

Board



Date: 19 July 2016

Item: Report of the meeting of the Safety, Accessibility and Sustainability Panel held on 30 June 2016

This paper will be considered in public

1 Summary

- 1.1 A meeting of the Safety, Accessibility and Sustainability Panel was held on 30 June 2016. This paper reports a summary of the items discussed by the Panel.

2 Recommendation

- 2.1 **That the Board notes the report.**

3 Background

- 3.1 The main matters considered by the Panel were:
- (a) Quarterly Health, Safety and Environment Performance Reports;
 - (b) Resilience Report;
 - (c) Key Findings from Internal Audit Reports;
 - (d) Legal Compliance Report (1 October 2015 – 31 March 2016);
 - (e) Bus Safety Programme; and
 - (f) Improving Escalator Safety.

4 Issues Discussed

Quarterly Health, Safety and Environment Performance Reports

- 4.1 The Panel noted the quarterly HSE reports for Quarter 4, 2015/16, for Surface Transport, Rail and Underground and Crossrail. Items discussed included:
- (a) actions that could be taken to address any incidents of xenophobic, racist or other abuse of customers or staff, including work on an awareness campaign to inform the public how to respond if they witnessing such behaviour;
 - (b) staff safety and the new health and safety prosecution regime;

- (c) the desire to look at the current bus stop accessibility standards with a view to considering options for how they might be used to improve customer experience, for example for customers with visual impairments;
- (d) the customised design interventions taking place at Tube stations to reduce the potential for Passenger Train Interface related incidents;
- (e) the inclusion of sustainability benchmarks in regular reporting from the next cycle;
- (f) the impact of new private hire regulations and enforcement actions;
- (g) concerns about the failure of major companies to act on safety with regard to utilities related work on carriageways; and
- (h) commending the Crossrail team on the work it had carried out to produce a diversity and inclusion management matrix model, which could be developed and applied to many other sectors.

Resilience Report

- 4.2 The Panel noted the update on developments with resilience matters relevant to TfL since the last meeting. The Panel was advised of the TfL response to a recent storm which produced widespread flooding across Greater London at a level usually expected 'once in 40 years'. Members agreed that an item on climate change should be discussed at a future meeting to consider the robust planning arrangements for the effects of increasing unpredictable weather events.

Key Findings from Internal Audit Reports

- 4.3 The Panel noted the information on the Internal Audit Reports related to Safety, Accessibility and Sustainability, issued during the fourth quarter of 2015/16. The renewed focus of targeting audits on areas of known risk was supported by Members and the resultant trend of increased numbers of 'Improvement Required' conclusions was not unexpected.

Legal Compliance Report

- 4.4 The Panel noted the information on actual and alleged breaches relating to TfL's HSE responsibilities between 1 October 2015 and 31 March 2016. Members noted an update on the impact of early conciliation and mediation in employment cases. Although this could elongate the process, it was generally seen as a helpful opportunity which had led to a successful resolution in some cases.

Bus Safety Programme

- 4.5 The Panel noted the updated provided in response to Members' request for further information on the following areas which might be incorporated into the Bus Safety Programme launched in February 2016:
- (a) a bus casualty data warehouse;
 - (b) TfL investigation of every bus related Killed and Seriously Injured (KSI);

- (c) 'Big data' analysis;
- (d) an annual bus safety report;
- (e) encouragement of reporting by the public and drivers; and
- (f) clear rules on releasing closed-circuit television (CCTV) footage and other evidence.

4.6 The Panel welcomed the consideration being given by officers to involving an independent panel of experts in certain cases. Officers would also be developing proposals for targets and measures to focus on and reduce accidents involving buses in motion. In addition, Members requested that a paper updating on the CCTV issues raised, including wider publicity for the policies covering the retention of and access to recordings of incidents, be brought to a future meeting.

Improving Escalator Safety

4.7 The Panel noted the results of a trial of twelve escalator safety improvements which had taken place as part of the LU Escalator Passenger Safety Strategy and the next steps planned. Members welcomed the focus on passenger safety and asked to be kept informed of the future roll out of the lessons learnt from the trial.

List of appendices to this report:

None

List of Background Papers:

Papers for the meeting of the Safety, Accessibility and Sustainability held on 30 June 2016

Contact Officer: Howard Carter, General Counsel
Number: 020 3054 7832
Email: HowardCarter@tfl.gov.uk