway as part of the Connect Team whose purpose is to support railway operations through the provision of radio & transmission services at lowest possible cost with highest possible availability & reliability.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Operations Manager	To manage the operational development of the DLR, ensuring that all train services are planned and delivered to the high standards expected of the railway and contracted with the Franchisee. To ensure appropriate management processes are developed and sustained to keep the Franchisee focused on all operational deliverables with priorities that reflect both passenger and stakeholder needs. <b>Left service on or after 31 March 2023.</b>	£80,000 - £84,999	N/A	NIL	N/A	4
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£80,000 - £84,999	N/A	NIL	N/A	0
Organisational Development & Leadership Lead	This role is responsible for the provision of strategic advice, guidance and solutions to identify capability requirements and create a culture of high performance that enables our people to thrive and innovate in order to meet current and future business requirements. The role will also be responsible for the leadership development framework, leading on activity that supports and enables TFL's leaders to fulfill the and longer term strategic aims and	£80,000 - £84,999	N/A	NIL	N/A	7
Overhaul Delivery Manager	The purpose of this role is to deliver the Fleet Essential Maintenance Programme which includes but is not exhaustive to the Overhaul of Bogies, Doors, HVAC (Heating, Ventilation and cab Air Conditioning), Gangways, Brakes and Propulsion to value's in excess of £40 million across Fleets. The role will also be part of the process to investigate the feasibility of optimising all of the overhaul tasks within the Vehicle Maintenance Schedule (VMS).	£80,000 - £84,999	N/A	NIL	N/A	17
Payment Operations and Assurance Manager	The job holder is responsible for developing and implementing strategies to manage the agreements & contracts necessary for TFL to charge customers and collect payment, and to create new agreements where required to support the integration / extension objectives of the Head of Technology and Data (Payments). The job holder will provide assurance that the systems, processes, controls and agreements supporting charging, payment, accounting and revenue apportionment between operators are effective, robust, and (where relevant) compliant with standards. The job holder will also ensure that strategies are developed and rigorously implemented to minimise TFL revenue loss while bringing down the overall cost in collecting payments.	£80,000 - £84,999	N/A	NIL	N/A	7
People & Development Lead	This role holder ensures the performance, motivation and development of staff within the Network Management Control Centre (NMCC), ensuring NMCC have the right resourcing and capabilities to keep London moving safely in line with the Mayors Transport Strategy. The role leads the stakeholder relationship internally to ensure the resourcing provision of NMCC meets the strategic requirements of London. They will manage a team of people managers and the training and existing manager and indirectly manage 100 operations	£80,000 - £84,999	N/A	NIL	N/A	8
Plant Manager	The role will be accountable for the establishment and delivery of an Operating and Maintenance Regime; alongside the Inspection, Condition Monitoring and Testing Regimes to ensure Asset health in accordance with LUL Standards. Direct the application of Power engineering best practice and analysis, leading to the integration of new systems and innovations in a bid to continually improve efficiency and performance of Power Distribution assets.	£80,000 - £84,999	N/A	NIL	N/A	16
Point Care Technical Officer	Role and responsibilities: The purpose of this role is to provide corrective and preventative maintenance cover on all field based signalling equipment used by London Underground including first line telecommunications, lighting and LV Cable call work.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Portfolio and CI Delivery Lead	The Business Services Continuous Improvement (CI) and Business Development Team is a critical part of the Business Services function (BSF) responsible for developing the strategy for the Business Services function and driving and delivering the ongoing growth, change and improvements plan in line with this. The Portfolio and Continuous Improvement Delivery Lead will be responsible for managing and delivering on a portfolio of projects that supports the strategy of the CI and Business Development team including managing the overall portfolio of BSF projects and supporting delivery of the targeted year-on-year savings within BSF, assessing suitable CI project opportunities and service growth opportunities and proactively driving analysis/ feasibility options, maintaining the End to End process design by ensuring any approvals and change requests go through the respective councils and governance forums	£80,000 - £84,999	N/A	NIL	N/A	2
Power Control Manager	A key member of the London Underground Power and Electrical leadership team, accountable for the supply of end to end, safe, reliable and economic power to meet the demands of TFL now and for the future. The role holder will be expected to efficiently manage the Supervision Control and Data Acquisition (SCADA) and protection activities associated with the Operations and Maintenance protection systems and associated assets that operated and control London Underground Power Distribution network. The role holder will also be expected to efficiently manage the allocation of the pilot network and approve and control any outages required by others. The post holder will provide personal and inspirational functional leadership, advocating modernization and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the busi	£80,000 - £84,999	N/A	NIL	N/A	7
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PF) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PF) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PF) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PF) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PF) Contract, on behalf of LUL.	£80,000 - £84,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	4
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business. <b>Left service on or after 31 March 2023.</b>	£80,000 - £84,999	N/A	NIL	N/A	2
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	5
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	4
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£80,000 - £84,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	<p>Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements</p> <p>This is a generic job description – the job titles and job references aligned to this JD are shown below which specify the relevant application domain, accountabilities, required skills, knowledge and experience that are specific to each role.</p> <p>Architecture, Asset Condition, Buses, Bridges &amp; Structures, Civils, Control &amp; Information, Earth Structures, Engineering Information, E&amp;M, EMC, Fire, Hazardous Materials, Highways, Human Factors, Infrastructure Protection, Lift &amp; Escalators, Modelling &amp; Simulation, NDT, Power, Pumps &amp; Drainage, Quality, RAM, Railway Signalling, Rolling Stock, R&amp;D Innovation, Track, Plant &amp; Equipment, Requirements Engineering, Traffic Engineering, Tunnelling</p> <p>To ensure we remain in touch with our daily operations and need of our customers, across the course of each performance year, in your role you will be required to do a number of shifts out on the London Underground network and undertake various front line duties. You will be responsible for arranging to do this at least four times a year according to business need and as agreed with your line manager. This Front Line Experience will require you to get and</p>	£80,000 - £84,999	N/A	NIL	N/A	2
Principal Engineering Leader	<p>The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right</p>	£80,000 - £84,999	N/A	NIL	N/A	9
Principal Engineering Leader	<p>The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right</p>	£80,000 - £84,999	N/A	NIL	N/A	9
Principal Engineering Leader	<p>The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right</p>	£80,000 - £84,999	N/A	NIL	N/A	14
Principal Engineering Leader	<p>The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right</p>	£80,000 - £84,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£80,000 - £84,999	N/A	NIL	N/A	10
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£80,000 - £84,999	N/A	NIL	N/A	0
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£80,000 - £84,999	N/A	NIL	N/A	7
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£80,000 - £84,999	N/A	NIL	N/A	9
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£80,000 - £84,999	N/A	NIL	N/A	20
Process Improvement Manager	To develop and implement Lean and World Class processes and techniques across all Workshops. To increase productivity and efficiency, saving costs and working with the Maintenance Modernisation Team to support change within the Asset Operations Group.	£80,000 - £84,999	N/A	NIL	N/A	40

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Process Owner	The Process Owner is ultimately responsible for upholding the design of the end to end (E2E) process and the delivery and performance of the process aligned to that. They have the responsibility to ensure that the E2E processes support the associated policies. The Process Owner will also act as the 'data authority' for their process, specifically for data quality. The Process Owner will work with the operational Business Services Function (BSF) Team and retained function to ensure that the E2E process is adhered to and that change control is managed and governed appropriately. The Process Owner will work with the Operational Lead of the E2E process and stakeholders in the business to define the required levels of performance within the E2E process and oversee performance against this. The Process Owner will be responsible for supporting resolution of significant performance or process issues and will be a key point of contact for senior stakeholders. The Process Owner will also help to drive and achieve the targeted year-on-year savings within BSF using Continuous Improvement initiatives within the E2E process alongside the BSF Continuous Improvement (CI) and Business Development team. In addition, the Process Owner work in partnership with the BSF CI and Business Development team to support building strategic partnerships as part of the BSF growth agenda.	£80,000 - £84,999	N/A	NIL	N/A	0
Product Owner Manager	The Product Owner Manager is accountable for creating, leading and developing the Systems Analysis Capability for major projects across Technology and Data including Future Ticketing, Mobile Applications, Customer Relationship Management Applications, Online websites, Asset Management systems, Staff Portals, Cycle Hire, and Geographic Information Systems. The role holder leads a team of Product Owners and Senior Product Owners who analyse, shape, prioritise, and specify customer requirements in a manner that can be delivered incrementally by an Application Development Team.	£80,000 - £84,999	N/A	NIL	N/A	43
Production Delivery Supervisor	Deliver the Planned and Reactive Maintenance activities on designated Zone, in line with the LU and Tube Lines standards and processes. Undertake inspections of worksites to ensure quality levels are achieved and minimise the repeat defect. Providing assurance to the Zonal Maintenance Manager that works have been carried out to the correct standards and the railway is fit for	£80,000 - £84,999	N/A	NIL	N/A	0
Production Process Engineer	In this role you will manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas. You will also act as their representative in their absence. You will encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice, ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner	£80,000 - £84,999	N/A	NIL	N/A	0
Production Process Engineer	To manage compliance to governance process across Fleet in Casualty Repair, Operations and routine Maintenance areas. To support the Depot Manager and act as his representative in his absence. To encourage the use of lean engineering methods across the teams to provide continuous improvement in best practice. To ensure depot landlord-ship responsibilities are met and to ensure the depot is managed in a safe, efficient, productive manner.	£80,000 - £84,999	N/A	NIL	N/A	0
Professional Manager	The Professional Manager is the Project Specialist for technical intelligence, resource sourcing and development across the Major Projects Directorate (MPD). The role is required to identify functional best practice alongside the Value Management and Quality departments, for implementation by the Process and Guidance group. The role must work with the Resourcing teams to identify MPD and wider TfL Business Unit resource requirements, identify the capabilities within the current organisation, and plan and support the sourcing of resource and capability growth. The role provides functional line management for resources in their core discipline including the embedded Project Management Unit (PMU) controls resources. There are a number of Professional Managers and this JD reflects the role of each discipline: Quality, Project Planning, Risk and Opportunity, Controls, Information Management, Project Specialist, Project Management, Construction Management.	£80,000 - £84,999	N/A	NIL	N/A	9
Programme Controls Manager	The Programme Controls Manager is responsible for leading the development, implementation and maintenance of Project Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£80,000 - £84,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£80,000 - £84,999	N/A	NIL	N/A	6
Programme Delivery Manager	To ensure that Capital Programmes Directorate provides successful management of LU/TfL obligations, to ensure the effective delivery of assigned programmes of work on behalf of LU to meet the needs of its customers. This will be achieved through defining each programme of work arising from the business objectives and turning this into an integrated delivery programme, which is then delivered to time, quality and budget.	£80,000 - £84,999	N/A	NIL	N/A	6
Programme Delivery Manager	To ensure that Capital Programmes Directorate provides successful management of LU/TfL obligations, to ensure the effective delivery of assigned programmes of work on behalf of LU to meet the needs of its customers. This will be achieved through defining each programme of work arising from the business objectives and turning this into an integrated delivery programme, which is then delivered to time, quality and budget.	£80,000 - £84,999	N/A	NIL	N/A	1
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£80,000 - £84,999	N/A	NIL	N/A	4
Project Controls Systems Lead	Leading the project controls systems team and ensuring a productive working relationship with IM, Finance, Programme / Project Team, and other key stakeholders. Setting and delivering the information strategy for the TfL PMO, in liaison with IM, to enable the efficient delivery of projects across TfL. Championing data integrity and a single source of truth in the control of projects. Ensuring security of data, in accordance with TfL standards.	£80,000 - £84,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£80,000 - £84,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£80,000 - £84,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£80,000 - £84,999	£1 - £4,999	NIL	N/A	1
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£80,000 - £84,999	N/A	NIL	N/A	2
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£80,000 - £84,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements. <b>Left service on or after 31 March 2023.</b>	£80,000 - £84,999	N/A	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£80,000 - £84,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	This role is responsible for developing and delivering plans to ensure that key transformational work-streams are translated into the business. It involves leading and providing successful management and support of work streams to time/budget/quality to meet the needs of TfL's customers and internal stakeholders. As a Project Manager you will be responsible for supporting the coordination of key work streams. The role will be a flexible resource across the programme however, each Project Manager will focus on specific work streams and report into the relevant senior manager.	£80,000 - £84,999	N/A	NIL	N/A	0
Property Tax and Controls Accountant	Responsible for providing technical property accounting, property tax (VAT & SDLT), systems assurance and ad-hoc specialist project support to the Commercial Development Finance team. The post holder will work collaboratively with finance and business stakeholders to improve the quality and accuracy of accounting and reporting on highly complex and novel Commercial Development Transactions and to minimise tax liabilities arising from property transactions. The post holder will need to be adaptable to carry out a range of activities across the entire property portfolio, and highly articulate with a strong background in commercial transaction support.	£80,000 - £84,999	N/A	NIL	N/A	0
Pumps Asset Manager	Pumps Manager is responsible for the overall pump operation. Including, all operational staff and managers. Negotiations with the recognised trade union. Ensuring that the assets are maintained and comply with our Cat 1 standard. Delivering results in line or beyond the balanced score card targets.	£80,000 - £84,999	N/A	NIL	N/A	10
Quality Assurance Engineer	To support all Workshops in maintaining their ISO 9001/2015 accreditation status and gain ISO 14001. To maintain and develop the Workshops management systems for Quality, Assurance and Environment.	£80,000 - £84,999	N/A	NIL	N/A	0
R&SS Operational Delivery Lead	Providing an advisory support to the Surface Transport Managing Director, Rail and Sponsored Services Director and co-ordinate pan Rail and Sponsored Services initiatives as required. • The post holder will actively develop and maintain relationships with key stakeholders, enhancing the organisation's ability to achieve its operational and delivery objectives, predominantly through building close working relationships and understanding the external landscape, holding the organisation to account in delivering on its priorities and protecting the organisation's reputation externally • The role will form a key part of the R&SS Leadership Team, supporting the RSS Director and working with the General Managers to support business decision-making and strategic development; deputising for Director of R&SS at key internal and external meetings as appropriate. • Support the Surface Transport Managing Director with the delivery of safety related initiatives both within Rail and Sponsored Services, and, from within wider TfL.	£80,000 - £84,999	N/A	NIL	N/A	2
Retail Development Lead	To lead a team responsible for identifying commercial opportunities for both new and optimisation of existing retail space (across in-station retail estate, including Overground, Rail for London, Docklands Light Railway, and Bus stations) , while optimising retail space for our Business Partners in order to maximise income and customer experience. Responsible for the strategic direction of the TfL Estates to generate the maximum income in line with the Mayor's strategy.	£80,000 - £84,999	N/A	NIL	N/A	5
Sector Lead - Lead Commercial Asset Manager	The Sector Lead is responsible for setting strategy, managing and prioritising activities along with identifying new commercial opportunities with the aim of generating the maximum amount of income from the organisation's asset base to deliver budget revenue targets whilst ensuring that corporate objectives are achieved. The Sector Lead will build excellent relationships with senior stakeholders across Commercial Development, within the operational business along with the external market and will be responsible for facilitating delivery of commercial opportunities through the operating businesses and the associated outcomes in terms of project delivery.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Access Manager	A key member of the Logistics & Manufacturing leadership team, accountable for providing, leading and developing an industry best Access & Protection Management service that supports pan LU & APCD (Asset Performance & Capital Delivery). Responsible for delivery in conjunction with key support partners, TfL stakeholders/L&M departments ensuring efficient deployment & delivery of Access & Protection requirements in accordance with performance, safety and cost. Showing personal and inspirational functional leadership, advocating and role modeling the embedment of a continuous improvement culture to empower teams to resolve complex business problems. Job holder is also expected to be an advocate for TfL Vision and Values, recognising the importance and benefits of an inclusive approach in leading a diverse business function.	£80,000 - £84,999	N/A	NIL	N/A	18

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Analysis Manager	This role has primary responsibility for reporting and analysis of TfL's operating account and investment programme. The role is expected to lead the design and production of regular performance management information for Executive Committee and external reporting requirements (except statutory accounting). The role will act as Group Finance reporting and analysis subject matter expert and owns: • All regular ExCo, Board and External Financial Reporting including quarterly financial reports • Key Go To person for performance analysis in year • Information production for the quarterly Commissioner reviews • Top down in year performance reporting, performing sensitivity analysis and producing forward looking guidance based on existing performance trends • Best practice and thought leadership for internal and external performance reporting	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Assurance Manager	The Assurance Portfolio Manager is responsible for delivering the independent project assurance service for a portfolio of investment projects totalling circa £1bn per year across all TfL activities. The Assurance Portfolio Manager uses the TfL Project Assurance Methodology to provide the second line of defence assurance service within the three lines of defence model; the second line is part of TfL, but independent of the project group.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Assurance Manager	The Assurance Portfolio Manager is responsible for delivering the independent project assurance service for a portfolio of investment projects totalling circa £1bn per year across all TfL activities. The Assurance Portfolio Manager uses the TfL Project Assurance Methodology to provide the second line of defence assurance service within the three lines of defence model; the second line is part of TfL, but independent of the project group.	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Building Manager	Act as Building Manager for a portfolio of LU buildings, including Stations, Depots, Lineside, Power and Operational Facilities. Act as Landlord, assuring that buildings are safe, fit for purpose, and compliant to relevant standards. Act as the interface between Operations and Maintenance. Manage the routine inspection of cleaning standards and asset condition. Responsible for maintaining and improving asset data and information relating to LU/TfL buildings. Lead the creation of annual Asset Condition Reports (ACR), and the creation / review / update of associated workbooks.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Business Architect	The Senior Business Architect constructs and owns the integrated business operating model for the Head of T&D LU ensuring alignment of key product family investment decisions, T&D capabilities and strategies to ensure LU business outcomes are realised. The role holder owns the LU technology delivery plan for the 2-5 year business plan, influencing wider T&D investment plans and providing expertise contributing to wider pan-TfL Strategy and integrated operating model. The role holder translates LU Policy into operational procedures and contributes to policy development on the basis of advanced understanding of business processes and technology and data capabilities. The Senior Business Architect for LU leads a team of specialists with LU and operating model expertise to deliver specific, measurable objectives through the management and coordination of internal resources. The role holder will provide leadership and direction on technology which deliver demonstrable efficiencies (circa £5m-£10m plus) and solve strategic problems to the London Underground	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Capital Investment Planning Manager	This role has primary responsibility for reporting and analysis of TfL's Investment Programme. Working closely with Financial Planning and Analysis, is expected to actively contribute to the design and production of regular performance management information for Executive Committee and external reporting requirements. This will include agreement of Group wide key assumptions, detailed guidance, consolidation of business area returns and preparation of presentations to the Executive Committee.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Capital Investment Planning Manager	This role has primary responsibility for reporting and analysis of TfL's Investment Programme. Working closely with Financial Planning and Analysis, is expected to actively contribute to the design and production of regular performance management information for Executive Committee and external reporting requirements. This will include agreement of Group wide key assumptions, detailed guidance, consolidation of business area returns and preparation of presentations to the Executive Committee.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Category Manager	Responsible for identifying and pursuing new commercial opportunities within a specific category group (e.g. advertising, retail, etc.), in order to maximise revenue within the TfL asset portfolio. The Senior Category Manager will draw on expert technical knowledge gained in their specialist fields to maximise project value and embed an effective long-term category strategy.	£80,000 - £84,999	N/A	NIL	N/A	6
Senior Category Manager	Responsible for identifying and pursuing new commercial opportunities within a specific category group (e.g. advertising, retail, etc.), in order to maximise revenue within the TfL asset portfolio. The Senior Category Manager will draw on expert technical knowledge gained in their specialist fields to maximise project value and embed an effective long-term category strategy.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£80,000 - £84,999	N/A	NIL	N/A	7
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£80,000 - £84,999	N/A	NIL	N/A	6
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TfL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£80,000 - £84,999	N/A	NIL	N/A	15
Senior Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the execution and delivery of the commercial strategies of TfL capital projects and to support successful projects outcomes, including through leading end to end sourcing, contract management and ongoing cost management and reporting. It will be responsible for the performance of the commercial team for a small programme or large sub-programme.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Construction Manager	The Senior Construction Manager provides expert specialist construction leadership across the London Rail Projects portfolio. The post holder will support the Head of Projects, managing all London Rail Projects construction resources and setting the standards for construction management, site supervision, reporting and construction assurance with a particular focus on ensuring the safe delivery of our works during the construction phase.	£80,000 - £84,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Construction Skills Manager	The Senior Construction Skills Manager is responsible for leading the strategic planning and delivery of TIL's Construction Skills and Training strategy, working closely with the Head of Housing Strategy, the Director of Property Development and other members of the Commercial Development Leadership Team and Advisory Group to inform TIL's approach to construction skills on both a strategic and site by site basis. This role will support the development of TIL's Housing Strategy and ensure that construction skills strategy and plans are embedded throughout Property Development, Commercial Revenue and the rest of Commercial Development.	£80,000 - £84,999	N/A	NIL	N/A	7
Senior Contract & Supplier Manager	This role exists within Procurement & Supply Chain (P&SC) to own the post-contract management processes for a defined category of spend, through contract implementation, management, exit and transition, and supplier relationship management to drive benefit and outcomes throughout the life of the contract. It will do this by working with the business and suppliers to understand contractual performance, manage commercial performance including risks and build supplier partnerships to foster innovation and mutual	£80,000 - £84,999	N/A	NIL	N/A	5
Senior Controls and Risk Manager	The role of the Senior Risk and Controls Manager is to manage all TIL's risks and controls within a recognised industry leading framework. The role will matrix manage teams of control professionals who will drive and enhance TIL's controls profile in line with the CFO's assurance objectives. The job holder will be the primary contact within TIL to identify new control issues, fabricate solutions, discuss with senior finance and non finance stakeholders, and execute remediation plans. The role will be instrumental in changing behaviour and culture at all senior levels within TIL in relation to controls, and will enhance financial assurance for TIL's cost base of £10 billion and external revenue stream of £4.5 billion.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Development Project Manager	The Senior Development Project Manager is responsible for applying their technical project management skills and experience across a number of projects. They will work with the Development Managers and Heads of Department to deliver a significant property development portfolio. The development programme has significant interface with TIL's operational transport portfolio and the role demands close and appropriate liaison with the wider operational team, sponsors, partners and the delivery team. The role is to lead, guide and deliver successful outcomes that satisfy the ongoing operational requirements, on numerous projects the Property Development (PD) departmental and wider TIL objectives. They will demand that our development partners, consultants, contractors and stakeholders meet TIL's standards for best practice project management and in full compliance with TIL's internal processes (e.g. Pathway) and industry standards (e.g. the R.I.B.A. Plan of Work). In doing so they will ensure that projects are delivered to time, budget,	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	0
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	8
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	9
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	4
Senior Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver cost effective engineering capability to TFL. They will typically manage a team of Engineers. Applies expertise in the field of engineering which is deployed in the analysis and resolution of complex technical problems, providing authoritative technical or functional leadership, advice and expertise to internal and external stakeholders.	£80,000 - £84,999	£1 - £4,999	NIL	N/A	12
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Finance Business Partner	Manages a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way. To deliver a complete set of finance services from detailed accounting, planning, forecasting, business and financial performance management through to strategic level decision support. The role holder will proactively educate and inform senior operational and business managers of their financial information and to ensure take account of the financial implications of business plans, budgets, forecasts and any subsequent	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Finance Business Partner	Manages a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way. To deliver a complete set of finance services from detailed accounting, planning, forecasting, business and financial performance management through to strategic level decision support. The role holder will proactively educate and inform senior operational and business managers of their financial information and to ensure take account of the financial implications of business plans, budgets, forecasts and any subsequent	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Finance Business Partner	Manages a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way. To deliver a complete set of finance services from detailed accounting, planning, forecasting, business and financial performance management through to strategic level decision support. The role holder will proactively educate and inform senior operational and business managers of their financial information and to ensure take account of the financial implications of business plans, budgets, forecasts and any subsequent	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Finance Business Partner	Manages a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way. To deliver a complete set of finance services from detailed accounting, planning, forecasting, business and financial performance management through to strategic level decision support. The role holder will proactively educate and inform senior operational and business managers of their financial information and to ensure take account of the financial implications of business plans, budgets, forecasts and any subsequent	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Finance Business Partner	Responsible for the co-ordination of annual strategic planning and budgeting processes, forecasting and performance reporting cycles. This will include agreement of Group wide key assumptions, detailed guidance, consolidation of business area returns and preparation of presentations to the Executive Committee, Board and Finance Committees. The role also involves support releasing information, handling inquiries and meetings and managing communication flows between our corporate communication colleagues in the Assembly Relation Teams, Press teams, the office of the Commissioner and CFO with regards to our business plans, budgets and other financial information. The role will also manage the information flows with GLA with regards the preparation of the annual Mayor's Budget and the annual BCP challenge sessions. This is a senior role that will act as the deputy for the Head of FP&A and requires active collaboration across the Business areas, Group Finance function, and Communication and Press Relation teams.	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way. <b>Left service on or after 31 March 2023.</b>	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior GLA Collaboration Manager	The Collaboration Programme is a high priority for the Mayor's Office and the Collaboration Board is chaired by the Mayors Chief of Staff. This position has been covered by secondment for over 24 months, which is not in line with our current secondment policy. It is vital for the GLA portfolio which is fully funded by GLA with funding granted beyond 2025.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£80,000 - £84,999	N/A	NIL	N/A	5
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£80,000 - £84,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£80,000 - £84,999	N/A	NIL	N/A	7
Senior Operational Policy & Problem Solving Manager	Working in partnership with key stakeholders both internally and externally the post holder is accountable for leading a team in the development and implementation of evidence based policy and problem solving to support the delivery of CPOS objectives regarding safety, security and reliability. As part of the Compliance, Policing and On-Street Services (CPOS) Senior Management Team, collaborate with the Director and other senior managers to deliver the CPOS vision of safe, secure and reliable journeys, by applying the principles of prevention, problem solving and partnership working in all that you do and establishing and contributing to a strong safety culture, ensuring safety risks for our customers and staff are mitigated across all areas of CPOS activity.	£80,000 - £84,999	N/A	NIL	N/A	17
Senior P&P Delivery Coordination Mgr	The role holder is a fundamental contributor to achieving TIL's commitment to delivering the TIL Investment Programme, leading on the coordination of the Project & Programme Delivery Directorate's (PPD) delivery plan.  - The role is key in the coordination and planning process to obtain powers, consents and approvals to implement highway schemes, provides visibility of the Directorate's works pipeline and manages contractors' direct works allocations.  - The role holder leads the identification and implementation of continuous improvement, and plays a key role in the directorate's leadership team and being a role model of appropriate culture, values and behaviors.  - The PPD Delivery Coordination team manages the schemes' handover from works promoters to PPD and is accountable for optimising delivery programmes across all PPD portfolios, engaging multiple internal/ external stakeholders and identifying opportunities for collaborative works to minimise disruption, ensuring business benefits/ outcomes are achieved.	£80,000 - £84,999	N/A	NIL	N/A	21
Senior Planning Manager	To ensure successful management of major infrastructure programmes for TIL to meet the needs of its customers by delivering timely reliable time schedule	£80,000 - £84,999	N/A	NIL	N/A	16
Senior Planning Manager	To ensure successful management of major infrastructure programmes for TIL to meet the needs of its customers by delivering timely reliable time schedule	£80,000 - £84,999	N/A	NIL	N/A	9
Senior Planning Manager	To ensure successful management of major infrastructure programmes for TIL to meet the needs of its customers by delivering timely reliable time schedule	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Process and Guidance Manager	The Senior Process and Guidance Manager is responsible for owning, maintaining, promoting and measuring the compliance of, and the use of standards, process and guidance. This includes collating best practice from the Professional Managers, the Value Engineering and Benchmarking Manager and Quality Manager, and ensuring a coherent end to end overall process is maintained. The role works across all capital delivery areas to maintain and improve processes and guidance which aide delivery to project teams and Project Management Unit (PMU) project controls teams and activity.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TIL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TIL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TIL stakeholders have a single accountable point of contact for T&D products and services.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TIL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TIL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TIL stakeholders have a single accountable point of contact for T&D products and services.	£80,000 - £84,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£80,000 - £84,999	N/A	NIL	N/A	6
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TfL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£80,000 - £84,999	N/A	NIL	N/A	12
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TfL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TfL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£80,000 - £84,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TIL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TIL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£80,000 - £84,999	N/A	NIL	N/A	11
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TIL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TIL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£80,000 - £84,999	N/A	NIL	N/A	9
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TIL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TIL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£80,000 - £84,999	N/A	NIL	N/A	6
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TIL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TIL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Programme Manager	In this role, you will manage all access improvements to a comprehensive programme which you will develop, and deliver outputs and efficiencies across LU. Your programme will focus on the continuous improvement and transformation of access, looking at new and innovative ways of optimising Access for the whole of London Underground.	£80,000 - £84,999	N/A	NIL	N/A	9
Senior Programme Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£80,000 - £84,999	N/A	NIL	N/A	5
Senior Programme Manager	To lead and provide successful management of projects/programmes to time/budget/quality to meet the needs of TIL's customers. To ensure project delivery of LUL/TIL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£80,000 - £84,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Programme Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Programme Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£80,000 - £84,999	N/A	NIL	N/A	4
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£80,000 - £84,999	N/A	NIL	N/A	9
Senior Project Manager	To lead and and provide successful management of projects/programmes to time/budget/quality to meet the needs of TfL's customers. To ensure project delivery of LUL/TfL projects/programmes through successful management and partnership with any principal and sub-contractors, PFI suppliers, joint or other third party suppliers.	£80,000 - £84,999	N/A	NIL	N/A	7
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Project Manager	To ensure that the Capital Programmes Directorate provides successful management of London Underground Limited (LU) obligations (or TfL obligations) and third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its customers.	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Property Development Manager	To lead a portfolio of projects from TfL's Property Development Programme, working in a 'lean client' mode, managing the strategic interfaces and communications aspects and managing a multi disciplinary team to deliver project aims, demonstrating best industry approach, creativity and financial control, ultimately delivering significant receipts and operational benefits to TfL.	£80,000 - £84,999	N/A	NIL	N/A	5
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	1
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	2
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	0
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Property Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TfL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management in respect of approximately 50% of the let estate portfolio, which currently equates to some £28m per annum (£56m for the full portfolio).	£80,000 - £84,999	N/A	NIL	N/A	13
Senior Readiness Manager	Responsible for leading a specialist team with accountability for supporting the Operations Directorates throughout the programme lifecycle, from inception stage and development of Operational Concepts through to delivering the front line activity needed to enable assets to be introduced to service and maximise customer benefit of investment. Engage with senior stakeholders to director level to ensure that User and wider Programme requirements meet operational needs and the business's strategic objectives	£80,000 - £84,999	N/A	NIL	N/A	6
Senior Readiness Manager	Responsible for leading a specialist team with accountability for supporting the Operations Directorates throughout the programme lifecycle, from inception stage and development of Operational Concepts through to delivering the front line activity needed to enable assets to be introduced to service and maximise customer benefit of investment. Engage with senior stakeholders to director level to ensure that User and wider Programme requirements meet operational needs and the business's strategic objectives	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Service Performance Manager	Accountable for the day to day operation of Payments Technology and assure that internal and external Suppliers are meeting and remain compliant with their respective contracted provisions. Maintain relationships with key interfaces and support all new or changed services through their development life cycle into live operation. Accountable for managing TfL's Revenue Collection Systems with collects circa £4Bn of revenue per annum across multiple operating businesses and third parties such as Train Operating Companies. Accountable for ensuring that Customers are charged an appropriate Fare and are able to access all Services throughout their respective operating day. The Manager/s must ensure and assure each day that TfL is collecting the necessary data and being paid the appropriate revenue by the Payment Gateway Acquirers & apportioning appropriate revenues to agreed Third Parties each day under the terms of ITSO, PAYGA and CPAY contracts. Gold control point of escalation for	£80,000 - £84,999	N/A	NIL	N/A	12
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TfL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£80,000 - £84,999	N/A	NIL	N/A	6
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TfL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£80,000 - £84,999	N/A	NIL	N/A	0
Senior SHE Business Partner	This role exists to lead the provision of insight focused SHE advice to a part of TfL and to reflect business needs, challenges and priorities back into the wider SHE function. It will be the single point of contact for the Director of the business area partnered. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three areas.	£80,000 - £84,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Sourcing Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the pre-contract and sourcing pipeline activities for a defined category of spend, through sourcing strategy development, sourcing event management, supplier selection and award, to put in place the right commercial arrangements to meet business needs as cost effectively as possible. It will do this through understanding and shaping commercial requirements, understanding the market, defining the sourcing strategy and leveraging TfL's size to get the best value from our supply chain.	£80,000 - £84,999	N/A	NIL	N/A	5
Senior Sourcing Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the pre-contract and sourcing pipeline activities for a defined category of spend, through sourcing strategy development, sourcing event management, supplier selection and award, to put in place the right commercial arrangements to meet business needs as cost effectively as possible. It will do this through understanding and shaping commercial requirements, understanding the market, defining the sourcing strategy and leveraging TfL's size to get the best value from our supply chain.	£80,000 - £84,999	N/A	NIL	N/A	11
Senior Sourcing Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the pre-contract and sourcing pipeline activities for a defined category of spend, through sourcing strategy development, sourcing event management, supplier selection and award, to put in place the right commercial arrangements to meet business needs as cost effectively as possible. It will do this through understanding and shaping commercial requirements, understanding the market, defining the sourcing strategy and leveraging TfL's size to get the best value from our supply chain.	£80,000 - £84,999	N/A	NIL	N/A	6
Senior Strategic Problem Solving Manager	This role exists to lead a portfolio of projects analysing TfL-wide strategic problems from problem identification to recommendation handover. The role will also support work to identify the pipeline of strategic pan-TfL problems. As part of the strategy community this role will also be part of a flexible problem solving pool and will work on modal problems when demand requires it.	£80,000 - £84,999	N/A	NIL	N/A	3
Senior Technician	To provide corrective and preventative maintenance cover on field based equipment.	£80,000 - £84,999	N/A	NIL	N/A	0
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£80,000 - £84,999	N/A	NIL	N/A	37
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£80,000 - £84,999	N/A	NIL	N/A	9
Service Controller	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures. Manage direct resources as part of the SDU team to ensure the safe, efficient operation of train services, taking appropriate action in the event of procedural device or system failure.	£80,000 - £84,999	N/A	NIL	N/A	0
Service Controller	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures. Manage direct resources as part of the SDU team to ensure the safe, efficient operation of train services, taking appropriate action in the event of procedural device or system failure.	£80,000 - £84,999	N/A	NIL	N/A	37
Service Controller	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures. Manage direct resources as part of the SDU team to ensure the safe, efficient operation of train services, taking appropriate action in the event of procedural device or system failure.	£80,000 - £84,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£80,000 - £84,999	N/A	NIL	N/A	0











Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Controller Instructor	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures.	£80,000 - £84,999	N/A	NIL	N/A	0
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£80,000 - £84,999	N/A	NIL	N/A	1
Service Owner	The Service Owner retains overall accountability for Technology and Data services delivered to business units. They establish the service strategy for the services within their portfolio and ensure services are delivered to effective costs and performance levels. The role holder is accountable to senior TTL stakeholders delivering end-to-end services for their business units ensuring achievement of required business outcomes at an affordable and optimal price. The Service Owner is the final authority within the T&D department consulted on all decisions and changes that effect service provision within their portfolio. The role holder will provide leadership and strategic direction for the team and the services managed within their portfolio.	£80,000 - £84,999	N/A	NIL	N/A	12
Service Owner	The Service Owner retains overall accountability for Technology and Data services delivered to business units. They establish the service strategy for the services within their portfolio and ensure services are delivered to effective costs and performance levels. The role holder is accountable to senior TTL stakeholders delivering end-to-end services for their business units ensuring achievement of required business outcomes at an affordable and optimal price. The Service Owner is the final authority within the T&D department consulted on all decisions and changes that effect service provision within their portfolio. The role holder will provide leadership and strategic direction for the team and the services managed within their portfolio.	£80,000 - £84,999	N/A	NIL	N/A	7
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Site Delivery Manager	Provide high quality train delivery, ensuring the standard of work meets that specified in the Plan. Organise Operations Teams to ensure production and safety targets are achieved in an efficient and cost effective manner. Plan and co-ordinate worksites in collaboration with LUL and other business partners.	£80,000 - £84,999	N/A	NIL	N/A	0
Site Delivery Manager	Provide high quality train delivery, ensuring the standard of work meets that specified in the Plan. Organise Operations Teams to ensure production and safety targets are achieved in an efficient and cost effective manner. Plan and co-ordinate worksites in collaboration with LUL and other business partners.	£80,000 - £84,999	N/A	NIL	N/A	0
Site Delivery Manager	Provide high quality train delivery, ensuring the standard of work meets that specified in the Plan. Organise Operations Teams to ensure production and safety targets are achieved in an efficient and cost effective manner. Plan and co-ordinate worksites in collaboration with LUL and other business partners.	£80,000 - £84,999	N/A	NIL	N/A	0
Site Delivery Manager	Provide high quality train delivery, ensuring the standard of work meets that specified in the Plan. Organise Operations Teams to ensure production and safety targets are achieved in an efficient and cost effective manner. Plan and co-ordinate worksites in collaboration with LUL and other business partners.	£80,000 - £84,999	N/A	NIL	N/A	0
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£80,000 - £84,999	N/A	NIL	N/A	5
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£80,000 - £84,999	N/A	NIL	N/A	19



