

SILVERTOWN TUNNEL

# Statement of Community Consultation

MAYOR OF LONDON



**TRANSPORT  
FOR LONDON**  
EVERY JOURNEY MATTERS

## **1. Introduction**

Transport for London (TfL) is developing proposals to build a new twin bore road tunnel – the Silvertown Tunnel – to link Silvertown with the Greenwich Peninsula. We also propose to introduce user charging at the Silvertown and Blackwall Tunnels.

The proposed Silvertown Tunnel will be a new twin-bore tunnel providing a road link beneath the Thames from the A102 on the Greenwich Peninsula to the Tidal Basin roundabout in the Royal Docks area. We propose to apply to the Secretary of State in 2016 for a Development Consent Order (DCO) giving us the powers to build and operate the tunnel scheme.

A description of the scheme is also provided in section 5 and a summary of its benefits in section 6 below.

This Statement of Community Consultation (SoCC) is prepared in accordance with section 47 of the Planning Act 2008 and explains how we will consult the local community on the proposed DCO application. Amongst other matters, this document sets out:

- When we will hold our consultation
- The information that will be included in it
- Who we will consult and the tools we will use to reach them and gather their views

We consulted the Royal Borough of Greenwich, London Borough of Newham and London Borough of Tower Hamlets about the content of this SoCC and we had regard to these local authorities' views when finalising it.

## **2. The planning process**

In June 2012, the Secretary of State directed that the Silvertown Tunnel should be treated as a 'Nationally Significant Infrastructure Project' for the purposes of the Planning Act 2008. This means that the Silvertown Tunnel can only be authorised by a DCO made by the Secretary of State under the Planning Act 2008.

We will submit the DCO application for the Silvertown Tunnel to the Planning Inspectorate who will accept the application on behalf of the Secretary of State for Communities and Local Government for examination only if it complies with the relevant statutory formalities and standards.

If the application is accepted for examination, TfL will carry out further publicity in relation to the scheme. Interested parties will then be able to register their interest in the application with the Planning Inspectorate, who will examine the application on behalf of the Secretary of State for Transport. Registering will enable interested parties to participate in the Examination of the application and be kept informed of opportunities to present their views.

During the Examination of the application interested parties will be able to submit written comments on the proposals and participate in the public hearings. The Examination must be completed within six months.

Following the Examination, the Planning Inspectorate will make a recommendation to the Secretary of State for Transport who will then decide whether or not to make the DCO.

The DCO application must be decided in accordance with the National Policy Statement for National Networks (NNNPS), which sets out the Government's policies for nationally significant road and rail projects. Further information about the NNNPS is available online: <https://www.gov.uk/government/publications/national-policy-statement-for-national-networks>

Further information about the DCO process is available on the Planning Inspectorate website at <http://infrastructure.planningportal.gov.uk>

### **Environmental information**

The proposed Silvertown Tunnel is classified as 'EIA Development' for the purposes of the EU Environmental Impact Assessment Directive. An Environmental Impact Assessment (EIA) is therefore being undertaken to ensure the likely significant effects of the scheme are understood and that appropriate mitigation of those effects is put in place where necessary. The results of the EIA will be set out in an Environmental Statement that will accompany the DCO application.

The preliminary results of the EIA will be presented in a 'Preliminary Environmental Information Report' (PEIR) during our consultation on the proposed application, and we will be seeking the local community's views on the information contained in the report.

### **3. Consulting the community**

We think it vital that the public and other stakeholders are closely involved in the development of the Silvertown Tunnel scheme. Consultations help us to identify key issues of concern, enabling us to address these and improve our proposals.

TfL has undertaken several previous non-statutory consultations on this scheme; the most recent of which was held from October – December 2014. We have considered all of the feedback received during the previous consultations in developing and refining our proposals.

Section 47 of the Planning Act 2008 requires that we now consult people living in the vicinity of the proposed new tunnel. This section sets out how we intend to carry out that community consultation.

