

Board

Date: 19 July 2017

Item: Report of the meeting of the Safety, Sustainability and Human Resources Panel held on 26 June 2017

This paper will be considered in public

1 Summary

- 1.1 To report to the Board on the meeting of the Safety, Sustainability and Human Resources Panel held on 26 June 2017.

2 Recommendation

- 2.1 **That the Board note the report.**

3 Background

- 3.1 The main matters considered by the Panel were:
- (a) Tram Derailment at Sandilands, Croydon on 9 November 2016 – Update;
 - (b) Health, Safety and Environment Performance – Quarter 4 2016/17;
 - (c) Human Resources Quarterly Report;
 - (d) Work Related Violence Reduction;
 - (e) Responsible Procurement; and
 - (f) Low Emission Technology Buses – Compressed Natural Gas.

4 Issues Discussed

Tram Derailment at Sandilands, Croydon on 9 November 2016

- 4.1 Leon Daniels and Jonathan Fox introduced the paper, which provided an update on activities underway and planned following the derailment on 9 November 2016.
- 4.2 TfL was focussed on making a better and safer network and remained mindful of the personal impact of the incident.

- 4.3 TfL was proceeding with a number of safety related changes to the network which it felt were appropriate to make in advance of any recommendations from the reports.
- 4.4 Tram activated digital signage had been installed and is being trialled at four locations and market engagement for vigilance and speed control technology systems is almost complete, ready to inform our procurement process.
- 4.5 Investigations were taking place by the Rail Accident Investigation Branch (RAIB), Office of Rail and Road (ORR) British Transport Police and SNC-Lavalin on behalf of TfL. An interim report would be issued by TfL in the autumn following consultation with the other investigating organisations followed by a final report in due course.
- 4.6 An audit of the effectiveness of FirstGroup's fatigue management processes had taken place, the evidence gathered is being reviewed and analysed to identify key findings and actions required to improve the management of fatigue. Opportunities have been identified in the initial findings for improvement in the Fatigue Management System and supporting management activities. FirstGroup continue to look at fatigue management matters. Media coverage around allegations made by members of staff related to incidents that had occurred several years previously. Mitigating actions were taking place around the operation of the driver safety device on the older vehicles in the fleet. Recent video footage of a driver appearing to be asleep had appeared in the media. FirstGroup and the ORR were investigating the incident of the driver appearing to be asleep at the controls and it was not appropriate to comment until the investigations were complete. All of the reported incidents above have been referred by TfL to RAIB and ORR.
- 4.7 TfL would continue to look at best practice with regard to staff welfare and encourage its contractors to do the same.

Health, Safety and Environment Performance – Quarter 4 2016/17

- 4.8 The Panel noted the report, which described performance across all of the TfL businesses and Crossrail for Quarter 4 – 11 December 2016 to 31 March 2017. The Panel noted the updates on TfL's response to the recent terror incidents on Westminster Bridge, London Bridge and Finsbury Park and the fire at Grenfell Tower. London Underground continued work to address customer injuries arising from slips, trips and falls and Surface Transport continued to address bus safety.

Human Resources Quarterly Report

- 4.9 The Panel noted the update on activities in the Human Resources Directorate in Quarter 4 – 11 December 2016 to 31 March 2017. The year Two plan for Action on Equality was due to be published soon

Work Related Violence Reduction

- 4.10 The Panel noted the paper which provided an overview of how TfL tackled workplace violence against frontline staff. It was known that verbal aggression was under reported and a web app had been launched to encourage reporting. Recent figures from trades unions regarding assaults on bus drivers would be shared with TfL.

Responsible Procurement

- 4.11 The Panel noted the paper, which introduced the draft Modern Slavery Statement and the GLA Group Responsible Procurement Policy. The focus for 2016/17 had been around procurement of electronics and uniforms and future activity would be based around current work areas and emerging risks.

Low Emission Technology Buses – Compressed Natural Gas (CNG)

- 4.12 The Panel noted the paper, which outlined the viability of trailing CNG powered vehicles to reduce tailpipe emissions in the contracted bus fleet. Trails of CNG powered buses would require significant infrastructure changes to depots to allow for gas storage and this would impact on costs. In addition, when using Department for Environment, Food and Rural Affairs emissions calculations showed bio-fuels offered better carbon emissions.

List of appendices to this report:

None

List of Background Papers:

Papers for the meeting of the Safety, Sustainability and Human Resources Panel held on 26 June 2017.

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