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£80,000 - £84,999	N/A	NIL	N/A	22
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£80,000 - £84,999	N/A	NIL	N/A	18
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£80,000 - £84,999	N/A	NIL	N/A	19
Solution Architecture Manager	The Solution Architecture Manager is accountable for solutions architecture and the leadership of a team of solution architects that architect, shape, design and propose compelling end to end application solutions that address customer and operational requirements. The job holder is accountable for the establishment of the solutions architecture standards and ensuring their consistent adoption across all solution architecture initiatives. The job holder is also accountable for the quality of all solutions delivered by other architects in the function and for standards against which the function delivers.	£80,000 - £84,999	N/A	NIL	N/A	7
Stations & Civils Planning Lead	Team lead for local planning teams. Accountable for day to day functional management of business as usual planning activity for Maintenance Planners. Responsible for agreeing and producing short and medium term work packages (1 week - 3 years for specific work groups to meet LULs statutory and corporate programmes for inspection, maintenance and repair of assets. Ensure optimal use of resources, materials and access to deliver plans and to maintain the integrity of assets and work management processes in asset management systems. Develop local area 1 year maintenance plans. Accountable for ensuring the integrity of maintenance and work management information in corporate asset management information systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Stores Manager	Manage the stores operations, lead and develop Stores staff in order to satisfy the business requirements with respect to Quality, Cost and Delivery. To manage and drive the Lean methodology to ensure that maximum productivity is achieved within a safe working environment. Shift pattern is Monday to Friday	£80,000 - £84,999	N/A	NIL	N/A	12
Talent Acquisition Lead	The role is responsible for pan-TIL strategic workforce planning, applying expertise in the identification of long term workforce demand requirements, supply modeling and action planning to ensure the workforce is aligned to the business needs and efficiently and effectively enables the business plan. The role will enable the business plan by mapping the 'as is' state and conducting skills gap analysis with a view to ensuring we have the right resource, capability and talent to achieve immediate and strategic ambitions both now and in the	£80,000 - £84,999	N/A	NIL	N/A	4
Tamper Duty Manager	Responsible for the provision and management of effective / consistent high quality tamping delivery to the London Underground network.  To provide management of train tamper crew by ensuring that on site operations are performed and carried out as per pre-determined targets and in line with customer expectation and planning. The post holder is to maintain or recover the operation of the schedule, by control and employment of the tamper team. To actively oversee the program of work on any given site, proactively investigates and monitors failures of the Tamping Machine and to also implement contingencies as required ensuring the required level of staff and tamper resources are maintained. Ensuring all activities are in compliance with the UPSP & route approvals.	£80,000 - £84,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Tamper Duty Manager	Responsible for the provision and management of effective / consistent high quality tamping delivery to the London Underground network.  To provide management of train tamper crew by ensuring that on site operations are performed and carried out as per pre-determined targets and in line with customer expectation and planning. The post holder is to maintain or recover the operation of the schedule, by control and employment of the tamper team. To actively oversee the program of work on any given site, proactively investigates and monitors failures of the Tamping Machine and to also implement contingencies as required ensuring the required level of staff and tamper resources are maintained. Ensuring all activities are in compliance with the UPSP & route approvals.	£80,000 - £84,999	N/A	NIL	N/A	3
Tamper Duty Manager	Responsible for the provision and management of effective / consistent high quality tamping delivery to the London Underground network.  To provide management of train tamper crew by ensuring that on site operations are performed and carried out as per pre-determined targets and in line with customer expectation and planning. The post holder is to maintain or recover the operation of the schedule, by control and employment of the tamper team. To actively oversee the program of work on any given site, proactively investigates and monitors failures of the Tamping Machine and to also implement contingencies as required ensuring the required level of staff and tamper resources are maintained. Ensuring all activities are in compliance with the UPSP & route approvals.	£80,000 - £84,999	N/A	NIL	N/A	5
Tamper Duty Manager	Responsible for the provision and management of effective / consistent high quality tamping delivery to the London Underground network.  To provide management of train tamper crew by ensuring that on site operations are performed and carried out as per pre-determined targets and in line with customer expectation and planning. The post holder is to maintain or recover the operation of the schedule, by control and employment of the tamper team. To actively oversee the program of work on any given site, proactively investigates and monitors failures of the Tamping Machine and to also implement contingencies as required ensuring the required level of staff and tamper resources are maintained. Ensuring all activities are in compliance with the UPSP & route approvals.	£80,000 - £84,999	N/A	NIL	N/A	3
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfil TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfil TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfil TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfil TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfil TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfil TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Tamper Operator	The day to day operation of Tamping Machines including; driving to and from worksite and worksite operation, to agreed standards of safety, quality and reliability in order to meet the units service requirements. This is to fulfill TransPlant's key contractual requirements and involve both maintenance and renewal activities.	£80,000 - £84,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£80,000 - £84,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£80,000 - £84,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£80,000 - £84,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£80,000 - £84,999	N/A	NIL	N/A	0
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£80,000 - £84,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Team Leader	A Track Access Team Leader is responsible for managing an area of the track on a nightly basis by deploying and overseeing a small team of Track Access Controllers responsible for ensuring that all track access requesters are afforded safe and timely access of the track. They also authorise the recharge of traction current in addition to investigating, reporting and monitoring incidents on the track during Engineering Hours.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£80,000 - £84,999	N/A	NIL	N/A	5
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Delivery Lead	The Technical Delivery Lead manages the end to end system integration of complex solution delivery in Technology Development. The key characteristics that define the solutions as complex are: • Multiple vendors and development teams involved • Multiple systems interfaces that span vendors • End to end test assurance including multiple vendors and development teams • Complex requirements that are loosely defined The role holder is responsible for ensuring that the technical delivery process is at all times coordinated, that resources are correctly forecast/allocated, and that an interlocked systems integration plan is created and maintained.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Manager	To provide a comprehensive technical engineering management service for London Underground within the Lift and Escalator servicing, repair, overhaul and refurbishment service areas. To ensure that the statutory standards for passenger and staff safety are rigorously applied and embed a culture of continuous improvement and betterment.	£80,000 - £84,999	N/A	NIL	N/A	9
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0























Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Systems Specialist	The job is responsible for maintaining the overall integrity of the system design, development and configuration for a specific system. To assist with the change management process, ensure changes meet business requirements and comply with system design principles. To work alongside T&D and external support organisations in relation to release management, planned outages and testing. To support the business with system support issues and ensure the needs of the business are met. This role is critical to maintaining the integrity of Configuration and Master Data in the Asset Management systems and the contribution the system plays to the Operational and Strategic arms of the Business. The role is a highly technical specialist role requiring an excellent knowledge of Ellipse and/or Maximo and the business/engineering environment that Ellipse/Maximo supports. The role provides guidance to the business in understanding the master data configuration of Ellipse/Maximo. The role will provide an expert asset data management service to the business, coaching and mentoring other data management roles to ensure efficient and effective data management approaches are maintained.	£80,000 - £84,999	N/A	NIL	N/A	0
Technical Officer	The purpose of the Technical Officers role is to deliver maintenance and installation activities and directions for all field based Signalling equipment and systems.	£80,000 - £84,999	N/A	NIL	N/A	0
Test Manager	The Test Manager is responsible for leading a team of automation, performance, functional, and integration test professionals that incrementally test that Technology Development solutions are User Acceptance Tested, meet customer requirements and specifications, and also relevant quality characteristics such as performance throughput. The role holder is also responsible for standardising the testing capability such that an increased use of test automation is established and the total cost of completing solution test	£80,000 - £84,999	N/A	NIL	N/A	20
TLES Area Servicing Manager	Specialised in Escalator maintenance, fault finding and repairs- circa 192 escalators.	£80,000 - £84,999	N/A	NIL	N/A	0
Track Access Control Manager	Facilitate safe and timely access to the track in engineering hours. Act as LU infrastructure manager in engineering hours. Arbitrate between various Engineering Hours disciplines to ensure minimum disruption through the transition from Traffic Hours to the commencement of Engineering Hours and ensure that the transition back to Traffic hours is managed in the same manner.	£80,000 - £84,999	N/A	NIL	N/A	4
Track Competence Assessor	Support the delivery of the Competence Assurance and Track Maintenance Safety Critical Licensing schemes through advice, service and support they provide as a Subject Matter Expert on behalf of the Track Competence Assurance Manager to ensure compliance with LUL Standards and Legislation. Prepare and deliver track skills & safety training plans, undertake assessments and mentor staff to enable successful completion of a range of Safety Critical Licensed activities. Maintain Asset Management systems to support assurance and planning of assessments and training. Review and update existing assessments and training documents on an ongoing basis to meet latest	£80,000 - £84,999	N/A	NIL	N/A	0
Track Manager	Manage and organise maintenance inspection staffing and other resources to ensure that APD SSL or BCV Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£80,000 - £84,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Manager	This role is responsible for leading and managing Track Maintenance Teams. The role must ensure the delivery of routine maintenance of a designated section of LU Track Assets to ensure that they perform in a safe and reliable condition in accordance with the Railway Safety Case, Company Standards and Corporate Directives/Guidelines.	£80,000 - £84,999	N/A	NIL	N/A	1
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£80,000 - £84,999	N/A	NIL	N/A	17
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£80,000 - £84,999	N/A	NIL	N/A	20
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£80,000 - £84,999	N/A	NIL	N/A	16
Train Service Planning Manager	Responsible for planning, developing, justifying, and ensuring delivery of a range of interventions which optimise the specification for customer journey times (JT), access to rail transport, and reliability to maximise overall customer and operational outcomes as set out in the Mayor's Transport Strategy for both new and existing train services. Minimise future disruption to services by developing robust train service change proposals, through undertaking thorough analysis and modelling, and identification of root causes of unreliability. Improvements in top level metrics of both Scheduled and Excess Journey Time (SJT & EJT) and Public Performance Measure (PPM). Development, maintenance and application of analytical tools and train service performance data sets, to support and optimise train service planning activities, and for the benefit of Transport Planning as a whole. Optimise services through effective stakeholder engagement, and through comprehensive understanding of the external and internal factors which effect train service performance on all Rail & Underground services. Secure stakeholder support for train service changes.	£80,000 - £84,999	N/A	NIL	N/A	4
Train Systems Technician	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications. Support TSM's for escalation of train borne ATC failures. Carry out coaching/training for other team members.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£80,000 - £84,999	N/A	NIL	N/A	0
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£80,000 - £84,999	N/A	NIL	N/A	10
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£80,000 - £84,999	N/A	NIL	N/A	13
Ultrasonics Delivery Manager	This role has responsibility for delivering Ultrasonic testing across all LU track infrastructure. Its purpose is to form a compliant Ultrasonic testing plan based on Engineering and Track Manager requirements and delivering that plan using a LU and Contract testers to time, budget, scope, and quality. The role will optimise the allocation and utilisation of Ultrasonic testing across LU use motorised and pedestrian testing methodology.	£80,000 - £84,999	N/A	NIL	N/A	6
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	16
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	18
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	6
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	13
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	13
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery thereof, enabling all engineering, maintenance and project works to be undertaken by the originator.	£80,000 - £84,999	N/A	NIL	N/A	21
WVA Strategy & Support Manager	The role holder will be responsible for driving the improvement across the Workplace Violence & Aggression (WVA) sphere through the direct delivery of the WVA strategic framework, preventing incidents, directly supporting TfL staff and using intelligence to improve the TfL approach to managing incidents. They will lead and be accountable for the WVA strategic framework which includes a portfolio of initiatives to eradicate the number of WVA incidents on the TfL network. They will act as a pivotal TfL interface and client with the Directorate of Compliance, Policing and On-Street Services (CPOS), LU Operations, LU Customer services and externally with the Police services, and work on behalf of TfL Board and Greater London Authority (GLA) to foster a continuously improving WVA culture internally and externally with both our direct staff and	£80,000 - £84,999	N/A	NIL	N/A	5
Application Development Manager	The Application Development Manager takes overall accountability of incremental development of high quality software that addresses the system specification and requirements for specific business areas e.g. Revenue Application Development, Online Application Development and Corporate Application Development. The role holder provides expertise and leadership to build an Application Development capability across TfL, and is fully accountable for a team of Agile Development Leads, Developers and Junior Developers to ensure that there is complete alignment between the system specification requirements and the service level agreements for Revenue, Online and	£85,000 - £89,999	N/A	NIL	N/A	13
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£85,000 - £89,999	N/A	NIL	N/A	14
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£85,000 - £89,999	N/A	NIL	N/A	14
Asset Delivery Manager	Work with a team of Asset Delivery Managers to provide expert operational knowledge to project teams. To support and facilitate decision making across the Operational Directorates. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new asset at the point of handover. *Note – Operations refers to both Network Operations and Asset Operations of the	£85,000 - £89,999	N/A	NIL	N/A	0
Asset Development Portfolio Manager	Based in the newly formed Surface Transport Asset Development team, the post holder will be responsible for developing and delivering strategies (over the 1 to 3 year period) to support the ST outcomes and in alignment with Commercial Development (CD) objectives. The post holder will be required to provide guidance and expertise for asset development and realisation of revenue generating opportunities to senior stakeholders and will be seen as an asset development subject matter expert and important contributor to related project delivery. The post holder will be required to deputise for the Head of Asset Development & Customer Experience as and when required.	£85,000 - £89,999	N/A	NIL	N/A	3
Asset Performance and Change Manager	The Asset Performance Change Manager will be responsible for providing direction and leading a culture change within AP, using Lean & 5S methodology. To mentor champions, harnessing existing expertise to deliver departmental improvements to meet strategic business objectives.	£85,000 - £89,999	N/A	NIL	N/A	2
ATC Train Systems Maintainer	To investigate irregularities in Central Line Automatic Train Control (ATC) train borne systems and equipment identifying and rectifying failures. To determine which items of faulty equipment need to be removed for repair. Carry out planned preventative maintenance of the ATC systems, and modifications.	£85,000 - £89,999	N/A	NIL	N/A	0
ATMS Delivery Manager	The role will be responsible for leading the teams to deliver maintenance programmes to ensure business and department objectives are delivered, through the effective management of the ATMS (Automatic Track Measuring System) and financial control. The job holder will be expected to utilise skills and abilities of the Technical team and allocated resources to best meet the workload looking to deliver future inspection work streams, analyses and delivers geometry and track quality work streams. Delivery and management of	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Built Environment Manager	Act on behalf of the Head of Asset as the business lead for delivery of an extensive package of savings and modernisation initiatives in line with the strategic objectives of the maintenance modernisation agenda. Responsible for ensuring the effective delivery into service of complex and challenging business change, to enable the realisation of multi- million pound benefits over the programme. Acting as the "face" of the change programme, ensuring active engagement and ownership from the asset team. Delivering in conjunction with LU Strategy & Network Development and TIL Engineering to ensure the performance, safety and cost of the asset bases are optimised from a whole life perspective whilst modernising to deliver a world class customer experience. Showing personal and inspirational functional leadership, to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the behaviours.	£85,000 - £89,999	N/A	NIL	N/A	3
Business Manager	Reporting directly to the Director of PMO, this role is responsible for ensuring the effective and efficient operation of the TIL PMO, working with the PMO leadership team to shape and deliver strategic objectives. The role will represent the Director of PMO and other members of the leadership team where appropriate, advising and implementing procedures to assist the Director in identifying, monitoring and mitigating critical business issues and risks. The post holder will be accountable for coordinating widely across TIL, notably at Director level, to ensure an integrated approach to producing quality and timely papers and publications. They will lead liaisons with appropriate corporate teams (eg Finance, HR, Procurement) on behalf of the Director. The role also provides expert advice and guidance to the directorate and represents the Director at key	£85,000 - £89,999	N/A	NIL	N/A	4
Capability Lead	This role exists to develop and own an end to end Procurement & Supply Chain (P&SC) process, along side associated guidance, tools, templates etc. It is also responsible for continually improving the processes, working with the process users to ensure they remain fit for purpose. It will work across the wider TIL Global Process Owner community to ensure processes are aligned and	£85,000 - £89,999	N/A	NIL	N/A	2
Capability Lead	This role exists to develop and own an end to end Procurement & Supply Chain (P&SC) process, along side associated guidance, tools, templates etc. It is also responsible for continually improving the processes, working with the process users to ensure they remain fit for purpose. It will work across the wider TIL Global Process Owner community to ensure processes are aligned and	£85,000 - £89,999	N/A	NIL	N/A	2
Chief of Staff	Providing a advisory level support the Director of Major Projects. The role will directly work with the Transport for London (TfL) and Major projects Directorate (MPD) senior management teams to ensure that an effective operation, performance and delivery of the overall business is provided at all times. Providing strategic and political vision across the organisation in order to resolve local and organisational issues, driving change and performance improvements. The post holder will actively develop and maintain relationships with key stakeholders, enhancing the organisation's ability to achieve its operational and delivery objectives, predominantly through building close working relationships and understanding the external landscape, holding the organisation to account in delivering on its priorities and protecting the organisation's reputation	£85,000 - £89,999	N/A	NIL	N/A	1
Chief Operating Officer - London Transport Museum	The COO is responsible for leading the promotion & delivery of robust financial and resource management throughout the Museum and for leading the Museum's planning, compliance, programming and governance functions. They will direct the formulation and delivery of the annual and longer term business plans and budget. The post holder will be actively involved in all material business decisions, ensuring that the immediate and longer term implications, and the opportunities and risks are fully considered & hence enabling the LTM Director, Executive management and Trustees, and Directors of the Trading company to make commercially sound business decisions in pursuit of the Five Year Plan and understand the risks and progress. The role will deputise for the Director as & when required by overseeing the day-to-day performance of the	£85,000 - £89,999	N/A	NIL	N/A	6
Clinical Services Lead	The role holder will be responsible for leading the management and delivery of all Occupational Health & Wellbeing (OH&W) Clinical services for TfL, through a mix of in-house and contracted services. It will ensure the services provided meet statutory and contractual obligations on service level and quality. The role holder will work strategically across the organisation to drive the delivery of a pan-TfL Health & Wellbeing Strategy to ensure that they meet TfL's need both now and in the future.	£85,000 - £89,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Corporate Finance Senior Manager	Corporate Finance ensures that TfL preserves and enhances corporate value with the ultimate goal of managing and mitigating TfL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TfL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£85,000 - £89,999	N/A	NIL	N/A	2
Cyber Security Advisory Manager	The role directs, leads and line manages the LU / ST Cyber Security Advisory team, providing expert strategic advice and guidance to risk owners, projects, and service and system owners on all matters of cyber and information security risk management. The team supports risk owners in ensuring that the organisation has appropriate and effective cyber security defensive capabilities in place to protect our operational technology systems. As Security Advisory team lead, the role will provide expert strategic advice and guidance to risk owners, projects, and service and system owners on all matters of cyber and information security risk management.	£85,000 - £89,999	N/A	NIL	N/A	4
Cyber Security Assurance Manager	The purpose of the role is to define and lead the delivery of TfL's cyber security assurance programme. The role holder is responsible for leading a team of cyber security governance, risk and compliance professionals. Accountable for the delivery of assurance improvement as part of the overall cyber security improvement roadmap. <b>Left service on or after 31 March 2023</b>	£85,000 - £89,999	N/A	NIL	N/A	10
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£85,000 - £89,999	N/A	NIL	N/A	9
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£85,000 - £89,999	N/A	NIL	N/A	9
Depot Manager	To manage the day to day running of the operational aspects of the Depot to ensure that the Fleet meet the requirements set down by London Underground. This incorporates organising operational staff to ensure targets are achieved safely, efficiently and in a cost effective manner.	£85,000 - £89,999	N/A	NIL	N/A	11
Depot Plant & DESU Equipment Manager	Management of: Planned Preventive Plant Maintenance, Reactive works such as failure of assets. Planned refurbishment/corrective works - enhancing, repairing or refurbishing assets. Specialist Contract Management and APD	£85,000 - £89,999	N/A	NIL	N/A	11
Development Property Finance Manager	Support strategic development of TfL's property portfolio through the development of robust financial strategies. Have ownership of the financials relating to property development, joint ventures, purchases, disposals and Compulsory Purchase Orders (CPOs). Work collaboratively across a complex stakeholder group to deliver maximum value to TfL, by leading a team that will provide specialist property support and finance business partnering to Commercial Development. Implement and maintain appropriate due diligence, governance and assurance for property-related financial activities across the directorate, with key property-centric Key Performance Indicators (KPIs) to	£85,000 - £89,999	N/A	NIL	N/A	4
Direct Tax Manager	To ensure TfL Group complies with all legal requirements concerning Corporation Tax, Income Tax, and National Insurance.	£85,000 - £89,999	N/A	NIL	N/A	0
Divisional Financial Controller	The role holder will have specific responsibility for the review, challenge and delivery of summary divisional reporting, planning and forecasting outputs, ad hoc queries and business cases on behalf of the Finance Director, ensuring outputs are being thoroughly reviewed, challenged and delivered on-time. The role holder will achieve this by collaborating with the business partnering teams and be a key point of contact for requests relating to consolidated reporting, efficiencies and process improvement work, whilst supporting pan-Finance working to positively shape delivery. They will develop and manage the divisions consolidated financial and performance reporting for the TfL Executive Committee and divisional executive meetings in order to drive effective decision making adding value to the business, and manage a small team of professionals to support the delivery of this. The role holder will also be accountable and ensure the delivery and maintenance of financial modelling enabli	£85,000 - £89,999	N/A	NIL	N/A	2
Duty Reliability Manager	Provide proactive management and support to trains and stations staff. Maximise customer benefit by monitoring, maintaining, recovering and improving service and performance.	£85,000 - £89,999	N/A	NIL	N/A	0
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£85,000 - £89,999	£1 - £4,999	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Engineer (B3)	Provides specialist technical services within an organisation unit by producing designs, associated drawings, information, calculations and enabling improvement of transport system operational performance in line with policies, technical strategies and local procedures as required	£85,000 - £89,999	£1 - £4,999	NIL	N/A	0
Escalator Maintenance Area Manager	Specialised in Escalator maintenance, fault finding and repairs- circa 192 escalators.	£85,000 - £89,999	N/A	NIL	N/A	0
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£85,000 - £89,999	N/A	NIL	N/A	0
Field Service Engineer	To maintain Wood Lane Control Centre signalling control systems providing 24/7 cover. Assisting with work on signals safety computer systems equipment. Provide 2nd line call in supporting and investigating failing conditions in computer signalling equipment and associated systems (i.e.Westrace).	£85,000 - £89,999	N/A	NIL	N/A	0
Fleet Manager	To lead a team of staff who manage the maintenance of the Rolling Stock Fleet in a safe, reliable and effective way in accordance with the Railway Safety Case and other Corporate Directives and Guidelines. To ensure passenger rolling stock are provided for service in accordance with required availability, quality, safety and technical standards, providing efficient whole life asset costs in value to the customer and company. Inclusive of the surrounding Depot infrastructure and facilities to enable this.	£85,000 - £89,999	N/A	NIL	N/A	4
Fleet Manager	To lead a team of staff who manage the maintenance of the Rolling Stock Fleet in a safe, reliable and effective way in accordance with the Railway Safety Case and other Corporate Directives and Guidelines. To ensure passenger rolling stock are provided for service in accordance with required availability, quality, safety and technical standards, providing efficient whole life asset costs in value to the customer and company. Inclusive of the surrounding Depot infrastructure and facilities to enable this.	£85,000 - £89,999	N/A	NIL	N/A	4
Fleet Manager	To lead a team of staff who manage the maintenance of the Rolling Stock Fleet in a safe, reliable and effective way in accordance with the Railway Safety Case and other Corporate Directives and Guidelines. To ensure passenger rolling stock are provided for service in accordance with required availability, quality, safety and technical standards, providing efficient whole life asset costs in value to the customer and company. Inclusive of the surrounding Depot infrastructure and facilities to enable this.	£85,000 - £89,999	N/A	NIL	N/A	10
Fleet Manager	To lead a team of staff who manage the maintenance of the Rolling Stock Fleet in a safe, reliable and effective way in accordance with the Railway Safety Case and other Corporate Directives and Guidelines. To ensure passenger rolling stock are provided for service in accordance with required availability, quality, safety and technical standards, providing efficient whole life asset costs in value to the customer and company. Inclusive of the surrounding Depot infrastructure and facilities to enable this.	£85,000 - £89,999	N/A	NIL	N/A	5
Fleet Services and Delivery Manager	The purpose of this role is to be a direct accountable lead for the management of rolling stock simple enhancements and renewals through the relevant resource plans. This role is also responsible for the management and leadership of the depot infrastructure delivery services and associated service delivery units to rolling stock operations across the London Underground Network.	£85,000 - £89,999	N/A	NIL	N/A	6
Global Process Owner (MDM)	The Process Owner is ultimately responsible for upholding the design of the end to end (E2E) process and the delivery and performance of the process aligned to that. They have the responsibility to ensure that the E2E processes support the associated policies. The Process Owner will also act as the 'data authority' for their process, specifically for data quality. The Process Owner will work with the operational Business Services Function (BSF) Team and retained function to ensure that the E2E process is adhered to and that change control is managed and governed appropriately. The Process Owner will work with the Operational Lead of the E2E process and stakeholders in the business to define the required levels of performance within the E2E process and oversee performance against this. The Process Owner will be responsible for supporting resolution of significant performance or process issues and will be a key point of contact for senior stakeholders. The Process Owner will also help to drive and achieve the targeted year-on-year savings within BSF using Continuous Improvement initiatives within the E2E process alongside the BSF Continuous Improvement (CI) and Business Development team. In addition, the Process Owner work in partnership with the BSF CI and Business Development team to support building strategic partnerships as part of the BSF growth agenda.	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Growth and Masterplanning Manager	Responsible for leading TfL's strategic spatial planning work, working closely with the GLA, boroughs & other parts of TfL to identify, assess and promote transport priorities linked to housing, economic growth & regeneration potential. The postholder will oversee TfL's work on Opportunity Areas, Interchanges, Growth Corridors and other key growth / regeneration areas eg town centres. They will lead work on developing and making the case for strategic transport investment & schemes to support London's growth. Responsible for the Growth Fund (over £500m), and for maximising funding opportunities from growth related funds in GLA, central government and other sources, they will play a core role in ensuring transport requirements for good growth are understood and effectively prioritised. They will lead a team of city planners and economists, setting a clear vision for the work of TfL in this area and establishing priorities and effective use of resources, bringing together activities on OAs, interchanges, town centres and ensuring strong co-ordination internally with other teams in City Planning, Sponsorship, Commercial Development and business areas across TfL and externally with the GLA and boroughs and other stakeholders. The postholder will act as Deputy for the Director of Spatial Planning on strategic planning matters and represent TfL on a broad range of	£85,000 - £89,999	N/A	NIL	N/A	6
Head of Corporate Communications	The principal lead for coordinating the development and delivery of strategic communication within the News and External Relations directorate. The job holder identifies, designs, develops and implements communication strategies for key TfL and Mayoral priorities, ensuring all stakeholder teams are delivering against core business objectives and corporate functions, driving focus and momentum for communications delivery. Creating essential working relationships internally to help shape the strategic direction and operational decisions to ensure CCT has a good understanding of delivery challenges, deploying senior officials as required to progress TfL's and the Mayor's goals and safeguard their reputation. The job holder will ensure a good working relationship is maintained with City Hall so communication priorities are aligned. All specialist communications and scrutiny within the News and External Relations department will be managed by the post holder, this includes the management of the monthly Mayor's Question process, stakeholder casework and all Mayoral correspondence, FOI review and speeches and briefings for	£85,000 - £89,999	N/A	NIL	N/A	6
Head of Government & EU Relations	The job holder will be accountable for owning, overseeing and leading the creation and development of TfL's productive partnerships and relationships with the Government, Parliament, other UK cities and think tanks as assigned to achieve and realise TfL's public affairs strategy. This will include the successful influencing, shaping and realisation of policy, legislation and funding decisions as appropriate. It will lead on TfL's engagement with legislative process and prepare responses and evidence as required for political stakeholders. It will involve high-level interactions with politicians and officials to build trust and confidence, establish strong partnerships and activate third-party advocacy. The job holder will ensure early political intelligence and information is shared across the business and translated into meaningful engagement plans.	£85,000 - £89,999	N/A	NIL	N/A	3
Head of Marine Assets and Infrastructure	This role is responsible for the protection, maintenance, repair, and technical performance of all floating and terminal assets, through maintaining the operational service at the best possible readiness and availability. Leading and manage the technical and engineering teams and associated contractors ensuring that the assets are maintained and operated to the highest standard in compliance with all legal and regulatory requirements and in accordance with TfL's policies, procedures and standards.	£85,000 - £89,999	N/A	NIL	N/A	3
Head of Marine Operations	This role is responsible to manage and maintain the operational maritime service at the best possible readiness and availability, and ensure that the assets and services are operated and delivered to the highest standard in compliance with all legal and regulatory requirements, and in accordance with TfL's policies, procedures and standards for the delivery of public transport	£85,000 - £89,999	N/A	NIL	N/A	8
Head of Media	Leads a TfL Press Office team – to deliver effective media relations and proactive PR strategies, to promote the activities and achievements and defend the reputation of TfL. As part of TfL's Customer Communications and Technology (CCT) Senior Management Team (SMT), Head of Media roles must work collaboratively with colleagues across CCT and TfL as a whole to develop and implement effective integrated communications strategies and PR plans, placing our customers at the heart of everything we do. Working with the Director of News, Head of Media roles must lead and effectively communicate TfL's goals and objectives, and the role the Press Office plays in delivering them. They must build a strong team ethos and accountability, treating people fairly and consistently to ensure the TfL Press Office reflects the city we serve. Deputises for the Director of News when necessary.	£85,000 - £89,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Secretariat	To lead, manage and develop the Secretariat function within General Counsel Directorate and as part of a shared service arrangement with the GLA. To be responsible for support to the Board, Committees and Panels and in particular the meetings cycle, and liaison with individual Board, Committee and Panel Members about their roles and functions. To also be responsible for the administration of TfL's subsidiary companies. As part of the GLA shared services arrangement, the Secretariat function also supports the Members and meetings of the two Mayoral Development Corporations.	£85,000 - £89,999	N/A	NIL	N/A	18
Head of Travel Demand Management	The Travel Demand Management (TDM) team in TfL brings together operational plans, transport planning, analysis and communications to develop and deliver interventions that mitigate congestion as well as planned and unplanned disruption. This role will lead a high performing team, to develop and deliver the TDM strategies that influence customer behaviour and choices to improve their experience whilst maximising efficiency and minimising disruption of TfL's existing capacity. The role will shape, deliver and execute TDM strategic projects to achieve measurable congestion and disruption behaviour change outcomes through cooperation of internal and external communication, operational, technical and analysis teams. This includes development and coordination of TDM content, managing progress, quality, risk issues and budget. The role will work with teams in the Customer and wider CCT function, to ensure integrated delivery of business priorities.	£85,000 - £89,999	N/A	NIL	N/A	12
Indirect Tax Manager	To correctly interpret and implement tax legislation relating to VAT, SDLT, CIS, Landfill Tax and other Environmental Levies, thereby minimising tax, penalties and interest charges borne by the TfL Group.	£85,000 - £89,999	N/A	NIL	N/A	0
Infrastructure Maintenance Delivery Manager	Accountable for leading and providing end to end 'safety of the line' for the delivery and execution of infrastructure Maintenance, Renewals and Contracted Services for Rail for London's role as Infrastructure Manager of Crossrail, Routeway, Infrastructure and Stations.	£85,000 - £89,999	N/A	NIL	N/A	13
Inspection Review Engineer	To review, check, process and sign off Inspection reports for the maintenance of Bridges and Structures, Deep Tube Tunnels and Earth Structures so that quality referrals for action may be assured in compliance with LUL Inspection standards and ensuring that recommended works will retain the assets as fit for purpose and that all safety risks is mitigated to ALARP.	£85,000 - £89,999	N/A	NIL	N/A	0
Insurance & Risk Lead	To lead the team and develop the Insurance strategy and principals for TfL. Liaise with senior internal and external stakeholders, including brokers and insurers. To then lead the implementation of the corporate insurance policy, philosophy and strategy to ensure TfL manages its insurable risks to ensure financial protection in the event of a major incident	£85,000 - £89,999	N/A	NIL	N/A	3
Lead Asset Delivery Manager	Responsible for leading a team of Asset Delivery Managers providing expert asset operational knowledge to project teams to deliver new assets into service with minimal disruption to the railway. Responsible for leading engagement with key stakeholders across Operational Directorates to facilitate decision making. Working at local and senior levels to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. *Note – Operations refers to both Network Operations and Asset Operations of the railway.	£85,000 - £89,999	N/A	NIL	N/A	2
Legal Entity Controller	The role holder will act as financial controller for selected legal entities of the TfL Group with specific responsibility for the review, challenge and technical accuracy of financial reporting, planning and forecasting outputs for these legal entities. She/he will manage the relationship between the Shared Business Service Centre and Retained Finance/Finance Business Partners to ensure robust and accurate financial information at the legal entity, divisional and Group level is delivered to all stakeholders (internal and external) on a timely basis	£85,000 - £89,999	N/A	NIL	N/A	2
Lifts User Acceptance Manager	To ensure the successful management of London Underground obligations and of any partners/suppliers to deliver an assigned non-complex project on behalf of LU to meet the needs of its customers.	£85,000 - £89,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
LU Control Centre Manager	To lead and co-ordinate the management of the asset and operational command and response area of the London Underground Control Centre (LUCC) ensuring that the command and control of the tube network is operating at a sufficient steady state, staying ahead of network and service impacting issues as well as being in a permanent state of alertness and readiness to be ahead of and respond to incidents or other events affecting the operation of the tube and its partner functions. The job holder will be a highly self motivated individual with the ability to oversee the various functions within the control room environment, who in turn will give functional oversight to the wider asset operation of the tube network. They will form strong links with stakeholders from asset operations, line operations, customer services – as well as ensuring a one London Underground approach for monitoring and reporting issues and faults	£85,000 - £89,999	N/A	NIL	N/A	15
Maintenance Readiness Specialist	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TFL. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TFL strategic objectives.	£85,000 - £89,999	N/A	NIL	N/A	0
Maintenance Engineering Manager	Responsible for the leadership, strategic direction, tactical deployment, budget management, decision making and execution in relation to maintenance engineering asset management (maintenance, maintain ability, standards, spares, tools, test equipment, maintenance manuals and asset data) for Rail for London's role as Infrastructure Manager of Crossrail for routeway infrastructure	£85,000 - £89,999	N/A	NIL	N/A	8
Maintenance Manager	To manage resources, specifically financial, human and material to exceed the Fleet KPI's in terms of safety, availability and customer service whilst reducing wastage. Provide leadership, direction, coaching and delegation direction to a team of operational employees and continuously develop and performance manage individuals to realise their potential.	£85,000 - £89,999	N/A	NIL	N/A	0
Maintenance Operational Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	8
Maintenance Operational Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	9
Maintenance Operational Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	8
Maintenance Operational Manager	Organise and control all planned signal maintenance activities on a nightly basis across the three TLL signal Asset zones. Resolve any incidents created during Engineering hours related to Signalling by co-ordinating and directing resources accordingly. Liaise with other managers within TLL and LU to appraise, and advise on general, or Signalling maintenance matters to optimise service performance.	£85,000 - £89,999	N/A	NIL	N/A	9
Maintenance Operational Manager	Organise and control all planned signal maintenance activities on a nightly basis across the three TLL signal Asset zones. Resolve any incidents created during Engineering hours related to Signalling by co-ordinating and directing resources accordingly. Liaise with other managers within TLL and LU to appraise, and advise on general, or Signalling maintenance matters to optimise service performance.	£85,000 - £89,999	N/A	NIL	N/A	7