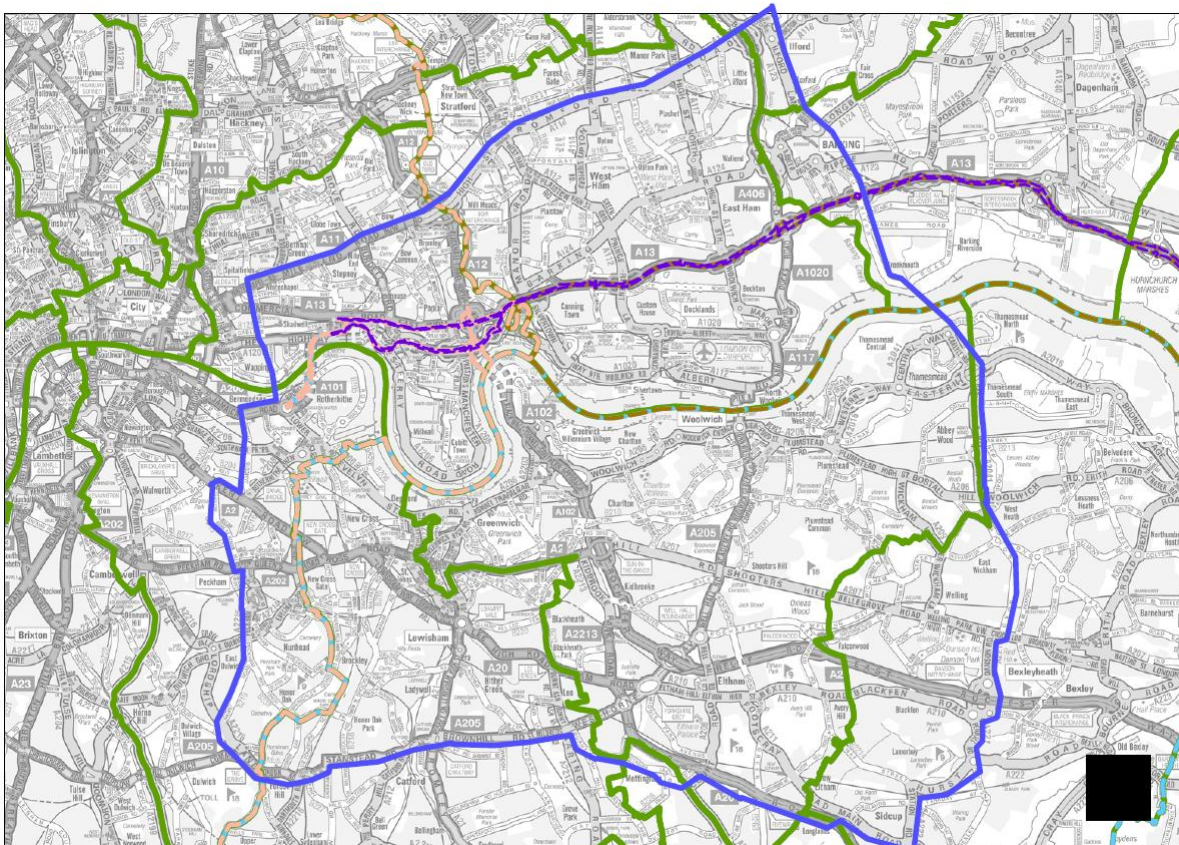
#### **3.1. When will the consultation be held?**

Our consultation will run from Monday 5 October until midnight on Sunday 29 November 2015. We cannot guarantee that responses received after this date will be taken into consideration.

### 3.2. Who will be able to comment on the tunnel proposals and how will we publicise the consultation?

Our consultation will be open to anyone who has a view that they wish us to consider.

At the start of the consultation, we will write directly to residents living across the area bordered in blue in the map below. We consider that the people living within this area constitute the 'local community' for the purposes of section 47 of the Planning Act 2008. The same area was also used during our previous consultation on the Silvertown Tunnel, which ran from October – December 2014. We will also write to a number of additional stakeholder groups, political representatives, residents' associations and others, including those who replied to our previous consultation on the Silvertown Tunnel and provided us with valid contact details.



In addition to writing to residents and other stakeholders we will also undertake the following steps to promote the consultation more widely and ensure that as many people as reasonably practicable are aware of it:

- Publish statutory notices in local and national newspapers giving details about the consultation

- Using targeted advertising in local news media, as well as in London-wide news media. A number of adverts will appear throughout the consultation
- Using our existing databases to send a targeted email at the start of the consultation to members of the public considered likely to have a particular interest in the Silvertown Tunnel
- Using a range of digital marketing tools targeted locally or at people considered likely to have a particular interest in the scheme. These tools will be used throughout the consultation
- By issuing a press release at the start of the consultation and sending regular tweets throughout the consultation period

At the same time as consulting the local community we will also consult a wide range of statutory consultees in accordance with section 42 of the Planning Act 2008. These include:

- the host and neighbouring local authorities
- statutory bodies (such as the Environment Agency)
- people with an interest in land that might be affected by the proposals

### **3.3. What information will be available during the consultation?**

TfL is preparing a number of documents, maps and plans showing the nature and location of the proposed scheme. These documents are designed to assist people who wish to comment on the scheme.

A full list of these documents is set out in the table below. Throughout this SoCC and our other consultation materials, these documents will be described collectively as 'the consultation documents'.

Consultation Booklet  
 Preliminary Environmental Information Report (PEIR)  
 Non-technical Summary of the PEIR  
 Consultation Plans, Maps and Drawings  
 Preliminary Case for the Scheme  
 Preliminary Charging Report  
 Preliminary Outline Business Case  
 Preliminary Engineering Report  
 Preliminary Transport Assessment  
 Preliminary Design & Access Statement  
 Preliminary Sustainability Statement  
 Preliminary Equalities Impact Assessment

As with our previous consultations, we will make all the consultation documents available on our website. The consultation documents will cover a range of matters concerning the scheme, as set out below:

- An outline of how responses to our previous consultations have helped to shape our thinking

- The specific traffic and other related issues facing east London that we believe can be best resolved by building the Silvertown Tunnel. During previous consultations the public and other stakeholders have suggested a range of alternative schemes that they feel we should pursue. We will explain why we have concluded that the tunnel scheme is the right solution to the issues identified, having considered these suggestions in full
- A description of the scheme, including the outline design of new junctions to link the tunnel to the existing road network
- An outline of the improvements to the public transport network that construction of the new tunnel could enable, as well as improvements to the local walking and cycling network
- Our proposals for charging for use of the new tunnel as well as for use of the Blackwall Tunnel, including our approach to exemptions and discounts
- A description of the benefits of the scheme
- The likely impacts of the scheme. This will include a Preliminary Environmental Information Report, which will contain preliminary information about the likely environmental impacts of the construction and operation of the tunnel scheme and how we propose to mitigate and manage these

In light of the responses to our previous consultations, we will also publish a reading guide to the consultation documents. The guide will explain in plain English the purpose of each consultation document, the methodology we followed in producing it and summarises its main findings.

