



Transport for London 2020/2021 Crime Bulletin

Annual Summary

MAYOR OF LONDON



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Summary

Transport Crime in London

The information presented in this bulletin covers 1 April 2020 – 31 March 2021; an extraordinary year in which the covid-19 pandemic had a devastating impact on the use of public transport due to national restrictions and changes to people's working and travel patterns. The first national lockdown commenced on 23 March 2020 with the general public advised to stay at home and avoid using public transport. National regulations and guidance remained in place for much of the year which meant that the volume of passengers using public transport in 2020/21 was significantly lower than previous years. This extraordinary year had an unprecedented impact on passenger ridership and both the volume and rate of crime on our public transport networks.

The average daily journeys on public transport fell from 10.5 to 3.5 million – a 66 per cent reduction compared to 2019/20. Levels of transport crime more than halved during the same period. While the volume of offences was significantly lower, we did see an increase in the rate of crime per million passenger journeys. Crime types that are normally associated with busy commuter rush hours such as theft, low-level violence and aggression (pushing and shoving) and sexual offences all saw reductions.

Throughout this extraordinary year, our police partners continued to provide dedicated policing for our public transport networks to keep staff and customers safe. In addition to activity to prevent and investigate transport crime and safeguard the most vulnerable customers, they also provided essential support for enforcing and encouraging compliance with public health measures (stay at home, social distancing and face covering requirements) to keep everyone safe.

In terms of transport crime, our focus with the Metropolitan Police Roads and Transport Policing Command (RTPC) and the British Transport Police (BTP) continued to be on high harm offences including sexual offences, hate crime, serious violence, keeping knives off the network and tackling violence and aggression against our frontline transport workers. We continue to work with the RTPC and BTP to support London's recovery by keeping the network safe and feeling safe for customers and staff.

Crime at a glance

Annual Summary 2020/21

19,521

Total crimes ▼

15.2

crime rate ▲

-21,449

change ▼



London Underground

6,791

22.9 ▲

rate

-13,840 ▼

change



Buses

10,808

12.5 ▲

rate

-5,946 ▼

change



DLR

472

11.8 ▲

rate

-257 ▼

change



London Overground

806

15.0 ▲

rate

-856 ▼

change



London Trams

162

13.9 ▲

rate

-103 ▼

change



TfL Rail

482

23.9 ▲

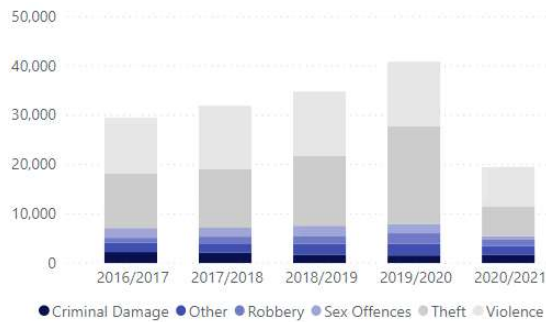
rate

-354 ▼

change

2020/21 Crime Summary

Total Crime (by Type)



Police data shows that there were 19,521 crimes recorded for TfL's public transport networks. Crime fell by 52 per cent (21,449 fewer offences) compared to 2019/20.

Crime Rate

Crimes per million passenger journeys



The pan-modal crime rate for 2020/21 was 15.2 crimes per million passenger journeys

The large increase in 2020/21 in crime rates is due to the significant decrease in passenger volumes.

Total Crime (by Mode)



Of the 19,521 crimes recorded for TfL's public transport networks, 90 per cent occurred on the LU or bus networks.