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Operational Manager	Organise and control all planned signal maintenance activities on a nightly basis across the three TLL signal Asset zones. Resolve any incidents created during Engineering hours related to Signalling by co-ordinating and directing resources accordingly. Liaise with other managers within TLL and LU to appraise, and advise on general, or Signalling maintenance matters to optimise service performance.	£85,000 - £89,999	N/A	NIL	N/A	9
Maintenance Operational Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	7
Maintenance Operational Manager	Organise and control all planned signal maintenance activities on a nightly basis across the three TLL signal Asset zones. Resolve any incidents created during Engineering hours related to Signalling by co-ordinating and directing resources accordingly. Liaise with other managers within TLL and LU to appraise, and advise on general, or Signalling maintenance matters to optimise service performance.	£85,000 - £89,999	N/A	NIL	N/A	6
Maintenance Operational Manager	Organise and control all planned signal maintenance activities on a nightly basis across the three TLL signal Asset zones. Resolve any incidents created during Engineering hours related to Signalling by co-ordinating and directing resources accordingly. Liaise with other managers within TLL and LU to appraise, and advise on general, or Signalling maintenance matters to optimise service performance.	£85,000 - £89,999	N/A	NIL	N/A	8
Master Data & BI Delivery Lead	The newly established Business Services is structured by end-to-end process requiring a full time role responsible for leading the delivery of each end-to-end process including Reporting. The Reporting Delivery Lead will take responsibility for uploading and promoting adherence and compliance to the Reporting process designs and plays a key role in embedding these new processes. They will also drive continuous improvement initiatives, ensuring that all change initiatives are managed in line with new processes and with appropriate governance. The Reporting Delivery Lead will develop and embed a risk-based approach to activity, driving a balance between value, cost and risk. They are ultimately responsible for the delivery of Reporting activities - including report running, building, and enrichment through data Interpretation.	£85,000 - £89,999	N/A	NIL	N/A	3
Materials Compliance Manager	A key member of the Plant, Materials and Stores leadership team, accountable for the establishment and compliance of MRP/ERP Materials Master Data Management via best practice business processes. Management and development of materials management related reporting through the application of expert systems knowledge to support effective and efficient service across relevant Asset areas to the required level of reliability, availability, maintainability, safety and cost. Effective data quality management processes in collaboration with key stakeholders. Advocating a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviors. Support Head of Plant, Materials and Stores in establishing materials management capability to support current and future business requirements	£85,000 - £89,999	N/A	NIL	N/A	0
Mechanical Manager	Responsible for the maintenance, repair and replacement of Mechanical assets across all LU Buildings (Stations, Depots, Lineside, Power and Operational Facilities). Ensuring that Mechanical assets meet all required regulatory, statutory and engineering standards, and perform to the correct and safe design output. Responsible for the creation of the annual Asset Condition Reports (ACR) for Mechanical assets, and the creation / review / update of associated workbanks.	£85,000 - £89,999	N/A	NIL	N/A	4
Network Information & Coordination Manager	The Network Coordinator provides support to the Senior Operating Officer (SOO) and Network Tactical Manager to ensure the safe and efficient day to day management of incidents that impact on the London Underground network on a 24/7 shift basis. The role is responsible for ensuring the collation and dissemination of accurate, timely and integrated real-time London Underground network information to enable our customers to plan their journeys.	£85,000 - £89,999	N/A	NIL	N/A	0
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£85,000 - £89,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Resilience Strategy Manager	To be accountable for the day to day management and the long term development of the Network Operations function within the LUCC, Events and Contingency Planning, Business Continuity, Security and Network Resilience & Enforcement Teams. To oversee the performance, future development and programme realisation of strategic LU objectives for the areas under his/her command covering the people leadership of the teams and oversight and development of the all process, working arrangements, key interfaces and roles.	£85,000 - £89,999	N/A	NIL	N/A	8
Network Security Manager	The Network Security Manager provides assurance for the Chief Operating Officer and external stakeholders that security measures are being complied with and are complementary to LU's purpose and proportionate to the risk whilst monitoring and directing actions on security related incidents that could potentially cause delays to the Tube network. This role provides high level liaison with external stakeholders, executive directors, Press Office, General Managers, APD, TLL and Power Connect & Revenue Contracts and British Transport Police and serves as the Head of profession to assess security competence of Rostered Duty Officer cadre, and is accountable for the Business Continuity planning and Workplace Violence operations.	£85,000 - £89,999	N/A	NIL	N/A	6
Noise, Vibration and Air Quality Lead	The postholder will have the responsibility and accountability for developing and then delivering the strategic and site specific interventions to address the customer and residential complaints received by London Underground relating to Noise and Vibration, generated as we Transport over 5 Million passengers each day across the Network. In addition, Air Quality within the Underground Network, although compliant with HSE Regulatory Limits, is a Public Health concern and the postholder is required to develop policies and guidance that will determine the site specific interventions to reduce the particulate levels recorded across the Network, within best practicable means. To achieve this you will work closely both with both London Underground colleagues, across a number of Directorates and Regulatory bodies to ensure we meet our statutory obligations and Mayoral commitments.	£85,000 - £89,999	N/A	NIL	N/A	0
Operational Property Manager	The purpose of this job is to contribute to the formulation of Operational Property Management policies, be accountable for the implementation of plans, manage the overall programme of property-related requirements of the Operating Businesses and other clients, by developing stakeholder relationships and building productive interfaces within Operational Property divisions.	£85,000 - £89,999	N/A	NIL	N/A	16
Operations Planner	Effectively plan and deliver possessions, achieving the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed planning and delivery of works in all LU possessions, and requires a high level of technical planning and engineering expertise.	£85,000 - £89,999	N/A	NIL	N/A	0
Pensions Financial Controller	This role contributes to the design and is responsible for the delivery and implementation of Pensions Strategy with focus on the provision of advice in financial management including all financial accounting relating to the Fund and other TfL pension arrangements.	£85,000 - £89,999	N/A	NIL	N/A	1
Planning Manager	Responsible for leading TfL's statutory role in the land-use planning process across London and for driving and implementing best practice in the integration of transport and land use planning in new development. The postholder will act as Deputy for the Director of Spatial Planning on regulatory planning matters and will manage the work of the Area teams overall, promoting good growth across London and helping deliver the MTS and London Plan through new development. They deal with complex planning applications and lead difficult and sensitive negotiations with major developers, boroughs and the GLA to secure transport priorities and protect TfL's interests. A key aspect of the role is forging effective joint working with the GLA and strong senior relationships across TfL, GLA and with boroughs. They will be responsible overall for developing and driving best practice across the Area teams and for performance against key targets and milestones.	£85,000 - £89,999	N/A	NIL	N/A	7
Point Care Operations Manager	A key member of the Asset Operations Signals Point Care team. Managing and taking accountability for delivery and on site management of Point Care works across the network on behalf of all Signals and Track business units. Working collaboratively with teams to deliver and drive improvements in performance, reliability, availability, maintainability, safety and cost. Job holder has an overall purpose to deliver the above in conjunction with LU Strategy & Network Development and TfL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Job holder will display strong functional leadership to their team alongside peers within the Signals Point Care function. A key purpose of the role is to advocate modernisation and transformation to create a can do culture across the relevant Line Signals and Track business units in response to the strategic direction set by the Point Care Delivery Manager.	£85,000 - £89,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Portfolio Construction Manager	The Construction Programme Manager is directly responsible for providing direction, assurance and subject matter expertise on construction best practice, ensuring third party construction contractors are delivering to time and agreed requirements. The Construction Programme Manager engages with the Statutory Undertakers as a TIL representative. The Construction Programme Manager leads on all construction responsibilities for the Project and Programme Delivery team. The role holder monitors and manages civil engineering, construction and installation works that provide the contracted scope of works included within the overall Delivery Programme. This role has	£85,000 - £89,999	N/A	NIL	N/A	10
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£85,000 - £89,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£85,000 - £89,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£85,000 - £89,999	N/A	NIL	N/A	0
Power Control Room Operator	Carry out operation and control of the LUL electrical and air distribution systems to ensure the safe, reliable and cost effective delivery of electrical supplies to the Underground Network. Provide operational support to the Power - Private Funding Initiative (PFI) Contract, on behalf of LUL.	£85,000 - £89,999	N/A	NIL	N/A	0
Principal Cyber Security Engineer	The role directs, leads and line manages the T&D Cyber Security Engineering team, providing security engineering / architecture / solution design and expert technical advice and guidance to risk / system owners across the TIL business, as well as to the Cyber Security team, project and the wider T&D team. The role will advise on the immediate management of risks and the longer term 2-5 strategy. The role is also part of a broader enterprise technology architecture function. The team is responsible for cyber security product management as part of the wider T&D product management community, ensuring that products have a continuous improvement roadmap.	£85,000 - £89,999	N/A	NIL	N/A	5
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	1
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	4
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	1
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	2
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business. <b>Left service on or after 31 March 2023</b>	£85,000 - £89,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	2
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£85,000 - £89,999	N/A	NIL	N/A	0
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TFL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£85,000 - £89,999	N/A	NIL	N/A	9
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TFL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£85,000 - £89,999	N/A	NIL	N/A	11
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TFL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£85,000 - £89,999	N/A	NIL	N/A	9
Process Owner	The Process Owner is ultimately responsible for upholding the design of the end to end (E2E) process and the delivery and performance of the process aligned to that. They have the responsibility to ensure that the E2E processes support the associated policies. The Process Owner will also act as the 'data authority' for their process, specifically for data quality. The Process Owner will work with the operational Business Services Function (BSF) Team and retained function to ensure that the E2E process is adhered to and that change control is managed and governed appropriately. The Process Owner will work with the Operational Lead of the E2E process and stakeholders in the business to define the required levels of performance within the E2E process and oversee performance against this. The Process Owner will be responsible for supporting resolution of significant performance or process issues and will be a key point of contact for senior stakeholders. The Process Owner will also help to drive and achieve the targeted year-on-year savings within BSF using Continuous Improvement initiatives within the E2E process alongside the BSF Continuous Improvement (CI) and Business Development team. In addition, the Process Owner work in partnership with the BSF CI and Business Development team to support building strategic partnerships as part of the BSF growth agenda.	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Process Owner	The Process Owner is ultimately responsible for upholding the design of the end to end (E2E) process and the delivery and performance of the process aligned to that. They have the responsibility to ensure that the E2E processes support the associated policies. The Process Owner will also act as the 'data authority' for their process, specifically for data quality. The Process Owner will work with the operational Business Services Function (BSF) Team and retained function to ensure that the E2E process is adhered to and that change control is managed and governed appropriately. The Process Owner will work with the Operational Lead of the E2E process and stakeholders in the business to define the required levels of performance within the E2E process and oversee performance against this. The Process Owner will be responsible for supporting resolution of significant performance or process issues and will be a key point of contact for senior stakeholders. The Process Owner will also help to drive and achieve the targeted year-on-year savings within BSF using Continuous Improvement initiatives within the E2E process alongside the BSF Continuous Improvement (CI) and Business Development team. In addition, the Process Owner work in partnership with the BSF CI and Business Development team to support building strategic partnerships as part of the BSF growth agenda. <b>Left service on or after 31 March 2023.</b>	£85,000 - £89,999	N/A	NIL	N/A	0
Process Owner	The Process Owner is ultimately responsible for upholding the design of the end to end (E2E) process and the delivery and performance of the process aligned to that. They have the responsibility to ensure that the E2E processes support the associated policies. The Process Owner will also act as the 'data authority' for their process, specifically for data quality. The Process Owner will work with the operational Business Services Function (BSF) Team and retained function to ensure that the E2E process is adhered to and that change control is managed and governed appropriately. The Process Owner will work with the Operational Lead of the E2E process and stakeholders in the business to define the required levels of performance within the E2E process and oversee performance against this. The Process Owner will be responsible for supporting resolution of significant performance or process issues and will be a key point of contact for senior stakeholders. The Process Owner will also help to drive and achieve the targeted year-on-year savings within BSF using Continuous Improvement initiatives within the E2E process alongside the BSF Continuous Improvement (CI) and Business Development team. In addition, the Process Owner work in partnership with the BSF CI and Business Development team to support building strategic partnerships as part of the BSF growth agenda. <b>Left service on or after 31 March 2023.</b>	£85,000 - £89,999	N/A	NIL	N/A	0
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	6
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	5
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	11
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	0
Programme Delivery Manager	To ensure that Capital Programmes Directorate provides successful management of LUTFL obligations, to ensure the effective delivery of assigned programmes of work on behalf of LU to meet the needs of its customers. This will be achieved through defining each programme of work arising from the business objectives and turning this into an integrated delivery programme, which is then delivered to time, quality and budget.	£85,000 - £89,999	N/A	NIL	N/A	0
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	3
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	6
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	0
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	1
Programme Delivery Manager	To ensure that Capital Programmes Directorate provides successful management of LU/TfL obligations, to ensure the effective delivery of assigned programmes of work on behalf of LU to meet the needs of its customers. This will be achieved through defining each programme of work arising from the business objectives and turning this into an integrated delivery programme, which is then delivered to time, quality and budget.	£85,000 - £89,999	N/A	NIL	N/A	4
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£85,000 - £89,999	N/A	NIL	N/A	2
Programme Manager	The Programme Manager role is directly responsible and accountable for managing a number of major projects and programme of works.	£85,000 - £89,999	N/A	NIL	N/A	0
Project and Programme Controls Manager	The Project and Programme Controls Manager is responsible for ensuring the implementation of best practice project governance and controls for the Technology and Data (T&D) Directorate enabling the successful delivery of Technology and Data projects and programmes on time, to budget and to the highest possible quality standards. The post holder is responsible for implementing and managing project controls that are appropriate for the scale and complexity of the T&D projects and programmes. They will be supporting a portfolio of approximately 200 projects and programmes with a value of approximately £250M and interfacing directly with up to 9 Senior Programme Managers, the Heads of T&D functions and the Chief Technology Officer(CTO).	£85,000 - £89,999	N/A	NIL	N/A	13
Project Controls Manager	The Project Controls Manager is responsible for leading the implementation and maintenance of Project Controls processes within the Programme Management Unit (PMU) to ensure consistent and competent management of project controls across assigned projects, in line with corporate standards and governance. They are accountable for direction and co-ordination of project controls activities on assigned projects to ensure consistently robust monitoring and control of programme performance and transparent reporting against integrated project baselines and key schedule milestones.	£85,000 - £89,999	£1 - £4,999	NIL	N/A	0
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£85,000 - £89,999	N/A	NIL	N/A	0
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£85,000 - £89,999	N/A	NIL	N/A	2
Recruitment Delivery Lead	The Recruitment Delivery Lead will be responsible for the delivery of elements of the end-to-end process within BSF for the team that delivers Recruitment for TfL across all areas (except Executives) including sourcing, attracting, recruiting and redeploying talent for TfL. This is done in line with business requirements / demand planning and in line with the goals set in collaboration with the Process Owner. In addition responsible for the oversight of the total pool of redeployees and delivery of 3rd party recruitment providers through campaigns. The Recruitment Delivery Lead will lead the embedding of the new recruitment processes and driving continuous improvement initiatives for Recruitment in TfL across strategy, people, process and technology working with the Process Owner and ensure that all change initiatives are managed in line with new processes and with appropriate governance.	£85,000 - £89,999	N/A	NIL	N/A	6
Redeployment Manager	Limited. Ensuring all company and statutory standards are met. Deliver works package to time and cost via managing the budget. Design and formulate the strategy to bring the Stations and Structural Maintenance escalator and pump project sections forward in a way that ensures the above criteria are achieved. To act as a focal point of contact for all internal and external customers/stakeholders to ensure that excellent customer service and	£85,000 - £89,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Road Safety Strategy Manager	This role exists to support the setting of Safety strategy and vision for TIL for a theme (themes include Road Risk, Public Transport Safety and Construction Safety), leading on specific sub-Themes (e.g. Suicide Prevention, Safety Culture etc.). It will do this using robust data and insight, including risk modelling information, to identify priorities and action plans to drive consistently improving safety performance. It will ensure external best practice is factored into delivery plans and make sure that plans are clearly communicated within the directorate.	£85,000 - £89,999	N/A	NIL	N/A	0
Rules and Compliance Manager	This role delivers key access enabling projects by strategically planning the implementation of operational efficiencies for protection training and competence regimes. Overall responsibility for the competence management systems, training and licensing systems for the protection of workers on the track. Accountable for ensuring they are cost effective, accurate and operating in a way that enables safe and efficient engineering work to take place on London Underground. Pro-actively manage relationships with key stakeholders and identify efficiencies in the supply of protection to feed into the overall success of the access strategy. Sentinel scheme custodian for London	£85,000 - £89,999	N/A	NIL	N/A	2
Senior Asset Improvement Analyst	To be the expert for the delivery of in-depth asset failure analysis and the provision of a FRACAS (or equivalent) process with the aim of addressing asset reliability issues and improve all assets' performance across the Asset Operations Directorate. Following guidance from key stakeholders and the Asset Improvement Manager, this role is to provide in-depth analysis of data and details of issues from a number of data sources, in relation to improving the asset area appointed; hence having a strong analytical and numerical background is paramount.	£85,000 - £89,999	N/A	NIL	N/A	0
Senior Associate Lawyer	To provide legal advice to the TIL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£85,000 - £89,999	£1 - £4,999	NIL	N/A	0
Senior Business Architect	The Senior Business Architect constructs and owns the integrated business operating model for the Head of T&D LU ensuring alignment of key product family investment decisions, T&D capabilities and strategies to ensure LU business outcomes are realised. The role holder owns the LU technology delivery plan for the 2-5 year business plan, influencing wider T&D investment plans and providing expertise contributing to wider pan-TIL Strategy and integrated operating model. The role holder translates LU Policy into operational procedures and contributes to policy development on the basis of advanced understanding of business processes and technology and data capabilities. The Senior Business Architect for LU leads a team of specialists with LU and operating model expertise to deliver specific, measurable objectives through the management and coordination of internal resources. The role holder will provide leadership and direction on technology which deliver demonstrable efficiencies (circa £5m-£10m plus) and solve strategic problems to the London Underground	£85,000 - £89,999	N/A	NIL	N/A	1
Senior Business Architect	The Senior Business Architect constructs and owns integrated business operating models for their Heads of T&D area enabling alignment of key product family investment decisions, T&D capabilities and strategies to ensure pan-TIL business outcomes are realised. The role holder maintains the horizon view of their respective area over the 2 - 5 year interval.  The role holder works with other architects across T&D to maintain an overall reference architecture that aligns business architecture with applications, information and technology architecture and supports the delivery of the required T&D products and service in the most cost effective manner possible.	£85,000 - £89,999	N/A	NIL	N/A	4
Senior Business Improvement Manager	This role exists to lead the development and implementation of initiatives to support improvement against core business objectives. It will work across the operational areas of LU (maintenance, customer services, trains and service control) and its primary focus will be service performance (e.g. reliability) and efficiency of operation. The role will also be responsible for embedding a continuous improvement culture and methodology across the business. Each business area will remain responsibly for identifying opportunities for change; this role exists to translate these opportunities into a deliverable, prioritised, programme of work and to ensure its delivery. They must also look to make cost savings wherever possible and ensure that cost saving is a continual theme in LU. They must collaborate across the business to ensure that the plans are deliverable and understood widely. As part of the senior management team, this role is also jointly responsible for monitoring and improving d	£85,000 - £89,999	N/A	NIL	N/A	10



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Business Partner	Defining and delivering a strategic training and skills development intervention for Senior Stakeholders in Asset Operations (Fleet). The role is responsible for both delivering business as usual requirements but also supporting with increasing improvements in competencies to ensure all operational staff are able to deliver operations safely and reliably. As part of the Skills Development leadership team, support with transforming a centralised and blended learning agenda; leading on the Training Plan for Asset Operations (Fleet) ensuring KPIs are aligned with business needs.	£85,000 - £89,999	N/A	NIL	N/A	3
Senior Category Manager	Responsible for identifying and pursuing new commercial opportunities within a specific category group (e.g. advertising, retail, etc.), in order to maximise revenue within the TFL asset portfolio. The Senior Category Manager will draw on expert technical knowledge gained in their specialist fields to maximise project value and embed an effective long-term category strategy.	£85,000 - £89,999	N/A	NIL	N/A	0
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£85,000 - £89,999	N/A	NIL	N/A	5
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£85,000 - £89,999	N/A	NIL	N/A	15
Senior Change & User Adoption Manager	Digital Workplace describes the set of ubiquitous IT tools and capabilities used to help employees perform their roles. One of the key initiatives to support a more modern TFL is the Digital Workplace Transformation. Led by Tech & Data, and leveraging a pan-TFL network of Change Leads and Champions, this initiative will modernise and continually evolve the entire end-user IT environment (desktops, office software, mobile devices, printing, telephony etc). This is to improve communication and collaboration opportunities for the workforce, and provide tools to help employees work smarter, be more agile and productive. Change Management, and carefully orchestrated User Adoption plans are critical to success. The role holder will lead the effective change management and stakeholder engagement for the Digital Workplace Transformation ensuring that:- • Affected business areas are prepared for the transition to the new and improved IT tools • Change is delivered in a way that supports business priorities and inspires employees to take full advantage • Risks are identified and mitigated, and benefits are realised in all areas.	£85,000 - £89,999	N/A	NIL	N/A	5
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£85,000 - £89,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£85,000 - £89,999	£1 - £4,999	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	3
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	2
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	1
Senior Finance Business Partner	Manages a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way. To deliver a complete set of finance services from detailed accounting, planning, forecasting, business and financial performance management through to strategic level decision support. The role holder will proactively educate and inform senior operational and business managers of their financial information and to ensure take account of the financial implications of business plans, budgets, forecasts and any subsequent	£85,000 - £89,999	N/A	NIL	N/A	3
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	1
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£85,000 - £89,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Financial Reporting Manager	Manages the delivery of a high quality, comprehensive external financial reporting service for the TfL Group. Manages the production of publically available financial reports for the consolidated TfL Group (including business plans, budgets, Quarterly performance reports, periodic Finance Reports and consolidated and individual company statutory financial statements) to address the needs of a broad spectrum of internal and stakeholders, including the TfL Board, Government bodies, the Greater London Authority, Investors, Rating Agencies, internal management and the general public.	£85,000 - £89,999	N/A	NIL	N/A	1
Senior Fleet Manager	Ensures ExCo, Directors and Senior Managers are provided with an integrated view of Financial Performance, with early warning on significant changes in expected performance/costs/income, advising on corrective actions.	£85,000 - £89,999	N/A	NIL	N/A	3
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including: consultation, negotiation and dispute resolution.	£85,000 - £89,999	N/A	NIL	N/A	1
Senior Lifts, Pumps & Vents Manager	This role is responsible for the delivery of all maintenance types including Capital renewals and upgrades. As well as the departments core business area the role holder will also deliver maintenance across functions as needed to form a multi disciplined delivery team. A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of assets and across the Network to the required level of reliability, maintainability, safety and cost in accordance with the asset strategy. Work in collaboration with stakeholders to ensure the asset base is optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and change to create a "can do" culture across the business. Act to reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviors.	£85,000 - £89,999	N/A	NIL	N/A	10
Senior Logistics Warehousing Manager	A key member of the Logistics & Manufacturing leadership team, accountable for leading & providing an efficient Warehousing & Logistics service across several disciplines that supports the pan TfL delivery of planned works. Performing in conjunction with a variety of key support partners and Logistics & Manufacturing departments to ensure effective delivery of customer requirements in accordance with performance, safety and cost. It is expected that the job holder will effectively lead & optimise a number of complex Operational Logistic departments in Road, Rail & Warehousing. Showing personal and inspirational functional leadership, advocating and role modeling the embedment of a continuous improvement culture to empower teams to resolve complex business problems. Job holder is also expected to be an advocate for TfL Vision and Values, recognising the importance and benefits of an inclusive approach in leading a diverse business function.	£85,000 - £89,999	N/A	NIL	N/A	11
Senior LV Cables & Comms Manager	Operating as a multi disciplined delivery team. Work in collaboration with Customer Operations, LU Planning, TfL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of assets and across the Network to the required level of reliability, maintainability, safety and cost in accordance with the asset strategy. Work in collaboration with stakeholders to ensure the asset base is optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and change to create a "can do" culture across the business. Act to reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right	£85,000 - £89,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Manufacturing Maintenance Manager	A key member of the Logistics & Manufacturing leadership team, accountable for leading a team responsible for the overhaul & maintenance of railway and train components sitting within APCD (Asset Performance & Capital Delivery), inclusive of Engineering Vehicles and Plant equipment. Required to deliver in conjunction with key support/delivery partners and Logistics & Manufacturing departments to ensure the effective scheduling, maintenance and delivery of key rail components, impacting a large customer base. Job holder should deliver & lead in accordance with performance, safety and cost, advocating a continuous improvement culture across all teams. Frequently & dynamically assessing/developing department capability/capacity and opportunities for responding to changing workloads. 2Showing personal and inspirational functional leadership, advocating and role modeling the embedment of a continuous improvement culture to empower teams to resolve complex business problems. Job holder is also expected to be an advocate for TIL Vision and Values, recognising the importance and benefits of an inclusive approach in leading a diverse business function.	£85,000 - £89,999	N/A	NIL	N/A	10
Senior Power HV Manager	This role is responsible for the delivery of all maintenance activities within the Power High Voltage (HV) teams. Work in collaboration with Customer Operations, LU Planning, TIL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of assets and across the Network to the required level of reliability, maintainability, safety and cost in accordance with the asset strategy. Work in collaboration with stakeholders to ensure the asset base is optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and change to create a "can do" culture across the business. Act to reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right	£85,000 - £89,999	N/A	NIL	N/A	6
Senior Programme Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to own the commercial strategy to deliver TIL capital programmes to business case outcomes for a specific programme. It will do this by working with programme leadership to set expectations and management of the financial outcome of programmes. It will be accountable for commercial strategy execution including end to end sourcing, contract management. It will lead a team to ensure delivery of commercial aspects of a programme.	£85,000 - £89,999	N/A	NIL	N/A	9
Senior Programme Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to own the commercial strategy to deliver TIL capital programmes to business case outcomes for a specific programme. It will do this by working with programme leadership to set expectations and management of the financial outcome of programmes. It will be accountable for commercial strategy execution including end to end sourcing, contract management. It will lead a team to ensure delivery of commercial aspects of a programme.	£85,000 - £89,999	N/A	NIL	N/A	8
Senior Programme Manager	The Senior Programme Manager will direct a team of up to 25 programme and project managers to deliver change for a range of technology and data products within TIL and the wider Greater London Authority family through multiple programmes and projects up to a value of £75m and overall length of up to 5 years, identifying the appropriate standards of governance and control and ensuring adherence to these. The Senior Programme Manager acts as the senior interface for all stakeholders and is responsible for delivering the programmes and projects through a strategic blend of in-house capability and external contracts and frameworks to ensure best value for TIL. They will work with the other T&D Senior Programme Managers and Heads of Technology & Data (T&D) functions to agree resource requirements and assignment in a matrix-management environment, working with one or more of the Heads of T&D functions to maintain a forward view of business demand	£85,000 - £89,999	N/A	NIL	N/A	5
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£85,000 - £89,999	N/A	NIL	N/A	0
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£85,000 - £89,999	N/A	NIL	N/A	0
Senior Service Delivery Manager	A key member of the Asset Performance & Capital Delivery directorate leadership team, within the Systems & Infrastructure leadership team, accountable for the supply of end to end, business support services. A dynamic role responsible for proactively improving business delivery through LEAN continuous improvement. Focus areas include Finance, People, Competence, Safety, Compliance, Asset Management, Change & Data The post holder will be the focal point for the provision of standardised business support including the development and introduction of new technology and ways of working. Improvements will focus on the creation of a business that uses strategy and forecasting as tools to drive change and modernisation on a continuous basis. Post holder will be the central point of contact for Systems & Infrastructure functions across TfL.	£85,000 - £89,999	N/A	NIL	N/A	7
Senior Sustainability Manager	To champion and develop TfL's SHE vision by leading the delivery of prioritised SHE improvement programmes to be delivered to programme and within budget. Lead the provision of SHE support to the operational business and directorates (as appropriate to SHE discipline) to ensure SHE risks are appropriately managed and SHE opportunities are realised. The role holder must also look to make savings wherever possible and ensure that money saving is a continual theme of SHE in TfL. This role is also a contributor for improving diversity and inclusion across the function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the	£85,000 - £89,999	N/A	NIL	N/A	6
Senior Treasury Accounting Manager	Leads the provision of a robust and accurate reporting and control function for the Group Treasury department. Ensures compliance with statutory/regulatory requirements of TfL's borrowings, derivatives and investment portfolios, highlighting any significant financial/legal/regulatory issues, and identifying and implementing improvements to controls and processes	£85,000 - £89,999	N/A	NIL	N/A	1
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£85,000 - £89,999	N/A	NIL	N/A	10
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£85,000 - £89,999	N/A	NIL	N/A	10
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller Instructor	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller Instructor	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Controller Instructor	Manage Competence Assurance of Service Operators, Controllers & Managers within Service Control ensuring that quality of customer service is achieved through Safety and Service Quality Enhancement measures.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Development Manager	This role works across Asset Management Directorate (AMD) seniors leaders and supply chain partners to understand core business requirements, customer needs and commercial drivers, and uses these to develop and implement contract strategies that meet the future requirements of AMD and its customers.	£85,000 - £89,999	N/A	NIL	N/A	0
Service Owner	The Service Owner retains overall accountability for Technology and Data services delivered to business units. They establish the service strategy for the services within their portfolio and ensure services are delivered to effective costs and performance levels. The role holder is accountable to senior TIL stakeholders delivering end-to-end services for their business units ensuring achievement of required business outcomes at an affordable and optimal price. The Service Owner is the final authority within the T&D department consulted on all decisions and changes that affect service provision within their portfolio. The role holder will provide leadership and strategic direction for the team and the services managed within their portfolio.	£85,000 - £89,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground. Prepare and implement real time strategic contingency and recovery plans. Accountable for the tactical direction of substation engineering staff and Power Control Room Operators. Deploy LU resources as appropriate and ensure the effective management of the approved budget to optimise reduction in lost customer hours. (Level of role is equivalent to Senior Operational Manager e.g. ISM2) Key Accountabilities The size of the role will be determined by a maximum of 8 key accountabilities, these being the most important to the job. Any more than 6-8 will not make a difference to the size of the role. They should be one sentence statements they are not tasks but the key outputs or deliverables that the job holder is accountable for, including any key decision making required. Strategic	£85,000 - £89,999	N/A	NIL	N/A	1
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground. Prepare and implement real time strategic contingency and recovery plans. Accountable for the tactical direction of substation engineering staff and Power Control Room Operators. Deploy LU resources as appropriate and ensure the effective management of the approved budget to optimise reduction in lost customer hours. (Level of role is equivalent to Senior Operational Manager e.g. ISM2) Key Accountabilities The size of the role will be determined by a maximum of 8 key accountabilities, these being the most important to the job. Any more than 6-8 will not make a difference to the size of the role. They should be one sentence statements they are not tasks but the key outputs or deliverables that the job holder is accountable for, including any key decision making required. Strategic	£85,000 - £89,999	N/A	NIL	N/A	1
Signal A&C Engineer	Ensure that the CPD Signals & Power Project Delivery Unit has the assets it needs to deliver a World Class Tube for a World Class City. Provide leadership in the control, monitoring and policing of all installation, testing and commissioning activities.	£85,000 - £89,999	N/A	NIL	N/A	0
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£85,000 - £89,999	N/A	NIL	N/A	8
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£85,000 - £89,999	N/A	NIL	N/A	8
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£85,000 - £89,999	N/A	NIL	N/A	8
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£85,000 - £89,999	N/A	NIL	N/A	5
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0





Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£85,000 - £89,999	N/A	NIL	N/A	0
Signalling Systems Duty Manager	To provide a Control Centre based response to ensure the performance of the Train Control System by undertaking; •Fault Finding and resolution – on vital, non-vital equipment, systems and Networks within the Line Service Control Centre including System Management Centre (SMC), Vehicle Control Centre (VCC) and Network Management System. •Active support and assistance to Technical Officers (Wayside) dealing with problems external to the Line Service Control Centre. •The input of safety critical commands to the VCC associated with Axle Counters, Point positions, train speed and Protection and Possession arrangements. •Liaison with Fleet representatives to ensure resolution of Train Control System faults. •The Interpretation of system alarms and initiation of corrective action. •Undertake system maintenance and management activities within the Line Control Centre. • To ensure that legacy LU signalling assets are adequately maintained and fault rectification tasks are undertaken	£85,000 - £89,999	N/A	NIL	N/A	1
Signalling Systems Duty Manager	To provide a Control Centre based response to ensure the performance of the Train Control System by undertaking; •Fault Finding and resolution – on vital, non-vital equipment, systems and Networks within the Line Service Control Centre including System Management Centre (SMC), Vehicle Control Centre (VCC) and Network Management System. •Active support and assistance to Technical Officers (Wayside) dealing with problems external to the Line Service Control Centre. •The input of safety critical commands to the VCC associated with Axle Counters, Point positions, train speed and Protection and Possession arrangements. •Liaison with Fleet representatives to ensure resolution of Train Control System faults. •The Interpretation of system alarms and initiation of corrective action. •Undertake system maintenance and management activities within the Line Control Centre. • To ensure that legacy LU signalling assets are adequately maintained and fault rectification tasks are undertaken	£85,000 - £89,999	N/A	NIL	N/A	9
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	7
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	8
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	7
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	5
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	5
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	6
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	5
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	4
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	6
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	8
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	7
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	4
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£85,000 - £89,999	N/A	NIL	N/A	10
Source to Pay Delivery Lead	To provide a professional accounts payable service to the TIL business units, ensuring that monitoring policies, systems, procedures and control frameworks, set by TIL, are in place and effective; managing the accounts payable team to achieve the efficient payment of properly authorised invoices in accordance with company policies and procedures and the FSC Service Level Agreements. To perform effectively in the post the role holder will be required to engage in multiple client relationships both internally and externally to ensure that the level of service provided by the FSC is efficient and credible and meets the needs of its diverse customers.	£85,000 - £89,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Success Factors Business Lead	The role holder leads on the end-to-end lifecycle as the business owner for HR of a structured SuccessFactors implementation programme that enables us to transform the technology that is available to our people (circa 28, 000 users) fostering a user experience and requirements driven approach to optimise the offering for our colleagues. The role holder focuses on the application of SuccessFactors across TIL which enables HR to optimise its strategic service model through integration, efficiency, and simplification. This is realised through the delivery of an exceptional transformation experience across the programme and aligns to the wider Enterprise Resource Programme and other dependent workstreams e.g. Workforce Management. They will lead on the interpretation, evaluation and form constructive judgement on the impacts on the people, process and technology aspects of SuccessFactors and will lead on the co-ordination of any changes to people policies, processes governance, standards, business change and new ways of working to ensure overall success of the	£85,000 - £89,999	N/A	NIL	N/A	4
System Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events during and post failure, this role provides expert technical knowledge to 1st and 2nd line Signalling staff (i.e. Technical Officers and Signal Incident Managers). In analyzing the data from the various event monitoring devices to diagnose the root cause of failure. This role will also manage staff and materials throughout the technical investigation. From data analysis, they will identify fault trends, possible corrective actions and implement upgrade paths from concept, design and implementation. This will include short & long term solutions that maximise the signalling systems efficiency and where possible assist in their . This role acts on behalf on the Signal Manager and Technical Delivery teams during the asset handover process - both pre and post commissioning - to ensure that new assets conform to the specifications of the line and meet required standards. The jobholder holder will also provide support with signalling system renewals	£85,000 - £89,999	N/A	NIL	N/A	0
System Support Engineer	Identify unexpected behaviour, intermittent failure or sequence of events during and post failure, this role provides expert technical knowledge to 1st and 2nd line Signalling staff (i.e. Technical Officers and Signal Incident Managers). In analyzing the data from the various event monitoring devices to diagnose the root cause of failure. This role will also manage staff and materials throughout the technical investigation. From data analysis, they will identify fault trends, possible corrective actions and implement upgrade paths from concept, design and implementation. This will include short & long term solutions that maximise the signalling systems efficiency and where possible assist in their . This role acts on behalf on the Signal Manager and Technical Delivery teams during the asset handover process - both pre and post commissioning - to ensure that new assets conform to the specifications of the line and meet required standards. The jobholder holder will also provide support with signalling system renewals	£85,000 - £89,999	N/A	NIL	N/A	0
Technical Services Manager	Provide professional leadership, motivation, and innovative management to the Tube Lines Signalling Engineering Team which enables engineering challenge to provide best practice and economic and efficient WLAM. Responsible for ensuring that signalling activities and standards are challenged to ensure relevance, compliance, compatibility and cost effectiveness.	£85,000 - £89,999	N/A	NIL	N/A	7
Test Train Operations Manager	To manage day to day operations of the Test Train Operations depot, including the management of Test Train Duty Managers & Test Train Operators (TTO). In particular, to manage the Test Train Duty Managers to ensure adequate control of staff and assets, and a timely response to all incidents.	£85,000 - £89,999	N/A	NIL	N/A	4
Track Access Duty Manager	Act as LU Infrastructure Controller managing and developing the 7-day, 24-hour shift management of the Track Access Control function (part of Operational Support). Ensure that the service, provided across the LU network, promotes safe and efficient operation for the 600 groups of staff accessing the track each	£85,000 - £89,999	N/A	NIL	N/A	8
Track Access Duty Manager	Act as LU Infrastructure Controller managing and developing the 7-day, 24-hour shift management of the Track Access Control function (part of Operational Support). Ensure that the service, provided across the LU network, promotes safe and efficient operation for the 600 groups of staff accessing the track each	£85,000 - £89,999	N/A	NIL	N/A	9
Track Delivery Manager	This role is responsible for leading and managing designated maintenance and simple renewal activity across LU Track Infrastructure on behalf of the Asset Operations Directorate. These services and renewals will be undertaken to ensure that the Track Assets perform in a safe and reliable condition in accordance with the Railway Safety Case, Company Standards and Corporate Directives/Guidelines.	£85,000 - £89,999	N/A	NIL	N/A	27
Track Inspection & Servicing Manager	To manage direct labour and other resources to provide preventative and corrective maintenance services for track assets, as specified and agreed with the Asset Manager. To provide evidence that such services have been completed as specified using accredited staff and assured processes.	£85,000 - £89,999	N/A	NIL	N/A	11
Track Manager	Manage and organise maintenance inspection staffing and other resources to ensure that APD SSL or BCV Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£85,000 - £89,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Manager	Manage and organise maintenance inspection staffing and other resources to ensure that APD SSL or BCV Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£85,000 - £89,999	N/A	NIL	N/A	6
Track Network Services Manager	As a key member of the Asset Performance and Capital Delivery (APCD) Track senior leadership team, the Post-holder is responsible for leading and managing the designated central teams which provide specialist inspection and maintenance activities as well as services to the Track Operations, Heavy Maintenance and Mechanised Maintenance Teams as required. The Post holder has responsibility for a broad portfolio of Safety Critical activities including Cleaning, Track Contractor Management (Opex and Capex subcontractors), Junction Works, Lubrication, Non-Destructive Testing (including Ultrasonics), Vegetation Control & Fencing (maintenance plus renewals), Track Workshops and Welding. The work of these specialist teams, managed by the Post-holder, is an essential element in ensuring that the Track Assets, which do not fail safe, perform in accordance with the Railway Safety Case, Company Standards and Corporate Directives / Guidelines.	£85,000 - £89,999	N/A	NIL	N/A	15
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£85,000 - £89,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£85,000 - £89,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£85,000 - £89,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£85,000 - £89,999	N/A	NIL	N/A	0
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£85,000 - £89,999	N/A	NIL	N/A	0
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£85,000 - £89,999	N/A	NIL	N/A	15
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£85,000 - £89,999	N/A	NIL	N/A	19