**The Consultation booklet, our website and the questionnaire on our website will detail the specific matters on which we are seeking feedback, although consultees are not restricted to commenting on these issues, and we welcome feedback on any aspect of the proposals or the consultation documents.**

### 3.4. How and where can the community view the consultation documents?

#### *Our website*

During the consultation period the community will be able to view the consultation documents and other information about the scheme using our website [www.tfl.gov.uk/silvertown-tunnel](http://www.tfl.gov.uk/silvertown-tunnel). The website will include a questionnaire so that the public and other stakeholders can let us know their thoughts.

#### *Roadshow events*

During the consultation, TfL will hold a series of 'Roadshow' events at venues in the boroughs of Greenwich, Newham and Tower Hamlets.

TfL staff involved in the project will be available at each event to answer questions about the tunnel scheme and we will prepare display boards printed with information regarding the proposals to help aid discussions.

All of the consultation documents will be available to view in hard copy at the Roadshow events and TfL staff will have copies of the consultation booklet for members of the public to take away (subject to availability).

The dates, times and venues for the roadshow events are shown below.

| <b>Venue</b>   | <b>Dates</b>  |
|--|---|
| <b>Idea Store, Chrisp Street</b><br>At the Ground Floor Foyer, 1 Vesey Path, London, E14 6BT | <b>10am – 4pm, Saturday 7 November</b><br><b>12pm – 7pm, Tuesday 17 November</b>  |
| <b>Canary Wharf Shopping Centre</b><br>At the Canada Place crossroads, London, E14 5AB       | <b>10am – 7pm, Tuesday 20 October</b><br><b>11am – 5pm, Saturday 14 November</b>  |
| <b>The Forum</b><br>Trafalgar Road, London, SE10 9EQ   | <b>10am – 4pm, Saturday 10 October</b><br><b>12pm – 7pm, Tuesday 10 November</b>  |
| <b>Britannia Village Hall</b><br>65 Evelyn Road, London, E16 1TU                             | <b>12pm – 5pm, Saturday 17 October</b><br><b>12pm – 7pm, Tuesday 27 October</b>   |
| <b>Canning Town Library</b><br>Barking Road, London, E16 4HQ                                 | <b>10am – 4pm, Saturday 24 October</b><br><b>1pm – 7pm, Thursday 19 November</b>  |
| <b>Charlton House Community Centre</b><br>Charlton Road, London, SE7 8RE                     | <b>12pm – 5pm, Saturday 31 October</b><br><b>12pm – 7pm, Thursday 26 November</b> |

*Consultation document deposit points*

As well as being available on our website at [www.tfl.gov.uk/silvertown-tunnel](http://www.tfl.gov.uk/silvertown-tunnel), all of the consultation documents will be available to **inspect in hard copy** during the consultation period at the deposit point locations indicated below:

| <b>Location</b>   | <b>Opening times</b>                        |
|---|---|
| <b>Transport for London</b><br>230 Blackfriars Road<br>Southwark<br>London<br>SE1 8NJ | <b>Monday – Friday</b><br><b>10am – 4pm</b> |

|   |   |
|---|---|
| <b>Royal Borough of Greenwich</b><br>The Woolwich Centre<br>Wellington Street<br>Woolwich<br>SE18 6HQ             | <b>Monday – Friday</b><br><b>10am – 4pm</b> |
| <b>London Borough of Newham</b><br>Newham Dockside<br>1000 Dockside Road<br>London<br>E16 2QU                     | <b>Monday – Friday</b><br><b>10am – 4pm</b> |
| <b>London Borough of Tower Hamlets</b><br>Town Hall,<br>Mulberry Place,<br>5 Clove Crescent,<br>London<br>E14 2BG | <b>Monday – Friday</b><br><b>10am – 4pm</b> |

### *Consultation booklet collection points*

The consultation booklet will contain a summary of the scheme proposals.

As well as being available at the document deposit points, the consultation booklet will also be available free of charge at a number of libraries and other public buildings throughout the consultation.

Please note that these collection points will only hold the consultation booklet (and not other consultation documents) and that TfL staff will not be present at these locations.

The locations and opening times of these venues are shown in a table in the Appendix.

### *Ordering copies*

TfL will provide paper or electronic copies of the consultation documents free of charge on reasonable request. These can be requested from TfL using the contact details at the end of this document.

### **3.5. How can the community provide their comments?**

Our website will include a questionnaire setting out the specific areas on which we would like feedback. Consultees are not restricted to these issues, however, and we welcome feedback on any aspect of the proposals or the consultation documents. Our consultation booklet will direct respondents to our website to record their views online, although we will also make a paper copy of our questionnaire available on request.



Respondents will also be free to write to us with their thoughts about the project, rather than complete our questionnaire. Our post and email contact details will be:

Post – FREEPOST TFL CONSULTATIONS

Email – rivercrossings@tfl.gov.uk

Our consultation booklet and website will include these details, along with the times and dates of our Roadshow venues.

The deadline for comments is midnight on Sunday 29 November 2015.

#### **4. How we will respond to the consultation**

Once the consultation has closed we will collate and analyse the responses received. We will carefully consider all of the issues raised and will take account of this feedback when finalising the proposed application. As part of the DCO application we will publish a Consultation Report, listing the issues raised in the consultation and our response to them.

If, in response to the consultation feedback, the proposals change to the extent that it is considered necessary to undertake further consultation or geographically targeted consultation on the tunnel scheme, this will be undertaken, and publicised via methods judged to be most appropriate by TfL.