Annual Change by Type and Mode

	Sex Offences	Robbery	Violence ¹	Criminal Damage	Theft	Other	Total
LU	-757	-159	-3,030	-55	-9,449	-390	-13,840
Overground	-47	-8	-484	-3	-268	-46	-856
DLR	5	7	-171	27	-144	19	-257
Trams	-15	-13	-158	31	-19	-22	-103
TfL Rail	-29	1	-162	-30	-81	-53	-354
Bus	-247	-704	-1,231	113	-3,839	-38	-5,946
Total	-1,090	-876	-5,236	83	-13,800	-530	-21,449

Comparing 2020/21 to the previous year there have been notable decreases across all modes and the majority of offence types.

¹ Violence includes Serious Public Order offences for all modes.

Theft

Pan Modal

Theft Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20-20/21
London Underground	3,730	4,826	6,825	11,408	1,959	-82.8%
	2.7	3.6	4.9	8.5	6.6	-1.9
TfL Rail	63	99	147	154	73	-52.6%
	1.3	2.2	2.7	2.6	3.6	1.0
London Trams	21	18	35	30	-	-100.0%
	0.7	0.6	1.2	1.1	-	-1.1
Docklands Light Railway	149	172	178	225	81	-64.0%
	1.2	1.4	1.5	1.9	2	0.1
London Overground	234	241	336	401	133	-66.8%
	1.2	1.3	1.8	2.2	2.5	0.3
Buses	6,812	6,413	6,678	7,669	3,830	-50.1%
	3.0	2.9	3.0	3.6	4.4	0.8
Total	11,009	11,769	14,199	19,887	6,076	-69.4%
	2.7	3.0	3.5	5.2	4.7	-0.5

Violence

Pan Modal

Violence ² Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20-20/21
London Underground	3,935	5,205	5,681	5,508	2,478	-55.0%
	2.9	3.8	4.1	4.1	8.3	4.2
TfL Rail	218	267	357	392	230	-41.3%
	4.5	5.9	6.4	6.6	11.4	4.8
London Trams	120	255	223	236	78	-66.9%
	4.1	8.7	7.7	8.6	6.7	-1.9
Docklands Light Railway	251	293	325	323	152	-52.9%
	2.1	2.4	2.6	2.8	3.9	1.1
London Overground	595	732	785	862	378	-56.1%
	3.2	3.8	4.1	4.7	7	2.3
Buses	6,236	6,174	5,749	5,874	4,643	-21.0%
	2.8	2.7	2.6	2.8	5.4	2.6
Total	11,355	12,926	13,120	13,195	7,959	-39.7%
	2.8	3.2	3.3	3.4	6.1	2.7

² Violence includes Serious Public Order offences for all modes.

Robbery

Pan Modal

Robbery Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
London Underground	85 0.1	147 0.1	208 0.2	371 0.3	212 0.7	-42.9% 0.4
TfL Rail	5 0.1	10 0.2	19 0.3	12 0.2	13 0.6	8.3% 0.4
London Trams	9 0.3	14 0.5	11 0.4	20 0.7	7 0.6	-65.0% -0.1
Docklands Light Railway	13 0.1	19 0.2	28 0.2	43 0.4	50 1.3	16.3% 0.9
London Overground	18 0.1	22 0.1	29 0.2	44 0.2	36 0.7	-18.2% 0.5
Buses	826 0.4	1,171 0.5	1,310 0.6	1,683 0.8	979 1.1	-41.8% 0.3
Total	956 0.2	1,383 0.3	1,605 0.4	2,173 0.6	1,297 1.0	-40.3% 0.4

Sexual Offences

Pan Modal

Sexual Offences Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
London Underground	995 0.7	1,089 0.8	1,204 0.9	1,068 0.8	311 1.1	-70.9% 0.3
TfL Rail	32 0.7	38 0.8	31 0.6	41 0.7	12 0.6	-70.7% -0.1
London Trams	19 0.6	3 0.1	11 0.4	18 0.7	3 0.3	-83.3% -0.4
Docklands Light Railway	37 0.3	15 0.1	41 0.3	21 0.2	26 0.7	23.8% 0.5
London Overground	68 0.4	88 0.5	82 0.4	70 0.4	23 0.4	-67.1% 0
Buses	835 0.4	726 0.3	716 0.3	626 0.3	379 0.4	-39.5% 0.1
Total	1,986 0.5	1,959 0.5	2,085 0.5	1,844 0.5	754 0.6	-59.1% 0.1