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Trains Manager	Responsible for the management and performance of Trains Operations within the assigned depot, whilst supporting the service delivery of the line and network. The role of the Trains Manager is a key leadership position within the train crew depot, accountable for first line management of a team of Train Operators. As the identifiable Manager of a group of Train Operators, the Trains Manager will be responsible for the effective engagement and people management activities to that group, whilst ensuring the effective and efficient deployment of all Train Operators to maximise customer benefit whilst on shift. The role supports a 24/7 business through rostered shifts and allocated time to carry out specific duties comprising of early, middle, late and night shifts.	£85,000 - £89,999	N/A	NIL	N/A	14
Transplant Programme and Performance Manager	The Programme & Performance Delivery Manager is responsible for: •Producing the TransPlant Strategic Plan setting out the overall direction and intentions for the department •Overall programme management (planning, implementation and delivery/completion) of major asset improvement projects for TransPlant (including rolling stock and depot/premises) •Ensuring the effective integration of TransPlant plans with corporate plant / fleet strategies •Monitoring overall TransPlant asset performance and driving performance improvement programmes throughout TransPlant consistent with the Strategic Plan	£85,000 - £89,999	N/A	NIL	N/A	0
Works Controller	The job holder is responsible for the delivery of Comms technical training on old legacy Comms equipment up to the latest technology.	£85,000 - £89,999	N/A	NIL	N/A	18
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£85,000 - £89,999	N/A	NIL	N/A	20
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£85,000 - £89,999	N/A	NIL	N/A	20
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£85,000 - £89,999	N/A	NIL	N/A	14
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	1
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	12
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	14
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	14
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	15
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	12
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£85,000 - £89,999	N/A	NIL	N/A	11
Access Efficiency Manager	To manage and take accountability for the efficient use of access across the business. To ensure that operational factors are appropriately considered in access decisions to achieve the highest levels of performance, safety and customer satisfaction. The role facilitates the detailed review and analysis of works taking place on LU infrastructure, and requires a high level of technical planning, engineering and operational expertise.	£90,000 - £94,999	N/A	NIL	N/A	1
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£90,000 - £94,999	N/A	NIL	N/A	13
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£90,000 - £94,999	N/A	NIL	N/A	8
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£90,000 - £94,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£90,000 - £94,999	N/A	NIL	N/A	6
ATC Systems Team Leader	To investigate irregularities in Automatic Train Control (ATC) systems equipment, and determine which items of faulty equipment need to be returned to the Original Equipment Manufacture (OEM) for repair. To provide support in addressing ATC systems failures and carry out pro-active fault finding. Manage	£90,000 - £94,999	N/A	NIL	N/A	12
Cleaning Manager	To lead, direct and develop the Cleaning function across all LU building types (Stations, Depots, Lineside, Power and Operational Facilities), delivering cleaning services that meet the required asset availability and performance KPIs, and comply with the safety, regulatory, engineering and performance standards. Act as Company Representative for the Pan LU One FM Cleaning contract, managing and taking operational responsibility for the delivery of contract KPIs, contract variations, payments, innovation and reducing costs in line with business and contractual targets. Accountable for the cleanliness of all LU buildings, acting as a focal point of contact for all internal and external customers/stakeholders to ensure that excellent customer service and	£90,000 - £94,999	N/A	NIL	N/A	12
Construction Manager	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client	£90,000 - £94,999	N/A	NIL	N/A	1
Contracts Manager	To provide leadership and direction regarding the asset, staff and contractors they are responsible for and to contribute towards the effective and efficient delivery of the Station Asset Management Plan (AMP). Responsible for the monitoring and management of Escalator and Lift contracts against contractual targets, including the audit and assurance of activities undertaken by external suppliers. To act as a focal point of contact for all external suppliers. Responsible for the safe, effective and efficient management and delivery of station Lifts & Escalator assets through external suppliers. Ensure compliance and 'condition' with contractual, statutory and corporate obligations.	£90,000 - £94,999	N/A	NIL	N/A	11
Corporate Finance Senior Manager	Corporate Finance ensures that TFL preserves and enhances corporate value with the ultimate goal of managing and mitigating TFL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TFL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements.	£90,000 - £94,999	N/A	NIL	N/A	6
DLO Manager	To lead and direct the Lifts Direct Labour Organisation (DLO) within Stations, Buildings and Civils. Responsible for the execution of Stations strategy and delivery of products and services to LU Operating and other clients. Ensure that Lift staff, assets and safety targets are delivered to defined time, cost and quality. Ensure that all assets meet the required regulatory and engineering standards and perform to the required business plan.	£90,000 - £94,999	N/A	NIL	N/A	10
Fleet and Renewals Manager	The purpose of this role is to be accountable across four elements, the first being the delivery of the services as defined in the Northern Line maintenance contract, driving the development and leadership of a collaborative relationship with our supplier partner Alstom. The second element is managing the delivery of the fleet related Ambience Services within a commercial outsourced contract. The third element focuses on managing the relationship between the Fleet Managers and the TFL / LU Renewals & Enhancements teams during the conceptual, design development and planning stages and finally assisting the Head of Fleet with the development and delivery of the LU/TFL Strategy & Network Service Development plans	£90,000 - £94,999	N/A	NIL	N/A	14
GLA Collaboration Programme Lead	The Collaboration Programme is a high priority for the Mayor's Office and the Collaboration Board is chaired by the Mayors Chief of Staff. This position has been covered by secondment for over 24 months, which is not in line with our current secondment policy. It is vital for the GLA portfolio which is fully funded by GLA with funding granted beyond 2025	£90,000 - £94,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Business Strategy	This role will oversee the translation of TfL strategy, transport strategy and thematic strategy into a coherent proposition for the business. The role holder should be seen by the business as a go to person to help solve their strategic issues and the team should be comparable to any external management consultancy. The individual will be accountable for a flexible team which engages in work on a project by project basis, influencing strategy and aiding the successful implementation of the Business Plan. As a result this flexibility the role holder is accountable for assessing the deliverability of the year, defining the scope of business change work to be handled by the team and determining priorities for benchmarking and continuous improvement across the directorate. The role holder has a part to play in the delivery of projects, acting as an escalation point for particularly difficult or sensitive strategy issues	£90,000 - £94,999	N/A	NIL	N/A	3
Head of Data & Analysis	This role exists to lead the development and production of TfL's evidence base on safety, health & wellbeing and environmental performance. This will in turn guide decision making and direction across the business but especially in the SHE directorate to improve our safety, health and wellbeing and environment performance. It will do this by leading the development and use of pan-TfL risk models to influence and focus activity and drive SHE prioritisation, ensuring the production of robust data and analysis, developing new insight and educating the rest of SHE and the business in and how to use these outputs meaningfully. It will also need to lead the improvement and development of associated systems and processes to enable this. As a senior leader at TfL this role must contribute to TfL's financial savings targets by looking to make cost savings in delivery wherever possible.	£90,000 - £94,999	N/A	NIL	N/A	4
Head of Fraud	Define and deliver fraud awareness, prevention, detection and investigation strategies to safeguard public funds by protecting TfL from fraudulent and corrupt activity. The role will: + lead a professional investigation service to enquire into and report on actual/potential crimes and occurrences of fraud, corruption and related offences + provide independent assurance and advice to the TfL Board and Audit Committee on the prevention, detection and investigation of fraud and corruption + contribute to TfL's overall audit and fraud strategy with respect to fraud awareness; prevention; detection; and	£90,000 - £94,999	N/A	NIL	N/A	3
Head of Infrastructure	The Infrastructure Systems Manager is responsible for the safe, reliable and efficient delivery of fixed infrastructure to enable the business to deliver the scheduled service requirements. To do this the job holder will ensure that the Infrastructure management and maintenance plans are aligned with the overall business objective The job holder will be a member of the local senior management team and will work closely with the Executive, Engineering, Operations and Project staff as well as staff at all levels within the TfL and the local organisation.	£90,000 - £94,999	N/A	NIL	N/A	7
Head of Investment Delivery Planning	This role is accountable for delivering strategic oversight and leading the sponsorship of TfL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TfL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes; ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TfL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£90,000 - £94,999	N/A	NIL	N/A	8
Head of Investment Delivery Planning	This role is accountable for delivering strategic oversight and leading the sponsorship of TfL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TfL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes; ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TfL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£90,000 - £94,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Investment Delivery Planning	This role is accountable for delivering strategic oversight and leading the sponsorship of TfL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TfL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes; ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TfL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£90,000 - £94,999	N/A	NIL	N/A	6
Head of Local Communities & Partnerships	The job holder will deliver local engagement and consultation while ensuring a consistent overall approach across local stakeholders and be responsible for shaping the agenda and direction of travel on strategic issues between TfL, Boroughs and sub-regional partnerships. The job holder will lead a team organised by geographical area Central, North, South, East and West., with a secondary dimension by mode e.g. LU, Rail, Bus etc. ensuring a joined-up approach to external relations, with a single person accountable in the team for owning the relationship with a local stakeholder. The job holder will lead on engaging with local stakeholders on planned and unplanned events and impacts to build productive relationships and take the lead on guiding the management of appropriate relationships within their geographical area. These relationships will include boroughs and local authorities on the Greater London Authority boundary, local business organisations and major employers, residents and	£90,000 - £94,999	N/A	NIL	N/A	5
Head of Maintenance Readiness	A key member of the Operational Readiness directorate leadership team, accountable for the operations/maintenance of the new assets and technology provided by major capital investment programmes. Working collaboratively across Customer Operations, Asset Performance & Capital Delivery, TfL Engineering & TfL Asset Strategy and Major Projects to deliver a world class customer experience. Representing operations/maintenance on major programmes. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£90,000 - £94,999	N/A	NIL	N/A	3
Head of Portfolio Integration	Lead the Operational Readiness Directorate (ORD) portfolio integration division. Establish and manage robust, co-ordinated and standardised governance, controls, reporting and communications for the ORD. Deliver the LU strategic vision in relation to Operational Readiness and to ensure consistent, practical and pragmatic decisions and input is provided for seamless transition of all projects and major change into the London Underground operational business. Establish residual works programme and deliver all agreed scope post handover/transfer on behalf of investments programmes.	£90,000 - £94,999	N/A	NIL	N/A	1
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£90,000 - £94,999	N/A	NIL	N/A	9
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£90,000 - £94,999	N/A	NIL	N/A	5



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£90,000 - £94,999	N/A	NIL	N/A	11
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£90,000 - £94,999	N/A	NIL	N/A	5
Head of Profession	This role owns the minimum operational, process and training / competency standards across all functions within Customer Operations and oversees continuous improvement initiatives, providing the Director of Customer Operations with assurance that Customer Operations as a whole is compliant, legal and effective. The role will provide key support and input into building a single integrated "Profession" community while working as part of the leadership team. The role will also need to simplify interfaces for key internal and external stakeholders, whilst delivering value for money and strong leadership, and advocating a forward thinking, "can do" and inclusive culture across Customer Operations.	£90,000 - £94,999	N/A	NIL	N/A	0
Head of Programme Management Unit	The Programme Management Unit (PMU) Manager leads a wide discipline team to complete core project controls and Programme Management Office (PMO) activity including performance analysis, reporting, change control, programme level baseline management, information management, and project level detail project controls services across the specified business unit. This role is supported in its delivery by the reporting, process, tools and systems provided from the central PMO team. The role is required to provide semi independent assurance of the performance and compliance of the project and programme delivery directly to the Business Unit capital delivery manager. There are a number of Head of Programme Management Unit's and this JD reflects the overall role which covers all Business Units as listed below: Line Upgrades & Rail, Surface PPD, Surface Rail, London Underground Renewals & Enhancements, Network Extensions and Stations & Infrastructure.	£90,000 - £94,999	N/A	NIL	N/A	0
Head of QSS Assurance	To be the professional lead for all second line assurance activity within TIL, including managing delivery of the second line activity (except for project assurance) carried out directly by the Risk and Assurance function, with the aim of ensuring all second line activity is carried out to appropriate professional standards, meets the needs of the business and is fully risk based and integrated with other (1st and 3rd line) assurance activities. The job will include working with the business to establish assurance maps to help manage the way each of TIL's strategic risks is assured.	£90,000 - £94,999	N/A	NIL	N/A	3
Head of Reward and Recognition	This role leads the design, delivery and implementation of total reward, benefits and recognition strategies pan-TIL in support of TIL's People Strategy and delivery of the TIL Business Plan. The role focuses on delivering the right financial outcomes for TIL ensuring overall affordability and optimisation of reward costs whilst balancing this with adherence to regulatory principles that support fairness and diversity. The role is also accountable for leading the delivery of a full range of cyclical and BAU reward management activities including annual pay and performance compensation processes, supporting executive compensation and the TIL Remuneration Committee, developing and maintaining pay structures, delivering employee benefits and recognition programmes in collaboration with third party suppliers and providing insight and a focus on affordability and TIL's market position by providing an effective reward benchmarking and analytical service.	£90,000 - £94,999	£5,000 - £9,999	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Infrastructure Maintenance Technical Delivery Manager	As a technical maintenance engineer delivering maintenance work, this role is responsible for leading safety of the line and safety critical strategic direction, tactical deployment, budget management and the execution of work focusing particularly on the technical relationships between standards and performance compliance. This role will lead the real time infrastructure maintenance teams and Box Technicians at the Romford Control Centre as well as the maintenance performance team at Plumstead. This role is accountable for assuring that maintenance is delivered in accordance with compliance, performance and Health and Safety requirements of RFL's role as the Infrastructure Manager for the Crossrail/Elizabeth Line railway This role is accountable for the briefing of technical standards from the infrastructure maintenance engineering team and asset engineers to the maintenance delivery organisation ensuring a clear understanding for deployment on the front line	£90,000 - £94,999	N/A	NIL	N/A	1
Interim Head of Talent	The role is accountable for the Talent strategy at TfL, embedding, prioritising and aligning activities within our wider approach and in TfL's overall strategies, policies and programmes. Accountable for the implementation of diverse talent acquisition, including early years and executive recruitment and organisational development strategies that will define, develop and embed processes and practices that support the building of a diverse workforce and a culture of high performance to meet current and future business needs, making TfL "a great place to work".	£90,000 - £94,999	N/A	NIL	N/A	5
Lead Business Intelligence Architect	To design the end to end architecture of Data and Analytics solutions to meet customer and operational requirements in alignment to TfL's commercial objectives and Data and Analytics technology strategy and road-map over a three year time-frame. The architecture of solutions needs to ensure that data is able to be provided to the required level of quality, latency and detail in order meet the customers needs whilst meeting TfL's commitments to data protection and security	£90,000 - £94,999	N/A	NIL	N/A	0
Lead Construction Manager	The Lead Construction Manager is responsible for supporting the programme and project teams on the pre-construction and construction planning, monitoring, construction assurance and delivery to cost, programme, safety and quality requirements of all works contractors' site works, utilities diversions, enabling works and commissioning into service of assets.	£90,000 - £94,999	N/A	NIL	N/A	2
Lead Projects & Accommodation Manager	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£90,000 - £94,999	N/A	NIL	N/A	5
Logistics Operations Manager	Job purpose is for holder to demonstrate effective leadership and management of numerous Stores/Warehouses across the LU network, advocating the need for data driven decisions to support continuous improvement and wider programme requirements. The core of the role will focus on collaboration with the direct business unit resources and integral stakeholders such as Inventory Managers (LU Planning) to ensure delivery of SLA's/objectives to time, cost, quality and service for the success of APCD.	£90,000 - £94,999	N/A	NIL	N/A	9
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0
LU Senior Operating Officer	To lead London Underground's Command & Control real time response on behalf of the MD/Chief Operating Officer and the Line General Managers. Determine when Formal incident management is required. Assume the role of Gold Control under the Formal Incident Management Structure. Prepare and implement real-time strategic contingency and recovery plans. Deploy LU resources as appropriate.	£90,000 - £94,999	N/A	NIL	N/A	0
Maintenance Modernisation Manager	Act on behalf of the Head of Asset as the business lead for delivery of an extensive package of savings and modernisation initiatives in line with the strategic objectives of the maintenance modernisation agenda. Responsible for ensuring the effective delivery into service of complex and challenging business change, to enable the realisation of multi- million pound benefits over the programme. Acting as the "face" of the change programme, ensuring active engagement and ownership from the asset team. Delivering in conjunction with LU Strategy & Network Development and TIL Engineering to ensure the performance, safety and cost of the asset bases are optimised from a whole life perspective whilst modernising to deliver a world class customer experience. Showing personal and inspirational functional leadership, to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the behaviours.	£90,000 - £94,999	N/A	NIL	N/A	11
Materials Quality Manager	Job purpose is for holder to demonstrate effective leadership and management of numerous Stores/Warehouses across the LU network, advocating the need for data driven decisions to support continuous improvement and wider programme requirements. The core of the role will focus on collaboration with the direct business unit resources and integral stakeholders such as Inventory Managers (LU Planning) to ensure delivery of SLA's/objectives to time, cost, quality and service for the success of APCD.	£90,000 - £94,999	N/A	NIL	N/A	4
Migration Engineer	Control/supervise a site construction team to administer and supervise the construction of civil engineering contract works, maintaining safety, quality, financial and programme control, and proper execution of the contract on behalf of the Client.	£90,000 - £94,999	N/A	NIL	N/A	0
Museum Director	Has overall responsibility as Managing Director of the London Transport Museum charity, its trading company subsidiary and its heritage, educational and commercial role as a subsidiary company of Transport for London (TfL), including the statutory obligation to preserve its historic collections: the operation of the Museum at Covent Garden, the Museum Depot at Acton and the website, Clapham South deep shelter and Hidden London programme, Interchange Though Leadership programme as well as managing services for TfL such as Safety & Citizenship and Youth Travel Ambassadors. As part of charity reporting, the post holder's salary is quoted in full in our annual report	£90,000 - £94,999	N/A	NIL	£17.3	6
Network Contingency Planning Manager	Develop strategies to ensure contingency plans are in place following the planning of emergency, major incidents and other events that require planned preparation. Acts as London Underground liaison with external agencies on contingency planning for all major events impacting the London Underground	£90,000 - £94,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£90,000 - £94,999	N/A	NIL	N/A	0
Network Operations Engineer	The Network Asset Operations Engineer is responsible for coordinating the deployment of network wide resources to maximise the operational availability and performance of all network assets and meet incident resolution and service targets. This role provides expert technical advice and guidance to the Senior Operating Officer (SOO) to aid decision making, and ensure the safe and effective management of asset-related incidents that impact on the London Underground (LU) network.	£90,000 - £94,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Network Operations Tactical Manager	The Network Tactical Manager provides tactical operational advice, support, and expertise to the Senior Operating Officer (SOO) to ensure effective command of the London Underground (LU) network, the prevention of incidents and the safe and effective management of incidents when they do occur. The role is responsible for deploying network wide resources appropriately to meet incident resolution and real-time information targets, ensuring the LUCC is agile and able to respond effectively in all situations.	£90,000 - £94,999	N/A	NIL	N/A	4
Network Operations Tactical Manager	The Network Tactical Manager provides tactical operational advice, support, and expertise to the Senior Operating Officer (SOO) to ensure effective command of the London Underground (LU) network, the prevention of incidents and the safe and effective management of incidents when they do occur. The role is responsible for deploying network wide resources appropriately to meet incident resolution and real-time information targets, ensuring the LUCC is agile and able to respond effectively in all situations.	£90,000 - £94,999	N/A	NIL	N/A	6
Network Operations Tactical Manager	The Network Tactical Manager provides tactical operational advice, support, and expertise to the Senior Operating Officer (SOO) to ensure effective command of the London Underground (LU) network, the prevention of incidents and the safe and effective management of incidents when they do occur. The role is responsible for deploying network wide resources appropriately to meet incident resolution and real-time information targets, ensuring the LUCC is agile and able to respond effectively in all situations.	£90,000 - £94,999	N/A	NIL	N/A	3
Network Operations Tactical Manager	The Network Tactical Manager provides tactical operational advice, support, and expertise to the Senior Operating Officer (SOO) to ensure effective command of the London Underground (LU) network, the prevention of incidents and the safe and effective management of incidents when they do occur. The role is responsible for deploying network wide resources appropriately to meet incident resolution and real-time information targets, ensuring the LUCC is agile and able to respond effectively in all situations.	£90,000 - £94,999	N/A	NIL	N/A	4
Network Operations Tactical Manager	The Network Tactical Manager provides tactical operational advice, support, and expertise to the Senior Operating Officer (SOO) to ensure effective command of the London Underground (LU) network, the prevention of incidents and the safe and effective management of incidents when they do occur. The role is responsible for deploying network wide resources appropriately to meet incident resolution and real-time information targets, ensuring the LUCC is agile and able to respond effectively in all situations.	£90,000 - £94,999	N/A	NIL	N/A	3
Night Manager	Reporting to the C&E DLO Maintenance Manager and is responsible for managing and controlling the work activities of the direct labour work force and sub-contract labour employed in their team. Is to ensure that the C&E DLO Assets are maintained and delivered into service in a safe and timely manner. In addition to this, is to support other Metronet business units whenever instructed to by their Line Manager.	£90,000 - £94,999	N/A	NIL	N/A	0
OH Physician	The core role of this post is to undertake medical and occupational health assessment of individuals in order to advise the business on occupational health and safety issues in accordance with relevant legislation, standards and guidelines laid down by the industry and professional bodies such as the Office of the Rail Regulator, the General Medical Council, the Faculty of Occupational Medicine and TFL policy. In addition, this role contributes to other aspects of the work of the medical advisory team. The role is delivered through demonstrating TFL values in the context of the TFL strategy. This means putting customers at the centre of everything we do, being accountable, getting the right things done effectively and efficiently and working with other people to do it directly, fairly and consistently. There is a focus on delivering high quality, effective and efficient OH services. Continuous improvement is achieved through frequently asking "can we do this better, simpler, cheaper?"	£90,000 - £94,999	N/A	NIL	N/A	0
OH Physician	The core role of this post is to undertake medical and occupational health assessment of individuals in order to advise the business on occupational health and safety issues in accordance with relevant legislation, standards and guidelines laid down by the industry and professional bodies such as the Office of the Rail Regulator, the General Medical Council, the Faculty of Occupational Medicine and TFL policy. In addition, this role contributes to other aspects of the work of the medical advisory team. The role is delivered through demonstrating TFL values in the context of the TFL strategy. This means putting customers at the centre of everything we do, being accountable, getting the right things done effectively and efficiently and working with other people to do it directly, fairly and consistently. There is a focus on delivering high quality, effective and efficient OH services. Continuous improvement is achieved through frequently asking "can we do this better, simpler, cheaper?"	£90,000 - £94,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£90,000 - £94,999	N/A	NIL	N/A	0
Operational Property Manager	The purpose of this job is to contribute to the formulation of Operational Property Management policies, be accountable for the implementation of plans, manage the overall programme of property-related requirements of the Operating Businesses and other clients, by developing stakeholder relationships and building productive interfaces within Operational Property divisions. <b>Left service on or after 31 March 2023.</b>	£90,000 - £94,999	N/A	NIL	N/A	5
Point Care Manager	Lead point care teams to ensure allocated maintenance works are completed to programme and in accordance with track maintenance standards. Prepare detailed scope of works and procure plant and materials to enable maintenance works to be completed safely and efficiently. Take mitigating action as required, including escalation to the Track Engineering manager when the procedure for Temporary Approved Non Compliance is required.	£90,000 - £94,999	N/A	NIL	N/A	14
Power Supply Manager	To provide strategic, contractual, regulatory and performance knowledge, and appropriate technical expertise needed to ensure that London Underground obtains safe, reliable and cost effective electrical power supply services, utilities, systems and assets, through its various energy / infrastructure contracts in order to meet its business objectives.	£90,000 - £94,999	N/A	NIL	N/A	3
Principal Asset Strategy Manager	The role will champion and lead the development and maturing of TfL's asset strategy and management capabilities. It will deliver capabilities that support and align to Mayoral priorities, TfL business plan and legislation. The role will lead the development of sustainable short and long asset strategies and plans that include maturity, capability, data, capital expenditure and operational expenditure. This will include stakeholder engagement and identifying/realising efficiencies and savings. It will be a role model for staff in Asset Strategy and more widely across TfL, actively demonstrating the right behaviours and leading by example. It will support and lead staff development and business	£90,000 - £94,999	N/A	NIL	N/A	3
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£90,000 - £94,999	N/A	NIL	N/A	0
Principal Engineer	Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of high complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right outcomes for the business.	£90,000 - £94,999	N/A	NIL	N/A	4
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	8
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	6
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	17
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	21
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TIL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	15

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£90,000 - £94,999	N/A	NIL	N/A	10
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	3
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£90,000 - £94,999	N/A	NIL	N/A	0
Programme Controls Manager	Controls processes to ensure consistent and competent management of project controls across the assigned programmes and projects, in line with corporate standards and governance. Responsible for the day to day direction and coordination of Project Controls activities and resources in assigned programme areas and Programme Management Unit's (PMU) to ensure consistently robust monitoring and control of programme performance and transparent reporting against the integrated programme and project baselines and key schedule milestones.	£90,000 - £94,999	N/A	NIL	N/A	4
Programme Delivery Manager	To ensure that Capital Programmes Directorate provides successful management of LU/TfL obligations, to ensure the effective delivery of assigned programmes of work on behalf of LU to meet the needs of its customers. This will be achieved through defining each programme of work arising from the business objectives and turning this into an integrated delivery programme, which is then delivered to time, quality and budget.	£90,000 - £94,999	N/A	NIL	N/A	1
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£90,000 - £94,999	N/A	NIL	N/A	1
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset	£90,000 - £94,999	N/A	NIL	N/A	1
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£90,000 - £94,999	N/A	NIL	N/A	2
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£90,000 - £94,999	N/A	NIL	N/A	2



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Asset Reliability Improvement Manager	A key member of the Asset Systems and Reliability management team responsible for managing an asset performance team who are accountable for the delivery and robustness of the FRACAS process and the effectiveness in the implementation of action plans. Leading the identification of opportunities for asset reliability improvement and efficiency initiatives in Assets through in depth data analysis. When opportunities are identified the Senior Asset Reliability Improvement Manager will take accountability for the delivery with other parts of the business, as necessary. The role will provide the business with direction to maximise value from all assets and operations whilst minimising costs and maintaining or improving safety. The post holder is accountable for identifying improvement projects through developing and providing efficient & effective analysis.	£90,000 - £94,999	N/A	NIL	N/A	8
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£90,000 - £94,999	N/A	NIL	N/A	1
Senior Commercial Asset Manager	The Senior Commercial Asset Manager is responsible for identifying commercial opportunities within a defined group of assets (e.g. LU JNP, Surface Buses, etc.) taking a strategic view across this asset grouping, with the aim of generating the maximum amount of income from the organisation's asset base.	£90,000 - £94,999	N/A	NIL	N/A	3
Senior Development Facilitation Manager	The Senior Development Facilitation Manager is responsible for managing the delivery of the Lillie Bridge Development Facilitation Programme (LBDFFP) to release the land at Lillie Bridge Depot and Ashfield House (LBD) for development and fulfil TFL's obligations for the sale of LBD to Earls Court Partnership Limited (ECPL) with vacant possession. The role occupies a central position reporting to the Head of Development as Programme Sponsor, linking the contractual relationship between TFL and ECPL with the development and implementation of a plan to deliver vacant possession of LBD. The role is to lead, guide and deliver successful outcomes working with Asset Performance & Capital Delivery, Investment Delivery Planning, Projects & Accommodation and other TFL functions responsible for the projects and workstreams making up the LBDFFP and to hold and manage key relationships with other programmes and projects and internal and external stakeholders. The role may include other programmes and projects in the future.	£90,000 - £94,999	N/A	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£90,000 - £94,999	N/A	NIL	N/A	0
Senior HR Business Partner	This role is accountable for the development and delivery of their designated business area people plans, working with MD's and Directors to identify the people solutions required to deliver business objectives. This role is accountable for providing insight, acting as a 'critical friend' and coach, recommending interventions to improve organisation effectiveness. This role is accountable for supporting their Head of Business Partnering with day-to-day employee relations activity, including; consultation, negotiation and dispute resolution.	£90,000 - £94,999	N/A	NIL	N/A	6
Senior Power & Generation Manager	A key member of the London Underground Power and Electrical leadership team, accountable for the supply of end to end, safe, reliable and economic power to meet the demands of LU/TFL now and for the future. The role holder will be expected to efficiently manage the activities associated with the Operations and Maintenance of the Greenwich Generating Station, 77MW/102.9MW Open Cycle Gas Turbine (OCGT) Power Station, Plant Operations and Station Security. Greenwich Generating Station exists to ensure that in the event of a significant loss of power to LU's network, LU/TFL have the ability to provide Central Emergency Power Supply (CEPS) to enable the evacuation of the network. The post holder will provide personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£90,000 - £94,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Programme Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to own the commercial strategy to deliver TfL capital programmes to business case outcomes for a specific programme. It will do this by working with programme leadership to set expectations and management of the financial outcome of programmes. It will be accountable for commercial strategy execution including end to end sourcing, contract management. It will lead a team to ensure delivery of commercial aspects of a programme.	£90,000 - £94,999	N/A	NIL	N/A	7
Senior Programme Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to own the commercial strategy to deliver TfL capital programmes to business case outcomes for a specific programme. It will do this by working with programme leadership to set expectations and management of the financial outcome of programmes. It will be accountable for commercial strategy execution including end to end sourcing, contract management. It will lead a team to ensure delivery of commercial aspects of a programme.	£90,000 - £94,999	N/A	NIL	N/A	4
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£90,000 - £94,999	N/A	NIL	N/A	1
Senior Property Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TfL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management in respect of approximately 50% of the let estate portfolio, which currently equates to some £28m per annum (£56m for the full portfolio).	£90,000 - £94,999	N/A	NIL	N/A	10
Senior Property Manager	Contribute to the formulation of Property Management policies and be accountable for the implementation of plans relating to TfL property portfolios, by managing the negotiation, agreement and recommendation of new rents, lettings and expenditure of works on all forms of commercial and residential property management in respect of approximately 50% of the let estate portfolio, which currently equates to some £28m per annum (£56m for the full portfolio).	£90,000 - £94,999	N/A	NIL	N/A	13
Senior Property Manager	To set the customer experience strategy, in alignment with the retail strategy. Oversee and lead a team of account managers in managing tenant relationships. With the aim of creating a focus on optimising our Business Partners success, driving a continuous improvement culture and an enhanced	£90,000 - £94,999	N/A	NIL	N/A	6
Senior SHE Management System Manager	This role exists to lead the management and maintenance of the TfL SHE Management System, ensuring that this is the sole repository of SHE policy, that this framework applies consistently across TfL and that it covers competence as well as procedures. The SHE Management System is how we ensure we are operating safely across the business and this role will need to work closely with the Strategy, Corporate Environment and Health & wellbeing teams to ensure it is fit for purpose. This role also leads a small team to design and produce formal outputs for the SHE function, such as corporate reports. As a senior leader at TfL, this role must contribute to TfL's financial savings targets by looking to make cost savings in delivery wherever possible.	£90,000 - £94,999	N/A	NIL	N/A	8
Senior Sourcing Manager	This role exists within Procurement & Supply Chain (P&SC) to lead the pre-contract and sourcing pipeline activities for a defined category of spend, through sourcing strategy development, sourcing event management, supplier selection and award, to put in place the right commercial arrangements to meet business needs as cost effectively as possible. It will do this through understanding and shaping commercial requirements, understanding the market, defining the sourcing strategy and leveraging TfL's size to get the best value from our supply chain.	£90,000 - £94,999	N/A	NIL	N/A	10
Senior Technical Accounting Manager	The job holder is the technical financial accounting expert for the Group. They are responsible for advising on the accounting implications of complex transactions entered into by TfL. The job holder will also advise on the implications for the Group of changes to financial reporting requirements, including new IFRSs or changes to the local authority Code. They will also advise on matters relating to the Prudential Code, and on all statutory accounts	£90,000 - £94,999	N/A	NIL	N/A	1
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£90,000 - £94,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£90,000 - £94,999	N/A	NIL	N/A	9
Service Control Manager	To manage, control and develop a Line and incident control unit comprising shift managers, control room, signalling staff and associated assets in accordance with agreed quality and performance standards. To manage, control and assess the train service performance of the Line and make improvements. To manage the collation and distribution of real time information to internal and external customers, using a variety of communications media.	£90,000 - £94,999	N/A	NIL	N/A	13
Service Controller	Proactively manage the train service safely and efficiently in the best interests of customer service, doing all that is necessary to achieve and maintain the working timetable, on a daily basis. Ensuring the prompt distribution of accurate train service information to all relevant stakeholders, as well as effectively managing the transition between traffic hours and engineering hours.	£90,000 - £94,999	N/A	NIL	N/A	0
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	13
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	7
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	12
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	7
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	5
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	11
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	9
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	1
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	10



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	7
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	10
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	1
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	1
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	2
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	1
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	10
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£90,000 - £94,999	N/A	NIL	N/A	0
Service Owner	The Service Owner retains overall accountability for Technology and Data services delivered to business units. They establish the service strategy for the services within their portfolio and ensure services are delivered to effective costs and performance levels. The role holder is accountable to senior TTL stakeholders delivering end-to-end services for their business units ensuring achievement of required business outcomes at an affordable and optimal price. The Service Owner is the final authority within the T&D department consulted on all decisions and changes that effect service provision within their portfolio. The role holder will provide leadership and strategic direction for the team and the services managed within their portfolio.	£90,000 - £94,999	N/A	NIL	N/A	11
Service Owner	The Service Owner retains overall accountability for Technology and Data services delivered to business units. They establish the service strategy for the services within their portfolio and ensure services are delivered to effective costs and performance levels. The role holder is accountable to senior TTL stakeholders delivering end-to-end services for their business units ensuring achievement of required business outcomes at an affordable and optimal price. The Service Owner is the final authority within the T&D department consulted on all decisions and changes that effect service provision within their portfolio. The role holder will provide leadership and strategic direction for the team and the services managed within their portfolio.	£90,000 - £94,999	N/A	NIL	N/A	12
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£90,000 - £94,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£90,000 - £94,999	N/A	NIL	N/A	5
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£90,000 - £94,999	N/A	NIL	N/A	7
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£90,000 - £94,999	N/A	NIL	N/A	7
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£90,000 - £94,999	N/A	NIL	N/A	6
Signal A&C Engineer	Ensure that the CPD Signals & Power Project Delivery Unit has the assets it needs to deliver a World Class Tube for a World Class City. Provide leadership in the control, monitoring and policing of all installation, testing and commissioning activities.	£90,000 - £94,999	N/A	NIL	N/A	0
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£90,000 - £94,999	N/A	NIL	N/A	8
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£90,000 - £94,999	N/A	NIL	N/A	8
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£90,000 - £94,999	N/A	NIL	N/A	7
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£90,000 - £94,999	N/A	NIL	N/A	8
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£90,000 - £94,999	N/A	NIL	N/A	5
Signal Incident Manager	Manage, organise, and control Line Signalling Incidents across all TLL signals assets. •Provide leadership and motivation to Signalling Incident team •Accountable whilst on duty for the integrity and safety of the combined TLL Signalling System. •Resolve any incident related to Line Signalling by co-ordinating and directing resources accordingly.	£90,000 - £94,999	N/A	NIL	N/A	8
Signalling System Manager	To maintain Line Service Control Centre equipment, supporting and carrying out pro-active fault finding on computerised signalling, communications, control and information systems. These systems may support control and information on signalling and communication systems.	£90,000 - £94,999	N/A	NIL	N/A	0
Signalling Systems Duty Manager	To provide a Control Centre based response to ensure the performance of the Train Control System by undertaking; •Fault Finding and resolution – on vital, non-vital equipment, systems and Networks within the Line Service Control Centre including System Management Centre (SMC), Vehicle Control Centre (VCC) and Network Management System. •Active support and assistance to Technical Officers (Wayside) dealing with problems external to the Line Service Control Centre. •The input of safety critical commands to the VCC associated with Axle Counters, Point positions, train speed and Protection and Possession arrangements. •Liaison with Fleet representatives to ensure resolution of Train Control System faults. •The Interpretation of system alarms and initiation of corrective action. •Undertake system maintenance and management activities within the Line Control Centre. • To ensure that legacy LU signalling assets are adequately maintained and fault rectification tasks are undertaken	£90,000 - £94,999	N/A	NIL	N/A	9
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£90,000 - £94,999	N/A	NIL	N/A	19

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£90,000 - £94,999	N/A	NIL	N/A	6
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£90,000 - £94,999	N/A	NIL	N/A	6
Signals Manager	A key member of the Asset Operations Signals team, leading, managing and taking accountability for two or more Line Signals business units to deliver and drive improvements in performance, reliability, availability, maintainability safety and cost. Working collaboratively across Network Operations, TFL Engineering, Renewals & Enhancements and Major Projects to deliver a world class customer experience. Delivering in conjunction with LU Strategy & Network Development and TFL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the relevant Line Signals business units. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the	£90,000 - £94,999	N/A	NIL	N/A	11
Skills Development Business Partner	Accountable for leading and managing a team of Trainers delivering operationally focused learning interventions across LU, ensuring the consistent and high-quality delivery of all learning interventions in order to meet business need, improve organisational capability and contribute towards organisational change. To assist the Senior Skills Development Business Partner in driving the long term and short term strategies of Skills Development in delivering against service level agreements to meet the needs of the business for both delivering business as usual requirements and working with their assigned area(s) to understand their teams future skills requirements.	£90,000 - £94,999	N/A	NIL	N/A	18
Systems Operational Manager	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TFL. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TFL strategic objectives.	£90,000 - £94,999	N/A	NIL	N/A	0
Technical Support Engineer	To review, allocate route cause and attribute all signals reported faults. To provide technical assistance, support and information to the business on Signals trends, fault information as required.	£90,000 - £94,999	N/A	NIL	N/A	2
Track Access Duty Manager	Act as LU Infrastructure Controller managing and developing the 7-day, 24-hour shift management of the Track Access Control function (part of Operational Support). Ensure that the service, provided across the LU network, promotes safe and efficient operation for the 600 groups of staff accessing the track each	£90,000 - £94,999	N/A	NIL	N/A	9

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Track Integration & Optimisation Manager	A key member of the Asset Performance and Capital Delivery (APCD) Track senior leadership team the Post-holder is the key enabler of efficiency in the department. They must ensure the realisation of the annual multi-million pound savings target, oversee the complex changing TFL landscape (Organisational change) and drive the adoption of a data driven, planning lead culture. They will also deputise for Head of Track at director level APCD meetings. <ul style="list-style-type: none"> <li>Central to their remit is the categorisation and prioritisation of interventions across maintenance, life extension works, renewals and enhancements. Leading direct and indirect reports they will ensure accurate asset condition and performance data is translated into actionable management information, which can be used to determine the optimum interventions on the Track Assets and minimise Whole Life Cost (WLC).</li> <li>Track does not fail safe; therefore, the Post-holder must ensure the Track Competence &amp; Assurance team under their leadership effectively delivers safety critical training, assessments and licensing controls for all Track staff.</li> </ul>	£90,000 - £94,999	N/A	NIL	N/A	6
Track Manager	Manage and organise maintenance inspection staffing and other resources to ensure that APD SSL or BCV Track Assets are maintained, renewed and repaired as specified and funded by the Company. <b>Left service on or after 31 March 2023.</b>	£90,000 - £94,999	N/A	NIL	N/A	4
Track Manager	Manage and organise maintenance inspection staffing and other resources to ensure that APD SSL or BCV Track Assets are maintained, renewed and repaired as specified and funded by the Company.	£90,000 - £94,999	N/A	NIL	N/A	3
Track Mechanised Maintenance Manager	A key member of the Asset Performance & Capital Delivery (APCD) Track senior leadership team, the Post-holder oversees the planning & delivery, across all LU infrastructure, of (i) all Track maintenance Tamping activities & Follow Up Tamps (FUTs) for renewals (ii) the Track Grinding Programme (including interventions for Noise & Vibration issues for customers, residents & staff) and (iii) the Track Recording Vehicle (TRV) Programme which is central to LU's Safety Case.  The Post holder will (i) ensure Grinding and Tamping plans are delivered to time, budget, scope, and quality and (ii) optimise the allocation and utilisation of the specialist Grinding and Tamping machines across all lines.  Work with TransPlant, Engineering and other parties to ensure the operation and maintenance of the TRV and associated systems to provide safety critical	£90,000 - £94,999	N/A	NIL	N/A	3
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£90,000 - £94,999	N/A	NIL	N/A	17
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£90,000 - £94,999	N/A	NIL	N/A	13
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£90,000 - £94,999	N/A	NIL	N/A	14
Train Operations Manager	Lead and motivate a team of Managers and Train Operators to provide World Class Standards of Train Service Performance. Work closely with other Train Operations Managers and Service Control to make the best use of resources in providing a reliable Train Service.	£90,000 - £94,999	N/A	NIL	N/A	11
Transplant Engineering Manager	The purpose of this role is to be responsible for support of the Lead Security Manager, assisting in developing, implementing and reviewing LU's Operational Security Strategy, Policy, Plans and Procedures with an overview to reduce cost to the business whilst improving performance efficiencies of operational security delivery. Provide general, premises, personnel, and data security expertise and survey / inspection across the business as required & directed, to a portfolio of projects, programmes, and work assignments. Co-ordinate and control contracted out security operations.	£90,000 - £94,999	N/A	NIL	N/A	6
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£90,000 - £94,999	N/A	NIL	N/A	11