Otherwise we will continue to update the public and other stakeholders on our proposals at appropriate milestones throughout the project and keep them informed of changes. We will also keep our project website up to date with the latest information.

#### **5. What is the Silvertown Tunnel?**

In east London, there are very few ways for vehicles to get across the river. In particular, it is difficult for HGVs and buses. In contrast, following sustained investment over the last 20 years, there have been significant improvements made in public transport provision and capacity. These improvements will continue in future.

Much of the demand to cross the river by road in east London is focused at the Blackwall Tunnel crossing and there is significant traffic congestion on the approaches to the tunnel as a result. Some key facts about the conditions at the Blackwall Tunnel:

- On a normal day, there can be a **two mile tail-back** to access the Blackwall Tunnel. The queue regularly extends to just north of the Sun-in-the-Sands roundabout
- The delays can regularly add around **25 minutes** to journey times through the tunnel
- There are almost **1,000 incidents a year** at the Blackwall Tunnel, including a large number caused by tall HGVs

- The Blackwall Tunnel need only be closed for as little as **six minutes** for there to be a **three mile tail-back** to the tunnel
- Around **1,000,000 hours are wasted each year** by people queuing for the Blackwall Tunnel, costing around **£10m in lost time**

The congestion at the Blackwall Tunnel adversely affects bus and coach services, and can also delay freight and other vehicles. The congestion is a **contributing factor to poor air quality** and makes it more difficult for businesses to trade and grow.

There are three core challenges:

- There is regular **congestion** at the Blackwall Tunnel because demand regularly exceeds the capacity of the tunnel. There can regularly be 25 minute delays at the tunnel
- A lack of alternative crossings means that when the Blackwall Tunnel has to be closed – even if only for a short time – the congestion becomes much worse. The **resilience** of the surrounding road network to incidents at the Blackwall Tunnel is poor
- Future **growth** in London’s population and economy will put even more pressure on roads and river crossings in east London and will require new infrastructure and services to support it

We have considered a wide range of potential solutions to the challenges at the Blackwall Tunnel, including those suggested by respondents to our previous consultations. These have included new rail crossings, new links for pedestrians and cyclists and new road crossings elsewhere. Our conclusion is that a combination of a new road tunnel between Silvertown and the Greenwich Peninsula with user charging of the new tunnel and the Blackwall Tunnel is the most effective solution.



The Silvertown Tunnel would be a new twin-bore, dual carriageway road tunnel beneath the River Thames linking the A102 on the Greenwich Peninsula to the Tidal Basin Roundabout in the Royal Docks area.

Our scheme incorporates a new user charge at the Silvertown and Blackwall Tunnels. The charge would manage demand for the crossings and pay entirely for the new tunnel to be built and operated. The scheme would virtually eliminate traffic congestion at the Blackwall Tunnel, reduce the environmental impact of traffic congestion and give us opportunity to introduce new cross-river public transport services in east London. The soonest that the tunnel could be open is 2022/2023.

We propose to make changes to the existing road network to create new connections to the Silvertown Tunnel.

On the south side of the river, we would make the following changes to the A102 Blackwall Tunnel Approach Road:

- Widening the A102 Blackwall Tunnel Approach Road to create space for the Silvertown Tunnel Approach lanes
- Building a new flyover for southbound traffic from the Blackwall Tunnel to cross above the Silvertown Tunnel Approach lanes
- Introducing new signage to direct drivers

On the north side of the river, we would make the following changes:

- Modifying the existing Tidal Basin Roundabout to connect the Silvertown Tunnel approach roads with Dock Road and the Lower Lea Crossing
- Realigning Dock Road so that it links with the new roundabout
- Introducing new pedestrian and cycle facilities within the modified roundabout

We propose introducing a charge to use the Blackwall and Silvertown Tunnels. The charge is necessary to manage demand and ensure that the local road network can accommodate future traffic levels, reducing the environmental impacts of traffic congestion. The charge would also pay for the new tunnel to be built.

The level of the charge would be set closer to the time that the Silvertown Tunnel opens, taking account of the conditions that exist at that time. This approach would maximise the effectiveness of the scheme in helping to resolve the issues at the Blackwall Tunnel.

We propose to apply for a DCO containing the following powers in particular:

- Development consent for the tunnel, the new approach roads, the connections to the existing road network and improvements to the public realm where required
- Powers to carry out related street works
- Powers to introduce user charging at the Blackwall and Silvertown Tunnels. These would include a power to collect and enforce the charges
- Powers to acquire land or rights over land
- Other powers necessary to build, operate and maintain the tunnel

## **6. Benefits and impacts of the Silvertown Tunnel**

The proposed scheme would provide a number of benefits:

- Congestion at the Blackwall Tunnel would be effectively eliminated
- The scheme could be pay for through the user charge – there would be no cost to the fare payer
- The number of unplanned closures of the Blackwall Tunnel would be greatly reduced, in particular closures caused by vehicles which are too tall for the tunnel
- The cross-river road network would be more resilient to incidents at the Blackwall Tunnel because traffic would have a nearby alternative route to take
- The scheme would help support population growth as it would keep traffic moving in east London
- Opportunities for new cross-river bus links would be created, enabling us to transform cross-river bus services in this area
- Journeys for deliveries and servicing would be more reliable and this could help local employers to access new markets. This could help to create new jobs in the local area, and help the UK and London economies to grow
- In a recent survey, almost a fifth of businesses said they would take on more staff as a direct result of the Silvertown Tunnel scheme
- The environmental impact of current traffic congestion on some of London's most polluted roads would be reduced
- There would be new and improved connections to and from Docklands and east London from south London

The opening of the new tunnel would bring about a change in the way that traffic uses the road network, and this could lead to changes in emissions and noise from traffic. Information about these impacts will be set out in the Preliminary Environmental Information Report, which will also include information about the measures we would take to mitigate these impacts.