Criminal Damage

Pan Modal

Criminal Damage Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
London Underground	902	973	893	829	774	-6.6%
	0.7	0.7	0.6	0.6	2.6	2
TfL Rail	34	34	70	68	38	-44.1%
	0.7	0.7	1.3	1.1	1.9	0.8
London Trams	37	30	19	9	40	344.4%
	1.3	1	0.7	0.3	3.4	3.1
Docklands Light Railway	46	21	39	43	70	62.8%
	0.4	0.2	0.3	0.4	1.8	1.4
London Overground	106	196	123	79	76	-3.8%
	0.6	1	0.6	0.4	1.4	1
Buses	1,117	879	569	520	633	21.7%
	0.5	0.4	0.3	0.2	0.7	0.5
Total	2,242	2,133	1,713	1,548	1,631	5.4%
	0.6	0.5	0.4	0.4	1.3	0.9

Hate Crime

Pan Modal

Hate Crimes Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20-20/21
London Underground	851	1,004	1,043	1,009	389	-61.4%
	0.6	0.7	0.8	0.8	1.3	0.5
TfL Rail	56	40	55	64	38	-40.6%
	1.2	0.9	1	1.1	1.9	0.8
London Trams	22	18	17	20	12	-40.0%
	0.7	0.6	0.6	0.7	1	0.3
Docklands Light Railway	62	67	56	63	20	-68.3%
	0.5	0.6	0.5	0.5	0.5	0.0
London Overground	164	165	172	168	81	-51.8%
	0.9	0.9	0.9	0.9	1.5	0.6
Buses	1,281	1,129	1,006	1,135	936	-17.5%
	0.6	0.5	0.5	0.5	1.1	0.6
Total	2,436	2,423	2,349	2,459	1,476	-40.0%
	0.6	0.6	0.6	0.6	1.1	0.5

London Underground (LU) Crime Summary

London Underground Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20-20/21
Violence against the person ³	3,935	5,205	5,681	5,508	2,478	-55.0%
	2.9	3.8	4.1	4.1	8.3	4.2
Sexual Offences	995	1,089	1,204	1,068	311	-70.9%
	0.7	0.8	0.9	0.8	1.1	0.3
Criminal Damage	902	973	893	829	774	-6.6%
	0.7	0.7	0.6	0.6	2.6	2
Line of Route	66	47	47	32	16	-50.0%
	0	0	0	0	0.1	0.1
Theft of Passenger Property	3,730	4,826	6,825	11,408	1,959	-82.8%
	2.7	3.6	4.9	8.5	6.6	-1.9
Motor Vehicle/ Cycle Theft	411	379	451	550	250	-54.5%
	0.3	0.3	0.3	0.4	0.8	0.4
Robbery	85	147	208	371	212	-42.9%
	0.1	0.1	0.2	0.3	0.7	0.4
Theft of Railway Property	154	212	209	210	136	-35.2%
	0.1	0.2	0.2	0.2	0.5	0.3
Serious Fraud	133	88	111	75	36	-52.0%
	0.1	0.1	0.1	0.1	0.1	0
Drugs	246	183	363	466	523	12.2%
	0.2	0.1	0.3	0.3	1.8	1.5
Other Serious Offences	69	98	137	114	96	-15.8%
	0.1	0.1	0.1	0.1	0.3	0.2
Total Notifiable Offences	10,726	13,247	16,129	20,631	6,791	-67.1%
	7.8	9.8	11.7	15.4	22.9	7.5