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£90,000 - £94,999	N/A	NIL	N/A	11
Works Controller	Whilst on duty to manage the delivery of all requests made of the department, ensuring correctly identified, assigned and compliant Safety Critical Operatives to the safest and most efficient method of LU recognised protection arrangements, implementation and delivery there of, enabling all engineering, maintenance and project works to be undertaken by the originator.	£90,000 - £94,999	N/A	NIL	N/A	12
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£90,000 - £94,999	N/A	NIL	N/A	14
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£90,000 - £94,999	N/A	NIL	N/A	14
Analytics Development & Delivery Manager	The role holder owns the complete development lifecycle of all data and analytics production services to ensure better exploitation of data enabling TfL to improve customer, operational and business outcomes in line with its 1 to 3 year Technology and Data strategy. The role holder is also accountable for Build Management ensuring alignment and consideration of multiple development streams and environments.	£95,000 - £99,999	N/A	NIL	N/A	25
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£95,000 - £99,999	N/A	NIL	N/A	8
Area Manager	Responsible for leading and developing teams of staff to deliver a world class customer service in London Underground Stations, ensuring that agreed performance targets are met within budget, considering safety, reliability and capacity of the network as well as customer service.	£95,000 - £99,999	N/A	NIL	N/A	7
Change Lead	To shape and drive the design, implementation and embedding of a functional change agenda to deliver financial sustainability for LU Customer Operations and to support consistent performance for our customers. The role will lead change across a functional area of LU Customer Operations ensuring change is owned and driven by CO leaders and is delivered in partnership with key pan TfL stakeholders, including the Chief Operating Officer directorate. <b>Left service on or after 31 March 2023</b>	£95,000 - £99,999	N/A	NIL	N/A	0
Chief for Staff	As part of the CFO team, ensure the effective and efficient operation of CFO division. This will manifest itself in the operation of the organisation as a cohesive and integrated business, the effective planning and delivery of work that flows through CFO and smooth running of the MD's office. To be successful in this role, the holder will pro-actively manage the business and matters outside of their direct remit, ensuring the business needs and a fair outcome for London and its people are balanced against budgets and politics. The post-holder will champion TfL's outcome and vision, inspiring staff around them and continually striving to improve efficiency and delivery. The job holder will look at ways to improve the performance of the business across the piece, looking for innovative solutions and encouraging a culture where all opinions and cultures	£95,000 - £99,999	N/A	NIL	N/A	7
Chief of Staff	As a member of the LU Executive team, this high profile and broad ranging role works alongside the Managing Director(MD) and LU Executive to drive swift, efficient and effective delivery of the Business Plan, business change and Mayoral priorities. The postholder is also accountable for the three core functions of the MDs office, namely: administration (making the best use of the MDs time across the portfolio of his responsibilities); the advisors team (providing strategic advice and influence to and on behalf of the MD, facing out to the rest of TfL); and the LU Secretariat (responsible for corporate governance)	£95,000 - £99,999	N/A	NIL	N/A	7
Controls and Risk Lead	Responsible for driving multi million pound value and assurance from a TfL cost base of £10 billion and an external revenue stream of £4.5 billion. Engagement responsibility will be with a large and complex stakeholder group (both internal and external) with diverse objectives, including and up to TfL Board level and external executive level including the Audit and Assurance Committee. The post holder must be able to develop a controls and assurance strategy for TfL comparable to the best in class public and private sector organisations both in the UK and globally. The post holder will need to build, develop and lead a high performing team of industry-leading finance and control specialists to design, implement and enhance the control processes and structures across the complete range of all TfL's operations. The post holder will be responsible for challenging and educating senior finance managers and Directors across all disciplines and Business Units, and helping the CFO and Board to deliver a TfL risk, controls and assurance framework that is best in class in the UK public	£95,000 - £99,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Corporate Finance Senior Systems Manager	Corporate Finance ensures that TfL preserves and enhances corporate value with the ultimate goal of managing and mitigating TfL's financial risk and supporting the delivery of the long-term business plan and investment programme. The Corporate Finance Senior Manager will lead a small team of 1 to 3 Corporate Finance Analysts taking responsibility for development and delivery of a portfolio of TfL's corporate finance activities such as capital raising, treasury operations, complex contractual arrangements, structured finance and major project funding arrangements. <b>Left service on or after 31 March 2023</b>	£95,000 - £99,999	N/A	NIL	N/A	0
Data Networks Manager	To provide data analysis for: Internal management purposes of occupational health team, Customer management information, Health strategy development, Monitoring effectiveness of health interventions and to provide HR and administrative services for the occupational health team and be the IT systems administrator.	£95,000 - £99,999	N/A	NIL	N/A	1
Development Stream Lead	The post holder is accountable for leading the successful development and delivery of data and analytics solutions and applications which support operational and business decision making by directing a technically high skilled team with expertise capability within the Analytics Development and Delivery	£95,000 - £99,999	N/A	NIL	N/A	7
Engineering Operational Manager	To manage delivery activities within a specific operational area and to contribute towards the effective and efficient delivery of the business.	£95,000 - £99,999	N/A	NIL	N/A	1
Engineering Support Manager	Responsible for maintaining the engineering performance of the fleet to meet current planned working timetables and Business Plan objectives. The Engineering Support Manager will deploy technical resources, either direct reports, embedded or suppliers, effectively to maintain fleet safety and if possible achieve improved performance in a manner that generates the maximum net benefit.	£95,000 - £99,999	N/A	NIL	N/A	0
Fire Maintenance Manager	Responsible for the maintenance, repair and improvement of all Fire assets at 152 Stations, 9 Depots and 140 ancillary operational railway buildings. Also responsible for the delivery of project self assurance, client project liaison and completion for the Fire asset group within the LULAP Environment, ensuring that assets meet the required regulatory and engineering standards and perform to the correct and safe design output and the current LUL business plan.	£95,000 - £99,999	N/A	NIL	N/A	11
Fleet Manager	To lead a team of staff who manage the maintenance of the Rolling Stock Fleet in a safe, reliable and effective way in accordance with the Railway Safety Case and other Corporate Directives and Guidelines. To ensure passenger rolling stock are provided for service in accordance with required availability, quality, safety and technical standards, providing efficient whole life asset costs in value to the customer and company. Inclusive of the surrounding Depot infrastructure and facilities to enable this.	£95,000 - £99,999	N/A	NIL	N/A	5
General Manager	Responsible for leading the development and implementation of sound business strategies and plans that contribute to the effective delivery of the Mayor's objectives and the vision of achieving a world class service for a world class city, particularly in regard to Demand-led Transport and Assisted Transport Services. Operating within a highly politically and commercially sensitive environment, provide strategic direction and management for the delivery of excellent customer-focused service whilst ensuring focus on sustained operation, continuous improvement and managing the varying demands and needs of key stakeholders. Lead on work to identify and develop opportunities to achieve greater integration and co-ordination of social needs provision with the key external service providers and stakeholders, aiming for progress towards the vision of truly 'world class' social needs transport for London.	£95,000 - £99,999	N/A	NIL	N/A	4
Head of Asset & Environment Planning	A key member of the LU Planning directorate leadership team, accountable for the development of multi-year maintenance workbanks and intelligent scenario planning of optimal delivery options. Responsible for deploying effective planning capability to enable APCD teams to deliver fully optimised in-year maintenance activity. The role will ensure the longer term optimisation of access, materials management, logistics and workbanks to enable efficient delivery of the LU maintenance and renewals plan from a whole life perspective. The role will be accountable for acting as the intelligent customer for LU's asset systems and data requirements, and ensuring the robust configuration and adoption of key systems to enable a data-driven asset planning culture. The role will also lead on behalf of the Director of LU Planning in coordinating LU's environment plan and ensuring effective engagement with TfL Commercial Development, Investment Delivery Planning and the operational business to optimise property and facilities requirements.	£95,000 - £99,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Buses Business Development	This role will ensure all Surface Transport Bus Services are optimally and efficiently performing, providing a strategic co-ordination within the Buses planning, contracting and performance leadership team and between Buses and other parts of TfL and the GLA family. • It will ensure the effective procurement and management of financially robust contracts, driving delivery against agreed financial targets while maintaining safety and customer standards. • They will work with internal and external stakeholders and suppliers to conduct a strategic review of the operations of an integrated Bus Services function to deliver efficiencies and enhance customer experience and revenue opportunities. • Operating within a highly politically and commercially sensitive environment, provide strategic direction and management for the delivery of relevant Surface Outcomes and Mayoral manifesto commitments, such as Air Quality and Safety agendas, and managing the varying demands and needs of key stakeholders. • The post holder will look to the future to identify opportunities to motivate and up-skill staff, foster a customer centric culture integrating services task and skills, seek opportunities to make efficiencies and deliver value for money for TfL.	£95,000 - £99,999	£5,000 - £9,999	NIL	N/A	5
Head of Business Programme – Customer & Strategy	The role is accountable for ensuring that TfL's Business Partnering model operates effectively and that there is the provision of high quality advice, support and challenge to the business in the creation and implementation of its people plans.	£95,000 - £99,999	N/A	NIL	N/A	0
Head of Business Programme – Operations	The role is accountable for developing and implementing the TfL Employee Relations Strategy, ensuring that the individual and collective relationships between the organisation and its employees and representatives are managed appropriately within a clear framework.	£95,000 - £99,999	N/A	NIL	N/A	0
Head of Business Strategy	This role will oversee the translation of TfL strategy, transport strategy and thematic strategy into a coherent proposition for the business. The role holder should be seen by the business as a go to person to help solve their strategic issues and the team should be comparable to any external management consultancy. The individual will be accountable for a flexible team which engages in work on a project by project basis, influencing strategy and aiding the successful implementation of the Business Plan. As a result this flexibility the role holder is accountable for assessing the deliverability of the year, defining the scope of business change work to be handled by the team and determining priorities for benchmarking and continuous improvement across the directorate. The role holder has a part to play in the delivery of projects, acting as an escalation point for particularly difficult or sensitive strategy issues.	£95,000 - £99,999	N/A	NIL	N/A	2
Head of Central Engineering	Professional Head for Central Engineering function, responsible for supporting system integration across TfL Engineering leading innovation in areas such as; Digital Engineering, Instrumentation, Building Information Management (BIM) and Research and Development. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their business area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. As a member of the Engineering Leadership Team, works to ensure that TfL Engineering is recognised as an industry leader in the UK through the application of innovative	£95,000 - £99,999	N/A	NIL	N/A	16
Head of Change and Optimisation	A key member of the Directorate leadership team, accountable for coordinating and overseeing the complex change landscape that will enable adoption of a data-driven, planning-led culture in London Underground. On behalf of the Director, the roleholder will hold departmental heads to account for realisation of financial and non-financial benefits, effective governance of change and coordinated people engagement activities. To provide business leadership on behalf of the Director and LU senior leadership team to guide the overall programme of work to define the required operating model change and process redesign required to unlock the full potential of business transformation within	£95,000 - £99,999	N/A	NIL	N/A	11
Head of Connect Programme	To lead across the business, a programme of work to develop and deliver an effective end to existing Private Finance Initiative (PFI) and the transition of associated critical operational communication services to new arrangements whilst maintaining service reliability and operation. The Jobholder will design and deliver communications arrangements that map to TfL Transformation arrangements, and allow for the potential realisation of better value for money and consolidation of services consistent with TfL's Technology and Data	£95,000 - £99,999	N/A	NIL	N/A	2
Head of Contact Centre Operations	Lead all operational activities within the Customer Experience Customer Contact Centres (Group Customer Services and London Underground Customer Services) to manage customer information and payment enquires and complaints. Develop a continuous improvement strategy delivering a consistently high quality of service whilst optimising efficiencies.	£95,000 - £99,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Control Centre Operations	The Head of Control Centre Operations is accountable for providing the strategic direction in Control Centre Operations and ensuring delivery of a world leading facility, aligned to key organisational objectives and is the focal point for real time operational decision making directly impacting all journeys on London's road and bus network every day. This role is also accountable for the network incident management (including the prioritisation of resource deployment) and Surface Transport command and control structures, and ensuring common situational awareness across Surface Transport, TfL and partner agencies.	£95,000 - £99,999	N/A	NIL	N/A	15
Head of Delivery Fleet Introduction	This role, reporting to the Head of PMO, is responsible for being the dedicated single point of accountability for engagement and delivery of the MPD Change Programme. The post holder will provide leadership and will be accountable for the development, implementation and embedding of the changes to improve capital delivery across TfL. These need to be delivered safely, to time, quality and budget.	£95,000 - £99,999	N/A	NIL	N/A	3
Head of Employee Communications & Engagement	The role is responsible for leading, developing and delivering high quality, effective organisation wide internal communications to engage with our people at every level of TfL, in order to build understanding of TfL's priorities and commitment to TfL's future. The role has accountability for the successful delivery of the internal Communications and Engagement Strategy that is adaptable to business areas and in line with changing priorities, ensuring that TfL delivers high levels of organisational performance and customer service through relevant and effective communication and engagement with our people.	£95,000 - £99,999	N/A	NIL	N/A	11
Head of Engineering - Commercial & Network Development	To be the TfL Engineering Directors representative and Engineering lead for the specified delivery business unit(s), responsible for ensuring the business unit decision making process appropriately takes account of all engineering direction and guidance, including providing engineering direction at the business planning phase. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their business area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. This role will be the lead on the delivery of all engineering solutions, co-ordinating multiple engineering disciplines in a project and operational environment to ensure value driven outcomes for the customer. Works to ensure that TfL Engineering is recognised as an industry leader in the UK through the application of innovative solutions.	£95,000 - £99,999	N/A	NIL	N/A	6
Head of Enterprise Risk	Accountable for establishing risk management strategy for TfL, leading the design, development and maintenance of TfL's overall risk framework for approval by appropriate TfL Committees, and responsible for delivering risk management activities which support TfL's decision making processes and business needs. The post holder will be the professional lead for Risk Management activity across TfL Group ensuring it is carried out to appropriate professional standards, meets the needs of the Delivery Businesses/Professional Services and is integrated with other 1st and 2nd line assurance activities. The overall objective of the risk management function is to improve awareness and understanding of TfL's risks and create improved risk management information supporting systematic decision making; this will support the achievement of strategic objectives, prioritised investment in the mitigation of risks and a reduction in the risk profile. The Head of Risk role will be leading and delivering a step change in TfL's risk management function to achieve this, including establishing a TfL Risk Management strategy to enable strategic decision making and creating a new Risk Framework.	£95,000 - £99,999	N/A	NIL	N/A	2
Head of IDP - Healthy St Local Schemes	This role is accountable for delivering strategic oversight and leading the sponsorship of TfL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TfL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes: ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TfL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£95,000 - £99,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Internal Audit	Accountable for leading and strategic oversight of the Internal Audit professional service provided by the TFL Risk and Assurance Directorate. To be the professional lead for all Internal Audit (3rd line assurance) activity across the TFL Group with the aim of ensuring it is carried out to appropriate professional standards, meets the needs of the business and is fully risk based and integrated with other (2nd and 1st line) assurance activities. To examine and evaluate the adequacy and effectiveness of management controls that guide TFL Group businesses towards accomplishing their primary objectives. To provide assurance to TFL's Executive Committee, the Board, Audit & Assurance Committee and other audit committees (TFL Pension Fund Audit Committee & London Transport Museum Audit Committee) that TFL's risks are being managed effectively, and make recommendations for improvement in the efficiency and effectiveness of the risk controls in place. The post holder should be	£95,000 - £99,999	N/A	NIL	N/A	4
Head of LU Capital - Enhancements	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for overseeing Enhancements across London Underground including Stations, Structures, works linked to the Elizabeth line and third party developments. Accountable for driving the safe and assured delivery of the projects and programmes working in collaboration with Network Operations, Engineering and Major Projects to deliver a world class customer experience. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£95,000 - £99,999	N/A	NIL	N/A	13
Head of LU Capital Infra Rolling Stock	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for overseeing Enhancements across London Underground including Stations, Structures, works linked to the Elizabeth line and third party developments. Accountable for driving the safe and assured delivery of the projects and programmes working in collaboration with Network Operations, Engineering and Major Projects to deliver a world class customer experience. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£95,000 - £99,999	N/A	NIL	N/A	9
Head of Operational Property	This is an outward-looking role, whose primary purpose is to ensure that all the Operational Property needs for TFL are both articulated and met, to ultimately enable operational objectives and deliver value for TFL. This role requires both substantial professional skills in key Property disciplines, and extensive engagement across the TFL Operational Business customer base. This role manages cash flows in the region of £250m annually, in respect of payments for land and property acquisition, £50m rates payments and circa £10m of income, related to compulsory acquisition of TFL's properties by other public bodies.	£95,000 - £99,999	N/A	NIL	N/A	11
Head of Operational Response	The Head of Operations will be directly responsible and accountable for providing the strategic leadership, direction and day-to-day operation of TFL's on street enforcement and compliance activities, which includes circa 500 operational staff, covering Revenue Protection, Taxi & Private Hire Compliance, Roads and Transport Enforcement and Road Network Compliance. The Head of Operations will have responsibility and accountability for directing and leading EOS's on-street enforcement and compliance activities and staff, ensuring TFL has a flexible and multi-function operational workforce to help achieve its objectives around, safety, security and reliability. The role will form part of the EOS Leadership Team, collaborating with the Director and other Heads to deliver EOS' business decision-making, operational delivery and strategic development, deputising for the EOS Director at Surface Transport Board and other key internal and external meetings as appropriate	£95,000 - £99,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Operations	The post holder provides leadership and direction to the operations team on all operational matters relating to the production of operations rules, standards and safe operation instructions for Crossrail network where Rail for London is Infrastructure Manager. The post holder leads on development of a suite of the operational rules and standards to support the Crossrail Safety Management System. The post holder is required to lead and develop the route control and signalling arrangements at Romford and ensure the timely recruitment and training of the operatives to deliver the range of control functions required to safely and efficiently operate Crossrail. The post holder acts as operations adviser to the Crossrail project teams developing the specification for operations systems within projects.	£95,000 - £99,999	N/A	NIL	N/A	3
Head of Performance Analysis & Improvement	To establish and deliver a responsive and proactive function that drives the business to make the right decisions, faster and continuously improve performance. Recognised as the single definitive source for all information related to the safety performance and reliability. Leading a customer focused best-in-class, agile, team of senior managers and analysts that delivers quality insight and understanding to key metrics. This role is to lead and drive the "analysis agenda" and will ensure that all internally and externally published information is consistent, accurate and provides the foundation for evidence based decision making. Through the development of an efficient, effective team with clear accountabilities and trust from across the business. The post-holder will also deputise for Network Operations Director in their absence and therefore represent LU at key stakeholder meetings as required.	£95,000 - £99,999	N/A	NIL	N/A	14
Head of Performance Management	The Performance Management Lead is responsible for providing the delivery methodology and performance information for the delivery of TfL capital projects. The role operates the Quality and Value functions of MPD, and provides TfL with an integrated process, tools, data, information and reporting suite, delivering performance analysis across the TfL projects.	£95,000 - £99,999	N/A	NIL	N/A	0
Head of Policing and Community Safety	The Head of Community Safety and Policing is responsible for the success of TfL's partnership with Metropolitan Police, City of London Police, British Transport Police, DVSA and other enforcement agencies, driving their performance to deliver the Mayor's vision for transport community safety, road safety and journey reliability. The postholder will provide strategic direction to the Mayor and TfL on transport policing and transport safety and security policy and leads on operational security for Surface operating business, preventing the risk of terrorism or other major incidents working in collaboration with the Police. Form part of the CPOS Leadership Team, collaborating with the Director and other Heads to deliver CPOS' business decision-making, operational delivery and strategic development, deputising for the CPOS Director at Surface Transport Board and other key internal and external meetings as appropriate. Committed to the continuous improvement, meeting customers needs and pr	£95,000 - £99,999	N/A	NIL	N/A	6
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£95,000 - £99,999	N/A	NIL	N/A	12
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£95,000 - £99,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Profession	Professional lead and technical authority for specified asset(s) including accountability for compliance with all relevant legislative requirements providing technical direction to all directly related engineering activity. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their asset area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. The role acts as the technical authority for the specified assets and is responsible for ensuring that these assets are safe, legal and functional (i.e. fit for purpose). This role will lead the professional engineering capability aligned to the specified assets within their professional area. This is a generic job description, please see Additional Information for applicable roles.	£95,000 - £99,999	N/A	NIL	N/A	7
Head of Programme	This role, reporting to the Head of PMO, is responsible for being the dedicated single point of accountability for engagement and delivery of the MPD Change Programme. The post holder will provide leadership and will be accountable for the development, implementation and embedding of the changes to improve capital delivery across TFL. These need to be delivered safely, to time, quality and budget.	£95,000 - £99,999	N/A	NIL	N/A	3
Head of Programme	This role, reporting to the Head of PMO, is responsible for being the dedicated single point of accountability for engagement and delivery of the MPD Change Programme. The post holder will provide leadership and will be accountable for the development, implementation and embedding of the changes to improve capital delivery across TFL. These need to be delivered safely, to time, quality and budget.	£95,000 - £99,999	£10,000 - £14,999	NIL	N/A	5
Head of Programme	This role, reporting to the Head of PMO, is responsible for being the dedicated single point of accountability for engagement and delivery of the MPD Change Programme. The post holder will provide leadership and will be accountable for the development, implementation and embedding of the changes to improve capital delivery across TFL. These need to be delivered safely, to time, quality and budget.	£95,000 - £99,999	N/A	NIL	N/A	7
Head of Programme Management Unit	The Programme Management Unit (PMU) Manager leads a wide discipline team to complete core project controls and Programme Management Office (PMO) activity including performance analysis, reporting, change control, programme level baseline management, information management, and project level detail project controls services across the specified business unit. This role is supported in its delivery by the reporting, process, tools and systems provided from the central PMO team. The role is required to provide semi independent assurance of the performance and compliance of the project and programme delivery directly to the Business Unit capital delivery manager. There are a number of Head of Programme Management Unit's and this JD reflects the overall role which covers all Business Units as listed below: Line Upgrades & Rail, Surface PPD, Surface Rail, London Underground Renewals & Enhancements, Network Extensions and Stations & Infrastructure.	£95,000 - £99,999	N/A	NIL	N/A	0
Head of Project Assurance	The Head of Project Assurance is accountable for providing assurance to the Commissioner, MD Finance, other Chief Officers and TFL senior management on the deliverability, affordability and value for money of major projects and programmes by challenging sponsors and project teams to demonstrate that public money is being spent wisely, the Head of Project Assurance ensures best practice in infrastructure delivery, increases the long-term success of TFL's projects and brings about a coordinated approach to investment across TFL's diverse modes that takes account of changing market conditions.	£95,000 - £99,999	N/A	NIL	N/A	16
Head of Projects & Accommodation	The Head of Projects and Programmes will be directly responsible and accountable for managing a substantial portfolio of Surface Transport major projects and programmes and ensuring their alignment with Surface Transport's, TFL's and the Mayor's strategic priorities and outcomes.	£95,000 - £99,999	N/A	NIL	N/A	7
Head of Revenue Analysis	To manage and deliver the commercial policies and complex supporting revenue processes and activities essential to the continuing development and enhancement of TFL's world class, multi-modal, fares and ticketing strategy for London.	£95,000 - £99,999	N/A	NIL	N/A	2
Head of Skills Development	A key member of the Network Business Services team, accountable for the delivery of training, competence operations safely and reliably. Developing long term strategies to deliver training in flexible and effective ways that meet the demands and challenges of the operational environment. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£95,000 - £99,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	8
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	8
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	10
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	8
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	5
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	6
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	5
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	8
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£95,000 - £99,999	N/A	NIL	N/A	8
Integration & Performance Manager	Implementation and operational readiness for projects relating to ticket issuing and revenue collection	£95,000 - £99,999	N/A	NIL	N/A	5
Interim Director Network Management & Resilience	Member of the Surface Transport Director Leadership team, contributes to the strategic leadership of Surface Transport, setting direction, decision-making, and management ensuring the achievement of the Surface outcomes, the Mayoral commitments and meeting TfL's obligations to its customers. The Director of Network Management will provide the strategic and operational direction for the entire London Road and Traffic network, ensuring the directorate provides a customer focused, commercially minded, and efficient service to London's road users and stakeholders. This includes leading the integration and direction of 24/7 Operational control rooms, providing information to emergency services and network stakeholders and utilising the department's intelligence and modelling expertise to effectively deploy resources across the network in real time in response to incidents. They will act as lead Traffic Manager ensuring TfL is legally compliant with traffic orders and	£95,000 - £99,999	N/A	NIL	£231.4	14



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Lead Asset Delivery Manager	Responsible for leading a team of Asset Delivery Managers providing expert asset operational knowledge to project teams to deliver new assets into service with minimal disruption to the railway. Responsible for leading engagement with key stakeholders across Operational Directorates to facilitate decision making. Working at local and senior levels to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. *Note – Operations refers to both Network Operations and Asset Operations of the railway.	£95,000 - £99,999	N/A	NIL	N/A	1
Lead Asset Delivery Manager	Responsible for leading a team of Asset Delivery Managers providing expert asset operational knowledge to project teams to deliver new assets into service with minimal disruption to the railway. Responsible for leading engagement with key stakeholders across Operational Directorates to facilitate decision making. Working at local and senior levels to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. *Note – Operations refers to both Network Operations and Asset Operations of the railway.	£95,000 - £99,999	N/A	NIL	N/A	0
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£95,000 - £99,999	N/A	NIL	N/A	1
Lead Operational Delivery Manager	Responsible for leading a team of Operational Development Managers for a given operational discipline, providing expert operational knowledge to project teams and ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Lead engagement with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn strategic direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost, and are delivered onto the operational railway seamlessly without operational impact. Take a long term view (5yrs) of project deliverables and requirements across a project with multiple disciplines. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£95,000 - £99,999	N/A	NIL	N/A	2
Logistics Operations Manager	Job purpose is for holder to demonstrate effective leadership and management of numerous Stores/Warehouses across the LU network, advocating the need for data driven decisions to support continuous improvement and wider programme requirements. The core of the role will focus on collaboration with the direct business unit resources and integral stakeholders such as Inventory Managers (LU Planning) to ensure delivery of SLA's/objectives to time, cost, quality and service for the success of APCD.	£95,000 - £99,999	N/A	NIL	N/A	11

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Maintenance Readiness Specialist	The Director of Rail & Sponsored Services will be accountable to provide strategic direction for the safe and efficient operation of the London Overground, Docklands Light Railway, London Trams, London Cable Car, Cycle Hire Services and Woolwich Ferry, through robust management of contracts for Operators and Infrastructure maintenance delivery and management, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations – Rail & Sponsored Services is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£95,000 - £99,999	N/A	NIL	N/A	0
Network Incident Response Manager	To provide on site operational leadership for London Underground as required by the Senior Operating Officer. To lead or co-ordinate internal and external resources to safely and efficiently allow return to normal service. To develop and maintain close working relationship with British Transport Police. To anticipate the potential for incidents to escalate and need for attendance at site. To apply lessons learnt across the network incident by incident.	£95,000 - £99,999	N/A	NIL	N/A	0
Network Operations Tactical Manager	The Network Tactical Manager provides tactical operational advice, support, and expertise to the Senior Operating Officer (SOO) to ensure effective command of the London Underground (LU) network, the prevention of incidents and the safe and effective management of incidents when they do occur. The role is responsible for deploying network wide resources appropriately to meet incident resolution and real-time information targets, ensuring the LUCG is agile and able to respond effectively in all situations.	£95,000 - £99,999	N/A	NIL	N/A	2
OH Physician	The core role of this post is to undertake medical and occupational health assessment of individuals in order to advise the business on occupational health and safety issues in accordance with relevant legislation, standards and guidelines laid down by the industry and professional bodies such as the Office of the Rail Regulator, the General Medical Council, the Faculty of Occupational Medicine and TfL policy. In addition, this role contributes to other aspects of the work of the medical advisory team. The role is delivered through demonstrating TfL values in the context of the TfL strategy. This means putting customers at the centre of everything we do, being accountable, getting the right things done effectively and efficiently and working with other people to do it directly, fairly and consistently. There is a focus on delivering high quality, effective and efficient OH services. Continuous improvement is achieved through frequently asking "can we do this better, simpler, cheaper?"	£95,000 - £99,999	N/A	NIL	N/A	0
OH Physician	The core role of this post is to undertake medical and occupational health assessment of individuals in order to advise the business on occupational health and safety issues in accordance with relevant legislation, standards and guidelines laid down by the industry and professional bodies such as the Office of the Rail Regulator, the General Medical Council, the Faculty of Occupational Medicine and TfL policy. In addition, this role contributes to other aspects of the work of the medical advisory team. The role is delivered through demonstrating TfL values in the context of the TfL strategy. This means putting customers at the centre of everything we do, being accountable, getting the right things done effectively and efficiently and working with other people to do it directly, fairly and consistently. There is a focus on delivering high quality, effective and efficient OH services. Continuous improvement is achieved through frequently asking "can we do this better, simpler, cheaper?"	£95,000 - £99,999	N/A	NIL	N/A	0
Operations Manager	A key member of the London Underground Power and Electrical leadership team, accountable for the supply of end to end, safe, reliable and economic power to meet the demands of TfL now and for the future. Lead the Operations section and be the authority for operational and technical advice on the purchase, installation and commissioning of plant, electrical switchgear and equipment. The post holder works collaboratively across Power & Electrical, Asset Operations, Network Operations, TfL Engineering, Renewals & Enhancements and Major Projects, acting as the primary interface between Power and Electrical to deliver and maintain power & electrical assets in order to provide a world class customer experience. Delivering in conjunction with LU Strategy & Network Development and TfL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life	£95,000 - £99,999	N/A	NIL	N/A	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Point Care Delivery Manager	A key member of the Asset Operations Signals team, leading, managing and taking accountability for Point Care works across the network on behalf of all Signals and Track business units to deliver and drive improvements in performance, reliability, availability, maintainability, safety and cost. Working collaboratively across Network Operations, TFL Engineering, Renewals & Enhancements and Major Projects to deliver a world class customer experience. Delivering in conjunction with LU Strategy & Network Development and TFL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation, innovation, safety and transformation to create a "can do" culture across the Point Care team. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£95,000 - £99,999	N/A	NIL	N/A	3
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TFL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£95,000 - £99,999	N/A	NIL	N/A	7
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	2
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	2
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TFL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	3
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	3
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	3
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	2
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	0
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	2
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	2
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	3
Principal Lawyer	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£95,000 - £99,999	N/A	NIL	N/A	1
Professional Services Advisory Manager	The role directs, leads and line manages the T&D Cyber Security Architecture team, providing expert advice and guidance to risk owners, projects, and service and system owners on all matters of cyber and information security risk management. The team also ensures that TfL have appropriate and effective cyber security defensive capabilities in place to protect our enterprise IT estate.	£95,000 - £99,999	N/A	NIL	N/A	5
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset.	£95,000 - £99,999	N/A	NIL	N/A	4
Programme Delivery Manager	Define the programmes of work arising from the business objectives as set by the sponsor through the 'internal client'. Deliver the programmes of work to ensure an overall integrated programme, through the programme heads. Complete the programmes of work with final handover to LU and Asset.	£95,000 - £99,999	N/A	NIL	N/A	4
Project Manager	To ensure that the Capital Programmes Directorate provide successful management of London Underground Limited (LU) obligations (or TfL obligations) and other third party suppliers, to ensure delivery of either assigned major project (or multiple projects) on behalf of LU to meet the needs of its	£95,000 - £99,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Principal	The role has responsibility for a team Bidding to win and deliver projects for Applied Solutions (combined value £2 - 5 million pa). They own their team's Bid approval, submission and delivery commercial and performance targets. They ensure their team's projects are delivered successfully for the client and for TTL. They ensure TTL Business Development Process is applied. Bids and projects are managed in compliance with TTL Authority and Governance, and all established TTL policies, directives, principles and relevant industry standards. They are accountable for ensuring that all Bids are ethically compliant and in line with all health, safety, and wellbeing requirements. Successful technical delivery and maintenance of trust between Client and the company is key to commercial and financial success for TTL in performing this role. The role holder oversees a team of one or several Applied Solutions consultants, challenging, mentoring and coaching to ensure projects can deliver a successful outcome. They own ultimate accountability for team's commercial success and client	£95,000 - £99,999	N/A	NIL	N/A	3
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£95,000 - £99,999	N/A	NIL	N/A	4
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£95,000 - £99,999	N/A	NIL	N/A	5
Senior Category Manager	This role exists within Procurement & Supply Chain (P&SC) to own the end to end sourcing and contract management processes for a defined category of spend, through strategy development to contract close. It will help the business to define commercial requirements and ensure these meet the desired business outcomes, while also delivering value from third party spend. To do this it will work closely with contacts in the business to understand desired outcomes and challenge requirements to achieve business aims in the most cost efficient way	£95,000 - £99,999	N/A	NIL	N/A	10
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£95,000 - £99,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£95,000 - £99,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£95,000 - £99,999	£1 - £4,999	NIL	N/A	0
Senior Engineer	Applies significant expertise in the field of engineering which is deployed in the analysis and resolution of medium complexity or network-wide technical problems, providing technical guidance, advice and expertise to senior internal and external stakeholders, interpreting technical strategy, checking or producing designs, associated drawings, information, calculations and research	£95,000 - £99,999	£1 - £4,999	NIL	N/A	0
Senior Finance Business Partner	To be a trusted and influential member the partner business leadership team, shaping strategic and operational decision making by providing insight, challenge and advice. To ensure the financial services provided by the Business Services Function meet the business needs and are delivered in an accurate and timely way. To use the financial information provided by Business Services Function, along with the role holders deep business understanding to ensure decisions are effectively planned and executed, minimising risk and making use of their resource in the most effective way.	£95,000 - £99,999	N/A	NIL	N/A	1

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Product Manager	The Senior Product Manager is accountable for the entire product life-cycle at a pan-TfL level for their product families, ensuring these products deliver the required outcomes specified in T&D and business strategies. The role holder maintains the horizon view of their respective product families area over the 2 - 5 year interval. The Senior Product Manager supports the Heads of Technology and Data in being the primary T&D department interface with other parts of TfL ensuring relationships are strategically managed and working with the rest of the T&D function to ensure that all TfL stakeholders have a single accountable point of contact for T&D products and services.	£95,000 - £99,999	N/A	NIL	N/A	1
Senior Programme Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to own the commercial strategy to deliver TfL capital programmes to business case outcomes for a specific programme. It will do this by working with programme leadership to set expectations and management of the financial outcome of programmes. It will be accountable for commercial strategy execution including end to end sourcing, contract management. It will lead a team to ensure delivery of commercial aspects of a programme.	£95,000 - £99,999	N/A	NIL	N/A	3
Senior Programme Commercial Manager	This role exists within Procurement & Supply Chain (P&SC) to own the commercial strategy to deliver TfL capital programmes to business case outcomes for a specific programme. It will do this by working with programme leadership to set expectations and management of the financial outcome of programmes. It will be accountable for commercial strategy execution including end to end sourcing, contract management. It will lead a team to ensure delivery of commercial aspects of a programme.	£95,000 - £99,999	N/A	NIL	N/A	3
Senior Project Manager	Responsible for delivery of all new rolling stock and associated supporting elements of the contract.	£95,000 - £99,999	N/A	NIL	N/A	0
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£95,000 - £99,999	N/A	NIL	N/A	0
Senior Stations Delivery Manager	To provide senior leadership of the stations function across a line group (area management through to customer service assistants) and to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change.	£95,000 - £99,999	N/A	NIL	N/A	30
Senior Stations Delivery Manager	To provide senior leadership of the stations function across a line group (area management through to customer service assistants) and to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change.	£95,000 - £99,999	N/A	NIL	N/A	23
Senior Stations Delivery Manager	To provide senior leadership of the stations function across a line group (area management through to customer service assistants) and to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change.	£95,000 - £99,999	N/A	NIL	N/A	32
Senior Stations Delivery Manager	To provide senior leadership of the stations function across a line group (area management through to customer service assistants) and to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change.	£95,000 - £99,999	N/A	NIL	N/A	24
Senior Strategy Manager	The Senior Strategy Manager is responsible for leading the strategic planning activity for TfL's Commercial Energy plans, working closely with the Head of Housing Strategy, the Director for Commercial Development and other members of the Commercial Development Leadership Team and Advisory Group. They will also work with various teams across TfL, including Transport Strategy, Energy, Carbon and Power, Innovation, Strategic Problem Solving, Vehicle Tech, and Bus Contracts and Development. They will be responsible for developing a commercial energy offer which will allow TfL to leverage the various initiatives related to the generation or sale of energy into one or more functional businesses. This role will support the development of new areas of non-fares revenue for TfL, as well as supporting the Mayor's objectives on low-	£95,000 - £99,999	N/A	NIL	N/A	4
Senior Trains Delivery Manager	To provide senior leadership of the trains function across a line group (train operations management through to train operators) to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change.	£95,000 - £99,999	N/A	NIL	N/A	8