## **7. Further Information**

If you want to know more about the Silvertown Tunnel project or would like to request copies of our consultation documents you can:

Visit our website [www.tfl.gov.uk/silvertown-tunnel](http://www.tfl.gov.uk/silvertown-tunnel)

Email us at [rivercrossings@tfl.gov.uk](mailto:rivercrossings@tfl.gov.uk)

Call us on 0343 222 1155 (Available during normal office hours. Service and network charges may apply. Visit [tfl.gov.uk/terms](http://tfl.gov.uk/terms) for details).

Write to us via our freepost address 'FREEPOST TFL CONSULTATIONS'

## APPENDIX: Consultation Booklet collection points

| Venues in the London Borough of Newham   |  |
|--|--|
| Venue  | Opening Hours  |
| Canning Town Library, Barking Road<br>London, E16 4HQ  | Monday, Tuesday & Wednesday, Friday &<br>Saturday: 9.30am – 5.30pm<br>Thursday: 9.30am – 8pm<br>Sunday & Bank Holidays: Closed               |
| The Hub, 123 Star Lane, Canning Town,<br>London, E16 4PZ                                       | Contact the centre for details<br>(020 3373 0750)  |
| The Siemens Crystal, 1 Siemens<br>Brothers Way, Royal Victoria Dock,<br>London E16 1GB         | Tuesday to Friday, 10.00am-5.00pm<br>Saturday to Sunday, 10.00 to 7.00pm.  |
| Britannia Village Hall, 65 Evelyn Road,<br>E16 1TU   | Contact the centre for details (0207 511 6118)   |
| Emirates Air Line  | Monday to Friday 7.00am-8.00pm<br>Saturday 8.00am -8.00pm<br>Sunday 9.00am-8:00pm  |
| Newham Dockside, 1000 Dockside<br>Road, London E16 2QU   | Monday – Friday: 8.30am – 5.30pm<br>Saturday & Sunday: Closed  |
| East Ham Library and Customer Service<br>Centre, 328 Barking Road, East Ham,<br>London, E6 2RT | Monday & Thursday: 9:30am–8:00pm<br>Tuesday, Wednesday, Friday & Saturday: 9:30am–<br>5:30pm<br>Sunday: Closed                               |
| Beckton Globe library, 1 Kingsford Way,<br>London E6 5JQ                                       | Monday, Wednesday, Friday & Saturday: 9.30am –<br>5.30pm<br>Tuesday: 1.00pm – 8.00pm<br>Thursday: 9.30am – 8.00pm<br>Sunday: 1.00pm – 5.00pm |
| Beckton Community Centre, 14 East<br>Ham Manor Way, E6 5NG                                     | 9:00am-5:00pm Every day  |
| Custom House Library, Prince Regent<br>Lane, Custom House, E16 3JJ                             | Monday, Tuesday & Saturday: 9.30am - 5.30pm<br>Thursday: 1.00pm – 8.00pm<br>Wednesday, Friday & Sunday: Closed                               |
| Queens Terrace Community Centre,<br>Queens Terrace (off Queens Road),<br>Plaistow, E13 9AL     | Contact the centre for details ( 020 8471 7407)  |
| Woodman community Centre, Woodman<br>Street, North Woolwich, E16 2NF                           | Monday, Tuesday & Wednesday: 11.00am-4.00pm<br>Thursdays & Fridays: 8.00am–9.00pm<br>Saturdays & Sundays: 9.00am–10.00pm                     |
| Queens Road West Community Centre,   | Contact the centre for details (020 8552 1334)   |

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|---|---|
| 63 Queens Road West, Plaistow,<br>London, E13 0PE   |   |
| Trinity Community Centre, Bothwell<br>Close, Canning Town, E16 1QS                            | Contact the centre for details (020 7476 5120)  |
| Manor Park Community Centre, 524<br>High Street North, Manor Park, E12 6QN                    | Contact the centre for details (020 8514 0903)  |
| Katherine Road Community Centre, 254<br>Katherine Road, Forest Gate, E7 8PN                   | Contact the centre for details (020 8548 9825)  |
| Jeyes Community Centre, 1 James<br>Close, Plaistow, E13 9BB                                   | Contact the centre for details (020 8548 9788)  |
| Jack Cornwell Centre, Jack Cornwell<br>Street, Manor Park, E12 5NN                            | Contact the centre for details (020 8553 3459)  |
| Flanders Community Centre, 116 Napier<br>Road, East Ham, E6 2SG                               | Contact the centre for details (020 8472 4020)  |
| Grassroots Community Centre,<br>Grassroots CRC, Memorial Avenue,<br>Memorial Park,<br>E15 3DB | Contact the centre for details (020 3373 0650)  |
| Drew Community Centre, 14a Camel<br>Road, Silvertown, E16 2DG                                 | Contact the centre for details (020 7476 5023)  |
| Cundy Community Centre, Hartington<br>Road, Custom House, E16 3NP                             | Contact the centre for details (020 7474 6056)  |
| North Woolwich Library, 5 Pier Road,<br>E16 2LJ   | Monday, Tuesday, Friday & Saturday: 9.30am –<br>5.30pm<br>Thursday: 1.00pm – 8.00pm<br>Wednesday & Sunday: Closed   |
| <b>Royal Borough of Greenwich</b>   |   |
| Abbey Wood Library, Eynsham Drive,<br>Abbey Wood SE2 9PT                                      | Monday & Thursday: 2pm to 7pm<br>Tuesday & Friday: 9am – 5.30pm<br>Saturday: 9am – 5pm<br>Wednesday & Sunday: Closed<br><br>Library closed for lunch each day from 1pm-2pm. |
| Blackheath Library, Old Dover Road,<br>Blackheath SE3 7BT                                     | Monday: 10am to 7pm<br>Tuesday, Wednesday & Friday: 9am – 5.30pm<br>Thursday: 9am - 7pm<br>Saturday: 9am - 5pm<br>Sunday: Closed  |
| Charlton House, Charlton Road,<br>Charlton SE7 8RE  | Monday & Thursday: 2pm - 7pm<br>Tuesday & Friday: 9am - 5.30pm<br>Saturday: 9am – 5pm   |

