

**GREATER LONDON AUTHORITY ACT 1999**  
**METROPOLITAN PUBLIC CARRIAGE ACT 1869**

**The London Cab Order (No. 2) 2023**

Made  
Coming into force

10 November 2023  
In accordance with article 1

Transport for London, in exercise of the powers conferred on it by sections 4, 6 and 8 of the Metropolitan Public Carriage Act 1869<sup>1</sup> and all other powers enabling it in that behalf, hereby makes the following Order: —

**1. Citation and commencement**

- (1) This Order may be cited as the London Cab Order (No.2) 2023.
- (2) Article 3 of this Order comes into force on 1 October 2025.
- (3) Article 4 of this Order come into force on 26 February 2024.
- (4) Article 5 of this Order comes into force on 1 July 2025.
- (5) Article 6 of this Order comes into force on 1 July 2024.

**2. Preliminary**

The London Cab Order 1934<sup>2</sup> (“the Principal Order”) is amended in accordance with the following provisions of this Order.

**3. Applicant for Cab-driver’s licence to have passed SERU**

The following paragraph shall be added as paragraph 24A—

**“24A The safety, equality and regulatory understanding requirement**

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<sup>1</sup> 1869 Chapter 115.

<sup>2</sup> S.R and O 1934 No 1346; relevant amending instruments are S.I 1999/1117 and 3250, 2000/1276 and 1666, the London Cab Order 2001, the London Cab (No.2) Order 2001, the London Cab Order 2002, the London Cab Order 2003, the London Cab Order 2004, the London Cab Order 2005, the London Cab Order 2006, the London Cab Order 2007, the London Cab Order 2008, the London Cab Order (No.2) 2008, the London Cab Order 2009, the London Cab Order 2010, the London Cab Order 2011, the London Cab Order (No.2) 2012, the London Cab Order 2013, the London Cab Order 2014, the London Cab Order 2016, the London Cab Order (No.2) 2016, the London Cab Order 2017, the London Cab Order 2018, the London Cab Order 2019, the London Cab Order 2022 and the London Cab Order 2023.,

(1) A cab-drivers' licence shall not be granted to a person who has not passed the safety, equality and regulatory understanding requirement.

(2) The safety, equality and regulatory understanding requirement is that the applicant has an understanding of the following matters: -

(a) obligations under: —

(i) the Metropolitan Public Carriage Act 1869;

(ii) this Order; and

(iii) any other enactment, including the Equality Act 2010,

that are relevant to persons granted a cab-driver's licence;

(b) policies and guidance issued by Transport for London or other persons or entities that are relevant to persons granted a cab-driver's licence;

(c) the particular needs of passengers that arise because a passenger has (or may have) a protected characteristic within the meaning of Chapter 1 of Part 2 of the Equality Act 2010;

(d) protecting children and adults at risk from harm and abuse;

(e) passenger and driver safety; and

(f) road and vehicle safety,

as set out in the Handbook.

(3) Applicants must satisfy Transport for London of their ability to meet the requirement in paragraph 24A(2) by satisfactorily completing a test conducted by or on behalf of Transport for London concerning the matters set out in the Handbook prior to the grant of any licence.

(4) In this paragraph, "the Handbook" means the Taxi Driver's Handbook published online from time to time by Transport for London."

#### **4. Cab-drivers to maintain subscription to DBS Update Service**

The following paragraph shall be added as paragraph 25B—

##### **"25B Cab-drivers to maintain subscription to Disclosure and Barring Service ("DBS") Update Service**

(1) Subject to sub-paragraph (2), it shall be a condition of a cab-driver's licence granted after the coming into force of this paragraph that a cab-driver maintain a continuous subscription to the DBS Update Service.

(2) A cab-driver who is unable to comply with sub-paragraph (1) must provide a further Enhanced DBS check upon request from Transport for London or its authorised service provider.

(3) In the event of-

i. a cab-driver ceasing to be registered with the DBS Update Service; or

ii. a status check of the DBS indicating that the status of a cab-driver has changed following the date of issue to the cab-driver of a DBS certificate,

then the cab-driver must provide to Transport for London a further Enhanced DBS check certificate upon request from Transport for London or its authorised service provider.”.

**5. Cab-drivers to ensure display of prescribed signage**

The following paragraph shall be added as paragraph 28B–

**“28B Cab-drivers to ensure prescribed signage is displayed**

A cab-driver shall ensure that the cab being operated is displaying signage which is prescribed for display inside the cab.”.


**6. Cab driver’s arrest, charge, caution or conviction to be notified.**

The following paragraph shall be added as paragraph 32A–

**“32A Cab-driver’s arrest, charge, caution or conviction to be notified**

If during the currency of his licence the holder of a cab-driver’s licence is arrested and released, charged, cautioned or convicted, he shall within 48 hours of the date of such event, give Transport for London notice containing details of the arrest and release, charge, caution or conviction as the case may be.”.

Signed by authority of Transport for London



ANDREW LORD  
Commissioner

10<sup>th</sup> November 2023