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Senior Trains Delivery Manager	To provide senior leadership of the trains function across a line group (train operations management through to train operators) to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change	£95,000 - £99,999	N/A	NIL	N/A	7
Senior Trains Delivery Manager	To provide senior leadership of the trains function across a line group (train operations management through to train operators) to ensure delivery of an integrated, reliable and safe customer service. This dedicated functional role focuses on delivering performance by improving day to day management and also ensuring sufficient bandwidth to deliver more significant change	£95,000 - £99,999	N/A	NIL	N/A	11
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	10
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	6
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	14
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	11
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	11
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	4
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	11
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	7
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	10
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	9
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	11
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	14
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	6
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	7
Service Manager Instructor	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£95,000 - £99,999	N/A	NIL	N/A	7
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£95,000 - £99,999	N/A	NIL	N/A	1
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£95,000 - £99,999	N/A	NIL	N/A	1
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£95,000 - £99,999	N/A	NIL	N/A	7
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£95,000 - £99,999	N/A	NIL	N/A	1
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£95,000 - £99,999	N/A	NIL	N/A	3
Signal Manager	As Asset Steward for the relevant signalling system they will maintain a legal responsibility for their safe running and operation, to ensure assets are compliant with Safety, Health Environment regulations and relevant Engineering	£95,000 - £99,999	N/A	NIL	N/A	14
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£95,000 - £99,999	N/A	NIL	N/A	9
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantity performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£95,000 - £99,999	N/A	NIL	N/A	8



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signals Maintenance Manager	Manage, organise and control Line Signalling Employees. The post holder will organise and control all planned maintenance activities, encapsulating and promoting a customer oriented service, taking into account customer requirements, quality and quantify performance targets. Accountable whilst on duty for the integrity and safety of the Signalling System. To monitor compliance of LUL Drugs and Alcohol policy.	£95,000 - £99,999	N/A	NIL	N/A	7
Signals Response Delivery Manager	The Signal Response Delivery Manager is responsible for Signal Response performance across the network. Providing innovative strategy to prevent and resolve signalling incidents, contain risk and contribute to a world class customer experience. A key member of the Asset Operations Signals team, the role will provide inspirational functional leadership, advocating modernisation and transformation and passionately demonstrate the right behaviors, to create a "can do" culture within the team. As well as reducing bureaucracy, delivering value for money and moving the business forward with all stakeholders.	£95,000 - £99,999	N/A	NIL	N/A	11
Track Operations Manager	As a key member of the Asset Performance & Capital Delivery (APCD) Track senior leadership team, the Post-holder oversees the safety critical inspection and maintenance activities undertaken across all eleven of London Underground's (LU's) Lines. The Post-holder must ensure the required levels of availability, reliability and safety of the Track Assets across the Network are achieved, while overseeing the delivery of efficiencies, productivity improvements and the standardisation of working practices.  Track does not fall safe; therefore, the Post-holder must ensure all LU Track Assets, within their remit, are inspected and maintained by the 556 employees and 331 subcontractors they oversee in accordance with the Railway Safety Case, Company Standards and Corporate Directives/Guidelines. The Post-holder will be the primary point of escalation for a Track Manager in the event of incidents, grievances and other issues. They will also be the focal point for TU engagement on matters impacting the Line Teams.	£95,000 - £99,999	N/A	NIL	N/A	9
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£95,000 - £99,999	N/A	NIL	N/A	0
TU Engagement Lead	A key member of the Customer Operations leadership team, taking the business lead for driving continuous improvement in TU engagement across Customer Operations. Showing personal and inspirational functional leadership, building a can-do culture, working collaboratively with TUs, Customer Operations teams and Network Delivery to manage the employee relations landscape constructively and enable delivery of complex and challenging business change at a function-wide level.	£95,000 - £99,999	N/A	NIL	N/A	0
TU Engagement Lead	A key member of the Customer Operations leadership team, taking the business lead for driving continuous improvement in TU engagement across Customer Operations. Showing personal and inspirational functional leadership, building a can-do culture, working collaboratively with TUs, Customer Operations teams and Network Delivery to manage the employee relations landscape constructively and enable delivery of complex and challenging business change at a function-wide level.	£95,000 - £99,999	N/A	NIL	N/A	0
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£95,000 - £99,999	N/A	NIL	N/A	11
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£95,000 - £99,999	N/A	NIL	N/A	7
Works Supervisor	They manage and control the works of the Technical Officers ranking signals staff member at site and point of contact for issue resolution.	£95,000 - £99,999	N/A	NIL	N/A	11
Air Quality and Comms Lead	The role holder is responsible for providing strategic communications support for key corporate functions, including Finance, Advertising, TfL consultancy and property. They will inform and improve the way our organisation co-ordinates communications around a range of critical issues. The development of key working relationships across the organisation is essential, in particular with corporate colleagues, to ensure CCT has an accurate representation of current and future priorities and issues, ensuring senior officials are deployed effectively. The role holder will manage the relationship with the PropCo communications team to ensure priorities are aligned and that activity within this area is coordinated and aligned with overarching priorities and messaging. They will work closely with TfL International services, which requires strategic CCT communications support to develop and build external reputation and a coordinated communications strategy.	£100,000 - £104,999	N/A	NIL	N/A	0
Cable Manager	Manages and leads maintenance teams of cable assets across the London Underground Network.	£100,000 - £104,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Change Lead	To shape and drive the design, implementation and embedding of a functional change agenda to deliver financial sustainability for LU Customer Operations and to support consistent performance for our customers. The role will lead change across a functional area of LU Customer Operations ensuring change is owned and driven by CO leaders and is delivered in partnership with key pan TIL stakeholders, including the Chief Operating Officer directorate.	£100,000 - £104,999	N/A	NIL	N/A	2
Chief of Staff	Ensure the effective and efficient operation of the Surface Transport division. This will manifest itself in the operation of the organisation as a cohesive and integrated business, the effective planning and delivery of work that flows through Surface, and smooth running of the MD's office.	£100,000 - £104,999	N/A	NIL	N/A	3
Chief of Staff to the Commissioner	To provide direct support to the Commissioner on day-to-day business and be accountable for the effective and efficient operation of the Executive Committee (including the Commissioner) and the relationship with key stakeholders. To lead the Corporate Affairs team, enabling TIL to shape and deliver its strategic objectives and the Mayor's Transport strategy with the effective management of the Executive Committee and City Hall stakeholders including the Mayor and Deputy Mayor. To manage the Commissioner's office, to ensure efficiency and the effective delivery of work that flows through it. The post holder will work closely with every member of the Executive Committee pro-actively to manage the business and matters outside of their direct remit, drive forward the organisation's priorities and ensure they are aligned with the Mayor's Transport Strategy and strategic objectives.	£100,000 - £104,999	N/A	NIL	N/A	3
Cyber Security Operations Centre Manager	The purpose of the role is to define and lead the delivery of TIL's Cyber Security Operations Centre (CSOC) to detect real-time cyber security incidents/data breaches and manage their response and remediation, including the management of senior stakeholders across TIL and external agencies such as British Transport Police and Central Government. The role holder is responsible for leading a dedicated team of cyber security professionals. To ensure adequate controls, practices and capabilities are in place to identify vulnerabilities across the TIL estate and define the process for resolution of the environment to ensure TIL's cyber readiness and resilience against attack. The role will act as the 'Silver' Incident Manager leading a dedicated team of responders within a cyber incident and or data loss/breach, managing and coordinating TIL's response and reporting to leadership TIL's strategic/tactical	£100,000 - £104,999	N/A	NIL	N/A	12
Delivery Manager	To manage delivery of the programme of work to install, improve, clean and maintain bus stops and shelters, passenger information displays and other associated infrastructure, Legible London and other way-finding signage.	£100,000 - £104,999	N/A	NIL	N/A	3
Engineering Manager	To provide specialist professional and technical support on project engineering issues to the project teams to ensure effective and efficient delivery of projects to time, budget and quality to meet the needs of the customers of CPD and of	£100,000 - £104,999	N/A	NIL	N/A	6
Fleet Portfolio Manager	Working within the Asset Operations Fleet team to provide the management interface to the business services group of Procurement, Finance, Strategy, Human Resources, Engineering and others. The post holder will ensure Fleet receive best practice services, best value for money, whole life costing and asset management opportunities within the full supply chain. This ensures optimal business decision making within the Fleet 3rd party supply chain portfolio. The role will ensure Fleet can provide in a safe, reliable and effective way in accordance with the Railway Safety Case and other Corporate Directives and Guidelines. Ensuring passenger rolling stocks are provided for service in accordance with required availability, quality, safety and technical standards, providing efficient whole life asset cost decisions to drive value to the customer and company. Portfolio includes all surrounding Depot infrastructure and facilities such as wheel turning, that support the delivery of Fleet products into	£100,000 - £104,999	N/A	NIL	N/A	0
General Manager	Lead on the design, implementation and live operational management of a programme of work to modernise and provide a world class quality service to customers of the taxi and private hire driver and operator licensing operation.	£100,000 - £104,999	N/A	NIL	N/A	11
General Manager	The General Manager will be accountable for leading London Trams to ensure successful day to day operation and strategic development which contributes fully to the development of Trams in support of the Mayor's Transport Strategy. Accountable for the safe, reliable and punctual operation of Trams and achieving high customer satisfaction within the revenue, funding and business plan constraints set by TIL as well as leading on infrastructure improvement and change programmes to increase capacity and capability of the network.	£100,000 - £104,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
General Manager	The General Manager (GM) is responsible for delivering a first class, customer-focused service to London's road users through the effective management and delivery of TfL's Road User Charging (RUC) schemes and Traffic Enforcement Services. The GM will ensure that TfL's schemes and services are delivered in line with TfL's business plan and performance scorecard, while also ensuring all new schemes or services are implemented in line with the requirements set out in the Mayors Transport Strategy (MTS). Operating within a highly political and commercially sensitive environment, the GM will lead the development and implementation of sound business strategies and plans to ensure RUC services are value for money, customer centric and effectively support TfL's objectives of reducing congestion and improving air quality in London.	£100,000 - £104,999	N/A	NIL	N/A	6
Head of Asset Operations	A key member of the Asset Operations directorate leadership team, leading a team accountable for managing and continuously improving the asset including management systems that underpin delivery of world-class maintenance. Manage the deployment of resources, alignment to reliability priorities. Building a strong interface to TfL Engineering and driving innovation. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£100,000 - £104,999	N/A	NIL	N/A	7
Head of Business Programme - Capital	The Head of Business Programme is accountable for the success of the programme to be defined on behalf of the Chief Officer/Sponsor, working with the Senior Leadership teams to ensure the objectives are met and the benefits realised. Responsible for ensuring all elements of the design, plan and implementation is led on behalf of the Sponsor. They are the advocate on behalf of their team and communicate key messages both within the programme and to the wider organisation.	£100,000 - £104,999	N/A	NIL	N/A	0
Head of Business Programme – Support Services	The Head of Business Programme is accountable for the success of the programme to be defined on behalf of the Chief Officer/Sponsor, working with the Senior Leadership teams to ensure the objectives are met and the benefits realised. Responsible for ensuring all elements of the design, plan and implementation is led on behalf of the Sponsor. They are the advocate on behalf of their team and communicate key messages both within the programme and to the wider organisation.	£100,000 - £104,999	N/A	NIL	N/A	0
Head of Business Strategy	This role will oversee the translation of TfL strategy, transport strategy and thematic strategy into a coherent proposition for the business. The role holder should be seen by the business as a go to person to help solve their strategic issues and the team should be comparable to any external management consultancy. The individual will be accountable for a flexible team which engages in work on a project by project basis, influencing strategy and aiding the successful implementation of the Business Plan. As a result this flexibility the role holder is accountable for assessing the deliverability of the year, defining the scope of business change work to be handled by the team and determining priorities for benchmarking and continuous improvement across the directorate. The role holder has a part to play in the delivery of projects, acting as an escalation point for particularly difficult or sensitive strategy issues.	£100,000 - £104,999	N/A	NIL	N/A	11
Head of Concession Management	Provide expert commercial leadership and direction to the Overground & Crossrail concession management teams, including the management of the Crossrail Concession Agreement, the management of the London Overground Concession Agreement and the procurement of a replacement concession operator for London Overground. The role has a contract portfolio of circa £400 million pa, to achieve delivery of the obligations, cost and quality parameters set by TfL. Responsibility for the negotiation of substantial changes to all train operations concessions and other contracts as a consequence of the delivery of various projects associated with the development of the Overground and Crossrail networks.	£100,000 - £104,999	N/A	NIL	N/A	4
Head of Construction	This role, reporting to the Head of PMO, is responsible for being the dedicated single point of accountability for engagement and delivery of the MPD Change Programme. The post holder will provide leadership and will be accountable for the development, implementation and embedding of the changes to improve capital delivery across TfL. These need to be delivered safely, to time, quality and budget.	£100,000 - £104,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Digital Workplace Transformation	Define and articulate the benefits, concepts and feasibility for how specific portfolio transformation programmes within Technology & Data (T&D) will be delivered, and ensure these benefits are realised. Deliver large cost savings or revenue generating projects within Technology & Data with values up to £50m. This role is responsible for introducing complex changes to high profile technology and data services that affect millions of people and have a high impact on our reputation / revenue security / operating costs. Examples include T&D's major role in the rationalisation of Cycle Hire supply contracts, and integrating Cycle Hire into TIL's core payment / customer service proposition and the Data Networks transformation programme to build and develop an effective, pan-TIL data transmission network capability whilst driving out savings of up to £20m per annum.	£100,000 - £104,999	N/A	NIL	N/A	3
Head of Finance	To lead in the defining of the strategic direction of effective and comprehensive Finance systems and data, as well as the governance, development and management of these systems to deliver key business processes and decision making on c. £10bn of annual turnover and c. £100bn of future planned expenditure. The role holder will ensure that systems and data facilitate the delivery of effective finance services and are developed and managed in line with TIL policy and industry best practice, with particular reference to SAP best practice for configuring Finance systems and integration of other operational systems with these systems.	£100,000 - £104,999	N/A	NIL	N/A	7
Head of Information Governance and Data Protection Officer	1. Ensure TIL's compliance with information governance legislation (including the Freedom of Information (FOI) Act 2000, the GDPR and the Data Protection Act (DPA) 2018 and the Environmental Information Regulations (EIRs) 2004) 2. Fulfill the statutory responsibilities of the post of Data Protection Officer for TIL (& subsidiaries), as required by the GDPR 3. Manage and develop the TIL Management System to ensure that it is an effective pan-TIL source of policies and instruction for all employees 4. Develop and implement a pan TIL Information Governance Strategy that is fit for purpose for today's business requirements and ready for future legislative changes including a Data Transparency Strategy and Information & Records Management Strategy 5. Develop and exploit the TIL Corporate Archives to aid business insight and future development 6. Lead, manage and develop the Information Governance function within General Counsel on behalf of TIL	£100,000 - £104,999	N/A	NIL	N/A	6
Head of Infrastructure Maintenance	Accountable for ensuring that agreed Crossrail Infrastructure performance targets are met within budget, considering the safety, reliability and capacity of the network as well as customer service for Rail for London's role as Infrastructure Manager of Crossrail. Accountable for developing the strategy, planning and leading the day-to-day delivery for Crossrail Infrastructure	£100,000 - £104,999	N/A	NIL	N/A	6
Head of Network Performance	Accountable for providing strategic direction and leadership to: improve the performance and operation of London's road network. This role also manages and coordinates all the planned works on the road network; developing and delivering the Surface Intelligent Transport Systems programme; and supporting the delivery of the Mayor's Healthy Streets agenda.	£100,000 - £104,999	N/A	NIL	N/A	12
Head of Performance Development	The Head of Performance Development provides the portfolio and resource management capability for the Programme Management Office (PMO) and supports the activities of the Project Management Unit's (PMU). The role provides a portfolio management service including identification and oversight of the project pipeline, optimisation of the inflight projects and programmes, and resource planning and management of the resources deployed within the Major Projects Directorate (MPD) and the PMUs. The role leads and coordinates the activities of professional leadership, including resource development and identification of functional best practice.	£100,000 - £104,999	N/A	NIL	N/A	0
Head of Projects & Accommodation	The Head of Projects and Programmes will be directly responsible and accountable for managing a substantial portfolio of Surface Transport major projects and programmes and ensuring their alignment with Surface Transport's, TIL's and the Mayor's strategic priorities and outcomes.	£100,000 - £104,999	N/A	NIL	N/A	9
Head of Projects & Accommodation	The Head of Projects and Programmes will be directly responsible and accountable for managing a substantial portfolio of Surface Transport major projects and programmes and ensuring their alignment with Surface Transport's, TIL's and the Mayor's strategic priorities and outcomes.	£100,000 - £104,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Resource Planning & Change	A key member of the LU Planning leadership team, accountable for developing the strategic capability of the teams that deliver end-to-end demand planning, resource forecasting, recruitment and deployment of operational staff. This role will enable maintenance and operations to be resourced at optimal cost, working from broad strategic performance requirements and complying with relevant standards, policies and legislation. The role will also play a critical strategic role in guiding the overall programme of operating model change, process redesign and systems adoption needed to unlock the full potential of transforming LU's resource planning capabilities to enable a planning led culture. Acting as the intelligent customer for LU resourcing systems and data requirements, the role will oversee on behalf of the Director a complex change landscape to align the systems roadmap and requirements alongside defining future capabilities.	£100,000 - £104,999	N/A	NIL	N/A	1
Head of T&D - Digital	The purpose of the Head of Technology & Data (T&D) role is to ensure the needs of the TfL organisation, and the Londoners it serves, are at the heart of everything the T&D department does. The Head of T&D will be accountable for all Technology and Data activity for their appointed business area and will be an active and embedded member of the business area leadership team with dual reporting lines to both the business MD and the CTO & Director of Customer Experience. The role-holder will ensure alignment between the business area and the T&D department on all aspects of strategy and investment planning and that T&D enabled change programmes for their business area deliver the expected outcomes. The Head of T&D role will also ensure that all TfL investment in their appointed product & service portfolio furthers TfL's strategic goals and meets the needs of the organisation over the business plan. The role-holder will align their portfolio with the pan-TfL Technology and Data strategies	£100,000 - £104,999	N/A	NIL	N/A	9
Head of Transport Infrastructure	Professional lead and technical authority within either the pan TfL Transport Infrastructure Engineering or the Transport Systems Engineering function, responsible for setting the strategic direction for their function and team, driving best practice and value for the Engineering directorate and wider TfL. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their multidisciplinary team of individuals who are technical authorities of their respective disciplines. This role has an oversight regulatory function to ensure that the systems and assets within their portfolio are safe, legal and functional (i.e. fit for purpose). As a member of the Engineering Leadership Team, lead the reduction of bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. Works to ensure that TfL Engineering is recognised as an industry	£100,000 - £104,999	N/A	NIL	N/A	6
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	10
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	8
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	7
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	8
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	5
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	5
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	9
Incident Manager	Manage, organise and control Line Signalling Employees. The post holder will manage all incidents related to Railway Signalling, fault location and rectification of Signalling Assets, ensuring that at all times the integrity of the Signalling System is maintained. To liaise with other Managers and advise on general Signalling Incident matters to optimise service performance. Accountable whilst on duty for the integrity and safety of the Signalling System.	£100,000 - £104,999	N/A	NIL	N/A	8
Lead Systems Engineer	The London Bus network has a number of IT systems to ensure its effective operation. This position is focused on the system applications and underpinning communications networks to manage the design and delivery. The role will provide subject matter expertise to support and deliver technology and changes to the systems underpinning the bus network. As well as being responsible for the conversion of business requirements into architecture and designs. The post holder is expected to take ownership of assigned tasks, engage with the stakeholders, identify and manage risk and lead the delivery. In many cases the holder will act as project manager to co-ordinate this.	£100,000 - £104,999	N/A	NIL	N/A	4
Operational Delivery Manager	Work with a team of Operational Delivery Managers embedded with a project team to provide expert operational knowledge ensuring that Network Operations are able to deliver new assets into service with minimal disruption to the railway. Responsible for engaging with front line and senior stakeholders within LU to ensure that project requirements meet operational and business needs. Working at a local level to turn tactical direction into requirements scope and plans to ensure that the new assets have an optimum whole life asset management regime and cost. Is the subject matter expert facilitator for local operational teams to ensure intimate product knowledge and ownership of the new assets at the point of handover.	£100,000 - £104,999	N/A	NIL	N/A	0
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£100,000 - £104,999	N/A	NIL	N/A	16
Principal Engineering Leader	The role holder ensures the performance, motivation and development of staff within their organisational unit, in order to deliver high value, cost effective engineering capability to TfL. They will typically manage a team of Principal Engineers and Senior Engineers. Applies extensive expertise in the field of engineering which is deployed in the analysis and resolution of highly complex or network-wide technical problems, providing authoritative technical or functional leadership, advice and expertise to senior internal and external stakeholders, interpreting technical strategy and company policy to satisfy business requirements. Applies commercial thinking to the development and implementation of solutions, demonstrating a good understanding of the business operation and requirements when formulating solutions and recommendations and providing constructive challenge to deliver the right	£100,000 - £104,999	N/A	NIL	N/A	20

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Manager	The holder of this post is responsible for ensuring that production activities of the project scope on fleet rolling stock are carried out safely, timely and to the required standard, on a daily basis in order to meet the Fleet project and scope requirements.	£100,000 - £104,999	N/A	NIL	N/A	0
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	9
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	8
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	7
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	10
Service Manager	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service, in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	14
Service Manager Instructor	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	5
Service Manager Instructor	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	0
Service Manager Instructor	Direct and control the line's resources, to ensure the safe and efficient operation of the train and stations service in order to provide the best possible service to the customer at all times. To manage communications and decision-making processes with the relevant stakeholders and external agencies to resolve incidents.	£100,000 - £104,999	N/A	NIL	N/A	0
Signal A&C Engineer	Ensure that the CPD Signals & Power Project Delivery Unit has the assets it needs to deliver a World Class Tube for a World Class City. Provide leadership in the control, monitoring and policing of all installation, testing and commissioning activities.	£100,000 - £104,999	N/A	NIL	N/A	0
Signal Response Manager	The Signal Response Manager is responsible for the performance of Signal Response activities across LU including overseeing and reviewing incidents related to Railway Signalling, fault locations and rectification of signalling assets ensuring that all time the integrity of the signalling system is maintained. Liaising with other managers across the business on signalling incident matters to provide solutions and optimise service performance by preventing and resolving signalling incidents, containing risks and contributing to a world class customer experience. The role will provide inspirational leadership, advocating modernisation and transformation and passionately demonstrating the right behaviors, to create a "can do" culture within the team. As well as reducing bureaucracy, delivering value for money and moving the business forward with	£100,000 - £104,999	N/A	NIL	N/A	10
Signal Response Manager	The Signal Response Manager is responsible for the performance of Signal Response activities across LU including overseeing and reviewing incidents related to Railway Signalling, fault locations and rectification of signalling assets ensuring that all time the integrity of the signalling system is maintained. Liaising with other managers across the business on signalling incident matters to provide solutions and optimise service performance by preventing and resolving signalling incidents, containing risks and contributing to a world class customer experience. The role will provide inspirational leadership, advocating modernisation and transformation and passionately demonstrating the right behaviors, to create a "can do" culture within the team. As well as reducing bureaucracy, delivering value for money and moving the business forward with	£100,000 - £104,999	N/A	NIL	N/A	10

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signal Response Manager	The Signal Response Manager is responsible for the performance of Signal Response activities across LU including overseeing and reviewing incidents related to Railway Signalling, fault locations and rectification of signalling assets ensuring that all time the integrity of the signalling system is maintained. Liaising with other managers across the business on signalling incident matters to provide solutions and optimise service performance by preventing and resolving signalling incidents, containing risks and contributing to a world class customer experience. The role will provide inspirational leadership, advocating modernisation and transformation and passionately demonstrating the right behaviors, to create a "can do" culture within the team. As well as reducing bureaucracy, delivering value for money and moving the business forward with	£100,000 - £104,999	N/A	NIL	N/A	10
Signal Works Delivery Manager	A key member of the Asset Operations Signals team, leading and managing the Signal Works Delivery business unit to ensure effective delivery of signals improvement, replacement and reliability works to signalling assets across the Network to the required level of reliability, availability, maintainability safety and cost. Ensuring the signalling system is in a safe and workable condition before it is used to control train movements after any change. The post-holder is required to ensure that any commissioning works minimise impact to the operational railway, service delays in particular. Working collaboratively across Network Operations, TFL Engineering, Renewals & Enhancements and Major Projects to deliver a world class customer experience. Delivering in conjunction with LU Strategy & Network Development and TFL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the Signal Works business unit. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately	£100,000 - £104,999	N/A	NIL	N/A	13
Signals Asset Data Manager	A key member of the Asset Operations Signals team, leading, managing and taking accountability for all of the Signals Asset Data within the asset management systems. Working collaboratively across Signals, Network Operations, TFL Engineering, Renewals & Enhancements, Asset Systems and Reliability and Major Projects to deliver a digital railway that reflects the physical railway, to ensure compliance with legislation and standards. Ensure that the Signals asset register is fit for purpose as this underpins the ability of the Signals functions to deliver maintenance and understand the performance of our assets. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£100,000 - £104,999	N/A	NIL	N/A	0
Signals Manager	A key member of the Asset Operations Signals team, leading, managing and taking accountability for two or more Line Signals business units to deliver and drive improvements in performance, reliability, availability, maintainability safety and cost. Working collaboratively across Network Operations, TFL Engineering, Renewals & Enhancements and Major Projects to deliver a world class customer experience. Delivering in conjunction with LU Strategy & Network Development and TFL Engineering to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the relevant Line Signals business units. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the	£100,000 - £104,999	N/A	NIL	N/A	15
Signals Technical Delivery Manager	The job holder will deputise for the Head of Signals when required. The section will provide swift technical interventions on a second line basis to maximise availability of the Signalling and C&I assets. This will include workshop repair capabilities to limit external investigation and repair costs including fleet based signalling equipment. Point Care (including the Track element) will be driven out across the network with an aim at reducing CM work banks on "Golden Assets" to improve base asset condition and performance. Track support and scarce resources will sit within the team providing specialist customer service across the organisation. The team will become the centre of excellence for providing innovative and ground breaking solutions for driving performance forward, moving toward predict and prevent and maximising maintenance interventions. Small to medium scale project capability will be held within the team offering small scale end to end solutions.	£100,000 - £104,999	N/A	NIL	N/A	12
Track Competence Assurance Manager	Responsible the Competence Assurance and Track Safety Critical Licensing schemes to ensure full compliance with standards. Accountable for the Track Skills Matrix and the production and circulation of Track Technical Briefs.	£100,000 - £104,999	N/A	NIL	N/A	12
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£100,000 - £104,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Chief Engineer	Provide leadership and direction regarding the Tube Lines Escalator Services activities they are responsible for and to contribute towards the effective and efficient delivery of the Escalator Maintenance & Refurbishment programme (EMRP). The Chief Engineer (TLES) – is responsible for the effective and efficient management & delivery of Tube Lines escalator assets, this typically includes all aspects of: - Engineering, Design & Quality Control, ensuring compliance and 'condition' with contractual, statutory & London Underground obligations, introducing best practice into the business areas.	£105,000 - £109,999	N/A	NIL	N/A	0
Delivery Assurance Engineer	Purpose of the Job: Operations "Asset Assurance Engineer" to provide self assurance and preserve Signal integrity. Provides the assurance to London Underground that our maintenance regime is complied with and that vital signalling equipment is safe to be in service.	£105,000 - £109,999	N/A	NIL	N/A	1
Employee Relations Lead	This role is accountable for supporting the Head of Employee Relations to implement the TfL Employee Relations Strategy, ensuring that the collective relationships between the organisation and its employees and representatives are managed appropriately within a clear framework. This role is accountable for leading the provision of advice and guidance to Business Partnering teams on collective relations between the organisation and its employees and representatives. Advice and guidance should meet business objectives and be managed appropriately.	£105,000 - £109,999	N/A	NIL	N/A	1
ERU Advanced Operator	This job will require the successful candidate to effectively manage the plant and equipment of the Operational Team to enable the ERU team to respond to incidents as directed by the Emergency Response Duty Manager so as to minimise disruption to LU's train service. As a member of the ERU team, contribute towards the efficient delivery of Emergency Response service across the LU network.	£105,000 - £109,999	N/A	NIL	N/A	4
Head of BSF Finance	To lead the provision of a customer focused financial service including Order to Cash, Record to Account & Project to Fixed Assets teams to meet business needs and ensure decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance services to finance and executives by inputting financial strategic objectives into business deliverables, facilitating, and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TfL business plan.	£105,000 - £109,999	N/A	NIL	N/A	3
Head of Category Management	Responsible for taking a strategic view of TfL assets, across a specialist asset management category (e.g. Retail, Media, etc.) with the aim of generating the maximum amount of income from the organisation's asset base and enhancing the customer experience potential.	£105,000 - £109,999	N/A	NIL	N/A	6
Head of Cust Information, Design & Partnerships	The role holder leads the development and delivery of the TfL Customer Information Strategy to continue to evolve exceptional customer information and provide business expertise for the delivery of integrated customer information. The role holder leads on the delivery of all customer and user information across all print & digital channels and continually monitors effectiveness and value for money. The role holder leads the pan TfL design strategy and provides the business with expert design advice and design solutions. The role holder is responsible for Graphic and Industrial design and Editorial outputs for TfL, ensuring the business receives expert advice, guidance and services. The role holder leads the delivery of TfL Partnerships including commercial and marketing partnerships and is responsible for protecting TfL's Intellectual Property and licencing TfL's Intellectual Property.	£105,000 - £109,999	N/A	NIL	N/A	1
Head of Customer Marketing & Behaviour Change	To lead the strategic development of a 3 year, outcomes focused customer communications and behaviour change strategy for TfL that is innovative, effective and appropriately prioritised. The jobholder will set the overall direction for all TfL's customer facing communications and behaviour change activity, optimising budgets to focus on the things that will make the most difference to TfL's customer metrics, revenue, safety and other key outcomes. The jobholder is fully accountable for the overall outcomes, cost and delivery (including design and production) of all marketing communications and behaviour change programmes and also accountable for the quality standards for all TfL's broadcast, digital and social media advertising, school's behaviour change programmes, marketing CRM, hoardings, promotional exhibitions, F2F and	£105,000 - £109,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TFL business plan.	£105,000 - £109,999	N/A	NIL	N/A	4
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TFL business plan.	£105,000 - £109,999	N/A	NIL	N/A	0
Head of Hosting & Infrastructure Architecture	Define the strategy, roadmaps and investment programme for all hosting (on-premise and cloud-based) and core end user computing infrastructure. Deliver large cost saving or operationally critical hosting projects within Technology & Data with typical values of circa £14m p.a. Lead a team of circa 30 highly skilled infrastructure architecture professionals who are responsible for developing infrastructure architectures, patterns and standards for hosting, data networks and end user computing domains. Ensure that all infrastructure decision making is strategically aligned and optimised for lowest total cost of ownership (TCO). This role is responsible for introducing complex changes to critical, high profile technology and data services, that affect millions of people and have a high impact on our reputation / revenue security / operating costs.	£105,000 - £109,999	N/A	NIL	N/A	5
Head of Investment Delivery Planning	This role is accountable for delivering strategic oversight and leading the sponsorship of TFL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TFL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes; ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TFL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£105,000 - £109,999	N/A	NIL	N/A	6
Head of Network Command	To lead the team that delivers London Underground's Network Command and Response on behalf of MD/COO, Head of Network Ops and Resilience and the Operational & Engineering Business Unit Teams. To drive innovative strategic initiatives, taking the SOO role forward with targeted focus of their role to lead the joint operational and engineering incident response team. Develop a robust real time strategic milestone planning and communication process as well as embedding new ideas with standardisation and consistency being essential. Determine with formal incident management is required during service disruption in order to lead and provide the real time response and recovery plan. Assume the role of Gold Control under the -Forma; Incident Management Structure. Deploy LU resources as appropriate when covering the SOO role. <b>Left service on or after 31 March 2023</b>	£105,000 - £109,999	N/A	NIL	N/A	15
Head of Payments Products Transformation	Define and articulate the benefits, concepts and feasibility for how specific portfolio transformation programmes within Technology & Data (T&D) will be delivered, and ensure these benefits are realised. Deliver large cost savings or revenue generating projects within Technology & Data with values up to £50m. This role is responsible for introducing complex changes to high profile technology and data services that affect millions of people and have a high impact on our reputation / revenue security / operating costs. Examples include T&D's major role in the rationalisation of Cycle Hire supply contracts, and integrating Cycle Hire into TFL's core payment / customer service proposition and the Data Networks transformation programme to build and develop an effective, pan-TFL data transmission network capability whilst driving out savings of up to £20m per annum.	£105,000 - £109,999	N/A	NIL	N/A	8
Head of Projects & Accommodation	The Head of Projects and Programmes will be directly responsible and accountable for managing a substantial portfolio of Surface Transport major projects and programmes and ensuring their alignment with Surface Transport's, TFL's and the Mayor's strategic priorities and outcomes.	£105,000 - £109,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Projects Consents & Urban Design	Reporting directly to the Director of City Planning, this role leads the development of major and/or cross-modal projects (ranging from £20m to multi-billion pound) that will provide a significant contribution to the Mayor's Transport Strategy and transform the future shape of the city. The role is responsible for developing the business case (including funding) to determine and then develop the most plausible option to meet a defined opportunity or outcome (as defined by Transport Strategy and Spatial Planning). Stakeholder management at senior levels both internal and external is key to this role. The role is the single point of accountability for the consents process in the organisation (for TfL's own projects as well as providing specialist advice to developers) to ensure projects are completed legally, including leading through Transport & Works Act Orders, Development Consent Orders, Town & County Planning and Hybrid Bills. The role holder will also lead on the production of	£105,000 - £109,999	N/A	NIL	N/A	7
Head of Skills Development	Framed by TfL's strategic goals, this role exists to lead and drive a programme to understand and solve TfL's most important strategic issues, taking the lead on pan-TfL issues. The role will do this by translating poorly defined strategic issues and ideas into actionable strategies and high level plans for the business to take forward. Critical success for the role is seeing recommendations taken and acted upon, but ensuring that it is balanced with challenging the business to think differently and more broadly about issues. The scope of the role does not extend to delivery of recommendations. The role holder should be seen by the business as the go to person to help solve strategic issues and the team should be seen as comparable to any external management consultancy.	£105,000 - £109,999	N/A	NIL	N/A	4
Infrastructure Access Manager	To assist Project or Programme Manager(s) with producing and reporting budget loaded work programmes/schedules in Primavera Enterprise format, for the purpose of co-ordinating LU's works with other third parties working on the Underground network. To create and update programme data in compliance with the Master Projects Database (MPD) requirements. To provide analysis and assist in the interpretation of the reports produced by the MPD.	£105,000 - £109,999	N/A	NIL	N/A	10
Installation Delivery Manager	To provide a centre of engineering excellence for LU & TfL, through the provision of professional engineering input and the associated technical output, for a specific asset area.	£105,000 - £109,999	N/A	NIL	N/A	14
Maintenance Operational Manager	Organise and control all planned signal maintenance activities on a nightly basis across the three TLL signal Asset zones. Resolve any incidents created during Engineering hours related to Signalling by co-ordinating and directing resources accordingly. Liaise with other managers within TLL and LU to appraise, and advise on general, or Signalling maintenance matters to optimise service performance.	£105,000 - £109,999	N/A	NIL	N/A	8
Power Operations Manager	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground. Prepare and implement real time strategic contingency and recovery plans. Accountable for the management and direction of LU Shift Supply Engineers, Power Control Room Operators and substation engineering staff. Deploy LU resources as appropriate and ensure the effective management of the approved budget to optimise reduction in lost customer hours. (Level of role is equivalent to Senior Operational Manager e.g. ISM2)	£105,000 - £109,999	N/A	NIL	N/A	10
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£105,000 - £109,999	N/A	NIL	N/A	1
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£105,000 - £109,999	N/A	NIL	N/A	1
Shift Supply Engineer	To provide executive control of the London Underground electrical distribution system. Accountable for the safe management of the power network on a 24/7 basis on behalf of London Underground.	£105,000 - £109,999	N/A	NIL	N/A	1
Track Manager	This role is responsible for leading and managing Track Maintenance Teams. The role must ensure the delivery of routine maintenance of a designated section of LU Track Assets to ensure that they perform in a safe and reliable condition in accordance with the Railway Safety Case, Company Standards and Corporate Directives/Guidelines.	£105,000 - £109,999	N/A	NIL	N/A	4
Deputy Director Engineering - Crossrail & Overground	Deputy to the Director Operations - Overground and direct report to the Operations Director - Crossrail. Accountable for procurement, delivery and maintenance of trains and train-maintenance infrastructure for Overground and Crossrail.	£110,000 - £114,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Director of Investment Delivery Planning	The Investment Delivery Planning Director is accountable for defining the vision and strategy of all aspects of sponsorship and the delivery of TFL's Investment Programme. This will include leading and directing the agreed outcomes within confirmed budgets, committed timescales ensuring clear alignment to TFL's Transport Strategy and the business benefits. To provide strategic direction and leadership to the Investment Delivery Planning Directorate with full accountability for the strategy, policies, governance and standards for an effective, efficient and highly professional pan-TFL Sponsorship function. The Director will also be a member of the Surface and London Underground leadership teams and decision making fora.	£110,000 - £114,999	N/A	NIL	£3.1	12
General Manager	The General Manager, Sponsored Services (SS) is accountable for the delivery of all aspects of business performance for Santander Cycle Hire (SCH), Emirates Air Line (EAL) and London River Services (LRS) delivered through effective leadership. This includes setting out its vision, overarching strategy and business targets to support delivery of the TFL Business Plan whilst ensuring the highest level of customer service. This role is also accountable for ensuring all statutory and legal obligations are met. Operating within a politically and commercially sensitive environment, provide strategic direction for the delivery of excellent, customer-focused service, and a focus on continuous improvement and managing the demands of key stakeholders.	£110,000 - £114,999	N/A	NIL	N/A	4
GLA Business Partner	To be the TFL representative on the Collaborative Procurement Board as part of the Greater London Authority (GLA) Group, partnering with senior stakeholders from other organisations within the Group to oversee the approach to procurement in certain agreed categories of spend where several parts of the Group are looking to purchase similar goods or services, with the aim of achieving savings and driving greater value for multiple organisations and ultimately the London taxpayer. Lead TFL service provision to the GLA Group, leveraging TFL's Procurement and Supply Chain (P&SC) function to deliver procurement services to other members of the Group by drawing on category expertise, market insight and core sourcing and contract management services to provide best value contracts on behalf of the Group. Drive TFL's input to the Procurement workstream of the GLA Collaboration programme, shaping and growing TFL's service offering to the GLA Group as P&SC capabilities are	£110,000 - £114,999	N/A	NIL	N/A	2
Head of Asset Strategy	This role is accountable for programme sponsorship and the co-ordinated activities used to select, inspect, maintain, renew and improve Surface Transport assets in order to maximise customer satisfaction, minimise whole life costs(including income generation) and enable delivery of the Surface Transport outcomes. This role is accountable for identifying, planning and prioritising all asset investment across TFL's Surface assets, in order to produce a best value prioritised cross-asset programme and facilitating the maintenance, improvement and commercialisation of our assets. This role is also accountable for maintaining and developing core capabilities including asset management and implementing value management, planning, asset improvement and asset information and systems.	£110,000 - £114,999	N/A	NIL	N/A	12
Head of Business Partnering	This role is accountable for the development and delivery of their designated business area people plans, working with MDs to translate business objectives into people solutions without compromising the delivery of the TFL People Strategy as a whole. This role is accountable for ensuring that TFL's Business Partnering model operates effectively within their business area and that there is the provision of high quality advice, support and challenge to the business in the creation and implementation of its people plans. This role is accountable for supporting their business area's day-to-day employee relations activity, including; consultation, negotiation and dispute avoidance and resolution.	£110,000 - £114,999	N/A	NIL	N/A	5
Head of Business Partnering	This role is accountable for the development and delivery of their designated business area people plans, working with MDs to translate business objectives into people solutions without compromising the delivery of the TFL People Strategy as a whole. This role is accountable for ensuring that TFL's Business Partnering model operates effectively within their business area and that there is the provision of high quality advice, support and challenge to the business in the creation and implementation of its people plans. This role is accountable for supporting their business area's day-to-day employee relations activity, including; consultation, negotiation and dispute avoidance and resolution.	£110,000 - £114,999	N/A	NIL	N/A	2