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|--|---|
|  | <p>Wednesday &amp; Sunday: Closed</p> <p>Library closed for lunch each day from 1pm to 2pm.</p>   |
| <p>Coldharbour Library, William Barefoot Drive, London SE9 3AY</p>   | <p>Monday &amp; Thursday: 2pm - 5.30pm<br/>         Tuesday &amp; Friday: 9am - 5.30pm<br/>         Saturday: 9am – 5pm<br/>         Wednesday &amp; Sunday: Closed</p> <p>Library closed for lunch each day from 1pm-2pm</p> |
| <p>The Eltham Centre Library, Archery Road, Eltham SE9 1HA</p>   | <p>Monday to Friday: 6.30am - 10pm<br/>         Saturday &amp; Sunday: 9am - 5pm</p>  |
| <p>The Greenwich Centre Library, The Greenwich Centre, 12 Lambarde Square, Greenwich SE10 9GB</p>                            | <p>Monday to Friday 6:30am – 10pm<br/>         Saturday &amp; Sunday: 8:00am – 8pm</p>  |
| <p>New Eltham Library, Southwood Road, New Eltham SE9 3QT</p>  | <p>Monday &amp; Thursday: 2pm - 7pm<br/>         Tuesday &amp; Friday: 9am - 5.30pm<br/>         Saturday: 9am – 5pm<br/>         Wednesday &amp; Sunday: Closed</p>  |
| <p>Plumstead Library, Plumstead High Street, Plumstead SE18 1JL</p>  | <p>Monday &amp; Thursday: 9am-7pm<br/>         Tuesday &amp; Friday: 9am-5.30pm<br/>         Saturday: 9.30am – 5pm<br/>         Wednesday &amp; Sunday: Closed</p>   |
| <p>Slade Centre Library, Erindale, Plumstead SE18 2QQ</p>  | <p>Monday &amp; Thursday: 2pm - 7pm<br/>         Tuesday &amp; Friday: 9am - 5.30pm<br/>         Saturday: 9am – 5pm<br/>         Wednesday &amp; Sunday: Closed</p> <p>Library closed for lunch each day from 1pm-2pm.</p>   |
| <p>Thamesmere Express Library<br/>         Thamesmere Leisure Centre,<br/>         Thamesmere Drive, Thamesmead SE28 8DT</p> | <p>Monday, Thursday &amp; Friday: 7am - 9.30pm<br/>         Tuesday &amp; Wednesday: 7am - 9.30pm<br/>         Saturday: 8am - 5.30pm<br/>         Sunday: 8am - 5pm</p>  |
| <p>West Greenwich Library, Greenwich High Road, Greenwich SE10 8NN</p>   | <p>Monday: 2pm - 7pm<br/>         Tuesday: 9am - 5.30pm<br/>         Thursday: 9am - 7pm<br/>         Friday: 2pm - 5.30pm<br/>         Saturday: 9am - 5pm<br/>         Wednesday &amp; Sunday: Closed</p>                   |
| <p>Woolwich Library, The Woolwich Centre, 35 Wellington Street, Woolwich SE18 6HQ</p>  | <p>Monday &amp; Thursday: 9am-7pm<br/>         Tuesday, Wednesday &amp; Friday: 9am-5.30pm<br/>         Saturday: 9.30am – 5pm<br/>         Sunday: 12pm – 4pm</p>  |
| <p>Abbey Wood Children's Centre, Dhalia</p>  | <p>Contact the centre for details (020 8311 0619)</p>   |



