## **RESEARCH SUMMARY**

Title Yellow lines at bus stops

The number of passengers who wait behind the yellow lines

**Objective** at bus stops.

Date March 2009

**Methodology** Assess the number of passengers and instances that

passengers stand in front of the yellow line at three different

bus stops.

## **Key findings**

Overall, 91% of bus passengers wait behind the yellow line at bus stops.

- The highest proportion of people standing in front of the yellow line occurred at Dalston Junction, where approximately one in five passengers wait for the bus in front of the yellow line. On average 6% of people at Tottenham Swan and Bruce Grove wait in front of the yellow line.
- Passengers were more likely to disobey the yellow line at sites where footway widths are narrow and/or surrounded by active retail frontage. Whilst passengers at forward facing shelters are less likely to stand in front of the yellow line.
- When waiting time increases and/or multiple buses are dwelling, passengers tend to approach the edge of the carriageway more. The boarding and alighting characteristic of Route 149 (bendy-bus) causes a slight reduction in this behaviour.

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