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Capability & Supplier Management	Own the creation and implementation of the frameworks, standards and processes that Procurement & Commercial (P&C) teams use across the procurement lifecycle to drive consistency, quality and efficiency in the service provided to the business. These will be established by working with P&C and business stakeholders to understand how P&C services can be improved to better deliver against business requirements. Lead the continuous improvement agenda across P&C, leading the development and implementation of capability strategies and plans for category planning, sourcing and contracting, contract management, supplier management, purchase to pay (P2P) and estimation in a coherent manner to meet business outcomes and deliver greater value for TfL.	£110,000 - £114,999	N/A	NIL	N/A	8
Head of Change - Operations	Accountable for owning the TfL/LU operating model and leading change across the entire organisation. Accountable for evolving and delivering change to enable TfL to deliver its significant change agenda to achieve its strategic objectives and cost savings. They are also accountable on behalf of ExCo/LUX for identifying, defining scoping and sponsoring change initiatives (including cost saving, business improvement, organisation and cultural change) in the TfL Change Portfolio, providing the change resource and expertise to work with the relevant business owners to optimise benefits realisation through successful change design and delivery.	£110,000 - £114,999	£10,000 - £14,999	NIL	N/A	15
Head of Change Portfolio Office	This role exists to actively manage the LU Change Portfolio and change resource deployment across major LU change programmes, manage a Portfolio plan, integrating and controlling the set of programmes defined within the LU Change function and associated governance and controls, along with ensuring progress updates from Programme and Project Leads occur in a timely fashion and manage and forecast the resources associated with change. As part of the directorate management team, this role is also jointly responsible for monitoring and improving diversity and inclusion across the whole directorate, not just within its own function. Similarly, it is jointly responsible with all roles at a similar level for driving a safety culture across the whole of London Underground and	£110,000 - £114,999	N/A	NIL	N/A	3
Head of CO Strategic Delivery & Change	Lead the creation and delivery of a CO strategic plan which is aligned to all elements of the TfL strategy. This includes delivering the CO change agenda, being the custodian of CO business planning and delivery and setting the direction, standards and managing the pan TfL interfaces for functional activities. To act as a single guiding strategic mind for the setting, aligning and delivery of the Customer Operations (CO) strategic direction.	£110,000 - £114,999	N/A	NIL	N/A	9
Head of Commercial Media	Responsible for taking a strategic view of TfL assets, across a specialist asset management category (e.g. Retail, Media, etc.) with the aim of generating the maximum amount of income from the organisation's asset base and enhancing the customer experience potential.	£110,000 - £114,999	N/A	NIL	N/A	6
Head of Customer Operations	Lead the strategic planning and delivery of an integrated, safe and reliable customer service across the key Customer Operations functions (trains, stations and service control) for a designated line grouping in support of the agreed pan Customer Operations Strategy. The role is a single point of contact to the Director of Customer Operations for the line performance of their particular line grouping and will also drive CO functional priorities and plans as part of the CO leadership team.	£110,000 - £114,999	N/A	NIL	N/A	5
Head of Customer Operations	Lead the strategic planning and delivery of an integrated, safe and reliable customer service across the key Customer Operations functions (trains, stations and service control) for a designated line grouping in support of the agreed pan Customer Operations Strategy. The role is a single point of contact to the Director of Customer Operations for the line performance of their particular line grouping and will also drive CO functional priorities and plans as part of the CO leadership team.	£110,000 - £114,999	N/A	NIL	N/A	4
Head of Customer Operations	<b>Left service on or after 31 March 2023.</b> Lead the strategic planning and delivery of an integrated, safe and reliable customer service across the key Customer Operations functions (trains, stations and service control) for a designated line grouping in support of the agreed pan Customer Operations Strategy. The role is a single point of contact to the Director of Customer Operations for the line performance of their particular line grouping and will also drive CO functional priorities and plans as part of the CO leadership team.	£110,000 - £114,999	N/A	NIL	N/A	4
Head of Customer Operations	On behalf of the Director of CO, the Head of CO TU Engagement is accountable for leading the progression and management of the relationship with the Trade Unions across Customer Operations. The role is responsible for the creation and delivery of a pan-CO Employee Relations (ER) plan that is directly aligned to the broader TfL Employee Relations strategy and supports the delivery of change. The role will provide strategic direction on the CO ER plan to the CO leadership teams and those responsible for the delivery of ER activities throughout CO.	£110,000 - £114,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Customer Operations	Lead the strategic planning and delivery of an integrated, safe and reliable customer service across the key Customer Operations functions (trains, stations and service control) for a designated line grouping in support of the agreed pan Customer Operations Strategy. The role is a single point of contact to the Director of Customer Operations for the line performance of their particular line grouping and will also drive CO functional priorities and plans as part of the CO leadership team.	£110,000 - £114,999	N/A	NIL	N/A	7
Head of Customer Operations	Lead the strategic planning and delivery of an integrated, safe and reliable customer service across the key Customer Operations functions (trains, stations and service control) for a designated line grouping in support of the agreed pan Customer Operations Strategy. The role is a single point of contact to the Director of Customer Operations for the line performance of their particular line grouping and will also drive CO functional priorities and plans as part of the CO leadership team.	£110,000 - £114,999	N/A	NIL	N/A	4
Head of Engineering - MPD	To be the TfL Engineering Directors representative and Engineering lead for the specified delivery business unit(s), responsible for ensuring the business unit decision making process appropriately takes account of all engineering direction and guidance, including providing engineering direction at the business planning phase. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their business area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. This role will be the lead on the delivery of all engineering solutions, co-ordinating multiple engineering disciplines in a project and operational environment to ensure value driven outcomes for the customer. Works to ensure that TfL Engineering is recognised as an industry leader in the UK through the application of innovative solutions.	£110,000 - £114,999	N/A	NIL	N/A	4
Head of Engineering - Surface	To be the TfL Engineering Directors representative and Engineering lead for the specified delivery business unit(s), responsible for ensuring the business unit decision making process appropriately takes account of all engineering direction and guidance, including providing engineering direction at the business planning phase. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their business area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. This role will be the lead on the delivery of all engineering solutions, co-ordinating multiple engineering disciplines in a project and operational environment to ensure value driven outcomes for the customer. Works to ensure that TfL Engineering is recognised as an industry leader in the UK through the application of innovative solutions.	£110,000 - £114,999	N/A	NIL	N/A	11
Head of ERP Transformation	Define and articulate the benefits, concepts and feasibility for how specific portfolio transformation programmes within Technology & Data (T&D) will be delivered, and ensure these benefits are realised. Deliver large cost savings or revenue generating projects within Technology & Data with values up to £50m. This role is responsible for introducing complex changes to high profile technology and data services that affect millions of people and have a high impact on our reputation / revenue security / operating costs. Examples include T&D's major role in the rationalisation of Cycle Hire supply contracts, and integrating Cycle Hire into TfL's core payment / customer service proposition and the Data Networks transformation programme to build and develop an effective, pan-TfL data transmission network capability whilst driving out savings of up to £20m per annum.	£110,000 - £114,999	N/A	NIL	N/A	5
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TfL business plan.	£110,000 - £114,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of HR Business Partnering	This role is accountable for the development and delivery of their designated business area people plans, working with MDs to translate business objectives into people solutions without compromising the delivery of the TFL People Strategy as a whole. This role is accountable for ensuring that TFL's Business Partnering model operates effectively within their business area and that there is the provision of high quality advice, support and challenge to the business in the creation and implementation of its people plans. This role is accountable for supporting their business area's day-to-day employee relations activity, including; consultation, negotiation and dispute avoidance and resolution.	£110,000 - £114,999	N/A	NIL	N/A	2
Head of IDP - Major Projects	This role is accountable for delivering strategic oversight and leading the sponsorship of TFL's Capital Investment Programme including third party led initiatives. The primary aim of this role is to manage senior internal and external stakeholder interfaces, providing assurance and ensuring that the requirements of TFL and the needs of customers, taxpayers, funders and other stakeholders are met. This includes; ensuring that planned benefits are delivered in accordance with the Mayor's Transport Strategy and the TFL Business Plan ; pro-actively leading teams to sponsor the delivery of a range of cross cutting and integrated projects/ programmes; and, owning the development of delivery strategies and plans, working closely with internal stakeholders, Boroughs and third parties to understand requirements, constraints and identify opportunities.	£110,000 - £114,999	N/A	NIL	N/A	6
Head of LU Service Control	The purpose of the Head of LU Service Control role is to ensure centralised leadership of the critical Service Control function across the LU network, ensuring a consistent and focused approach to driving improved professionalism within the function. The Head of LU Service Control will be accountable for delivery and management of timetabled service working in collaboration with Network Operations, other TFL and National Rail services, ultimately providing a service to each Head of Customer Operations (CO) who are the accountable lead for overall customer service	£110,000 - £114,999	N/A	NIL	N/A	13
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£110,000 - £114,999	N/A	NIL	N/A	11
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£110,000 - £114,999	N/A	NIL	N/A	7
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£110,000 - £114,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£110,000 - £114,999	N/A	NIL	N/A	5
Head of Programme	This role, reporting to the Programme Director is responsible for being the dedicated single point of accountability for the delivery of a major sub-programme. This needs to be delivered safely, to time, quality and budget with as little disruption to the public as possible.	£110,000 - £114,999	N/A	NIL	N/A	1
Head of RCC Transformation	Define and articulate the benefits, concepts and feasibility for how specific portfolio transformation programmes within Technology & Data (T&D) will be delivered, and ensure these benefits are realised. Deliver large cost savings or revenue generating projects within Technology & Data with values up to £50m. This role is responsible for introducing complex changes to high profile technology and data services that affect millions of people and have a high impact on our reputation / revenue security / operating costs. Examples include T&D's major role in the rationalisation of Cycle Hire supply contracts, and integrating Cycle Hire into TIL's core payment / customer service proposition and the Data Networks transformation programme to build and develop an effective, pan-TIL data transmission network capability whilst driving out savings of up to £20m per annum.	£110,000 - £114,999	N/A	NIL	N/A	1
Head of SHE BP - C&P	This role exists to lead the provision of insight focussed SHE advice to a part of TIL and to reflect business needs, challenges and priorities back into the wider SHE function. This role will provide ExCo level members of the business with a single point of contact and also lead a community of specialism within SHE to ensure best practice sharing and break down silos. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three	£110,000 - £114,999	N/A	NIL	N/A	5
Head of Skills Development	Reporting directly to the Director of City Planning, this role leads a robust evidence-based strategic modelling, analysis and evaluation function which directly informs and shapes decision making across City Planning and the wider organisation. This includes informing the setting of policy and strategy, spatial planning and projects. It also includes leading on analytical input into the Mayor's Transport Strategy and other Mayoral policies (e.g. London Environment Strategy), including on major issues such as the impact of new runway capacity. The role holder is responsible for the travel demand forecasting in TIL, working with the GLA to create planning projections that will inform TIL's future planning (over 30 years), as well as translating this into multi-modal demand forecasts. These forecasts directly influence TIL's future investment decisions and priorities. The position holder has overall responsibility for TIL's world-leading suite of strategic models, ensuring common and co	£110,000 - £114,999	N/A	NIL	N/A	5
Head of Sustainability and Corporate Environment	This role exists to set the Corporate Environmental strategy and vision for TIL. It will do this by translating London-wide policy into a Corporate Strategy and setting a clear vision and targets regarding the environmental impact TIL has as a corporate entity. As a member of the SHE leadership team, it will also take collective responsibility for SHE functional performance for demonstrating clear and visible leadership of the function and for driving the right behaviours across the directorate and driving improved Diversity & Inclusion.	£110,000 - £114,999	N/A	NIL	N/A	8
Head of Technology Programmes	The Head of Technology Programmes will deliver all technology and data changes within TIL, and the wider GLA family, through a strategic blend of in-house capability and external contracts and frameworks. To ensure the most appropriate mechanism for change is adopted to ensure best value to TIL, while maintaining an appropriate level of governance and control over all technology	£110,000 - £114,999	N/A	NIL	N/A	10
Interim Head of ER – Pensions Review	This role is accountable for supporting the TIL Employee Relations Strategy, ensuring that the individual and collective relationships between the organisation and its employees and representatives are managed appropriately within a clear framework. This role is accountable for providing expert collective and individual employee relations advice to the Business Partnering teams and line managers across TIL and is responsible for ensuring successful implementation of TIL people policies and process changes, ensuring there is appropriate governance of our people policies that resolves issues, looks after our people and protects TIL from legal and reputational damage.	£110,000 - £114,999	N/A	NIL	N/A	4



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Signal A&C Engineer	Ensure that the CPD Signals & Power Project Delivery Unit has the assets it needs to deliver a World Class Tube for a World Class City. Provide leadership in the control, monitoring and policing of all installation, testing and commissioning activities.	£110,000 - £114,999	N/A	NIL	N/A	0
Signal Response Manager	The Signal Response Manager is responsible for the performance of Signal Response activities across LU including overseeing and reviewing incidents related to Railway Signalling, fault locations and rectification of signalling assets ensuring that all time the integrity of the signalling system is maintained. Liaising with other managers across the business on signalling incident matters to provide solutions and optimise service performance by preventing and resolving signalling incidents, containing risks and contributing to a world class customer experience. The role will provide inspirational leadership, advocating modernisation and transformation and passionately demonstrating the right behaviors, to create a "can do" culture within the team. As well as reducing bureaucracy, delivering value for money and moving the business forward with	£110,000 - £114,999	N/A	NIL	N/A	4
Transplant Operations Delivery Manager	Plan, direct and control the provision of Duty Managers, Engineering Train Operators (ETO's), Marshalling staff and Assists in order to ensure the delivery of services (engineers' trains, plant and allied support services) to Customers (London Underground and other external rail companies). •Work closely with customers in support of the planning and execution of services. •Work closely with the TransPlant Project Delivery Manager and Asset Delivery Manager in planning and delivering the successful provision of services required by the Customers. •Add value to the operation of the railway through the supply of plant and allied support services and actively seek improvements and innovations to Transplants operation. •Manage and maintain TransPlants' competence assurance system for the Operations Delivery team and act as custodian of the management process. •Ensure train crews and fleet are allocated, assembled and delivered in accordance with Customer requirements. •Ensure all incidents / accidents are investigated efficiently and where required ensure local and formal investigations reports are produced. •Supervise and monitor staff in order to ensure safe, efficient and compliant delivery of services.	£110,000 - £114,999	N/A	NIL	N/A	44
Walking & Cycling Commissioner	The Mayor's walking and cycling programme will bring together all the activities undertaken by Transport for London and key partners designed to promote and support healthy, active, non-polluting travel in London. This post exists to provide strategic advice to the Mayor and TFL on the overall content and direction of the programme and strategic oversight of delivery of the programme. They would work collaboratively with a wide range of partners in the public, private and voluntary sectors and with London's diverse communities to support delivery of the programme. The post holder will provide a high-profile ambassadorial, outreach and stakeholder management role for the Mayor, the Deputy Mayor for Transport and Transport for London on the Mayor's walking and cycling programme. They would represent the Mayor, Deputy Mayor and TFL to stakeholders, the travelling public and the media on the programme.	£110,000 - £114,999	N/A	NIL	N/A	0
Head of Built Environment, Maintenance and Renewals	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of in-service asset and renewals programmes across the Network to the required level of reliability, availability, maintainability safety and cost in accordance with the asset strategy. Work in collaboration with Customer Operations, LU Planning, TFL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. In conjunction with stakeholders, deliver to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£115,000 - £119,999	N/A	NIL	N/A	11
Head of Commercial	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£115,000 - £119,999	N/A	NIL	N/A	18

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Corporate Finance	To manage the planning, structuring, and implementation of structured/project finance transactions, project funding arrangements, complex contractual arrangements, and special situations transactions to ensure that TIL's commercial interests are realised and protected. The role holder will lead the development and implementation of the structuring, external financing and procurement of major projects in TIL's Investment Programme, the restructuring of major externally financed projects, and develop and lead direct financing transactions undertaken by the TIL Group.	£115,000 - £119,999	N/A	NIL	N/A	2
Head of Engineering - LU	To be the TIL Engineering Directors representative and Engineering lead for the specified delivery business unit(s), responsible for ensuring the business unit decision making process appropriately takes account of all engineering direction and guidance, including providing engineering direction at the business planning phase. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across their business area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. This role will be the lead on the delivery of all engineering solutions, co-ordinating multiple engineering disciplines in a project and operational environment to ensure value driven outcomes for the customer. Works to ensure that TIL Engineering is recognised as an industry leader in the UK through the application of innovative solutions.	£115,000 - £119,999	N/A	NIL	N/A	4
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TIL business plan.	£115,000 - £119,999	N/A	NIL	N/A	8
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TIL business plan.	£115,000 - £119,999	N/A	NIL	N/A	8
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TIL business plan.	£115,000 - £119,999	N/A	NIL	N/A	5
Head of HR Services	The newly established Business Services is structured by each E2E process responsible for leading the delivery of each end to end process for Hire to Retire (H2R). The Head of HR Services will take operational responsibility for the delivery and operational effectiveness of the H2R processes (including Employee Payments). They will have delegated authority for leading interfaces and interaction with senior HR stakeholders in support of the Head of Business Services. The Head of HR Services will ensure adherence to the Process Designs for H2R. They will also drive continuous improvement initiatives and deliver the required outcomes. The Head of HR Services will develop and embed a service culture and strong customer service orientation within the team in line with the overarching goals set by the Head of Business Services. They will act as a Deputy for the Head of Business Services as required.	£115,000 - £119,999	N/A	NIL	N/A	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Insights & Direction	This role exists to set the safety strategy and vision for TfL. It will do this through ensuring robust data and insight, including risk modelling information, is produced and used to identify priorities and action plans to drive consistently, improving safety performance. As a member of the SHE leadership team, it will also take collective responsibility for SHE functional performance, for demonstrating clear and visible leadership of the SHE function and for role modelling the right behaviours across the directorate and driving improved Diversity & Inclusion. As a senior leader at TfL, this role must contribute to TfL's financial savings targets by looking to make cost savings in delivery wherever	£115,000 - £119,999	N/A	NIL	N/A	6
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to TfL.	£115,000 - £119,999	N/A	NIL	N/A	4
Head of Projects & Accommodation	Lead the strategic & tactical delivery of accommodation for TfL's head office portfolio, and for Modal accommodation requirements where specified. Manage and develop the provision of a comprehensive programme management and project delivery function in relation to all accommodation/construction/property care, 3rd party development and associated projects to meet the objectives of the various TfL Business Units.	£115,000 - £119,999	N/A	NIL	N/A	0
Head of SHE TfL Operations Rail	This role exists to lead the provision of insight focussed SHE advice to a part of TfL and to reflect business needs, challenges and priorities back into the wider SHE function. This role will provide ExCo level members of the business with a single point of contact and also lead a community of specialism within SHE to ensure best practice sharing and break down silos. The role will actively business partner on safety, health and wellbeing and environmental management to enable progress against the strategic priorities across all three	£115,000 - £119,999	N/A	NIL	N/A	8
Head of Signals Maintenance and Renewals	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of in-service asset and renewals programmes across the Network to the required level of reliability, availability, maintainability safety and cost in accordance with the asset strategy. Work in collaboration with Customer Operations, LU Planning, TfL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. In conjunction with stakeholders, deliver to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£115,000 - £119,999	N/A	NIL	N/A	14
Head of TfL Change	Accountable for owning the TfL/LU operating model and leading change across the entire organisation. Accountable for evolving and delivering change to enable TfL to deliver its significant change agenda to achieve its strategic objectives and cost savings. They are also accountable on behalf of ExCo/LLUX for identifying, defining scoping and sponsoring change initiatives (including cost saving, business improvement, organisation and cultural change) in the TfL Change Portfolio, providing the change resource and expertise to work with the relevant business owners to optimise benefits realisation through successful change design and delivery.	£115,000 - £119,999	N/A	NIL	N/A	14

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Interim Director of Business Partnering & ER	<p>This role is accountable for the development and delivery of the TfL People Strategy, working with the Chief People Officer and MDs to translate business objectives into people solutions without compromising the delivery of the Mayor's Transport Strategy as a whole.</p> <p>The role is accountable for ensuring that TfL's Business Partnering model operates effectively and that there is the provision of high quality advice, support and challenge to the business in the creation and implementation of its people plans.</p> <p>The role is accountable for developing and implementing the TfL Employee Relations Strategy, ensuring that the individual and collective relationships between the organisation and its employees and representatives are managed appropriately within a clear framework.</p>	£115,000 - £119,999	N/A	NIL	N/A	3
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority and others under shared services arrangements. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	5
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	4
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	4
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	2
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	4
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	2
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	4
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	2
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£115,000 - £119,999	N/A	NIL	N/A	4
Senior Divisional Financial Controller	The role will provide leadership and resilience in relation to the financial planning, reporting, control, risk and audit processes within the division in alignment with wider TfL group activities and strategic objective of delivering affordable transport services. The role holder will play a pivotal role in leading and delivering innovation and continuous improvement in our core financial processes and systems. This will be critical to leveraging efficiency, providing a transparent controls structure and managing risk in the divisions accounting processes. Knowledge of asset management and portfolio project financial	£115,000 - £119,999	N/A	NIL	N/A	8
Senior Property Development Manager	The Senior Property Development Manager will take forward specific sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners. They may also take leadership responsibility for casework or certain deliverables, under the supervision of the Head of Property	£115,000 - £119,999	N/A	NIL	N/A	5
Trainer	Accountable for delivering operationally focused learning interventions to teams and individuals across COO, delivering high quality learning interventions in order to meet business need, improve organisational capability and contribute towards LU's core value. Responsible for delivering this training in line with nationally recognised bodies e.g. NVQ's.	£115,000 - £119,999	N/A	NIL	N/A	0

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Chief Data Officer (CDO)	The role of the Chief Data Officer (CDO) is to lead TfL to use data analysis to improve TfL's operations and planning and to improve our customers' experience across our network. The CDO's role is to identify how data can be transformed into information and tools to answer TfL's key business questions, in support of TfL's strategic priorities. The role is responsible for driving TfL's data agenda throughout the organisation, owning TfL's Data and Information Strategy. The CDO is an enabler to support data-driven decision-making across TfL. The CDO oversees all of the big data initiatives within the organisation, and leads on identifying new opportunities for TfL to improve customer and operational services, increase revenue, and reduce costs using data. The CDO is TfL's external representative on data and analytics.	£120,000 - £124,999	N/A	NIL	N/A	6
Head of Fleet Maintenance and Renewals	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of in-service asset and renewals programmes across the Network to the required level of reliability, availability, maintainability safety and cost in accordance with the asset strategy. Work in collaboration with Customer Operations, LU Planning, TfL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. In conjunction with stakeholders, deliver to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£120,000 - £124,999	N/A	NIL	N/A	11
Head of Pensions	This role is responsible for the design, delivery and implementation of the Pensions Strategy and providing strategic advice to the Principle Employer as well as managing the relationship with the Trustees. Also ensuring the provision of an effective and efficient service is provided to all members and Trustees Boards by ensuring improvements are made in line with legislation and changes in the market place.	£120,000 - £124,999	£10,000 - £14,999	NIL	N/A	8
Head of Technology & Data	The purpose of the Head of Technology & Data (T&D) role is to ensure the needs of the TfL organisation, and the Londoners it serves, are at the heart of everything the T&D department does. The Head of T&D will be accountable for all Technology and Data activity for their appointed business area and will be an active and embedded member of the business area leadership team with dual reporting lines to both the business MD and the CTO & Director of Customer Experience. The role-holder will ensure alignment between the business area and the T&D department on all aspects of strategy and investment planning and that T&D enabled change programmes for their business area deliver the expected outcomes. The Head of T&D role will also ensure that all TfL investment in their appointed product & service portfolio furthers TfL's strategic goals and meets the needs of the organisation over the business plan. The role-holder will align their portfolio with the pan-TfL Technology and Data strategies	£120,000 - £124,999	N/A	NIL	N/A	5
Head Systems and Infrastructure Maintenance and Renewals	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of in-service asset and renewals programmes across the Network to the required level of reliability, availability, maintainability safety and cost in accordance with the asset strategy. Work in collaboration with Customer Operations, LU Planning, TfL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. In conjunction with stakeholders, deliver to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£120,000 - £124,999	N/A	NIL	N/A	14
Legal Manager	To provide legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage a team of lawyers and the provision of external legal support as may be required.	£120,000 - £124,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Project Director	PD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Project Director will be accountable for the efficient and effective delivery of high value TfL capital projects and programmes to the scope and outcomes provided by the sponsoring operational businesses to time and quality and within budget. The role holder will lead, and provide strategic direction for, the delivery of TfL projects (through the use of internal and external resources) and ensure the requirements set by the sponsoring directorate are met. The role will be responsible to ensure that a one team approach is adopted across all projects and that resources are deployed to deliver required efficiencies. See Additional Information for details of specific	£120,000 - £124,999	N/A	NIL	N/A	7
Deputy Director - Operations	Provides leadership and direction on all operations activities for Crossrail Central Tunnel section and for the operational performance of Crossrail services. Professional Head of Railway Operations for the Crossrail Central Operating Section. Responsible for establishing the operational resources to manage train control, performance, signalling and appropriate emergency response for Crossrail where TfL is Infrastructure Manager. Nominated deputy the Operations Director Crossrail for all operational activities.	£125,000 - £129,999	N/A	NIL	N/A	6
Head of Financial Accounting & Tax	To lead a highly skilled, professional function that provides quality financial reporting to meet the needs of the TfL Board, Finance Committee, Executive Committee and other key stakeholders. Accountable for the completeness, accuracy and timeliness of all external financial reporting for the TfL Group and for ensuring that all statutory and regulatory requirements are met. The job holder is also responsible for the provision of a technical accounting advisory service for complex or new transactions entered into by the Group and for the provision of a specialist back office/financial business partnering function to support the Treasury department.	£125,000 - £129,999	N/A	NIL	N/A	9
Head of Financial Planning and Analysis	This role is accountable for leading the pan-TfL planning, budgeting and forecasting cycle, providing robust, insightful analysis of TfL's position and credible options to optimise its strategic direction and delivery, and hence is a key enabler in ensuring the Finance Leadership Team has the framework and tools to make sound judgements on pan-TfL finance strategies, objectives and policies and to be able to 'sign off' pan-TfL Finance outputs before presentation to the TfL Leadership Team. The role holder will lead a team of analysts which will be managed flexibly to support the integrated planning and performance cycle. The role holder will also work with other teams across TfL, building trust to facilitate the sharing of the appropriate information and intelligence in an efficient and effective manner, including working with virtual teams. The role holder needs to develop and maintain effective relationships with key external bodies including the GLA and HM Treasury.	£125,000 - £129,999	N/A	NIL	N/A	5
Head of Operational Readiness	A key member of the Operational Readiness directorate leadership team, accountable for the operations/maintenance of the new assets and technology provided by major capital investment programmes. Working collaboratively across Customer Operations, Asset Performance & Capital Delivery, TfL Engineering & TfL Asset Strategy and Major Projects to deliver a world class customer experience. Representing operations/maintenance on major programmes. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£125,000 - £129,999	N/A	NIL	N/A	2
Head of Planning & Systems	To lead the provision of an effective and efficient Planning & Systems service that supports commercial delivery teams through effective pipeline management, resourcing planning and business intelligence that informs strategic and operational decision making across the procurement lifecycle. Own the Procurement & Supply Chain (P&S) systems landscape, ensuring system performance and capability meets business requirements and drive innovation and continuous improvement in how we leverage our technology to complete procurement activity more effectively and efficiently. Collaborate with Heads of Procurement through the business planning process to prioritise central support against short to medium term business requirements, and work with the Head of Capability & Supplier Management to shape and influence plans to develop business capabilities that meet longer term business	£125,000 - £129,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£125,000 - £129,999	N/A	NIL	N/A	8
Head of Track Maintenance and Renewals	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of in-service asset and renewals programmes across the Network to the required level of reliability, availability, maintainability safety and cost in accordance with the asset strategy. Work in collaboration with Customer Operations, LU Planning, TfL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. In conjunction with stakeholders, deliver to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£125,000 - £129,999	N/A	NIL	N/A	10
Chief Customer Officer	The Chief Customer Officer represents assigned Delivery Businesses in identifying what is important to our customers, shaping the development of customer strategy, translating the strategy into local action plans, sponsoring and developing Customer Experience programmes against these plans. The job holder will facilitate assigned Delivery Business access to the wider services and teams in Customer, providing a single overview of Customer activity and initiatives underway and will sponsor programmes which are designed to develop staff and customer behaviour, customer information, ticketing and branding. In addition, Chiefs of Customer Experience will take ownership of one or more portfolios of pan-TfL activity. For example: Accessibility, Ticketing. The job holder will also lead on translating our TfL Customer Strategy into meaningful Delivery Business action plans and will develop and sponsor specific interventions to create improved customer experience.	£130,000 - £134,999	N/A	NIL	N/A	11
General Manager	The General Manager for London Overground is accountable for the leadership and direction on all operations activities for London Overground and for the operational performance of London Overground services. Responsible for the successful day to day operation and strategic development to contribute fully to the development of London Overground in support of the Mayor's Transport Strategy. Accountable for the safe, reliable and punctual operation of the railway and achieving high customer satisfaction within the revenue, funding and business plan constraints set by TfL as well as leading on infrastructure improvement and change programmes to increase capacity and capability of the	£130,000 - £134,999	N/A	NIL	N/A	6
General Manager	The General Manager will be accountable for leading Woolwich Ferry services to ensure successful day to day operation and strategic development in support of the Mayor's Transport Strategy. Accountable for the safe, reliable and punctual operation of the ferry services and its associated two landside terminals, achieving high customer satisfaction within the funding and business plan constraints set by TfL. Lead on improvements and change programmes to increase overall efficiency and capability. Provide wider marine expertise and advise on related development projects within TfL.	£130,000 - £134,999	N/A	NIL	N/A	6
Head of Commercial	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£130,000 - £134,999	N/A	NIL	N/A	5

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Corporate Finance	To manage the planning, structuring, and implementation of structured/project finance transactions, project funding arrangements, complex contractual arrangements, and special situations transactions to ensure that TIL's commercial interests are realised and protected. The role holder will lead the development and implementation of the structuring, external financing and procurement of major projects in TIL's Investment Programme, the restructuring of major externally financed projects, and develop and lead direct financing transactions undertaken by the TIL Group.	£130,000 - £134,999	N/A	NIL	N/A	3
Head of Legal Specialism	To manage, lead and develop a team of lawyers providing legal advice to the TIL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as maybe required.	£130,000 - £134,999	N/A	NIL	N/A	3
Head of Legal Specialism	To manage, lead and develop a team of lawyers providing legal advice to the TIL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as maybe required.	£130,000 - £134,999	N/A	NIL	N/A	8
Head of Legal Specialism	To manage, lead and develop a team of lawyers providing legal advice to the TIL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as maybe required.	£130,000 - £134,999	N/A	NIL	N/A	5
Head of Technology Services Operations	The Head of Service Operations will be accountable for ensuring the day to day running of all systems, software and managed services within Technology and Data (T&D) across TIL. The role holder will define, direct & deliver business critical operational services across the TIL estate & relevant GLA bodies, through a strategic blend of in-house and external service contracts, via appropriate delivery and commercial arrangements. This includes services for 30,000 desktop users & major business services including public-facing information systems (e.g. station customer information boards) & other digital delivery channels (e.g. mobile applications /Wi-Fi services), along with all TIL Enterprise Resource Planning systems (HR, Finance, Commercial). Responsible for the reliability & flexibility of technology services, which directly impact TIL business operations & play a key role in TIL's customer experience. The role holder will work closely with strategic suppliers, delivering a multi-	£130,000 - £134,999	N/A	NIL	N/A	10
Interim Director of Diversity & Inclusion	This role is accountable for informing TIL strategic decisions from a Diversity, Inclusion (D&I) and Corporate Responsibility (CR) perspective, contributing to the shaping of TIL's strategies, policies and programmes. The job holder is accountable for influencing, coordinating and aligning the range of D&I activity across TIL, embedding and prioritising D&I within our wider CR approach. This role covers short and long term activities across the entire TIL organisation and is accountable for the D&I strategy for employees, customers and Londoners via our partners and stakeholders.	£130,000 - £134,999	£10,000 - £14,999	NIL	£11.0	2
Chief Information Security Officer	Cyber security and information assurance - the possibility of a non malicious or malicious intrusion of a computer network, system or compromise of electronic data is an increasing important issue for any large company and it is necessary to ensure that there are adequate controls and practices in place to protect TIL. The purpose of the role is to define and lead the delivery of TIL's cyber security strategy to include governance, compliance, risk assessment, threat analysis, security operations support, technology investments, data analytics and security operations support across TIL.	£135,000 - £139,999	N/A	NIL	N/A	6
Chief Investment Officer Pensions	This role is responsible for designing, understanding, analysing, managing and monitoring the investment of fund's portfolio of assets and liabilities, devising strategies for keeping the assets growth in line with the liabilities, carrying out due diligence on potential investment opportunities, acting as a liaison on investment matters with key internal stakeholders and the external investment community and recognise and work to mitigate financial and non financial risks facing the fund in accordance with best practice, internal guidelines, the law and to the satisfaction of the Director of the Fund's Trustee company and the Director of Pensions and Reward.	£135,000 - £139,999	N/A	NIL	N/A	5
Chief Technical Officer	The role of the CTO is to be the TIL Engineering Director's representative and technical authority lead responsible for ensuring that technical policy and procedures are effective across our assets and systems at all stages of the asset life cycle. This is a Key role in the Engineering Leadership Team. The role requires having support across TIL for TIL E having a voice at the right stage of the life cycle. Demonstrating strong collaboration with colleagues, an delivering through others. The CTO will define and lead the technical and modernisation strategies of the directorate Showing personal and inspirational functional leadership. Advocating modernisation and transformation to create a can do culture across their business area. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£135,000 - £139,999	N/A	NIL	N/A	0



Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Director of Licensing & Regulation	Member of the Surface Transport Director Leadership team, contributes to the strategic leadership of Surface Transport, setting direction, decision-making, and management ensuring the achievement of the Surface outcomes, the Mayoral commitments and meeting TfL's obligations to its customers. The Director will provide the strategic and operational direction for Taxi & Private Hire industry and Road User Charging Schemes ensuring the directorate provides a customer focused, commercially minded, and efficient service to London customers, including Taxi & Private Hire trade customers and road users in London Lead and set direction for the management of complex and highly political stakeholder interests, such as the GLA, TfL Board/Commissioner, highly influential industry representatives, government bodies, London Boroughs, Suppliers and diversity groups To direct and lead the development of the Directorate to align with Surface Transport strategic direction and directly impact and influence the delivery of significant Surface-wide deliverables e.g. ULEZ, T-	£135,000 - £139,999	N/A	NIL	£36.6	3
Group Treasurer	To manage the efficient and effective delivery of TfL's treasury and insurance operations, ensuring that TfL's day to day operations are funded, and that insurable risks are properly mitigated. The role holder will establish effective working relationships with the banking and insurance service providers to ensure cost effective banking and insurance services and will lead, co-ordinate and maintain the development of TfL's risk financing and insurance strategy, providing the TfL group with efficient and cost effective insurance cover and cash management.	£135,000 - £139,999	£15,000 - £19,999	NIL	N/A	9
Head of Corporate Finance	To manage the planning, structuring, and implementation of structured/project finance transactions, project funding arrangements, complex contractual arrangements, and special situations transactions to ensure that TfL's commercial interests are realised and protected. The role holder will lead the development and implementation of the structuring, external financing and procurement of major projects in TfL's Investment Programme, the restructuring of major externally financed projects, and develop and lead direct financing transactions undertaken by the TfL Group.	£135,000 - £139,999	N/A	NIL	N/A	2
Head of Infrastructure Transformation	Define and articulate the benefits, concepts and feasibility for how specific portfolio transformation programmes within Technology & Data (T&D) will be delivered, and ensure these benefits are realised. Deliver large cost savings or revenue generating projects within Technology & Data with values up to £50m. This role is responsible for introducing complex changes to high profile technology and data services that affect millions of people and have a high impact on our reputation / revenue security / operating costs. Examples include T&D's major role in the rationalisation of Cycle Hire supply contracts, and integrating Cycle Hire into TfL's core payment / customer service proposition and the Data Networks transformation programme to build and develop an effective, pan-TfL data transmission network capability whilst driving out savings of up to £20m per annum.	£135,000 - £139,999	N/A	NIL	N/A	8
Head of Legal Specialism	To manage, lead and develop a team of lawyers providing legal advice to the TfL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as maybe required.	£135,000 - £139,999	£10,000 - £14,999	NIL	N/A	5
Head of Logistics and Manufacturing	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for providing a Logistics and Manufacturing service that supports pan TfL delivery including Major Projects Directorate. Delivering in conjunction with TfL Engineering & Asset Strategy to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours.	£135,000 - £139,999	N/A	NIL	N/A	17
Head of Network Operations	A key member of the Leadership Team in LU Operations, accountable for directing and leading the delivery and strategy of incident command and response major event delivery, track access, power control, security and fault report centre activities to improve the network performance of London Underground (Operations and Assets). Responsible for ensuring that agreed performance targets are met within budget, considering the safety, reliability and capacity of the network as well as customer service. Accountable for delivering improvement plans consistently, with clear and visual controls in place, by the Operational and Asset Performance teams.	£135,000 - £139,999	N/A	NIL	N/A	6