Buses Crime Summary

Buses Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
Violence against the person	6,236	6,174	5,749	5,874	4,643	-21.0%
	2.8	2.7	2.6	2.8	5.4	2.6
Sexual Offences	835	726	716	626	379	-39.5%
	0.4	0.3	0.3	0.3	0.4	0.1
Criminal Damage	1,117	879	569	520	633	21.7%
	0.5	0.4	0.3	0.2	0.7	0.5
Theft of Passenger Property	6,812	6,413	6,678	7,669	3,830	-50.1%
	3	2.9	3	3.6	4.4	0.8
Robbery	826	1,171	1,310	1,683	979	-41.8%
	0.4	0.5	0.6	0.8	1.1	0.3
Other Notifiable Offences	468	411	368	382	344	-9.9%
	0.2	0.2	0.2	0.2	0.4	0.2
Total Notifiable Offences	16,294	15,774	15,390	16,754	10,808	-35.5%
	7.2	7.0	6.9	7.9	12.5	4.6

³ Violence includes Serious Public Order offences for all modes.

Docklands Light Railway (DLR) Crime Summary

Docklands Light Railway Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
Violence against the person ⁴	251	293	325	323	152	-52.9%
	2.1	2.4	2.6	2.8	3.9	1.1
Sexual Offences	37	15	41	21	26	23.8%
	0.3	0.1	0.3	0.2	0.7	0.5
Criminal Damage	46	21	39	43	70	62.8%
	0.4	0.2	0.3	0.4	1.8	1.4
Line of Route	14	10	6	9	5	-44.4%
	0.1	0.1	0	0.1	0.1	0
Theft of Passenger Property	149	172	178	225	81	-64.0%
	1.2	1.4	1.5	1.9	2	0.1
Motor Vehicle/ Cycle Theft	26	16	24	15	30	100.0%
	0.2	0.1	0.2	0.1	0.8	0.7
Robbery	13	19	28	43	50	16.3%
	0.1	0.2	0.2	0.4	1.3	0.9
Theft of Railway Property	20	23	18	13	8	-38.5%
	0.2	0.2	0.1	0.1	0.2	0.1
Serious Fraud		1	1			-
		0	0			-
Drugs	14	8	19	30	41	36.7%
	0.1	0.1	0.2	0.3	1	0.7
Other Serious Offences	1	4	10	7	9	28.6%
	0	0	0.1	0.1	0.2	0.1
Total Notifiable Offences	571	582	689	729	472	-35.3%
	4.7	4.9	5.7	6.2	11.8	5.6

⁴ Violence includes Serious Public Order offences for all modes.

London Overground (LO) Crime Summary

London Overground Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
Violence against the person⁴	595	732	785	862	378	-56.1%
	3.2	3.8	4.1	4.7	7.0	2.3
Sexual Offences	68	88	82	70	23	-67.1%
	0.4	0.5	0.4	0.4	0.4	0.0
Criminal Damage	106	196	123	79	76	-3.8%
	0.6	1	0.6	0.4	1.4	1
Line of Route	8	6	3	4	1	-75.0%
	0	0	0	0	0	0
Theft of Passenger Property	234	241	336	401	133	-66.8%
	1.2	1.3	1.8	2.2	2.5	0.3
Motor Vehicle/ Cycle Theft	117	140	128	113	83	-26.5%
	0.6	0.7	0.7	0.6	1.5	0.9
Robbery	18	22	29	44	36	-18.2%
	0.1	0.1	0.2	0.2	0.7	0.5
Theft of Railway Property*	22	45	13	27	23	-14.8%
	0.1	0.2	0.1	0.1	0.4	0.3
Serious Fraud	5	4	7	1		-100.0%
	0	0	0	0		0
Drugs	28	20	47	44	46	4.5%
	0.1	0.1	0.2	0.2	0.9	0.7
Other Serious Offences	6	13	14	17	7	-58.8%
	0	0.1	0.1	0.1	0.1	0
Total Notifiable Offences	1,207	1,507	1,567	1,662	806	-51.5%
	7.4	6.4	7.9	8.3	9.1	0.8