|  |  |
|--|--|
| Road, Abbey Wood SE2 0SX   |  |
| Alderwood Children's Centre, Rainham Close, London SE9 2JH   | Contact the centre for details (020 8850 5927) |
| Brookhill Children's Centre<br>Brookhill Road, Woolwich SE18 6UZ                                       | Contact the centre for details (020 8319 5320) |
| Cardwell Children's Centre, Frances Street,<br>London SE18 5LP   | Contact the centre for details (020 8854 7342) |
| Discovery Children's Centre, Battery Road, London SE28 0JN   | Contact the centre for details (020 8855 2470) |
| Eglinton Children's Centre<br>Paget Rise, Plumstead SE18 3PY   | Contact the centre for details (020 8331 0374) |
| Eltham Children's Centre, The Eltham Centre, 2 Archery Road, London SE9 1HA                            | Contact the centre for details (020 8859 1110) |
| Quaggy Children's Centre<br>Lewisham Road SE13 7QZ   | Contact the centre for details (020 8465 9785) |
| Storkway Children's Centre<br>Ridgebrook Road, Kidbrooke SE3 9QX                                       | Contact the centre for details (020 8331 1970) |
| Waterways Children's Centre<br>Southwood Road, Thamesmead SE28 8EZ                                     | Contact the centre for details (020 8311 5491) |
| Greenacres Children's Centre,<br>Witherston Way, London SE9 3JN  | Contact the centre for details (020 8860 0186) |
| Invicta Children's Centre, Invicta Road (Blue Bungalow), London SE3 7HE                                | Contact the centre for details (020 8293 5037) |
| Margaret Bondfield Children's Centre with Glyndon Community Centre, 77 Raglan Road, Plumstead SE18 7LB | Contact the centre for details (020 8317 9825) |
| Mulberry Park Children's Centre,<br>Boxgrove Road, Abbey Wood SE2 9JP                                  | Contact the centre for details (020 8310 0040) |
| Mulgrave Children's Centre, Rectory Place, Woolwich SE18 5DA   | Contact the centre for details (020 8319 5727) |
| Plumstead Children's Centre, 6 Purrett Road, Plumstead SE18 1JW  | Contact the centre for details (020 8836 9252) |
| Pound Park Children's Centre, Pound Park Road  | Contact the centre for details (020 8858 1791) |

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| Charlton SE7 8AF   |  |
| Rachel McMillan Children's Centre,<br>McMillan Street, Deptford SE8 3EH                              | Contact the centre for details (020 8692 4041) |
| Robert Owen Children's Centre, 43<br>Commerell Street, Greenwich SE10 0EA                            | Contact the centre for details (020 8858 0529) |
| Sherington Children's Centre, Wyndcliff<br>Road, Charlton SE7 7JP                                    | Contact the centre for details (020 8305 3140) |
| Shooters Hill Children's Centre, 398A<br>Shooters Hill Road, Woolwich, SE18<br>4LP                   | Contact the centre for details (020 8856 9388) |
| Slade Children's Centre, Erindale<br>Plumstead SE18 2QQ  | Contact the centre for details (020 8854 7900) |
| Vista Field Children's Centre, Middle<br>Park Avenue (Corner of The Vista)<br>Eltham, London SE9 5SD | Contact the centre for details (020 8859 1110) |
| Abbey Wood Community Centre, 4 Knee<br>Hill, London SE2 0YS  | Contact the centre for details (020 8311 7005) |
| Anstridge Hall, Anstridge Road,<br>London SE9 2LL  | Contact the centre for details (020 8850 2040) |
| CANE (Community Association of New<br>Eltham), New Eltham Library,<br>Southwood Road, London SE9 3QT | Contact the centre for details (020 8850 7122) |
| Charlton Assembly Rooms, Charlton<br>Village, London SE7 8UD   | Contact the centre for details (020 8856 3951) |
| Charlton House, Charlton Road,<br>London SE7 8RE   | Contact the centre for details (020 8856 3951) |
| Clockhouse Community Centre,<br>Defiance Walk, London SE18 5QL                                       | Contact the centre for details (020 8855 7188) |
| Coldharbour Hall, William Barefoot<br>Drive, London SE9 3JD  | Contact the centre for details (020 8855 9981) |
| Flintmill Hall, Flintmill Crescent,<br>London SE3 8LU  | Contact the centre for details (020 8850 2040) |
| Forum @ Greenwich, Trafalgar Road,<br>London SE10 9EQ  | Contact the centre for details (020 8853 5212) |
| Glyndon Community Recreation Centre,<br>75 Raglan Road,<br>London SE18 7LB                           | Contact the centre for details (020 8855 9981) |

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| Greenwichwest Arts and Community Centre, 141 Greenwich High Road, London SE10 8JA                        | Contact the centre for details (020 8333 0086) |
| Horn Park Community Centre, St Francis House, 96 Sibthorpe Road, London SE12 9DP                         | Contact the centre for details (020 8851 6131) |
| Invicta Hall, Strandfield Close, London SE18 1LA   | Contact the centre for details (020 8855 9981) |
| Lionel Road Hall, Westhorne Avenue, London SE9 6DH   | Contact the centre for details (020 8850 2040) |
| Middle Park Community Centre and the Joan Currie Hall, 150 Middle Park Avenue, London SE9 5SD            | Contact the centre for details (020 8850 2638) |
| Mycenae House, 90 Mycenae Road, Blackheath SE3 7SE   | Contact the centre for details (020 8858 1749) |
| New Charlton Community Centre, 217 Maryon Road, London SE7 8DB   | Contact the centre for details (020 8854 7008) |
| Orchard Hall, 120 Lewisham Road, London SE13 7NL   | Contact the centre for details (020 8333 0086) |
| Progress Hall, Admiral Seymour Road, London SE9 1SL  | Contact the centre for details (020 8850 2040) |
| Shaheed Udham Singh Asian Community Centre, White Hart Lane, London SE18 1DG                             | Contact the centre for details (020 8317 0244) |
| Shrewsbury House Community Centre, Bushmoor Crescent, London SE18 3EG                                    | Contact the centre for details (020 8854 3895) |
| Slade Hall, Pendrell Street, London SE18 2PJ   | Contact the centre for details (020 8855 9981) |
| St Mary's (Eltham) Community Complex, St Mary's Community Centre, 180 Eltham High Street, London SE9 1BJ | Contact the centre for details (020 8850 2040) |
| Turning Pages Community Centre, 6 Nesbit Road, London SE9 6HS  | Contact the centre for details (020 8859 7925) |
| Woolwich Common Community Centre, 16 Leslie Smith Square, London SE18 4DW                                | Contact the centre for details (020 8855 2437) |