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Procurement	To deliver dedicated commercial services to the business area for their category portfolio or capital programmes by effectively leading multiple teams to provide the full range of procurement activities including category planning, sourcing, contract management and supplier management. Lead the adoption and embedding of new frameworks, processes, systems and ways of working across their team and drive improvements across the procurement lifecycle to ensure the business area receives an effective and efficient service and gets best value from their third party spend. Influence and challenge leaders in all relevant business areas (including Delivery businesses and Professional services) to ensure business plans and specifications are informed by supplier market intelligence, category strategies and robust estimates and result in best value to	£135,000 - £139,999	N/A	NIL	N/A	8
Head of Procurement Professional Services	To provide commercial leadership across a broad set of category portfolios spanning the entirety of TFL, shaping commercial strategy that supports business outcomes and drives the best value from third party spend. Ensure a joined-up approach across the portfolios within their span of control, ensuring a consistently excellent and easy to access procurement experience for customers within the business and within other teams in P&SC. Work to bring together requirements from disparate parts of TFL to ensure that services work for all. <b>Left service on or after 31 March 2023</b>	£135,000 - £139,999	N/A	NIL	N/A	5
Head of Property Development	Responsible for a portion of the TFL property development portfolio, worth up to £1bn of revenue over the ten year business plan. Responsible for taking forward a number of sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners.	£135,000 - £139,999	N/A	NIL	N/A	8
Head of Property Development	Responsible for a portion of the TFL property development portfolio, worth up to £1bn of revenue over the ten year business plan. Responsible for taking forward a number of sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners.	£135,000 - £139,999	N/A	NIL	N/A	6
Head of Property Development	Responsible for a portion of the TFL property development portfolio, worth up to £1bn of revenue over the ten year business plan. Responsible for taking forward a number of sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners.	£135,000 - £139,999	N/A	NIL	N/A	13
Head of Property Management	Responsible for a portion of the TFL property development portfolio, worth up to £1bn of revenue over the ten year business plan. Responsible for taking forward a number of sites identified in the Property Development Business Plan from site preparation through to revenue realisation, as well as other tasks necessary to maximise value, such as managing relationships with commercial partners e.g. Joint Venture (JV) partners.	£135,000 - £139,999	N/A	NIL	N/A	0
Head of Technology & Data	The purpose of the Head of Technology & Data (T&D) role is to ensure the needs of the TFL organisation, and the Londoners it serves, are at the heart of everything the T&D department does. The Head of T&D will be accountable for all Technology and Data activity for their appointed business area and will be an active and embedded member of the business area leadership team with dual reporting lines to both the business MD and the CTO or Director of Customer Experience. The role-holder will ensure alignment between the business area and the T&D department on all aspects of strategy and investment planning and that T&D enabled change programmes for their business area deliver the expected outcomes. The Head of T&D role will also ensure that all TFL investment in their appointed product & service portfolio furthers TFL's strategic goals and meets the needs of the organisation over the business plan. The role-holder will align their portfolio with the pan-TFL Technology and Data strategies	£135,000 - £139,999	N/A	NIL	N/A	0
Head of Technology Development	The Head of Technology Development will ensure the delivery of software and infrastructure solutions in accordance with TFL technical standards. Utilising the most appropriate delivery method to develop high quality and cost effective software products. They will ensure the team has the capability to develop systems that meet TFL's agreed technology requirements and are aligned with the technical architecture road map at the lowest level of total cost of ownership (TCO). Ensuring that solutions are resilient, fit for purpose and supportable, scalable and capable of meeting the requirements of the agreed service model. The role holder will define, direct and deliver the solution architecture principles framework, the software development methodology, infrastructure development methodology and testing methodology for TFL. Ensuring all technical assurance measures are in place and all projects adhere to them.	£135,000 - £139,999	N/A	NIL	N/A	7

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Head of Track Maintenance and Renewals	A key member of the Asset Performance & Capital Delivery directorate leadership team, accountable for the maintenance and performance of in-service asset and renewals programmes across the Network to the required level of reliability, availability, maintainability safety and cost in accordance with the asset strategy. Work in collaboration with Customer Operations, LU Planning, TIL Engineering and Major Projects to drive safe and assured delivery of programmes while delivering a world class customer experience. In conjunction with stakeholders, deliver to ensure the performance, safety and cost of the asset base are optimised from a whole life perspective. Leading the Programme team (both internal and external resources) to achieve excellence in project / programme delivery and ensure the business needs of the sponsoring directorate are met. Showing personal and inspirational functional leadership, advocating modernisation and transformation to create a "can do" culture across the business. To reduce bureaucracy whilst delivering value for money to move the business forward with all stakeholders, passionately demonstrating the right behaviours. <b>Left service on or after 31 March 2023.</b>	£135,000 - £139,999	N/A	NIL	N/A	10
Project Director	PD adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Project Director will be accountable for the efficient and effective delivery of high value TTL capital projects and programmes to the scope and outcomes provided by the sponsoring operational businesses to time and quality and within budget. The role holder will lead, and provide strategic direction for, the delivery of TTL projects (through the use of internal and external resources) and ensure the requirements set by the sponsoring directorate are met. The role will be responsible to ensure that a one team approach is adopted across all projects and that resources are deployed to deliver required efficiencies. See Additional Information for details of specific	£135,000 - £139,999	N/A	NIL	£219.2	7
Head of Legal Specialism	To manage, lead and develop a team of lawyers providing legal advice to the TTL Group and to the Greater London Authority under a shared services arrangement and such other shared services as required. To manage the provision of external legal support as maybe required.	£140,000 - £144,999	£10,000 - £14,999	NIL	N/A	4
Head of Occupational Health & Wellbeing	This role exists to provide strategic occupational health expertise across TTL and its senior management to inform policy development. It develops and drives forward the occupational health strategy for TfL and London Underground in particular in order to protect against corporate loss due to health issues and to deliver corporate gain due to improved health management; it protects the traveling public against incidents on London Underground due to medical unfitness of LU staff and contractors through standard setting and assurance regimes. This role directs occupational health service provision for all of TfL. This role fulfills the role of Responsible Doctor as required by the Office of Rail and Road. This role is accountable for developing and driving TfL's Wellbeing Strategy. It is responsible for supporting TfL's Executive Committee and leadership community in prioritising wellbeing interventions and acting as an internal champion for employee wellbeing improvement. This role also acts as an external advocate for employee wellbeing horizon scanning for industry best practice.	£140,000 - £144,999	£5,000 - £9,999	NIL	N/A	17
Head of Operations (TTLP)	The role is directly responsible for the effective leadership, performance, achievement and development of all corporate and business services functions of TTLP's work, whether delivered by TTLP, by TfL or through outsourced providers. Responsible for evaluating how TTLP operates by managing the implementation of business guidelines and strategies and, working with other members of the TTLP Executive, to ensure effective running in accordance with guidelines. The postholder will ensure that the TTLP team is market leading and motivated through training and insight. The postholder will ensure that the interface throughout TTLP and with wider TfL teams is effective with agreed measurement targets being met by all involved – and this will be formally documented in an Operating Agreement between TfL and TTLP that will be responsibility of the postholder to manage. The postholder will contribute to the formulation and development of direction, strategy, objectives, and continuous performance improvement, working with the Chief Executive, the rest of the	£140,000 - £144,999	N/A	NIL	£2.8	4

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Director of Operational Planning	The Director of Operational Planning will be accountable for all long, medium, and short-term operational planning activities across the network to ensure that business strategies can be enacted by TFL Operations teams through a comprehensive operational plan for services, people and assets. This includes building planning capability across TFL to enable the delivery of a safe, reliable, financially efficient, commercial and customer focused service across the network. They will be responsible for building consistency and capability in planning at an organisational level through a data led approach and enable benefits realisation from business improvements. As a TFL Director, they will be collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Operational Planning is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the TFL strategic objectives.	£145,000 - £149,999	N/A	NIL	£59.0	5
Director of Spatial Planning	The role leads the entirety of TFL's and GLA spatial planning work ensuring that transport and land use planning across London are effectively integrated and shaping London's growth in line with Mayoral priorities. Directs TFL's input into the regulatory planning system and is TFL's representative at the Mayor's weekly Planning meetings, responsible for securing transport outcomes against competing priorities. Responsible for input to the London Plan and defining the vision, outcomes and investment required for specific geographic areas (e.g. Opportunity Area Planning Frameworks), leading them through internal processes and external governance. Leads challenging negotiations with major developers to secure significant transport benefits with accountability for the Growth Fund ensuring it is spent on projects that support growth and regeneration. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Spatial Planning is a member of the Senior Leadership Team (SLT) within City Planning & Investment and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TFL strategic objectives. The role leads the entirety of TFL's and GLA spatial planning work ensuring that transport and land use planning across London are effectively integrated and shaping London's growth in line with Mayoral priorities. Directs TFL's input into the regulatory planning system and is TFL's representative at the Mayor's weekly Planning meetings, responsible for securing transport outcomes against competing priorities. Responsible for input to the London Plan and defining the vision, outcomes and investment required for specific geographic areas (e.g. Opportunity Area Planning Frameworks), leading them through internal processes and external governance. Leads	£145,000 - £149,999	N/A	NIL	£7.4	6
Director of Transport Strategy & Policy	This role is accountable for developing strategic transport policy and ensuring the Mayors Transport Strategy (MTS) and associated legislation and documentation is delivered to maximum effectiveness. This includes establishing and maintaining key engagement work with a range of high- profile stakeholders both internally and externally. The role holder will lead the coordination and definition of future plans by ensuring strategies, policies and plans are clearly and effectively translated across policy areas including freight, air quality, carbon / climate change, active travel, public transport and streets planning; this will allow effective sponsorship and delivery in the operational business. Responsible for the development of future MTS policy objectives which will deliver TFL's financial sustainability plan and other investment programmes such as generating revenue transport services. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Transport Policy is a member of the Senior Leadership Team (SLT) within Customer & Strategy and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable	£145,000 - £149,999	N/A	NIL	£4.0	3

Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget £m	No. Direct Reports (Pos)
Finance Director Capital	To provide Finance leadership to shape the overall strategy and direction of the business area by partnering with the business executives, and instilling a financial approach and mind set throughout the organization that enhances business performance. To direct and oversee all aspects of financial management, control and compliance, and business performance management while maintaining financial integrity through preserving the assets of the organization, minimizing risk to the organisation. To ensure compliance with all relevant statutory and TFL reporting requirements, and ensure business needs are aligned with TFL corporate policies, budgets and other constraints.	£145,000 - £149,999	N/A	NIL	£0.6	6
Head of Finance	To lead the provision of a customer focused financial service and Finance Business Partnering team which meets business needs and ensures decisions are effectively planned and executed, minimising risk and making use of resources in the most effective way. Accountable for providing effective finance partnering and finance management to business directors and executives by inputting to and translating financial strategic objectives into business deliverables, facilitating and contributing to effective decision making, driving value and embedding a financial approach and mind-set across the organisation to enhance business performance ensuring we meet the targets set out in the TFL business plan.	£145,000 - £149,999	N/A	NIL	N/A	3

# Data transparency report 2022/23

Information on senior staff and full-time equivalents with a salary of £150,000 and above

This document reflects an accurate picture of senior staff in post as at 31 March 2023. All budgets are gross operating and capital expenditure excluding third party contributions budgets as at the start of financial year 2022/2023.

Employee First Name	Employee Last Name	Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget Em	Number of Direct Reports (Positions*)
Stuart	Harvey	Chief Capital Officer	Accountable for the safe and assured delivery of TIL's capital enhancements projects and programmes. Accountable for all professional engineering including engineering standards and delivery across the entirety of TIL, owns the asset strategy and for provision of PMO support to all capital programmes in line with the Mayor's Transport Strategy and TIL Business Plan. The Chief Capital Officer (CCO) is a member of TIL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TIL's decisions and management of TIL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TIL's strategic priorities and overall ambition.	£285,000 - £289,999	N/A	NIL	£1,139.1m	8
Alex	Williams	Chief Customer and Strategy Officer	The Chief Customer & Strategy Officer (CC&SO) sets TIL's future long term strategic direction by providing TIL with high level strategic guidance and leads TIL's direction setting function. The primary customer advocate within TIL, overseeing all strategic and early-stage planning to set a framework for the organisation to operate within. Works with the Executive Committee to inform and deliver the Mayor's Transport Strategy and to translate that into the TIL Business Plan. Within this, defines TIL's customer experience and service offering. Accountable for sponsorship of all capital delivery. Sets parameters for Executive Committee peers to execute and deliver the transport services. The CC&SO is a member of TIL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TIL's decisions and management of TIL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TIL's strategic priorities and overall ambition.	£260,000 - £264,999	N/A	NIL	£1,174.9m	12
Rachel	McLean	Chief Finance Officer	To provide Finance leadership to shape the overall strategy and direction of the business area by partnering with the business executives, and instilling a financial approach and mind set throughout the organization that enhances business performance. To direct and oversee all aspects of financial management, control and compliance, and business performance management while maintaining financial integrity through preserving the assets of the organization, minimizing risk to the organisation. To ensure compliance with all relevant statutory and TIL reporting requirements, and ensure business needs are aligned with TIL corporate policies, budgets and other constraints. As a TIL Director, collectively responsible for supporting the Executive Committee in managing TIL and meeting TIL's strategic priorities and ambition. The Director Finance is a member of the Senior Leadership Team (SMT) within Chief Finance Officer and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TIL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TIL strategic objectives.	£295,000 - £299,999	£30,000 - £34,999	NIL	£78.7m	12
Lilli	Matson	Chief Safety, Health & Environment Officer	The Chief Safety, Health & Environment Officer (CSH&E) provides the strategic oversight on delivery of all Safety, Health and Environmental programmes and working with colleagues to ensure safe and reliable operations across TIL in line with the objectives set out in the Mayor's Transport Strategy and TIL Business Plan. Working collaboratively with a wide range of partners in the public, private and voluntary sectors and with London's diverse communities to support delivery of the programmes and our longer-term ambitions, including Vision Zero. The CSH&E is a member of TIL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TIL's decisions and management of TIL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TIL's strategic priorities and overall	£200,000 - £204,999	N/A	NIL	£24.4m	8
Shashi	Verma	Chief Technology Officer	The Chief Technology Officer (CTO) is responsible to provide high level strategic thought leadership for Technology and Data, leading the implementation of the technology and data solutions to deliver the best outcomes of cost reduction, secure systems, direct operation of customer technology and working across the business to bring improvement across TIL for the technology and data to support TIL strategic objectives. The CTO will be responsible for setting the strategic direction for innovative technology solutions to increase TIL's Customer Service Experience in line with the Mayor's Transport Strategy and the overall business plan. Leading TIL revenue RUC, systems and processes and future development. As a TIL Director, collectively responsible for supporting the Executive Committee in managing TIL and meeting TIL's strategic priorities and ambition. The Chief Technology Officer Director is a member of the Senior Leadership Team (SMT) within Customer & Strategy and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TIL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TIL strategic objectives.	£225,000 - £229,999	N/A	NIL	£450.9m	7
Joanna	Hawkes	Corporate Finance Director	Lead a highly specialist team of corporate finance, insurance and treasury experts to shape and drive strategy to preserve and enhance corporate value through the optimisation of the organisation's capital structure, financial risk management strategy, banking and cash management, insurance and risk financing strategy, and complex project funding and financing. With the ultimate goal of managing TIL's liquidity and mitigating its operational, financial and reputational risks.	£185,000 - £189,999	£35,000 - £39,999	NIL	N/A	11
Graeme	Craig	Director & Chief Executive - TTLP	The role will be accountable for setting TTLP's long term strategic direction and the overall success and viability of the TTLP, a financially separate organisation with annual operating costs of £82m and annual capital expenditure of £160m (both 2022/23). The role will drive a market-leading commercial property company wholly owned by TIL –overseeing the development and delivery of strategies (including investment, funding, people and data strategies) required to allow the organisation to meet its housing and income goals. Promoting TTLP and its achievements in an open and honest manner to banks and institutional investors, the property industry, and political leaders at a national and local level. The role will require to work within a highly political environment with targets set not only internally but also by Government and the Mayor's office.	£190,000 - £194,999	N/A	NIL	£195m	7

Employee First Name	Employee Last Name	Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget Em	Number of Direct Reports (Positions*)
Esther	Sharples	Director of Asset Performance Delivery	The Director of Asset Performance and Facilities will be responsible for ensuring the safe, efficient, and assured delivery of London Underground (LU) in-service asset performance in accordance with the asset strategy and asset lifecycle process they will feed into wider organisational objectives shaped by the Mayors Transport Strategy. The role will also be accountable for leading the function that manage and deliver par-TL's facility and estates, ensuring they are to the appropriate standard of safety for TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Asset Performance & Facilities is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives	£175,000 - £179,999	N/A	NIL	£1,308.3m	15
Louise	Cheeseman	Director of Buses	The Director of Buses will be accountable for providing the strategic and operational direction for operations of Pan-London Bus and Dial-A-Ride networks and Victoria Coach Station. They will ensure all TfL Bus Services are safely, optimally and efficiently performing, through the effective procurement and management of financially robust contracts, driving delivery against agreed savings targets while maintaining safety standards and delivering our customer proposition. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Buses Operations is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£185,000 - £189,999	N/A	NIL	£2,125.9m	8
Maureen	Jackson	Director of Business Services	Responsible for growing the delivery of the Business Services across TfL bringing together this complex organisation by using end to end processes. Developing the function within TfL and establishing an efficient platform for transactional services, that can accommodate further integration of internal processes, to reduce cost and attract revenue from external sources, whilst delivering exceptional services both internally and externally. Responsible for establishing and maintaining clear boundaries which can be flexed as the business evolves. Delivering excellent customer service. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Business Services is a member of the Senior Leadership Team (SLT) within Chief Finance Officer and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£150,000 - £154,999	N/A	NIL	£22.8m	13
Nicholas	Fairholme	Director of Capital Delivery - Systems	The Director of Capital Delivery (Infrastructure and Systems) will be accountable for the efficient and effective delivery of capital projects and programmes. The role holder will lead, and provide strategic direction for, the delivery of projects within confirmed budgets, committed timescales and to the requirements set by internal clients. This will be done through the use of internal and external resources. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Capital Delivery is a member of the Senior Leadership Team (SLT) within Chief Capital Office and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£170,000 - £174,999	N/A	NIL	£408.4m	11
Michael	Hardaker	Director of Capital Delivery - Infrastructure	The Director of Capital Delivery (Infrastructure and Systems) will be accountable for the efficient and effective delivery of capital projects and programmes. The role holder will lead, and provide strategic direction for, the delivery of projects within confirmed budgets, committed timescales and to the requirements set by internal clients. This will be done through the use of internal and external resources. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Capital Delivery is a member of the Senior Leadership Team (SLT) within Chief Capital Office and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£185,000 - £189,999	N/A	NIL	£676.4m	6
Matthew	Brown	Director of Communications & Corporate Affairs	Director of Communications & Corporate Affairs is a pivotal role leading the Commissioner's office; supporting both the way that the TfL Executive Leadership team works and manages TfL, ensuring the needs of the organisation as a whole are considered, joining elements between the different Directorates. Responsible for ensuring integration across TfL to avoid silos and ensure TfL speaks with one voice to our people, stakeholders, and customers. Assisting and communicating with executives throughout the decision-making process, helping navigate risk and uncertainty. Responsible for defining the overall media communications and external relations strategy and plan for TfL that ensures the organisation is working in partnership with the right stakeholders on the right issues at the right time, through all the necessary channels to protect and enhance our reputation and influence. Leads TfL's working relationship with City Hall. Attends TfL's Executive	£170,000 - £174,999	N/A	NIL	£12.5m	12
Nicholas	Dent	Director of Customer Operations - LU	The Director of Customer Operations will be accountable for delivering a safe, reliable, efficient and customer-focused service across all London Underground lines. Leading and championing excellence in service delivery to drive continuous improvement in performance to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy providing an excellent customer service. The role will work collaboratively across all functions to deliver a service that is fully integrated across TfL. As a TfL Director, the job holder is collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Customer Operations, LU is a member of the Senior Leadership Team (SLT) within Operations and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£185,000 - £189,999	N/A	NIL	£1,176.8m	10



Employee First Name	Employee Last Name	Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget Em	Number of Direct Reports (Positions*)
Andrea	Clarke	Director of Legal	Provides strategic direction and leadership of Transport for London's (TfL) Legal directorate to deliver an effective, efficient and highly valued professional legal service to all of TfL, the Greater London Authority (GLA), the Mayor's Office for Policing and Crime, London Legacy Development Corporation and the Old Oak and Park Royal Development Corporation (the GLA bodies) supporting realisation of major business objectives in the context of Mayoral strategies and in compliance with legal and regulatory requirements. Ensure that TfL and its subsidiary companies and the GLA and its subsidiary companies meet their respective obligations in accordance with the Companies Act, that all subsidiary company directors are well informed of their duties and to manage the proper and timely execution of documents by TfL and its subsidiaries and the GLA and its subsidiaries. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Legal is a member of the Senior Leadership Team (SLT) within General Counsel and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£190,000 - £194,999	£25,000 - £29,999	NIL	£12.9m	8
Peter	McNaught	Director of Operational Readiness	A key member of the London Underground Board, accountable for leading a team to ensure that all necessary work has been done within LU, the wider TfL community, Crossrail Ltd and our external partners, to ensure we are operationally ready to bring improvements/enhancements into service safely, reliably and with minimal disruption to customers. These improvements include but are not limited to the Elizabeth line, adding an additional 10 per cent capacity east to west; the opening of the Northern line Extension; completion of the world's most complex signalling upgrade programme (4LM); a significant Tube line blockade at Bank; and further ambitious programme of capital and service enhancements. The role will provide inspirational leadership and will drive a can-do culture, ensuring financially astute delivery & safety focus to all aspects of the readiness programmes. Relentlessly reducing bureaucracy whilst delivering value for money to move the business forward.	£185,000 - £189,999	£25,000 - £29,999	NIL	£7.9m	5
Stephen	Field	Director of Pensions & Reward	The role is accountable for defining and delivering the short/medium/long term pensions, reward, benefits and recognition elements of the TfL People Strategy, ensuring alignment with business objectives. Working in partnership with the Executive Committee, the role is responsible for ensuring a collective and comprehensive total compensation and benefits solution for TfL that is designed to deliver TfL's long term strategic aims. With a critical focus on delivering the right financial outcomes for TfL, the role ensures TfL's market position and appropriate investment strategy for the TfL pension fund is correctly determined. The role also acts as Fund Secretary for TfL Trustee Company Ltd with accountability for managing and ensuring that the pension and investment strategy and provision meets all Trust Deed rules and requirements and complies with all relevant legislation. Accountability for managing other TfL Sponsored Pension arrangements. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Pensions & Reward is a member of the Senior Leadership Team (SLT) within Chief People Officer and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TfL strategic objectives.	£185,000 - £189,999	£25,000 - £29,999	NIL	£6.3m	6
Michael	Cooper	Director of PMO	The Director of PMO will hold full accountability for first line assurance, through project controls activities and governance, for all TfL Capital Projects. The Director of PMO will be accountable for the management and professional development of all Project and Programme resources, driving continuous improvement and corporate culture by enabling the sharing of resources, methodologies, tools and techniques for capital projects throughout TfL. They will support and influence strategy by providing insight into data and information from corporate strategic projects. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of PMO is a member of the Senior Leadership Team (SLT) within Chief Capital Office and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£150,000 - £154,999	N/A	NIL	£8.7m	13
Jonathan	Wharfe	Director of Procurement & Commercial - Operation	To provide commercial leadership for a chief officer business area, partnering with the business leadership team to shape commercial strategy that supports business outcomes and drives best value from all their third party spend. Own the delivery of the full range of procurement activities across the procurement lifecycle (category management, sourcing, contract management and supplier relationship management) for a whole business area and drive improvements in all areas of procurement activity. Drive alignment across all procurement activity through the provision of some enabling activity. Establish a commercial mindset within Procurement & Commercial (P&C) and across the business unit, and challenge commercial strategies to achieve best value for the business unit and TfL as a whole. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Procurement & Commercial is a member of the Senior Leadership Team (SLT) within Chief Finance Officer and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£165,000 - £169,999	N/A	NIL	£7.9m	6

Employee First Name	Employee Last Name	Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget Em	Number of Direct Reports (Positions*)
Geoffrey	Hobbs	Director of Public Service Transport Planning	The role holder will be fully accountable for all long (up to 30 years), medium and short-term planning activity for Buses, Rail, and London Underground ensuring alignment with the strategic objectives of the Mayor's Transport Strategy. The role holder will provide strategic leadership and will actively engage with and influence a wide range of high profile internal and external stakeholders ensuring their needs are understood and aspirations taken into account in planning and customer service enhancement activity. The role holder will represent TfL in matters pertaining to Public Transport Service Planning and provide expert insight, knowledge, challenge and advice when doing so. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Transport Service Planning is a member of the Senior Leadership Team (SLT) within Customer & Strategy and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£155,000 - £159,999	N/A	NIL	£3.8m	9
Tricia	Ashton	Director of Rail and Sponsored Services	Oversee the strategic vision and be responsible for the safe and efficient operation of the London Rail business areas (London Overground, Docklands Light Railway, London Trams, London River Services, Emirates Airline and Cycle Hire Services), through robust management of contracts with the Operators, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy. Play a major part in achieving the Mayor's Transport Strategy for London by working actively with directors and senior managers in the business to ensure strategy and policy are aligned with business needs and aspirations, comply with legal and safety requirements and reflect current innovation and best practice.	£170,000 - £174,999			£579.5m	10
Jonathan	Fox	Director of Rail and Sponsored Services - On External Secondment	Oversee the strategic vision and be responsible for the safe and efficient operation of the London Rail business areas (London Overground, Docklands Light Railway, London Trams, London River Services, Emirates Airline and Cycle Hire Services), through robust management of contracts with the Operators, to meet agreed key performance indicators and objectives as set out in the Mayor's Transport Strategy. Play a major part in achieving the Mayor's Transport Strategy for London by working actively with directors and senior managers in the business to ensure strategy and policy are aligned with business needs and aspirations, comply with legal and safety requirements and reflect current innovation and best practice.	£150,000 - £154,999	N/A	NIL	N/A	0
Lorraine	Humphrey	Director of Risk and Assurance	Lead the development and maintenance of Transport for London's (TfL) overall strategy and framework of policies and procedures for the delivery of risk management, audit, assurance and counter-fraud services to the whole of TfL. Lead a highly specialist team of professionals to deliver a comprehensive and robust programme of risk management, internal audit, assurance and counter-fraud management activities to support TfL's decision making processes and to provide assurance to the TfL Executive Committee, TfL Board and the Audit and Assurance Committee. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Risk & Assurance is a member of the Senior Leadership Team (SLT) within General Counsel and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£155,000 - £159,999	N/A	NIL	£7.5m	6
Siwan	Lloyd-Hayward	Director of Security Policing Enforcement	Lead TfL to achieve the Mayor's vision of safe and secure journeys by reducing the risk from crime, anti-social behaviour and non-compliance with the rules and regulations. Responsible for effective tasking, deployment and performance of in-house and outsourced policing, enforcement and compliance resources to deliver safe and reliable journeys. Lead for protective security reducing the risk to our customers, assets, operations and people from the threat of international terrorism and organised crime. Collaborate with directors and senior managers to ensure policing and community safety strategy and policy are aligned with business needs and aspirations, comply with legal and safety requirements and reflect current innovation and best practice. Accountable for ensuring the safety and wellbeing of the workforce/ customers/ others impacted by the Directorate's activities, the development of a positive safety and wellbeing culture and contributing to achieving Vision Zero.	£155,000 - £159,999	N/A	NIL	£173.2m	11
Thomas	Ableman	Director of Strategy & Innovation	The Director of Strategy & Innovation leads the definition and development of TfL's single corporate strategy (with associated enabling strategies), defining TfL's strategic objectives, directions and choices, to be delivered across the value chain and leading business prioritisation. The Director also leads the development of TfL's customer strategy defining our aspirations for our customer proposition. Both will set out who we are, where we are heading and what we want to achieve to provide clear direction, also setting out the blueprint/parameters for how this will happen e.g. Activities, projects/initiatives required, resource allocation, targets. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Director of Strategy & Innovation is a member of the Senior Leadership Team (SLT) within Customer & Strategy and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£160,000 - £164,999	N/A	NIL	£4.1m	12
Isabel	Coman	Director of TfL Engineering Asset Strategy	To be the Commissioner and Chief Capital Officer's technical Engineering authority on critical, complex and sensitive projects such as Crossrail, 4LM, LU signalling strategy. The role will effectively manage any technical and safety issues and risks in a forward-looking manner, providing a lineage of accountability in making independent technical decisions. This role will be the lead on technical authority, coordinating multiple engineering disciplines in a project and operational environment to ensure value driven outcomes for the customer. As a TfL Director, collectively responsible for supporting the Executive Committee in managing TfL and meeting TfL's strategic priorities and ambition. The Technical Director is a member of the Senior Leadership Team (SLT) within Chief Capital Officer and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TfL or their SLT, working across the value chain to be collectively accountable for the delivery of the TfL strategic objectives.	£180,000 - £184,999	N/A	NIL	£45.4m	17

Employee First Name	Employee Last Name	Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget Em	Number of Direct Reports (Positions*)
Howard	Smith	Director of The Elizabeth Line	The Director of the Elizabeth line is accountable for the safe and efficient operation of the Elizabeth line, to meet agreed key performance indicators and objectives as set out in the Mayors Transport Strategy. This is delivered through operation and maintenance of the central infrastructure and management of contracts for operations, infrastructure and train maintenance and with Network Rail for use of their infrastructure. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of The Elizabeth Line is a member of the Senior Leadership Team (SLT) within Chief Operating Office and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TFL strategic objectives.	£180,000 - £184,999	£70,000 - £74,999	NIL	£506.3m	9
Jadon	Silva	Director Procurement & Commercial - Capital	To provide commercial leadership across three major business areas – CCO, Technology & Data and the GLA Collaborative Procurement Service. Partnering with the business leadership teams to shape procurement and commercial strategy that supports business outcomes and drives best value from third party spend. Own the delivery of the full range of procurement activities across the procurement lifecycle (category management, sourcing, contract management and supplier relationship management) for a whole business area and drive improvements in all areas of procurement activity. Drive alignment across all procurement activity through the provision of some enabling activity. Establish a commercial mindset within Procurement & Commercial (P&C) and across the business unit, and challenge commercial strategies to achieve best value for the business unit and TFL as a whole. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Procurement & Commercial is a member of both the Senior Leadership Team (SLT) within Chief Finance Officer and Chief Capital Officer and will take joint accountability for decisions and management within these areas. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the TFL strategic objectives.	£150,000 - £154,999	N/A	NIL	£3.3m	5
Howard	Carter	General Counsel	The General Counsel works closely with the Commissioner and the TFL Board. To ensure TFL and the Board meet their fiduciary obligations, provide them with excellent legal advice, and enable the regulatory, compliance and governance demands to be met delivering the objectives set out the Mayor's Transport Strategy and the TFL Business Plan. The General Counsel is a member of TFL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TFL's decisions and management of TFL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TFL's strategic priorities and overall ambition. Company Secretary responsibilities for subsidiary companies.	£245,000 - £249,999	N/A	NIL	£60.6m	7
Patrick	Doig	Group Finance Director	To ensure that TFL Group's financial accounting processes, including effective financial controls, conform to current best practice, adopting financial accounting policies and procedures appropriate to the organisation's size and complexity. Ensure that all business is conducted in accordance with the TFL's statutory duties, policies and processes, governance and all UK and EU law. Ensures that any other statutory obligations of the office are discharged properly across the Group. The post holder will act as deputy to the CFO and fulfill the statutory duties of the officer TFL is required to appoint under section 127 of the Greater London Authority Act in particular to ensure the proper administration of TFL Group's financial affairs and to ensure the lawfulness of expenditure incurred or to be incurred by the TFL Group. As a TFL Director, collectively responsible for supporting the Executive Committee in managing TFL and meeting TFL's strategic priorities and ambition. The Director of Group Finance is a member of the Senior Leadership Team (SLT) within Chief Finance Officer and will take joint accountability for decisions and management within their area. The job holder will at times be required to lead initiatives on behalf of TFL or their SLT, working across the value chain to be collectively accountable for the delivery of the of the TFL	£205,000 - £209,999	N/A	NIL	£7.4m	13
Patricia	Wright	Interim Chief Officer – Pensions Review	The Chief People Officer (CPO) role is the people advocate and accountable for aligning the people strategy owning the entire people experience through the employee life cycle. Accountable for making TFL a great place to work as measured by external recognition and by internal engagement. Creating a diverse and inclusive organisation, ensuring TFL can attract and retain talent, where individuals can thrive and achieve their potential to enable and deliver the Mayor's Transport Strategy and TFL Business Plan. The CPO is a member of TFL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TFL's decisions and management of TFL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TFL's strategic priorities and overall ambition.	£230,000 - £234,999	N/A	NIL	N/A	1
Glynn	Barton	Interim Chief Operating Officer	The Chief Operating Officer has day to day responsibility to lead and operate safe, reliable, cost effective and integrated transport services for London and our customers. Deliver to TFL's strategic objectives and customer proposition, delivering the priorities and objectives set out in the Mayor's Transport Strategy and TFL Business Plan. The Chief Operating Officer is a member of TFL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TFL's decisions and management of TFL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TFL's strategic priorities and overall ambition.	£170,000 - £174,999	N/A	NIL	£6229.4m	12
Fiona	Brunskill	Interim Chief People Officer	The Chief People Officer (CPO) role is the people advocate and accountable for aligning the people strategy owning the entire people experience through the employee life cycle. Accountable for making TFL a great place to work as measured by external recognition and by internal engagement. Creating a diverse and inclusive organisation, ensuring TFL can attract and retain talent, where individuals can thrive and achieve their potential to enable and deliver the Mayor's Transport Strategy and TFL Business Plan. The CPO is a member of TFL's Executive Committee and the Commissioner's leadership team, taking joint accountability for TFL's decisions and management of TFL as a whole. Along with all members of the Executive Committee, the job holder is collectively accountable for the delivery of TFL's strategic priorities and overall ambition.	£180,000 - £184,999	N/A	NIL	£44.9m	7

Employee First Name	Employee Last Name	Job Title	Job Purpose	Salary Range (FTE)	Contractual Adjustment	Benefit in Kind Range	Budget Em	Number of Direct Reports (Positions*)
Andrew	Lord	Interim Commissioner	Leads TfL in the delivery of the Mayor's Transport agenda to sustain London's economic growth and improve the quality of life of its residents. Leads TfL in working with the Mayor of London, the Government, the Boroughs, the Metropolitan Police Service and other stakeholders to provide a safe, reliable and integrated transport system for Greater London. Maintains and improves the reliability, capacity, safety, and accessibility of the transport network to sustain London's prosperity and improve the quality of life of Londoners. Provides sound governance and financial stewardship of TfL.	£305,000 - £309,999	N/A	NIL	£9034.1m	10
Chris	Hobden	Project Director	Project Director adopts a one team approach that shares resources to deliver projects efficiently. As the role will cover project work across all modes within MPD, the job holder should be flexible in terms of movement and location of work to successfully deliver assigned projects. Project Director will be accountable for the efficient and effective delivery of high value TfL capital projects and programmes to the scope and outcomes provided by the sponsoring operational businesses to time and quality and within budget. The role holder will lead, and provide strategic direction for, the delivery of TfL projects (through the use of internal and external resources) and ensure the requirements set by the sponsoring directorate are met. The role will be responsible to ensure that a one team approach is adopted across all projects and that resources are deployed to deliver required efficiencies.	£150,000 - £154,999	£20,000 - £24,999	NIL	N/A	3
Lester	Hampson	Property Development Director	The post holder will need to build, develop and lead a high performing property development function capable of delivering substantial revenue growth across TfL's development portfolio, realising the development opportunities identified as priority locations in a heavily operationalised environment and bringing key stakeholders with them on an ambitious change journey. The post holder will be directly accountable and responsible for: Transforming the commercial offering across TfL's extensive property portfolio. The successful delivery against budget of the Government and Mayoral housing target (current target of 20,000 homes by 2031). The successful delivery against budget of the development of a portfolio of new commercial office buildings above Tube stations.	£180,000 - £184,999	N/A	NIL	£117.2m	11
George	Clark	Technical Director	To be the Commissioner's and Chief Capital Officer's technical Engineering authority on critical, complex and sensitive projects such as Crossrail, 4LM, LU signalling strategy. The role will effectively manage any technical and safety issues and risks in a forward-looking manner, providing a lineage of accountability in making independent technical decisions. This role will be the lead on technical authority, co-ordinating multiple engineering disciplines in a project and operational environment to ensure value driven outcomes for the	£170,000 - £174,999	N/A	NIL	N/A	0