TfL Rail Crime Summary

TfL Rail Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
Violence against the person ⁵	218	267	357	392	230	-41.3%
	4.5	5.9	6.4	6.6	11.4	4.8
Sexual Offences	32	38	31	41	12	-70.7%
	0.7	0.8	0.6	0.7	0.6	-0.1
Criminal Damage	34	34	70	68	38	-44.1%
	0.7	0.7	1.3	1.1	1.9	0.8
Line of Route	4	1	2	3	0	-100.0%
	0.1	0	0	0.1	0	-0.1
Theft of Passenger Property	63	99	147	154	73	-52.6%
	1.3	2.2	2.7	2.6	3.6	1
Motor Vehicle/ Cycle Theft	55	50	96	108	56	-48.1%
	1.2	1.1	1.7	1.8	2.8	1
Robbery	5	10	19	12	13	8.3%
	0.1	0.2	0.3	0.2	0.6	0.4
Theft of Railway Property	8	26	23	14	6	-57.1%
	0.2	0.6	0.4	0.2	0.3	0.1
Serious Fraud	4	1	6	1	0	-100.0%
	0.1	0	0.1	0	0	0
Drugs	9	12	26	33	45	36.4%
	0.2	0.3	0.5	0.6	2.2	1.6
Other Serious Offences	5	6	14	10	9	-10.0%
	0.1	0.1	0.3	0.2	0.4	0.2
Total Notifiable Offences	437	544	791	836	482	-42.3%
	9.1	12.0	14.3	14.0	23.9	9.9

⁵ Violence includes Serious Public Order offences for all modes.

Trams Crime Summary

Trams Crimes Crime Rate	2016/17	2017/18	2018/19	2019/20	2020/21	Change 19/20- 20/21
Violence against the person ⁶	120	158	136	143	78	-45.5%
	4.1	5.4	4.7	5.2	6.7	1.5
Sexual Offences	19	3	11	18	3	-83.3%
	0.6	0.1	0.4	0.7	0.3	-0.4
Criminal Damage	37	30	19	9	40	344.4%
	1.3	1	0.7	0.3	3.4	3.1
Line of Route	14	12	5	8	8	0.0%
	0.5	0.4	0.2	0.3	0.7	0.4
Theft of Passenger Property	21	18	35	30	11	-63.3%
	0.7	0.6	1.2	1.1	0.9	-0.2
Motor Vehicle/ Cycle Theft	10	11	5	9	4	-55.6%
	0.3	0.4	0.2	0.3	0.3	0
Robbery	9	14	11	20	7	-65.0%
	0.3	0.5	0.4	0.7	0.6	-0.1
Theft of Railway Property*	4	6	0	2	1	-50.0%
	0.1	0.2	0	0.1	0.1	0
Serious Fraud	0	0	2	3	0	-100.0%
	0	0	0.1	0.1	0	-0.1
Drugs	11	12	18	20	9	-55.0%
	0.4	0.4	0.6	0.7	0.8	0.1
Other Serious Offences	3	0	0	3	1	-66.7%
	0.1	0	0	0.1	0.1	0
Total Notifiable Offences	248	264	242	265	162	-38.9%
	8.4	9.1	8.4	9.7	13.9	4.2

⁶ Violence includes Serious Public Order offences for all modes.

Useful links

Bus-related crime statistics by borough: - <https://tfl.gov.uk/corporate/publications-and-reports/bus-crime-statistics>

