

## Bank Station Capacity Upgrade – fact sheet 5 Consultation and stakeholder engagement

## Introduction

TfL aims to be a good neighbour in all aspects of operations, from the running of our services to the construction of major upgrades. The proposed Bank Station Capacity Upgrade (BSCU) is a major engineering challenge, but also provides the challenge of engaging with a complex network of stakeholders. This includes both political representatives and those who live or own or occupy properties close to the proposed scheme.

Before any work can take place on the BSCU, a Transport and Works Act Order (TWAO) must be applied for. Stakeholder engagement and consultation form a key part of this application process and draw upon Transport for London's stakeholder engagement experience.

## Continuous engagement

We have sought to work with and provide information to stakeholders so far as possible throughout the development of the BSCU scheme. Regular engagements with key stakeholders continue to take place to discuss the developing proposals.

## **Public consultations**

Four phases of public consultation have taken place to communicate and consult on the proposed BSCU scheme as the proposals have evolved:

- Autumn 2011 consultation communicated the concept of the BSCU scheme and gathered early feedback on the overall proposals for the upgrade of the station from the public
- Spring 2012 consultation provided an update on the proposals and specifically gathered feedback on proposed property acquisition and proposed station entrance layout options
- Autumn 2013 consultation provided further updates on the proposed BSCU scheme, including works on Arthur Street and requirement for the temporary closure of the Northern line City branch
- Summer 2014 consultation is providing the public and stakeholders with information on the latest scheme design, the proposed programme for delivery and further details of the proposed temporary closure of the Northern line City branch in 2020.
- Each stage of consultation has provided the opportunity for general comment on the proposals

Feedback from these consultations has and will be taken into consideration and used to shape the proposals.

Further information

For more information visit: tfl.gov.uk/bank-consultation or email BankSCU@tfl.gov.uk
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