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| Woolwich Public Hall, Woolwich Town Hall, Wellington Street, London SE18 6PW                          | Contact the centre for details (020 8921 5065)   |
| <b>London Borough of Tower Hamlets</b>  |  |
| Idea Store Bow, 1 Gladstone Place, Roman Road<br>Bow, London E3 5ES                                   | Monday – Thursday: 9am – 9pm<br>Friday: 9am – 6pm<br>Saturday: 9am – 5pm<br>Sunday: 10am – 4pm                   |
| Idea Store Canary Wharf, Churchill Place, London E14 5RB  | Monday – Thursday: 9am – 9pm<br>Friday: 9am – 6pm<br>Saturday: 9am – 5pm<br>Sunday: 12pm – 6pm                   |
| Idea Store Chrisp Street, 1 Vesey Path<br>East India Dock Road<br>London E14 6BT                      | Monday – Thursday: 9am – 9pm<br>Friday: 9am – 6pm<br>Saturday: 9am – 5pm<br>Sunday: 10am – 4pm                   |
| Idea Store Watney Market, 260 Commercial Road, London E1 2FB  | Monday – Thursday: 9am – 9pm<br>Friday: 9am – 6pm<br>Saturday: 9am – 5pm   |
| Idea Store Whitechapel, 321 Whitechapel Road<br>London E1 1BU   | Monday – Thursday: 9am – 9pm<br>Friday: 9am – 6pm<br>Saturday: 9am – 5pm<br>Sunday: 11am – 5pm                   |
| Cubitt Town Library, Strattondale Street, London E14 3HG  | Monday, Tuesday, Wednesday & Friday: 10am – 6pm<br>Thursday: 10am – 8pm<br>Saturday: 9am – 5pm<br>Sunday: Closed |
| Alpha Grove Community Centre, Alpha Grove, Isle of Dog, London, E14 8LH                               | Contact the centre for details (020 7538 1714)   |
| Bethnal Green Community Centre, Cottage, Back of Whitman House<br>Bethnal Green Estate, London E2 0HR | Contact the centre for details (020 8980 1522)   |
| Brady Arts & Community Centre, 192-196 Hanbury Street, London E1 5HU                                  | Contact the centre for details (020 7364 7900)   |
| Butley Court Community Centre and Clubroom, 1a Butley Court<br>Ford Street, Bow, London E3 5LT        | Contact the centre for details (020 8981 3883)   |
| Canal Club, Waterloo Gardens  | Contact the centre for details (020 8983 3678)   |

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| London E2 9HT  |  |
| Darul Umman Centre, 56 Bigland Street, London, E1 2ND  | Contact the centre for details (020 7790 5166) |
| Francis Lee Community Centre, Clare House, 10 Hawthorn Avenue Bow, London, E3 5PY                        | Contact the centre for details (020 8981 3883) |
| Garrett Centre, Mansford Street Church 117 Mansford Street London E2 6LX                                 | Contact the centre for details (020 7729 1231) |
| Hanbury street community room, 103 Hanbury street, Spitafields, London E1 5JQ                            | Contact the centre for details (020 7780 3070) |
| Island House Community Centre, Roserton Street, London, E14 3PG  | Contact the centre for details (020 7531 0310) |
| John Scurr Community Centre, 1a Bekesbourne Street, E14 7JQ  | Contact the centre for details (020 7790 3113) |
| Lansbury HARCA Community Centre, 5 Alton Street, London, E14 6BZ   | Contact the centre for details (020 7515 0978) |
| Minerva community centre, 10 Minerva street, Bethnal Green, E2 9EH                                       | Contact the centre for details (020 7780 3070) |
| Ocean Estate Tenants and Leaseholders Association Community Hall, Anson House Forecourt, Stepney, E1 4SE | Contact the centre for details (020 7790 1294) |
| Oxford House Community Centre in Bethnal Green, Derbyshire Street London, E2 6HG                         | Contact the centre for details (020 7739 9001) |
| Samuda Community Centre, 44 Stewart Street, Millwall, London, E14 9HA                                    | Contact the centre for details (020 7538 3855) |
| St Johns Community Centre, 37/43 Glengall Grove, London, E14 3NE   | Contact the centre for details (020 7987 4030) |
| St Matthias Community Centre, Woodstock Terrace, 112 Poplar High Street, London, E14 0AE                 | Contact the centre for details (020 7987 0459) |
| St Peters north community centre, 1 Marian Place, Bethnal Green, E2 9AX                                  | Contact the centre for details (020 7780 3070) |
| Tarling east community centre, 63 Martha Street, Shadwell, E1 2PA  | Contact the centre for details (020 7780 3070) |
| Tramshed Community Centre, Digby   | Contact the centre for details (020 8981 9637) |

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| Street, Bethnal Green, E2 OLP   |  |
| Wrights Road Community Centre, 41<br>Wrights Road, Bow, London, E3 5LB                | Contact the centre for details (020 8981 3883) |
| Zander court community club room, 50<br>Zander court, Bethnal Green, London<br>E3 7AY | Contact the centre for details (020 7780 3070) |