Transport for London - <http://www.tfl.gov.uk>

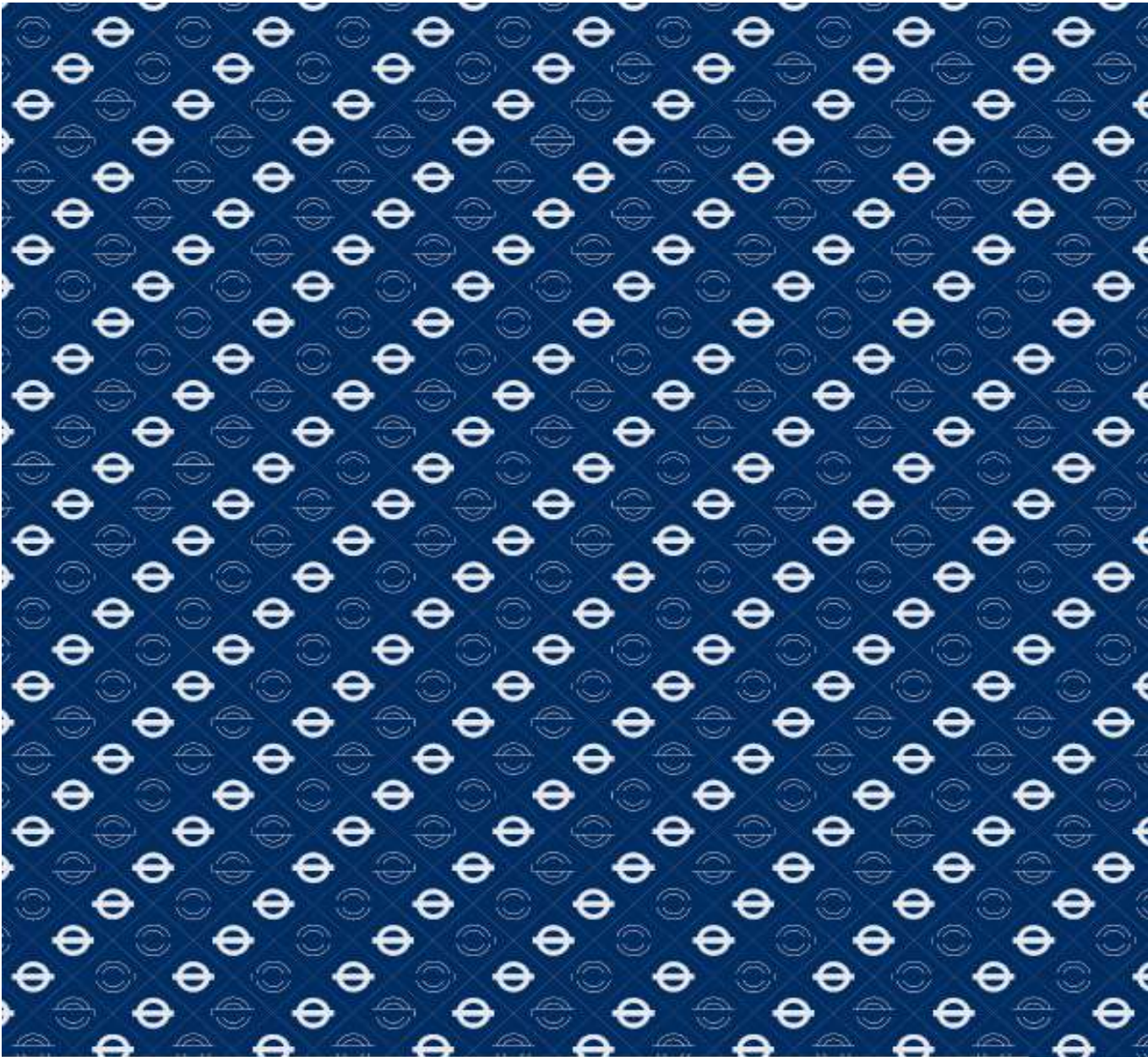
Metropolitan Police Service - <http://www.met.police.uk>

Metropolitan Police Service Crime figures - <https://www.met.police.uk/stats-and-data/>

British Transport Police <http://www.btp.police.uk/>

British Transport Police Crime figures – http://www.btp.police.uk/about_us/your_right_to_information/publications.aspx

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<http://www.tfl.gov.uk/contact/default.aspx>



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